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Talina R. Mathews  
Commissioner

October 24, 2018

**PARTIES OF RECORD**

Re: Case No. 2018-00138

Attached is a copy of a memorandum, which is being filed in the record of the above-referenced case. If you have any comments you would like to make regarding the contents of the memorandum, please do so within five days of receipt of this letter.

If you have any questions, please contact Jenny Sanders, Commission Staff Attorney, at 502-782-2581.

Sincerely,

A handwritten signature in blue ink that reads "Gwen R. Pinson".

Gwen Pinson  
Executive Director

## INTRA-AGENCY MEMORANDUM

### KENTUCKY PUBLIC SERVICE COMMISSION

**TO:** Case File No. 2018-00138

**FROM:** Jenny Sanders, Staff Attorney

**DATE:** October 18, 2018

**RE:** Informal Conference of October 18, 2018

Pursuant to Commission Staff's (Staff) Notice of Informal Conference (IC) filed into the record on October 2, 2018, an IC was held in this matter on October 18, 2018. A copy of the sign-in sheet is attached. Jenny Sanders, and Sam Reid attended on behalf of the Commission. Ms. Sarah Helton, complainant, and Ms. Gayle Haney, a representative of Sharpsburg Water District (Sharpsburg District) participated by telephone in the conference.

During the conference, Ms. Sanders stated that Staff would prepare a memorandum of the conference to enter in the case record, and that the parties would have 5 days after receiving a copy of the memorandum to submit written comments. Ms. Sanders stated that Staff is not a party to the case and the views of Staff are not binding on the Commission.

Staff first asked questions to clarify the position of the complainants in the case. Ms. Helton provided the information that Mr. Jeffrey Collins is the owner of the property at, 28 East Church Street, Sharpsburg, Kentucky (28 East Church Street). Ms. Helton, is employed by Mr. Collins as the property manager for the property at 28 East Church Street. The account for water service with Sharpsburg District for 28 East Church Street is in the name of Stephen Ginter, who rents the property from Mr. Collins. Mr. Collins has a written rental agreement with Mr. Ginter stating that Mr. Collins will be responsible for any portion of the water bill over \$60.00.

The parties agree that the increase in the water bill, which is the source of the complaint, most likely results from a leak in the service line. The property at 28 Church Street was part of a larger property when the service line serving the building, was originally installed. The property was subdivided into multiple properties. Ms. Helton stated the problem was that she cannot have the service line repaired as it runs through two other properties and the owners of those properties have denied her the ability to dig up the service line and repair the leak. Ms. Helton stated she asked Sharpsburg District for assistance in gaining permission from the property owners to dig up the line and have it repaired and Sharpsburg District refused.

During the discussions, regarding the suspected leak in the service line, Ms. Helton stated she wanted a meter installed at the 28 Church Street property with a separate line instead of attempting to share a service line with two other property owners. Ms. Haney stated Sharpsburg District could do that and the cost would be \$850.00 per Sharpsburg District's tariff. Commission Staff asked if there was a main line located in an area that would allow Sharpsburg District to place a meter at the property line of the 28 Church Street property without forcing Sharpsburg District to obtain easements by crossing someone else's property. Ms. Helton said she believed there was a main line that ran down East Church Street. Ms. Haney said she did not think there was a main line on East Church Street but that she could provide information to Commission Staff within 10 days of the Informal Conference as to whether there was a main line in a location that would allow a meter to be placed at the property line.

The parties agreed that a connection that does not cross another property would be the best solution and Ms. Helton agreed to pay the meter connection charge of \$850.00. Ms. Helton said she was also requesting relief on the arrears of the water bill as she felt that Sharpsburg District had a responsibility to help her obtain cooperation from her neighbors in having the service line repaired. Ms. Haney could not give the exact amount of the arrears as Sharpsburg District's computers were down but stated that as of September 2018, the arrears were \$385.79. Commission Staff stated they would notify the parties as to the next step once the information regarding the location of the main line was received from Ms. Haney.

There being no further business, the informal conference adjourned.

Attachments:  
Sign-in Sheet



Jeffrey Collins  
28 E Church Street  
Sharpsburg, KENTUCKY 40374

Sarah Helton  
752 Farni Road  
Owingsville, KENTUCKY 40360

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16 East Mill Street  
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