



Matthew G. Bevin
Governor

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Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
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Daniel E. Logsdon Jr.
Vice Chairman

Robert Cicero
Commissioner

May 12, 2016

Sent via fax: (502) 839-6029

Hard copy to follow:

Thomas Jones, Esq.
138 S. Main St.
Lawrenceburg, KY 40342

Re: Ronald D. McGinnis v. North Mercer Water District
Case No. 2016-000154

Dear Mr. Jones:

Per the telephone conversation with Commission Staff on May 11, 2016, attached please find a copy of the Order to Satisfy or Answer ("Order") and the Complaint filed in the matter referenced above. The Order entered by the Commission on April 21, 2016, requires North Mercer Water District ("North Mercer") to satisfy the matters complained of or file a written answer within ten days. The Order was served on North Mercer electronically on April 21, 2016, at the email address nmwd@burginwireless.com. No answer has been received to date and the time period to answer has expired. Therefore, Commission Staff would suggest that North Mercer file a motion for an extension of time to file an answer in this matter.

If you have any questions, please contact Jennifer Fell, Commission Staff attorney, at (502) 782-2585.

Sincerely,

Aaron D. Greenwell
Acting Executive Director

JF/ph

Attachments

cc: Parties of Record

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

RONALD D. MCGINNIS)	
COMPLAINANT)	
V.)	
NORTH MERCER WATER DISTRICT)	CASE NO. 2016-00154
DEFENDANT)	

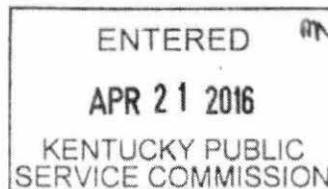
ORDER TO SATISFY OR ANSWER

North Mercer Water District ("North Mercer") is hereby notified that it has been named as defendant in a formal complaint filed on April 7, 2016, a copy of which is attached as the Appendix to this Order.

Pursuant to 807 KAR 5:001, Section 20, North Mercer is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within ten days from the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission



ATTEST:


Acting Executive Director

APPENDIX

APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE
COMMISSION IN CASE NO. 2016-00154 DATED **APR 21 2016**

COMMONWEALTH OF KENTUCKY

Case No. 2016-00154

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

RECEIVED

APR 07 2016

PUBLIC SERVICE COMMISSION

RONALD D. MCGINNIS
(Your Full Name)

COMPLAINANT

VS.

NORTH MERCER Water District
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of RONALD D. MCGINNIS respectfully shows:
(Your Full Name)

(a) RONALD D. MCGINNIS
(Your Full Name)

P.O. Box 538 - Harrodsburg Ky. 40330
(Your Address)

None

(Your Email Address)

(b) NORTH MERCER Water Dist.
(Name of Utility)

P.O. Box 179

108 Main St Salvisa, Ky. 40372
(Address of Utility)

(c) That: Farm House on 244 Cap Bottom Lane Harrodsburg, Ky. 40330
(Describe here, attaching additional sheets if necessary,

on May 21 2015 I requested service be shut off - (in my name)
the specific act, fully and clearly, or facts that are the reason

on June 03, 2015 I again called them because service (water)
and basis for the complaint.)

was visibly on (out faucet); was told by Tammy⁺ or Bobbi⁺

Continued on Next Page

Formal Complaint

Ronald D McGinnis vs. North Mercer Water District

Page 2 of 2

Meter was off + locked, but renter (Kristen Young) + (David Jones) may have broken lock + were using service. No further communication until early March 2016 when the next renter requested service + is being denied until \$250.17 + \$102.00 new deposit + re-connect fee is paid. (see enclosed phone call list)

Wherefore, complainant asks I was disabled, live alone + (Specifically state the relief desired.)

was unable to visibly see or check in a 3-foot hole the meter status (Nov. 20 ²⁰¹⁵ had hip replacement + am 90% healed.) I was told field personnel physically checked all meters every 6 mos. (would've been late Nov. or Dec. 2015, not March 2016. I pd final bill (15 days) ^{as shown} 5/13 then 5/27 2015 paid on July 07 2015

Dated at Harrodsburg, Kentucky, this 17th day 2015 \$ = 17.09

of April, 20 16
(Month)

Ronald D McGinnis
(Your Signature*)

N/A
(Name and address of attorney, if any)

April 07, 2016
Date

*Complaints by corporations or associations, or any other organization having the right to file a complaint, must be signed by its attorney and show his post office address. No oral or unsigned complaints will be entertained or acted upon by the commission.

