# COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

AUG 05 2011

In the Matter of:

PUBLIC SERVICE COMMISSION

Petition of Budget PrePay, Inc. d/b/a Budget Phone for Designation as a Non-Rural Wireless Eligible Telecommunications Carrier

Case No. 2011-00169

# Response of Budget PrePay, Inc. d/b/a Budget Phone to the Commission Staff's 6/24/11 Data Requests

Budget PrePay, Inc. d/b/a Budget Phone ("Budget") hereby submits this response to the data requests propounded by the Commission Staff on June 24, 2011. Budget's response consists of one bound volume of text responses.

Respectfully submitted,

Katherine K Yunker yunker@desuetude.com Oran S. McFarlan, III omcfarlan@desuetude.com YUNKER & PARK PLC

P.O. Box 21784 Lexington, KY 40522-1784

Phone: 859-255-0629 Fax: 859-255-0746

ATTORNEY FOR BUDGET PREPAY, INC. D/B/A BUDGET PHONE

#### **CERTIFICATE OF FILING**

I hereby certify that on this the <u>5th</u> day of August, 2011, the original and five (5) copies of the foregoing were hand delivered to the Commission for filing.

Attorney for Budget PrePay d/b/a Budget Phone

#### VERIFICATION

| STATE OF HOUSIANA SS: COUNTY OF BOSSIER )  |  |  |  |  |
|--|--|--|--|--|
| I, David E. Donahue being duly sworn, certify that I am CFO of Budget PrePay, Inc.                   |  |  |  |  |
| ("Budget"). I further certify that the following responses of Budget were prepared by me or          |  |  |  |  |
| under my supervision, and are true and correct to the best of my information, knowledge and          |  |  |  |  |
| belief formed after reasonable inquiry.  {NAME}  |  |  |  |  |
| SUBSCRIBED and SWORN to before me, a Notary Public, thisday of August, 2011.                         |  |  |  |  |
| ROBIN M ENKEY Notary Public #78084 Bossier Parish  {SEAL} State of Louisiana  My commission expires: |  |  |  |  |
| Commission Is For Life   |  |  |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #1 Budget Response page 1 of 1

#### Request:

1. Kentucky currently requires that all Eligible Telecommunications Carriers ("ETC") perform an audit of all customers receiving Lifeline benefits. Each customer must provide proof of eligibility. Does Budget agree to audit all Lifeline customers each year rather than conduct a yearly audit of only a sample of customers?

#### Response:

Yes, Budget agrees to audit all Lifeline customers rather than only a sample of its customers.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #2 Budget Response page 1 of 1

#### Request:

2. Explain the process which Budget will employ to audit each Lifeline customer on an annual basis.

# Response:

Eligibility verification is typically scheduled annually from the date of initial certification. Subscribers are notified two months prior to the verification date of the required materials and due date for providing them. In cases where the subscriber does not provide required materials prior to the verification date, the subscriber is not allowed to request an additional month of service before providing the required materials. Once we receive the required materials, the subscriber eligibility is reestablished for another year at which time the process repeats.



Case No. 2011-00169 Commission Staff 6/24/11 Req. #3 **Budget Response** page 1 of 1

Request:

3. Explain the process Budget will use to verify the initial eligibility of Lifeline

ers. Provide details about how and where Lifeline subscribers will be able to initiate custo

service.

Response:

This process is detailed in Exhibit A attached hereto.

Budget will require each Subscriber to self-certify at time of service activation and

annually thereafter that he or she is the head of household, receives Lifeline-supported service

only from Budget and receives benefits under one of the qualifying programs. Budget's Lifeline

certification form will clearly inform Subscribers that they are subject to the penalties for

perjury. The Lifeline credit will not be established until Budget has received proof of eligibility.

If the Subscriber requests activation prior to Budget's receipt of proof of eligibility, the requested

service will be provided without the Lifeline credit. When eligibility documentation is provided

subsequent to activation, the Lifeline credit will be provided on a going forward basis. It is the

Subscriber's responsibility to notify the Company when the Subscriber is no longer participating

in any of the qualifying programs or is no longer eligible based on the requirements established.

When, for any reason, a Subscriber is determined to be ineligible, Budget will contact the

Subscriber. If the Subscriber cannot provide eligibility documentation, the Lifeline account will

be disconnected or the Lifeline discounts will be removed. Certification of eligibility in any of

the qualifying low-income assistance programs will be required for any account that has been

disconnected prior to the reestablishment of the service.

# LIFELINE CERTIFICATION FORM

Budget Response Exhibit A, page 1 of 1 Budget

Case No. 2011-00169



Commission Staff 6/24/11 Req. # 3

| AGENT ID LIFELIT www.budgetmobile.c   |   |
|---|---|
| ELIGIBILITY —   |   |
| Please check all that apply:  |   |
| Low Income Home Energy Assistance Program   |   |
| Supplemental Security Income (SSI)  |   |
| Federal Housing Assistance (Section 8)  | ·   |
| Food Stamps   |   |
| Temporary Assistance for Needy Families   |   |
| Medicaid  |   |
| National School Lunch (free program only)   |   |
| DEPOCAÇA INFORMATION  |   |
| PERSONAL INFORMATION  |   |
| Please fill out the following information.  |   |
| First Name:   |   |
| Middle Name:  |   |
| Last Name:  |   |
| Social Security Number (Last 4 digits only): Date of Birth (mm/dd/yyyy):  | Ш   |
| Street Address:   | Ш   |
| Apt. Number: Name of Apt. Complex:  |   |
| City: State: Zip Code:  |   |
|   |   |
| I certify, under penalty of perjury, that I am a current recipient of the above program(s) and will notify Budget PrePay® when I am no longer participating in at least one of the above designated programs. I authorize Budget PrePay® or it's duly appointed representative to access an records required to verify these statements to confirm my continued participation in the above program. I will only receive one Lifeline wirelest connection and will not have simultaneous wireless Lifeline connections with another provider. I authorize representatives of the above program to discuss with and/or provide copies to Budget PrePay®, if requested by the company, to verify my participation in the above programs and my eligibility for LifeLine and Link Up. I affirm that I am over the age of eighteen and head of household & that I am not listed as a dependent another person's tax return. I acknowledge that I may be required to pay an activation fee. | ams   |
| SignatureDate   | ١   |
| FOR AUTHORIZED EMPLOYEE USE ONLY  | economical de la constanta de |
| Tracking Number   |   |



Case No. 2011-00169 Commission Staff 6/24/11 Req. #4 Budget Response page 1 of 1

#### **Request:**

4. Does Budget understand that Kentucky does not allow consumers to qualify for Lifeline under the guidelines?

# Response:

Yes, Budget understands that Kentucky does not allow consumers to qualify for Lifeline under the income guidelines.

|   | * |  |  |
|---|---|--|--|
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |
| ì |   |  |  |
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |
|   |   |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #5 Budget Response page 1 of 1

# **Request:**

5. The Kentucky Universal Service Fund for Lifeline support is maintained by a fee of eight cents per access line per month from every wireline and wireless subscriber, which is collected by carriers. Does Budget collect this surcharge from any of its customers?

#### Response:

Yes, Budget collects this surcharge from its customers.

|  | · |  |  |
|--|---|--|--|
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |
|  |   |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #6 Budget Response page 1 of 1

#### **Request:**

6. The Kentucky Telecommunications Relay Service and the Kentucky Telecommunications Access Program are supported by a surcharge, which is collected by carriers. Each fund is supported by a fee of two cents per access line per month from every wireline and wireless subscriber, which is collected by the carriers. Does Budget collect this surcharge from any of its customers?

#### **Response:**

Yes, Budget collects this surcharge from its customers.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #7 Budget Response page 1 of 1

#### Request:

7. Do Budget's customers pay the statewide wireless 911 fee?

# Response:

Yes, Budget's customers pay the statewide wireless 911 fee.

| - |  |  |
|---|--|--|
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |
|   |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #8 Budget Response page 1 of 1

#### Request:

8. If Budget receives ETC designation in Kentucky, approximately how long will it take for Budget to offer Lifeline service in the area in which it receives the ETC designation? Elaborate on any extenuating or special circumstances.

#### **Response**:

Budget will be able to start providing service in less than 60 days once ETC designation is granted.

| N. |  |  |  |
|----|--|--|--|
|    |  |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #9 Budget Response page 1 of 1

#### Request:

9. Does Budget understand that there may be an audit by the Commission of the use of universal service funds and that the eligible telecommunications service designation may be reviewed annually?

#### Response:

Yes, Budget understands there will be annual audits and encourages state audits to help eliminate waste and fraud.



Case No. 2011-00169 Commission Staff 6/24/11 Req. #10 Budget Response page 1 of 1

# Request:

10. Has Budget been audited by other state utility commissions regarding its use of universal service funds? If so, list the state and the result of the audit.

#### Response:

Yes, the Oklahoma office of the Universal Service Administrative Company conducted an audit in 2009 with approval of the audit findings in January 2011.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #11 Budget Response page 1 of 1

#### **Request:**

11. Does Budget have any outstanding complaints or investigations at any state commissions, the Universal Service Administrative Company ("USAC"), or at the Federal Communications Commission ("FCC")? Provide detailed documentation of any complaints or investigations filed with a state commission, USAC, or at the FCC in the past three years.

### Response:

No, Budget does not have any outstanding complaints or investigations with any state commission, USAC or the FCC.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #12 Budget Response page 1 of 1

# Request:

12. Affirm or deny that Budget will not seek toll limitation service reimbursement from USAC if granted ETC status.

# **Response**:

Budget will not seek toll limitation service from USAC.

|  | , |  |
|--|---|--|
|  |   |  |
|  |   |  |
|  |   |  |
|  |   |  |
|  |   |  |
|  |   |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #13 Budget Response page 1 of 1

#### Request:

13. Affirm that Budget will seek Link-Up reimbursement from USAC if granted ETC status.

### **Response**:

Budget will seek Link-up reimbursement if granted ETC status.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #14 Budget Response page 1 of 1

# Request:

14. Budget will seek Lifeline reimbursement from USAC if granted ETC status. What amount per customer will Budget seek?

# Response:

Budget will seek the following amounts:

Tier 1 \$6.50 Tier 2 \$1.75 Tier 3 \$1.75

Case No. 2011-00169 Commission Staff 6/24/11 Req. #15 Budget Response page 1 of 1

#### **Request:**

15. Will Budget seek Lifeline reimbursement from the Kentucky Universal Service Fund if granted ETC status? If so, list the amount per customer Budget would be claiming.

#### **Response:**

Yes, Budget will request \$3.50 per customer or the maximum amount permitted under the PSC's rules and orders.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #16 Budget Response page 1 of 1

#### Request:

16. Provide the number of requests for service from potential customers in Kentucky that were unfulfilled by Budget in the previous calendar year.

# Response:

Budget is not aware of any unfulfilled requests for service.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #17 Budget Response page 1 of 1

# Request:

17. Does Budget use agents or other retailers to market and sell its service? If so, provide a list.

# Response:

Budget uses agents to sell a variety of Budget products. Please find a listing of all agents located in Kentucky in Exhibit B attached hereto.

| Agent   | THE RESIDENCE OF THE PARTY OF T |                           |                                   |
|---------|--|---------------------------|-----------------------------------|
| Account |  | Location Name             | Address                           |
| KY3004  |  | CELL PAGE                 | 2809 LONE OAK RD                  |
| KY3004  |  | CELL PAGE                 | 1209 PARIS RD                     |
| KY3004  |  | CELL PAGE                 | 1103 W HIGHLAND DRIVE             |
| KY3008  |  | RADIO SHACK               | HWY 25 W CUMBERLAND REGIONAL MALL |
| KY3014  |  | WIRELESS CONNECTION       | 109 ELM STREET                    |
| KY3021  |  | CAMELOT WIRELESS          | 4229 BARDSTOWN RD SUITE 331       |
| KY3023  | Nov-00   | OWENSBORO APPLIANCE PARTS | 1800 TRIPLETT ST                  |
| KY3059  | Aug-00   | BUSINESS COMMUNICATIONS   | 719 2ND STREET                    |
| KY3064  | Sep-00   | JOEY'S MAYTAG             | 704 HOLMES STREET                 |
| KY3071  | :Мат-01  | SOUNDTRONICS RADIO SHACK  | 19 VILLAGE PLAZA                  |
| KY3080  | Aug-01   | CARTER'S AUTO PARTS       | 523 E. MAIN ST.                   |
| KY3080  | Mar-03   | CARTERS AUTO PARTS        | 2936 HWY 2565                     |
| KY3084  | Aug-02   | CHARLES ARNOLD ENT        | 2615 WEST BROADWAY                |
| KY3093  | Mar-01   | LEWIS ELECTRIC            | 92 PARKWAY PLAZA LOOP             |
| KY3095  | Apr-01   | DIGITAL DEMINSIONS        | 1501 HARGIS LANE SUITE 2          |
| KY3116  | Mar-04   | COUNTRYSIDE RENT TO OWN   | 495 CAROL MALONE BLVD             |
| KY3116  | Oct-03   | COUNTRYSIDE RENT TO OWN   | 150 TOWNHILL RD                   |
| KY3116  | Apr-03   | RENT-2-OWN                | 1132 US 68                        |
| KY3116  | Aug-06   | COUNTRYSIDE RENT TO OWN   | 5850 US HWY 60                    |
| KY3123  | Jul-03   | E Z MONEY PAWN & JEWELRY  | 1175 CLAY STREET                  |
| KY3124  | Apr-06   | RADIOSHACK                | 515 MAIN STREET                   |
| KY3127  | Aug-01   | LIBERTY ELECTRONICS       | 156 HUSTONVILLE ST.               |
| KY3136  | Jul-03   | AIRLINK PAGING & CELLULAR | 1610 CUMBERLAND FALLS HWY         |
| KY3138  | Jul-03   | THE SHIRT SHACK INC       | 132 SOUTH MAIN ST.                |
| KY3143  | Aug-03   | RADIO-SHACK               | 1849 NORTH 25TH STREET            |
| KY3146  | Sep-03   | MOVIES TO GO OF HARLAN    | 106 BRIDGE ST.                    |
| KY3146  | Sep-03   | MOVIES TO GO OF HARLAN    | 168 VILLAGE CENTER RD             |
| KY3146  | Sep-03   | MOVIES TO GO OF HARLAN    | 1304 EAST MAIN ST.                |
| KY3147  | Sep-03   | PS&J                      | 201 S CAMPBELL STREET             |
| KY3148  | Sep-03   | COLORAMA                  | 1650 BRYAN STATION RD             |
| KY3148  | Sep-03   | COLORAMA                  | 880 EASTERN BYPASS                |
| KY3148  | Aug-05   | COLORAMA                  | 1550 HWY 15 S                     |
| KY3148  | Jan-04   | COLORAMA                  | 413 DON'S DRIVE                   |
| KY3148  | Mar-09   | COLORAMA                  | 241 PARKWAY PLAZA                 |
| KY3148  | files files file ( )   | COLORAMA                  | 51 GLYNVIEW PLAZA                 |
| KY3148  | Oct-03   | COLORAMA                  | 4573 NORTH MAYO TRAIL             |
| KY3148  | Jul-04   | COLORAMA                  | 1644 SOUTH HIGHWAY 421            |
| KY3148  |  | COLORAMA                  | 1264 ANDERSON COROSSING           |
| KY3148  | Sep-03   |                           | 2900 S 150 DANVILLE BYPASS        |
| KY3148  |  | COLORAMA                  | 340 KROGER CENTER                 |

