

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION **RECEIVED**

MAR 23 2018

ROGER W. PARRY)

COMPLAINANT)

vs.)

KENTUCKY-AMERICAN WATER COMPANY)

DEFENDANT)

PUBLIC SERVICE
COMMISSION

CASE NO. 2017-00452

ANSWER AND MOTION TO DISMISS

Now comes the Defendant, Kentucky-American Water Company (“KAW”), and for its Answer to the Complaint in this matter, makes the following admissions, denials, statements and defenses.

1. In response to the statement in Paragraph (a) of the Complaint, KAW admits that Roger W. Parry is a KAW customer located at 3415 Woodside Way, Lexington, Kentucky 40502.

2. In response to the statement in Paragraph (b) of the Complaint, KAW admits that KAW’s physical and business address is 2300 Richmond Road, Lexington, Kentucky 40502.

3. In response to the allegations in Paragraph (c) of the Complaint related to water usage information, KAW states and admits the water usage shown for all months in calendar year 2017 on the invoices attached collectively as Exhibit A. As indicated on those invoices, all meter readings for that usage were based on actual, not estimated, meter readings. That usage is also reflected in the table below:

Usage Period	Bill Date	Usage (gallons)
1/4/17 - 2/1/17	2/2/17	1,496
2/2/17 - 3/1/17	3/2/17	1,496
3/2/17 - 4/3/17	4/4/17	3,740
4/4/17 - 5/1/17	5/2/17	748
5/2/17 - 6/1/17	6/2/17	748
6/2/17 - 7/3/17	7/11/17	98,736
7/4/17 - 8/1/17	8/2/17	62,184
8/2/17 - 9/1/17	9/6/17	500
9/2/17 - 10/2/17	10/3/17	600
10/3/17 - 11/1/17	11/2/17	500
11/2/17 - 12/1/16	12/4/17	500
12/2/17 - 1/3/18	1/4/18	600

4. As to the additional allegations in Paragraph (c) of the Complaint, KAW states that a KAW employee was at Mr. Parry's residence to inspect the meter (meter number 090739475N) on or about July 20, 2017 and that KAW removed that meter within the next several days at Mr. Parry's request. KAW replaced that meter with a different meter (meter number 17309744). KAW denies the allegation that it has not acted in accordance with its tariff. KAW denies any irregularity with meter that was removed (090739475N) or with the process of reading that meter. KAW states that high usage events and periods can and do occur for many and various reasons caused by issues on the customer's side of the meter. KAW is either without information sufficient to respond to the balance of the allegations, statements, and argument set

forth in Paragraph (c) of the Complaint, and, therefore, denies them. In any event, those allegations, statements, and arguments are not “material allegations” requiring a response under 807 KAR 5:001, Section 20(6)(a).

5. The Commission’s March 14, 2018 Order in this matter directs KAW to submit evidence as to “whether the April/May 2017 and May/June 2017 bills were based on estimates” As shown on the invoices in Exhibit A, all invoices for usage in 2017 were based on actual meter readings. The Commission’s Order also directs KAW to submit the results of KAW’s testing of the water meter at Mr. Parry’s residence during the high use period. Those test results are attached as Exhibit B and are for meter number 090739475N.¹ As reflected in those test results, the meter was tested in Mr. Parry’s presence and tested accurately. Additionally, during the time period in question, KAW personnel were in communication with Commission Staff employees Carol Cummins and Brian Rice. The meter test results at Exhibit B were provided to Mr. Rice on September 14, 2017 and Mr. Rice took possession of the subject meter on or about September 15, 2017. To KAW’s knowledge, the meter remains in the PSC’s possession.

6. KAW states that the meter in place at the premises in question (meter number 090739475N) during the period of high usage was tested and that it met all applicable accuracy requirements. Therefore, KAW believes that the water meter readings in question are accurate and that the indicated amount of water did, in fact, pass through the meter. Therefore, Mr. Parry is liable to KAW for all amounts resulting from the indicated usage and his Complaint should be dismissed. *Robert Young Family v. Southeastern Water Association*, PSC Case No. 2006-00212, Order of January 25, 2007; *Susan Spangler and Mark Lewis Farman v. Kentucky-American Water Company*, PSC Case No. 99-109, Order of October 7, 1999; and *Moore’s Chapel A.M.E.*

¹ Mr. Parry’s account number information has been redacted from Exhibits A and B in accordance with KAR 5:001, Section 4(10).

