

COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

CLIFFORD ALBERT MARQUIS	)	
	)	
COMPLAINANT	)	CASE NO.
	)	2017-00225
V.	)	
	)	
SOUTH HOPKINS WATER DISTRICT	)	
	)	
DEFENDANT	)	

ORDER

This matter arises on a Complaint, tendered by Clifford Albert Marquis, to the Commission against South Hopkins Water District (“South Hopkins Water”) in which he alleges that in December 2016, he turned off the water, drained the water pipes, and left the water valves open to prevent the pipes from freezing at his property at 469 Lick Creek Road, Dawson Springs, Kentucky, before returning to North Carolina for the winter months. Mr. Marquis alleges that in response to his request, South Hopkins Water turned his water service off at the meter, but that at some subsequent date South Hopkins turned his water back on without his permission. Mr. Marquis asks for relief from the \$1,354.28 bill that resulted from the water’s being turned on without his permission, as the charges are not fair, just, and reasonable.

By Order entered June 12, 2017, the Commission found that the complaint did not present a *prima facie* case, but that there was a sufficient basis to order South Hopkins Water to respond to the Complaint. South Hopkins Water filed its response on June 20,

2017. A subsequent request for information was filed by the Commission on August 3, 2017, and South Hopkins Water filed a response on August 14, 2017.

The Commission's Order of September 13, 2017, determined that the complaint presented a *prima facie* case. South Hopkins Water was ordered to Answer the Complaint, and an Informal Conference ("IC") was held on October 5, 2017, at which Mr. and Mrs. Marquis attended in person, and representatives from South Hopkins Water participated by telephone. At the IC, South Hopkins Water acknowledged that one of its employees did turn on the water at the Marquis's property on March 7, 2017. South Hopkins Water then filed on October 26, 2017, a letter signed by the complainant in which he agreed to accept South Hopkins Water's offer to waive all currently pending water charges as a settlement to his complaint.

Having reviewed the record and being otherwise advised, the Commission finds that South Hopkins Water has fully satisfied the complaint and that this case should be dismissed.

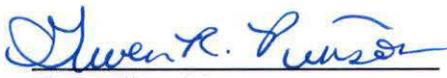
IT IS THEREFORE ORDERED that:

1. Mr. Marquis's Complaint is dismissed as satisfied.
2. This case is closed and removed from the Commission's docket.

By the Commission

ENTERED  
NOV 07 2017  
KENTUCKY PUBLIC  
SERVICE COMMISSION

ATTEST:



Executive Director

Case No. 2017-00225

Clifford A Marquis  
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