

CASE # 7-5-11 RECEIVED

DEAR SIRS 2010-00476

JUL - 8 2011

PUBLIC SERVICE
COMMISSION

I ALSO HAVE A WATER PROBLEM
CLINTON WATER CO. I.E. UTILITIES / INC.

I RECEIVED A BILL FOR \$462.80 FOR 36,400
GALLONS, ON WATER METER # 6838. MY OLD
METER # 36352728 WOULD AVERAGE 1,000
GALLONS WHILE WE WERE LIVING THERE
FULL TIME FOR THE LAST SEVERAL YEARS.

WE HAD TO MOVE OUT BECAUSE OF A
SEWER PROBLEM. OUR HOUSE & HOUSE NEXT
DOOR JOINTLY USE THE SAME LINE. IT
PLUGGED UP ABOVE NEIGHBORS INTAKE &
SHE WOULD NOT LET ME CLEAN IT
WHILE ON HER PROPERTY. WE WENT TO
COURT FOR SHE WAS VIOLATING THE
CITY ORDINANCE THAT ANY LINE ON YOUR
PROPERTY MUST STAY CLEAR. THE CITY
CAME OUT & CLEARED IT. WE HAD ALREADY
MOVED OUT BECAUSE OF NOT HAVING
A SEWER, IN LATE FEB 2011. ALL THIS
IS A WHOLE ANOTHER STORY. IF YOU
ARE INTERESTED I CAN IN THE FUTURE
EXPLAIN IT. WE VIOLATED THE LAW
BY RUNNING OUR SEWERAGE DOWN ON
OUR PROPERTY - WE HAD NO CHOICE.

SINCE WE HAVE NOT BEEN LIVING IN THE HOUSE FOR THE LAST 5 MONTH THE WATER USE WAS TO KEEP HOUSEHOLD TRAP FULL TO AVOID SMELL INSIDE I WOULD RUN WATER IN ALL. WE WERE NOT LIVING THERE, HOUSE WAS LOCKED & I WOULD ALWAYS TURN THE WATER OFF SO IF THERE WAS A LEAK — NOTHING WOULD GET DAMAGED. THIS HISTORIC HOUSE HAS A COMPLETELY NEW WATER & SEWER SYSTEM INCLUDING PLUMBING FIXTURES & WHOLE HOUSE FILTER. THE WATER HEATER WAS ALSO SHUT OFF. SO WHERE DID 36,400 GALLONS GO. ????

UTILITIES INC, SAID YOU USED IT — PAY IT.

MIKE PICKARD HAS BEEN SO HELPFUL WITH THE SEWER PROBLEM. ALSO HE INSPECTED THE INTERIOR OF THE HOUSE & FOUND NOTHING WRONG. ALSO CHECKED METER TO HOUSE UNDERGROUND 4' X 1' — ALL IN ALL — NO LEAKS — WHERE DID 36,400 GALLON GO.

I BELIEVE THERE ARE PROBLEMS WITH THE "NEW STYLE" METERS.

I PULLED UP A WEBSITE "TEST OF WATER METERS" 51 PAGES LONG — THEY CAN BE AFFECTED BY A LOT OF THING — SUN SPOT, ELECTRO MAGNETISM ETC ETC ETC

MIKE PICKARD PULL THE METER & PUT IN NEW ONE # 6703. OLD ONE # 683 IS IN PROCESS OF BE TESTED. BY THE WAY I HAVE TO PAY \$200⁰⁰ FOR THIS!!

SOMETHING IS WRONG THAT NEEDS TO BE ADDRESSED.

UTILITIES INC WAS SO ROUGH ON ME IF THEY WERE LOCAL I WOULD HAVE GONE TO THEIR OFFICE & TRIED TO RESOLVE THIS, NOT HAVE A SMART ALEC GIRL ON THE PHONE TELL ME "YOU USED IT — PAY IT."

LET HELL FREEZE OVER — THIS BILL WILL NEVER GET PAID

CELL PHONE:

270-227-0860

CALL ANY TIME!

