

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SHAWN J. RIDLEY)	
)	
COMPLAINANT)	CASE NO.
)	2017-00163
V.)	
)	
LOUISVILLE GAS AND ELECTRIC COMPANY)	
)	
DEFENDANT)	

ORDER

On March 29, 2017, Shawn J. Ridley (“Mr. Ridley”) tendered a formal complaint (“Complaint”) with the Commission against Louisville Gas and Electric Company (“LG&E”) in which he alleges that LG&E has continuously overcharged him for electric and gas service over the past ten years. On April 12, 2017, the Commission entered an Order stating that, based on the review of the Complaint, the Commission was unable to determine whether the Complaint established a *prima facie* case. The Commission stated that in order for Mr. Ridley to support his claim, he should file, within 20 days, copies of the electric and gas bills issued by LG&E to Mr. Ridley for each month of 2015, 2016, and 2017 to date.

The April 12, 2017 Order further stated that when filing a paper containing personal information, Mr. Ridley should, in accordance with 807 KAR 5:001, Section 4(1), encrypt or redact the paper so that personal information, including an account number or Social Security number, cannot be read. As of the date of this Order, Mr. Ridley has not filed

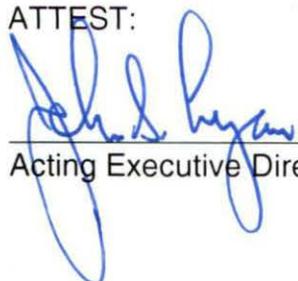
redacted copies of the electric and gas bills issued by LG&E to Mr. Ridley for each month of 2015, 2016, and 2017 to date.

IT IS THEREFORE ORDERED that within 15 days of the date of this Order, Mr. Ridley shall file redacted copies of the electric and gas bills issued to Mr. Ridley by LG&E for each month of 2015, 2016, and 2017 to date that comply with 807 KAR 5:001, Section 4(1), or the Complaint will be dismissed without prejudice.

By the Commission

ENTERED
SEP 21 2017
KENTUCKY PUBLIC
SERVICE COMMISSION

ATTEST:


Acting Executive Director

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