

RE: KU Rate Increase

2012-00221

July 20, 2012

RECEIVED

JUL 24 2012

PUBLIC SERVICE  
COMMISSION

To whom it may concern:

I am writing to inform you that the rate increase is too high. As you can see by the attached copies of our past utility bills on our home with a newly installed energy efficient heat pump, dryer and refrigerator last year our bills has continued to rise in the amount just on the energy charges from last year on our November bill of the amount of \$0.06719 to \$0.06987. Which if they had stayed the same our bill due July 2012 would have been \$15.00 cheaper on just the Energy charge along with all the raises in the other charges attached to our bill. The KY utilities company seems to charge a rate of whatever they wish and attach other charges to your bill. Last month our bill was approx. \$220. In which we had the air conditioner turned completely off during the day up to around 2:00 pm to 7:00 pm. We ran ceiling fans and table fans the rest of the time. This bill that is \$246.40 we ran the air conditioner 24 hours a day set at 75 degrees. The bill was only \$26.40 higher than when we did not run it for 19 hours a day. When I called KU I was told that I used that amount and that is what I was charged. I asked to have our meter checked out then and their reply was OK. It will cost you \$100. if there was nothing found wrong with it. So in other words, "Too Bad".

KU is constantly cheating people and getting away with it. Their rates are ridiculous now. I lost my job 3 years ago and my husband is the only one working and paying the bills. KU unrealistic rate increases is getting too much to pay right now. Like everyone says in Congress why would you raise taxes on an already bad economy, then why would KY Utilities raise rates on people in an already bad economy that cannot afford to pay their rates now? Please take a look at a couple bills of ours from last fall and now. We have not changed or started using anything different in fact in Oct. and maybe Nov. of last year we used the heat and air conditioning on our energy efficient heat pump and the bills are higher than what they were with our old half working unit and the old appliances. Why?

Thank you,

Cynthia and Michael Bellwood



**Cindy Bellwood**  
110 Clifton Ln.  
Central City, KY 42330-5677



**CYNTHIA BELLWOOD**  
**110 CLIFTON LN**  
**CENTRAL CITY KY 42330-5677**

- My Bill** ▾
- Pay Bill
- View Billing History
- View Payment History
- Billing Options
- Help Those in Need

**View Billing History**

To display the list of bills and billing notices, select the appropriate bill type and period:

**Billed Type**  **Period**

- Account Overview** ▾
- Payment Programs** ▾
- Energy Efficiency** ▾
- Report Outages**
- Service Requests** ▾
- Moving?** ▾
- Meter Reading**
- Landlord Agreement**
- Profile** ▾
- Select Another Account**
- Log Off**

Billed Date	Billed Type	Due Date	Billed Amount
07/06/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	07/23/2012	\$246.40
06/06/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	06/25/2012	\$220.12
05/04/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	05/21/2012	\$177.62
04/04/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	04/23/2012	\$180.85
03/06/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	03/21/2012	\$214.25
02/06/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	02/21/2012	\$224.91
01/06/2012	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	01/23/2012	\$237.66
12/05/2011	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	12/20/2011	\$200.45
11/03/2011	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	11/21/2011	\$139.56
10/06/2011	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	10/24/2011	\$118.74
09/06/2011	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	09/21/2011	\$172.22
08/04/2011	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	08/22/2011	\$178.84
07/06/2011	<a href="#">Billing Summary</a> <a href="#">View Entire Bill (PDF)</a>	07/25/2011	\$151.61
06/06/2011	<a href="#">Billing Summary</a>	06/21/2011	\$153.74
05/05/2011	<a href="#">Billing Summary</a>	05/23/2011	\$124.22
04/05/2011	<a href="#">Billing Summary</a>	04/20/2011	\$159.85
03/04/2011	<a href="#">Billing Summary</a>	03/21/2011	\$195.10
02/03/2011	<a href="#">Billing Summary</a>	02/21/2011	\$291.46
01/06/2011	<a href="#">Billing Summary</a>	01/24/2011	\$354.37
12/03/2010	<a href="#">Billing Summary</a>	12/20/2010	\$179.89
11/03/2010	<a href="#">Billing Summary</a>	11/16/2010	\$111.27
10/05/2010	<a href="#">Billing Summary</a>	10/18/2010	\$123.26
09/03/2010	<a href="#">Billing Summary</a>	09/20/2010	\$159.05
08/04/2010	<a href="#">Billing Summary</a>	08/17/2010	\$157.59
07/06/2010	<a href="#">Billing Summary</a>	07/19/2010	\$142.72
06/07/2010	<a href="#">Billing Summary</a>	06/21/2010	\$133.09
05/05/2010	<a href="#">Billing Summary</a>	05/18/2010	\$103.80
04/06/2010	<a href="#">Billing Summary</a>	04/19/2010	\$151.31
03/04/2010	<a href="#">Billing Summary</a>	03/17/2010	\$309.12
02/03/2010	<a href="#">Billing Summary</a>	02/16/2010	\$281.29
01/06/2010	<a href="#">Billing Summary</a>	01/19/2010	\$301.31
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09/03/2009	<a href="#">Billing Summary</a>	09/16/2009	\$122.25
08/05/2009	<a href="#">Billing Summary</a>	08/18/2009	\$128.69
07/07/2009	<a href="#">Billing Summary</a>	07/20/2009	\$144.50

