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and Florida

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December 30, 2010

Mr. Jeffrey Derouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

RECEIVED

JAN 3 2011

PUBLIC SERVICE
COMMISSION

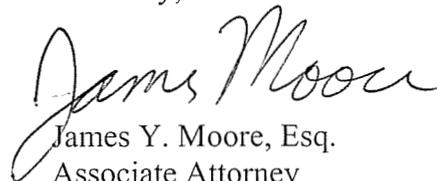
RE: Bulldog Enterprises, Inc. vs. Duke Energy Kentucky, Inc.
PSC Case No. 2010-00404

Dear Mr. Derouen:

Enclosed please find an original and ten (10) copies of Bulldog Enterprises, Inc.'s Response to Duke Energy Kentucky, Inc.'s motion to dismiss to be filed in the above-referenced matter. Please return a file-stamped copy to me.

Please do not hesitate to let me know if you have any questions

Sincerely,



James Y. Moore, Esq.
Associate Attorney
Eric Deters and Associates

Encl.

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

RECEIVED

JAN 3 2011

BULLDOG’S ENTERPRISES, INC. d/b/a)
BULLDOG’S ROADHOUSE)
COMPLAINANT)

PUBLIC SERVICE
COMMISSION

Case No. 2010-00404

VS.)

DUKE ENERGY KENTUCKY, INC.)
DEFENDANT)

COMPLAINANT’S RESPONSE TO DEFENDANT DUKE ENERGY KENTUCKY, INC’S
MOTION TO DISMISS

Comes now the Complainant, Bulldog’s Enterprises, Inc. d/b/a Bulldog’s Roadhouse (“Complainant”), by and through counsel, and in conformity with the Kentucky Public Service Commission’s (“PSC”) December 10, 2010 order, respectfully tenders its Response to Defendant Duke Energy of Kentucky, Inc.’s (“Defendant”) motion to dismiss, states as follows:

INTRODUCTION

Bulldog’s filed a class action complaint before the PSC alleging improper billing, fraud, breach of contract, breach of the covenant of good faith and fair dealing, violation of KRS § 367.170, and unjust enrichment against Defendant. The PSC was forced to dismiss for lack of jurisdiction all of Complainant’s claims except the issue of improper billing. Defendant then answered and filed a motion to dismiss Complainant’s improper billing claim. Complainant responds by stating the grounds and on which relief can be granted and respectfully requests Defendant’s motion to dismiss be denied.

BACKGROUND

Complainant operated a restaurant, Bulldog's Roadhouse ("Bulldog's") until June 1, 2010 when Bulldog's was closed to retail customers. Despite the fact that Bulldog's had been closed, with almost no utility usage for June and July 2010, Defendant billed Complainant as though it were open to the public. Defendant charged \$3,600.00 dollars for June, 2010, and more than \$3,800.00 for July. (Exhibit A & B). By contrast, Defendant charged Complainant more than \$3,400.00 for the billing period running from May 20 to June 19, 2009, and more than \$ 5,400.00 for the billing period June 19 to July 22, 2009 (Exhibit C & D).

In addition to Defendant charging Complainant close to the amount it took to operate Bulldog's while it was open to the public, Defendant also employed various techniques to over bill Complainant that, taken together, constitute improper billing practices. Defendant used faulty meters to increase Complainants charges (Exhibit E). Defendant's meter was broken during much of the month of April, 2010, yet Defendant still charged Bulldog's more than \$600.00 without actual knowledge of how much electricity was used by Complainant. Defendant is also free to exploit 807 KAR 5:006(10) to overcharge their customers, including Complainant, by the use of meters than run up to 2% fast.

Finally, while the PSC does not have the jurisdiction to hear class action billing complaints, Complainant has reason to believe that Defendant utilizes the above techniques to improperly bill thousands of its customers. Numerous customers of Defendant have contacted Complainant to tell their stories regarding improper billing practices regularly carried out by Defendant. (Exhibit F).

ARGUMENT

I. DEFENDANT IMPROPERLY BILLED COMPLAINANT UNDER ITS TARIFF SCHEDULE

Defendant has been charging Complainant improperly high rates since at least July of 2009. According to a PSC order and the tariff located on Defendant's website (Exhibit G), Defendant is required to charge customers who use its DS Schedule, an energy use rate of \$0.091568 per kWh for the first 6,000 kWh, \$0.060042 per KWh/kW for the next 300 KWh/kW's, and \$0.050966 for any additional KWh's. See , *In the Matter of: An Examination of the Application of the Fuel Adjustment Clause of Duke Energy Kentucky, Inc. from January 1, 2006 through October 31, 2008*, Order, Case No. 2008-00522 (Ky. P.S.C., June 2, 2009)

However, during the first two pay periods under the new rates, established in Case No. 2008-00522, Defendant charged far in excess of 300 KWh at \$.060042. Defendant then abandoned use of the lowest \$0.050966 rate altogether by the third pay period after July of 2009, using three rates again only once more, September 17, 2009 to October 20, 2009. (Exhibit H). Instead, Defendant's practice is to charge the first 6000 KWh's at \$0.091568, and any KWh usage above that at \$.060042. The failure to charge at the proper rate is a clear violation of the PSC's order, and Defendant's own tariff.

II. DEFENDANT CANNOT ACCOUNT FOR THE AMOUNT OF UTILITIES CHARGED TO COMPLAINANT

Defendant does not give a reason that could adequately account for why Complainant allegedly used so much electricity and gas to operate a closed restaurant. Instead Defendant focuses on negligible rate hikes approved by the PSC in Case No. 2008-00522 and another PSC Order, *In the Matter of: Application of Duke Energy Kentucky, Inc. for an Adjustment of Rates*, Order, Case No. 2009-00202 (Ky. P.S.C., Dec 29, 2009). If Defendant had properly billed

defendant under its tariff and the PSC's order, then the difference between the pre-July 2009 and post July 2009 energy charge would be less than \$165. Other rate changes are negligible as well: The demand charge rate has remained unchanged, the PSM Rider rate increased by \$0.000011, the electric fuel charge adjustment rate increased by \$0.000632, and any increase to the Electric DSM Rider rate was largely offset by a decrease to the MSR-E Rider rate.

Complainant is alleged to have used 34,920 KWh of electricity from May 20 to June 21, 2010. Defendant merely notes that its meters registered a decrease in utilities used, as well as point out that it checked its meters after the billing cycles in question and was satisfied with the results of its own inspection. Defendant then alleges Complainant has not paid an undisputed balance of \$24,553.41 as of October 20, 2010. However, if Defendant cannot even explain why the consumption of electricity and gas was so large it is impossible for Complainant to be sure what it actually owes. This is especially true given the record of repeated meter failures, failure to conform rates to its tariff, and possible fast meter charges compiled by Defendant.

