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Name: Mary West  
Address: 401 SO. 20th ST / PO BOX 1648, Middlesboro, Ky 40965  
Case: 2010-00476

PUBLIC SERVICE  
COMMISSION  
40965

**COMMENTS:** In March, 2009, Water Service Corporation of Kentucky ("WSCK") requested a 50.80% average water bill increase. On November 9, 2009, the Public Service Commission ("PSC") instead granted WSCK a 29.5% rate increase.

Shortly after receiving the rate increase, WSCK in 2010 closed its Middlesboro office in which its Customers Service Representatives were located.

On December 3, 2010, approx. 13 months after being granted a 29.5% rate increase, WSCK notified the PSC that the corporation intends to ask for another rate adjustment. This requested percentage increase to the average bill is an additional 21.90%. If the requested rate adjustment is granted, WSCK would obtain a total 51.40% average bill increase to pass on to its residential customers.

In your November, 2009 Order, the PSC found, "Water Service's proposed rates would produce revenue in excess of that found reasonable herein and should be denied."

As a customer of WSCK, I am asking the PSC to deny ANY type of rate increase in any amount and/or in any percentage to WSCK.

Signature: Mary West

(PSC's telephone number: 1-502-564-3940)  
(PSC's e-mail: Psc.info@ky.gov)