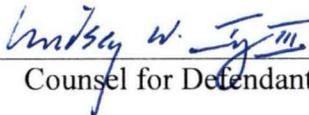
Church v. Water Service Corporation of Kentucky, PSC Case No. 2011-00414, Order of September 17, 2012.

7. KAW denies each and every allegation in the Complaint not specifically admitted to be true herein.

WHEREFORE, KAW moves for an Order dismissing the Complaint and requiring Mr. Parry to submit payment for all amounts owed to KAW.

Respectfully submitted,

Lindsey W. Ingram III
STOLL KEENON OGDEN PLLC
300 West Vine Street, Suite 2100
Lexington, Kentucky 40507
(859) 231-3000
L.Ingram@skofirm.com

By  _____
Counsel for Defendant

CERTIFICATE OF SERVICE

This is to certify that the original and 10 copies of the foregoing Answer and Motion to Dismiss have been filed on this 23rd day of March, 2018, at the Public Service Commission and that a true and accurate copy of same has been served, via U.S. Mail, on the 23rd day of March, 2018, upon the following:

Roger W. Parry
3415 Woodside Way
Lexington, Kentucky 40502


Counsel for Defendant

010311.003026/7669925.1



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

- Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	February 21, 2017
Total Due	\$23.05
If Paid After Due Date	\$24.20 after 2/21/17

Amount Enclosed \$

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

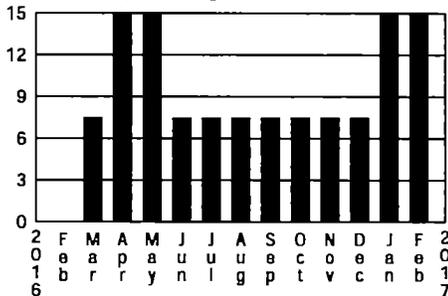
- Billing date: February 2, 2017
- Due Date: February 21, 2017
- Billing period: Jan 04 to Feb 01 (29 Days)
- Next reading on or about: Mar 01, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	90 (Actual)
Previous Read	88 (Actual)
Total water used this billing period	2 units (1,496 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 14.96 CGL
- Same billing period 2016: 0.00 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	23.05
• Payments as of Jan19. Thank you!	-23.05
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 14.96)	9.00
• Total Water Service Related Charges	21.49
Other Charges	
• KRA Withdrawal Fee (\$0.01700000 x 14.96)	0.25
• Total Other Charges	0.25
Taxes	
• Franchise Taxes (\$21.74 x 3.000%)	0.66
• School District Tax (\$21.74 x 3.000%)	0.65
• Total Taxes	1.31

TOTAL CURRENT CHARGES 23.05

TOTAL AMOUNT DUE \$23.05

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	[REDACTED]
Due Date	March 20, 2017
Total Due	\$23.05
If Paid After Due Date	\$24.20 after 3/20/17

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

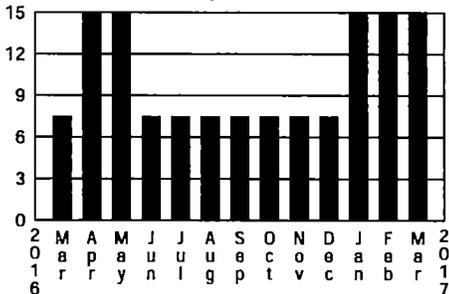
- Billing date: March 2, 2017
- Due Date: March 20, 2017
- Billing period: Feb 02 to Mar 01 (28 Days)
- Next reading on or about: Apr 03, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	92 (Actual)
Previous Read	90 (Actual)
Total water used this billing period	2 units (1,496 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 14.96 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	23.05
• Payments as of Feb22. Thank you!	-23.05
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 14.96)	9.00
• Total Water Service Related Charges	21.49
Other Charges	
• KRA Withdrawal Fee (\$0.01700000 x 14.96)	0.25
• Total Other Charges	0.25
Taxes	
• Franchise Taxes (\$21.74 x 3.000%)	0.66
• School District Tax (\$21.74 x 3.000%)	0.65
• Total Taxes	1.31

TOTAL CURRENT CHARGES 23.05

TOTAL AMOUNT DUE \$23.05

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- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
602502059742



PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

Account Number	[REDACTED]
Due Date	April 20, 2017
Total Due	\$37.78
If Paid After Due Date	\$39.67 after 4/20/17