| KY3148   | Oct-03         | COLORAMA                    | 154 GREEN RIVER PLAZA       |
|----------|----------------|-----------------------------|-----------------------------|
| KY3148   |                | COLORAMA                    | 790 E. CUMBERLAND GAP PKWY. |
| KY3148   |                | COLORAMA                    | 1002 SOUTH BROADWAY STE 7   |
| KY3148   | Oct-03         | COLORAMA                    | 236 BLACK GOLD PLAZA        |
| KY3148   | Oct-03         | COLORAMA                    | 856 INDIAN MOUND DRIVE      |
| KY3148   | Oct-03         | COLORAMA                    | 1521 BYPASS RD.             |
| KY3149   | Sep-03         | QUALITY RENT TO OWN         | 819 RIDGEWAY DR             |
| KY3149   | Sep-03         | QUALITY RENT TO OWN         | KY RT 40 EAST               |
| KY3151   | Oct-03         | C & C SATELLITE             | 826 JOE CLIFTON DR          |
| KY3155   | Nov-03         | WILDCAT WIRELESS            | 242 DANIEL BOONE DR         |
| KY3162   | Jan-04         | CASH TYME                   | 4640-A DIXIE HIGHWAY        |
| KY3162   | Jan-04         | CASH TYME                   | 9208:DIXIE HIGHWAY          |
| KY3162   | Jan-04         | CASH TYME                   | 706-A NORTH GREEN STREET    |
| KY3162   | Jan-04         | CASH TYME                   | 119 NORTH MAIN STREET       |
| KY3162   | Jan-04         | CASH TYME                   | 742 EAST BRODWAY            |
| KY3162 . | Oct-04         | CASH TYME                   | 962 COMMERCIAL DR           |
| KY3162   | Mar-04         | CASH TYME                   | 2907 BROWNSBORO RD          |
| KY3162   | Oct-04         | CASHITYME                   | 3501 TAYLOR BLVD            |
| KY3162   | Apr-05         | CASH TYME                   | 11340 PRESTON HWY           |
| KY3162   | Jan-04         | CASH TYME                   | 5618 PRESTON HIGHWAY        |
| KY3162   | Jan-04         | CASH TYME                   | 2206-B HIKES LANE           |
| KY3162   | Jan-04         | CASHITYME                   | 8406 PRESTON HWY            |
| KY3162   | Jan-04         | CASH TYME                   | 3981 SEVENTH STREET RD      |
| KY3162   | Jan-04         | CASHITYME                   | 470 E NEW CIRCLE ROAD       |
| KY3162   | Jan-04         | CASH TYME                   | 2333-B VERSAILLES RD        |
| KY3162   | Jan-04         | CASH TYME                   | 527 EMORY DR                |
| KY3162   |                | CASH TYME                   | 2511 PRESTON HWY            |
| KY3162   | Jan-04         | CASHITYME                   | 6921 SOUTHSIDE DR           |
| KY3162   | Jan-04         | CASH TYME                   | 1116 U S HWY 68             |
| KY3163   | \$1541 (TT 47) | RADIO-SHACK                 | 726 HWY 15 NORTH            |
| KY3163   |                | RADIO SHACK                 | 244 CASSIDY BLVD SUITE 600  |
| KY3167   | An Jungan      | CASH IN HAND                | 1188 CENTRAL AVENUE         |
| KY3167   | 1              | CASH IN HAND                | 617 N LAKE DRIVE            |
| KY3167   |                | CASH IN HAND                | 180 TOWN MOUNTAIN ROAD      |
| KY3169   |                | UNITED CHECK CASHING        | 5005 PRESTON HWY            |
| KY3170   |                | KENTUCKY RIVER BROADCASTING | 1030 WINHESTER RD           |
| KY3171   | <u> </u>       | RADIO-SHACK                 | 753 TAYLORSVILLE ROAD       |
| KY3179   |                | CASH DOCTOR, INC            | 423 BROADWAY                |
| KY3185   |                | WOOD ELECTRONICS INC        | 403 MAPLE STREET            |
| KY3196   |                | LONE STAR PAWN INC          | 301 E 21ST STREET           |
| KY3199   |                | APPALACHIAN CHECK EXCHANGE  | 1224 KENTUCKY EXT 122       |
| KY3204   | Aug-05         | WPC                         | 2631 WILSON AVE             |

| KY3212 | Jul-10              | CASH IN A DASH                | 153 3RD                    |
|--------|---------------------|-------------------------------|----------------------------|
| KY3212 | Sep-05              | CASH IN A DASH LLC            | 5440 MAIN STREET           |
| KY3212 | Sep-05              | CASH IN A DASH LLC            | 790 MORTON BLVD            |
| KY3212 | Sep-05              | CASH IN A DASH LLC            | 36 JENKINS ROAD            |
| KY3212 | Dec-05              | CASH IN A DASH LLC            | 1360 RICHMOND RD           |
| KY3213 | Mar-10              | AMERICAN RENTALS              | 201 S. CUMBERLAND AVE      |
| KY3213 | Oct-05              | AMERICAN-RENTAL               | 1220 E. JOHN ROWAN BLVD    |
| KY3213 | Oct-05              | AMERICAN-RENTAL               | 2045 US 41 NORTH           |
| KY3213 | May-06              | AMERICAN-RENTAL               | 156 FRANKFORT RD           |
| KY3213 | Mar-10              | AMERICAN RENTALS              | 1801 CUMBERLAND AVE        |
| KY3217 | Nov-05              | DANNY SUITER                  | 329 S FRANKLIN             |
| KY3218 | Nov-05              | BLUEGRASS                     | 100 MADISON SQUARE DR      |
| KY3218 | Apr-06              | BLUE GRASS CHECK ADVANCE      | 810 W MAIN                 |
| KY3218 | Apr-06              | BLUE GRASS CHECK ADVANCE      | 121 COPPER CREEK DR        |
| KY3218 | Apr-06              | BLUE GRASS CHECK ADVANCE      | 636 S MAIN STREET          |
| KY3223 | Dec-05              | SUPERIOR TAN HAIR & NAILS LLC | 127 S MORGAN STREET        |
| KY3229 | Feb-06              | CHECKS ETC                    | 1901 RUSSELLVILLE          |
| KY3229 | Feb-06              | CHECKS ETC                    | 650 31 W BYPASS            |
| KY3229 | Feb-06              | CHECKS ETC                    | 2910 SCOTTSVILLE RD        |
| KY3229 | Feb-06              | CHECKS.ETC                    | 1347 HWY 185               |
| KY3229 | Mar-06              | CHECKS ETC                    | 2000 W 2ND                 |
| KY3239 | Apr-06              | J & K ELECTRONICS             | 296 MAIN STREET            |
| KY3247 | Mar-08              | ADVANCE CHECK & TITLE INC     | 1921 CUMBERLAND AVE        |
| KY3247 | Jun-06              | ADVANCE CHECK & TITLE II      | 108 N 1ST STREET           |
| KY3247 |                     | ADVANCE CHECK & TITLE II      | 400 E SYCAMORE STREET      |
| KY3248 | Jun-06              | JIM/PRUITT                    | 2501 MARKET STREET         |
| KY3256 | Oct-06              | THE RAINTREE GROUP            | 856 INDIAN MOUND DR        |
| KY3256 | the production of   | THE RAINTREE GROUP            | 1002 SOUTH BROADWAY        |
| KY3256 | Oct-06              | THE RAINTREE GROUP            | 1644 S HIGHWAY 421         |
| KY3256 | Oct-06              | THE RAINTREE GROUP            | 51 GLYNVIEW PLAZA          |
| KY3256 | <u> </u>            | THE RAINTREE GROUP            | 4573 N MAYO TRL            |
| KY3256 | to do a to topped a | THE RAINTREE GROUP            | 340 KROGER CENTER          |
| KY3256 |                     | THE RAINTREE GROUP            | 790 E CUMBERLAND GAP PKWY  |
| KY3256 |                     | THE RAINTREE GROUP            | 940 HAPPY VALLEY RD        |
| KY3256 | <u> </u>            | THE RAINTREE GROUP            | 1650 BRYAN STATION RD      |
| KY3256 | 14 68 1 Table       | THE RAINTREE GROUP            | 413 DON'S DRIVE            |
| KY3256 | ļ                   | THE RAINTREE GROUP            | 1264 ANDERSON CROSSING     |
| KY3256 |                     | THE RAINTREE GROUP            | 120 QUINTON COURT          |
| KY3256 |                     | THE RAINTREE GROUP            | 880 EASTERN BYPASS         |
| KY3256 | And the state of    | THE RAINTREE GROUP            | 2900 S 150 DANVILLE BYPASS |
| KY3256 |                     | THE RAINTREE GROUP            | 236 BLACK GOLD             |
| KY3256 | Oct-06              | THE RAINTREE GROUP            | US 68 SOUTH                |

| KY3256  | Oct-06                                    | THE RAINTREE GROUP                     | 154 GREEN RIVER PLAZA         |
|---------|---|--|-------------------------------|
| KY3256  |   | THE RAINTREE GROUP                     | 1550 HWY 15 SOUTH             |
| KY3256  | 100 000 20                                | THE RAINTREE GROUP                     | 241 PARKWAY PLAZA             |
| KY3256  |   | COLORAMA                               | 120 QUINTON COURT             |
| KY3265  |   | KAREN E DOWNS                          | 30 S HWY 259                  |
| KY3266  |   | IN TOUCH INC                           | 3114 HIGHWAY 54               |
| KY3266  |   | IN TOUCH INC                           | 125 SAM WALTON DR             |
| KY3266  |   | IN TOUCH INC                           | 1007 S. MAIN ST               |
| KY3266  | 20 10 10 10 10 10 10 10 10 10 10 10 10 10 | IN TOUCH INC                           | 509 SL ROGER WELLS BLVD       |
| KY3267  |   | CASH-CONNECTION INC                    | 370 W 5TH STREET              |
| KY3267  | A Protest Control                         | CASH CONNECTION INC                    | 1583 ELIZABETHTOWN RD         |
| KY3267  | Nov-06                                    | CASH CONNECTION INC                    | 78 BALL PARK RD               |
| KY3269  | Nov-06                                    | MOBILE COMMUNICATIONS                  | 161 OUTER LOOP                |
| KY3274  | Mar-07                                    | COMPUTE-USA                            | 908 E MAIN STE                |
| KY3276  | Mar-07                                    | J R WILLIAMS T.V. APPLANCE & SATELLITE | 206 N MAIN ST                 |
| -КҮЗ282 | Apr-07                                    | SCOTTSVILLE                            | 506 E MAIN ST                 |
| KY3285  | May-07                                    | THE DISH OUTLET                        | 2348 PALUMBO DR               |
| KY3306  |   | AAA CASH ADVANCE                       | 5162 HINKLEVILLE RD           |
| KY3308  | Sep-07                                    | PERKS PC & APPLIANCE                   | 859 E MAIN STREET             |
| KY3311  | Oct-07                                    | MAII S                                 | 2017 LEXINGTON ROAD           |
| KY3314  | Nov-07                                    | PAINTSVILLE ELECTRONICS                | 459 N MAYO TRAIL              |
| KY3317  | Jan-08                                    | SUMO'S LEASE:PURCHASE                  | 206 W BROADWAY                |
| KY3319  | Jan-10                                    | SAM'S SATELLITE & ELECTRONICS          | 2032 LEXINGTON RD             |
| KY3319  | Apr-10                                    | SAM'S SATELLITE & ELECTRONICS          | 453 EASTERN BYPASS            |
| KY3319  | Apr-11                                    | SAM'S SATELLITE & ELECTRONICS          | 739 S BROADWAY                |
| KY3319  | Feb-08                                    | SAM'S SATELLITE & ELECTRONICS          | 1907 VERSAILLS RD             |
| KY3319  | May-09                                    | SAM'S SATELLITE & ELECTRONICS          | 219 PRINCE ROYAL DR           |
| KY3319  | Feb-08                                    | SAM'S SATELLITE & ELECTRONICS          | 565 ENEW CIRCLE RD            |
| KY3322  | Mar-08                                    | HISPANA AMERICA LLC                    | 1413 BOSLEY RD                |
| KY3325  | Apr-08                                    | JIMMY PIERCE                           | 451 JORDAN DR.                |
| KY3330  | Jul-08                                    | QUALITY OFFICE PRODUCTS                | 42 PUBLIC SQUARE              |
| KY3330  | Jun-11                                    | QUALITY OFFICE PRODUCTS                | 2719 FT CAMPBELL BLVD         |
| KY3332  | Aug-08                                    | AMERI CASH                             | 8498 KY RT 122                |
| KY3332  | Aug-08                                    | AMERI CASH                             | 5454 HWY 27                   |
| KY3333  | Aug.08                                    | LESLIE MAYNARD/ DBA COAL MINERS DINNER | 136 MULLEN FORK               |
| KY3334  |   | CONGLETON BROS INC                     | 1134 BROADWAY                 |
| KY3335  |   | RADIO SHACK                            | 1185 GLENSBORO RD             |
| KY3335  |   | RADIO SHACK                            |                               |
| KY3340  |   |  | 445 E HWY 44<br>177 N MAIN ST |
|         | <u> </u>                                  | 3 B LLC                                |                               |
| KY3341  |   | CENTRAL CITY LOANS & PAWNS             | 136 S CAROL MALONE BLVD       |
| KY3344  | Oct-08                                    | RADIO SHACK                            | T20 2 CAKOT MATOME BLAD       |