off 244 Cap Bottom Lane

2 water bills

closed on Monday

water called for shut off

Service Time	Day	Location	City	State	Bill Amount	Usage	Unit	Rate	Class	Status
5/15/2015 2:49 PM	WD		HARRODSBG	KY	\$0.00	16.0	min	0000	P	
5/16/2015 2:27 AM	MW		HARRODSBG	KY	\$0.00	1.0	min	0000	M	
5/16/2015 3:42 PM	WW		HARRODSBG	KY	\$0.00	30.0	min	0000	N	
5/16/2015 4:13 PM	WW		HARRODSBG	KY	\$0.00	17.0	min	0000	N	
5/18/2015 1:20 PM	WD		TOLL FREE		\$0.00	5.0	min	0000	P	
5/18/2015 1:27 PM	WD		SALVISA	KY	\$0.00	1.0	min	0000	P	
5/18/2015 4:01 PM	WD		HARRODSBG	KY	\$0.00	6.0	min	0000	P	
5/19/2015 12:18 PM	WD		HARRODSBG	KY	\$0.00	1.0	min	0000	P	
5/19/2015 4:35 PM	WD		HARRODSBG	KY	\$0.00	3.0	min	0000	P	
5/21/2015 12:56 PM	WD		HARRODSBG	KY	\$0.00	1.0	min	0000	P	
5/21/2015 3:27 PM	WD		TOLL FREE		\$0.00	4.0	min	0000	P	
5/21/2015 4:02 PM	WD		SALVISA	KY	\$0.00	2.0	min	0000	P	
5/23/2015 4:46 AM	MW		HARRODSBG	KY	\$0.00	2.0	min	0000	M	
5/23/2015 3:39 PM	WW		HARRODSBG	KY	\$0.00	35.0	min	0000	N	
5/24/2015 3:44 PM	WW		HARRODSBG	KY	\$0.00	2.0	min	0000	N	
5/24/2015 4:19 PM	WW		HARRODSBG	KY	\$0.00	25.0	min	0000	N	
5/24/2015 7:27 PM	WW		HARRODSBG	KY	\$0.00	2.0	min	0000	N	
5/25/2015 5:16 PM	WD		HARRODSBG	KY	\$0.00	1.0	min	0000	P	

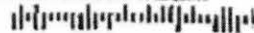
Hungry's Electric

NO. Mercr Wtr

5/26/2015	NORTH MERCER WATER DISTRICT 106 MAIN ST P. O. BOX 79 SALVISA, KY 40372				5/26/2015	MERCER CO. PH: 859-865-2297 ANDERSON, BOYLE & WASHINGTON COUNTIES CALL COLLECT 859-865-2188 RATES AVAILABLE UPON REQUEST				
5/26/2015	ACCOUNT	[REDACTED]		05/13/15 TO 05/27/15	5/26/2015	ACCOUNT	[REDACTED]		05/27/15 TO 03/11/16	
5/27/2015	SERVICE AT 244 Cap Bottom Lane (15 day Bill)				5/27/2015	SERVICE AT 244 Cap Bottom Lane #4764				
5/27/2015	TYPE	PRESENT	PREVIOUS	USAGE	CHARGES	TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
5/27/2015	WAF	41790	40920	870	16.59	BF	Balance Forward			111.74
5/27/2015	LT	Mercer School Tax			0.50	WAF	62290	41790	20500	134.40
6/1/2015						LT	Mercer School Tax			4.03

GO TO OUR WEBSITE TO VIEW
 OUR WATER QUALITY REPORT
 OR TO PAY YOUR BILL
 WWW.NDRTHMERCERWATER.ORG

Printed By:



5/26/2015	NORTH MERCER WATER DISTRICT 106 MAIN ST P. O. BOX 79 SALVISA, KY 40372				5/26/2015	MERCER CO. PH: 859-865-2297 ANDERSON, BOYLE & WASHINGTON COUNTIES CALL COLLECT 859-865-2188 RATES AVAILABLE UPON REQUEST				
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5/27/2015	SERVICE AT 244 Cap Bottom Lane (15 day Bill)				5/27/2015	SERVICE AT 244 Cap Bottom Lane #4764				
5/27/2015	TYPE	PRESENT	PREVIOUS	USAGE	CHARGES	TYPE	PRESENT	PREVIOUS	USAGE	CHARGES
5/27/2015	WAF	41790	40920	870	16.59	BF	Balance Forward			111.74
5/27/2015	LT	Mercer School Tax			0.50	WAF	62290	41790	20500	134.40
6/1/2015						LT	Mercer School Tax			4.03