III. TAKEN TOGETHER, DEFENDANT'S ABUSE OF ESTIMATED CHARGES, OVERBILLING, AND FAST METERS ARE IMPROPER BILLING TECHNIQUES AND CONSTITUTE ILLEGAL RATE HIKES

Kentucky statutory and case law defines what rates a public utility may charge its customers. KRS § 278.030(1) states that utilities may collect "...fair, just and reasonable rates..." In National-Southwire Aluminum Company v. Big Rivers Electric Corporation, 785 S.W.2d 503 (Ky. Ct. App. 1990) the Court of Appeals examined what factors can be considered when determining what fair, just, and reasonable rates are. Customers can be required to pay for services that are "used and useful." *Id.* at 510. The Court approvingly cites to an article, "the public should pay for what it gets and get what it pays for." *Id.* at 511 *quoting* Hoecher, Used and Useful: An Autopsy of a Rate Making Policy, 8 Energy Law Journal 303 at 335 (1987). The

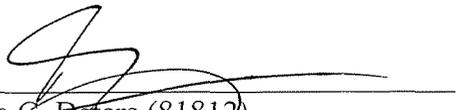
Court also considered recognized other legitimate factors such as replacement costs, debt retirement, operating costs, and excess capacity. Big Rivers Electric Corporation, 785 S.W.2d. at 512.

The PSC already determined the rates established in Case No. 2008-00522 and Case No. 2009-00202 were fair, just, and reasonable. Defendant's attempts to go beyond these rates fit none of the factors above. It's clear that a utility company cannot charge its customers for electricity or gas they never used. Beyond this, even if Defendant's customers could be compelled to pay for electricity they never used, only the PSC can determine whether a public utility such as Defendant may raise its rates. KRS § 278.040. Thus, Defendant's unilateral decision to charge rates in excess of those established by the PSC, employ meters that are up to 2% fast, and use broken meters as an opportunity to invent extra charges are all prohibited as improper rate increases.

CONCLUSION

"... [W]hat [a] utility is forbidden to do directly, it may not accomplish by indirection by way of resort to any device or subterfuge leading to the same result." Southeastern Land Co. v. Louisville Gas & Electric Co., 262 Ky. 215, 90 S.W.2d 1 at 3 (Ky. 1936). Complainant has demonstrated that it has been overcharged in violation of the terms of Defendant's tariff. Alternatively, Complainant has shown that if it has not been billed at a rate in violation of Defendant's tariff, the only explanation for how a closed restaurant can use such large amounts of gas and electricity is a faulty or fast meter. Complainant has stated grounds upon which relief can be granted, and Defendant's motion to dismiss should be denied.

Respectfully,



Eric C. Deters (81812)
ERIC C. DETERS AND ASSOCIATES
5247 Madison Pike
Independence KY, 41051
(859) 363-1900
(859) 363-1444 (Fax)
Counsel for Complainant

CERTIFICATE OF SERVICE

This will certify that a true and correct copy of the foregoing was served to the following by US Mail on this ~~30th~~ day of December, 2010.

Mark David Goss
FROST BROWN TODD, LLC
250 W. Main St., Suite 2800
Lexington, KY 40507-1749

Account Number 90 14

Due Date	Amount Due
Jul 14, 2010	\$ 3,612.09

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00003612090

' 071420108 00003777510

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1209

Mail Payments To	Account Information	
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 22 not included Last payment received Jun 21	Bill prepared on Jun 22, 2010 Next meter reading Jul 21, 2010

Meter Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Mult	Usage	Actual kW
Gas 000172281	May 20	Jun 21	32	41518	42267	1	749	
Elec 106195956	May 20	Jun 21	32	601	1474	40	34,920	99.60

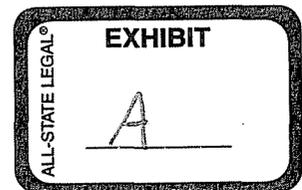
Gas - Commercial	
Usage - 749 CCF	
Duke Energy - Rate GS	\$ 689.24
Current Gas Charges	\$ 689.24
Gas Cost Recovery \$0.65150000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 3,955.87
Payment(s) Received	3,955.87 cr
Balance Forward	0.00
Current Gas Charges	689.24
Current Electric Charges	2,619.14
Taxes	303.71
Current Amount Due	\$ 3,612.09

Electric - Commercial	
Usage - 34,920 kWh	99.60 kW
Duke Energy - Rate DS01	\$ 2,619.14
Current Electric Charges	\$ 2,619.14

Taxes	
Taxes	\$ 303.71

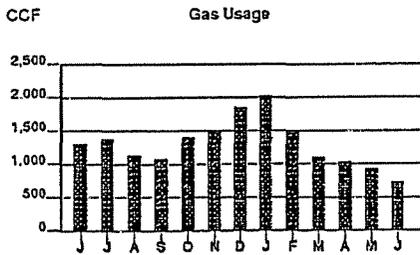
Due Date	Amount Due	After
Jul 14, 2010	\$ 3,612.09	Jul 14, 2010
		\$ 3,777.51



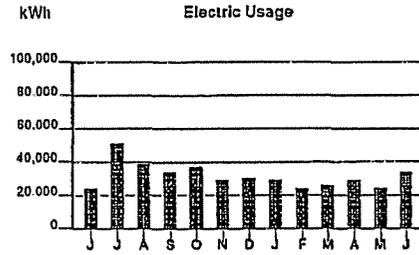
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 749 May 20 - Jun 21 32 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 749 CCF @ \$ 0.20530000 153.77 Gas Cost Recovery 749 CCF @ \$ 0.65150000 487.97	\$ 689.24 Total Current Gas Charges \$ 689.24
Electric Meter - 106195956 Multipliers - 40 kWh Usage - 34,920 Demand Read - 02.49 Actual kW - 99.60 May 20 - Jun 21 32 Days	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 84.60 kW @ \$ 7.75000000 655.65 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 28,920 kWh @ \$ 0.06004200 1,736.41 Elec DSM Rider 34,920 kWh @ \$ 0.00091700 32.02 Rider MSR-E 34,920 kWh 0.00000000 0.00 Rider PSM 34,920 kWh @ \$ 0.00091700cr 32.02cr Elec Fuel Adjustment 34,920 kWh @ \$ 0.00966000cr 337.33cr	2,619.14 Total Current Electric Charges \$ 2,619.14

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 99.25 Kentucky State Tax 204.46	\$ 303.71
	Total Taxes	\$ 303.71



Calculations based on most recent 12 month history
 Total Usage 15,731
 Average Usage 1,311



Calculations based on most recent 12 month history
 Total Usage 393,400
 Average Usage 32,783

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	1,303	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495	1,114	1,031	937	749
Electric	24,840	61,600	39,920	34,840	37,960	29,360	30,280	29,600	24,880	26,240	29,760	24,040	34,920

DISCONNECT NOTICE

Account Number 90 14

Due Date	Amount Due
Aug 13, 2010	\$ 7,418.90

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00007418906

081320101 00007585667

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments to:	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jul 22 not included Bill prepared on Jul 22, 2010 Next meter reading Aug 19, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$3,612.09 is not paid before 08/09/2010. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual kW
Gas 000172281	Jun 21 Jul 21	30	42267 42973	1	706	
Elec 106195956	Jun 21 Jul 21	30	1474 2284	40	32,400	111.20

Gas - Commercial	
Usage - 706 CCF	
Duke Energy - Rate GS	\$ 674.36
Current Gas Charges	\$ 674.36
Gas Cost Recovery \$0.68260000/CCF	

