



a PPL company

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

RECEIVED

JUL 16 2012

PUBLIC SERVICE
COMMISSION

**Louisville Gas and
Electric Company**
State Regulation and Rates
220 West Main Street
PO Box 32010
Louisville, Kentucky 40232
www.lge-ku.com

Rick E. Lovekamp
Manager - Regulatory Affairs
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July 16, 2012

**RE: *SUSAN E. EDWARDS COMPLAINANT V. LOUISVILLE GAS AND
ELECTRIC COMPANY DEFENDANT***
Case No. 2012-00282

Dear Mr. DeRouen:

Enclosed please find an original and ten (10) copies of the Answer of Louisville Gas and Electric Company to the Complaint of Susan E. Edwards in the above-referenced docket.

Also enclosed are an original and ten (10) copies of a Petition for Confidential Protection regarding certain information provided in the Answer.

A copy is being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

Rick E. Lovekamp

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

SUSAN E. EDWARDS)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2012-00282
)	
LOUISVILLE GAS AND ELECTRIC)	
COMPANY)	
)	
)	
DEFENDANT)	

* * * * *

ANSWER OF
LOUISVILLE GAS AND ELECTRIC COMPANY

In accordance with the Kentucky Public Service Commission’s (“Commission”) Order of July 5, 2012 in the above-captioned proceeding, Louisville Gas and Electric Company (“LG&E” or the “Company”) respectfully submits this Answer to the Complaint of Susan E. Edwards filed on June 27, 2012. In support of its Answer, and in response to the specific averments contained in said Complaint, LG&E states as follows:

1. LG&E admits the allegations contained in paragraph (a) of the Complaint, on information and belief.

2. With regard to the allegations contained in paragraph (b) of the Complaint, LG&E states that its primary business address is 220 West Main Street, Louisville, Kentucky 40202.

3. With regard to the allegations contained in paragraph (c) of the Complaint, LG&E states as follows:

a. With regard to the averments “Starting in Oct. 2007 the bill was \$1165.00 as a result of a house fire at our previous home on 2313 W. Chestnut St. I moved to 4207 W. Market St.,” LG&E affirmatively states that when Ms. Edwards opened an account for service at 4207 W. Market Street in Louisville, she had a transferred balance from 2313 W. Chestnut Street in the amount of \$1,165.00. LG&E cannot confirm or deny the statement by Ms. Edwards concerning a fire at 2313 W. Chestnut Street.

b. With regard to the averments “I was told by Pam Alexandria that I had to pay \$950.00 to have my electric services started. I only had \$750.00 at the time and was told to pay \$100.00 plus my bill till the balance was paid off which was \$400.00. My service was started, but in order to get a bill, I was told I had to create one. I payed (sic) every bill on time and on my final day I was told, I still owed \$800.00, so I was set up on another payment plan, as I recieved (sic) my new bill I was told my new balance was now over \$2,000.00 and I had no answers as to how my bill got to be that much. Ms. Alexandria informed me that she had placed a lock on my account & that I would not recieve (sic) any late fees or incur any other charges. In result I was charged late fees & other charges, including gas, when these bills came out I had NEVER had gas in my home at the address 4207 W. Market St. & was also told by Ms. Alexandria that I could not get any residential gas services, because of this outstanding debt. I have had proof &

landlord statement etc. & have been dealing with this problem since 2007, it is now 2012 & I am still dealing with issue,” LG&E affirmatively states that Ms. Edwards has been properly and timely charged for the services in question. Attached as Exhibit “A” are all of Ms. Edwards’ bills since March 2009, along with documentation from LG&E’s legacy billing system (Customer Information System) for the period December 2007 to February 2009. LG&E records indicate that Ms. Edwards has met in person and spoken with Lead Customer Representative Pamela Alexander and many other Customer Service Representatives on numerous occasions concerning her account. It is unclear from Ms. Edwards’ Complaint the precise bill to which she is referring, and LG&E is unable to match the details of her statements to any contact notes in LG&E’s Customer Care System (“CCS”). Ms. Edwards has been in regular contact with LG&E concerning her account. Ms. Edwards has requested and received many explanations (both verbally and in written form) as to her account balance, including summaries of billings and payments. (See Exhibit “B.”) Further, Ms. Edwards has been enrolled in LG&E’s Fixed and Limited Extension program (FLEX) since January 2012, which gives Ms. Edwards an additional 16 days beyond the normal 12 days in which to pay her bill each month.

c. With regard to the averments that “I have had nervous breakdown been prescribed medicines by a therapist because this issue has been extremely hard to cope with knowing that I pay my bills every month & on time. I have had the same fixed income since I came to Louisville, considering I am disabled I receive (sic) SSI. LG&E has & continues to get 70-85% of my check, after LG&E I barely have enough to pay my other bills. I have had to sell my only vehicle & sacrifice a lot of other things.” LG&E cannot confirm or deny these statements.

d. With regard to the averments that, “I have also been told over 2x that my bill was resolved with a balance of \$0.00, to only get a bill next month with another large sum,” LG&E affirmatively states that Ms. Edwards has been properly and timely charged for the services in question. As shown in the CIS billing and payment history attached as part of Exhibit “A,” Ms. Edwards paid down her account (which began with a \$1,165.00 transferred balance in December 2007), to a balance of just 14 cents in January 2009. LG&E acknowledges the \$1,165.00 that was due from Ms. Edwards in December 2007 has been paid. The current balance for which Ms. Edwards is complaining, began to accumulate in January 2009 with a balance of 14 cents. For the three-month period January through March 2009, Ms. Edwards was billed \$1,347.55 for services but she only paid \$451.00. Her account balance has grown each month since that time because she has only made partial payments and has not fulfilled installment plan obligations. At no time has Ms. Edwards had a zero balance on her account. As of July 13, 2012, Ms. Edwards owes \$2,026.99. Of this total amount due, \$1,742.77 is for a 20 month installment plan on which Ms. Edwards began making monthly payments in March 2012.

4. As to the relief requested “to have my bill completely resolved & repayment for any charges incurred on behalf of my bills being incorrect. Over the last 5 years I have paid this bill over & over numerous times. It has caused a lot of stress & frustration on myself & family & I really just want it to over & done with,” LG&E affirmatively states that it is required to charge customers for the amount of electric and gas services consumed based upon LG&E’s filed rates contained in its tariff. LG&E has properly and timely charged Ms. Edwards each month for the services in question. See *In the Matter of: James R. and Charlene Smith v. Louisville Gas and Electric Company,*

Case No. 1998-00211, Order of September 25, 1998. LG&E further states that the information contained above provides detailed information demonstrating that Ms. Edwards' bills were correct, and therefore believes the Complaint should be dismissed.

5. LG&E denies all allegations contained in the Complaint which are not expressly admitted in the foregoing paragraphs of this Answer.

FIRST AFFIRMATIVE DEFENSE

The Complaint, or parts of it, fails to set forth any claim upon which relief can be granted by this Commission and, therefore should be dismissed.

SECOND AFFIRMATIVE DEFENSE

The Complainant has failed to set forth a *prima facie* case that LG&E has violated its tariff or any statute or Commission regulation, and the Complaint should be dismissed for that reason.

WHEREFORE, for all reason set forth above, Louisville Gas and Electric Company respectfully requests:

- (1) that the Complaint herein be dismissed without further action being taken by the Commission;
- (2) that this matter be closed on the Commission's docket; and

(3) that LG&E be afforded any and all other relief to which it may be entitled.

Dated: July 16, 2012

Respectfully submitted,



Allyson K. Sturgeon
Senior Corporate Attorney
LG&E and KU Services Company
220 West Main Street
Louisville, Kentucky 40202
(502) 627-2088

Counsel for Louisville Gas and Electric
Company

CERTIFICATE OF SERVICE

The undersigned hereby certifies that a true and correct copy of the foregoing Answer was served on the following on the 16th day of July, 2012, U.S. mail, postage prepaid:

Susan E. Edwards
4207 W. Market Street
Louisville, Kentucky 40212



Counsel for Louisville Gas and Electric
Company

Account Folder Information 4207 W Market Street

Account Number	<input type="text"/>	Bill Cycle	<input type="text" value="2"/>	Type	<input type="text" value="R"/>	Status	<input type="text" value="A"/>	Status Reason	<input type="text" value="Normal"/>	CSS Logon	<input type="text"/>
Account Name	<input type="text" value="SUSAN EDWARDS"/>		Service Address	<input type="text" value="4207 W MARKET ST"/>		City	<input type="text" value="LOUISVILLE"/>	State	<input type="text" value="KY"/>	Zip	<input type="text" value="40212-2544"/>
Transfer to Acct	<input type="text" value="0"/>	Last Transfer From Acct	<input type="text"/>		Landlord Contact	<input type="text"/>					

Mailing Address			
Account Name	Mail Address 1	Mail Address 2	Mail Address 3
▶ SUSAN EDWARDS	4207 W MARKET ST	LOUISVILLE KY 40212...	

Account Stats				
Service Start	Service End	Customer SSN	Spouse Name	Spouse SSN
▶ 12/06/2007		XXX-X5-2899		

Deposit Information							
Certificate Number	Deposit Amount	Date Cert Issued	Int Rate	*Int Accrued To Date	*Amt Refund Today	Date Int Paid To	Refund Status
▶ <input type="text"/>	\$ 240.00	03/20/2008	6.00%	\$ 2.12	\$ 242.12	01/30/2009	Refund Pending Eligi...
Total Interest Paid		Refund Elig	Date Refunded	Amount	Reason	Type	
\$ 12.47		Refund Is Held		\$ 12.47	Not Refunded	Not Refunded	

* - Field is calculated and may differ slightly from the CIS calculation.

Account Receivable Transactions

Account Number Customer Number Bill Cycle Type Status

Account Name Service Address City State

A/R Transactions									
Trans Date	Source	Trans Type	Amount	Age	G/L Debit	G/L Credit	Amt Posted	Billed	Unpaid
12/07/2007	C	XFR	\$ 1,165.00	0	142.03	184.22	\$ 1,150.20	\$ 1,165.00	
12/07/2007	C	XFR	\$ 1,165.00	0	142.01	184.22	\$ 14.80	\$ 14.80	
12/07/2007	C	BIL	\$ 240.00		142.08	235.10	\$ 240.00	\$ 0.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 450.00	\$ 1,165.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 715.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 650.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 585.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 520.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 455.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 390.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 325.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 260.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 195.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 130.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	142.06	184.22	\$ 65.00	\$ 65.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	184.22	142.01	\$ 14.80	\$ 0.00	
12/10/2007	C	ADJ	\$ 1,165.00	9	184.22	142.03	\$ 1,150.20	\$ 14.80	
01/07/2008	B	BIL	\$ 250.05	0	142.03	480.10	\$ 250.05	\$ 1,857.73	
01/07/2008	B	BIL	\$ 362.68	0	142.03	440.10	\$ 362.68	\$ 1,607.68	
01/07/2008	B	BIL	\$ 80.00	0	142.08	142.08	\$ 80.00	\$ 1,245.00	
02/05/2008	B	BIL	\$ 12.50	3	142.01	487.10	\$ 12.50	\$ 2,438.23	
02/05/2008	B	BIL	\$ 268.93	0	142.03	480.10	\$ 268.93	\$ 2,425.73	
02/05/2008	B	BIL	\$ 18.13	3	142.01	450.10	\$ 18.13	\$ 2,156.80	
02/05/2008	B	BIL	\$ 200.94	0	142.03	440.10	\$ 200.94	\$ 2,138.67	
02/05/2008	B	BIL	\$ 80.00	0	142.08	142.08	\$ 80.00	\$ 1,937.73	
02/13/2008	C	PMT	\$ 538.36	9	135.20	142.06	\$ 65.00	\$ 1,899.87	
02/13/2008	C	PMT	\$ 538.36	3	135.20	142.08	\$ 80.00	\$ 1,964.87	
02/13/2008	C	PMT	\$ 538.36	3	135.20	142.03	\$ 362.73	\$ 2,044.87	
02/13/2008	C	PMT	\$ 538.36	3	135.20	142.01	\$ 30.63	\$ 2,407.60	
02/18/2008	B	PMT	\$ 250.00	3	135.20	142.03	\$ 250.00	\$ 1,649.87	

