



a PPL company

Mr. Jeff DeRouen  
Executive Director  
Kentucky Public Service Commission  
211 Sower Boulevard  
Frankfort, Kentucky 40602-0615

October 17, 2012

**RE: *STEVE N. NICHOLS COMPLAINANT V. LOUISVILLE GAS AND  
ELECTRIC COMPANY DEFENDANT  
Case No. 2012-00218***

Dear Mr. DeRouen:

Enclosed please find additional copies of bills sent to Mr. Nichols for the following properties and months:

- 155 N. Keats Ave., Apt. 3 – February 2009
- 1051 Barret Ave., Apt. 3 – December 2008 to February 2009.

These copies supplement Exhibit B of LG&E's Answer to Commission Staff's Order to Satisfy or Answer dated June 12, 2012. Pursuant to LG&E's Petition for Confidential Protection filed on July 2, 2012, ten redacted copies are being provided along with one unredacted copy with confidential information highlighted.

A copy is also being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

Rick E. Lovekamp

**Louisville Gas and  
Electric Company**  
State Regulation and Rates  
220 West Main Street  
PO Box 32010  
Louisville, Kentucky 40232  
www.lge-ku.com

Rick E. Lovekamp  
Manager - Regulatory Affairs  
T 502-627-3780  
F 502-627-3213  
rick.lovekamp@lge-ku.com

RECEIVED

OCT 17 2012

PUBLIC SERVICE  
COMMISSION



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
03/23/09	\$38.79

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

This is a final bill

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	STEVE N NICHOLS
Service Address:	1051 Barret Av Apt 3
Next Read Date:	03/06/09

Averages for Billing Period	This Year	Last Year
Average Temperature	41°	36°
Number of Days Billed	27	27
Electric/kwh per day	2.0	0.0

BILLING SUMMARY	
Previous Balance	29.86
Payment as of 03/05	0.00
Balance as of 03/05	29.86
Electric Charges	8.94
Utility Charges as of 03/05	8.94
Other Charges	(0.01)
<b>Total Amount Due</b>	<b>38.79</b>

ELECTRIC CHARGES			
Rate Type: ELECTRIC RESIDENTIAL		Meter Reading Information	
Customer Charge	4.82	Meter # 580687	
Energy Charge	3.40	Actual Reading on 03/05	29382
<b>Other Charges For Above Rates</b>		Previous Reading on 02/06	<u>29328</u>
Electric Fuel Adjustment (\$.00667 x 54 kwh)	0.36	Current kwh Usage	54
Electric Residential DSM (\$.00270 x 54 kwh)	0.15	Meter Multiplier	<u>1</u>
Environmental Surcharge (0.730% x \$8.73)	0.06	Metered kwh Usage	54
Home Energy Assistance Fund Charge	0.15		
<b>Total Electric Charges</b>	<u>\$8.94</u>		
OTHER CHARGES			
Dsm Adjustment	-0.01		
<b>Total Other Charges Due</b>	<u>\$-0.01</u>		

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	03/23/09	\$38.79	\$38.79		\$

Home Phone [REDACTED]

Check here if plan(s) requested on back of stub

OFFICE USE ONLY: 00  
 C06, R0047, G999999  
 P29.86



#BWNGGLS  
 #8000718475007 1 0#  
 STEVE N NICHOLS  
 4920 CHENOWETH RUN RD  
 LOUISVILLE KY 40299-4342

PO BOX 537108  
 ATLANTA, GA 30353-7108

Service Address: 1051 Barret Av Apt 3

PRINTED ON RECYCLED PAPER  
 Rev. 05.03.04

[REDACTED] 000000387900000000387900000000000010

**BILLING INFORMATION**

For Louisville Gas & Electric customers served under Residential Service, Residential Gas Service, Volunteer Fire Department Service, General Service, Firm Commercial Gas Service and Firm Industrial Gas Service, please note that, effective April 1, 2009, the due date for payment of your utility bill will be changed from 15 days to 12 days from the date of issue. In addition, as always, if your bill is not paid in full by the 15th day from the date the bill is issued, you will be assessed a 5% late payment charge. For Louisville Gas & Electric customers served under another metered service, please note that, effective April 1, 2009, the due date for payment of your utility bill will be changed from 15 days to 12 days from the date of issue. In addition, as always, if your bill is not paid in full by the 15th day from the date the bill is issued, you will be assessed a 1% late payment charge.

