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Commonwealth of Kentucky
Public Service Commission

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David L. Armstrong
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April 18, 2011

Patricia L Rupich
Cincinnati Bell Telephone Company
221 E Fourth Street, Room 103-1170
Cincinnati, OH 45202

RE: Case No. **2011-00136**

Cincinnati Bell Telephone Company
(Complaints - Service)

This letter is to acknowledge receipt of initial application in the above case. The application was date-stamped received April 18, 2011 and has been assigned Case No. 2011-00136. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at <http://www.psc.ky.gov>.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen
Executive Director

JD/tw