| KY3345  | Oct-08              | GORDON'S PHOTO CENTER  | 341 E MAIN ST              |
|---------|---------------------|--|----------------------------|
| KY3346  |                     | DISH COUNTRY INC   | 115 S MAIN CROSS ST        |
|         |                     | GREER  | 205 N 18TH                 |
| KY3350  | 1.0                 | SILVER SCREEN VIDEO LLC  | 409 RICHMOND ROAD          |
| KY3356  |                     | STEWART ENTERPRISES  | 101 S WALNUT               |
| KY3358  |                     | DOLLAR EXPRESS   | 1388 ALEXANDRIA DR STE 10  |
|         |                     | DOLLAR EXPRESS   | 1505 RUSSELL CAVE RD       |
| KY3358  | 1 1 1 1 1 1 1 1 1 1 | DOLLAR EXPRESS   | 1388 ALEXANDRIA DR.        |
|         |                     |  | 459 W NEW CIRCLE RD        |
|         |                     | FILL UPS GAS & GROCERY, LLC  | 1550 US HWY 421 N          |
|         |                     | CONSEJERIA HISPANA   | 4229 BARDSTOWN RD          |
| KY3367  | Apr-09              | MOORE'S  | 133 E MAIN ST              |
| KY3372  | Jun-09              | NATIONAL SUPERMARKET   | 411 N DIXIE HWY            |
| KY3374  | Jun-09              | PLUG AND PLAY  | 219 E MAIN ST              |
| KY3375  | Jun-09              | COMPUTER KNIGHTS INC   | 1228 S MAIN ST             |
| KY3375  | Jun-09              | COMPUTER KNIGHTS INC   | 118 W RAILROAD AVE         |
| KY3376  | Jun-09              | CAPP MOORE'S FURNITURE   | 110 W 3RD ST               |
| KY3377  | Jun-09              | HOMETOWN WIRELESS  | 604 E BROADWAY             |
| KY3379  | Jun-09              | CUMBERLAND CELLULAR  | 211 N MAIN ST              |
| KY3383  | Aug-09              | CARPET WORLD #1 LLC  | 1892 S MAYO TRAGIC         |
| KY3384  | Aug-09              | MOVIES TO GO   | 305 STURGIS RD             |
| KY3385  | Sep-09              | CASH A CHECK   | 10731 HWY 44E              |
| KY3385  | Aug-09              | CASH A CHECK   | 1004 BYPASS 127 SOUTH      |
| KY3385  | Sep-09              | CASH A CHECK   | 639 BEAUMONT PLAZA         |
| *KY3385 | Aug-09              | CASH/A CHECK   | 1125 NORTH MAIN ST.        |
| KY3385  | Aug-09              | CASH A CHECK   | 102 WILLIAM THOMASON BYWAY |
| KY3385  | Sep-09              | CASH A CHECK   | 125 EAST MAIN ST           |
| KY3385  | Aug-09              | CASH A CHECK   | 733 W. MAIN ST             |
| .KY3385 | Aug-09              | CASH A CHECK   | 975 HUSTONVILLE IRD        |
| KY3386  |                     | JUDY'S NETWORKING & COMPUTERS  | 223 N MAIN ST              |
|         | Mark Territory      | STANTON ELECTRONICS LLC  | 327 E COLLEGE ST           |
| KY3388  |                     | RADIO SHACK  | 102 BLAIRS WAY             |
| KY3389  |                     | KINGS GREAT BUYS   | 1141 SOUTH MAIN ST         |
| KY3389  |                     | NATIONAL HOME FURNISHINGS INC  | 405 HWY 62 WEST            |
| KY3391  |                     | GOLD EAGLE VIDEO   | 784 N HIGHWAY 27 #2        |
| KY3393  |                     | THE CELL SITE  | 3311 SOUTH HWY 27 STE G    |
| KY3394  |                     | ET THE RESERVE OF THE | 3167 CUSTER DR             |
| KY3396  |                     | HOMETOWN TRUE VALUE  | 258 PKWY DRIVE             |
| KY3397  |                     | THREE WARNE PENNIES LLC  | 100 ROUTE 7 &32            |
| KY3401  | <u> </u>            | EASTERN TELEPHONE CO.  | 106 POWER DR               |
| KY3402  |                     | HIGH VOLTAGE ELECTRONICS   | 4000 FRASURE CREEK         |
| KY3403  | Mar-10              | BCNB LLC   | 827 ABINGDON LN            |

| KY3404                | Mar-10 | CARTER'S COUNTY STORE             | 7395 MILLARD HWY            |
|-----------------------|--------|-----------------------------------|-----------------------------|
| KY3405                |        | EXPRESS CHECK ADVANCE             | 1222 D SKYLINE DRIVE        |
| KY3405                |        | EXPRESS CHECK ADVANCE             | 211 N DIXIE BLVD            |
| KY3405                |        | EXPRESS CHECK ADVANCE             | 1203 PARIS ROAD             |
| KY3405                |        | EXPRESS CHECK ADVANCE             | 2480 US HWY 41 NORTH        |
| KY3405                |        | EXPRESS CHECK ADVANCE             | 3116 HWY 54                 |
| KY3405                |        | EXPRESS CHECK ADVANCE             | 3600 FREDERICA ST           |
| KY3405                |        | EXPRESS CHECK ADVANCE             | 1355 VETERANS MEMORIAL LANE |
| KY3405                | Apr-10 | EXPRESS CHECK ADVANCE OF KY, LLC  | 1900 N 12TH ST              |
| KY3405                | Apr-10 | EXPRESS CHECK ADVANCE             | 1852 N MAIN STREET          |
| KY3406                | Apr-10 | CHRISTOPHER PHILLIPS              | 109 KY HIGHWAY 467 W        |
| KY3407                | Apr-10 | FIELDS CABLEVISION                | 102 N. ENGLE ST             |
| KY3407                | Apr-10 | FIELDS CABLEVISION                | 90 BOONE RIDGE RD           |
| KY3408                | Apr-10 | RADIO SHACK                       | 301A CULPEPER ST.           |
| KY3410                | Apr-10 | DRAYING                           | 108 CEMETERYIRD             |
| KY3411                | May-10 | CHECK 2 CASH INC                  | 924 N. MAIN ST              |
| KY3412                | May-10 | SOPERO D. MUNOZ                   | 1864 OXFORD CIRCLE          |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 644 NORTH BROADWAY          |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 1134 US 127 SOUTH           |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 7303 TURFWAY ROAD           |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 1020 N. MAIN ST             |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 1805 MONMOUTH ST            |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 1406 HUSTONVILLE RD         |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 733 S. BROADWAY             |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 2417 NICHOLASVILLE RD       |
| KY3414                |        | THE CHECK EXCHANGE INC            | 805 EASTERN BYPASS          |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 2901 RICHIVIOND ROAD        |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 8181 MALL ROAD SQUARE       |
| KY3414                | Jun-10 | THE CHECK EXCHANGE INC            | 3823 WINSTON AVE            |
| KY3416                |        | JENNIFER DOWNS                    | 108 NORTH SPALDING AVE      |
| 2 1/2 1/23 Water Ave. | Jul-10 | ROB'S VIDEO                       | 15 W 34TH ST                |
| KY3418                | •      | F & D'S MARKET                    | 573 ELM TREE LN             |
| KY3419                |        | NAMIR INC.                        | 427 E 6TH ST                |
| KY3420                |        | S.F. E. HARDWARE COMPANY          | 38634 HWY 194 E. ST         |
| KY3422                | A      | INTERNATIONAL MARKET & RESTAURANT | 1500 NORTH MAIN STREET      |
| KY3423                |        | S.B. FOOD SERVICES INC.           | 7901 ALEXANDRIA PIKE        |
| KY3424                |        | OHIO STORE LLC                    | 655 S) 4TH ST.              |
| KY3425                |        | LIDUVI L. BARRANCA-TRABANCO       | 6201 PRESTON HWY            |
| KY3426                | 100    | SMOKERS OASIS INC.                | 5043 PRESTON HWY            |
| KY3428                |        | PAK N SAVE                        | 503 E. 3RD ST.              |
| KY3428                |        | PAK N SAVE                        | 1116 WINBURN DR.            |
| KY3429                | Sep-10 | MEDERO ELECTRONICS                | 5028 POPLAR LEVEL RD.       |

| KY3430 | Sen-10                    | EL RANCHO MARKET   | 1212 MAIN ST.            |
|--------|---------------------------|--|--------------------------|
| KY3431 |                           | LAKEWOOD RTO   | 113 MAIN ST              |
| KY3433 |                           | EXPRESS WIRELESS   | 1340 SOUTH HWY 27        |
| KY3434 |                           | RUT & STRUT SPORTING GOODS   | 2494 HWY 227             |
| KY3436 |                           | STARGATE ENTERPRISE INC  | 969 S MAIN ST            |
| KY3437 | 28 14 27 17 1 4           | MEGAWI LLC   | 411 FLEMINGSBURG RD      |
| KY3439 |                           | VICTORIA CORONA  | 221-A NORTH MAIN ST      |
| KY3440 | 32 20 3                   | RANCH MARKET   | 308 MAIN CROSS ST        |
| KY3440 |                           | GUILLERMO TEPETATE   | 1410 HIGHLAND AV         |
| KY3442 | [7] [7] [7] [2] [4]       | ESPARZA ENTERPRISES INC  | 1073 CAMILLIA DR         |
| KY3442 |                           | ESPARZA ENTERPRISES INC  | 408 LEXINGTON RD         |
| KY3443 |                           | DIMARK ELECTRONICS   | 930 US HIGHWAY 27 SOUTH  |
| KY3446 |                           | EDEN COMMUNICATIONS & COMPUTERS  | 155 EAST MAIN ST         |
| KY3448 | Feb-11                    | 。<br>1986年 - 第二日,日本日本日本市市大大学、中央基本的广泛、新大学、中央市场、大学、大学、大学、大学、大学、大学、大学、大学、大学、大学、大学、大学、大学、  | 2218 HIKES LN            |
| KY3449 |                           | LOUISVILLE WIRELESS & COMPUTERS  | 5751 PRESTON HWY STE 106 |
| KY3449 | Cartiffe to the Late      | J NANCE  | 5814 PRESTON HWY         |
| KY3450 |                           | AERON TONEY  | 1706 DIXIE HWY           |
| KY3451 | To High box was to 1.     | AHMAD ALSAMARRAIENT  | 4917 DIXIE HWY STE I     |
| KY3452 |                           | R FAMILY PCILLE  | 116 OLD HWY/60           |
| KY3453 | . To our tradegues of the | WIRELESS WORLD   | 3416 TAYLOR BLVD         |
| KY3453 |                           | RULA A BASHIR  | 4505 DIXIE HWY           |
| KY3454 | <b>新加州市市</b>              | JAMES NOWICKI  | 408 US 31 W BYPASS       |
| KY3454 |                           | WALK NITALK CELLULAR   | 113 EAST KENTUCKY/AVE    |
| KY3455 | Feb-11                    | Control of the Contro | 131 JESSICAL LN          |
| KY3456 | Mar-11                    | KHAIRUNNISA MERCHANT   | 1704 N DIXIE HWY         |
| KY3457 | 2000年1月2日1日<br>2000年1月2日  | MISCHELLE HACKWORTH  | 123 EAST PIKE ST         |
| KY3458 | Mar-11                    | GARY A CAMPBELL  | 110 COURT SQUARE         |
| KY3458 | Mar-11                    | PRE-PAID PHONES  | 205 N 18TH ST            |
| KY3459 | :Mar-11                   | DP.SPECIAL-TEES  | 1520 N MAIN ST           |
| KY3460 | Mar-11                    | SERENITY INC   | 1028 N COLLEGE           |
| KY3461 | Mar-11                    | T S TECHNOLOGY SERVICE INC   | 7821 BEAUTY RD.          |
| KY3462 | Apr-11                    | ALSADIQ FOOD MART  | 6711 STRAWBERRY LN.      |
| KY3463 | <u></u>                   | AL'S SMOKE SHOP  | 6617 PRESTON HWY         |
| KY3464 |                           | LISA VONG  | 6705 STRAWBERRY LN       |
| KY3466 |                           | M3 EXPRESS MART LLC  | 1128 N HWY 27            |
| KY3467 | Apr-11                    | L & A HUDSON COMMUNICATIONS, INC   | 4359 HWY 2565            |
| KY3468 |                           | LOS AZTEGAS MEXICAN STORE, INC   | 720 W 2ND ST             |
| KY3470 | 124444,7                  | MARIA TIPTON   | 6230 CAMPTON RD          |
| KY3471 |                           | LOS COQUITOS   | 420 E MAIN ST            |
| KY3472 |                           | BAKERS POOL SUPPLY   | 347 RICHMOND RD          |
| KY3473 |                           | GANESH & KUBER   | 6899 LEVEE RD            |
| KY3475 |                           | NORVELL ENTERPRISES  | 106 BRENTWOOD PLACE      |
| 1      |                           |  |                          |