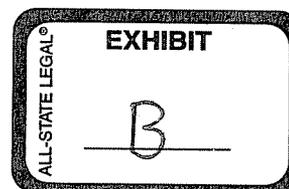
Current Billing	
Amt Due - Previous Bill	\$ 3,612.09
Late Payment Charge(s)	165.42
Balance Forward	3,777.51
Current Gas Charges	674.36
Current Electric Charges	2,660.85
Taxes	306.18
Current Amount Due	\$ 7,418.90

Electric - Commercial	
Usage - 32,400 kWh	111.20 kW
Duke Energy - Rate DS01	\$ 2,660.85
Current Electric Charges	\$ 2,660.85

Taxes	
Taxes	\$ 306.18

DISCONNECT NOTICE

Due Date	Amount Due	After
Aug 13, 2010	\$ 7,418.90	Aug 13, 2010
		\$ 7,585.66

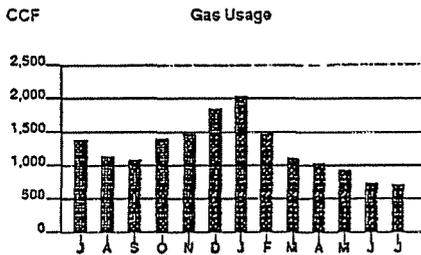


Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

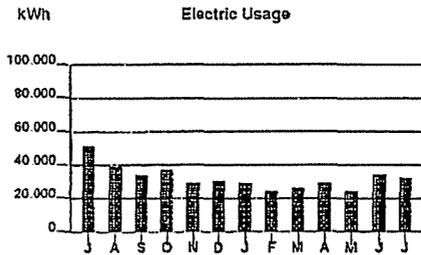
Reduce Your Carbon Footprint: Looking for a way to help the environment? Participating in the new Carbon Offset Program is an easy and inexpensive way to balance out the environmental consequences of your energy use. Visit www.balanceyourequation.com for more information.

Explanation of Current Charges			
Gas Meter - 000172281	Duke Energy Rate GS - General Service		
CCF Usage - 706	Customer Charge	\$ 47.50	
Jun 21 - Jul 21 30 Days	Gas Delivery Charge 706 CCF @ \$ 0.20530000	144.94	
	Gas Cost Recovery 706 CCF @ \$ 0.68260000	481.92	\$ 674.36
Total Current Gas Charges			\$ 674.36
Electric Meter - 106195956	Duke Energy Rate DS01 - Distribution Service		
Multipliers - 40	Customer Charge	\$ 15.00	
kWh Usage - 32,400	Demand Chrg 15.00 kW @ 0.00000000	0.00	
Demand Read - 02.78	96.20 kW @ \$ 7.75000000	745.55	
Actual kW - 111.20	Energy Chrg 6,000 kWh @ \$ 0.09156800	549.41	
Jun 21 - Jul 21 30 Days	26,400 kWh @ \$ 0.06004200	1,585.11	
	Elec DSM Rider 32,400 kWh @ \$ 0.00091700	29.71	
	Rider MSR-E 32,400 kWh @ 0.00000000	0.00	
	Rider PSM 32,400 kWh @ \$ 0.00091700cr	29.71cr	
	Elec Fuel Adjustment 32,400 kWh @ \$ 0.00722900cr	234.22cr	2,660.85
Total Current Electric Charges			\$ 2,660.85

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 100.06
	Kentucky State Tax	206.12
Total Taxes		\$ 306.18



Calculations based on most recent 12 month history
 Total Usage 15,060
 Average Usage 1,255



Calculations based on most recent 12 month history
 Total Usage 374,200
 Average Usage 31,183

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495	1,114	1,031	937	749	708
Electric	51,800	39,920	34,840	37,980	29,360	30,280	29,600	24,880	26,240	29,760	24,040	34,920	32,400

REMINDER NOTICE

Account Number 90 14

Due Date	Amount Due
Jul 14, 2009	\$ 6,146.85

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00006346856

' 073420094 00006379656

REMINDER NOTICE

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 22 not included Bill prepared on Jun 22, 2009 Next meter reading Jul 21, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual kW
Gas 000148913	May 20 Jun 19	30	22444 23747	1	1,303	
Elec 106038091	May 20 Jun 04	15	14791 E 14883	40	3,680	95.60
Elec 108007257*	Jun 04 Jun 19	15	00000 529	40	21,160	101.20

* New Meter

Gas - Commercial	
Usage -	1,303 CCF
Duke Energy - Rate GS	\$ 1,134.81
Current Gas Charges	\$ 1,134.81
Gas Cost Recovery \$0.63920000/CCF	

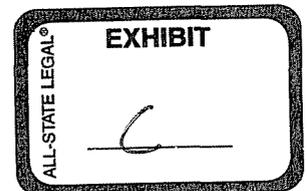
Current Billing	
Amt Due - Previous Bill	\$ 4,360.61
Late Payment Charge(s)	46.57
Canceled Charges:	
Electric Charges	3,343.71cr
Prior Month(s) Charges:	
Electric Charges	1,246.73
Balance Forward	2,310.20
Current Gas Charges	1,134.81
Current Electric Charges	2,274.43
Taxes	427.41
Current Amount Due	\$ 6,146.85

Electric - Commercial	
Usage -	24,840 kWh 101.66 kW*
Duke Energy - Rate DS01	\$ 2,274.43
Current Electric Charges	\$ 2,274.43
* Based on 85% of Previous Maximum Actual Demand of 119.60 kW Billed in Sep 08.	

Taxes	
Taxes	\$ 427.41

REMINDER NOTICE

Due Date	Amount Due	After
Jul 14, 2009	\$ 6,146.85	Jul 14, 2009
		\$ 6,379.65



REMINDER NOTICE

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

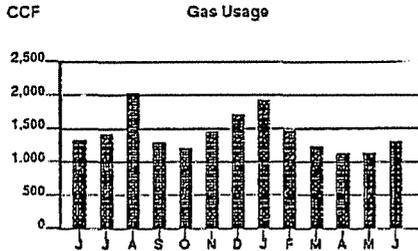
This bill reflects canceled and rebilled electric charges for prior months.