**FINAL BILL**

This is your final bill. If you have an active account with us, your final balance will be transferred to this account. If you no longer have service with us, please contact us to provide your new forwarding address.

The DSM charge on last month's bill was calculated incorrectly. As a result, we have added a "DSM Correction" to your account.

**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 108 pounds of CO<sub>2</sub>. A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.

Visit [www.eon-us.com](http://www.eon-us.com) for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

For information about new rates effective Feb. 6, visit our Web site at [www.eon-us.com](http://www.eon-us.com) or call us at the number on the front of your bill for a copy of your rate schedule.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- Energy Audit
- Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



an eon company

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM  
Walk-In Center Hours: Mon-Fri 8AM-5PM  
Telephone Payments: (800) 780-9723  
Power Outage Reporting: (502) 589-3500  
www.eon-us.com

FINAL PAY DATE	DELINQUENT AMOUNT DUE
03/14/09	\$30.29

**Reconnection of Service:**

Service will be reconnected within 24 hours after verification of full payment of the delinquent amount due. A reconnect fee will be billed to your account at the time of reconnection. If another deposit is required, it will be billed to your account. If paying by credit card, debit card, or electronic check or at one of our Authorized Payment Agent locations, you will need to call LG&E Customer Service at (502) 589-1444 after payment is made in order to have your service restored.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	STEVE N NICHOLS
Service Address:	1051 Barret Av Apt 3 Louisville, Ky

Unauthorized reconnection of service is a crime - punishable by law.

**DISCONNECTION NOTICE**

Utility Charges	Delinquent Amount Due as of 03/02	\$30.29
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**BILLING INFORMATION**

Your account is past due. If full payment of the delinquent amount due is not received by the final pay date shown above, your service will be subject to disconnection.

**CUSTOMER ASSISTANCE**

If you are unable to pay the total delinquent amount by the final pay date, call our Customer Service department. You may also contact the Commonwealth of Kentucky's Cabinet for Families and Children at (800) 372-2973 for information about the availability of local, state or federal programs for assistance.

Full payment of the delinquent amount due can be made:

- By credit card, debit card, or electronic check by calling (800) 780-9723. (Transaction fees may apply.)
- On-line at [www.eon-us.com](http://www.eon-us.com). (Transaction fees may apply.)
- By mail. (Payment must be received by the Final Pay Date listed above to avoid disconnection of service.)
- At one of our Authorized Payment Agent locations. (You must present a recent bill at the time you make your payment.)
- At your local LG&E Customer Service Center.

The final pay date will not change upon receipt of future bills. If you dispute the reason for termination, call LG&E at (502) 589-1444.

Customer Service (502) 589-1444

Account Number
[REDACTED]

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Final Pay Date	Delinquent Amount Due	Amount Enclosed
03/14/09	\$30.29	\$

OFFICE USE ONLY:  
C06, R0041, G



PO BOX 537108  
ATLANTA, GA 30353-7108

#BWNGLS  
#8000718475007 1 0#  
STEVE N NICHOLS  
4920 CHENOWETH RUN RD  
LOUISVILLE KY 40299-4342

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Rev. 08.02.04

Service Address: 1051 Barret Av Apt 3  
Home Phone: [REDACTED]

[REDACTED] 000003029000000030290000000000017

## CUSTOMER ASSISTANCE (cont)

If financial assistance is necessary, please call the Crisis and Information Line to find the assistance agencies in your area:  
589-4313

If financial assistance is needed during the heating season (Nov. - Mar.) please contact one of the following:

Central Jefferson County -  
Louisville Community Action Partnership  
810 Barret Ave.  
Louisville, Ky. 40204  
(502) 574-1157

East Jefferson County -  
Louisville Community Action Partnership  
4810 Exeter Ave.  
Louisville, Ky. 40218  
(502) 574-1270

South Jefferson County -  
Louisville Community Action Partnership  
7219 Dixie Hwy.  
Louisville, Ky. 40258  
(502) 574-1272



an eon company

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)
Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)
Telephone Payments: (800) 780-9723
Power Outage Reporting: (502) 589-3500
www.eon-us.com

Table with 2 columns: DUE DATE, AMOUNT DUE. Row 1: 02/25/09, \$29.86

See the Important Information section for details about your new rates.

