

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

TARIFF FILING OF COLUMBIA GAS OF)
KENTUCKY, INC. TO EXTEND ITS SMALL) CASE NO.
VOLUME GAS TRANSPORTATION SERVICE) 2017-00115

COMMISSION STAFF'S SECOND REQUEST FOR INFORMATION
TO COLUMBIA GAS OF KENTUCKY, INC.

Columbia Gas of Kentucky, Inc. ("Columbia"), pursuant to 807 KAR 5:001, is to file with the Commission the original and eight copies of the following information, with a copy to all parties of record. The information requested herein is due no later than May 8, 2017. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

Columbia shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which Columbia

fails or refuses to furnish all or part of the requested information, it shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request. When filing a paper containing personal information, Columbia shall, in accordance with 807 KAR 5:001, Section 4(10), encrypt or redact the paper so that personal information cannot be read.

1. Refer to Columbia's Small Volume Gas Transportation Service tariff.
 - a. Refer to the Availability section. Confirm that Columbia has only one IUS customer. If this is not correct, state how many customers are served pursuant to the IUS rate schedule.
 - b. Explain whether Columbia's IUS customer(s) are aware of the availability of the Choice program, and whether they have expressed any interest in participating in the program.
2. Refer to Columbia's Small Volume Aggregation Service tariff and to Columbia's response to the Attorney General's First Request for Information ("AG's First Request"), Item 14.
 - a. Refer to the Marketer Certification section. State whether any marketer has violated the Code of Conduct since November 2013, and if so, describe the action taken by Columbia to address each violation.
 - b. Refer to the Marketer Charge section. Explain whether the \$.05 per Mcf charge for all volumes delivered to the marketers' aggregation pools has been

sufficient to cover Columbia's cost of administering the Choice program since November 2013. The explanation should include the amount collected through the Marketer Charge, and the corresponding Choice program costs which were defrayed by the charges.

c. Refer to the Daily Delivery Requirement section. State whether Columbia has experienced any significant failure of marketers to meet their daily delivery requirements, and if so, whether it has caused gas supply or operational problems for Columbia.

d. Refer to the Billing section. Explain whether the \$.20 monthly charge per account has been sufficient to cover Columbia's cost of billing for the Choice program since November 2013. The explanation should include the amount collected through the Marketer Charge, and the corresponding Choice program-specific billing costs which were defrayed by the charges.

e. Refer to the Payment to Marketer section.

i. Explain whether the 2 percent withheld from marketers' monthly revenues has been sufficient to cover Columbia's cost of administering the collection process for the Choice program since November 2013. The explanation should include the amount collected through the two percent withheld revenue, and the corresponding Choice program collections costs and uncollectible account expense which were defrayed by the withheld revenues.

ii. Explain whether the uncollectible gas cost of Choice program customers is collected through Columbia's Gas Cost Adjustment mechanism.

f. Refer to the Standards of Conduct section, paragraph 12. State whether Columbia has received any complaints since November 2013 from marketers

concerning its compliance with the Standards of Conduct. If so, provide the basis of the complaints, and a discussion of their ultimate disposition.

3. Refer to Columbia's response to Commission Staff's First Request for Information, Item 3. State the estimated cost to Columbia to add information to customer bills directing customers to information concerning the Choice program, and to mail an annual notification to Choice customers.

4. Refer to Columbia's response to the AG's First Request, Item 11.

a. For each year since the Choice program was first approved, provide a summary of aggregate gas price differences between Choice gas marketers and the price of Columbia's gas.

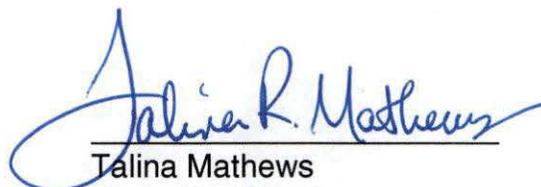
b. For each year since the Choice program was first approved, provide the summary of aggregate gas price differences requested in part a. above, broken down between General Service – Residential and General Service – Other customers.

c. Provide any analysis Columbia has performed comparing its quarterly gas cost rates and the rates of participating marketers.

5. Refer to Columbia's response to the AG's First Request, Item 13. Provide details concerning the marketer complaints, a breakdown of the subject matter of the complaints, whether any particular marketer(s) were the subject of repeated substantiated complaints, and the ultimate disposition of the complaints.

6. Provide summary annual customer participation rates, broken down between General Service – Residential and General Service – Other customers, since the Choice program was first approved.

7. Provide the annual number of marketers participating in the Choice program since it was first approved.



Talina Mathews
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Public Service Commission
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DATED APR 24 2017

cc: Parties of Record

Case No. 2017-00115

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