7/20/12

LGE-KU My Account

07/07/2009	<a href="#">Billing Summary</a>	07/20/2009	\$144.50
06/05/2009	<a href="#">Billing Summary</a>	06/22/2009	\$108.69
05/05/2009	<a href="#">Billing Summary</a>	05/18/2009	\$101.63
04/07/2009	<a href="#">Billing Summary</a>	04/20/2009	\$163.83

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**Power Source Newsletter**

 [Get Adobe Reader \(free\)](#)

7/20/12

July 20, 2012

To whom it may concern:

I am writing to inform you that the rate increase is too high. As you can see by the attached copies of our past utility bills on our home with a newly installed energy efficient heat pump, dryer and refrigerator last year our bills has continued to rise in the amount just on the energy charges from last year on our November bill of the amount of \$0.06719 to \$0.06987. Which if they had stayed the same our bill due July 2012 would have been \$15.00 cheaper on just the Energy charge along with all the raises in the other charges attached to our bill. The KY utilities company seems to charge a rate of whatever they wish and attach other charges to your bill. Last month our bill was approx. \$220. In which we had the air conditioner turned completely off during the day up to around 2:00 pm to 7:00 pm. We ran ceiling fans and table fans the rest of the time. This bill that is \$246.40 we ran the air conditioner 24 hours a day set at 75 degrees. The bill was only \$26.40 higher than when we did not run it for 19 hours a day. When I called KU I was told that I used that amount and that is what I was charged. I asked to have our meter checked out then and their reply was OK. It will cost you \$100. if there was nothing found wrong with it. So in other words, "Too Bad".

During the ice storm of 2009 our power was out over two weeks and we ran gasoline powered generators. We received a bill for over \$400. We called and they said it was an actual reading. I cannot possibly figure out why or how our bill was that much when we only had about two weeks of power running in our home.

KU is constantly cheating people and getting away with it. Their rates are ridiculous now. I lost my job 3 years ago and my husband is the only one working and paying the bills. KU unrealistic rate increases is getting too much to pay right now. Like everyone says in Congress why would you raise taxes on an already bad economy, then why would KY Utilities raise rates on people in an already bad economy that cannot afford to pay their rates now? Please take a look at a couple bills of ours from last fall and now. We have not changed or started using anything different in fact in Oct. and maybe Nov. of last year we used the heat and air conditioning on our energy efficient heat pump and the bills are higher than what they were with our old half working unit and the old appliances. Why?