ACCOUNT INFORMATION table with fields: Account Number, Account Name (STEVE N NICHOLS), Service Address (1051 Barret Av Apt 3), Next Read Date (03/06/09)

Table with 3 columns: Billing Period, This Year, Last Year. Rows: Average Temperature (29, 34), Number of Days Billed (28, 29), Electric/kwh per day (1.7, 0.0)

BILLING SUMMARY table with rows: Previous Balance (20.66), Payment as of 02/09 (0.00), Balance as of 02/09 (20.66), Electric Charges (8.77), Utility Charges as of 02/09 (8.77), Other Charges (0.43), Total Amount Due (29.86)

ELECTRIC CHARGES table with sections: Rate Type (ELECTRIC RESIDENTIAL), Customer/Energy Charges, Other Charges For Above Rates, Meter Reading Information, and OTHER CHARGES (Late Charge 0.43, Total Other Charges Due \$0.43)

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Table with 6 columns: Account Number, Payment Due Date (02/25/09), Amount Due by Due Date (\$29.86), Amount Due After Due Date (\$30.30), Winter Help Donation, Amount Enclosed (\$)

Home Phone [Redacted]

OFFICE USE ONLY: 00
C06, R0047, G999999
P20.66



PO BOX 537108
ATLANTA, GA 30353-7108

Check here if plan(s) requested on back of stub

#BWNGGLS
#8000718475007 1 0#
STEVE N NICHOLS
4920 CHENOWETH RUN RD
LOUISVILLE KY 40299-4342

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REV. 05/02/09

Service Address: 1051 Barret Av Apt 3

[Redacted] 0000030300000000298600000000000011

**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 98 pounds of CO<sub>2</sub>. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can lessen the impact of these emissions by replacing an old refrigerator, which may be using twice as much energy as a new energy-efficient model. Take control of your energy usage by disposing of the old refrigerator instead of using it in your basement or garage.

For information about new rates effective Feb. 6, visit our Web site at [www.eon-us.com](http://www.eon-us.com) or call us at the number on the front of your bill for a copy of your rate schedule.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- Energy Audit
- Automatic Bank Club (voided check must be provided)

***Please deduct my Automatic Bank Club Payment from my Checking Account.***

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
01/28/09	\$20.66

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	STEVE N NICHOLS
Service Address:	1051 Barret Av Apt 3
Next Read Date:	02/06/09

Averages for Billing Period	This Year	Last Year
Average Temperature	37°	43°
Number of Days Billed	32	34
Electric/kwh per day	1.6	0.0

BILLING SUMMARY	
Previous Balance	11.40
Payment as of 01/12	0.00
Balance as of 01/12	11.40
Electric Charges	8.69
Utility Charges as of 01/12	8.69
Other Charges	0.57
<b>Total Amount Due</b>	<b>20.66</b>

**ELECTRIC CHARGES**

Rate Type: ELECTRIC RESIDENTIAL		Meter Reading Information	
Customer Charge	5.00	Meter # 580687	
Energy Charge	3.39	Actual Reading on 01/09	29279
<b>Other Charges For Above Rates</b>		Previous Reading on 12/08	29226
Electric Fuel Adjustment (\$.00219 x 53 kwh)	0.12	Current kwh Usage	53
Electric Residential DSM (\$.00286 x 53 kwh)	0.15	Meter Multiplier	1
Environmental Surcharge (0.660% x \$8.66)	0.06	Metered kwh Usage	53
Merger Surcredit (1.499% CR x \$8.72)	-0.13		
Home Energy Assistance Fund Charge	0.10		
<b>Total Electric Charges</b>	<b>\$8.69</b>		

**OTHER CHARGES**

Late Charge	0.57
<b>Total Other Charges Due</b>	<b>\$0.57</b>

**BILLING INFORMATION**

Late Charge to be Assessed After Due Date	\$0.43
<b>Merger Surcredit:</b> The surcredit represents the customer's share of merger-related savings associated with the merger of LG&E and KU.	

