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PUBLIC SERVICE
COMMISSION

June 16, 2017

Talina Mathews
Executive Director
Kentucky Public Service Commission
P.O. Box 615
211 Sower Blvd
Frankfort, Ky. 40602-0615

Dear Ms. Mathews:

My name is Tammy Crum and I am a customer of the Martin County Water District. I live at 224 Parsons Branch, Inez, Ky., 41224. I moved here in 2003 and ever since I've lived here, the water stinks. I go all the way to Lackey, Ky. (about an hour and 15 minute drive one way) , and get my water out of a spring to drink and cook with. I get 98 gallons at a time. I use gallon bottles where I buy three gallons in a case from Save-A-Lot store. I bring these home and store them in an outbuilding and pack them in the house when I need them. I do this about once a month. Plus, I buy about 10 cases of Sam's Water from Paintsville Wal-Mart each month.

To give you an idea how bad our water is, I had company from Ohio over the weekend. I was embarrassed. My uncle commented about the smell of what he thought he was sewer. I had to tell him, no, my sewer system is fine. It's my water. That's how bad it smells. I've lived with this since I moved here in 2003. I know Judge Callaham is talking about raising our rates and putting a surcharge on our bill. I don't support paying more money for water I cannot use, and I don't trust them to fix the problem. They've had money to fix it in the past, and nothing was done.

I'm like a lot of other people who are afraid of using what little water we use to bath in, or wash my dishes. I use bleach when I

wash my dishes because I'm afraid not to. I just hope that you can help us. We have put up with this for too long.

Thank you for helping us.

Tammy Crum

Tammy Crum
MCWD customer
224 Parsons Branch
Inez, Ky. 41224