Thank you,

Cynthia and Michael Bellwood



**CYNTHIA BELLWOOD**  
**110 CLIFTON LN**  
**CENTRAL CITY KY 42330-5677**

- My Bill** ▾
- Pay Bill
- View Billing History
- View Payment History
- Billing Options
- Help Those in Need

**View Billing History**

To display the list of bills and billing notices, select the appropriate bill type and period:

**Billed Type**  **Period**

- Account Overview** ▾
- Payment Programs** ▾
- Energy Efficiency** ▾
- Report Outages** ▾
- Service Requests** ▾
- Moving?** ▾
- Meter Reading** ▾
- Landlord Agreement** ▾
- Profile** ▾
- Select Another Account** ▾
- Log Off**

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07/07/2009	<a href="#">Billing Summary</a>	07/20/2009	\$144.50

7/20/12

LGE-KU My Account

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05/05/2009	<u>Billing Summary</u>	05/18/2009	\$101.63
04/07/2009	<u>Billing Summary</u>	04/20/2009	\$163.83

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**Power Source Newsletter**

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CYNTHIA BELLWOOD  
110 CLIFTON LN  
CENTRAL CITY KY 42330-5677

My Bill

View Billing History

Pay Bill

View Billing History

View Payment History

Billing Options

Help Those in Need

To display the list of bills and billing notices, select the appropriate bill type and period:

Billed Type

Period

All

Pre-April 2009

Find

Advanced Search

Account Overview

Payment Programs

Energy Efficiency

Report Outages

Service Requests

Moving?

Meter Reading

Landlord Agreement

Profile

Select Another Account

Log Off

Billed Date	Billed Type	Due Date	Billed Amount
03/06/2009	<a href="#">Billing Summary</a>	03/18/2009	\$140.14
02/10/2009	<a href="#">Billing Summary</a>	02/20/2009	\$261.60
01/09/2009	<a href="#">Billing Summary</a>	01/21/2009	\$244.82
12/08/2008	<a href="#">Billing Summary</a>	12/18/2008	\$155.15
11/06/2008	<a href="#">Billing Summary</a>	11/18/2008	\$104.84
10/08/2008	<a href="#">Billing Summary</a>	10/20/2008	\$120.78
09/09/2008	<a href="#">Billing Summary</a>	09/19/2008	\$135.63
08/08/2008	<a href="#">Billing Summary</a>	08/20/2008	\$169.56
07/09/2008	<a href="#">Billing Summary</a>	07/21/2008	\$125.74
06/09/2008	<a href="#">Billing Summary</a>	06/19/2008	\$100.00
05/08/2008	<a href="#">Billing Summary</a>	05/20/2008	\$91.14
04/09/2008	<a href="#">Billing Summary</a>	04/21/2008	\$168.52
03/10/2008	<a href="#">Billing Summary</a>	03/20/2008	\$192.01
02/11/2008	<a href="#">Billing Summary</a>	02/21/2008	\$228.67
01/10/2008	<a href="#">Billing Summary</a>	01/22/2008	\$255.94
12/07/2007	<a href="#">Billing Summary</a>	12/19/2007	\$172.68
11/07/2007	<a href="#">Billing Summary</a>	11/19/2007	\$96.80
10/09/2007	<a href="#">Billing Summary</a>	10/19/2007	\$114.05
09/10/2007	<a href="#">Billing Summary</a>	09/20/2007	\$162.50
08/10/2007	<a href="#">Billing Summary</a>	08/22/2007	\$123.85
07/10/2007	<a href="#">Billing Summary</a>	07/20/2007	\$124.35
06/08/2007	<a href="#">Billing Summary</a>	06/20/2007	\$119.76
05/09/2007	<a href="#">Billing Summary</a>	05/21/2007	\$126.95
04/10/2007	<a href="#">Billing Summary</a>	04/20/2007	\$105.77
03/09/2007	<a href="#">Billing Summary</a>	03/21/2007	\$203.32
02/08/2007	<a href="#">Billing Summary</a>	02/20/2007	\$214.92
01/10/2007	<a href="#">Billing Summary</a>	01/22/2007	\$163.58
12/07/2006	<a href="#">Billing Summary</a>	12/19/2006	\$159.75
11/07/2006	<a href="#">Billing Summary</a>	11/17/2006	\$130.04
10/09/2006	<a href="#">Billing Summary</a>	10/19/2006	\$111.75
09/12/2006	<a href="#">Billing Summary</a>	09/22/2006	\$115.70
08/10/2006	<a href="#">Billing Summary</a>	08/22/2006	\$156.38
07/11/2006	<a href="#">Billing Summary</a>	07/21/2006	\$134.90
06/12/2006	<a href="#">Billing Summary</a>	06/22/2006	\$116.27
05/09/2006	<a href="#">Billing Summary</a>	05/19/2006	\$99.23
04/07/2006	<a href="#">Billing Summary</a>	04/20/2006	\$211.38