Explanation of Current Charges		
Gas Meter - 000148913 CCF Usage - 1,303 May 20 - Jun 19 30 Days	Duke Energy Rate GS - General Service Customer Charge \$ 30.00 Gas Delivery Charge 1,303 CCF @ \$ 0.20949000 272.97 Rider MSR-G 1,303 CCF @ \$ 0.00080000cr 1.04cr Gas Cost Recovery 1,303 CCF @ \$ 0.63920000 832.88	
	Total Current Gas Charges	\$ 1,134.81
Electric Meter - 106038091 Multipliers - 40 kWh Usage - 3,680 Demand Read - 02.39 Actual kW - 95.60 May 20 - Jun 04 15 Days Meter - • 108007257 Multipliers - 40 kWh Usage - 21,160 Demand Read - 02.53 Actual kW - 101.20 Billed kW - 101.66* Jun 04 - Jun 19 15 Days • Meter Change * Based on 85% of Previous Maximum Actual Demand of 119.60 kW Billed in Sep 08	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 86.66 kW @ \$ 7.75000000 671.62 Energy Chrg 6,000 kWh @ \$ 0.07942700 476.56 18,840 kWh @ \$ 0.04790100 902.45 Elec DSM Rider 24,840 kWh @ \$ 0.00051200 12.72 Rider MSR-E 24,840 kWh @ \$ 0.00022300cr 5.54cr Rider PSM 24,840 kWh @ \$ 0.00004800 1.19 Elec Fuel Adjustment 24,840 kWh @ \$ 0.00806900 200.43	
	Total Current Electric Charges	\$ 2,274.43

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Prior Month(s) Charges		
Electric Meter - 106038091	Duke Energy Rate DS01 - Distribution Service	
Multipliers - 40	Customer Charge	\$ 15.00
kWh Pres Read - 14791E	Demand Chrg	
kWh Prev Read - 14629	15.00 kW	0.00000000
kWh Usage - 6,480	86.66 kW @ \$ 7.75000000	671.62
Demand Read - 02.39	Energy Chrg	
Actual kW - 95.60	6,000 kWh @ \$ 0.07942700	476.56
Billed kW - 101.66*	480 kWh @ \$ 0.04790100	22.99
Apr 21 - May 20	Elec DSM Rider	
29 Days	6,480 kWh @ \$ 0.00051200	3.32
	Rider MSR-E	
	6,480 kWh @ \$ 0.00022300cr	1.45cr
	Rider PSM	
	6,480 kWh @ \$ 0.00047700	3.09
* Based on 85% of Previous Maximum Actual Demand of 119.60 kW Billed in Sep 08	Elec Fuel Adjustment	
	6,480 kWh @ \$ 0.00858000	55.60
	Total Prior Electric Charges	\$ 1,246.73

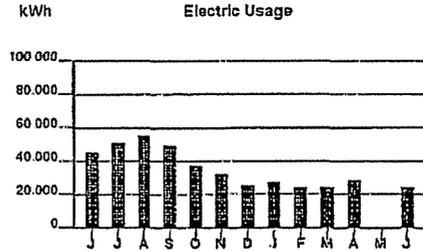
Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 139.67
	Kentucky State Tax	287.74
	Total Taxes	\$ 427.41



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 17,427
Average Usage 1,452



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 380,800
Average Usage 31,733

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	1,339	1,441	2,029	1,317	1,211	1,473	1,705	1,946	1,496	1,230	1,140	1,136	1,303
Electric	45,320	51,640	55,880	49,480	37,280	32,080	25,360	27,080	24,320	24,440	28,400	0	24,840

REMINDER NOTICE

Due Date	Amount Due
Aug 17, 2009	\$ 6,480.67

Account Number 90 14

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00006480675

181720096 00006752756

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy 1-800-774-1202 For Account Services, please contact Business Service Center	

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 24 not included Last payment received Jul 13 Bill prepared on Jul 24, 2009 Next meter reading Aug 19, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter	Number	Reading Date From	To	Days	Meter Reading Previous	Present	Multi	Usage	Actual kW
Gas	000148913	Jun 19	Jul 22	33	23747	25124	1	1,377	
Elec	108007257	Jun 19	Jul 22	33	529	1819	40	51,600	110.00

Gas - Commercial	
Usage -	1,377 CCF
Duke Energy - Rate GS	\$ 1,100.88
Current Gas Charges	\$ 1,100.88
Gas Cost Recovery \$0.56900000/CCF	

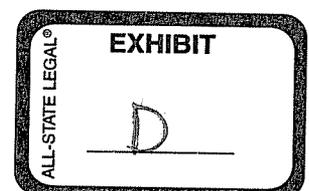
Current Billing	
Amt Due - Previous Bill	\$ 6,146.85
Payment(s) Received	5,607.34cr
Balance Forward	539.51
Current Gas Charges	1,100.88
Current Electric Charges	4,340.74
Taxes	499.54
Current Amount Due	\$ 6,480.67

Electric - Commercial	
Usage -	51,600 kWh 110.00 kW
Duke Energy - Rate DS01	\$ 4,340.74
Current Electric Charges	\$ 4,340.74

Taxes	
Taxes	\$ 499.54

REMINDER NOTICE

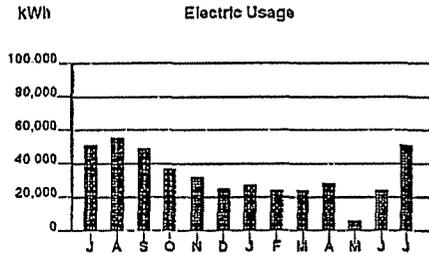
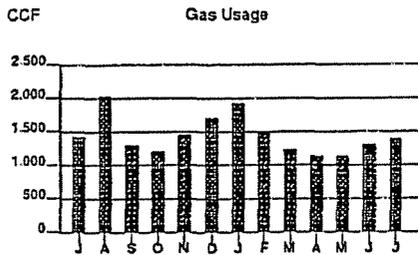
Due Date	Amount Due	After
Aug 17, 2009	\$ 6,480.67	Aug 17, 2009
		\$ 6,752.75



Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas	Duke Energy	
Meter - 000148913	Rate GS - General Service	
CCF Usage - 1,377	Customer Charge	\$ 30.00
Jun 19 - Jul 22	Gas Delivery Charge	
33 Days	1,377 CCF @ \$ 0.20949000	288.47
	Rider MSR-G	
	1,377 CCF @ \$ 0.00080000cr	1.10cr
	Gas Cost Recovery	
	1,377 CCF @ \$ 0.56900000	783.51
		\$ 1,100.88
	Total Current Gas Charges	\$ 1,100.88
Electric	Duke Energy	
Meter - 108007257	Rate DS01 - Distribution Service	
Multipliers - 40	Customer Charge	\$ 15.00
kWh Usage - 51,600	Demand Chrg	
Demand Read - 02.75	15.00 kW @ 0.00000000	0.00
Actual kW - 110.00	95.00 kW @ \$ 7.75000000	736.25
Jun 19 - Jul 22	Energy Chrg	
33 Days	6,000 kWh @ \$ 0.09156800	549.41
	33,000 kWh @ \$ 0.06004200	1,981.39
	12,600 kWh @ \$ 0.05096600	642.17
	Elec DSM Rider	
	51,600 kWh @ \$ 0.00051200	26.42
	Rider MSR-E	
	51,600 kWh @ \$ 0.00022300cr	11.51cr
	Rider PSM	
	51,600 kWh @ \$ 0.00004800	2.48
	Elec Fuel Adjustment	
	51,600 kWh @ \$ 0.00773500	399.13
		4,340.74
	Total Current Electric Charges	\$ 4,340.74

Explanation of Taxes		
Taxes	Kentucky State Tax	\$ 336.29
	Rate Incr for School Tax	163.25
		\$ 499.54
	Total Taxes	\$ 499.54



Calculations based on most recent 12 month history
 Total Usage 17,363
 Average Usage 1.447

Calculations based on most recent 12 month history
 Total Usage 387,240
 Average Usage 32.270

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	1,441	2,029	1,317	1,211	1,473	1,705	1,946	1,498	1,230	1,140	1,136	1,303	1,377
Electric	51,640	55,880	49,480	37,280	32,080	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,600

May 24, 2010

Willie's of Independence
2015 Declaration Dr.
Independence, IN 41051

Subject: Billing Adjustment for Unmetered Usage for Account Number 0410220802

Dear Customer:

It has been determined that our electric meter 108007257 at 2015 Declaration Dr. was not registering properly for the time period of 4/21/10 to 4/30/10. As a result of this finding, the meter was replaced on 4/30/10. Although metering equipment may occasionally malfunction, use of the service often continues without interruption and without proper meter registration.

