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FEB 8 - 2013

February 5, 2013

TOP SERVICE

Mr. Jeff Derouen Public Service Commission P.O. Box 615 Frankfort, KY 40602-0615

RE: Case No. 2012-00310 Case No. 2012-00311 Case No. 2012-00312

Dear Mr. Derouen:

This letter is in response to a letter that I received dated January 17, 2013 from Brite & Hopkins, PLLC. As I am sure you know, the letter referred to the single phase line that was completed by Meade County RECC. I am in agreement with the fact that the flickering has improved dramatically, however it is still a disturbing event that continues. It concerns me that if this is happening; then what is it doing to my appliances and other electronic devices?

Please note that I have been a good and faithful customer to Meade Co. RECC, and I greatly appreciate the efforts that have been made, I still feel there is room for improvement based on the quality of service that I received prior to January of 2012. With no alternative electric service provider, I feel it is Meade Co. RECC responsibility to provide equal service to all of its members regardless of what part of the county you reside in.

Respectfully concerned,

Mona C. Jarboe

cc: Burns E. Mercer Meade Co. RECC PO Box 489

Brandenburg, KY 40108

cc: Brite & Hopkins, PLLC PO Box 309

Hardinsburg, KY 40143