

From: [Melnykovych, Andrew \(PSC\)](#)
To: [REDACTED]
Subject: your comments in Case Number 2010-00426
Date: Monday, May 09, 2011 10:22:00 AM

Dear Mr. Hall

Thank you for your comments regarding the sewer rate adjustment proposed for Hillridge Facilities in Jefferson County, case number 2010-00426. Your comments will be placed into the case record for the Commission's consideration as it deliberates in this matter.

Thank you again for your interest.

Andrew Melnykovych
Director of Communications
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, KY 40601
502-564-3940 x 208
502 330-5981 (cell)

From: PSC - Public Information Officer
Sent: Friday, May 06, 2011 9:55 PM
To: Melnykovych, Andrew (PSC)
Subject: FW: PSC Case No. 2010-00426

From: Scott Hall[SMTP] [REDACTED]
Sent: Friday, May 06, 2011 9:55:18 PM
To: PSC - Public Information Officer
Cc: [REDACTED]
Subject: PSC Case No. 2010-00426
Auto forwarded by a Rule

I will reiterate that, for the PSC to consider granting ANY rate increase to this hideous excuse for a sewer facility is to commit a travesty upon it's customers.

HFI already charges exorbitant rates, neglects the maintenance and upkeep of the system and provides virtually non-existent customer service. The only thing nastier than the disgusting stench that emanates from their aging facility is the attitude you get from Mrs. Ridge should you be unfortunate enough to ever have to deal with her. The Ridge's are apparently motivated by simple greed. They refuse to sell to MSD, they pocket our high fees, they neglect the upkeep of the facility and now they want us to finance the capital expenditure needed to make the repairs and updates they should have made years ago.

If you grant the rate increase they will pocket the additional revenue, put no money into the facility, fail to make the long overdue repairs and continue to resist selling to MSD. As customers we have no choice and are forced to deal with this vile company. Please deny their request and force them to pay the price for their years of woeful service and neglect.

Sincerely,

Scott T. Hall
8807 Avondale Court
Louisville, KY 40299-1303