

Melnykovich, Andrew (PSC)

From: Melnykovich, Andrew (PSC)
Sent: Monday, August 20, 2012 1:13 PM
To: [REDACTED]
Subject: your comments in case number 2012-00222 - Louisville Gas & Electric rate adjustment

Dear Mr. Thayer:

Thank you for your comments regarding the rate increase proposed by Louisville Gas & Electric Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your reference, the case number in this matter is 2012-00222. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

Thank you again for your interest.

Andrew Melnykovich

Director of Communications
Kentucky Public Service Commission
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Frankfort, KY 40601
502-564-3940 x208 cell:502-330-5981

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By Kentucky Public Service Commission at 1:14 pm, Aug 20, 2012

From: PSC - Public Information Officer
Sent: Tuesday, August 07, 2012 8:13 AM
To: Melnykovich, Andrew (PSC)
Subject: FW: lge-KU Rate Increase
Importance: High

From: zack thayer [REDACTED]
Sent: Tuesday, August 07, 2012 8:12:43 AM
To: PSC - Public Information Officer
Subject: lge-KU Rate Increase
Importance: High
Auto forwarded by a Rule

To whom it may concern,

I'm writing to you in regards to the resent notification in our local paper about lge-ku requesting to raise our per KWH rate and the service charge. I received my bill in the mail and in there explanation on there flier they are not saying anything about the raise in the service charge only that it will cost users an average of 6.98 additional per month and i feel that is totally miss leading on there part. I wouldn't have known if it weren't for the local paper. I'm against this increase especially with our Government and economy being unsure and weak. I'm also very upset that they wouldn't clearly tell people that they are going to raise there service charge from 8.00 to 13.50 and that is a big jump. I'm in customer service and if I told a Customer I was going to do that they

would go somewhere else. i think that is part of the problem there is no competition for these companies so they raise it to whatever they want. Thank you for your time and attention.

Zack Thayer