Case No. 2011-00169 Commission Staff 6/24/11 Req. # 17 Budget Response Exhibit B, page 8 of 16

| OH1224 Jan-09 | CASH STATION INC | <b>注码模型 的过去分词</b> | 835 MAIN ST |  |
|---------------|------------------|-------------------|-------------|--|
|               |                  |                   |             |  |
|               |                  |                   | <u> </u>    |  |
|               |                  |                   |             |  |

| PADUCAH BRIDGETTE / LINDSEY  MAYFIELD GLORIA  FULTON JESS / JODI WILLIAMSBURG FAYE FULTON MISTY LOUISVILLE TONY RAFFA  OWENSBORO PHILLIP HENDERSON JENNIFER FRANKFORT JOEY SHELBYVILLE HENRY BURNSIDE GRAYSON MARGARET / NAOMI LOUISA JERRY GO GRAYSON JERRY GO GRAYSON DAVE OR LLOYD GRAYSON MARK GO GRAYSON MARK JOE GRAY MARK JOE | Number 205547243 (02472355 (0472355 (0472355 (04720742 (027799990 (06838662 (08260394 (028754788 (026331144) (066383200 (027761155 (066333863) (066664033 (064740612 (0055472400000000000000000000000000000000 |
|--|--|
| MAYFIELD         GLORIA         27           FULTON         JESS / JODI         24           WILLIAMSBURG         FAYE         60           FULTON         MISTY         27           LOUISVILLE         TONY RAFFA         50           OWENSBORO         PHILLIP         27           HENDERSON         JENNIFER         27           FRANKFORT         JOEY         50           SHELBYWILLE         HENRY BURNSIDE         50           GRAYSON         MARGARET/ NAOMI         60           LOUISA         JERRY         60           LOUISVILLE         CHARLES         50           JACKSON         DAVE OR LLOYD         60           GRAYSON         MARK         60           LOUISA         JAY         60           MAYSVILLE         MICHEAL         60   | 02472355<br>04722355<br>065495129<br>04720742<br>027799990<br>06838662<br>08260394<br>028754788<br>026331144<br>066383200<br>027761155<br>066333863<br>066664033   |
| FULTON         JESS / JODI         24           WILLIAMSBURG         FAYE         60           FULTON         MISTY         27           LOUISVILLE         TONY RAFFA         50           OWENSBORO         PHILLIP         27           HENDERSON         JENNIFER         27           FRANKFORT         JOEY         50           SHELBYVILLE         HENRY BURNSIDE         50           GRAYSON         MARGARET/ NAOMI         60           LOUISA         JERRY         60           LOUISVILLE         CHARLES         50           JACKSON         DAVE OR LLOYD         60           GRAYSON         MARK         60           LOUISA         JAY         60           MAYSVILLE         MICHEAL         60  | 004722355<br>065495129<br>004720742<br>027799990<br>006838662<br>008260394<br>028754788<br>026331144<br>066383200<br>027761155<br>066333863<br>066664033   |
| WILLIAMSBURG FAYE 60 FULTON MISTY 27 LOUISVILLE TONY RAFFA 50 OWENSBORO PHILLIP 27 HENDERSON JENNIFER 27 FRANKFORT JOEY 50 GRAYSON MARGARET/ NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 GRAYSON MARK 60 MAYSVILLE MICHEAL 66  | 065495129   04720742   027799990   06838662   08260394   028754788   026731144   066383200   027761155   066333863   066664033   |
| FULTON MISTY 27 LOUISVILLE TONYRAFFA 50 OWENSBORO PHILLIP 27 HENDERSON JENNIFER 27 FRANKFORT JOEY 50 GRAYSON MARGARET/NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 560 LOUISA JAY 660 MAYSVILLE MARK 560 MAYSVILLE 660 MAYSVILLE 660 MAYSVILLE 660  | 04720742<br>027799990<br>06838662<br>08260394<br>028754788<br>026331144<br>0664746811<br>066383200<br>027761155<br>0666333863  |
| LOUISVILLE TONYRAFFA 50 OWENSBORO PHILLIP 27 HENDERSON JENNIFER 27 FRANKFORT JOEY 50 SHELBYVILLE HENRYBURNSIDE 50 GRAYSON MARGARET/NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 60   | 27799990<br>706838662<br>708260394<br>70826331144<br>7064746811<br>7066383200<br>7027761155<br>70666333863<br>7066664033   |
| OWENSBORO PHILLIP 27 HENDERSON JENNIFER 27 FRANKFORT JOEY 50 SHELBYVILLE HENRYBURNSIDE 50 GRAYSON MARGARET/NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 GRAYSON MARK 60 GRAYSON MARK 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 60  | 06838662<br>08260394<br>028754788<br>026331144<br>064746811<br>066383200<br>027761155<br>066333863<br>066664033  |
| HENDERSON JENNIFER 27 FRANKFORT JOEY 50 SHELBYVILLE HENRYBURNSIDE 50 GRAYSON MARGARET/ NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 60   | 08260394<br>028754788<br>026331144<br>064746811<br>066383200<br>027761155<br>066333863<br>066664033  |
| FRANKFORT JOEY 50 SHELBYVILLE HENRYBURNSIDE 50 GRAYSON MARGARET/ NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 66 MAYSVILLE MICHEAL 60   | 028754788<br>026331144<br>064746811<br>066383200<br>027761155<br>066333863<br>066664033  |
| SHELBYVILLE HENRY BURNSIDE 50 GRAYSON MARGARET / NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 60   | 026331144<br>064746811<br>066383200<br>027761155<br>066333863<br>066664033   |
| GRAYSON MARGARET/ NAOMI 60 LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 66 MAYSVILLE MICHEAL 60  | 064746811<br>066383200<br>027761155<br>066333863 (   |
| LOUISA JERRY 60 LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 60   | 066383200<br>027761155<br>066333863<br>066664033   |
| LOUISVILLE CHARLES 50 WHITESBURG ROBERT 60 JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 60   | 027761155<br>066333863 /<br>066664033  |
| WHITESBURG ROBERT 60  JACKSON DAVE OR LLOYD 60  GRAYSON MARK 60  LOUISA JAY 60  MAYSVILLE MICHEAL 60   | 066333863<br>066664033   |
| JACKSON DAVE OR LLOYD 60 GRAYSON MARK 60 LOUISA JAY 60 MAYSVILLE MICHEAL 66  | 066664033  |
| GRAYSON MARK 560 LOUISA JAY 560 MAYSVILLE MICHEAL 660  |  |
| LOUISA JAY 560 MAYSVILLE MICHEAL 600   | 64740612   |
| MAYSVILLE MICHEAU 66   |  |
|  | 66389214   |
| ASHLAND MIKE / TERESA 60   | 65646677   |
| [ · · · · · · · · · · · · · · · · · · ·  | 69280683   |
| BOWLING GREEN JEFF 2   | 707822425  |
| WEST LIBERTY JOHN MAY 60   | 067431199  |
| LIBERTY NICKI 66   | 067875254  |
| CORBIN BURTON 60   | 065231210  |
| HARLAN EDDIE /   | 065737800  |
| MIDDLESBORO BRIAN 66   | 062482067  |
| EVARTS MIKE/FELICIA/STEPHANIE 6  | 068378471  |
| HARLAN KAYE SAMANTHA 6   | 065735234  |
| CUMBERLAND KATRINA 6   | 065895915  |
| HOPKINSVILLE SELITA 2  | 708852306  |
| LEE GREER 8  | 592930233  |
|  | 596263300  |
| JACKSON CHRISJUMP 6  | 066930700  |
| LONDON AUSTIN TANNER 6   | 068620040  |
| BARBOURVILLE JOEY ANDES 6  | 065464401  |
|  | 068866211  |
| PIKEVILLE ERNEST SMITH 6   | 064320072  |
| MANCHESTER KELLY YOUNG 6   | 065986683  |
| LAWRENCEBURG ANTHONY STRATTON 5  | 028396565  |
| DANVILLE DAVID BRISTOW 8   | 599360405  |
| MOREHEAD JAMES JESSE 6   | 067842066  |

| CAMPBELLSVILLE | BRANDON WALKER     | 2704652445  |
|----------------|--------------------|-------------|
| CORBIN         | JOE                | 6065282733  |
| GEORGETOWN     | ROGER / BEN        | 5025709500  |
| HAZARD         | TRACY HALL         | 6064363114  |
| MOUNT STERLING | MIKE ANDERSON      | 8594986801  |
| WINCHESTER     | SCOTT ALDRIDGE     | 8597375222  |
| PAINTSVILLE    | BILL               | 6067899897  |
| BEAUTY         | TIM ( ) ( )        | 6063955266  |
| PADUCAH        | JOHN               | 2705750260  |
| BARBOURVILLE   | JAMES              | 6065458888  |
| LOUISVILLE     | KRISTIN & TIM      | 5024492716  |
| LOUISVILLE     | CONNIE             | 5029950556  |
| HENDERSON      | AMANDA / AMANDA    | 2708264100  |
| MADISONVILLE   | TONY / KRISTIN     | 2708216590  |
| LOUISVILLE     | TOM & KIM          | 5025876762  |
| RICHMOND       | MICHELLE           | 8596264434  |
| LOUISVILLE     | SOPHIE & KATRINA   | 5028951919  |
| LOUISVILLE     | JANNA & SHANTE     | .5023661175 |
| LOUISVILLE     | RHONDA / CYNTHIA   | 5029666111  |
| LOUISVILLE     | HEATHER // ALEX    | 5029665585  |
| LOUISVILLE     | CHRISTIAN / ALICHA | 5024798900  |
| LOUISVILLE     | KATHA/ MELISSA     | 5029660992  |
| LOUISVILLE     | VERONICA & CYNTHIA | 5024470065  |
| LEXINGTON      | DANA HEDGES        | 8592548004  |
| LEXINGTON      | WINDY HAM          | 8592550080  |
| OWENSBORO      | CHELSEA / AMANDA   | 2709263338  |
| LOUISVILLE     | SHASTA / STEPHANIE | 5026345737  |
| LOUISVILLE     | STACY & ROBIN      | 5023688852  |
| MAYSVILLE      | PAUL / DEBBIE      | 6065637874  |
| JACKSON        | CHARLES / DORIS    | 6066664056  |
| PIKEVILLE      | CHRIS              | 6064331725  |
| SO WILLIAMSON  | LISA               | 6062375193  |
| PRESTONSBURG   | JACKIE             | 6068863344  |
| PIKEVILLE      | STACY              | 6064374308  |
| LOUISVILLE     | HUGH / JERRY       | 5029642099  |
| IRVINE         | SHELBY / LORETTA   | 6067235138  |
| TAYLORSVILLE   | JOY                | 5024779615  |
| PAINTSVILLE    | <b>LEE</b> 9       | 6067897779  |
| MURRAY         | MICHAEL AND JENNY  | 2707530530  |
| HOPKINSVILLE   | KELLY              | 2708867362  |
| MARTIN         | STEVE              | 6062859228  |
| LOUISVILLE     | JAMES              | 5027722323  |

| MCKEE          | DEE                 | 6062872274    |
|----------------|---------------------|---------------|
| CLAY CITY      | MELISSA / KATHY     | 6066630890    |
| HAZARD         | STEVE / CIS / PAT   | 6064392274    |
| WHITESBURG     | TIFFANY / JESSE     | 6066334383    |
| IRVINE         | LINDA/ KATHY        | 6067230799    |
| HARLAN         | JOANIE SHULER       | 6065736312    |
| BARDSTOWN      | GREG SMITH          | 5023483435    |
| HENDERSON      | BOB ROBBINS         | 2708268329    |
| SHELBYVILLE    | DAVID POWELL        | 5026331756    |
| MIDDLESBORO    | KATHERINE BREWER    | 6062483122    |
| RUSSELLVILLE   | DANNY / KIT         | 2707266923    |
| MADISONVILLE   | JESSICA .           | 2708211616    |
| GLASGOW        | DANIELLE            | 2706295717    |
| POWDERLY       | KIM                 | 2703773646    |
| LEITCHFIELD    | LISA                | 2702590047    |
| MORGANFIELD    | KERRIE              | 2703899718    |
| BOWLING GREEN  | TIFFANY             | 2708463023    |
| BOWLING GREEN  | CHRISTIE            | 2708434435    |
| BOWLING GREEN  | TERESA / TAMMY      | 2703938820    |
| BOWLING GREEN  | TIFFANY             | 2708463072    |
| OWENSBORO      | MARILYN / STEPHAINE | 2706846615    |
| CAMPTON        | иони∛том            | 6066683608    |
| MIDDLESBORO    | ВЕСКУ СОХ           | 6062487898    |
| HARLAN         | JESSE               | 6065749219    |
| WILLIAMSBURG   | MARTHA              | 6065491888    |
| LOUISVILLE     | LIM MILL            | 5027743144    |
| MOUNT STERLING | N/A                 | 11111111111   |
| GEORGETOWN     | N/A                 | 1111111111111 |
| MANCHESTER     | N/A                 | 11111111111   |
| PRESTONSBURG   | N/A                 | 11111111111   |
| PIKEVILLE      | N/A                 | 1111111111    |
| MOREHEAD       | N/A                 | 1111111111    |
| CORBIN         | N/A                 | 1111111111    |
| GLASGOW        | N/A                 | 11111111111   |
| LEXINGTON      | N/A                 | 1111111111    |
| LONDON         | n/A                 | 11111111111   |
| LAWRENCEBURG   | N/A                 | 1111111111    |
| LEXINGTON      | N/A                 | 11111111111   |
| RICHMOND       | N/A                 | 1111111111    |
| DANVILLE       | N/A                 | 1111111111    |
| HAZARD         | N/A                 | 1111111111    |
| MAYSVILLE      | N/A                 | 11111111111   |