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

**PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	01/28/09	\$20.66	\$21.09		\$

Home Phone [REDACTED]  
 OFFICE USE ONLY: 01  
 C06, R0047, G999999  
 P11.40

Check here if plan(s) requested on back of stub



#BWNGGLS  
 #8000718475007 1 0#  
 STEVE N NICHOLS  
 4920 CHENOWETH RUN RD  
 LOUISVILLE KY 40299-4342

PO BOX 537108  
 ATLANTA, GA 30353-7108

Service Address: 1051 Barret Av Apt 3

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 REV. 06/10/03

[REDACTED] 0000002109000000206600000000000012



**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 106 pounds of CO<sub>2</sub>. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can lessen the impact of these emissions by signing up for LG&E BillMail®, which allows you to pay your bill and reduce the amount of paper you receive each month. Sign up today by visiting [www.lgebillmail.com](http://www.lgebillmail.com). Turn off your paper bill and start LG&E BillMail®.

To request a copy of your rate schedule, please call (502) 589-1444.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- Energy Audit
- Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
12/29/08	\$11.40

This year, give a gift everyone can use: a HUG – Home Utility Gift – certificate from LGE. Visit us online at or call us at (502) 589-1444 to learn more.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	STEVE N NICHOLS
Service Address:	1051 Barret Av Apt 3
Next Read Date:	01/09/09

Averages for Billing Period	This Year	Last Year
Average Temperature	35°	40°
Number of Days Billed	13	13
Electric/kwh per day	10.7	0.0

BILLING SUMMARY	
Previous Balance	0.00
Payment as of 12/09	0.00
Balance as of 12/09	0.00
Electric Charges	11.40
Utility Charges as of 12/09	11.40
<b>Total Amount Due</b>	<b>11.40</b>

ELECTRIC CHARGES			
<b>Rate Type: ELECTRIC RESIDENTIAL</b>		<b>Meter Reading Information</b>	
Customer Charge	2.03	Meter # 580687	
Energy Charge	8.97	Actual Reading on 12/08	29226
<b>Other Charges For Above Rates</b>		Previous Reading on 11/25	29086
Electric Fuel Adjustment (\$.00024 x 140 kwh)	0.03	Current kwh Usage	140
Electric Residential DSM (\$.00260 x 140 kwh)	0.36	Meter Multiplier	1
Environmental Surcharge (0.730% x \$11.39)	0.08	Metered kwh Usage	140
Merger Surcredit (1.499% CR x \$11.47)	-0.17		
Home Energy Assistance Fund Charge	0.10		
<b>Total Electric Charges</b>	<b>\$11.40</b>		
BILLING INFORMATION			
Late Charge to be Assessed After Due Date	\$0.57		
<b>Electric DSM Cost Recovery:</b> This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.			

Please see reverse side for additional charges.  
 Customer Service (502) 589-1444

Bring entire bill when paying in person.

**PLEASE RETURN THIS PORTION WITH YOUR PAYMENT**

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	12/29/08	\$11.40	\$11.97		\$

Home Phone [REDACTED]  
 OFFICE USE ONLY: 00  
 C06, R0047, G999999  
 P0.00

Check here if plan(s) requested on back of stub



PO BOX 537108  
 ATLANTA, GA 30353-7108

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 STEVE N NICHOLS  
 4920 CHENOWETH RUN RD  
 LOUISVILLE KY 40299-4342

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Service Address: 1051 Barret Av Apt 3

[REDACTED] 0000011970000000114000000000000010

**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 280 pounds of CO<sub>2</sub>. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can reduce these emissions and your energy usage by adjusting your thermostat. Move your thermostat down two degrees in the winter to prevent, on average, about 3,200 pounds of carbon dioxide from being emitted. And you'll save approximately \$98 each year.

To request a copy of your rate schedule, please call (502) 589-1444.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- Energy Audit
- Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
03/20/09	\$40.20

**Current due date applies to the current bill only. Previous amount due may be subject to disconnection.**

This is a final bill

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	STEVE N NICHOLS
Service Address:	155 N Keats Av Apt 3
Next Read Date:	03/24/09

Averages for Billing Period	This Year	Last Year
Average Temperature	33°	46°
Number of Days Billed	6	6
Electric/kwh per day	0.5	0.0
Gas/ccf per day	0.8	0.0

BILLING SUMMARY	
Previous Balance	30.38
Payment as of 03/04	0.00
Balance as of 03/04	30.38
Electric Charges	1.53
Gas Charges	8.29
Utility Charges as of 03/04	9.82
<b>Total Amount Due</b>	<b>40.20</b>