When this circumstance occurs, Kentucky law states that the company can re-bill commercial accounts for the portion of the electric usage that did not register up to two years immediately prior to the date the defective meter was removed. Therefore, in accordance with Kentucky law, in order to bill for the unmetered usage, we have recalculated and re-billed your account for the time period of 4/21/10 to 4/30/10.

The method of determining the actual usage during this time period was based on a review of your usage patterns before and/or after installation of the new meter. Additionally, the appropriate rate in effect during the malfunction period was used to calculate the dollar amount owed. Any payments made to this account during the noted time period have been credited as well.

A billing adjustment for \$617.90 for the unmetered usage will be reflected on your next bill.

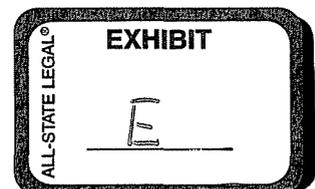
We realize that unexpected bills can be difficult to manage. After you have received your bill, if you need to make payment arrangements or if you have any questions concerning the adjustment, please feel free to call our Business Service Center at 1-800-774-1202.

At Duke Energy, we value you as a customer and appreciate the opportunity to serve your electric needs.

Sincerely,



J.R. Rainear
Customer Service Department



Eric Deters

From: [REDACTED]
To: Eric Deters
Cc:
Subject: RE: CLASS ACTION UTILITY CASES
Attachments:

Sent: Fri 10/22/2010 9:22 AM

Yes I will.

I will keep a record each time this happens to me.

[REDACTED]

From: eric@ericdeters.com [mailto:eric@ericdeters.com]
Sent: Thursday, October 21, 2010 10:53 PM
To: [REDACTED]
Subject: Re: CLASS ACTION UTILITY CASES

At no cost...will you join me?

Sent on the Sprint® Now Network from my BlackBerry®

From: [REDACTED]

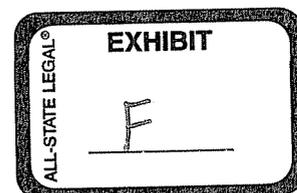
Date: Thu, 21 Oct 2010 23:46:06 -0500

To: <eric@ericdeters.com>

Subject: CLASS ACTION UTILITY CASES

Hello Eric,

If you are still filling a case against the utilities I have something.



[REDACTED]

I had the water turned on 8-18-2010. They charged me the \$36.89. 8-18-2010 thru 8-31-2010. I was told that was the average.

9-1-2010 thru 9-30-2010 I was charged \$40.37.

The house is empty and there should only be a couple of gallons used a month. There is no running toilet or bath in this house.

I called and asked what is up and was told they would adjust it to their minimum even if no water is being used.

\$10.12/month sanitation

\$4.44 / month storm water

I have this happen all the time with houses but haven't had anything documented to send you.

Both the water company and the electric company will charge a minimum fee even the utility is shut off at the service entrance by the home owner. The only way to avoid this minimum fee is to call them and have them shut off the service. I do this for my gas at my personal residence each summer, but then they charge me \$25 to come back out and turn it back on.

Listen to you on the radio all of the time and love your show. The issues are generally very relevant to what I am dealing with.

Thanks for all your help,

[REDACTED]

[REDACTED]

Loretta Little

From: Eric Deters
Sent: Monday, October 11, 2010 2:56 PM
To: Loretta Little
Subject: FW: DUKE ENERGY

Attachments: S25C-210101114150.pdf



S25C-210101114150.pdf (2 MB)

-----Original Message-----

From: [REDACTED]
Sent: Monday, October 11, 2010 2:55 PM
To: Eric Deters
Subject: DUKE ENERGY

Eric:

I was listening to your show on Saturday regarding the utility company and the monopoly rip off. I received (please see attached) an invoice and letter from Duke Energy. It seems that my Gas meter wasn't working properly and a few months they didn't bill me. They came up with an estimate on what they think I owe. I put a high efficiency furnace in Aug 2008 and I'm not sure what they are doing is legal or fair. Any suggestions? The bill is now close to \$1500.00 due in a couple weeks. If you want to contact me after 5:00 my cell is [REDACTED]. Or at work [REDACTED]. Would love some input on what to do.

Sincerely,

[REDACTED]

Vs. Duke

[REDACTED]

[REDACTED]

COPIE TO: Eric Deters

IN CARE OF: Clear Channel Cincinnati 700WLW
8044 Montgomery Rd. Suit 650
Cincinnati, Ohio 45236 e
Ph (513) 686-8300

Date: July 29, 2010

Dear Sir

A friend told me you have a billing problem with Duke Energy. I also had a billing problem in the spring of 2008.

My problem was triggered by Duke's policy to read the meter once every 12 months. Their delay in reading, then using a high estimated value resulted in questionable computed values for previous months in the billing cycle.

This is my experience and analysis as presented to Brian Thomas and Howard Ain as of March 10, 2009, that has resulted in no response or effort on their part.

After looking at the Ohio Consumers Counsel website I came to the conclusion it was a waist of time and just a put off.

Like to hear from you!

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

CONTACT US

Call the business desk at 513-768-8500

Editor: Josh Pichler, jpichler@enquirer.com

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business updates, as they happen.
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Duke exec quits under fire

By Mike Boyer

mboyer@enquirer.com

E-mails show personal relationship with regulator

James L. Turner, a top executive of Duke Energy Corp. and former president of Cinergy Corp. in Cincinnati, has resigned after e-mails surfaced outlining his social relationship with the former head of Indiana's utility commission.

It's the latest twist in an ongoing ethics probe involving the Indiana regulatory commission and Duke officials.

Last month Duke fired the head of its Indiana business, and Indiana Gov. Mitch Daniels has ordered a review of Duke's cases before the commission.

State regulatory commissions rule on rate requests and other matters regarding public utilities.

"As a leader, I have a duty to ex-

ercise the highest level of professionalism at all times in my communications," Turner said Monday in a statement. "In certain e-mails to a former commissioner in Indiana, I fell short of this standard."

The Indianapolis Star reported last month that it obtained dozens of e-mails under an open records request showing that Turner and then-Indiana Utility Regulatory Commission chairman David Lott Hardy joked and discussed personal topics, sometimes trading messages eight or 10 times a day.

"Would the ethics police have a cow if you and the woman came up some weekend?" Turner wrote, according to e-mails published last month in the Star.

Hardy wrote back: "Probably - we might be in the area some afternoon, but I won't be doing this forever."

Daniels fired Hardy in October, saying Hardy let a top utility commission lawyer handle Duke matters at the same time the attorney was discussing a job with the utility company.