Tom Van Slambund
313 W CCAY ST
CANTON KY 42031

P.S. OVER FOR



PS
WHAT IS THAT BLACK PLASTIC
BOX APPROX $3\frac{1}{2} \times 3\frac{1}{2} \times 3\frac{1}{2}$ WITH
2 YELLOW WIRES RUNNING FROM IT
TO BOTTOM OF METER. I SAW IT
SITTING ON OPEN METER DOOR BEFORE
I GOT THIS BILL -

WHEN MIKE & P & I OPEN METER
BOX IT WAS GONE & MIKE SAID
THEY HAVE NOTHING LIKE THAT???



JUNE

COURT MAY 9, 11

Water Service Corp of Kentucky
Phone: (800) 272-1919
Collections: (800) 272-1919
Customer Service: (800) 272-1919
www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
06/01/2011	6204710000	6/27/2011	\$462.80

Name **THOMAS VANSLAMBRECK**
Service Address **313 W CLAY, CLINTON, KY, 42031**
Activity Since Last Bill

Primary Telephone # (270) 227-0860

Previous Balance	\$0.00	
Payments received as of 06/01/2011	\$0.00	
Balance as of 06/01/2011		\$0.00

Residential Water Service

Residential Minimum Usage Charge	\$11.64	
Next 9,000 gallons at \$6.59 per 1,000 gallons	\$59.31	
Next 15,000 gallons at \$6.05 per 1,000 gallons	\$90.75	
Next 11,400 gallons at \$5.51 per 1,000 gallons	\$62.81	
City School Tax at 3%	\$6.74	
Total Residential Water Service		\$231.25

Wastewater Residential

Total Wastewater Residential		\$231.55
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Total Amount Due \$462.80

Handwritten note: 11-09 = 30352728 METER

Handwritten note: 4-13-11 #6838 INSTALLED

TEST THIS →

Handwritten note: #6703 INSTALL NEW METER 6-17-11 "AT ZERO"

Summary of Service

Meter Reading **Meter # 6838**

Current 365 05/26/2011

Previous 1 04/28/2011

Usage 364 Units

Number of Days: 28

Average Daily Use: 1,300 Gallons

Average Daily Cost: \$16.53

Billing History
in dollars

Consumption History
in gallons

364 UNITS

100 GAL = 1 UNIT

= 36,400. -

The payment for this bill is due upon receipt.
Make check payable to: Water Service Corp of Kentucky

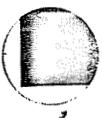
Messages

Paperless billing is now available. Please visit our Web Self Service site where you can obtain account information and register for paperless billing. The site may be accessed by going to <http://www.uiwater.com/myaccount>.

RECEIVED

JUL - 8 2011

PUBLIC SERVICE





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 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
05/01/2011	6204710000	5/26/2011	\$23.99

Name **THOMAS VANSLAMBRECK** Primary Telephone # (270) 227-0860
 Service Address 313 W CLAY, CLINTON, KY, 42031

Activity Since Last Bill

Previous Balance \$25.35
 Payments received as of 05/01/2011 \$-25.35
 Balance as of 05/01/2011 \$0.00

Residential Water Service

Residential Minimum Usage Charge \$11.64
 City School Tax at 3% \$0.35
 Total Residential Water Service **440 GAL.** **\$11.99**

Wastewater Residential

Minimum Usage Charge of 1,000 gallons-Inside **740 GAL.** \$12.00

Total Wastewater Residential \$12.00

Total Amount Due \$23.99

1 UNIT = 100 GAL.
 440 GAL. → \$11.99
 740 GAL. → \$12.00
 5-20-11
 MK # # 2697
 PAID

Summary of Service

Meter Reading Meter # 36352728
 Current 44940 04/13/2011
 Previous 44600 04/01/2011
 Usage 340 Gallons **FZDA**
 Number of Days: 12

