

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

JOINT APPLICATION OF CORIX UTILITIES)	
(ILLINOIS) LLC; HYDRO STAR, LLC; UTILITIES,)	CASE NO.
INC.; AND WATER SERVICE CORPORATION OF)	2012-00133
KENTUCKY FOR THE TRANSFER AND)	
ACQUISITION OF CONTROL PURSUANT TO)	
KRS 278.020)	

ORDER

This matter arises upon the motion of Water Service Corporation of Kentucky (Water Service Kentucky), filed November 5, 2021, for authorization to hold public meetings virtually. The Commission previously ordered Water Service Kentucky to host annual public meetings in the city of Clinton, Kentucky, and the city of Middlesboro, Kentucky, to provide a forum for customers to communicate with utility management. Water Service Kentucky cites public safety concerns related to hosting a local public meeting due to the current uptick in COVID-19 cases across Kentucky.

The Commission finds that such a request is reasonable. However, the Commission cautions Water Service Kentucky to utilize additional means to improve customer communication with its customers, including, but not limited to, bill inserts, social media, and other cost-effective means of communication. The Commission, being otherwise sufficiently advised, finds that Water Service Kentucky's motion should be granted.

IT IS HEREBY ORDERED that:

1. The motion of Water Service Kentucky to host its December 2021 public meeting virtually is granted.

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By the Commission



ATTEST:


Executive Director

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