← ice storm we only had power approx 2 weeks that month  
Why \$261.60 running generator.  
NO Power!



a PPL company

Customer Service:  
Telephone Payments:

Walk-In Center:  
Online Customer Self-Service:

1-800-981-0600 (M-F, 7 a.m. to 7 p.m. ET)  
1-800-981-0600; press 1-2-2-3  
(24 hours a day; \$2.95 fee)  
Open Mon-Fri 8 a.m. to 5 p.m. ET  
[www.lge-ku.com](http://www.lge-ku.com) (24 hours a day)

DUE DATE	Pay This Amount
03/21/12	\$214.25

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	40°	41°
Number of Days Billed	29	29
Electric/kwh per day	96.5	91.1

ACCOUNT INFORMATION	
Account Number:	██████████ ✓
Account Name:	CYNTHIA BELLWOOD
Service Address:	110 Clifton Ln CENTRAL CITY KY
Next Read Will Occur:	04/04/12 - 04/09/12
Date Bill Mailed:	03/07/12 (Meter Read Portion 05)

BILLING SUMMARY	
Previous Balance	224.91
Payment(s) Received 2/7 - 3/6	-224.91
Balance as of 3/6	0.00
Current Electric Charges	214.25
Current Charges as of 3/6	214.25
<b>Total Amount Due</b>	<b>214.25</b>

ELECTRIC CHARGES			
<b>Rate Type: Residential Service - All Electric</b>		<b>Meter Reading Information</b>	
Basic Service Charge	8.50	Meter # W143553	
Energy Charge (\$0.06987 x 2800.00 kwh) ← <i>rate increase</i>	195.64	Actual Reading on 3/6/12	30658
Electric DSM (\$0.00189 x 2800.00 kwh)	5.29	Previous Reading on 2/6/12	27858
Fuel Adjustment (\$0.00010- x 2800 kwh)	-0.28	<b>Current kwh Usage</b>	<b>2800</b>
Environmental Surcharge (2.360% x \$209.15)	4.94	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.16	<b>Metered kwh Usage</b>	<b>2800</b>
<b>Total Electric Charges</b>	<b>\$214.25</b>		

BILLING INFORMATION	
Late Charge to be Assessed 3 Days After Due Date	\$10.71

Please see reverse side for additional charges.  
Customer Service 1-800-981-0600

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Care Donation	Amount Enclosed
██████████ ✓	03/21/12	\$214.25	\$224.96		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:  
MRU05161322, G000000  
P224.91  
PF:Y eB:P



PO BOX 9001954  
LOUISVILLE, KY 40290-1954

#206610466 8#  
CYNTHIA BELLWOOD  
110 CLIFTON LN  
CENTRAL CITY KY 42330-5677

PRINTED ON RECYCLED PAPER  
Rev. 12/02/23

Service Address: 110 Clifton Ln

0203000057686210000000022496000000214250000000000013



Customer Service: Telephone Payments: Walk-In Center: Online Customer Self-Service:

1-800-981-0600 (M-F, 7 a.m. to 7 p.m. ET) 1-800-981-0600; press 1-2-2-3 (24 hours a day; \$2.95 fee) Open Mon-Fri 8 a.m. to 5 p.m. ET www.lge-ku.com (24 hours a day)

Table with 2 columns: DUE DATE, Pay This Amount. Row 1: 02/21/12, \$224.91

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

ACCOUNT INFORMATION table with fields: Account Number, Account Name, Service Address, Next Read Will Occur, Date Bill Mailed