Amount Enclosed \$

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

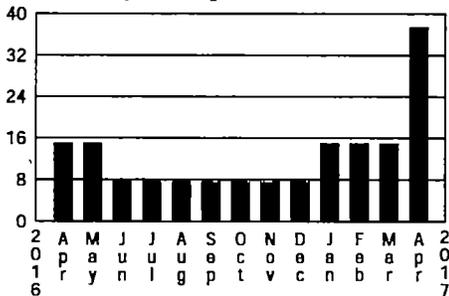
- Billing date: April 4, 2017
- Due Date: April 20, 2017
- Billing period: Mar 02 to Apr 03 (33 Days)
- Next reading on or about: May 01, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	97 (Actual)
Previous Read	92 (Actual)
Total water used this billing period	5 units (3,740 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 37.40 CGL
- Same billing period 2016: 14.96 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	23.05
• Payments as of Mar21. Thank you!	-23.05
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 37.40)	22.51
• Total Water Service Related Charges	35.00
Other Charges	
• KRA Withdrawal Fee (\$0.01700000 x 37.40)	0.64
• Total Other Charges	0.64
Taxes	
• Franchise Taxes (\$35.64 x 3.000%)	1.07
• School District Tax (\$35.64 x 3.000%)	1.07
• Total Taxes	2.14

TOTAL CURRENT CHARGES 37.78

TOTAL AMOUNT DUE \$37.78

- ☑ Pay your bill online: www.amwater.com/billpay
- ☑ Pay by eCheck without a service fee: www.amwater.com/myh2o
- ☎ Pay by phone: 24-hours a day, every day at 1-855-748-6066
- 📍 Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	
Due Date	May 18, 2017
Total Due	\$55.92

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



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BILLING PERIOD AND METER READINGS

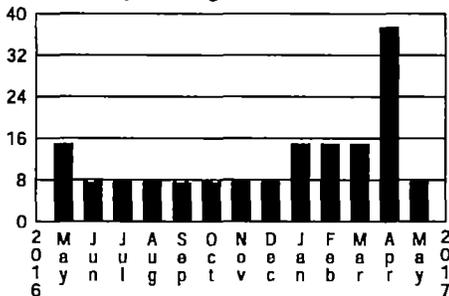
- Billing date: May 2, 2017
- Due Date: May 18, 2017
- Billing period: Apr 04 to May 01 (28 Days)
- Next reading on or about: Jun 01, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	98 (Actual)
Previous Read	97 (Actual)
Total water used this billing period	1 units (748 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 7.48 CGL
- Same billing period 2016: 14.96 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account

Prior Balance	
• Balance from last bill	37.78
Total Prior Balance - DUE IMMEDIATELY	37.78

Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 7.48)	4.50
• Total Water Service Related Charges	16.99

Other Charges	
• KRA Withdrawal Fee (\$0.01600000 x 7.48)	0.12
• Total Other Charges	0.12

Taxes	
• Franchise Taxes (\$17.11 x 3.000%)	0.52
• School District Tax (\$16.99 x 3.000%)	0.51
• Total Taxes	1.03

TOTAL CURRENT CHARGES 18.14

TOTAL AMOUNT DUE \$55.92

- ☑ Pay your bill online: www.amwater.com/billpay
- ☑ Pay by eCheck without a service fee: www.amwater.com/myh2o
- ☎ Pay by phone: 24-hours a day, every day at 1-855-748-6066
- 📍 Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Water utilities that withdraw water from the Kentucky River are required to collect a "KRA Withdrawal Fee" from their customers. This fee is collected by utilities and provided to the Kentucky River Authority (KRA). The KRA Withdrawal Fee is adjusted annually to reflect usage from the Kentucky River, and may also be adjusted due to fee increases. The latest adjustment to this fee was approved by the Kentucky Public Service Commission in March and was effective March 29, 2017. This change is reflected on your bill.
- ***IMPORTANT WATER QUALITY MESSAGE: 2016 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf
- to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
650001978318



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	
Due Date	June 19, 2017
Total Due	\$18.14
If Paid After Due Date	\$19.05 after 6/19/17

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



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BILLING PERIOD AND METER READINGS