ELECTRIC CHARGES			
<b>Rate Type: ELECTRIC RESIDENTIAL</b>		<b>Meter Reading Information</b>	
Customer Charge	1.15	Meter # 629494	
Energy Charge	0.19	Actual Reading on 03/04	55056
		Previous Reading on 02/26	55053
<b>Other Charges For Above Rates</b>		<b>Current kwh Usage</b>	3
Electric Fuel Adjustment (\$.00667 x 3 kwh)	0.02	Meter Multiplier	1
Electric Residential DSM (\$.00270 x 3 kwh)	0.01	Metered kwh Usage	3
Environmental Surcharge (0.730% x \$1.37)	0.01		
Home Energy Assistance Fund Charge	0.15		
<b>Total Electric Charges</b>	<b>\$1.53</b>		
GAS CHARGES			
<b>Rate Type: GAS RESIDENTIAL</b>		<b>Meter Reading Information</b>	
Customer Charge	2.19	Meter # 491119	
Gas Distribution Charge	1.07	Actual Reading on 03/04	3293
Gas Supply Component (\$.96425 x 5 ccf)	4.82	Previous Reading on 02/26	3288
<b>Other Charges For Above Rates</b>		<b>Current ccf Usage</b>	5
Gas Residential DSM (\$.01153 x 5 ccf)	0.06	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	5
<b>Total Gas Charges</b>	<b>\$8.29</b>		

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	03/20/09	\$40.20	\$40.20		\$

Home Phone [REDACTED]

OFFICE USE ONLY: 01  
 C20, R0022, G206884  
 P30.38



PO BOX 537108  
 ATLANTA, GA 30353-7108

Check here if plan(s) requested on back of stub

#BWNGGLS  
 #8000561356009 1 4#  
 STEVE N NICHOLS  
 4920 CHENOWETH RUN RD  
 LOUISVILLE KY 40299-4342

PRINTED ON RECYCLED PAPER  
 Rev. 09.03.04

Service Address: 155 N Keats Av Apt 3

[REDACTED] 00000004020000000040200000000000017

**BILLING INFORMATION**

For Louisville Gas & Electric customers served under Residential Service, Residential Gas Service, Volunteer Fire Department Service, General Service, Firm Commercial Gas Service and Firm Industrial Gas Service, please note that, effective April 1, 2009, the due date for payment of your utility bill will be changed from 15 days to 12 days from the date of issue. In addition, as always, if your bill is not paid in full by the 15th day from the date the bill is issued, you will be assessed a 5% late payment charge. For Louisville Gas & Electric customers served under another metered service, please note that, effective April 1, 2009, the due date for payment of your utility bill will be changed from 15 days to 12 days from the date of issue. In addition, as always, if your bill is not paid in full by the 15th day from the date the bill is issued, you will be assessed a 1% late payment charge.

**FINAL BILL**

This is your final bill. If you have an active account with us, your final balance will be transferred to this account. If you no longer have service with us, please contact us to provide your new forwarding address.

**Electric DSM Cost Recovery:** This charge represents costs of Demand-Side Management programs such as energy-conservation initiatives, energy audits, and weatherization initiatives taken on behalf of customers.

**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 6 pounds of CO<sub>2</sub>. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

Visit [www.eon-us.com](http://www.eon-us.com) for Smart Saver tips to help you better manage and lessen the impact of your energy usage.

For information about new rates effective Feb. 6, visit our Web site at [www.eon-us.com](http://www.eon-us.com) or call us at the number on the front of your bill for a copy of your rate schedule.

New enrollment only - Please check box(es) below and on front of stub.

- Budget Plan
- Energy Audit
- Automatic Bank Club (voided check must be provided)

**Please deduct my Automatic Bank Club Payment from my Checking Account.**

*I hereby authorize LG&E to debit my bank account for payment of my monthly bill. This authorization applies to all my current and future LG&E accounts, and will remain in effect until revoked by me or LG&E.*

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

*Processing Automatic Bank Club requests can take up to two billing cycles. Please continue making regular payments until you receive a bill that indicates the amount due will be deducted from your bank account on the payment due date.*



an EON company

Customer Service: (502) 589-1444 Mon-Fri 7AM-7PM(EST)  
 Walk-In Center Hours: Mon-Fri 8AM-5PM(EST)  
 Telephone Payments: (800) 780-9723  
 Power Outage Reporting: (502) 589-3500  
 www.eon-us.com

DUE DATE	AMOUNT DUE
03/17/09	\$30.38

See the Important Information section for details about your new rates.

