

Melnykovych, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Monday, June 03, 2013 10:16 AM
To: 'Dennis Martin'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Mr. Martin:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981

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By Kentucky Public Service Commission at 10:32 am, Jun 03, 2013

From: Dennis Martin [REDACTED]
Sent: Saturday, June 01, 2013 11:51 AM
To: PSC - Public Information Officer
Subject: case (2012-00520)

Kentucky American Water is now in a spiral of rate increases. A few years back, as I remember, when the city was thinking about taking over the water company, Kentucky American mounted an effective campaign against the city efforts by indicating it was in the best interest of the residents of Lexington if the water company remained in private hands. Now we see the results of that. They have brought on more than rate increase costs to Lexington residents by stopping the billing services for sewer etc. and increasing the city's overall cost with this service too.

Please do not allow these increases to continue. Seems to me they are going for all they can get, without having to worry about competition. As the PSC, please apply the brakes to this spiral.

Dennis L. Martin
3376 Cove Lake Drive
Lexington, Ky. 40515

Melnykovich, Andrew (PSC)

From: PSC - Public Information Officer
Sent: Monday, June 03, 2013 10:16 AM
To: 'John Molla Jr'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Mr. Molla:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovich

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By Kentucky Public Service Commission at 10:31 am, Jun 03, 2013

From: John Molla Jr [REDACTED]
Sent: Saturday, June 01, 2013 6:38 PM
To: PSC - Public Information Officer
Subject: 2012-00520

Please deny the proposed rate increase. By now it should be clear that the people running Kentucky American water are inept. Walk away from a revenue stream from the combined billing of water and sewer/landfill fees? Spend millions to build a pipeline that we not only don't need, but might well never need? And then ask for a rate increase to compensate for these examples of mismanagement? As one of my late aunts would say, "They've got one h--l of a g-----n nerve!"

John Molla Jr.

Melnykovich, Andrew (PSC)

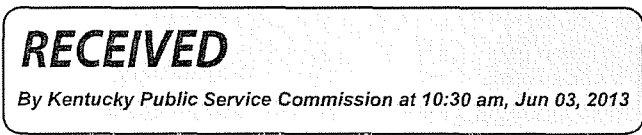
From: PSC - Public Information Officer
Sent: Monday, June 03, 2013 10:17 AM
To: 'Jennifer Spry'
Subject: your comments in case 2012-00520 - Kentucky-American Water Co. request for rate adjustment

Dear Ms. Spry:

Thank you for your comments regarding the rate increase proposed by Kentucky-American Water Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. As you noted, the case number in this matter is 2012-00520. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovich
Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-782-2564 cell:502-330-5981



From: Jennifer Spry [REDACTED]
Sent: Saturday, June 01, 2013 7:20 PM
To: PSC - Public Information Officer
Subject: 2012-00520

To Whom It May Concern:

I'm sorry I couldn't be present at the meeting regarding KAWC's latest rate increase. I'm very troubled by a company that finds it necessary to ask for increases as often as they do.

I was extremely disappointed that the city of Lexington was unable to purchase the water company. The profits would have stayed in Lexington and the public would have had more of a say in how it operated.

That being said we are stuck with what we have. A lot of companies must run their operation efficiently. When they make mistakes in judgment they can't suddenly ask the taxpayers to foot the bill. It must come from their profits. That's what

makes them more efficient and careful with money, just like most of do in our personal lives. Clearly KAWC does not do that.

When the water rates goes up, the sewer rates go up, so in effect the public ends up paying double. Water has become so expensive I keep trying to look for ways to conserve simply because I struggle to pay for it with my meager paycheck.

I feel like the PSC goes through the motion when utilities ask for huge rate increases. The PSC reduces the amount of the rate increase so the utility ends up with what they wanted to begin with. The public is not fooled. I don't see how the water company continues to ask for so many rate increases and are never denied. **Please consider the average consumer for a change and deny this rate increase.**

Kind regards,
Jennifer Spry
309 Twin Spires Trail
Lexington, KY 40514