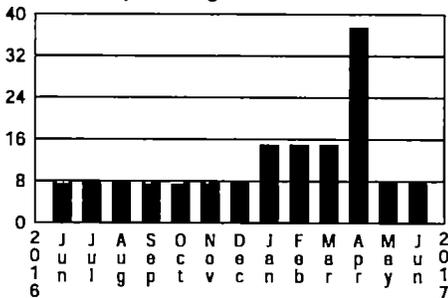
- Billing date: June 2, 2017
- Due Date: June 19, 2017
- Billing period: May 02 to Jun 01 (31 Days)
- Next reading on or about: Jul 03, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	99 (Actual)
Previous Read	98 (Actual)
Total water used this billing period	1 units (748 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 7.48 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account

Prior Balance	
• Balance from last bill	55.92
• Payments as of May17. Thank you!	-55.92
Balance Forward	0.00

Current Water Service

• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 7.48)	4.50
• Total Water Service Related Charges	16.99

Other Charges

• KRA Withdrawal Fee (\$0.01600000 x 7.48)	0.12
• Total Other Charges	0.12

Taxes

• Franchise Taxes (\$17.11 x 3.000%)	0.52
• School District Tax (\$16.99 x 3.000%)	0.51
• Total Taxes	1.03

TOTAL CURRENT CHARGES 18.14

TOTAL AMOUNT DUE



\$18.14

- ☑ Pay your bill online: www.amwater.com/billpay
- ☑ Pay by eCheck without a service fee: www.amwater.com/myh2o
- ☎ Pay by phone: 24-hours a day, every day at 1-855-748-6066
- † Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- *****IMPORTANT WATER QUALITY MESSAGE:** 2016 Kentucky American Water annual water quality report is available. This report contains important information about your drinking water. Please go to www.amwater.com/ccr/lexington.pdf, www.amwater.com/ccr/owenton.pdf or www.amwater.com/ccr/fordhampton.pdf
- to view your 2016 annual water quality report or to request a paper copy call 800-678-6301.
- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
650002025970



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	[REDACTED]
Due Date	July 27, 2017
Total Due	\$659.94
If Paid After Due Date	\$692.94 after 7/27/17

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



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BILLING PERIOD AND METER READINGS

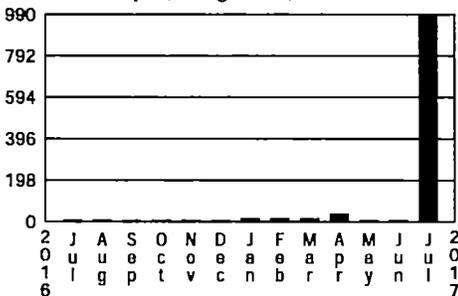
- Billing date: July 11, 2017
- Due Date: July 27, 2017
- Billing period: Jun 02 to Jul 03 (32 Days)
- Next reading on or about: Aug 01, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 CF or 748 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	231 (Actual)
Previous Read	99 (Actual)
Total water used this billing period	132 units (98,736 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 987.36 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	18.14
• Payments as of Jun21. Thank you!	-18.14
Balance Forward	0.00
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 987.36)	594.29
• Total Water Service Related Charges	606.78
Other Charges	
• KRA Withdrawal Fee (\$0.01600000 x 987.36)	15.80
• Total Other Charges	15.80
Taxes	
• Franchise Taxes (\$622.58 x 3.000%)	18.69
• School District Tax (\$622.58 x 3.000%)	18.67
• Total Taxes	37.36

TOTAL CURRENT CHARGES 659.94

TOTAL AMOUNT DUE \$659.94

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	
Due Date	August 18, 2017
Total Due	\$1,030.48

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

- Billing date: August 2, 2017
- Due Date: August 18, 2017
- Billing period: Jul 04 to Aug 01 (29 Days)
- Next reading on or about: Sep 01, 2017
- Customer Type: Residential
- Billing Measurement: 100 gallons (CGL)

Meter No.	090739475N
Size of meter	5/8"
Current Read	314 (Actual)
Previous Read	231 (Actual)
Total water used this billing period	83.00 CCF (62,084 gallons)

Meter Changed: 07/25/2017

Meter No.	17309744
Size of meter	5/8"
Current Read	1 (Actual)
Previous Read	0 (Actual)
Total water used this billing period	1.00 CGL (100 gallons)
Total water used this billing period	(62,184 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 621.84 CGL
- Same billing period 2016: 7.48 CGL

BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account

Prior Balance	
• Balance from last bill	659.94
• Payments as of Jul28. Thank you!	-50.00
Total Prior Balance - DUE IMMEDIATELY	609.94

Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 621.84)	374.29
• Total Water Service Related Charges	386.78