| CAMPBELLSVILLE | N/A              | 1111111111  |
|----------------|------------------|-------------|
| JACKSON        | N/A              | 1111111111  |
| BARBOURVILLE   | AUSTON/ROBERT    | 6065464401  |
| LEXINGTON      | BILLESSENBOCK    | 8592663484  |
| HARDIN         | KAREN            | 2707569000  |
| OWENSBORO      | TERRY            | 2706861338  |
| RUSSELLVILLE   | SAMANTHA DAILEY  | 2707264565  |
| HARTFORD       | ADAM             | 2702983002  |
| GLASGOW        | ASHIA ROOS       | 2706516657  |
| BENTON         | ANGELA           | 2705275544  |
| LEITCHFIELD    | FRANKIE          | 2702301234  |
| HARDINSBURG    | SHIRL            | 2707562110  |
| LOUISVILLE     | CINDY            | 5022129395  |
| RICHMOND       | PAMELA://KEN     | 8596250507  |
| BEAVER DAM     | JEFF             | 2702744922  |
| SCOTTSVILLE    | CRAIG            | 2702373215  |
| LEXINGTON      | BROCK            | 8593351644  |
| PADUCAH        | ASHLEY / RYAN    | 2704432999  |
| FRANKFORT      | LARRY            | 5028752343  |
| NICHOLASVILLE  | MATT / MEDERITH  | 8598814653  |
| PAINTSVILLE    | AMANDA           | 6067898799  |
| MAYFIELD       | QUINCY & LOWELL  | 2702513674  |
| NICHOLASVILLE  | ALEX             | 8598815957  |
| RICHMOND       | YASIR            | 8596259111  |
| GEORGETOWN     | ELI              | 5028656020  |
| LEXINGTON      | SAM              | 8595431500  |
| BEREA          | PATRICIA         | 8599861620  |
| LEXINGTON      | SAM OR ATO       | 8595439061  |
| OWENSBORO      | JOSE             | 2706834909  |
| PADUCAH        | JIMMY PIERCE     | 2704439338  |
| ELKTON         | MARTY/SUE        | 2702653813  |
| HOPKINSVILLE   | MARTY.           | 2708857100  |
| MINNIE         | NDA              | 6063771133  |
| SOMERSET       | SARAH            | 6065610170  |
| STONE          | LESLIE           | 6063534508  |
| BEATTYVILLE    | DANIEL           | 6064648101  |
| LAWERENCEBURG  | NORMAN           | 5028590111  |
| SHEPHERDSVILLE | VERNON           | 50253319129 |
| RUSSELLVILLE   | MARION & ARCHI   | 2707258277  |
| CENTRAL CITY   | DON OR ROSALEE   | 2707549900  |
| GRAYSON        | MICHEAL OR LINDA | 6064744227  |
|                |                  | 1           |

| HAZARD           | PAUL, TERESA OR DAVID    | 6064365744  |
|------------------|--------------------------|-------------|
| FLEMINGSBURG     | DON OR ANGIE             | 6068453474  |
| MIDDLESBORO      | DARRIEL                  | 6062485354  |
| MANCHESTER       | HAZEL                    | 6065984155  |
| LA GRANGE        | CONSTANCE OR WILLIAM     | 5022226003  |
| LEXINGTON        | JOEL                     | 8592887575  |
| LEXINGTON        | WINDY                    | 8592937575  |
| LEXINGTON        | ISABEL                   | 8592887575  |
| LEXINGTON        | JUAN OR JOSE             | 8592994889  |
| MCKEE            | JENNIFER, WOODY OR TRACY | 6069653273  |
| LOUISVILLE       | MARIA                    | 35022241171 |
| BEATTYVILLE      | RUTH / JAMES             | 6064649441  |
| CAVE CITY        | LAURA                    | 2707732069  |
| HODGENVILLE      | RANDY                    | 2703588404  |
| MADISONVILLE     | BECKY                    | 27.08259827 |
| DAWSON SPRINGS   | ED                       | 2707974625  |
| BEAVER:DAM       | FRED OR ALISHA           | 2702747367  |
| CAMPBELLSVILLE   | JAMES                    | 2704694203  |
| BURKESVILLE      | RICK OR KAREN            | 2708641447  |
| PIKEVILLE        | REBECCA OR ANTHONY       | 6064379919  |
| MARION           | HAZEL                    | 2709655800  |
| MOUNT WASHINGTON | PAM                      | 5025389732  |
| LAWRENCEBURG /// | BRENT OR JACKIE          | 5028399816  |
| HARRODSBURG      | CARLA                    | 8597330705  |
| BEAVER DAM       | TERESA                   | 2702747779  |
| LEITCHFIELD      | MAUREEN                  | 2702592267  |
| MOUNT STERLING   | VIGKIE                   | 8594982274  |
| LEBANON          | DOROTHY                  | 2706921695  |
| DANVILLE         | DONNA                    | 8592369796  |
| HARRODSBURG      | AMANDA                   | 8592650304  |
| STANTON          | JIM & SONYA              | 6066631777  |
| LOUISA           | JOHN, KATHI, OR WILLIAM  | 6063684588  |
| MADISONVILLE     | DAVID OR RON             | 2708218434  |
| PRINCETON        | GILES OR DAVID           | 2703657325  |
| WHITLEY CITY     | DENISE OR CLINT          | 6063765760  |
| SOMERSET         | BARRY                    | 6066770580  |
| LEXINGTON        | MIRA OR AMGAD            | 8592710922  |
| SALYERSVILLE     | GREG                     | 6063496959  |
| SANY HOOK        | BOBBIE & TINA            | 6067386976  |
| PIKEVILLE        | KIM/SABRINA              | 6064320043  |
| MCDOWELL         | JOEY                     | 6063776552  |
| SHELBYVILLE      | NORMAN BRIMM             | 5023140006  |

| PIKEVILLE     | MIKE CARTER        | 6064240290  |
|---------------|--------------------|-------------|
| HOPKINSVILLE  | JULIE              | 2707071921  |
| RADCLIFF      | KATHRYN            | 2703522540  |
| MAYFIELD      | TENA LEE           | 2702472411  |
| HENDERSON     | JENNIFER           | 2708267170  |
| OWENSBORO     | ANTHONY            | 2706899663  |
| OWENSBORO     | SAM WILLIAMS       | 2706891997  |
| BOWLING GREEN | STEVEN BELL        | 2708433944  |
| MURRAY        | DEBBIE             | 2707539696  |
| BEAVER DAM    | LERESA             | 2702743989  |
| SPARTA        | MELISSA/BILL       | 8596523012  |
| COMBS         | BRITTANY           | 6064392542  |
| HAZARD        | PEGGY              | 6064395896  |
| BARDSTOWN     | MARCELLA           | 5023490583  |
| LEBANON       | MARCELLA           | 2706929814  |
| LONDON        | MELODY             | 6068781680  |
| LEXINGTON     | DELMAR             | 8595091175  |
| LEXINGTON     | ROD                | 8592316600  |
| FRANKFORT     | CORA ENGLAND       | ±5022273300 |
| FLORENCE      | JILL BARGO         | 8596472160  |
| NICHOLASVILLE | VALERIE MEZA       | 8598852575  |
| NEWPORT       | ANGIE CHEEK        | 8594916888  |
| DANVILLE      | TAMMIE COULTER     | 8592360035  |
| GEORGETOWN    | JAMMIE             | 5028680002  |
| LEXINGTON     | ANGIE BRADSHAW     | 8592765123  |
| RICHMOND      | JEFF KINLEY        | 8596231199  |
| LEXINGTON     | BOBBY FREDERICK    | 8592682121  |
| FLORENCE      | STEPHANIE BRINKMAN | 8597460966  |
| LATONIA       | JERRY SKILLMAN     | 8594318666  |
| LEBANON       | JENNIFER           | 7705727009  |
| COVINGTON     | ROB                | 8594916628  |
| LEXINGTON     | FRANK              | 8592253151  |
| LEXINGTON     | JOHN               | 8592547841  |
| PHELPS        | HAROLD             | 6064568507  |
| MONTICELLO    | JOSE OR ELSY       | 6063409546  |
| ALEXANDRIA    | MISSY & STEVE      | 8596353500  |
| LOUISVILLE    | MONTHERJAMHOUR     | 5026251736  |
| LOUISVILLE    | LIDUVI             | 5029642639  |
| LOUISVILLE    | ABDUL              | 5027082674  |
| LEXINGTON     | ARIF               | 8592520051  |
| LEXINGTON     | MIKE               | 8592999295  |
| LOUISVILLE    | ARTURO MEDERO      | 5026140990  |
|               |                    |             |

| MURRAY MARIA ALVAREZ                   | 2707613457               |
|--|--------------------------|
| RUSSELL SPRINGS MATT GOSSER            | 2708668777               |
| SOMERSET SPENCER                       | 6066796982               |
| CARROLLTON DAVID                       | 5022763441               |
| NICHOLASVILLE SAW                      | 8598850040               |
| MOREHEAD JOANNE                        | 6067831479               |
| VERSAILLES MONICA FONSECA              | 8598790760               |
| WARSAW WILLIAM                         | 8595671572               |
| CARROLLTON WILLIAM                     | 5027326994               |
| LEXINGTON NANCY                        | 8592775147               |
| VERSAILLES N'ANCY                      | 8598795000               |
| CYNTHIANA DIANE MCCLAIN                | 8592350006               |
| INEZ TONYA YOUNG BLACKBURN             | 6062987200               |
| LOUISVILLE ASSAD & SARA                | 5023848717               |
| LOUISVILLE                             | 5022916202               |
| LOUISVILLE JAY                         | 5029647070               |
| LOUISVILLE AERON TONEY                 | 5028214759               |
| LOUISVILLE MAISON                      | 5024495681               |
| HARDINSBURG SHELIA                     | 2707560404               |
| LOUISVILLE NICK                        | 5026183761               |
| LOUISVILLE NICK                        | 5024491515               |
| BOWLING GREEN JAMES                    | 2707964623               |
| FRANKLIN GEORGE                        | 2707927670               |
| OLIVE HILL GENERAL JACKSON TACKETT 111 | 6062865756               |
| ELIZABETHTOWN MERCHANT                 | 2702349669               |
| CYNTHIANA MISCHELLE HACKWORTH          | 8592357296               |
| BARBOURVILLE GARY                      | 6066277772               |
| MIDDLESBORO GARY                       | 6066277772               |
| MONTICELLO DIANNA & BRAD PERRY         | 6063408337               |
| HARRODSBURG DENNIS WORTHINGTON         | 8597347533               |
| BEAUTY SUSANNA GUSSLER                 | 6063956600               |
| LOUISVILLE MSLM ALGAISAL               | 5023649992               |
| LOUISVILLE NORAS NATHKOOR              | 5023686666               |
| LOUISVILLE LISA VONG                   | 5023630208               |
| WHITLEY CITY SHANE FURLONG             | 6063762883               |
| LOUISA REBECCA SALYER                  | 6066383337               |
| OWENSBORO URIEL OR MELODY              | 2703146906               |
| CTARITORI BAACCIA O ACCI               | 6066630062               |
| STANTON MARTIN & APRIL TIPTON          |                          |
| MT STERLING CHRISTINA OR WILLY         | 8594987999               |
|  | 8594987999<br>6067234017 |
| MT STERLING CHRISTINA OR WILLY         |                          |

Case No. 2011-00169 Commission Staff 6/24/11 Req. # 17 Budget Response Exhibit B, page 16 of 16

| <b>QUTHSHORE</b> | MIKEO | RJOANN | :606 | 9329988 |
|------------------|-------|--------|------|---------|
|                  |       |        |      |         |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #18 Budget Response page 1 of 1

# Request:

18. Will Budget be willing to advertise Lifeline and Link-Up availability in languages other than English? If so, name the other languages.

### Response:

Yes, Budget will advertise in both English and Spanish.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #19 Budget Response page 1 of 1

### Request:

19. At page 5 of the application, Budget states that it will offer Toll Limitation service using its own facilities. However, Budget proposes to offer long distance as part of its packages, and wireless service minutes do not differentiate between local and long distance minutes. Explain the process and facilities which will offer Toll Limitation.

#### **Response:**

The free plan offers 250 minutes and Budget will use its proprietary debiting platform to limit usage to 250 minutes per month.

|  | • |  |
|--|---|--|
|  |   |  |
|  |   |  |
|  |   |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #20 Budget Response page 1 of 1

#### Request:

20. Explain the process in which interexchange toll service will be offered by Budget.

#### **Response**:

The following is a description of interexchange toll service where the access to interexchange service is being provided through the Budget switches: A Budget Mobile customer's toll call travels from Sprint to the local ILEC or RBOC. The call is then switched to Budget's switching environment in Dallas, Texas or Shreveport, Louisiana. The Budget switching facilities in Dallas or Shreveport are redundant in nature and utilize two high capacity GigE rings. One GigE ring travels from Dallas to Oklahoma City, then to Little Rock, and terminates at Shreveport's switching facilities. The other GigE ring high capacity circuit routes through Dallas and straight to Shreveport's switching facilities. From Shreveport's switching facilities, the interexchange call is then routed to a "least cost routing" engine to determine the low cost IXC that interconnects with Budget. Once the terminating path is calculated, the call is switched and routed to the appropriate carrier. Budget provides all call setup information to the IXC. Budget's switching environment includes a proprietary debiting platform that monitors the call duration and allows the connection and appropriate call length based on the termination destination. When connection time exceeds funds, Budget changes status of call and terminates the call. Switching of call, set up of call, monitoring length of call, status update of call and termination/teardown of the call is all managed with Budget's owned facilities.

| a |  |  |  |
|---|--|--|--|
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #21 Budget Response page 1 of 1

# **Request:**

21. Provide the name(s) of the wireless provider(s) resold service which Budget uses.

### **Response:**

Budget has a direct relationship with Sprint and Verizon.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #22 Budget Response page 1 of 1

# Request:

22. For the Free 250 plan, will Budget Lifeline customers be able to use minutes to send and receive text messages? If so, at what is the corresponding minutes to texts conversion?

### **Response:**

The Free 250 plan does not allow texting. Budget Lifeline customers using the Free 250 plan will be able to send and receive text messages if they purchase a texting plan. A text will be equivalent to one minute of use.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #23 Budget Response page 1 of 1

#### Request:

23. Do unused minutes and/or text messages carry forward from month-to-month? If not, will Budget be willing to make that provision available to Kentucky subscribers?

#### Response:

The unlimited plan allows customers to have an unlimited amount of minutes and text and there is no need for minutes to carry forward month-to-month. Because of the value received at no cost, the Free 250 plan was not designed to provide roll-over minutes.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #24 Budget Response page 1 of 1

### Request:

24. Does Budget charge against the customer account for all calls and text messages both sent and received including calls to customer service, 911, and company initiated text messages?