01/2008	C	PMT	\$ 22.13 9		142.06	\$ 22.13	\$ 1,012.87
02/21/2008	C	PMT	\$ 637.00 9	135.20	142.06	\$ 22.13	\$ 1,012.87
02/21/2008	C	PMT	\$ 637.00 9	135.20	142.06	\$ 65.00	\$ 1,035.00
02/21/2008	C	PMT	\$ 637.00 0	135.20	142.08	\$ 80.00	\$ 1,100.00
02/21/2008	C	PMT	\$ 637.00 0	135.20	142.03	\$ 469.87	\$ 1,180.00
03/05/2008	B	BIL	\$ 208.96 0	142.03	480.10	\$ 208.96	\$ 1,473.46
03/05/2008	B	BIL	\$ 171.63 0	142.03	440.10	\$ 171.63	\$ 1,264.50
03/05/2008	B	BIL	\$ 80.00 0	142.08	142.08	\$ 80.00	\$ 1,092.87
03/20/2008	C	PMT	\$ 503.46 9	135.20	142.06	\$ 42.87	\$ 970.00
03/20/2008	C	PMT	\$ 503.46 0	135.20	142.03	\$ 380.59	\$ 1,012.87
03/20/2008	C	PMT	\$ 503.46 0	135.20	142.08	\$ 80.00	\$ 1,393.46
04/04/2008	B	BIL	\$ 141.08 0	142.03	480.10	\$ 141.08	\$ 1,268.43
04/04/2008	B	BIL	\$ 157.35 0	142.03	440.10	\$ 157.35	\$ 1,127.35
04/16/2008	C	PMT	\$ 363.00 9	135.20	142.06	\$ 64.57	\$ 905.43
04/16/2008	C	PMT	\$ 363.00 0	135.20	142.03	\$ 298.43	\$ 970.00
05/05/2008	B	BIL	\$ 129.50 0	142.03	440.10	\$ 129.50	\$ 1,034.93
05/21/2008	C	PMT	\$ 0.07 9	0	142.06	\$ 0.07	\$ 839.93
05/21/2008	C	PMT	\$ 195.00 9	135.20	142.06	\$ 0.07	\$ 839.93
05/21/2008	C	PMT	\$ 195.00 9	135.20	142.06	\$ 65.00	\$ 840.00
05/21/2008	C	PMT	\$ 195.00 9	135.20	142.06	\$ 0.43	\$ 905.00
05/21/2008	C	PMT	\$ 195.00 0	135.20	142.03	\$ 129.50	\$ 905.43
06/04/2008	B	BIL	\$ 119.68 0	142.03	440.10	\$ 119.68	\$ 959.61
06/10/2008	B	PMT	\$ 630.64 9	0	142.06	\$ 630.64	\$ 459.61
06/10/2008	B	PMT	\$ 500.00 9	135.20	142.06	\$ 315.32	\$ 459.61
06/10/2008	B	PMT	\$ 500.00 9	135.20	142.06	\$ 65.00	\$ 774.93
06/10/2008	B	PMT	\$ 500.00 0	135.20	142.03	\$ 119.68	\$ 839.93
07/03/2008	B	BIL	\$ 220.71 0	142.03	440.10	\$ 220.71	\$ 680.32
07/21/2008	C	PMT	\$ 285.00 9	135.20	142.06	\$ 64.29	\$ 395.32
07/21/2008	C	PMT	\$ 285.00 0	135.20	142.03	\$ 220.71	\$ 459.61
08/05/2008	B	BIL	\$ 267.54 0	142.03	440.10	\$ 267.54	\$ 662.86
08/21/2008	C	PMT	\$ 393.25 9	135.20	142.06	\$ 65.00	\$ 329.61

08/21/2008	C	PMT	\$ 333.25	9	20	142.06	\$ 0.71	\$ 61
08/21/2008	C	PMT	\$ 333.25	0	135.20	142.03	\$ 267.54	\$ 395.32
09/04/2008	B	BIL	\$ 239.87	0	142.03	440.10	\$ 239.87	\$ 569.48
09/22/2008	C	PMT	\$ 304.87	9	135.20	142.06	\$ 65.00	\$ 264.61
09/22/2008	C	PMT	\$ 304.87	0	135.20	142.03	\$ 239.87	\$ 329.61
10/03/2008	B	BIL	\$ 157.42	0	142.03	440.10	\$ 157.42	\$ 422.03
10/22/2008	C	PMT	\$ 222.42	9	135.20	142.06	\$ 65.00	\$ 199.61
10/22/2008	C	PMT	\$ 222.42	0	135.20	142.03	\$ 157.42	\$ 264.61
11/03/2008	B	BIL	\$ 188.53	0	142.03	440.10	\$ 188.53	\$ 388.14
11/10/2008	C	PMT	\$ 253.00	9	135.20	142.06	\$ 64.47	\$ 135.14
11/10/2008	C	PMT	\$ 253.00	0	135.20	142.03	\$ 188.53	\$ 199.61
12/03/2008	B	BIL	\$ 303.21	0	142.03	440.10	\$ 303.21	\$ 438.35
12/11/2008	C	ADJ	\$ 135.14	9	142.06	184.22	\$ 70.14	\$ 438.35
12/11/2008	C	ADJ	\$ 135.14	9	142.06	184.22	\$ 65.00	\$ 368.21
12/11/2008	C	ADJ	\$ 135.14	9	184.22	142.03	\$ 135.14	\$ 303.21
12/11/2008	C	COR	\$ 135.14	9	142.03	184.26	\$ 135.14	\$ 438.35
12/11/2008	C	PMT	\$ 135.14	9	184.26	142.06	\$ 134.61	\$ 303.21
12/11/2008	C	PMT	\$ 135.14	9	184.26	142.06	\$ 0.53	\$ 437.82
12/12/2008	B	PMT	\$ 206.00	0	135.20	142.03	\$ 206.00	\$ 232.35
12/16/2008	C	PMT	\$ 65.00	9	0	142.06	\$ 65.00	\$ 70.14
12/16/2008	C	PMT	\$ 162.21	9	135.20	142.06	\$ 65.00	\$ 70.14
12/16/2008	C	PMT	\$ 162.21	0	135.20	142.03	\$ 97.21	\$ 135.14
01/02/2009	C	PMT	\$ 70.00	9	0	142.06	\$ 70.00	\$ 0.14
01/02/2009	C	PMT	\$ 70.00	9	135.20	142.06	\$ 64.86	\$ 0.14
01/02/2009	C	PMT	\$ 70.00	9	135.20	142.06	\$ 5.14	\$ 65.00
01/06/2009	B	BIL	\$ 477.87	0	142.03	440.10	\$ 477.87	\$ 478.01
01/30/2009	B	ADJ	\$ 12.47	3	184.22	142.01	\$ 12.47	\$ 949.07
01/30/2009	B	ADJ	\$ 12.47		142.08	184.22	\$ 12.47	\$ 961.54
01/30/2009	B	ADJ	\$ 12.47		431.01	142.08	\$ 12.47	\$ 961.54
02/03/2009	B	BIL	\$ 23.89	3	142.01	450.10	\$ 23.89	\$ 961.54
02/03/2009	B	BIL	\$ 459.64	0	142.03	440.10	\$ 459.64	\$ 937.65
02/17/2009	B	PMT	\$ 400.00	3	135.20	142.03	\$ 388.58	\$ 549.07
02/17/2009	B	PMT	\$ 400.00	3	135.20	142.01	\$ 11.42	\$ 937.65
03/03/2009	B	BIL	\$ 410.04	0	142.03	440.10	\$ 410.04	\$ 959.11
03/05/2009	C	PMT	\$ 51.00	6	135.20	142.03	\$ 51.00	\$ 908.11

Usage Information

Account Number Customer Number Bill Cycle Type Status

Account Name Service Address City State Zip

LG&E Billing Information

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
03/03/2009	\$ 410.04	NORMAL	2009-03	03/19/2009		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
G		1 Current Charge	812	801	03/02/2009	0	0	\$ 0.00					
		Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
		\$ 4.46	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	Y	R		0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
E		1 Current Charge	511	401	03/02/2009	28	5543	\$ 410.04					
		Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
		\$ 5.00	\$ 349.98	\$ 36.97	\$ 2.97	\$ 14.97	\$ 0.15	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
		Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units		
		\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00						0		

ult	Result Amount	Argument1	Argument1 Value	Or1	Argument2	Argument2 Value	Operator2	Argument3	Argu
CUST CHARGE	\$ 0.54	ADJ CUST CHG	\$ 5.00 *		% OF USAGE DAYS	107143			
CUST CHARGE	\$ 4.46	ADJ CUST CHG	\$ 5.00 *		% OF USAGE DAYS	.892857			
ENERGY DOLLARS	\$ 38.04	USAGE RATE	.064040 *		KWH USAGE	594			
ENERGY DOLLARS	\$ 311.94	USAGE RATE	.063030 *		KWH USAGE	4949			
FCA (ELECTRIC)	\$ 36.97	FACTOR UNITS	5543.00 *		FACTOR RATE	.006670			
ECR CHARGE	\$ 2.97	FACTOR DOLLARS	406.92 *		FACTOR RATE	.007300			
DSM ELECTRIC	\$ 14.97	FACTOR UNITS	5543.00 *		FACTOR RATE	.002700			
	\$ 0.15	FACTOR METER	1.00 *		FACTOR RATE	.150000			

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
02/03/2009	\$ 459.64	NORMAL	2009-02	02/19/2009		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code		
G		1 Current Charge	812	803	02/02/2009	0	0	\$ 0.00						
		Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage	Usage
		\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00				0	0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
F		1 Current Charge	F11	401	02/02/2009	28	6226	\$ 459.64				
Total = \$ 4,735.63												

Bill by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E		1 Current Charge	511	401	02/02/2009	26	6326	\$ 459.64				

Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
\$ 5.00	\$ 405.12	\$ 35.68	\$ 3.11	\$ 18.09	\$ 0.10	\$ -7.46	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	0

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 405.12	USAGE RATE	.064040	*	KWH USAGE	6326		
FCA (ELECTRIC)	\$ 35.68	FACTOR UNITS	6326.00	*	FACTOR RATE	.005640		
ECR CHARGE	\$ 3.11	FACTOR DOLLARS	463.89	*	FACTOR RATE	.006700		
MERGER SURGR	\$ -7.46	FACTOR DOLLARS	467.00	*	FACTOR RATE	.015980		
DSM ELECTRIC	\$ 18.09	FACTOR UNITS	6326.00	*	FACTOR RATE	.002860		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
01/06/2009	\$ 477.87	NORMAL	2009-01	01/22/2009		

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
G		1 Current Charge	812	801	01/05/2009	0	0	\$ 0.00					
		Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
		\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ Y	R		0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
E		1 Current Charge	511	401	01/05/2009	34	6902	\$ 477.87					
		Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
		\$ 5.00	\$ 442.00	\$ 15.12	\$ 3.18	\$ 19.74	\$ 0.10	\$ -7.27	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
		Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Unit		
		\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00							0	

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
GUST CHARGE	\$ 5.00	ADJ GUST CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 442.00	USAGE RATE	.064040	*	KWH USAGE	6902		
FCA (ELECTRIC)	\$ 15.12	FACTOR UNITS	6902.00	*	FACTOR RATE	.002190		
ECR CHARGE	\$ 3.18	FACTOR DOLLARS	481.86	*	FACTOR RATE	.006600		
MERGER SURCR	\$ -7.27	FACTOR DOLLARS	485.04	*	FACTOR RATE	.014990		
DSM ELECTRIC	\$ 19.74	FACTOR UNITS	6902.00	*	FACTOR RATE	.002860		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
12/03/2008	\$ 303.21	NORMAL	2008-12	12/19/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
G		1 Current Charge	812	801	12/02/2008	0	0	\$ 0.00					
		Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
		\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ Y	R		0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
E		1 Current Charge	511	401	12/02/2008	32	4493	\$ 303.21					
		Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
		\$ 5.00	\$ 287.79	\$ 1.08	\$ 2.23	\$ 11.68	\$ 0.10	\$ -4.61	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