Other Charges	
• KRA Withdrawal Fee (\$0.01600000 x 621.84)	9.95
• Total Other Charges	9.95

Taxes	
• Franchise Taxes (\$396.73 x 3.000%)	11.91
• School District Tax (\$396.73 x 3.000%)	11.90
• Total Taxes	23.81

TOTAL CURRENT CHARGES 420.54

TOTAL AMOUNT DUE  \$1,030.48

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
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- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
60500224297



**KENTUCKY
AMERICAN WATER**

PO Box 790247, St. Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	[REDACTED]
Due Date	September 22, 2017
Total Due	\$1,021.99

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

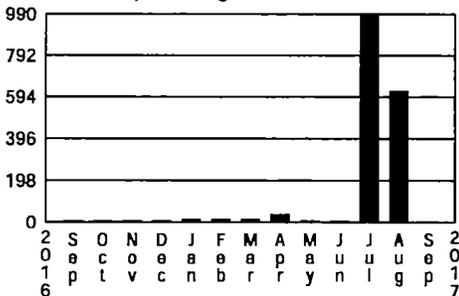
- Billing date: September 6, 2017
- Due Date: September 22, 2017
- Billing period: Aug 02 to Sep 01 (31 Days)
- Next reading on or about: Oct 02, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	17309744
Size of meter	5/8"
Current Read	6 (Actual)
Previous Read	1 (Actual)
Total water used this billing period	5 units (500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 5.00 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	1,030.48
• Payments as of Aug16. Thank you!	-25.00
Total Prior Balance - DUE IMMEDIATELY	1,005.48

Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 5.00)	3.01
• Total Water Service Related Charges	15.50

Other Charges	
• KRA Withdrawal Fee (\$0.01600000 x 5.00)	0.08
• Total Other Charges	0.08

Taxes	
• Franchise Taxes (\$15.50 x 3.000%)	0.47
• School District Tax (\$15.50 x 3.000%)	0.46
• Total Taxes	0.93

TOTAL CURRENT CHARGES 16.51

TOTAL AMOUNT DUE **\$1,021.99**

- | | |
|--------------------------|---|
| <input type="checkbox"/> | Pay your bill online: www.amwater.com/billpay |
| <input type="checkbox"/> | Pay by eCheck without a service fee: www.amwater.com/myh2o |
| <input type="checkbox"/> | Pay by phone: 24-hours a day, every day at 1-855-748-6066 |
| <input type="checkbox"/> | Pay in person: Obtain a list of locations at www.amwater.com/myh2o |

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

Account Number

Due Date

October 19, 2017

Total Due

\$1,022.66

Amount Enclosed \$

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

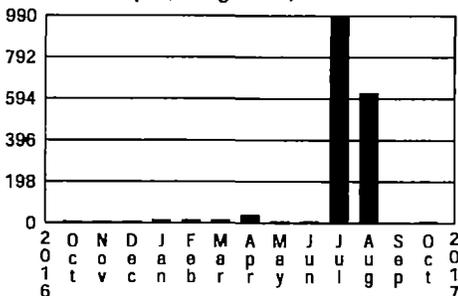
- Billing date: October 3, 2017
- Due Date: October 19, 2017
- Billing period: Sep 02 to Oct 02 (31 Days)
- Next reading on or about: Nov 01, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	17309744
Size of meter	5/8"
Current Read	12 (Actual)
Previous Read	6 (Actual)
Total water used this billing period	6 units (600 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 6.00 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account

Prior Balance	
• Balance from last bill	1,021.99
• Payments as of Sep25. Thank you!	-16.51
Total Prior Balance - DUE IMMEDIATELY	1,005.48

Current Water Service

• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 6.00)	3.61
• Total Water Service Related Charges	16.10

Other Charges

• KRA Withdrawal Fee (\$0.01600000 x 6.00)	0.10
• Total Other Charges	0.10

Taxes

• Franchise Taxes (\$16.20 x 3.000%)	0.50
• School District Tax (\$16.10 x 3.000%)	0.48
• Total Taxes	0.98

TOTAL CURRENT CHARGES 17.18

TOTAL AMOUNT DUE



\$1,022.66

- ☑ Pay your bill online: www.amwater.com/billpay
- ☑ Pay by eCheck without a service fee: www.amwater.com/myh2o
- ☎ Pay by phone: 24-hours a day, every day at 1-855-748-6066
- † Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckynamwater.com
665001931328