### Response:

Minutes will not be deducted for 911 calls, but will be deducted for customer service calls. Budget will provide free minutes for company-initiated text messages so there is no negative impact on customers.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #25 Budget Response page 1 of 1

# Request:

25. What is the amount of the customary charge for commencing service for Budget?

# Response:

Budget charges a \$60.00 activation fee.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #26 Budget Response page 1 of 1

**Request:** 

26. Does Budget monitor non-usage? If so, provide details of the plan and its

intention to file this plan with the Commission.

Response:

Yes, Budget will monitor non-usage. If no usage appears on a Lifeline Subscriber's

account during any continuous 60-day period, Budget shall promptly notify the customer that the

customer is no longer eligible for Budget's Lifeline service subject to a 30-day grace period.

During the 30-day grace period, the customer's account will remain active, but Budget shall

engage in outreach efforts to determine whether the customer desires to remain on Budget's

Lifeline service. If the prepaid customer's account does not show any customer-specific activity

during the grace period (such as making or receiving a voice call, receiving or sending a text

message, downloading data or adding money to the account), Budget shall deactivate Lifeline

services for that customer.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #27 Budget Response page 1 of 1

Request:

27. Provide a proposed customer agreement for Lifeline service detailing all service

conditions and charges.

**Response:** 

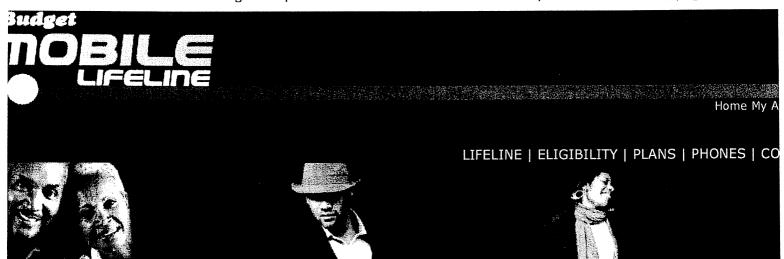
Budget Mobile Terms and Conditions and a rate card can be found in Exhibit C attached

hereto. Please note that the rate card details each plan that Budget offers and provides

information about activation charges. Rate cards can be given to or picked up by customers

requesting such information. Direct mail pieces also list plan prices and activation charges as

well.



These BUDGET MOBILE Terms and Conditions of Service are a legally binding agreement between you and BUDGET MOBILE. They contain important information about your legal rights and require that certain disputes be resolved through Arbitration instead of a court trial. BUDGET MOBILE reserves the right to change or modify any of these BUDGET MOBILE Terms and Conditions of Service at any time and at its sole discretion. Any changes or modifications to these BUDGET MOBILE Terms and Conditions of Service will be binding upon you once posted on the BUDGET MOBILE website at www.budgetmobile.com. You should check the BUDGET MOBILE website regularly for updates to these terms.

By enrolling in the BUDGET MOBILE Program (the "BUDGET MOBILE Program" or "BUDGET MOBILE Program") and by using the BUDGET MOBILE service (the "BUDGET MOBILE Service" or "BUDGET MOBILE Service"), you ("You"), the participant, acknowledge and agree to the following terms and conditions:

#### **BUDGET MOBILE PROGRAM DESCRIPTION**

BUDGET MOBILE Service is funded by the Universal Service Fund Lifeline program and administered by the Universal Service Administrative Company. In order to qualify for enrollment in the BUDGET MOBILE Program, a person must meet certain eligibility requirements set by each state where the BUDGET MOBILE Program is offered. These requirements are based on a person's participation in a state or federal support program(s) or by meeting certain income requirements based upon the Income Poverty Guidelines as defined by the US Government. Federal law limits the availability of the BUDGET MOBILE Program. The BUDGET MOBILE Program allows one (1) enrollment per "household" and only the "head of household" may apply. The BUDGET MOBILE Program permits only one Lifeline benefit per household, therefore, no person currently living in the household may receive Lifeline benefits from any other Lifeline program. Applicants for the BUDGET MOBILE Program must complete an application form, provide supporting documentation that they meet the eligibility requirements and certify, under penalty of perjury, that they:

- Are eligible for and currently receive benefits from the public assistance program(s) identified in the application form.
- Are a "head of household."
- Do not currently receive lifeline support for a telephone line serving their residential address and no other resident in their household participates in the Lifeline program. If the applicant is already participating in another Lifeline program, then the applicant agrees to cancel their current household Lifeline support provider in order to enroll in the BUDGET MOBILE Program.
- Are not claimed as a dependent on another person's federal or state income tax return.
- Will notify BUDGET MOBILE by calling 1-888-777-4007 if and when they no longer qualify for any of the public assistance programs identified in their application form.
- Will notify BUDGET MOBILE of any change of address by calling 1-888-777-4007.
- Reviewed the information contained in their application and it is true and correct to the best of their knowledge and belief.

Applicants who qualify and are enrolled in the BUDGET MOBILE Program will receive a free cellular phone provided by BUDGET MOBILE together with a free allotment of airtime minutes each month for up to one year. BUDGET MOBILE will determine at its sole discretion whether or not an applicant meets the eligibility requirements to participate in the BUDGET MOBILE Program. The monthly airtime minutes provided by the BUDGET MOBILE Program will vary from state to state and will be based upon the Plan Option selected. Please

call BUDGET MOBILE at 1-888-777-4007 or visit our website at www.budgetmobile.com for further information.

Upon enrollment in the BUDGET MOBILE Program, you will be qualified to participate for up to one (1) year. To continue your enrollment in the BUDGET MOBILE Program after the initial year, you must verify annually that you are qualified for continued enrollment in the BUDGET MOBILE Program as required by your state Public Service Commission, Public Utility Commission or other agency administering the BUDGET MOBILE Program in your state. BUDGET MOBILE will also conduct verification for each state according to its rules. If BUDGET MOBILE determines during its verification, or at any other time, that a customer fails to continue to qualify for the BUDGET MOBILE Program, such customer will immediately be deemed ineligible to participate in the BUDGET MOBILE Program, will be de-enrolled from the BUDGET MOBILE Program and will no longer receive the free monthly minutes. BUDGET MOBILE Customers who are no longer eligible (for any reason) for enrollment in the BUDGET MOBILE Program must immediately notify BUDGET MOBILE that they no longer meet the eligibility requirements for enrollment. A BUDGET MOBILE customer's enrollment may also be cancelled upon the request of a state and/or federal authority.

BUDGET MOBILE reserves the right to cancel the enrollment of any customer and/or permanently deactivate any customer's BUDGET MOBILE phone for fraud, misrepresentation or other misconduct as determined sodely by BUDGET MOBILE. While participating in the BUDGET MOBILE Program, a customer shall not be permitted to sell, rent, give away or in any way allow another person to use the cellular phone or BUDGET MOBILE Service provided to him/her by BUDGET MOBILE. IT IS A VIOLATION OF FEDERAL AND STATE LAW TO SELL OR GIVE AWAY THE BUDGET MOBILE CELLULAR PHONE OR BUDGET MOBILE SERVICE PROVIDED TO YOU BY BUDGET MOBILE. Any violation of this prohibition will be reported to the appropriate legal authorities for prosecution. In addition, if BUDGET MOBILE determines, in its sole discretion, that a BUDGET MOBILE customer has violated these prohibitions, BUDGET MOBILE will permanently de-enroll the customer from the BUDGET MOBILE Program, their phone will be permanently deactivated and the customer's personal information will be permanently flagged so that the customer may not re-enroll in the BUDGET MOBILE Program in the future. If you have any questions, concerns, comments or complaints regarding the BUDGET MOBILE Program or Service, offerings or products, please call BUDGET MOBILE Customer Service at 1-888-777-4007. You may also contact your state's Public Service Commission/Public Utility Commission.

#### **ACTIVATION AND USE OF YOUR BUDGET MOBILE PHONE**

Upon enrollment in the BUDGET MOBILE Program, you will receive a pre-activated BUDGET MOBILE phone delivered to your home address noted in the application. You must accept the BUDGET MOBILE telephone number assigned to your BUDGET MOBILE phone at the time of activation and you will acquire no proprietary interest in any number assigned to you. The wireless telecommunications networks used to transmit calls for the BUDGET MOBILE Service are owned and operated by various licensed commercial mobile radio service providers ("Carriers"), not BUDGET MOBILE. The number assigned to your BUDGET MOBILE phone at the time of activation will not be changed for any reason unless required by a Carrier or if the number is lost following the deactivation of your phone. You may not select a number to be assigned to your BUDGET MOBILE phone. Your BUDGET MOBILE phone can only be used through BUDGET MOBILE, and cannot be activated with any other wireless or cellular service. BUDGET MOBILE Services are provided at BUDGET MOBILE's discretion. Some functions and features referenced in the Manufacturer's manual provided with your BUDGET MOBILE phone may not be available on your BUDGET MOBILE handset. BUDGET MOBILE may modify or cancel any BUDGET MOBILE Service or take corrective action at any time without prior notice and for any reason, including but not limited to your violation of these terms and conditions of service.

#### AIRTIME RATES, USAGE AND INCLUDED MONTHLY MINUTES

While you are enrolled in the BUDGET MOBILE Program, you will receive a free monthly allotment of airtime minutes as provided for the BUDGET MOBILE Program approved in your state and the minute Plan that you select. BUDGET MOBILE airtime is issued in minute (or unit) increments. Units are deducted from the BUDGET MOBILE phone at a rate of one (1) unit per minute or partial minute of use. There is no additional charge for nationwide long distance. New BUDGET MOBILE customers must choose a plan upon enrollment. Existing BUDGET MOBILE customers who wish to switch plans may do so at www.budgetmobile.com or by calling 1-888-777-4007.

Airtime minutes will be deducted for all time during which your BUDGET MOBILE phone is connected to, or using, the wireless system of any Carrier. Use of a wireless system typically begins when you press the "send," "call" or other key to initiate or answer a call and does not end until you press the "end" key or the call is otherwise terminated. Airtime minutes are deducted for all incoming and outgoing calls, including incoming call waiting calls, simultaneous calls, calls to toll free numbers, 411, 611, Customer Service, and to access your voice mail. For simultaneous calls, such as incoming call waiting and 3-way calling (where available) airtime minutes will be deducted for each call. For outbound calls, you may be charged airtime for incomplete and/or busy-no answer calls. Airtime minutes will be deducted for use of other services such as text messaging and

accessing the BUDGET MOBILE Web ("WAP"). No credit or refund is given for dropped calls.

#### SERVICE END DATE, DEACTIVATION AND REACTIVATION

As a BUDGET MOBILE customer, you will receive one year of service days upon your enrollment and activation in the BUDGET MOBILE Program and another 365 service days following each successful annual verification for your continued program eligibility in the BUDGET MOBILE Program. If you fail to complete your annual verification within 120 days of the required verification date, you will be de-enrolled from the BUDGET MOBILE Program. Upon de-enrollment from the BUDGET MOBILE Program, you will cease receiving the free monthly allotment of airtime. If you are de-enrolled, your phone will remain active and you may continue to use your phone so long as you have available airtime minutes and service days remaining on your phone. You may purchase airtime and service days to keep your phone service active. If you are de-enrolled from the BUDGET MOBILE Program and you allow your remaining service days to expire or go "past due," Your phone service will be deactivated, you may lose your unused minutes and you will lose your wireless telephone number.

If your service is deactivated, you may reactivate your service by re-enrolling in the BUDGET MOBILE Program (if eligible) or purchasing and redeeming a BUDGET MOBILE airtime with service days. Upon reactivation of your phone, you may be assigned a new telephone number. If you have been de-enrolled from the BUDGET MOBILE Program but you wish to keep your service active, you must purchase and redeem additional airtime and service days before the "Service End Date" displayed on your phone. To prevent any interruption in your phone service, please keep your handset service active by timely completing your annual verification as required by the BUDGET MOBILE Program or by purchasing and adding BUDGET MOBILE airtime before your Service End Date.

"No Usage" De-Enrollment and Deactivation: Regardless of the Service End Date displayed on your handset, if you exceed 2 months without any Usage (as defined in this section), you will be de-enrolled from the BUDGET MOBILE Program. "Usage" is defined as any transaction including, but not limited to, making or receiving a call, sending or opening a text message, downloading data content, adding airtime or receiving your free monthly airtime. Upon de-enrollment for non-Usage, you will have up to a 30 day grace period to reenroll in the BUDGET MOBILE Program. If you do not re-enroll or call BUDGET MOBILE Customer Service within 30 days of your de-enrollment, your phone service could be deactivated. In order to reactivate your BUDGET MOBILE phone and re-enroll in the BUDGET MOBILE Program, you will need to call BUDGET MOBILE Customer Service. Upon successful re-enrollment, you will receive the monthly minutes that you were entitled to receive through the date your enrollment was cancelled. You will not, however, receive any airtime for the period of time you were not enrolled in the BUDGET MOBILE Program.

#### **OUR RIGHT TO TERMINATE YOUR BUDGET MOBILE SERVICE**

You agree not to give away, resell or offer to resell the BUDGET MOBILE Phone or Service provided by the BUDGET MOBILE Program. You also agree your BUDGET MOBILE Phone will not be used for any other purpose that is not allowed by this agreement or that is illegal. WE CAN, WITHOUT NOTICE, LIMIT, SUSPEND, OR END YOUR SERVICE AND DE-ENROLL YOU FROM THE BUDGET MOBILE PROGRAM FOR VIOLATING THIS PROVISION OR FOR ANY OTHER GOOD CAUSE, including, but not limited to, if you: (a) violate any of the terms and conditions of service; (b) lie to us or attempt to defraud us; (c) allow anyone to tamper with your BUDGET MOBILE Phone; (d) threaten or commit violence against any of our employees or customer service representatives; (e) use vulgar and/or inappropriate language when interacting with our representatives; (f) steal from us; (g) harass our representatives; (h) interfere with our operations; (i) engage in abusive messaging, emailing or calling; (j) modify your device from its manufacturer's specification; or (k) use the service in a way that adversely affects our network or the service available to our other customers. We reserve the right to, without notice, limit, suspend or end your service for any other operational or governmental reason. In addition to permanently terminating your Service, criminal offenses (i.e., selling or giving away your Service; threatening violence, etc.) will be reported to the appropriate legal authorities for prosecution.

