

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

BesComm Security Systems)
(Your Full Name))
COMPLAINANT)
VS.)
Cincinnati Bell Telephone)
(Name of Utility))
DEFENDANT)

RECEIVED

SEP 01 2017

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of BesComm Security Systems respectfully shows:
(Your Full Name)

(a) _____
(Your Full Name)

3954 Decker Crane Ln Covington, KY 41017
(Your Address)

(b) Cincinnati Bell Telephone
(Name of Utility)

PO Box 2361 Cincinnati, OH 45201
(Address of Utility)

(c) That: We utilize Cincinnati Bell for fiber telephone &
(Describe here, attaching additional sheets if necessary,

Internet (with IP address). On July 11 & 12 during
the specific act, fully and clearly, or facts that are the reason

the overnight & hours someone hacked Cincinnati Bell's
and basis for the complaint.)

equipment/service & charged over \$3,192.10 of phone calls

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BresComm vs. Cincinnati Bell

to United Kingdom. We have tried to have Cincinnati Bell
reverse these calls & credit our account but they refuse.
Claim they ~~are~~ are willing to discount it
to \$641. However we did not make these calls &
are not willing to pay for something we did not do.

Wherefore, complainant asks have Cincinnati Bell remove
(Specifically state the relief desired.)

the \$3,192.10 of long distance charges from our
account.

Dated at Covington, Kentucky, this 28 day
(Your City)

of August, 2017.
(Month)

[Signature]
(Your Signature*)

(Name and address of attorney, if any)

8-28-17
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the Commission.