\$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00

0

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00 *		% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 287.73	USAGE RATE	.064040 *		KWH USAGE	4493		
FCA (ELECTRIC)	\$ 1.08	FACTOR UNITS	4493.00 *		FACTOR RATE	.000240		
ECR CHARGE	\$ 2.23	FACTOR DOLLARS	305.49 *		FACTOR RATE	.007300		
MERGER SURCR	\$ -4.61	FACTOR DOLLARS	307.72 *		FACTOR RATE	.014990		
DSM ELECTRIC	\$ 11.68	FACTOR UNITS	4493.00 *		FACTOR RATE	.002600		
	\$ 0.10	FACTOR METER	1.00 *		FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
11/03/2008	\$ 188.53	NORMAL	2008-11	11/19/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G	1	Current Charge	812	801	10/31/2008	0	0	\$ 0.00				

Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ Y	R		0

\$ 5.00 \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00 \$ 0.00 \$ Y R 0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E	1	Current Charge	511	401	10/31/2008	29	2607	\$ 188.53				

Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
\$ 5.00	\$ 166.95	\$ 11.16	\$ 1.41	\$ 6.78	\$ 0.10	\$ -2.87	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	0

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00 *		% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 166.95	USAGE RATE	.064040 *		KWH USAGE	2607		
FCA (ELECTRIC)	\$ 11.16	FACTOR UNITS	2607.00 *		FACTOR RATE	.004280		
ECR CHARGE	\$ 1.41	FACTOR DOLLARS	189.89 *		FACTOR RATE	.007400		
MERGER SURCR	\$ -2.87	FACTOR DOLLARS	191.50 *		FACTOR RATE	.014990		
DSM ELECTRIC	\$ 6.78	FACTOR UNITS	2607.00 *		FACTOR RATE	.002600		
	\$ 0.10	FACTOR METER	1.00 *		FACTOR RATE	.100000		

Bill I	Bill Total	Bill Type	Revenue Month	Due Date	Mc	Suspended	Reason
10/03/zu08	\$ 157.42	NORMAL	2008-10	10/21/2008			

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
G		1: Current Charge	812	800	10/02/2008	0	0	\$ 0.00					
		Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
		\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00				0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
E		1: Current Charge	511	401	10/02/2008	29	214	\$ 157.42					
		Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
		\$ 5.00	\$ 137.11	\$ 11.22	\$ 0.81	\$ 5.57	\$ 0.10	\$ 2.39	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
		Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units		
		\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00							0	

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST.CHARGE	\$ 5.00	ADJ.CUST.CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
ENERGY DOLLARS	\$ 137.11	USAGE RATE	.064040	*	KWH USAGE	2141		
FCA (ELECTRIC)	\$ 11.22	FACTOR UNITS	2141.00	*	FACTOR RATE	.005240		
ECR CHARGE	\$ 0.81	FACTOR DOLLARS	158.90	*	FACTOR RATE	.005100		
MERGER SURCH	\$ 2.39	FACTOR DOLLARS	159.71	*	FACTOR RATE	.014990		
DSM ELECTRIC	\$ 5.57	FACTOR UNITS	2141.00	*	FACTOR RATE	.002600		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
09/04/2008	\$ 239.87	NORMAL	2008-09	09/22/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code	
E	G	1 Current Charge	812	801	09/03/2008	30	3378	\$ 239.87					
		Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
		\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00				0

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E	E	1 Current Charge	511	401	09/03/2008	30	3378	\$ 239.87				
		Customer	Energy	ECR	DSM	HEA	Surcredit	ESM	Value Deliver	Rate Plan	Franchise	School

5.00	216.33	12.30	0.36	8.78	0.10	-3.64	0.00	0.64	0.00	0.00	0.00
Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units		
0.00	0.00	0.00	0.00					0	0		

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	5.00	ADJ CUST CHG	5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	216.33	USAGE RATE	.064040	*	KWH USAGE	3378		
FCA (ELECTRIC)	12.30	FACTOR UNITS	3378.00	*	FACTOR RATE	.003640		
ECR CHARGE	0.36	FACTOR DOLLARS	242.41	*	FACTOR RATE	.001500		
MERGER SURCR	-3.64	FACTOR DOLLARS	242.77	*	FACTOR RATE	.014990		
DSM ELECTRIC	8.78	FACTOR UNITS	3378.00	*	FACTOR RATE	.002600		
VALUE DEL SUR	0.64	FACTOR DOLLARS	239.13	*	FACTOR RATE	.002670		
	0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
08/05/2008	267.54	NORMAL	2008-08	08/21/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G	1	Current Charge	812	80	08/04/2008	0	0	0.00				

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E	1	Current Charge	511	40	08/04/2008	33	3758	267.54				

Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
5.00	240.66	13.34	2.74	9.77	0.10	-4.07	0.00	0.00	0.00	0.00	0.00

Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units
0.00	0.00	0.00	0.00					0	0

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	5.00	ADJ CUST CHG	5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	240.66	USAGE RATE	.064040	*	KWH USAGE	3758		
FCA (ELECTRIC)	13.34	FACTOR UNITS	3758.00	*	FACTOR RATE	.003550		
ECR CHARGE	2.74	FACTOR DOLLARS	268.77	*	FACTOR RATE	.010200		
MERGER SURCR	-4.07	FACTOR DOLLARS	271.51	*	FACTOR RATE	.014990		
DSM ELECTRIC	9.77	FACTOR UNITS	3758.00	*	FACTOR RATE	.002600		
	0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill	7	Bill Total	Bill Type	Revenue Month	Due Date	Mo.	Suspended	Reason
07/03/2008		\$ 220.71	NORMAL	2008-07	07/21/2008			

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G	1	Current Charge	812	801	07/02/2008	0	0	\$ 0.00				
Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage	
\$ 5.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00	Y	R	0	

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E	1	Current Charge	511	401	07/02/2008	29	3179	\$ 220.71				
Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax	
\$ 5.00	\$ 209.58	\$ 5.56	\$ 3.29	\$ 8.27	\$ 0.10	\$ -3.09	\$ 0.00	\$ -2.00	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units			
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	0			

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		

ENERGY DOLLARS	\$ 203.58	USAGE RATE	.0640	KWH USAGE	3179
FCA (ELECTRIC)	\$ 5.56	FACTOR UNITS	3179.00 *	FACTOR RATE	.001750
ECR CHARGE	\$ 3.29	FACTOR DOLLARS	222.41 *	FACTOR RATE	.014800
MERGER SURCR	\$ 3.09	FACTOR DOLLARS	225.70 *	FACTOR RATE	.013690
DSM ELECTRIC	\$ 8.27	FACTOR UNITS	3179.00 *	FACTOR RATE	.002600
VALUE DEL SUR	\$ 2.00	FACTOR DOLLARS	222.61 *	FACTOR RATE	.008970
	\$ 0.10	FACTOR METER	1.00 *	FACTOR RATE	.100000

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
06/04/2008	\$ 119.68	NORMAL	2008-06	06/20/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G		1: Current Charge	812	801	06/03/2008	0	0	\$ 0.00				
		Customer Charge						\$ 5.00				
		Energy Dollars						\$ 0.00				
		Energy GSCC						\$ 0.00				
		GSCC (GAS)						\$ 0.00				
		DSM Amount						\$ 0.00				
		HEA Charge						\$ 0.00				
		Value Deliver Surcharge						\$ 0.00				
		Franchise Fee						\$ 0.00				
		School Exempt						\$ 0.00				
		State Exempt						\$ 0.00				
		WNA Adjustment						\$ 0.00				
		Energy Usage						\$ 0.00				

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E		1: Current Charge	511	401	06/03/2008	32	1719	\$ 119.68				

5.00 \$ 110.08 \$ 2.30 \$ 1.82 \$ 4.47 \$ -3.01 \$ 0.00 \$ -1.08 \$ 0.00 \$ 0.00

Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 110.08	USAGE RATE	.064040	*	KWH USAGE	1719		
FCA (ELECTRIC)	\$ 2.30	FACTOR UNITS	1719.00	*	FACTOR RATE	.001340		
ECR CHARGE	\$ 1.82	FACTOR DOLLARS	121.85	*	FACTOR RATE	.014900		
MERGER SURCR	\$ -3.01	FACTOR DOLLARS	123.67	*	FACTOR RATE	.024310		
DSM ELECTRIC	\$ 4.47	FACTOR UNITS	1719.00	*	FACTOR RATE	.002600		
VALUE DEL SUR	\$ -1.08	FACTOR DOLLARS	120.66	*	FACTOR RATE	.008970		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
05/05/2008	\$ 129.50	NORMAL	2008-05	05/21/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G	1	Current Charge	812	801	05/02/2008	0	0	\$ 0.00				

Bi.	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
04/04/2008	\$ 298.43	NORMAL	2008-04	04/22/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G		1 Current Charge	812	801	04/03/2008	2	136	\$ 141.08				

Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage
\$ 5.67	\$ 19.65	\$ 0.00	\$ 115.71	\$ 0.71	\$ 0.10	\$ -0.76	\$ 0.00	Y	R	-9	127

WNA Distribution Amount	Actual Usage	Baseload Usage	Temperature Sensitive Usage	Actual Degree Days	Average Sensitive Usage	Normal Degree Days	Degree Days Difference	WNA Adjustment	Energy Units
\$ -1.39	136	7	129	548	0.23540	509	-39	-9	127

Detail Gas Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		
CUST CHARGE	\$ 5.67	ADJ CUST CHG	\$ 5.67	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 19.65	USAGE RATE	.154700	*	CCF USAGE	127		
GSCC (GAS)	\$ 115.71	FACTOR UNITS	136.00	*	FACTOR RATE	.850820		
DSM GAS	\$ 0.71	FACTOR UNITS	136.00	*	FACTOR RATE	.005210		
VALUE DEL SUR	\$ -0.76	FACTOR DOLLARS	141.74	*	FACTOR RATE	.005370		

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E		1 Current Charge	511	401	04/03/2008	30	2341	\$ 157.35				

Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax
\$ 5.00	\$ 149.57	\$ 4.85	\$ 1.26	\$ 1.94	\$ 0.10	\$ -3.95	\$ 0.00	\$ -1.42	\$ 0.00	\$ 0.00	\$ 0.00

Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Unit
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 149.57	USAGE RATE	.063890	*	KWH USAGE	2341		
FCA (ELECTRIC)	\$ 4.85	FACTOR UNITS	2341.00	*	FACTOR RATE	.002070		
ECR CHARGE	\$ 1.26	FACTOR DOLLARS	161.36	*	FACTOR RATE	.007800		
MERGER SURGR	\$ -3.95	FACTOR DOLLARS	162.62	*	FACTOR RATE	.024310		
DSM ELECTRIC	\$ 1.94	FACTOR UNITS	2341.00	*	FACTOR RATE	.000830		
VALUE DEL SUR	\$ -1.42	FACTOR DOLLARS	158.67	*	FACTOR RATE	.008970		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
03/05/2008	\$ 380.59	NORMAL	2008-03	03/21/2008		

Utility Billing by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code																								
E		1 Current Charge	511	40	03/04/2008	29	2669	\$ 171.63																												
<table border="1"> <thead> <tr> <th>Customer Charge</th> <th>Energy Dollars</th> <th>FCA</th> <th>ECR Amount</th> <th>DSM Amount</th> <th>HEA Charge</th> <th>Surcredit Amount</th> <th>ESM Amount</th> <th>Value Deliver Surcharge</th> <th>Rate Plan Discount Amount</th> <th>Franchise Fee</th> <th>School Tax</th> </tr> </thead> <tbody> <tr> <td>\$ 5.00</td> <td>\$ 170.52</td> <td>\$ -0.51</td> <td>\$ 0.14</td> <td>\$ 2.24</td> <td>\$ 0.10</td> <td>\$ -4.31</td> <td>\$ 0.00</td> <td>\$ -1.55</td> <td>\$ 0.00</td> <td>\$ 0.00</td> <td>\$ 0.00</td> </tr> </tbody> </table>													Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax	\$ 5.00	\$ 170.52	\$ -0.51	\$ 0.14	\$ 2.24	\$ 0.10	\$ -4.31	\$ 0.00	\$ -1.55	\$ 0.00	\$ 0.00	\$ 0.00
Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax																									
\$ 5.00	\$ 170.52	\$ -0.51	\$ 0.14	\$ 2.24	\$ 0.10	\$ -4.31	\$ 0.00	\$ -1.55	\$ 0.00	\$ 0.00	\$ 0.00																									
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Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Unit																											
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0																												