ACCOUNT INFORMATION	
Account Number:	[REDACTED]
Account Name:	STEVE N NICHOLS
Service Address:	155 N Keats Av Apt 3
Next Read Date:	03/24/09

Averages for Billing Period	This Year	Last Year
Average Temperature	38°	35°
Number of Days Billed	16	16
Electric/kwh per day	0.3	0.0
Gas/ccf per day	1.1	0.0

BILLING SUMMARY	
Previous Balance	0.00
Payment as of 02/27	0.00
Balance as of 02/27	0.00
Electric Charges	3.39
Gas Charges	26.99
Utility Charges as of 02/27	30.38
<b>Total Amount Due</b>	<b>30.38</b>

**ELECTRIC CHARGES**

Rate Type: ELECTRIC RESIDENTIAL		Meter Reading Information	
Customer Charge	2.86	Meter # 629494	
Energy Charge	0.32	Actual Reading on 02/26	55053
<b>Other Charges For Above Rates</b>		Previous Reading on 02/10	55048
Electric Fuel Adjustment (\$.00564 x 5 kwh)	0.03	Current kwh Usage	5
Electric Residential DSM (\$.00270 x 5 kwh)	0.01	Meter Multiplier	1
Environmental Surcharge (0.670% x \$3.22)	0.02	Metered kwh Usage	5
Home Energy Assistance Fund Charge	0.15		
<b>Total Electric Charges</b>	<b>\$3.39</b>		

**GAS CHARGES**

Rate Type: GAS RESIDENTIAL		Meter Reading Information	
Customer Charge	5.43	Meter # 491119	
Gas Distribution Charge	3.84	Actual Reading on 02/26	3288
Gas Supply Component (\$.96425 x 18 ccf)	17.36	Previous Reading on 02/10	3270
<b>Other Charges For Above Rates</b>		Current ccf Usage	18
Gas Residential DSM (\$.01153 x 18 ccf)	0.21	Meter Multiplier	1
Home Energy Assistance Fund Charge	0.15	Metered ccf Usage	18
<b>Total Gas Charges</b>	<b>\$26.99</b>		

Please see reverse side for additional charges.

Bring entire bill when paying in person.

Customer Service (502) 589-1444

PLEASE RETURN THIS PORTION WITH YOUR PAYMENT

Account Number	Payment Due Date	Amount Due by Due Date	Amount Due After Due Date	Winter Help Donation	Amount Enclosed
[REDACTED]	03/17/09	\$30.38	\$31.90		\$

Home Phone [REDACTED]  
 OFFICE USE ONLY: 01  
 C20, R0022, G206884  
 P0.00

Check here if plan(s) requested on back of stub



PO BOX 537108  
 ATLANTA, GA 30353-7108

#BWNGGLS  
 #8000561356009 1 4#  
 STEVE N NICHOLS  
 4920 CHENOWETH RUN RD  
 LOUISVILLE KY 40299-4342

PRINTED ON RECYCLED PAPER  
 Rev. 09.02.09

Service Address: 155 N Keats Av Apt 3

[REDACTED] 000000319000000000303800000000000010

**BILLING INFORMATION**

Late Charge to be Assessed After Due Date \$1.52

**Environmental Surcharge:** A monthly charge or credit passed on to customers to pay for the cost of pollution-control equipment needed to meet government-mandated air emission reduction requirements.†**IMPORTANT INFORMATION**

**The power to save. It's in your hands.** The amount of electricity you consumed during this billing cycle resulted in the production of approximately 10 pounds of CO<sub>2</sub>. *A typical residential customer uses 1,000 kilowatt hours of electricity per month, which would result in the production of 2,000 lbs. of carbon.*

You can lessen the impact of these emissions by replacing an old refrigerator, which may be using twice as much energy as a new energy-efficient model. Take control of your energy usage by disposing of the old refrigerator instead of using it in your basement or garage.

For information about new rates effective Feb. 6, visit our Web site at [www.eon-us.com](http://www.eon-us.com) or call us at the number on the front of your bill for a copy of your rate schedule.

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