In 2005, shortly before the merger between Duke Energy and the former Cinergy Corp was completed, Turner was promoted to president of Cinergy from chief financial officer.

At Duke, Turner was president and CEO of the company's U.S. franchised electric and gas business.

With Turner's resignation, Duke said its state presidents will report directly to chairman and CEO James Rogers. That includes Julie S. Janson, president of Duke Energy Ohio and Kentucky.

Last year, Turner earned a salary of \$650,000 plus stock awards, cash incentives and other compensation worth a total of \$4.35 million. That made him second in total compensation only to Rogers. The CEO earned compensation totaling \$6.9 million.

Shares of Duke Energy Corp., based in Charlotte, N.C., fell 11 cents to \$17.68 at the close of trading Monday.

The Associated Press contributed.

Deters Associate 2

From: [REDACTED] <[REDACTED]@yahoo.com>
Sent: Thursday, December 02, 2010 2:13 PM
To: Deters Associate 2
Subject: Re: Duke Energy

On the night of the fire, a woman living in unit #33 lit a cigarette which caused the initial explosion. From what I understand (I am not one hundred percent), Duke was at the complex to light a pilot light either that day or the day prior. The woman allegedly called Duke to report a gas smell and she was told that it had already been taken care of. We later found out that an untapped gas line was the cause of the explosion. She lived in unit 33, and I lived in unit 31. All I remember is hearing a blast, my dog barking, and a woman yelling "My hand, my hand". The next thing I knew was there was glass on the ground and two of my neighbors and a police officer telling me to get out immediately. Five to ten minutes later almost all ten units were engulfed in flames. As far as Duke is concerned, I'm not sure if they are taking responsibility for the blaze, but I do know that the fire was ruled an accident. My wife and I spoke to several others and it was said that the building was full of violations. Between Duke and Steeplechase, I'm not totally sure which one is responsible. Please let me know if there is anything I can do to make things more clear for you and I will do my best to answer any questions that you may have. Thank you so much for your immediate reply, and I look forward to hearing from you soon!

--- On Thu, 12/2/10, Deters Associate 2 <DAssociate2@ericdeters.com> wrote:

From: Deters Associate 2 <DAssociate2@ericdeters.com>
Subject: Duke Energy
To: [REDACTED]
Date: Thursday, December 2, 2010, 10:02 AM

I'm interested. Can you email me more details? What are the details against Duke?

Eric Deters



Cincy school district says Duke overcharged

By Jessica Brown
jlbrown@enquirer.com

Cincinnati Public Schools is filing a complaint today against Duke Energy alleging the utility overcharged the district by more than a half-million dollars.

According to the complaint, Duke over billed the district at least \$511,765 between 2004 and 2008 for electric services at the district's modular units - temporary buildings that schools use while their buildings are being renovated.

The district says Duke improperly classified the units and therefore had been charging an incorrect and more expensive rate for years.

The district discovered the problem after hiring an energy consultant to do a routine audit of its energy bills. It decided to file the complaint

with the Public Utilities Commission of Ohio after Duke refused to give a full refund, said Jonathan Boyd, district treasurer.

Duke has previously told The Enquirer that it believes it has charged the district correctly.

The district sent the complaint to PUCO via overnight mail on Wednesday. Because PUCO was closed on Thanksgiving, the complaint won't be filed until today.

The district is seeking a refund and court costs.

The district also asks PUCO to require Duke to develop a procedure to make sure customers are informed about what kind of rates are available to them. It claims Duke's service regulations require that the utility let customers know about the cheapest options that fit their needs. In this case, that didn't hap-

pen, according to the district.

"It's unfortunate that Duke refuses to give us the refund," Boyd said. "We're clearly due the refund, and in negotiations they were willing to give us much less. We're just not willing to accept that. It's been frustrating to get to this point to have to get the money back because they charged us an incorrect rate."

The situation comes as the district works to deal with a projected deficit of nearly \$20 million by June 2012 - a number that could get bigger if the state decides to reduce its education funding next year.

The district's general fund budget for the 2010-11 school year is \$467 million.

"While the half-million dollars won't save the district, half a million dollars means we can keep five to six positions that we would otherwise have to lay off," Boyd said.

RATE DS

SERVICE AT SECONDARY DISTRIBUTION VOLTAGE

APPLICABILITY

Applicable to electric service for usual customer load requirements where the Company specifies service at the standard secondary system voltage and the Company determines that facilities of adequate capacity are available adjacent to the premises to be served, and the customer's average monthly demand is determined by the Company to be less than 500 kilowatts. Electric service must be supplied at one point of delivery and is not applicable for resale service.

TYPE OF SERVICE

Alternating current 60 Hz, single phase or three phase at the Company's standard distribution voltage of 34,500 volts or lower.

NET MONTHLY BILL

Computed in accordance with the following charges provided, however, that the maximum monthly rate, excluding the customer charge, and all applicable riders, shall not exceed \$0.241184 per kilowatt-hour (kilowatt of demand is abbreviated as kW and kilowatt-hours are abbreviated as kWh):

1. Base Rate

(a) Customer Charge per month		
Single Phase Service	\$ 7.50	per month
Three Phase Service	\$ 15.00	per month
(b) Demand Charge		
First 15 kilowatts	\$ 0.00	per kW
Additional kilowatts	\$ 7.75	per kW
(c) Energy Charge		
First 6,000 kWh	\$0.091568	per kWh
Next 300 kWh/kW	\$0.060042	per kWh
Additional kWh	\$0.050966	per kWh

2. Applicable Riders

The following riders are applicable pursuant to the specific terms contained within each rider:
Sheet No. 78, Rider DSMR, Demand Side Management Rider
Sheet No. 80, Rider FAC, Fuel Adjustment Clause
Sheet No. 81, Rider MSR-E, Merger Savings Credit Rider – Electric
Sheet No. 82, Rider PSM, Profit Sharing Mechanism

The minimum charge shall be the Customer Charge shown above.

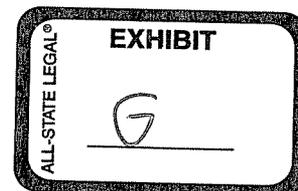
For customers receiving service under the provisions of former Rate C, Optional Rate for Churches, as of June 25, 1981, the maximum monthly rate per kilowatt-hour shall not exceed \$0.148065 per kilowatt-hour plus all applicable riders.

Issued by authority of an Order of the Kentucky Public Service Commission dated June 2, 2009 in Case No. 2008-00522

Issued: September 29, 2010

Effective: September 30, 2010

Issued by Julie Janson, President



NET MONTHLY BILL (Cont'd)

When both single and three phase secondary voltage services are required by a customer, the monthly kilowatt-hour usage and kilowatt demands shall be the respective arithmetical sums of both services.

METERING

The Company may meter at secondary or primary voltage as circumstances warrant. If the Company elects to meter at primary voltage, the kilowatt-hours registered on the Company's meter will be reduced one and one-half percent (1.5%) for billing purposes.

DEMAND

The demand shall be the kilowatts derived from the Company's demand meter for the fifteen-minute period of customer's greatest use during the billing period, as determined by the Company, adjusted for power factor, as provided herein. At its option, the Company may not install a demand meter if the nature of the load clearly indicates the load will have a constant demand, in which case the demand will be the calculated demand.