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
GUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 170.52	USAGE RATE	.063890	*	KWH USAGE	2669		
FCA (ELECTRIC)	\$ -0.51	FACTOR UNITS	2669.00	*	FACTOR RATE	.000190		
ECR CHARGE	\$ 0.14	FACTOR DOLLARS	177.25	*	FACTOR RATE	.000800		
MERGER SURCR	\$ -4.31	FACTOR DOLLARS	177.39	*	FACTOR RATE	.024310		
DSM ELECTRIC	\$ 2.24	FACTOR UNITS	2669.00	*	FACTOR RATE	.000840		
VALUE DEL SUR	\$ -1.55	FACTOR DOLLARS	173.08	*	FACTOR RATE	.008970		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G		1 Current Charge	812	801	03/04/2008	29	200	\$ 208.96				
Total = \$ 4,735.63												

Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Delivered Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage	Usage
\$ 8.50	\$ 29.86	\$ 0.00	\$ 170.16	\$ 1.47	\$ 0.10	\$ -1.13	\$ 0.00	Y	R	-7	193	
WNA Distribution Amount	Actual Usage	Baseload Usage	Temperature Sensitive Usage	Actual Degree Days	Average Sensitive Usage	Normal Degree Days	Degree Days Difference	WNA Adjustment	Energy Units	Unit Cost		
\$ -1.08	200	7	193	771	0.25032	744	-27	-7	193	0.1547		

Detail Gas Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3	Argument3 Value
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000			
CUST CHARGE	\$ 8.50	ADJ CUST CHG	\$ 8.50	*	% OF USAGE DAYS	1.000000			
ENERGY DOLLARS	\$ 29.86	USAGE RATE	.154700	*	GCF USAGE	193			
GSCC (GAS)	\$ 170.16	FACTOR UNITS	200.00	*	FACTOR RATE	.850820			
DSM GAS	\$ 1.47	FACTOR UNITS	200.00	*	FACTOR RATE	.007360			
VALUE DEL SUR	\$ -1.13	FACTOR DOLLARS	209.99	*	FACTOR RATE	.005370			

Billing Header Information

Bill Date	Bill Total	Bill Type	Revenue Month	Due Date	Months Suspended	Reason
02/05/2008	\$ 469.87	NORMAL	2008-02	02/21/2008		

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E		1 Current Charge	511	401	02/04/2008	31	2819	\$ 200.94				

mer charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	Jol Tax	State Tax
\$ 5.00	\$ 180.11	\$ 17.00	\$ 3.23	\$ 2.37	\$ 0.10	\$ -5.05	\$ 0.00	\$ -1.82	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00
Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units	KVAR Units		
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	0			

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3	Argument3 Value
CUST CHARGE	\$ 5.00	ADJ CUST CHG	\$ 5.00 *		% OF USAGE DAYS	1.000000			
ENERGY DOLLARS	\$ 180.11	USAGE RATE	.063890 *		KWH USAGE	2819			
FCA (ELECTRIC)	\$ 17.00	FACTOR UNITS	2819.00 *		FACTOR RATE	.006030			
ECR CHARGE	\$ 3.23	FACTOR DOLLARS	204.48 *		FACTOR RATE	.015800			
MERGER SURCR	\$ -5.05	FACTOR DOLLARS	207.71 *		FACTOR RATE	.024310			
DSM ELECTRIC	\$ 2.37	FACTOR UNITS	2819.00 *		FACTOR RATE	.000840			
VALUE DEL SUR	\$ -1.82	FACTOR DOLLARS	202.66 *		FACTOR RATE	.008970			
	\$ 0.10	FACTOR METER	1.00 *		FACTOR RATE	.100000			

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
G		1 Current Charge	812	801	02/04/2008	31	244	\$ 268.93				

Customer Charge	Energy Dollars	Energy GSCC	GSCC (GAS)	DSM Amount	HEA Charge	Value Deliver Surcharge	Franchise Fee	School Exempt	State Exempt	WNA Adjustment	Energy Usage	Usage
\$ 8.50	\$ 43.01	\$ 190.59	\$ 216.97	\$ 1.80	\$ 0.10	\$ -1.45	\$ 0.00		R	34	278	244

WNA Distribution Amount	Actual Usage	Baseload Usage	Temperature Sensitive Usage	Actu. Degree Days	Average Sensitive Usage	Normal Degree Days	Degree Days Difference	WNA Adjustment	Energy Units	Unit Cost
\$ 4.49	226	7	219	798	0.27444	902	104	29	255	0.1547

Detail Gas Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3	Argument3 Value
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000			
CUST CHARGE	\$ 7.70	ADJ CUST CHG	7.70	*	% OF USAGE DAYS	1.000000			
ENERGY DOLLARS	\$ 39.45	USAGE RATE	.154700	*	CCF USAGE	255			
GSCC (GAS)	\$ 202.22	FACTOR UNITS	226.00	*	FACTOR RATE	.894770			
DSM GAS	\$ 1.66	FACTOR UNITS	226.00	*	FACTOR RATE	.007360			
VALUE DEL SUR	\$ -1.08	FACTOR DOLLARS	251.03	*	FACTOR RATE	.004300-			

Billing Detail by Utility Type

Utility	IC Num	Bill Item Description	Rate Plan	Revenue Class	End Usage Date	Usage Days	Total Usage	Bill Item Total	SendBack	Estimated Code	Cancel Code	Exception Code
E		1 Current Charge	511	401	01/04/2008	29	5153	\$ 362.68				

Customer Charge	Energy Dollars	FCA	ECR Amount	DSM Amount	HEA Charge	Surcredit Amount	ESM Amount	Value Deliver Surcharge	Rate Plan Discount Amount	Franchise Fee	School Tax	State Tax
\$ 4.53	\$ 329.23	\$ 29.63	\$ 7.65	\$ 4.33	\$ 0.10	\$ -9.13	\$ 0.00	\$ -3.66	\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00

Basic Demand Charge	Peak Demand Charge	Power Factor Adjustment	Program Costs Recovery	Peak Energy Amount	Basic Energy Amount	Medium Energy Amount	High Energy Amount	Basic Demand Unit	Peak Demand Units	KVAR Units
\$ 0.00	\$ 0.00	\$ 0.00	\$ 0.00					0	0	0

Detail Electric Billing Calculations

Detail Electric Billing Calculations

Result	Result Amount	Argument1	Argument1 Value	Operator1	Argument2	Argument2 Value	Operator2	Argument3
CUST CHARGE	\$ 4.53	ADJ CUST CHG	4.53	*	% OF USAGE DAYS	1.000000		
ENERGY DOLLARS	\$ 329.23	USAGE RATE	.063890	*	KWH USAGE	5153		
FCA (ELECTRIC)	\$ 29.63	FACTOR UNITS	5153.00	*	FACTOR RATE	.005750		
ECR CHARGE	\$ 7.65	FACTOR DOLLARS	367.72	*	FACTOR RATE	.020800		
MERGER SURCR	\$ -9.13	FACTOR DOLLARS	375.37	*	FACTOR RATE	.024310-		
DSM ELECTRIC	\$ 4.33	FACTOR UNITS	5153.00	*	FACTOR RATE	.000840		
VALUE DEL SUR	\$ -3.66	FACTOR DOLLARS	366.24	*	FACTOR RATE	.010000-		
	\$ 0.10	FACTOR METER	1.00	*	FACTOR RATE	.100000		

BILLING INFORMATION (cont)**CORRECTED BILL**

After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the bill. We apologize for any inconvenience this incorrect billing may have caused you. Please call the phone number on your bill if you have any questions.

After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7574 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, [REDACTED] is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- Energy Audit
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

METER AND USAGE INFORMATION (cont)**GAS**

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Temporary Suspension ccf	382169	04/02/09	2506	05/01/09	2506	R	1	0
Total Usage								0

OTHER CHARGES

Monthly Installment Plan (05/26/2009)	100.98
Late Payment Charge (04/29/2009)	13.96
Transfer to Installment Plan	-807.90
Total Other Charges Due	\$-692.96

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$10.48

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5708 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, (~~5002-1004-00~~) is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (502) 589-1444 MON-FRI 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
06/15/09	\$287.16

Please see the Important Information section of this bill for details about your new account number.

ACCOUNT INFORMATION	
Account Number:	6000-4168-8000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Date:	06/30/09

Averages for Billing Period	This Year	Last Year
Average Temperature	67°	66°
Number of Days Billed	32	32
Electric/kwh per day	79.8	0.0

BILLING SUMMARY	
Previous Balance	324.51
Payment as of 06/03	(325.00)
Balance as of 06/03	(0.49)
Electric Charges	186.67
Utility Charges as of 06/03	186.67
Other Charges	100.98
Total Amount Due	287.16

ELECTRIC CHARGES

Rate Type: Residential Electric Service	
Customer Charge	5.00
Energy Charge	161.10
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00451 x 2556 kwh)	11.53
Electric DSM (\$0.00193 x 2556.00 kwh)	4.93
Environmental Surcharge (2.170% x \$182.56)	3.96
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$186.67

METER AND USAGE INFORMATION

ELECTRIC

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	Demand kw	kwh
Residential Electric Service	473160	05/01/09	43415	06/02/09	45971	R	1		2556
kwh									2556
							Total Usage		2556

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
6000-4168-8000	06/15/09	\$287.16	\$296.49		\$

Check here if plan(s) requested on back of stub

Home Phone ~~(502) 742-2431~~

OFFICE USE ONLY:
 MRU02823062, G000000
 P324.51



PO BOX 538612
 ATLANTA, GA 30353-8612

#BWNGGLS
 #115309103 6#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER
 Rev. 05-01-07

Service Address: 4207 W Market St

01000001115309103000000296490000002871600000000000018

METER AND USAGE INFORMATION (cont)

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Temporary Suspension ccf	382169	05/01/09	2506	06/02/09	2506	R	1	0
Total Usage								0

OTHER CHARGES

Monthly Installment Plan	100.98
Total Other Charges Due	\$100.98

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$9.33

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5112 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~8009-1469-3009~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

METER AND USAGE INFORMATION (cont)

GAS

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Temporary Suspension ccf	382169	06/02/09	2506	07/02/09	2506	R	1	0
Total Usage								0

OTHER CHARGES

Removal from Installment Plan	605.94
Total Other Charges Due	\$605.94

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$13.50
Meter Read Codes	R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7394 pounds of CO₂. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~000000021004~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

OTHER CHARGES

Late Payment Charge	13.50
Bi-Weekly Installment Plan	606.10
Transfer to Installment Plan	-606.10
Other Charges Due	\$13.50

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$12.27

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6754 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~00000000000000000000~~ no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

CUSTOMER ASSISTANCE (cont)

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(502) 574-1270

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Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

OTHER CHARGES

Late Payment Charge	12.27
Total Other Charges Due	\$12.27

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$12.94

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

After payment, Your Deferred Agreement Balance is \$0.00

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7494 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

Visit www.eon-us.com for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~0000-1489-0000~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
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(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

OTHER CHARGES

Late Payment Charge	12.94
Total Other Charges Due	\$12.94

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$10.48

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,958 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can reduce these emissions and your energy usage by switching to Compact Fluorescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than \$60 each year in energy costs.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~0000-1400-0000~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided)

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
10/29/09	\$582.05

Reconnection of Service:
 Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	6000 1189 3107
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 582.05

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at www.eon-us.com. (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
6000 1189 3107

Final Pay Date	Delinquent Amount Due	Amount Enclosed
10/29/09	\$582.05	\$

OFFICE USE ONLY:
 RU020000, G000000

#429101506 5#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544



PO BOX 538612
 ATLANTA, GA 30353-8612

Service Address: 4207 W MARKET ST
 Home Phone: (502) ~~780-9723~~ 2431

PRINTED ON RECYCLED PAPER
 10/08/12

010300011873080000000000582050000005820500000000000019

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

METER AND USAGE INFORMATION (cont)**GAS**

	Meter Number	Previous Read Date	Previous Reading	Current Read Date	Current Reading	Read Code	Meter Multiplier	ccf
Temporary Suspension ccf	382169	09/30/09	2506	10/30/09	2506	R	1	0
Total Usage								0