#### **UNAUTHORIZED USAGE; TAMPERING**

The BUDGET MOBILE handset is provided exclusively for use by you, the end consumer with the BUDGET MOBILE Service available solely in the United States, Puerto Rico and the U.S. Virgin Islands. Any other use of your BUDGET MOBILE handset, including without limitation, any resale, unlocking and/or re-flashing of the handset is unauthorized and constitutes a violation of your agreement with BUDGET MOBILE. You agree not to unlock, re-flash, tamper with or alter your BUDGET MOBILE phone or its software, enter unauthorized PIN's, engage in any other unauthorized or illegal use of your BUDGET MOBILE phone or the Service, or assist others in such acts, or to sell and/or export BUDGET MOBILE handsets outside of the United States. These acts violate BUDGET MOBILE's rights and state and federal laws. Improper, illegal or unauthorized use of your BUDGET MOBILE phone is a violation of this agreement and may result in immediate discontinuance of Services and legal action against you. BUDGET MOBILE will prosecute violators to the full extent of the law. You agree that any violation of this agreement through your improper, illegal or unauthorized use or sale of your BUDGET MOBILE phone shall entitle BUDGET MOBILE to recover liquidated damages from you in an amount of not less

than \$5,000 per BUDGET MOBILE handset purchased, sold, acquired or used in violation of this agreement. Your BUDGET MOBILE phone is restricted from operating when you are located anywhere outside of the United States, Puerto Rico or the U.S. Virgin Islands, including offshore or in international waters. Any such calls are considered unauthorized usage by BUDGET MOBILE for which your service will be immediately suspended. In the event of suspension for this or any other unauthorized usage, you will not be entitled to receive any refunds for unused airtime.

#### **COVERAGE MAPS AND ROAMING**

You will find coverage maps on our website. These maps are for general informational purposes only. Actual coverage and service areas may vary from the maps and may change without notice. BUDGET MOBILE does not guarantee coverage or service availability. Even within a coverage area, factors such as terrain, weather, structures, foliage, signal strength, traffic volumes, service outages, network changes, technical limitations, and your equipment may interfere with actual service, quality and availability. "Roaming" occurs when a subscriber of one wireless service provider uses the facilities of another wireless service provider. Roaming most often occurs when you make and receive calls outside of the network coverage area of your service provider. When your BUDGET MOBILE phone is roaming, an indicator light on your handset may display the word "Roam" or "RM" on the screen while the phone is not in use. There are no additional charges for roaming calls for the BUDGET MOBILE phone you were provided. Availability, quality of coverage and Services while roaming are not guaranteed.

#### LIMITATIONS OF SERVICE AND USE OF EQUIPMENT

Service is subject to transmission limitations caused by certain equipment and compatibility issues, atmospheric, topographical and other conditions. Further, service may be temporarily refused, limited, interrupted or curtailed due to system capacity limitations, technology migration or limitations imposed by the Carrier, or because of equipment modifications, upgrades, repairs or relocations or other similar activities necessary or proper for the operation or improvement of the Carrier's radio telephone system. At anytime, BUDGET MOBILE reserves the right to substitute and/or replace any BUDGET MOBILE E WIRELESS equipment (including handsets) with other BUDGET MOBILE equipment including handsets of comparable quality. Some functions and features referenced in the Manufacturer's manual for a particular BUDGET MOBILE handset may not be available on your phone. BUDGET MOBILE does not warrant or guarantee availability of network or of any Services at any specific time or geographic location or that the Services will be provided without interruption. Neither BUDGET MOBILE, nor any Carrier, shall have any liability for service failures, outages or limitations of Service. Because of the risk of being struck by lightning, you should not use your BUDGET MOBILE phone outside during a lightning storm. You should also unplug the BUDGET MOBILE phone power cord and charger to avoid electrical shock and/or fire during a lightning storm.

#### **DISCLAIMER OF WARRANTIES**

EXCEPT FOR THE LIMITED WARRANTY SET FORTH IN THESE TERMS AND CONDITIONS, AND TO THE EXTENT PERMITTED BY LAW, THE SERVICES AND DEVICES ARE PROVIDED ON AN "AS IS" AND "WITH ALL FAULTS" BASIS AND WITHOUT WARRANTIES OF ANY KIND. WE MAKE NO REPRESENTATIONS OR WARRANTIES, EXPRESS OR IMPLIED, INCLUDING ANY IMPLIED WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE CONCERNING YOUR SERVICE OR YOUR DEVICE. WE CANNOT PROMISE UNINTERRUPTED OR ERROR-FREE SERVICE AND DO NOT AUTHORIZE ANYONE TO MAKE ANY WARRANTIES ON OUR BEHALF. WE DO NOT GUARANTEE THAT YOUR COMMUNICATIONS WILL BE PRIVATE OR SECURE; IT IS ILLEGAL FOR UNAUTHORIZED PEOPLE TO INTERCEPT YOUR COMMUNICATIONS, BUT SUCH INTERCEPTIONS CAN OCCUR.

#### **EMERGENCY CALLS**

BUDGET MOBILE customers have access to 911. Occasionally, however, callers may attempt to call 911 in areas where there is no wireless coverage. If there is no wireless coverage, your call to 911 may not go though and you should dial 911 from the nearest landline phone.

#### LIMITATION OF LIABILITY

BUDGET MOBILE and BUDGET MOBILE are not liable to you for any direct or indirect, special, incidental, consequential, exemplary or punitive damages of any kind, including lost profits (regardless of whether it has been notified such loss may occur) by reason of any act or omission in its provision of equipment and/or Services. BUDGET MOBILE will not be liable for any act or omission of any other company furnishing a part of our Services or any equipment or for any damages that result from any service or equipment provided by or manufactured by third parties. When your BUDGET MOBILE phone is returned to BUDGET MOBILE for any reason, BUDGET MOBILE is not responsible and shall not be liable to you or anyone else for any personal information such as user names, passwords, contacts, pictures, SMS, MMS and/or additional downloads you may have stored on your phone or which may remain on your phone.

#### **INDEMINIFICATION**

You agree to indemnify and hold harmless BUDGET MOBILE and BUDGET MOBILE from any and all liabilities, penalties, claims, causes of action, and demands brought by third parties (including the costs, expenses, and attorneys' fees on account thereof) resulting from your use of a BUDGET MOBILE phone and/or use of the BUDGET MOBILE Services, whether based in contract or tort (including strict liability) and regardless of the form of action.

#### LIMITED WARRANTY AND EXCHANGE POLICY

This policy is for all Budget Mobile refurbished handsets

- Budget Mobile refurbished handsets have a warranty of (30) days from the activation date.
- Customer abuse or neglect on handsets voids the warranty. We are not able to credit or accept back handsets that have obvious abuse.
- All returns MUST include handset, battery, battery cover (if applicable), charger and quick guide manual. Missing items voids the warranty or you may receive partial credit.
- Handsets MUST be returned in the original packaging.
- ESN on handsets MUST match the ESN from your account.
- Customer is responsible for any airtime used. NO refunds will be given for additional airtime added.
- Warranty only covers manufacturer's defects and does not cover buyer's remorse.

Budget Mobile is NOT responsible for lost or stolen handsets. Please make sure when returning handset you include your name & current address. Please make sure when returning handset that care is given to shipping and handling of device. Please fill our Budget Mobile Handset Return Form and ship with your handset in a small padded box or padded envelope large enough for all components. Handsets that meet all qualifications will be replaced with "like" or equivalent handsets within (15) business days of the handset being processed.

Return handsets to:

Budget Mobile Returns 1325 Barksdale Blvd (1st Floor) Bossier City, LA 71111

Certain mobile phone features may not be available throughout the entire network or their functionality may be limited. All plan rates, features, functionality and other product specifications are subject to change without notice or obligation. Color of phones and models may vary. All talk and standby times are quoted in Digital Mode and are approximate.

#### **PRIVACY POLICY**

Click here to view the BUDGET MOBILE Privacy Policy



assimply gold on charge delighter bars copylings:

absorption of the column product was the product of us na saludit actual Después de que lo enden sea recibida los calabates grates poeden fateu basta 16 diaz hábites es na DEC 1909 edeny rapidasi no ridicer rebog enag consider feb aimestrica eb cotiziopen col eb com viad neobles supenest betel



gobierno seria sin asistencia del Textos ilimitados de Llamadasy

\*#**S**7\$ Precio del plan

<sup>50ш/</sup>9L\$

de multimedia ilimitado SOOMB de dato y mensajes

HEBECUE

ilimitados solo Llamadas y textos Plan de

sow/GL¢

150 minutos adicionales

Sam/OL¢

100 minutos adicionales

50 minutos adicionales

saw/GLs

de multimedia ilimitado 200MB de datos y mensajes

Texto ilimitado \$10/mes

HEREGUE

250 minutos gratis mensuales

TELÉFONO GRATIS &

Programa de asistencia del gobierno

# iaou 108pna

# Budget MOE

# FREE PHONE &

250 FREE Minutes Each Month

ADD

**UNLIMITED** Texting

\$10/mo.

200MB Data & Unlimited Picture Messaging

\$15/mo

50 Additional Minutes

\$5/mo.

100 Additional Minutes

\$10/mo.

150 Additional Minutes

\$15/mo.

# UNLIMITED \$7

ADD

200MB Data & Unlimited Picture Messaging

\$15/mo.

\*Non-Government Assisted Unlimited Talk & Text Price

\$45 500.



ph. 318-424-2676 fx. 318-221-3442 **GREMILLION & POU** 

Job #: BPML1006D

**Description:** Product Brochure Client: Budget Mobile Lifeline

Proof: 3

Designer: rking/CMB

AE: CS/MB

Start Date: 04/18/11 Date Uploaded:

**Uploaded To: Boyett** Insertion Date(s):

Item Color(s): 4/4 Paper: 100# Gloss Cover

**Pixel Size:** 

Env. Size: Env. Color(s): Ad Size/Live Space: Bleed: 8.25 x 9.25 Flat Size: 8 x 9

Fold Size: 4 x 9 Fold Type: Bi-fold

SPECIAL PROCESSES

None

IMAGES

Stock: Yes - istock / Shutter

Quality of images: Hi Res

Price: \$ Purchased: No.

Budget Mobile Lifeline customers must participate in one of the following programs to be eligible for Lifeline & Link-Up credits.

- Food Stamps
- Medicaid
- Federal Public Housing Assistance (Section 8)
- Supplemental Security Income (SSI)
- National School Lunch Program's Free Lunch
- Temporary Assistance for Needy Families
- · Low Income Home **Energy Assistance** Program

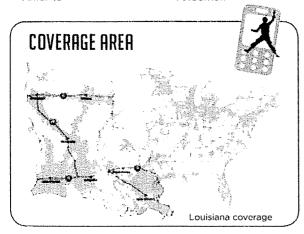
#### OR

Household Income MUST be at or below 135% of the National Poverty Level.

#### 

All Plans Include:

- Nationwide Coverage
- Caller ID
- · Call Waiting
- Voicemail

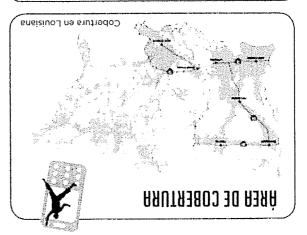


# CONTACT US

Call our customer service department at 1-888-777-4007 or visit us online at www.BudgetMobile.com

linea al www.BudgetMobile.com a clientes al 1-888-777-4007 o visitanos en Flama a nuestro departamento de servicio

# CONTRCTENOS



· Flamada en espera

· Correo de voz

· Identificador de llamadas

· Copertura nacional Todos planes incluye:

5831587136363

nacional. Tener ingreso bajo de 135% del umbral de pobreza

Program Energy Assistance · Low Income Home

for Needy Families

Jemborary Assistance

Program's Free Lunch · National School Lunch Security Income (SSI) · Supplemental

> (Section 8) Housing Assistance

· Federal Public

· Medicaid

· Food Stamps

caliticado por medio del crédito de lifeline & linkup. en uno de los siguientes programas para estar Clientes de Budget Mobile Lifeline tiene que participar

318-424-2676 fx. 318-221-3442 **GREMILLION & POU** 

Job#: BPML1006D **Description:** Product Brochure Client: Budget Mobile Lifeline Proof: 2

Designer: rking AE: CS/MB

None

SPECIAL PROCESSES

Start Date: 04/18/11 Date Uploaded: 04/20/11 Uploaded To: Boyett Insertion Date(s): Item Color(s): 4/4

Paper: 100# Gloss Cover Pixel Size:

Env. Size: Env. Color(s): Ad Size/Live Space: Bleed: 8.25 x 9.25 Flat Size: 8 x 9 Fold Size: 4 x 9

Fold Type: Bi-fold

IMAGES

Stock: Yes - istock / Shutter Quality of images: Hi Res

Price: \$

Purchased: No

Case No. 2011-00169 Commission Staff 6/24/11 Req. #28 Budget Response page 1 of 1

# Request:

28. Is Budget currently providing service to any customers in Kentucky? If so, how many?

# Response:

Yes, Budget has 2,855 total wireline customers in the state of Kentucky.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #29 Budget Response page 1 of 1

#### Request:

29. Provide a list of all states in which Budget operates.

#### **Response:**

Budget operates in the following forty-seven (47) states: Alabama, Arizona, Arkansas, California, Colorado, Connecticut, Delaware, D.C, Florida, Georgia, Idaho, Illinois, Indiana, Iowa, Kansas, Kentucky, Louisiana, Maine, Maryland, Massachusetts, Michigan, Minnesota, Mississippi, Missouri, Montana, Nebraska, Nevada, New Jersey, New Mexico, New York, North Carolina, Ohio, Oklahoma, Oregon, Pennsylvania, Rhode Island, South Carolina, South Dakota, Tennessee, Texas, Utah, Vermont, Virginia, Washington, West Virginia, Wisconsin, and Wyoming as a CLEC.

| ı. |  |  |
|----|--|--|
|    |  |  |
|    |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #30 Budget Response page 1 of 1

# **Request:**

30. Provide the docket numbers of Budget's petitions for ETC in any other state.

# Response:

Please see Exhibit D.1 attached hereto.