Table with 3 columns: Averages for Billing Period, This Year, Last Year. Rows: Average Temperature, Number of Days Billed, Electric/kwh per day

BILLING SUMMARY table with fields: Previous Balance, Payment(s) Received, Balance as of 2/6, Current Electric Charges, Current Charges as of 2/6, Total Amount Due

ELECTRIC CHARGES

Table with 2 columns: Rate Type: Residential Service - All Electric (Basic Service Charge, Energy Charge, Other Charges For Above Rates) and Meter Reading Information (Meter #, Actual Reading, Previous Reading, Current kwh Usage, Meter Multiplier, Metered kwh Usage)

BILLING INFORMATION

Late Charge to be Assessed 3 Days After Due Date \$11.25. Environmental Surcharge: A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements. Franchise Fee: A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.

Please see reverse side for additional charges. Customer Service 1-800-981-0600

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date, Pay This Amount, Pay This Amount 3 Days After Due Date, Winter Care Donation, Amount Enclosed

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: MRU05161322, G000000 P237.66 PF:Y eB:P



#203708251 4# CYNTHIA BELLWOOD 110 CLIFTON LN CENTRAL CITY KY 42330-5677

PO BOX 9001954 LOUISVILLE, KY 40290-1954

Service Address: 110 Clifton Ln

PRINTED ON RECYCLED PAPER Rev. 12.01.11

02030000576862100000000236160000002249100000000000013

Late Payment Fees will be applied to current charges if the current amount due is not received in full by the payment due date on this bill even if payment arrangements have been made. Please have your account number available when calling to discuss your account.

Averages for Billing Period	This Year	Last Year
Average Temperature	56°	60°
Number of Days Billed	28	29
Electric/kwh per day	64.0	47.6

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	CYNTHIA BELLWOOD
Service Address:	110 Clifton Ln CENTRAL CITY KY
Next Read Will Occur:	12/05/11 - 12/07/11
Date Bill Mailed:	11/04/11 (Meter Read Portion 05)

BILLING SUMMARY	
Previous Balance	118.74
Payment(s) Received 10/13 - 11/4	-118.74
Balance as of 11/4	0.00
Current Electric Charges	139.56
Current Charges as of 11/4	139.56
<b>Total Amount Due</b>	<b>139.56</b>

ELECTRIC CHARGES			
<b>Rate Type: Residential Service - All Electric</b>		<b>Meter Reading Information</b>	
Basic Service Charge	8.50	Meter # W143553	
Energy Charge (\$0.06719 x 1792.00 kwh)	120.40	Actual Reading on 11/3/11	18903
<b>Other Charges For Above Rates</b>		Previous Reading on 10/6/11	17111
Fuel Adjustment (\$0.00163 x 1792 kwh)	2.92	<b>Current kwh Usage</b>	<b>1792</b>
Electric DSM (\$0.00188 x 1792.00 kwh)	3.37	Meter Multiplier	1
Environmental Surcharge (3.120% x \$135.19)	4.22	<b>Metered kwh Usage</b>	<b>1792</b>
Home Energy Assistance Fund Charge	0.15		
<b>Total Electric Charges</b>	<b>\$139.56</b>		
BILLING INFORMATION			
Late Charge to be Assessed 3 Days After Due Date	\$6.98		
<b>Environmental Surcharge:</b> A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.			
<b>Franchise Fee:</b> A pass-through of fees paid by the Company to municipalities for the right to serve customers located in those municipalities.			

Please see reverse side for additional charges.

Customer Service 1-800-981-0600

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number
[REDACTED] ✓

Payment Due Date	Pay This Amount	Pay This Amount 3 Days After Due Date	Winter Care Donation	Amount Enclosed
11/21/11	\$139.56	\$146.54		\$

Check here if plan(s) requested on back of stub

OFFICE USE ONLY:  
MRU05161322, G000000  
P118.74  
PF:Y eB:P



PO BOX 9001954  
LOUISVILLE, KY 40290-1954

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