OTHER CHARGES

Late Payment Charge	10.48
Total Other Charges Due	\$10.48

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$10.58

Meter Read Codes R - Actual Read; V - Verified Read; E - Estimated Read; S - Self Read

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,990 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can reduce these emissions and your energy usage by switching to Compact Fluorescent Lighting (CFL). Take control by switching five of the highest used light bulbs in your home to CFL bulbs to prevent about 1,900 pounds of greenhouse gas emissions. You'll also save more than \$60 each year in energy costs.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~000000169-3660~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 MON-FRI 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
12/14/09	\$1,049.98

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	000012169-0000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	12/31/09 - 01/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	51°	46°
Number of Days Billed	32	32
Electric/kwh per day	132.6	140.4

BILLING SUMMARY	
Previous Balance	748.40
Payment as of 12/02	0.00
Balance as of 12/02	748.40
Electric Charges	291.00
Utility Charges as of 12/02	291.00
Other Charges	10.58
Total Amount Due	1,049.98

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	282.63	Actual Reading on 12/01	67011
Other Charges For Above Rates		Previous Reading on 10/30	62766
Electric Fuel Adjustment (\$0.00205- x 4245 kwh)	-8.70	Current kwh Usage	4245
Electric DSM (\$0.00193 x 4245.00 kwh)	8.19	Meter Multiplier	1
Environmental Surcharge (1.300% x \$287.12)	3.73	Metered kwh Usage	4245
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$291.00		

OTHER CHARGES

Late Payment Charge	10.58
Total Other Charges Due	\$10.58

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$14.55
--	---------

Please see reverse side for additional charges. Bring entire bill when paying in person.
Customer Service (502) 589-1444 PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
000012169-0000	12/14/09	\$1,049.98	\$1,064.53		\$

Check here if plan(s) requested on back of stub

Home Phone
 OFFICE USE ONLY:
 MRU02823062, G000000
 P748.40
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#133510737 9#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544

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Service Address: 4207 W Market St

010~~000012169-0000~~00001064530000010499800000000000010

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 8,490 pounds of CO₂. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can reduce these emissions and your energy usage by adjusting your thermostat. Move your thermostat down two degrees in the winter to prevent, on average, about 3,200 pounds of carbon dioxide from being emitted. And you'll save approximately \$98 each year.

To request a copy of your rate schedule, please call (502) 589-1444.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, 000000000000 is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 15,756 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~0000-1109-0000~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
02/01/10	\$1,582.37

Reconnection of Service:
 Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	5009-1109-3000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 1,582.37

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at www.eon-us.com. (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
5009-1109-3000

Final Pay Date	Delinquent Amount Due	Amount Enclosed
02/01/10	\$1,582.37	\$

OFFICE USE ONLY:
 IRU020000, G000000

#402110392 6#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544



PO BOX 538612
 ATLANTA, GA 30353-8612

Service Address: 4207 W MARKET ST
 Home Phone: ~~(502) 780-9723~~

PRINTED ON RECYCLED PAPER
 19,08,12

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CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our new customer information system now allows us to calculate your average energy usage and weather information based on the actual meter reading date. Previously, we had calculated your average usage and weather information based on the scheduled meter reading date; therefore, the amount displayed on the front of this bill as last year's information may differ from last year's bill.

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 15,656 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

Please make note of your new account number, which can be found on the front of your bill. Your old account number, ~~0000000000000000~~ is no longer valid but is provided here for reference purposes only.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
03/04/10	\$1,721.67

Reconnection of Service:
 Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	6000011690000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 1,721.67

BILLING INFORMATION

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

- Full payment of the delinquent amount due can be made:
- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 - On-line at www.eon-us.com. (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
 At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number
6000011690000

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
03/04/10	\$1,721.67	\$

OFFICE USE ONLY:
 IRU020000, G000000

#405202957 8#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544



PO BOX 538612
 ATLANTA, GA 30353-8612

PRINTED ON RECYCLED PAPER 10202

Service Address: 4207 W MARKET ST
 Home Phone ~~(502) 589-3500~~

01000001169000000000000172167000001721670000000000000000018

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 MON-FRI 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
03/17/10	\$1,722.68

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	00001693060
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	03/31/10 - 04/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	31°	39°
Number of Days Billed	29	28
Electric/kwh per day	255.0	197.9

BILLING SUMMARY	
Previous Balance	1,693.15
Payment as of 03/05	(542.50)
Balance as of 03/05	1,150.65
Electric Charges	543.51
Utility Charges as of 03/05	543.51
Other Charges	28.52
Total Amount Due	1,722.68

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Customer Charge	5.00
Energy Charge	496.63
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00114 x 7397 kwh)	8.43
Electric DSM (\$0.00290 x 7397.00 kwh)	21.45
Environmental Surcharge (2.230% x \$531.51)	11.85
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$543.51

Meter Reading Information

Meter # 473160	
Actual Reading on 03/03	90114
Previous Reading on 02/02	82717
Current kwh Usage	7397
Meter Multiplier	1
Metered kwh Usage	7397

OTHER CHARGES

Payment Charge	28.52
Total Other Charges Due	\$28.52

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$27.18
--	---------

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
00001693060	03/17/10	\$1,722.68	\$1,749.86		\$

Check here if plan(s) requested on back of stub

Home Phone 02525132192
 OFFICE USE ONLY: IO
 MRU02823062, G000000
 P1,693.15
 PF:Y eB:P

#106319442 5#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544



PO BOX 538612
 ATLANTA, GA 30353-8612

Service Address: 4207 W Market St

PRINTED ON RECYCLED PAPER
 0223

010 00001749860000017226800000000000019

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

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For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
Walk-In Center Hours: Mon-Fri 8AM-5PM
Telephone Payments: (800) 780-9723
Power Outage Reporting: (502) 589-3500
www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
04/02/10	\$1,749.86

Reconnection of Service:
Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 1,749.86

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
On-line at www.eon-us.com. (Transaction fees may apply.)
By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED]

Final Pay Date	Delinquent Amount Due	Amount Enclosed
04/02/10	\$1,749.86	\$

OFFICE USE ONLY:
IRU020000, G000000

#408102964 9#
SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



PO BOX 538612
ATLANTA, GA 30353-8612

Service Address: 4207 W MARKET ST
Home Phone [REDACTED]

0100000000000000000000001749860000001749860000000000000014

PRINTED ON RECYCLED PAPER
7/03/19

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Customer Service: (502) 589-1444 MON-FRI 7AM-7PM(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
04/19/10	\$2,048.00

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	00001103-4030
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	04/30/10 - 05/06/10

Averages for Billing Period	This Year	Last Year
Average Temperature	53°	54°
Number of Days Billed	33	362
Electric/kwh per day	125.3	20.9

BILLING SUMMARY	
Previous Balance	1,722.68
Payment as of 04/07	(400.00)
Balance as of 04/07	1,322.68
Electric Charges	298.14
Utility Charges as of 04/07	298.14
Other Charges	427.18
Total Amount Due	2,048.00

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	277.83	Actual Reading on 04/05	94252
Other Charges For Above Rates		Previous Reading on 03/03	90114
Electric Fuel Adjustment (\$0.00029 x 4138 kwh)	1.20	Current kwh Usage	4138
Electric DSM (\$0.00365 x 4138.00 kwh)	15.10	Meter Multiplier	1
Environmental Surcharge (0.380% CR x \$299.13)	-1.14	Metered kwh Usage	4138
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$298.14		

OTHER CHARGES

Late Payment Charge	27.18
Low Income Assistance Debit	400.00
Total Other Charges Due	\$427.18

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$14.91
--	---------

Please see reverse side for additional charges. Bring entire bill when paying in person.
 Customer Service (502) 589-1444 **PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
00001103-4030	04/19/10	\$2,048.00	\$2,062.91		\$

Check here if plan(s) requested on back of stub

Home Phone ~~(502) 580-4133~~
 OFFICE USE ONLY: IO
 MRU02823062, G000000
 P1,722.68
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#109618409 6#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER
 Rev. 03.11

Service Address: 4207 W Market St

01000011030000002062910000020480000000000000011

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 8,276 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 MON-FRI / AMI- / PMI(EST)
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

DUE DATE	AMOUNT DUE
05/18/10	\$2,035.29

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	0100011469-0000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	06/01/10 - 06/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	63°	59°
Number of Days Billed	29	29
Electric/kwh per day	78.8	98.4

BILLING SUMMARY	
Previous Balance	2,048.00
Payment as of 05/06	(200.00)
Balance as of 05/06	1,848.00
Electric Charges	172.38
Utility Charges as of 05/06	172.38
Other Charges	14.91
Total Amount Due	2,035.29

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Customer Charge	5.00
Energy Charge	153.55
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00157 x 2287 kwh)	3.59
Electric DSM (\$0.00365 x 2287.00 kwh)	8.35
Environmental Surcharge (1.020% x \$170.49)	1.74
Home Energy Assistance Fund Charge	0.15
Total Electric Charges	\$172.38

Meter Reading Information

Meter # 473160	
Actual Reading on 05/04	96539
Previous Reading on 04/05	94252
Current kwh Usage	2287
Meter Multiplier	1
Metered kwh Usage	2287

OTHER CHARGES

Late Payment Charge	14.91
Total Other Charges Due	\$14.91

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$8.62
--	--------

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due 3 Days After Due Date	Winter Help Donation	Amount Enclosed
0100011469-0000	05/18/10	\$2,035.29	\$2,043.91		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: IO
 MRU02823062, G000000
 P2,048.00
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#112523632 1#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544

Service Address: 4207 W Market St

010 000011469000000002043910000020352900000000000014

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 4,574 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



Telephone Payments 1-800-780-9723 (24 hours a day; \$2.95 fee)
 Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. EST)
 Power Outage Reporting: 1-502-589-3500 (24 hours a day)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. EST
 Online Customer Self-Service: www.eon-us.com (24 hours a day)

DUE DATE	Pay This Amount
06/21/10	\$2,286.56

See the "Billing Information" section for details about the pricing, late payment charges and service disconnection.

ACCOUNT INFORMATION	
Account Number:	00007160-0060
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St
Next Read Will Occur:	06/30/10 - 07/07/10

Averages for Billing Period	This Year	Last Year
Average Temperature	72°	69°
Number of Days Billed	30	32
Electric/kwh per day	106.3	79.8

BILLING SUMMARY	
Previous Balance	2,035.29
Payment(s) Received 5/7 - 6/7	0.00
Balance as of 6/7	2,035.29
Current Electric Charges	242.65
Current Charges as of 6/7	242.65
Other Charges (See Other Charges Box)	8.62
Total Amount Due	2,286.56

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Customer Charge	5.00	Meter # 473160	
Energy Charge	214.18	Actual Reading on 6/3	99729
Other Charges For Above Rates		Previous Reading on 5/4	96539
Electric Fuel Adjustment (\$0.00136 x 3190 kwh)	4.34	Current kwh Usage	3190
Electric DSM (\$0.00365 x 3190.00 kwh)	11.64	Meter Multiplier	1
Environmental Surcharge (3.120% x \$235.16)	7.34	Metered kwh Usage	3190
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$242.65		

OTHER CHARGES

Late Payment Charge	8.62
Total Other Charges Due	\$8.62

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date	\$12.13
--	---------

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
00007160-0060	06/21/10	\$2,286.56	\$2,298.69		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: IO
 MRU02823062, G000000
 P2,035.29
 PF:Y eB:P



PO BOX 538612
 ATLANTA, GA 30353-8612

#115500261 9#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544

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 Recycled content 100%

Service Address: 4207 W Market St

010 000011 000000229869000002286560000000000019

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 6,380 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM
 Walk-In Center Hours: Mon-Fri 8AM-5PM
 Telephone Payments: (800) 780-9723
 Power Outage Reporting: (502) 589-3500
 www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
07/05/10	\$2,126.69

Reconnection of Service:
 Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	000044693030
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 2,126.69