In no event will the billing demand be taken as less than the higher of the following:

- a) 85% of the highest monthly kilowatt demand established in the summer period and effective for the next succeeding eleven (11) months; or
- b) One (1) kilowatt for single phase secondary voltage service and five (5) kilowatts for three phase secondary voltage service.

If a customer requests reconnection of an account within twelve (12) months of a disconnection order, the customer's demand record for the period of disconnection will be re-established for purposes of billing and administration of the preceding clause.

For purposes of administration of the above clause, the summer period is defined as that period represented by the Company's billing for the four (4) revenue months of June through September. The winter period is defined as that period represented by the Company's billing for the eight (8) revenue months of January through May and October through December.

POWER FACTOR ADJUSTMENT

The power factor to be maintained shall be not less than 90% lagging. If the Company determines customer's power factor to be less than 90%, the billing demand will be the number of kilowatts equal to the kilovolt amperes multiplied by 0.90.

At the Company's option, power factor may be determined by the following methods:

- a. Continuous measurement
 - the power factor, as determined during the interval in which the maximum kW demand is established, will be used for billing purposes; or

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Issued: September 29, 2010

Effective: September 30, 2010

Issued by Julie Janson, President

POWER FACTOR ADJUSTMENT (Cont'd)

b. Testing

- the power factor, as determined during a period in which the customer's measured kW demand is not less than 90% of the measured maximum kW demand of the preceding billing period, will be used for billing purposes until superseded by a power factor determined by a subsequent test made at the direction of Company or request of customer.

LATE PAYMENT CHARGE

Payment of the Net Monthly Bill must be received in the Company's office within twenty-one (21) days from the date the bill is mailed by the Company. When not so paid, the Gross Monthly Bill, which is the Net Monthly Bill plus 5%, is due and payable.

TERMS AND CONDITIONS

The initial term of contract shall be for a minimum period of three (3) years terminable thereafter by a minimum notice of either the customer or the Company as prescribed by the Company's Service Regulations.

The Company is not obligated to extend, expand or rearrange its transmission system voltage if it determines that existing distribution and/or transmission facilities are of adequate capacity to serve the customer's load.

If the Company offers to provide the necessary facilities for transmission service, in accordance with its Service Regulations, an annual facilities charge, applicable to such additional facilities, is established at twenty (20) percent of actual cost. The annual facilities charge shall be billed in twelve monthly installments to be added to the demand charge.

For purposes of administration of this rate, the Company will determine the customer's average monthly demand based upon the twelve months ending December of each year after the applicable term of service has been fulfilled by the customer. If the customer's monthly demand exceeds 500 kilowatts and the Company expects the customer's demand to remain in excess of 500 kilowatts, then the Company will notify the customer prior to May of the succeeding year that the provisions of Rate DT, Time-of-Day Rate for Distribution Service shall be applicable beginning with the June revenue month billing and shall continue until the term of service of that rate has been fulfilled. In the case where a customer's average demand is estimated by the Company to be significantly less than 500 kilowatts, the Company may, at its discretion, waive the twelve month demand history requirement in the determination of the applicability of this rate.

The supplying of, and billing for, service and all conditions applying thereto, are subject to the jurisdiction of the Kentucky Public Service Commission, and to the Company's Service Regulations currently in effect, as filed with the Kentucky Public Service Commission, as provided by law.

Issued by authority of an Order of the Kentucky Public Service Commission dated June 2, 2009 in Case No. 2008-00522

Issued: September 29, 2010

Effective: September 30, 2010

Issued by Julie Janson, President

REMINDER NOTICE

Account Number 90 14

Due Date	Amount Due
Jul 14, 2009	\$ 6,146.85

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00006146856

071420094 00006379656

REMINDER NOTICE

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy 1-800-774-1202 For Account Services, please contact Business Service Center	

Mail Payments to	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 22 not included Bill prepared on Jun 22, 2009 Next meter reading Jul 21, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual (kW)
Gas 000148913	May 20 Jun 19	30	22444 23747	1	1,303	
Elec 106038091	May 20 Jun 04	15	14791 E 14883	40	3,680	95.60
Elec 108007257*	Jun 04 Jun 19	15	00000 529	40	21,160	101.20

* New Meter

Gas - Commercial	
Usage - 1,303 CCF	
Duke Energy - Rate GS	\$ 1,134.81
Current Gas Charges	\$ 1,134.81
Gas Cost Recovery \$0.63920000/CCF	

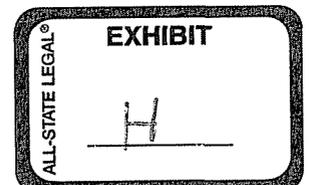
Current Billing	
Amt Due - Previous Bill	\$ 4,360.61
Late Payment Charge(s)	46.57
Canceled Charges:	
Electric Charges	3,343.71
Prior Month(s) Charges:	
Electric Charges	1,246.73
Balance Forward	2,310.20
Current Gas Charges	1,134.81
Current Electric Charges	2,274.43
Taxes	427.41
Current Amount Due	\$ 6,146.85

Electric - Commercial	
Usage - 24,840 kWh	101.66 kW *
Duke Energy - Rate DS01	\$ 2,274.43
Current Electric Charges	\$ 2,274.43
* Based on 85% of Previous Maximum Actual Demand of 119.60 kW Billed in Sep 08.	

Taxes	
Taxes	\$ 427.41

REMINDER NOTICE

Due Date	Amount Due	After
Jul 14, 2009	\$ 6,146.85	Jul 14, 2009
		\$ 6,379.65



REMINDER NOTICE

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Should payment of this bill by the due date present a problem, please call us at the number listed in the "For Inquiries Call" section of your bill.

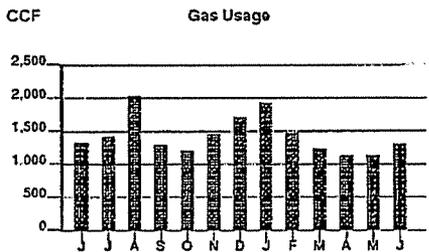
This bill reflects canceled and rebilled electric charges for prior months.

