

Melnykovych, Andrew (PSC)

From: Melnykovych, Andrew (PSC)
Sent: Tuesday, April 17, 2012 4:38 PM
To: [REDACTED]
Subject: your comments in case 2011-00401 - Kentucky Power Co. environmental surcharge case

Dear Ms. Bartley :

Thank you for your comments regarding the environmental compliance plan and surcharge proposed by Kentucky Power Co. Your comments will be placed into the case file for the Commission's review as it considers this matter. For your future reference, the case number in this matter is 2011-00401. Please cite it in any future correspondence regarding this case so that your comments may be readily directed to the case file.

A video that explains the legal process under which the Kentucky Public Service Commission considers such cases is available through the PSC website. Follow this link:

<http://www.youtube.com/watch?v=lvGmPHRtdNk>

Thank you again for your interest.

Andrew Melnykovych

Director of Communications
Kentucky Public Service Commission
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Frankfort, KY 40601
502-564-3940 x208 cell:502-330-5981

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By Kentucky Public Service Commission at 4:42 pm, Apr 17, 2012

From: PSC - Public Information Officer
Sent: Wednesday, April 11, 2012 8:17 AM
To: Melnykovych, Andrew (PSC)
Subject: FW: 30% Rate Hike by Ky. Power

From: [REDACTED]
Sent: Wednesday, April 11, 2012 8:16:04 AM
To: PSC - Public Information Officer
Subject: 30% Rate Hike by Ky. Power
Auto forwarded by a Rule

This is to oppose the rate hike; my elderly, sick, blind mother can't pay for everything now. Her power bill has been at \$200.00 every month since

December, 2011 and in January 2012 she spent 2 weeks in the hospital(it did not go down). She only draws \$700.00 a month. Most people in this area is in the same situation. I really think they are over charging or not correctly reading(if reading at all) the meters. To allow them to charge even more would be criminal.

Thank You,

Lynn Bartley
Sycamore Road
Pikeville, KY. 41501