Meter Reading Meter # 6838
 Current 1 04/28/2011
 Previous 0 04/13/2011
 Usage 1 Unit **100 G / 15 DA**
 Number of Days: 15
 Average Daily Use: 23 Gallons
 Average Daily Cost: \$1.60

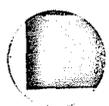
Billing History
 In dollars

Consumption History
 In gallons

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Water Service Corp of Kentucky
 Phone: (800) 272-1919
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 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
04/05/2011	6204710000	5/2/2011	\$25.35

Name **THOMAS VANSLAMBRECK** Primary Telephone # (270) 227-0860
 Service Address 313 W CLAY, CLINTON, KY, 42031

Activity Since Last Bill

Previous Balance \$43.02
 Payments received as of 04/05/2011 \$-43.02
 Balance as of 04/05/2011 \$0.00

Residential Water Service

Residential Minimum Usage Charge \$11.64
 Next 100 gallons at \$6.59 per 1,000 gallons \$0.66
 City School Tax at 3% \$0.37
 Total Residential Water Service \$12.67

Wastewater Residential

Total Wastewater Residential \$12.68

Total Amount Due

\$25.35

CHK # 2654

4-13-11

Summary of Service

Meter Reading	Meter #	36352728
Current	44600	04/01/2011
Previous	43500	02/24/2011
Usage	1,100 Gallons	
Number of Days:	36	
Average Daily Use:	31 Gallons	
Average Daily Cost:	\$0.70	

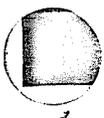
Billing History
in dollars

Consumption History
in gallons

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Water Service Corp of Kentucky
 Phone: (800) 272-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
03/01/2011	6204710000	3/28/2011	\$43.02

Name **THOMAS VANSLAMBRECK** Primary Telephone # (270) 227-0860

Service Address 313 W CLAY, CLINTON, KY, 42031

Activity Since Last Bill

Previous Balance \$25.35
 Payments received as of 03/01/2011 \$-25.35
 Balance as of 03/01/2011 \$0.00

Residential Water Service

Residential Minimum Usage Charge \$11.64
 Next 1,400 gallons at \$6.59 per 1,000 gallons \$9.23
 City School Tax at 3% \$0.63
 Total Residential Water Service \$21.50

Wastewater Residential

Total Wastewater Residential \$21.52

Total Amount Due

\$43.02

CHK # 2627

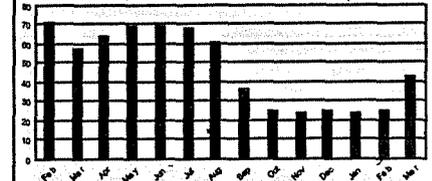
3-11-11

Summary of Service

Meter Reading Meter # 36352728
 Current 43500 02/24/2011
 Previous 41100 01/24/2011
 Usage 2,400 Gallons
 Number of Days: 31
 Average Daily Use: 77 Gallons
 Average Daily Cost: \$1.39

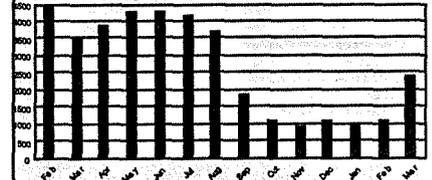
Billing History

in dollars



Consumption History

in gallons



The payment for this bill is due upon receipt.
 Make check payable to: Water Service Corp of Kentucky

Messages

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RUNS SEWER
1-11-11

Water Service Corp of Kentucky
Phone: (800) 272-1919
Collections: (800) 272-1919
Customer Service: (800) 272-1919
www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
02/03/2011	6204710000	2/28/2011	\$25.35

Name **THOMAS VANSLAMBRECK** Primary Telephone # (270) 227-0860
Service Address 313 W CLAY, CLINTON, KY, 42031

Activity Since Last Bill

Previous Balance \$23.99
Payments received as of 02/03/2011 \$-23.99
Balance as of 02/03/2011 \$0.00