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
 On-line at www.eon-us.com. (Transaction fees may apply.)
 By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number
000044693030

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
07/05/10	\$2,126.69	\$

OFFICE USE ONLY:
 RU020000, G000000



PO BOX 538612
 ATLANTA, GA 30353-8612

#417507777 7#
 SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544

PRINTED ON RECYCLED PAPER
 10.03.19

Service Address: 4207 W MARKET ST
 Home Phone: ~~(502) 589-1444~~

010211007146930300000002126690000021266900000000000010

CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272

BILLING INFORMATION (cont)

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle result in the production of approximately 8,532 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our Web site at eon-us.com for Smart Saver tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.eon-us.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Automatic Bank Club (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the ABC program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in ABC.*

Please deduct my Automatic Bank Club Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



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Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
09/15/10	\$2,623.96

a PPL company

This is a duplicate bill

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

ACCOUNT INFORMATION	
Account Number:	00000000000000000000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St LOUISVILLE KY
Next Read Will Occur:	09/30/10 - 10/06/10
Date Bill Mailed:	09/03/10 (Meter Read Portion 02)
Reprint Date:	07/10/12

Averages for Billing Period	This Year	Last Year
Average Temperature	83°	76°
Number of Days Billed	29	31
Electric/kwh per day	128.3	120.8

BILLING SUMMARY	
Previous Balance	2,324.39
Payment(s) Received 8/6 - 9/3	0.00
Balance as of 9/3	2,324.39
Current Electric Charges	286.10
Current Charges as of 9/3	286.10
Other Charges (See Other Charges Box)	13.47
Total Amount Due	2,623.96

ELECTRIC CHARGES			
Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07068 x 3721.00 kwh)	263.00	Actual Reading on 9/1/10	11338
Other Charges For Above Rates		Previous Reading on 8/3/10	7617
Electric Fuel Adjustment (\$0.00131 x 3721 kwh)	4.87	Current kwh Usage	3721
Electric DSM (\$0.00304 x 3721.00 kwh)	11.31	Meter Multiplier	1
Environmental Surcharge (0.600% CR x \$287.68)	-1.73	Metered kwh Usage	3721
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$286.10		
OTHER CHARGES			
Late Payment Charge	13.47		
Total Other Charges Due	\$13.47		

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
00000000000000000000	09/15/10	\$2,623.96	\$2,638.27		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P2,324.39
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920038 4#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544

LED PAPER
6

PRINTED ON
Rec

Service Address: 4207 W Market St



010 ~~00000000000000000000~~ 0000002638270000026239600000000000015

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$14.31

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please regard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



11/02/2009 10:11:01

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Telephone Payments: 1-502-589-1444; press 1-2-2-3
Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 10/18/10, \$2,654.51

This is a duplicate bill

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Table with 3 columns: Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day

ACCOUNT INFORMATION table with fields: Account Number, Account Name, Service Address, Next Read Will Occur, Date Bill Mailed, Reprint Date

BILLING SUMMARY table with fields: Previous Balance, Payment(s) Received, Balance as of 10/2, Current Electric Charges, Current Charges as of 10/2, Other Charges, Total Amount Due

ELECTRIC CHARGES and OTHER CHARGES tables. Includes Rate Type: Residential Electric Service, Meter Reading Information, and various charge breakdowns.

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table for payment information with columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P2,623.96
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920037 6#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



Service Address: 4207 W Market St

010000011672000000000000266532000000265451000000000000016

PRINTED ON RECYCLED PAPER

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



1207101000090011

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272





Customer Service:
Telephone Payments:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center Hours:
Online Customer Self-Service:

FINAL PAY DATE	DELINQUENT AMOUNT DUE
11/29/10	\$2,369.35

Reconnection of Service:
Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	██████████
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY
Date Notice Mailed:	11/18/10
Reprint Date:	07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection:	2,369.35
Charges not subject to disconnection:	29.00
Total Delinquent Amount Due:	\$2,369.35

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

All payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
██████████

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
11/29/10	\$2,369.35	\$

OFFICE USE ONLY: MB
MRU020000, G000000



PO BOX 9001960
LOUISVILLE, KY 40290-1960

#041920008 4#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



CLEAN PAPER .03

PRINTED C

Service Address: 4207 W MARKET ST

0102000111-0201-000000002369350000002369350000000000010

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272





Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)

Walk-In Center:
Online Customer Self-Service:

Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
11/15/10	\$2,587.44

a PPL company

Current due date applies to the current bill only. Previous amount due may be subject to disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	64°	55°
Number of Days Billed	29	30
Electric/kwh per day	58.9	99.8

This is a duplicate bill

ACCOUNT INFORMATION	
Account Number:	0020-4139-9000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St LOUISVILLE KY
Next Read Will Occur:	11/30/10 - 12/06/10
Date Bill Mailed:	11/02/10 (Meter Read Portion 02)
Reprint Date:	07/10/12

BILLING SUMMARY	
Previous Balance	2,654.51
Payment(s) Received 10/5 - 11/1	-216.00
Balance as of 11/1	2,438.51
Current Electric Charges	138.12
Current Charges as of 11/1	138.12
Other Charges (See Other Charges Box)	10.81
Total Amount Due	2,587.44

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07068 x 1710.00 kwh)	120.86	Actual Reading on 10/29/10	15853
Other Charges For Above Rates		Previous Reading on 9/30/10	14143
Electric Fuel Adjustment (\$0.00199 x 1710 kwh)	3.40	Current kwh Usage	1710
Electric DSM (\$0.00304 x 1710.00 kwh)	5.20	Meter Multiplier	1
Environmental Surcharge (0.010% x \$137.96)	0.01	Metered kwh Usage	1710
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$138.12		

OTHER CHARGES

Late Payment Charge	10.81
Total Other Charges Due	\$10.81

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
0020-4139-9000	11/15/10	\$2,587.44	\$2,594.35		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P2,654.51
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920036 8#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



PRINTED ON RECYCLED PAPER

Service Address: 4207 W Market St

01000001150100000002594350000025874400000000000018

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$6.91

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please regard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

IMPORTANT INFORMATION

Our automated telephone options have changed. WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS. Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service:
Telephone Payments:
Walk-In Center:
Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Values: 12/27/10, \$411.20

Refer to the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

Table with 3 columns: Averages for Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day

This is a duplicate bill

ACCOUNT INFORMATION table with fields: Account Number, Account Name, Service Address, Next Read Will Occur, Date Bill Mailed, Reprint Date

BILLING SUMMARY table with rows: Previous Balance, Payment(s) Received, Balance as of, Current Electric Charges, Current Charges as of, Other Charges, Total Amount Due, Pending Pledges, Total Pending Balance

ELECTRIC CHARGES table with columns: Rate Type, Basic Service Charge, Energy Charge, Other Charges For Above Rates, Meter Reading Information, Total Electric Charges

OTHER CHARGES

Table with 2 columns: Description, Amount. Rows: Cash Deposit Request, Reconnect Charges

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P2,587.44
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920035 0#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



Service Address: 4207 W Market St

010 6030118 1580000000000411200000004112000000000000019

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OTHER CHARGES (cont)

Deposit Month Plan	10.00
Hardship Reconnect	175.00
Transfer to Installment Plan	-2315.44
Total Other Charges Due	\$-2,091.44

BILLING INFORMATION

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account.

The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.

Your deposit is being billed in installments. For your deposit to remain on an installment plan, we must receive each payment by the payment due date. If a payment is not received by the payment due date, the entire balance of the deposit will be due immediately and your service may be subject to disconnection.

Low income LPC Waiver will expire 11/01/11.

IMPORTANT INFORMATION

Our automated telephone options have changed. **WHEN CALLING CUSTOMER SERVICE, PLEASE MAKE NOTE OF OUR NEW MENU OPTIONS.** Residential customers, press 1-1 to report an outage, 1-2 for Billing and Payment, including account balance, payment arrangements and ways to pay your bill. Automated options are available to business customers who press 2 when calling Customer Service.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



a PPL company

Customer Service:
Telephone Payments:

Walk-In Center Hours:
Online Customer Self-Service:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

FINAL PAY DATE	DELINQUENT AMOUNT DUE
01/13/11	\$2,541.64

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	00000000000000000000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY
Date Notice Mailed:	01/02/11
Reprint Date:	07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 2,541.64

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
00000000000000000000

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
01/13/11	\$2,541.64	\$

OFFICE USE ONLY: MB
MRU020000, G000000



PO BOX 9001960
LOUISVILLE, KY 40290-1960

#041920007 6#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



RECYCLED PAPER 4.03
PRINTED ♾

Service Address: 4207 W MARKET ST

0100000000000000000000002541640000025416400000000000017

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



120710100060011

GAS CHARGES (cont)

Basic Service Charge	12.50	Meter # 382169	
Gas Distribution Charge	66.29	Actual Reading on 1/3/11	2802
Supply Component	159.42	Previous Reading on 12/5/10	2506
Other Normalization Adjustment	-10.95	Current ccf Usage	296
Other Charges For Above Rates		Meter Multiplier	<u>1</u>
Gas DSM	4.03	Metered ccf Usage	296
Home Energy Assistance Fund Charge	0.15		
Total Gas Charges	<u>\$231.44</u>		

OTHER CHARGES

Monthly Installment Plan	100.00
Transfer to Installment Plan	-2667.67
Total Other Charges Due	<u>\$-2,567.67</u>

BILLING INFORMATION

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account.

The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.

Low income LPC Waiver will expire 12/19/11.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,016 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.



IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,458 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.





a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Telephone Payments: 1-502-589-1444; press 1-2-2-3
Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 04/18/11, \$935.16

This is a duplicate bill

ACCOUNT INFORMATION

Account Number: [REDACTED]
Account Name: SUSAN EDWARDS
Service Address: 4207 W Market St, LOUISVILLE KY
Next Read Will Occur: 05/02/11 - 05/04/11
Date Bill Mailed: 04/01/11 (Meter Read Portion 02)
Reprint Date: 07/10/12

See the Billing Information section for important messages about your installment plan, late payment charges and service disconnection. Please have your account number available when calling to discuss your account.

Table with 3 columns: Averages for Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day, Gas/ccf per day

BILLING SUMMARY

Table with 2 columns: Description, Amount. Rows: Previous Balance, Payment(s) Received, Balance as of 3/31, Current Electric Charges, Current Gas Charges, Current Charges as of 3/31, Other Charges, Total Amount Due

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Table with 2 columns: Description, Amount. Rows: Basic Service Charge, Energy Charge, Other Charges For Above Rates (Electric Fuel Adjustment, Electric DSM, Environmental Surcharge, Home Energy Assistance Fund Charge), Total Electric Charges

Meter Reading Information

Table with 2 columns: Description, Amount. Rows: Meter # 473160, Actual Reading on 3/31/11, Previous Reading on 3/1/11, Current kwh Usage, Meter Multiplier, Metered kwh Usage

GAS CHARGES

Rate Type: Residential Gas Service

Table with 2 columns: Description, Amount. Rows: Basic Service Charge, Gas Distribution Charge

Meter Reading Information

Table with 2 columns: Description, Amount. Rows: Meter # 382169, Actual Reading on 3/31/11

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P842.40
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920031 9#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



ED PAPER
PRINTED ON RECYCLED PAPER

Service Address: 4207 W Market St

010 [Barcode] 0000000093516000000935160000000000016

GAS CHARGES (cont)

Gas Distribution Charge	40.98	Previous Reading on 1/31/11	3104
Gas Supply Component	13.18	Current ccf Usage	208
Supply Component	96.48	Meter Multiplier	1
Other Normalization Adjustment	3.85	Metered ccf Usage	208
Other Charges For Above Rates			
Gas DSM	2.93		
Home Energy Assistance Fund Charge	0.30		
Total Gas Charges	<u>\$188.32</u>		

OTHER CHARGES

Monthly Installment Plan	500.00
Total Other Charges Due	<u>\$500.00</u>

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,266 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



1207101000050011



Customer Service:
Telephone Payments:

Walk-In Center:
Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
05/17/11	\$697.15

a PPL company

Please see the "Billing Information" section for details about payment arrangement, late payment charges and service disconnection. Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	62°	63°
Number of Days Billed	32	29
Electric/kwh per day	79.1	78.8

