

RECEIVED

MAR 10 2017

PUBLIC SERVICE
COMMISSION

**COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION**

In the Matter of:

NORTH MERCER WATER DISTRICT

}
} **CASE NO. 2017-00** 127
}

**APPLICATION FOR DEVIATION OF KAR 807:5006, SECTION 14(b),1.,
RELATING TO OFFICE HOURS**

Comes the North Mercer Water District, by counsel, and pursuant to KAR 807:5001, Section 22, requests the Commission to grant the District's Application for a Deviation of KAR 807:5006, Section 14(b), 1., which requires that a utility shall make the designated representative available during the utility's established working hours not fewer than seven (7) hours per day, five (5) days per week, excluding legal holidays. The North Mercer Water District seeks to establish, and have the Commission approve, office hours on Monday through Thursday, of each week, from 7:30 a.m. until 5:30 p.m., with said office to be maintained for ten (10) consecutive hours, without closing for a midday meal, legal holidays excepted.

In support of this Application, the District states as follows:

1. That in compliance with KRS 278.020(1), 807 KAR 5:001, Section 22, and other applicable law, the District says that the full name, mailing address and e-mail address of the Applicant is North Mercer Water District, 108 Main Street, P.O. Box 79, Salvisa, Kentucky 40372, Electronic Mail Address: mlee@northmercerwater.org.
2. The Applicant has filed the original and 10 copies of the Application with the Commission.
3. The undersigned attorney for the Applicant states that the Original and all copies of the Application have been signed by legal counsel for the Applicant.
4. The name, address, telephone number, fax number, and e-mail address of the submitting party's attorney is as follows:

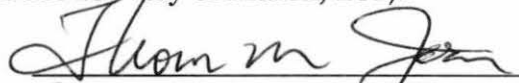
**Thomas M. Jones
138 South Main Street
Lawrenceburg, KY 40342
Telephone: 502-839-6020
Facsimile: 502-839-6029
Electronic Mail:
jonesthomasm@bellsouth.net
ATTORNEY FOR**

**North Mercer Water District,
108 Main Street
P.O. Box 79
Salvisa, Kentucky 40372**

5. The undersigned attorney for the Applicant states that there is no personal identification information contained in the Application.
6. The Applicant is not a corporation or a limited liability company. The Applicant is a Water District, created pursuant to KRS Chapter 74, authorized to transact business in Kentucky.
7. The Applicant states that the facts relied upon to show that the proposed deviation from normal operating hours, will enhance customer convenience, are as follows:
 - a. The Applicant water district's current office is located on Main Street in Salvisa, Mercer County, Kentucky. The Applicant desires to change its regular office hours to a four (4) days' week, from Monday of each week until Thursday of each week, with the office being open and staffed by a designated representative to deal with customers, from 7:30 a.m. until 5:30 p.m.
 - b. This Application for change in office hours is made by the Applicant because of customer comments and requests, indicating office hours of 8:00 a.m. until 4:00 p.m., are inconvenient for customers. Customers complain to Applicant's staff that the Office is open while customers are at work or school. Customers tell Applicant's staff that it would be more convenient for these customers, if the office was open for one and one half hours before, and/or after, the hours of the five (5) days' week.
 - c. The Applicant seems to have fairly heavy "walk-in" business. This "walk-in" traffic is attributable to ease of access to the Applicant's office. In Public Service Commission Case No. 2016-00392, the Commission granted the Applicant, a Certificate of Public Convenience and Necessity to acquire a tract of land, with a building on it, which will become the Applicant's permanent office. The future office site is a former branch bank owned by Whittaker Bank, Inc. The bank site is located at 4795 Louisville Road, A/K/A U.S. 127, in Salvisa, Kentucky, with easy access to the four lane highway. There is considerably more parking available at the bank site as compared to the current site. The Applicant's staff believes that there will be even more customer visitation at the new office than at the present one, because of its location and ready access the U. S. Highway. This "drive-by" traffic will result in more "walk-in" business.
 - d. Applicant states that there are efficiencies in having a four (4) days' work week, with less morning starting time and evening winding down time. The longer work days allow workers to complete projects in the field.

WHEREFORE, APPLICANT, NORTH MERCER WATER DISTRICT, by Counsel, prays of the Public Service Commission, to grant the District's Application for a Deviation of KAR 807:5006, Section 14(b), 1. The North Mercer Water District seeks to establish, and have the Commission approve, office hours on Monday through Thursday, of each week, from 7:30 a.m. until 5:30 p.m., with said office to be maintained for ten (10) consecutive hours, without closing for a midday meal, legal holidays excluded.

RESPECTFULLY SUBMITTED, this the 10th day of March, 2017.

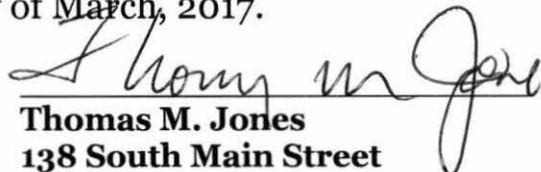


Thomas M. Jones
138 South Main Street
Lawrenceburg, KY 40342
Telephone: 502-839-6020
Facsimile: 502-839-6029

Electronic Mail:
jonesthomasm@bellsouth.net
ATTORNEY FOR
North Mercer Water District,
108 Main Street
P.O. Box 79
Salvisa, Kentucky 40372

Certificate of Service

The undersigned attorney certifies that the original and ten copies of the foregoing APPLICATION FOR DEVIATION OF KAR 807:5006, SECTION 14(b),1., RELATING TO OFFICE HOURS, dated March 10, 2017, was this day served, by hand delivery, upon the Public Service Commission, Commonwealth of Kentucky, 211 Sower Blvd, P.O. Box 615 Frankfort, Kentucky 40602 all on this the 10th day of March, 2017.



Thomas M. Jones
138 South Main Street
Lawrenceburg, KY 40342
Telephone: 502-839-6020
Facsimile: 502-839-6029

Electronic Mail:
jonesthomasm@bellsouth.net
ATTORNEY FOR
North Mercer Water District,
Salvisa, Mercer County, Kentucky