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	
Due Date	November 20, 2017
Total Due	\$1,022.85
If Paid After Due Date	\$1,023.72 after 11/20/17

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

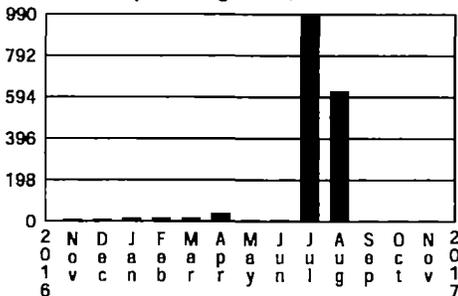
- Billing date: November 2, 2017
- Due Date: November 20, 2017
- Billing period: Oct 03 to Nov 01 (30 Days)
- Next reading on or about: Dec 01, 2017
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	17309744
Size of meter	5/8"
Current Read	17 (Actual)
Previous Read	12 (Actual)
Total water used this billing period	5 units (500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 5.00 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account

Prior Balance	
• Balance from last bill	1,022.66
• Payments as of Oct19. Thank you!	-17.18
Total Prior Balance - DUE IMMEDIATELY	1,005.48

Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 5.00)	3.01
• Total Water Service Related Charges	15.50

Other Charges	
• KRA Withdrawal Fee (\$0.01600000 x 5.00)	0.08
• Water Late Payment Charge	0.86
• Total Other Charges	0.94

Taxes	
• Franchise Taxes (\$15.50 x 3.000%)	0.47
• School District Tax (\$15.50 x 3.000%)	0.46
• Total Taxes	0.93

TOTAL CURRENT CHARGES 17.37

TOTAL AMOUNT DUE → \$1,022.85

Important messages from Kentucky American Water

- Local Office: 2300 Richmond Road (Lexington).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	[REDACTED]
Due Date	December 20, 2017
Total Due	\$1,022.86
If Paid After Due Date	\$1,023.73 after 12/20/17

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

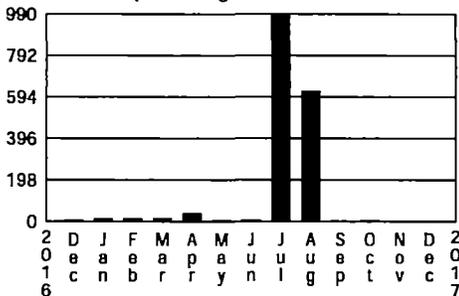
- Billing date: December 4, 2017
- Due Date: December 20, 2017
- Billing period: Nov 02 to Dec 01 (30 Days)
- Next reading on or about: Jan 03, 2018
- Customer Type: Residential
- Meter Reading Measurement: 1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	17309744
Size of meter	5/8"
Current Read	22 (Actual)
Previous Read	17 (Actual)
Total water used this billing period	5 units (500 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2017: 5.00 CGL
- Same billing period 2016: 7.48 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	1,022.85
• Payments as of Nov17. Thank you!	-17.37
Total Prior Balance - DUE IMMEDIATELY	1,005.48

Current Water Service

• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 5.00)	3.01
• Total Water Service Related Charges	15.50

Other Charges

• KRA Withdrawal Fee (\$0.01600000 x 5.00)	0.08
• Water Late Payment Charge	0.87
• Total Other Charges	0.95

Taxes

• Franchise Taxes (\$15.50 x 3.000%)	0.47
• School District Tax (\$15.50 x 3.000%)	0.46
• Total Taxes	0.93

TOTAL CURRENT CHARGES 17.38

TOTAL AMOUNT DUE → \$1,022.86

Important messages from Kentucky American Water

- We spend all of our time looking after your water. So that you can enjoy life's most precious resource without giving it a second thought. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- Local Office: 2300 Richmond Road (Lexington).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.



KENTUCKY AMERICAN WATER

PO Box 790247, St Louis, MO 63179-0247

For Service To: 3415 WOODSIDE WAY

Check this box for address changes and note new address on back.

ROGER PARRY
3415 WOODSIDE WAY
LEXINGTON, KY 40502-3344

Account Number	[REDACTED]
Due Date	January 22, 2018
Total Due	\$1,040.91
If Paid After Due Date	\$1,041.81 after 1/22/18

Amount Enclosed \$

KENTUCKY AMERICAN WATER
PO BOX 790247
ST LOUIS, MO 63179-0247



Please tear along the dotted line and return this portion with your payment.