# BUDGET ETC FILINGS

| State  | <u>Wireline</u>   | <u>Wireless</u>  |
|--|---|--|
|  | Docket #  | Docket#  |
| Alabama  | 29737   | 09-197 at FCC  |
| Masama   | Approved  | Pending  |
| Arkansas   | 09-100-U  | 10-087-U   |
| manda  | Approved  | Approved   |
| California   | T-16086   |  |
| Juniorma   | . 10000   |  |
| Connecticut  | Company and the second | 09-197 at FCC  |
|  |   | Pending  |
| District of Columbia   |   | 09-197 at FCC  |
|  | •   | Pending  |
| Delaware   |   | 09-197 at FCC  |
|  | r.us.   | Pending  |
| Florida  | 050483-TX   | 09-197 at FCC  |
|  | Approved  | Pending  |
| Georgia  | 11254   | 34271  |
| -  | Pending   | Pending  |
| Kentucky   | 2009-00269  | 2011-00169   |
| •  | Approved  | Pending  |
| Louisiana  | S-30916   | S-30916  |
|  | Approved  | Approved   |
| Maryland   | ML#98080  | ML#132523  |
| ,  | Approved  | Pending  |
| Michigan   | U-16136 Approved  | U-16803  |
|  | U-16252 Approved  | Pending  |
| Mississippi  | 05-UA-0404  | 11-UA-081  |
|  | Approved  | Pending  |
| Missouri   | TA-2010-0146  |  |
|  | Approved  |  |
| Nebraska   | C-3469  |  |
|  | Approved  |  |
| Nevada   |   | 11-07011   |
|  |   | Pending  |
| New Hampshire  |   | 09-197 at FCC  |
| •  | Weeker  | Pending  |
| New York   |   | 09-197 at FCC  |
|  | 798 M   | Pending  |
| North Carolina   | P-100, Sub 133c   | 09-197 at FCC  |
|  | Approved  | Pending  |
| Oklahoma   | PUD 200500380   | PUD 2010000171   |
|  | Approved  | Pending  |
| Pennsylvania   | P-00052178  |  |
| •  | Closed  |  |
| South Carolina   | 2009-276-C  | 2011-294-C   |
|  | Approved  | Pending  |
| Tennessee  | 05-00228  | 09-197 at FCC  |
|  | Approved  | Pending  |
|  | **  |  |
| Virginia   |   | 09-197 at FCC  |
| -  |   | Pending  |
| and a recording area or the property control of the | THE RESIDENCE OF THE PROPERTY | APPEARON OF THE PROPERTY OF TH |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #31 Budget Response page 1 of 1

# Request:

31. Has Budget filed a petition to provide service in any state and subsequently withdrawn the petition or been denied? If so, list the state, docket number, and Budget's reason for seeking withdrawal of the petition for that state.

# Response:

Yes, please see Exhibit D.2 attached hereto.

# BUDGET WIRELINE ETC WITHDRAWN/DENIED FILINGS

| State         | Withdrawal<br>or<br>Denial | Wireline Docker                | t# Reason for Action taken   |
|---------------|----------------------------|--------------------------------|--|
| Arizona       | Withdrawn                  | T-04079a-05-0562               | Change in business strategy and ability to manage numerous filings                     |
| Illinois      | Withdrawn                  | 05-0426                        | Change in business strategy and ability to manage numerous filings                     |
| Indiana       | Denied                     | 41052-ETC-48                   | IPSC found the public interest did not support granting ETC status at that time (2006) |
| Kansas        | Withdrawn                  | 06-BGPT-168-ETC                | Change in business strategy and ability to manage numerous filings                     |
| Nevada        | Withdrawn                  | 05-7031                        | Change in business strategy and ability to manage numerous filings                     |
| New Jersey    | Withdrawn                  | TE050700654                    | Change in business strategy and ability to manage numerous filings                     |
| New Mexico    | Withdrawn                  | 05-00324-UT                    | Change in business strategy and ability to manage numerous filings                     |
| Ohio          | Withdrawn                  | 97-632-TP-COI<br>10-668-TP-UNC | Change in business strategy and ability to manage numerous filings                     |
| Washington    | Withdrawn                  | UT-053049                      | Change in business strategy and ability to manage numerous filings                     |
| West Virginia | Withdrawn                  | 05-1065-T-P                    | Change in business strategy and ability to manage numerous filings                     |
| Wisconsin     | Withdrawn                  | 826-TI-100                     | Change in business and management strategy of filing for ETC status                    |
| Wyoming       | Withdrawn                  | 70095-9-TA-05                  | Change in business and management strategy of filing for ETC status                    |

<sup>\*\*</sup> To avoid being redundant, the filings listed in 1-31 are not listed in 1-30.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #32 Budget Response page 1 of 1

#### Request:

32. Does Budget maintain separate book/general ledgers for each state in which it operates? Where are the book/general ledgers for Kentucky customers maintained? Provide the physical address, office telephone number, and name and title of employee responsible for maintaining those book/general ledgers.

### Response:

Yes, Budget maintains separate books for each state in which it operates. The books are housed in the accounting department and maintained by David Donahue, CFO. Budget PrePay Inc.'s physical address is 1325 Barksdale Blvd., Suite 200, Bossier City, Louisiana 71111, and the phone number is (318) 671-5706.

| , |  |  |  |
|---|--|--|--|
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |
|   |  |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #33 Budget Response page 1 of 1

# Request:

33. Provide the address (URL) to the Budget website, if there is one.

# Response:

The URLs to Budget's websites are: www.budgetmobile.com and www.budgetprepay.com.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #34 Budget Response page 1 of 1

# Request 34:

34. Provide the name of the person (with business title) and/or entity that will be filing the Form 497 with USAC if Budget obtains ETC status.

# Response:

David Donahue, CFO, will be filing Form 497 with the WSAC if Budget obtains ETC status.

| ž. |  |  |
|----|--|--|
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
|    |  |  |
| i. |  |  |
|    |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #35 Budget Response page 1 of 1

#### **Request:**

35. Provide a description of Budget's corporate structure, with both names and titles. Also provide a list of Budget's owners or corporate officers and indicate if any are also owners, corporate officers, or employees of any other telecommunications companies and provide a vitae for each listed.

#### **Response:**

Budget Prepay, Inc has three subsidiaries that are 100% owned - Silver Creek Long Distance, Bluebird Wireless and My Minutes.com. Budget's owners and corporate officers are not owners, corporate officers or employees of any telecommunications companies unrelated to Budget. Please see Exhibit E attached hereto.

Case No. 2011-00169 Commission Staff 6/24/11 Req. # 35 Budget Response Exhibit E, page 1 of 5

**R. Daniel Hyde III**, is President of Budget Prepay, Inc., the largest prepaid home phone/telecommunications company in the United States. Hyde has provided 15 years of sales and management expertise to Budget Prepay, Inc. and has been instrumental in helping its growth into a \$100 million business.

Product research, training, team-building and top management skills have been key components to Hyde's success in developing an effective sales staff and a proven methodology to customer service.

Based in Bossier City, Louisiana, Budget Prepay, Inc. provides prepaid telecom products to hundreds of thousands of customers in 42 states with more than 9,000 agents nationwide. In addition to prepaid home phone, Hyde's team of sales representatives and regional managers has introduced multiple other prepaid products to agents and their customers, including: prepaid cellular handsets and recharge minutes, international long distance cards, virtual bill paying stations, and prepaid wireless interne.

It is his energy, innovation, and strong interpersonal skills that keeps Hyde motivated and inspiring to every member of the Budget Prepay team.

Hyde is a native of El Paso, Texas and a 1991 graduate from the University of Texas at El Paso. Upon graduation and moving to Louisiana, Hyde helped his father "Smokey" develop and build two paging companies in the Shreveport/Bossier City area, accumulating more than 40,000 subscribers

Danny and his wife, Emily, have been married for 15 years and have two children.

Case No. 2011-00169 Commission Staff 6/24/11 Req. # 35 Budget Response Exhibit E, page 2 of 5

Robert D. "Smokey" Hyde is the Chief Executive Officer and owner of Budget Prepay, Inc., the largest prepaid home phone/telecommunications company in the United States. Hyde launched Budget Prepay (formally Budget Phone, Inc.) in 1996 and through an extensive agent network has built it into a \$100 million dollar business.

Based in Bossier City, Louisiana, Budget Prepay, Inc. provides prepaid telecom products to hundreds of thousands of customers in 42 states with more than 9,000 agents nationwide. In addition to prepaid home phone, Hyde has introduced several other prepaid products to his customers, including: prepaid cellular handsets and recharge minutes, international long distance cards, virtual bill paying stations, and prepaid wireless internet.

Often described as passionate, genuine, determined and dynamic, Hyde has infused Budget Prepay with his own brand of energetic leadership, vision and spirit over the years.

Beginning in 1972, and for more than two decades Hyde built and managed a legendary radio station with unprecedented positive results within the industry. His station, KRMD dominated like no other station in the market, not only in delivery of listening audience, but also in extraordinary sales. Hyde's management efforts garnered most every industry award including the Country Music "National Station of The Year" and Louisiana's "Broadcaster of the Year."

Hyde also had great success in building one of the most successful paging companies in the state of Louisiana, "Stay In Touch" paging. Utilizing his unique management and sales skills, Hyde was able to garner more than 40,000 subscribers in less than four years.

Hyde is also the Chief Executive Officer of "Friendly Honda/Yamaha," a highly successful motorcycle and ATV retail outlet in Baton Rouge, Louisiana.

Born in July of 1937, Hyde grew up in El Paso, Texas and graduated from Texas A&M University, where he became a distinguished military student. He later served as an officer in the United States Army

Case No. 2011-00169 Commission Staff 6/24/11 Req. # 35 Budget Response Exhibit E, page 3 of 5

Stephen Patrick Hyde, is Vice President of Budget Prepay, Inc., the largest prepaid home phone/telecommunications company in the United States. Hyde has provided 15 years of sales and management expertise to Budget Prepay, Inc. and has been instrumental in helping its growth into a \$100 million business.

Based in Bossier City, Louisiana, Budget Prepay, Inc. provides prepaid telecom products to hundreds of thousands of customers in 42 states with more than 9,000 agents nationwide. In addition to prepaid home phone, Budget's team of sales representatives and regional managers has introduced multiple other prepaid products to agents and their customers, including: prepaid cellular handsets, recharge minutes, international long distance cards, virtual bill paying stations, and prepaid wireless internet.

In 2007 Hyde applied the management and teamwork skills he garnered with Budget PrePay, Inc. and used them to build the internet service provider company, Bluebird Broadband Services, Inc. Bluebird currently has 61 towers, servicing northwest Louisiana and east Texas. As Vice President/General Manager of the Bluebird Corporation, Hyde continues to expand the business each year.

Hyde's determination makes him an indispensable asset to Budget PrePay and the driving force behind Bluebird Broadband Services.

Hyde is a native of El Paso, Texas and a 1991 graduate from Texas Tech University.

Stephen and his wife, Casey, have been married for 12 years and have three children.

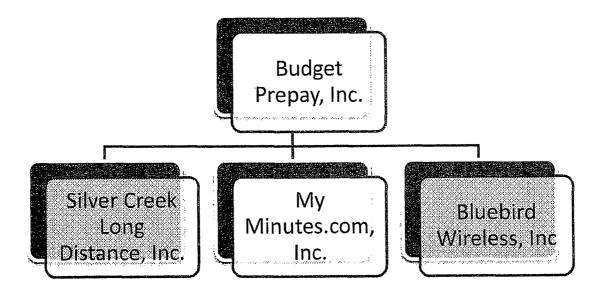
Case No. 2011-00169 Commission Staff 6/24/11 Req. # 35 Budget Response Exhibit E, page 4 of 5

**David Donahue** joined Budget on June 2, 2010 as Chief Financial Officer. David worked previously at VCFO with more than 23 years of experience in manufacturing, software, telecommunications and retail industries. David was responsible for all company financial reporting and strategic planning as well as SEC reporting and analysis. David developed and managed the operating budgets and financial models for multiple companies in his past. He has experience in year-end audits, tax reporting initiatives and coordinated all SOX compliance issues for multiple companies.

David brings to Budget a wealth of knowledge and expertise in accounting, finance, operations, audit human resource management and software implementations for companies such as: Holly Corporation, Capps Car Rentals, HealthVision, Puente-Brancato Companies, Viscern, Skywire Software and more. Prior to joining VCFO, David served as the CFO for Axtive Corporation, a publicity-traded integrated technology solution provider for middle market companies. Prior to Axtive Corporation, as CFO of Philips Speech Processing North and South America, a division of Philips Electronics, a provider of speech technology for telecom applications; as Controller of The Pegasus Companies, a publicly traded firm with interests in retail and medical technology and as Controller/VP of Financial of Optical Corporation of America, a national chain of 145 optical retail stores.

David received his CPA in 1990 and received his BS in Accounting from Louisiana Tech University.

Case No. 2011-00169 Commission Staff 6/24/11 Req. # 35 Budget Response Exhibit E, page 5 of 5



| s. |  |  |  |
|----|--|--|--|
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |
|    |  |  |  |

Case No. 2011-00169 Commission Staff 6/24/11 Req. #36 Budget Response page 1 of 1

# Request:

36. Have any owners, officers, or managers of Budget been involved in any bankruptcy proceedings? If so, provide details as to the name of the person, the date on which the petition was filed, the case number, and the name of the federal court district where the petition was filed.

### Response:

No.

Case No. 2011-00169 Commission Staff 6/24/11 Req. #37 Budget Response page 1 of 1

## **Request:**

37. Have any owners, officers, or managers of Budget been charged or convicted of a felony criminal offense during the last 10 years (either state or federal)? If so, provide details as to the name of the person, the dates of each charge, the case number, and the name of the state or federal court district where the charges or convictions occurred.

### Response:

No.