This is a duplicate bill

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St LOUISVILLE KY
Next Read Will Occur:	06/01/11 - 06/03/11
Date Bill Mailed:	05/03/11 (Meter Read Portion 02)
Reprint Date:	07/10/12

BILLING SUMMARY	
Previous Balance	935.16
Payment(s) Received 4/6 - 5/2	-535.16
Balance as of 5/2	400.00
Current Electric Charges	200.59
Current Gas Charges	12.65
Current Charges as of 5/2	213.24
Other Charges (See Other Charges Box)	83.91
Total Amount Due	697.15

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	8.50	Meter # 473160	
Energy Charge (\$0.07068 x 2533.00 kwh)	179.03	Actual Reading on 5/2/11	35173
Other Charges For Above Rates		Previous Reading on 3/31/11	32640
Electric Fuel Adjustment (\$0.00232 x 2533 kwh)	5.88	Current kwh Usage	2533
Electric DSM (\$0.00200 x 2533.00 kwh)	5.07	Meter Multiplier	1
Environmental Surcharge (0.990% x \$198.48)	1.96	Metered kwh Usage	2533
Home Energy Assistance Fund Charge	0.15		
Total Electric Charges	\$200.59		

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	12.50	Meter # 382169	
Other Charges For Above Rates		Actual Reading on 5/2/11	3312

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	05/17/11	\$697.15	\$697.15		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P935.16
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920030 1#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



RECYCLED PAPER
PRINTED ON RECYCLED PAPER

Service Address: 4207 W Market St

010 [REDACTED] 0000000069715000000069715000000000000010

GAS CHARGES (cont)

Home Energy Assistance Fund Charge	0.15	Previous Reading on 3/31/11	3312
Total Gas Charges	\$12.65	Current ccf Usage	0
		Meter Multiplier	1
		Metered ccf Usage	0

OTHER CHARGES

Monthly Installment Plan	83.91
Total Other Charges Due	\$83.91

BILLING INFORMATION

ATTENTION: Your Electric or Gas meter did not register usage for the month. If you were not using this service, please disregard this message unless you wish to discontinue this service. However, if you are using service at this location, there may be a meter malfunction. Please contact our customer service department at (502) 589-1444. A Company Representative will then come by to test the meter's accuracy and condition. By finding these problems early, you can minimize your future liability for any unbilled service.

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,066 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



1207101000040011



Customer Service:
Telephone Payments:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Walk-In Center:
Online Customer Self-Service:

DUE DATE	Pay This Amount
05/31/11	\$2,261.42

a PPL company

This is a duplicate bill

See the Billing Information section of this bill for important information about your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	52°	49°
Number of Days Billed	91	29
Electric/kwh per day	62.2	78.8
Gas/ccf per day	2.2	0.0

ACCOUNT INFORMATION	
Account Number:	0000-1100-0000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St LOUISVILLE KY
Next Read Will Occur:	06/01/11 - 06/03/11
Date Bill Mailed:	05/18/11 (Meter Read Portion 02)
Reprint Date:	07/10/12

BILLING SUMMARY	
Previous Balance	842.40
Payment(s) Received 3/5 - 5/18	-1,678.15
Balance as of 5/18	-835.75
Current Electric Charges	447.43
Current Gas Charges	182.07
Current Charges as of 5/18	629.50
Other Charges (See Other Charges Box)	1,967.67
Total Amount Due	2,261.42

ELECTRIC CHARGES

Rate Type: Residential Electric Service		Meter Reading Information	
Basic Service Charge	17.00	Meter # 473160	
Energy Charge	400.47	Actual Reading on 5/2/11	35173
Other Charges For Above Rates		Previous Reading on 3/1/11	29507
Electric Fuel Adjustment (\$0.00232 x 5666 kwh)	12.93	Current kwh Usage	5666
Electric DSM	11.34	Meter Multiplier	1
Environmental Surcharge	5.39	Metered kwh Usage	5666
Home Energy Assistance Fund Charge	0.30		
Total Electric Charges	\$447.43		

GAS CHARGES

Rate Type: Residential Gas Service		Meter Reading Information	
Basic Service Charge	18.75	Meter # 382169	
Gas Distribution Charge	5.60	Actual Reading on 5/2/11	3312

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
0000-1100-0000	05/31/11	\$2,261.42	\$2,261.42		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB, E62
MRU02823062, G000000
P842.40
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920029 3#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



PRINTED ON P
Recycled Paper

Service Address: 4207 W Market St

010 00000002261420000022614200000000000014

GAS CHARGES (cont)

Gas Distribution Charge	40.98	Previous Reading on 1/31/11	3104
Gas Supply Component	13.18	Current ccf Usage	208
Supply Component	96.48	Meter Multiplier	1
Other Normalization Adjustment	3.95	Metered ccf Usage	208
Other Charges For Above Rates			
Gas DSM	2.83		
Home Energy Assistance Fund Charge	0.30		
Total Gas Charges	\$182.07		

OTHER CHARGES

Removal from Installment Plan	1967.67
Total Other Charges Due	\$1,967.67

BILLING INFORMATION

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

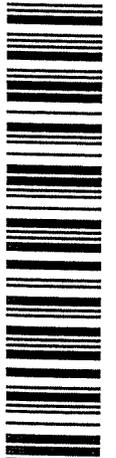
Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



BILLING INFORMATION (cont)**Service Deposit Receipt - Please retain for your records.**

Deposit Receipt Number: 001680005053

Deposit Amount: \$250.00

Deposit Paid In Full Date: May 16, 2011

The requested deposit for service has been paid in full. The deposit will be held a minimum of 1 year and will earn 6% interest per annum. After 1 year, the deposit and interest earned will be applied to your account, provided a satisfactory payment history has been established. Satisfactory payment is defined as having received no disconnect notices, no disconnects for nonpayment, no payments returned for insufficient funds, no defaulted payment arrangements, and no energy theft or diversion.

If the payment history is not satisfactory after 1 year, your account will continue to be reviewed monthly. Interest earned will be applied annually to your account if your deposit is held longer than 12 months, except that no refund or credit will be made if your bill is delinquent on the anniversary date of the deposit. When the satisfactory payment criteria outlined above has been met for the most recent 12-month period, the deposit and interest earned will be applied to your account.

The Kentucky Public Service Commission requires that, upon customer request, deposits held over 18 months shall be recalculated based on the customer's actual usage. The deposit amount should represent 2/12 of an annual bill. If the deposit on hand differs from the calculated amount by more than \$10.00, the Company will refund any over collection, and may also collect any underpayment of a deposit based on actual usage. The Company is not required to refund any over collection if your account is delinquent by more than one billing period.

If service is discontinued and no new service is needed, the deposit plus interest earned will be applied to your account, and any remaining balance will be refunded to you by check.

CORRECTED BILL

After preparing your original bill, we discovered the billing was incorrect. We have made the necessary changes to correct the bill. We apologize for any inconvenience this incorrect billing may have caused you. Please call the phone number on your bill if you have any questions.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 11,332 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.



Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
 Telephone Payments: 1-502-589-1444; press 1-2-2-3
 (24 hours a day; \$2.95 fee)
 Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
 Online Customer Self-Service: www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
06/20/11	\$373.65

a PPL company

Please see the "Billing Information" section for details about your payment arrangement, late payment charges and service disconnection. Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	68°	72°
Number of Days Billed	31	30
Electric/kwh per day	111.3	106.3

This is a duplicate bill

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St LOUISVILLE KY
Next Read Will Occur:	06/30/11 - 07/05/11
Date Bill Mailed:	06/03/11 (Meter Read Portion 02)
Reprint Date:	07/10/12

BILLING SUMMARY	
Previous Balance	2,261.42
Payment(s) Received 5/19 - 6/2	0.00
Balance as of 6/2	2,261.42
Current Electric Charges	279.43
Current Charges as of 6/2	279.43
Other Charges (See Other Charges Box)	-2,167.20
Total Amount Due	373.65

ELECTRIC CHARGES

Rate Type: Residential Electric Service	Meter Reading Information
Basic Service Charge 8.50	Meter # 473160
Energy Charge (\$0.07068 x 3452.00 kwh) 243.99	Actual Reading on 6/2/11 38625
Other Charges For Above Rates	Previous Reading on 5/2/11 35173
Electric Fuel Adjustment (\$0.00418 x 3452 kwh) 14.43	Current kwh Usage 3452
Electric DSM (\$0.00244 x 3452.00 kwh) 8.42	Meter Multiplier 1
Environmental Surcharge (1.430% x \$275.34) 3.94	Metered kwh Usage 3452
Home Energy Assistance Fund Charge 0.15	
Total Electric Charges \$279.43	

OTHER CHARGES

Monthly Installment Plan	94.22
Transfer to Installment Plan	-2261.42
Total Other Charges Due	\$-2,167.20

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	06/20/11	\$373.65	\$373.65		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
 MRU02823062, G000000
 P2,261.42
 PF:Y eB:P



a PPL company

PO BOX 9001960
 LOUISVILLE, KY 40290-1960

#011920027 7#

SUSAN EDWARDS
 4207 W MARKET ST
 LOUISVILLE KY 40212-2544



ED PAPER
 PRINTED ON RECYCLED PAPER

Service Address: 4207 W Market St

010 0000000373650000003736500000000000016

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

The payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,904 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



OTHER CHARGES (cont)

Total Other Charges Due \$-288.08

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.
Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.
Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 8,056 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

BILLING INFORMATION

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

Records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 10,110 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
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- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.
 Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.
 Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 4,126 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



1101100026011

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

BILLING INFORMATION

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

- records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received the date(s) agreed to in the arrangement.
Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.
Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,732 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

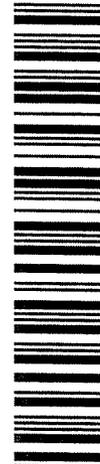
- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

11/15/11 10:00:00



a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Telephone Payments: 1-502-589-1444; press 1-2-2-3
Walk-In Center: Open Mon-Fri 8 a.m. to 5 p.m. ET
Online Customer Self-Service: www.lge-ku.com (24 hours a day)

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 12/19/11, \$398.83

This is a duplicate bill

ACCOUNT INFORMATION

Account Number: [REDACTED]
Account Name: SUSAN EDWARDS
Service Address: 4207 W Market St, LOUISVILLE KY
Next Read Will Occur: 01/03/12 - 01/05/12
Date Bill Mailed: 12/05/11 (Meter Read Portion 02)
Reprint Date: 07/10/12

See the Billing Information section for important messages about your installment plan, late payment charges and service disconnection. Please have your account number available when calling to discuss your account.

Table with 3 columns: Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day.

BILLING SUMMARY

Table with 2 columns: Description, Amount. Rows: Previous Balance, Payment(s) Received, Balance as of 12/2, Current Electric Charges, Current Charges as of 12/2, Other Charges, Total Amount Due.

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Table with 2 columns: Description, Amount. Rows: Basic Service Charge, Energy Charge, Other Charges For Above Rates (Electric Fuel Adjustment, Electric DSM, Environmental Surcharge, Home Energy Assistance Fund Charge), Total Electric Charges.

Meter Reading Information

Table with 2 columns: Description, Amount. Rows: Meter # 473160, Actual Reading on 12/2/11, Previous Reading on 10/31/11, Current kwh Usage, Meter Multiplier, Metered kwh Usage.

OTHER CHARGES

Table with 2 columns: Description, Amount. Rows: Monthly Installment Plan, Total Other Charges Due.

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed.

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P253.72
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920021 0#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



PRINTED ON RECYCLED PAPER

Service Address: 4207 W Market St

010 [Barcode] 000000039883000000398830000000000011

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

The payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/19/11.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 7,524 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



120710100030011



Customer Service:
Telephone Payments:

Walk-In Center:
Online Customer Self-Service:

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

DUE DATE	Pay This Amount
01/17/12	\$2,587.66

a PPL company

See the "Billing Information" section for details about the pending pledge/payment, late payment charges and service disconnection.