BILLING PERIOD AND METER READINGS

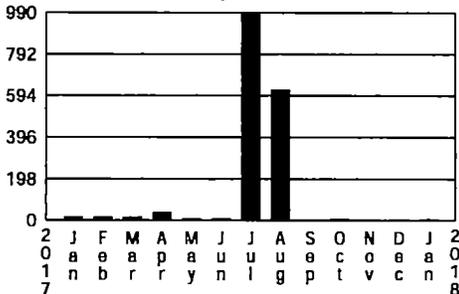
- Billing date: January 4, 2018
- Due Date: January 22, 2018
- Billing period: Dec 02 to Jan 03 (33 Days)
- Next reading on or about: Feb 01, 2018
- Customer Type: Residential
- Meter Reading Measurement:
1 unit = 100 gallons of water
- Billing Measurement: 100 gallons (CGL)

Meter No.	17309744
Size of meter	5/8"
Current Read	28 (Actual)
Previous Read	22 (Actual)
Total water used this billing period	6 units (600 gallons)

Total Water Use Comparison (in 100 gallons)

- Current billing period 2018: 6.00 CGL
- Same billing period 2017: 14.96 CGL

Billed Use Graph (100 gallons)



BILLING SUMMARY

For Service To: 3415 WOODSIDE WAY
For Account [REDACTED]

Prior Balance	
• Balance from last bill	1,022.86
Total Prior Balance - DUE IMMEDIATELY	1,022.86
Current Water Service	
• Water Service Charge	12.49
• Water Usage Charge (\$0.60190000 x 6.00)	3.61
• Total Water Service Related Charges	16.10
Other Charges	
• KRA Withdrawal Fee (\$0.01600000 x 6.00)	0.10
• Water Late Payment Charge	0.87
• Total Other Charges	0.97
Taxes	
• Franchise Taxes (\$16.20 x 3.000%)	0.50
• School District Tax (\$16.10 x 3.000%)	0.48
• Total Taxes	0.98

TOTAL CURRENT CHARGES 18.05

TOTAL AMOUNT DUE \$1,040.91

- Pay your bill online: www.amwater.com/billpay
- Pay by eCheck without a service fee: www.amwater.com/myh2o
- Pay by phone: 24-hours a day, every day at 1-855-748-6066
- Pay in person: Obtain a list of locations at www.amwater.com/myh2o

Important messages from Kentucky American Water

- We spend all of our time looking after your water. So that you can enjoy life's most precious resource without giving it a second thought. WE ARE KENTUCKY AMERICAN WATER. WE KEEP LIFE FLOWING.
- If you would like a copy of our tariff please visit www.kentuckyamwater.com, call 1-800-678-6301, or visit our customer lobby at 2300 Richmond Road in Lexington anytime between 8 a.m. and 4:30 p.m., Monday through Friday.
- Local Office: 2300 Richmond Road (Lexington).
- THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

Customer Service: 1-800-678-6301

M-F 7am to 7pm Emergency: 24/7

www.kentuckyamwater.com
607502405709

Kentucky-American Water Company

Customer Name Roger Perry Account # [REDACTED]
 Service Address 3415 Woodside Way Premise# [REDACTED]
 Meter Size 5/8 Make N Number 90739475 Date 8/4/17

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>1/4</u>	<u>.3100</u>	<u>.3197</u>	<u>97</u>	<u>95%-101%</u>
Intermediate flow	<u>2</u>	<u>.3197</u>	<u>.3297</u>	<u>100</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>15</u>	<u>.3297</u>	<u>.4286</u>	<u>98.9</u>	<u>98.5%-101.5%</u>

IF ANY OF THE TESTS ABOVE ARE NOT WITHIN THE REQUIRED ACCURACY LIMITS THEN FURTHER TESTING IS REQUIRED BELOW.

Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of first test 98.6 Average of second test _____
 Less Standard: 100%
 Equal % of Error: _____ Fast _____ Slow _____
 Before Test Reading: 0314.26 after Test Reading 0314.42
 Customer Witness? Yes No _____

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____
 FAST METER basis for refund _____ Amount of refund _____
 SLOW METER basis for additional Bill _____ Amount of additional Bill _____
 Comments Meter passed test and had a good RF reading.
Will scrap in SAP but keep 1 yr

Copy to: B. Hungate
 Disputes: J. Ellifritz Meter Tech.: R. Mattingsly