CHECK OUT OUR WEBSITE
 www.northmercerwater.org

FORWARDING & ADDRESS CORRECTION REQUESTED		FIRST CLASS U.S. POSTAGE SALVISA, KY PERMIT NO. 100	
PLEASE RETURN THIS BILL TO THE PERSONAL SERVICE CENTER		***FINAL BILL***	
ACCOUNT	[REDACTED]	DUE DATE	04/10/16
AMOUNT DUE ON OR BEFORE DUE DATE	250.17	SAVE THIS	13.44
AMOUNT DUE ON OR AFTER DUE DATE	263.61	AMOUNT DUE ON OR BEFORE DUE DATE	250.17
PLEASE RETURN THIS SLIP WITH PAYMENT			
AUTO 5-D RON MCGINNIS PO BOX 538 HARRODSBURG KY			

40330-0538



Returned calls to both utilities - why was water electric not off

→ water → per training of Bobbi
 → Renter - Krista Young had pd. Electric Deposit

Usage Viewer Listing

Billing Period: July 2015 Cycle 1

Report Created On: 3/31/2016 3:08:38 PM

Call Time	Day	Area	Call Type	State	Amount	Duration	Category	Usage	Rate	Balance
6/2/2015 10:22 PM	WN		NO SUMTER	SC	\$0.00	1.0 min	0000	N		
6/3/2015 3:53 PM	WD		TOLL FREE	Bluegrass Electric	\$0.00	6.0 min	0000	P		
6/3/2015 4:06 PM	WD		SALVISA	KY No. Names H ₂ O	\$0.00	4.0 min	0000	P		
6/4/2015 4:58 PM	WD		HARRODSBG	KY	\$0.00	1.0 min	0000	P		
6/4/2015 4:59 PM	WD		HARRODSBG	KY	\$0.00	1.0 min	0000	P		
6/4/2015 5:00 PM	WD		HARRODSBG	KY	\$0.00	2.0 min	0000	P		
6/4/2015 6:42 PM	WD		HARRODSBG	KY	\$0.00	6.0 min	0000	P		
6/4/2015 10:02 PM	WN		CHATTNOOG	TN	\$0.00	1.0 min	0000	N		
6/4/2015 10:03 PM	WN		CHATTNOOG	TN	\$0.00	2.0 min	0000	N		
6/6/2015 2:09 PM	WW		HARRODSBG	KY	\$0.00	1.0 min	0000	N		
6/9/2015 2:22 PM	WD		DANVILLE	KY	\$0.00	3.0 min	0000	P		
6/9/2015 3:06 PM	MD		HARRODSBG	KY	\$0.00	2.0 min	0000	M		
6/9/2015 3:07 PM	WD		DANVILLE	KY	\$0.00	7.0 min	0000	P		
6/9/2015 3:27 PM	WD		FRANKFORT	KY	\$0.00	4.0 min	0000	P		
6/9/2015 3:31 PM	WD		FRANKFORT	KY	\$0.00	5.0 min	0000	P		
6/10/2015 1:32 PM	WD		HARRODSBG	KY	\$0.00	18.0 min	0000	P		
6/10/2015 3:35 PM	WD		HARRODSBG	KY	\$0.00	19.0 min	0000	P		
6/10/2015 7:29 PM	WD		HARRODSBG	KY	\$0.00	40.0 min	0000	NP		
6/11/2015 12:48 PM	WD		HARRODSBG	KY	\$0.00	4.0 min	0000	P		
6/12/2015 5:19 PM	WD		HARRODSBG	KY	\$0.00	2.0 min	0000	P		
6/12/2015 9:26 PM	WW		HARRODSBG	KY	\$0.00	10.0 min	0000	N		
6/13/2015 12:35 PM	MW		HARRODSBG	KY	\$0.00	2.0 min	0000	M		
6/13/2015 2:26 PM	WW		HARRODSBG	KY	\$0.00	8.0 min	0000	N		
6/13/2015 10:44 PM	WW		HARRODSBG	KY	\$0.00	3.0 min	0000	N		
6/14/2015 9:05 PM	VW		HARRODSBG	KY	\$0.00	6.0 min	0000	N		
6/15/2015 1:12 AM	WW		HARRODSBG	KY	\$0.00	47.0 min	0000	N		
6/15/2015 2:02 AM	WW		HARRODSBG	KY	\$0.00	45.0 min	0000	N		
6/15/2015 12:05 PM	MD		HARRODSBG	KY	\$0.00	1.0 min	0000	M		

Ronald D McGinnis
P.O. Box 538
Harrodsburg, KENTUCKY 40330

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