Averages for Billing Period	This Year	Last Year
Average Temperature	42°	31°
Number of Days Billed	32	34
Electric/kwh per day	154.0	119.7

This is a duplicate bill

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	SUSAN EDWARDS
Service Address:	4207 W Market St LOUISVILLE KY
Next Read Will Occur:	02/01/12 - 02/03/12
Date Bill Mailed:	01/05/12 (Meter Read Portion 02)
Reprint Date:	07/10/12

BILLING SUMMARY	
Previous Balance	398.83
Payment(s) Received 12/3 - 1/4	0.00
Balance as of 1/4	398.83
Current Electric Charges	390.98
Current Charges as of 1/4	390.98
Other Charges (See Other Charges Box)	1,940.85
Total Amount Due	2,730.66
Pending Pledges	-143.00
Total Pending Balance	2,587.66

ELECTRIC CHARGES

Rate Type: Residential Electric Service

Basic Service Charge	8.50
Energy Charge (\$0.07225 x 4928.00 kwh)	356.05
Other Charges For Above Rates	
Electric Fuel Adjustment (\$0.00265 x 4928 kwh)	13.06
Electric DSM (\$0.00238 x 4928.00 kwh)	11.73
Environmental Surcharge (0.380% x \$389.34)	1.48
Home Energy Assistance Fund Charge	0.16
Total Electric Charges	\$390.98

Meter Reading Information

Meter # 473160	
Actual Reading on 1/3/12	64034
Previous Reading on 12/2/11	59106
Current kwh Usage	4928
Meter Multiplier	1
Metered kwh Usage	4928

OTHER CHARGES

Monthly Installment Plan	2339.68
Transfer to Installment Plan	-398.83

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	01/17/12	\$2,587.66	\$2,587.66		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MB
MRU02823062, G000000
P398.83
PF:Y eB:P



a PPL company

PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920020 2#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



PRINTED ON RECYCLED PAPER

Service Address: 4207 W Market St

010 [REDACTED] 000002587660000025876600000000000019

OTHER CHARGES (cont)

Total Other Charges Due \$1,940.85

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account.

The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.

Low income LPC Waiver will expire 11/14/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 9,856 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



1100010001001



a PPL company

Customer Service:
Telephone Payments:

1-502-589-1444 (Mon-Fri 7a.m. to 7p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)

Walk-In Center Hours:
Online Customer Self-Service:

Mon-Fri 8a.m. to 5p.m. ET
www.lge-ku.com (24 hours a day)

FINAL PAY DATE	DELINQUENT AMOUNT DUE
02/02/12	\$2,187.66

Reconnection of Service:

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee and a new or additional deposit will be required as a condition of reconnection. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at 1-502-589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	0000-1188-0000
Account Name:	SUSAN EDWARDS
Service Address:	4207 W MARKET ST LOUISVILLE KY
Date Notice Mailed:	01/23/12
Reprint Date:	07/10/12

Unauthorized reconnection of service is a crime - punishable by law.

DISCONNECTION NOTICE

Payment required by the final payment date to avoid disconnection: 2,187.66

BILLING INFORMATION

Your account is past due. If the required payment is not received by the final payment date above, your service will be subject to disconnection.

CUSTOMER ASSISTANCE

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By telephone when you call 1-502-589-1444 and press 1-2-2-3. Payment can be made any time day or night with electronic check, debit or credit card.
- On-line at my.lge-ku.com. Payment can be made any time day or night with electronic check (no fee), debit or credit card (transaction fee may apply.)
- At one of our Authorized Payment Agent locations. (Please present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If your service is disconnected and you disagree with the reason of termination, call us at 1-502-589-1444.

Customer Service 1-502-589-1444

Account Number
0000-1188-0000

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
02/02/12	\$2,187.66	\$

OFFICE USE ONLY: MB
MRU020000, G000000



PO BOX 9001960
LOUISVILLE, KY 40290-1960

#041920003 5#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



PRINTED ON RECYCLED PAPER

Service Address: 4207 W MARKET ST

010 000000218766000002187660000000000016

CUSTOMER ASSISTANCE (cont)

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -
Louisville Community Action Partnership
810 Barrett Ave.
Louisville, Ky. 40204
(502) 574-1157

East Jefferson County -
Louisville Community Action Partnership
4810 Exeter Ave.
Louisville, Ky. 40218
(502) 574-1270

South Jefferson County -
Louisville Community Action Partnership
7219 Dixie Hwy.
Louisville, Ky. 40258
(502) 574-1272



OTHER CHARGES (cont)

Total Other Charges Due

\$-2,158.16

BILLING INFORMATION

Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

The amount displayed in the "Pay This Amount" section reflects a pending pledge, which had not been received at the time this bill was prepared. Pledges made on a customer's account are reflected as "pending" until the pledge payment is received or the pledge is cancelled. When the pledge payment is received, the amount of the pledge payment is reflected in the "Payments" section of your next bill. If the pledge payment is not received within 60 days from the date of the pledge, the pledge is cancelled and the total amount of the pledge is added to your next bill.

Late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a pledge is pending on the account.

The total amount of this bill includes an unpaid balance, which may lead to a disconnection of service. Please contact us if you have any questions or to discuss payment arrangements.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 8,206 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

The payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,294 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

Any payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 3,386 pounds of CO₂ (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

If you use mail to submit your payment, please update your records to reflect the new address (located on the front of the bill stub) for our payment processing center. Remember, you can pay your bill online when you sign in or register your account at my.lge-ku.com.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.





a PPL company

Customer Service: 1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
Telephone Payments: 1-502-589-1444; press 1-2-2-3
Walk-In Center: (24 hours a day; \$2.95 fee)
Online Customer Self-Service: Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

1-502-589-1444 (M-F, 7 a.m. to 7 p.m. ET)
1-502-589-1444; press 1-2-2-3
(24 hours a day; \$2.95 fee)
Open Mon-Fri 8 a.m. to 5 p.m. ET
www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 06/01/12, \$313.69

This is a duplicate bill

Check the Billing Information section for important messages about your installment plan, late payment charges and service disconnection. Please have your account number available when calling to discuss your account.

Table with 3 columns: Averages for Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day

ACCOUNT INFORMATION table with fields: Account Number, Account Name, Service Address, Next Read Will Occur, Date Bill Mailed, Reprint Date

BILLING SUMMARY table with fields: Previous Balance, Payment(s) Received, Balance as of 5/3, Current Electric Charges, Current Charges as of 5/3, Other Charges, Total Amount Due

ELECTRIC CHARGES

Table with 2 main sections: Rate Type: Residential Electric Service (Basic Service Charge, Energy Charge, etc.) and Meter Reading Information (Meter #, Actual Reading, etc.)

OTHER CHARGES

Table with 2 columns: Description, Amount. Row: Monthly Installment Plan, Total Other Charges Due

Please see reverse side for additional charges.

Customer Service 1-502-589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Help Donation, Amount Enclosed

Check here if plan(s) requested on back of stub

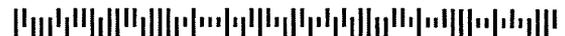
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a PPL company
PO BOX 9001960
LOUISVILLE, KY 40290-1960

#011920016 0#

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544



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Service Address: 4207 W Market St

010200011530000000000000031369000000031369000000000000018

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

late payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 5,582 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



110041000101011

BILLING INFORMATION

Our records indicate this account is set up on an payment arrangement. To avoid disconnection, payments must be received by the date(s) agreed to in the arrangement.

The payment charges will be applied if payment is not received by the due date for the current charges on this bill. This is the case even if a payment arrangement has been made on the account.

Low income LPC Waiver will expire 12/05/12.

IMPORTANT INFORMATION

The power to save. It's in your hands. The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6,824 pounds of CO2 (carbon). A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon. Visit our website at www.lge-ku.com/savingenergy for energy-saving tips designed to help you better manage and lessen the environmental impact of your energy usage.

For a copy of your rate schedule, visit www.lge-ku.com or call our Customer Service Department.

New enrollment only - **Please check box(es) below and on front of stub.**

- Budget Plan
- I would like to enroll in Demand Conservation.
- Auto Pay (voided check must be provided). *Please note that any past due balance on your LG&E account will be debited from your bank account immediately upon enrollment in the Auto Pay program. To avoid unintended debits to your bank account, please make sure your LG&E account balance is current before enrolling in Auto Pay.*

Please deduct my Auto Pay Payment from my Checking Account.

I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.

Signature: _____

Date: _____



110001001001

Processing Auto Pay requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.



an *e-on* company

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544

**Louisville Gas and
Electric Company**
Customer Service
820 West Broadway
Louisville, KY 40202
www.eon-us.com

T 502-589-1444
T 800-331-7370
F 502-333-6434
[customer.care
@eon-us.com](mailto:customer.care@eon-us.com)

September 02, 2010

Re: Account XXXXXXXXXXXX

Dear Customer,

As you requested, enclosed is a record of billings and/or payments for the above account.

If you should have any questions, or if any additional information is needed please feel free to contact our office.

Sincerely,

Customer Service Team



an *e-on* company

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544
Contract Account [REDACTED]

Payment History (08/02/2009 to 09/02/2010)

Date Received	Payment type	Amount	Clearing Reason
08/05/2009	Cash Desk-Cash	\$ 258.84	Incoming Payment
09/17/2009	Cash Desk-Check	\$ 150.00	Incoming Payment
09/17/2009	Cash Desk-Cash	\$ 208.72	Incoming Payment
10/13/2009	Cash Desk-Check	\$ 309.53	Incoming Payment
01/08/2010	Subsidy LIHEAP Pymt	\$ 112.00	Incoming Payment
03/02/2010	Cash Desk-Check	\$ 156.00	Incoming Payment
03/02/2010	Cash Desk-Check	\$ 386.50	Incoming Payment
03/17/2010	Crisis LIHEAP Pymt	\$ 400.00	Incoming Payment
05/04/2010	Cash Desk-Cash	\$ 200.00	Incoming Payment
06/07/2010	Cash Desk-Check	\$ 172.00	Incoming Payment
07/07/2010	Cash Desk-Check	\$ 242.00	Incoming Payment
07/07/2010	Cash Desk-Cash	\$ 0.69	Incoming Payment
08/02/2010	Cash Desk-Cash	\$ 160.00	Incoming Payment



an company

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544
Contract Account

Usage & Billing History (08/02/2009 to 09/02/2010)

Division: Electric
Device: 473160

Read date	Usage	kw Demand	Bill Amount	Rate Category	Meter Reading Reason
08/31/2009	3,747		\$258.72	Residential Electric Service	Periodic Meter Reading
09/30/2009	2,979		\$209.53	Residential Electric Service	Periodic Meter Reading
10/30/2009	2,995		\$211.54	Residential Electric Service	Periodic Meter Reading
12/01/2009	4,245		\$291.00	Residential Electric Service	Periodic Meter Reading
01/04/2010	7,878		\$556.81	Residential Electric Service	Periodic Meter Reading
02/02/2010	7,828		\$570.37	Residential Electric Service	Periodic Meter Reading
03/03/2010	7,397		\$543.51	Residential Electric Service	Periodic Meter Reading
04/05/2010	4,138		\$298.14	Residential Electric Service	Periodic Meter Reading
05/04/2010	2,287		\$172.38	Residential Electric Service	Periodic Meter Reading
06/03/2010	3,190		\$242.65	Residential Electric Service	Periodic Meter Reading
07/06/2010	4,266		\$320.71	Residential Electric Service	Periodic Meter Reading
08/03/2010	3,622		\$269.44	Residential Electric Service	Periodic Meter Reading
08/23/2010	3,721		\$286.10	Residential Electric Service	Periodic Meter Reading

Division: Gas
Device: 382169

Read date	Usage	kw Demand	Bill Amount	Rate Category	Meter Reading Reason
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an  company

SUSAN EDWARDS
4207 W MARKET ST
LOUISVILLE KY 40212-2544
Contract Account 

Division: Gas
Device: 382169

Read date	Usage	kw Demand	Bill Amount	Rate Category	Meter Reading Reason
08/31/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading
09/30/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading
10/30/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading
12/01/2009	0		\$0.00	Temporary Suspension	Periodic Meter Reading
01/04/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
02/02/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
03/03/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
04/05/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
05/04/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
06/03/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
07/06/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
08/03/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading
09/01/2010	0		\$0.00	Temporary Suspension	Periodic Meter Reading

Note: Bill amounts do not include taxes.