Residential Water Service

Residential Minimum Usage Charge \$11.64
Next 100 gallons at \$6.59 per 1,000 gallons \$0.66
City School Tax at 3% \$0.37
Total Residential Water Service \$12.67

Wastewater Residential

Total Wastewater Residential \$12.68

Total Amount Due \$25.35

CHK #2606
2-18-11

Summary of Service

Meter Reading Meter # 36352728
Current 41100 01/24/2011
Previous 40000 12/22/2010
Usage 1,100 Gallons
Number of Days: 33
Average Daily Use: 33 Gallons
Average Daily Cost: \$0.77

Billing History
in dollars

Consumption History
in gallons

The payment for this bill is due upon receipt.
Make check payable to: Water Service Corp of Kentucky

Messages

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PUBLIC SERVICE
COMMISSION





Water Service Corp of Kentucky
 Phone: (800) 272-1919
 Collections: (800) 272-1919
 Customer Service: (800) 272-1919
 www.uiwater.com

11-0

Bill Date	Account Number	Due Date	Please Pay:
01/05/2011	6204710000	1/31/2011	\$23.99

Name **THOMAS VANSLAMBRECK** Primary Telephone # (270) 227-0860
 Service Address 313 W CLAY, CLINTON, KY, 42031

Activity Since Last Bill

Previous Balance \$25.35
 Payments received as of 01/05/2011 \$-25.35
 Balance as of 01/05/2011 \$0.00

Residential Water Service

Residential Minimum Usage Charge \$11.64
 City School Tax at 3% \$0.35
 Total Residential Water Service \$11.99

Wastewater Residential

Total Wastewater Residential \$12.00

Total Amount Due \$23.99

CHK # 2587
 1-15-11

Summary of Service

Meter Reading Meter # 36352728
 Current 40000 12/22/2010
 Previous 39000 11/22/2010
 Usage 1,000 Gallons
 Number of Days: 30
 Average Daily Use: 33 Gallons
 Average Daily Cost: \$0.80

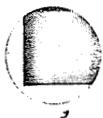
Billing History
 in dollars

Consumption History
 in gallons

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Messages

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 Customer Service: (800) 272-1919
 www.uiwater.com

Bill Date	Account Number	Due Date	Please Pay:
12/01/2010	6204710000	12/27/2010	\$ 25.35

Name THOMAS VANSLAMBRECK Primary Telephone # (270) 227-0860
 Service Address 313 W CLAY, CLINTON, KY, 42031

Activity Since Last Bill

Previous Balance \$23.99
 Payments received as of 12/01/2010 \$-23.99
 Balance as of 12/01/2010 \$0.00

Residential Water Service

Residential Minimum Usage Charge \$11.64
 Next 100 gallons at \$6.59 per 1,000 gallons \$0.66
 City School Tax at 3% \$0.37
 Total Residential Water Service \$12.67

Wastewater Residential

Total Wastewater Residential \$12.68

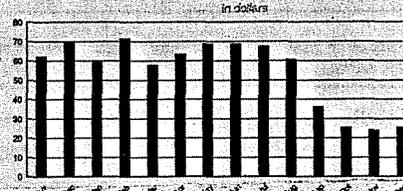
Total Amount Due \$25.35

CHK # 1761
 12-11-10

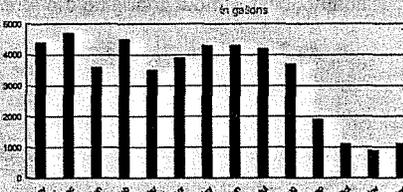
Summary of Service

Meter Reading Meter # 36352728
 Current 39000 11/22/2010
 Previous 37900 10/25/2010
 Usage 1,100 Gallons
 Number of Days: 28
 Average Daily Use: 39 Gallons
 Average Daily Cost: \$ 0.91

Billing History



Consumption History



The payment for this bill is due upon receipt.
 Make check payable to: Water Service Corp of Kentucky

Messages

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