Steve L. Beshear Governor

David R McCulloch IPGREALKY, LLC P.O. Box 54671

Lexington, KY 40555-467

Leonard K. Peters Secretary Energy and Environment Cabinet



Commonwealth of Kentucky

Public Service Commission

211 Sower Blvd. P.O. Box 615 Frankfort Kentucky 40602-0615 Telephone: (502) 564-3940 Fax: (502) 564-3460 psc.ky.gov

November 22, 2010

David L. Armstrong Chairman

> James Gardner Vice Chairman

Charles R. Borders Commissioner

RE: Case No. 2010-00451

(Complaints - Rates, Service)
IPGREALKY, LLC, Complainant; Kentucky-American Water Company, Defendant

This letter is to acknowledge receipt of initial filing in the above case. The filing was date-stamped received November 15, 2010 and has been assigned Case No. 2010-00451. In all future correspondence or filings in connection with this case, please reference the above case number. Public comments and responses to public comments regarding this case may be viewed on the Commission's web site at http://www.psc.ky.gov.

If you need further assistance, please contact my staff at (502) 564-3940.

Sincerely,

Jeff Derouen

Executive Director

Steve L. Beshear Governor

Leonard K. Peters Secretary Energy and Environment Cabinet



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Public Service Commission

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November 22, 2010

Nick O Rowe Kentucky-American Water Company aka Kentucky American Water 2300 Richmond Road Lexington, KY 40502

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KentuckyUnbridledSpirit.com

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Chairman

Charles R. Borders Commissioner