Explanation of Current Charges		
Gas Meter - 000148913 CCF Usage - 1,303 May 20 - Jun 19 30 Days	Duke Energy Rate GS - General Service Customer Charge \$ 30.00 Gas Delivery Charge 1,303 CCF @ \$ 0.20949000 272.97 Rider MSR-G 1,303 CCF @ \$ 0.00080000cr 1.04cr Gas Cost Recovery 1,303 CCF @ \$ 0.63920000 832.88	
Total Current Gas Charges		\$ 1,134.81
Electric Meter - 106038091 Multipliers - 40 kWh Usage - 3,680 Demand Read - 02.39 Actual kW - 95.60 May 20 - Jun 04 15 Days Meter - * 108007257 Multipliers - 40 kWh Usage - 21,160 Demand Read - 02.53 Actual kW - 101.20 Billed kW - 101.66* Jun 04 - Jun 19 15 Days • Meter Change • Based on 85% of Previous Maximum Actual Demand of 119.60 kW Billed in Sep 08	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW 0.00000000 0.00 86.66 kW @ \$ 7.75000000 671.62 Energy Chrg 6,000 kWh @ \$ 0.07942700 476.56 18,840 kWh @ \$ 0.04790100 902.45 Elec DSM Rider 24,840 kWh @ \$ 0.00051200 12.72 Rider MSR-E 24,840 kWh @ \$ 0.00022300cr 5.54cr Rider PSM 24,840 kWh @ \$ 0.00004800 1.19 Elec Fuel Adjustment 24,840 kWh @ \$ 0.00806900 200.43	
Total Current Electric Charges		\$ 2,274.43

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Prior Month(s) Charges		
Electric Meter - 106038091 Multipliers - 40 kWh Pres Read - 14791E kWh Prev Read - 14629 kWh Usage - 6,480 Demand Read - 02.39 Actual kW - 95.60 Billed kW - 101.66* Apr 21 - May 20 29 Days	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 86.66 kW @ \$ 7.75000000 671.62 Energy Chrg 6,000 kWh @ \$ 0.07942700 476.56 480 kWh @ \$ 0.04790100 22.99 Elec DSM Rider 6,480 kWh @ \$ 0.00051200 3.32 Rider MSR-E 6,480 kWh @ \$ 0.00022300cr 1.45cr Rider PSM 6,480 kWh @ \$ 0.00047700 3.09 Elec Fuel Adjustment 6,480 kWh @ \$ 0.00858000 55.60	\$ 1,246.73 \$ 1,246.73
* Based on 85% of Previous Maximum Actual Demand of 119.60 kW Billed in Sep 08		
Total Prior Electric Charges		\$ 1,246.73

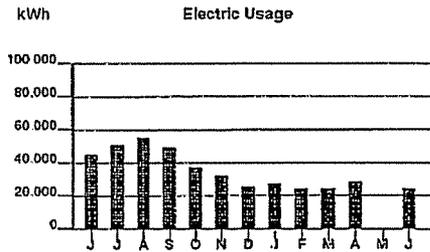
Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 139.67 Kentucky State Tax 287.74	\$ 427.41
Total Taxes		\$ 427.41



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 17,427
Average Usage 1,452



Calculations based on most recent 12 month history

Any prior months adjusted usage on this bill, will display in your historical usage graph and chart on your next bill.

Total Usage 380,800
Average Usage 31,733

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	1,339	1,441	2,029	1,317	1,211	1,473	1,705	1,946	1,496	1,230	1,140	1,136	1,303
Electric	45,320	51,640	55,880	49,480	37,280	32,080	25,360	27,080	24,320	24,440	28,400	0	24,840

REMINDER NOTICE

Account Number **90 14**

Due Date	Amount Due
Aug 17, 2009	\$ 6,480.67

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00006480675

181720096 00006752756

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center 1-800-774-1202	

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Jul 24 not included Last payment received Jul 13 Bill prepared on Jul 24, 2009 Next meter reading Aug 19, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Multi	Usage	Actual kW
Gas 000148913	Jun 19 Jul 22	33	23747	25124	1	1,377	
Elec 108007257	Jun 19 Jul 22	33	529	1819	40	51,600	110.00

Gas - Commercial	
Usage - 1,377 CCF	
Duke Energy - Rate GS	\$ 1,100.88
Current Gas Charges	\$ 1,100.88
Gas Cost Recovery \$0.56900000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 6,146.85
Payment(s) Received	5,607.34cr
Balance Forward	539.51
Current Gas Charges	1,100.88
Current Electric Charges	4,340.74
Taxes	499.54
Current Amount Due	\$ 6,480.67

Electric - Commercial	
Usage - 51,600 kWh	110.00 kW
Duke Energy - Rate DS01	\$ 4,340.74
Current Electric Charges	\$ 4,340.74

Taxes	
Taxes	\$ 499.54

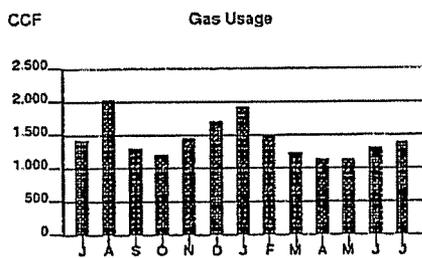
REMINDER NOTICE

Due Date	Amount Due	After
Aug 17, 2009	\$ 6,480.67	Aug 17, 2009
		\$ 6,752.75

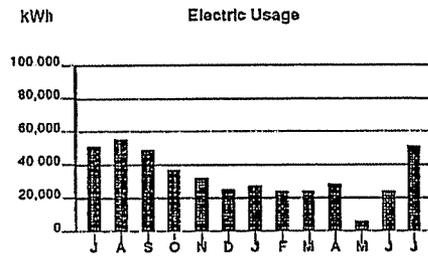
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000148913 CCF Usage - 1,377 Jun 19 - Jul 22 33 Days	Duke Energy Rate GS - General Service Customer Charge \$ 30.00 Gas Delivery Charge 1,377 CCF @ \$ 0.20949000 288.47 Rider MSR-G 1,377 CCF @ \$ 0.00080000cr 1.10cr Gas Cost Recovery 1,377 CCF @ \$ 0.56900000 783.51	\$ 1,100.88 \$ 1,100.88
Total Current Gas Charges		\$ 1,100.88
Electric Meter - 108007257 Multipliers - 40 kWh Usage - 51,600 Demand Read - 02.75 Actual kW - 110.00 Jun 19 - Jul 22 33 Days	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 95.00 kW @ \$ 7.75000000 736.25 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 33,000 kWh @ \$ 0.06004200 1,981.39 12,600 kWh @ \$ 0.05096600 642.17 Elec DSM Rider 51,600 kWh @ \$ 0.00051200 26.42 Rider MSR-E 51,600 kWh @ \$ 0.00022300cr 11.51cr Rider PSM 51,600 kWh @ \$ 0.00004800 2.48 Elec Fuel Adjustment 51,600 kWh @ \$ 0.00773500 399.13	4,340.74 \$ 4,340.74
Total Current Electric Charges		\$ 4,340.74

Explanation of Taxes		
Taxes	Kentucky State Tax \$ 336.29 Rate Incr for School Tax 163.25	\$ 499.54
Total Taxes		\$ 499.54



Calculations based on most recent 12 month history
 Total Usage 17,363
 Average Usage 1,447



Calculations based on most recent 12 month history
 Total Usage 387,240
 Average Usage 32,270

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	1,441	2,029	1,317	1,211	1,473	1,705	1,946	1,486	1,230	1,140	1,136	1,303	1,377
Electric	51,640	55,880	48,480	37,280	32,080	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,600

REMINDER NOTICE

Account Number 90 14

For less detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Sep 11, 2009	\$ 5,452.94

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00005452945

091120097 00005677963

REMINDER NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information	
PO Box 9001076 Louisville KY 40290-1076	Payments after Aug 20 not included Last payment received Aug 20	Bill prepared on Aug 20, 2009 Next meter reading Sep 18, 2009

REMINDER - Did you overlook paying last month's bill? Unless you paid your bill recently, please give this your prompt attention.

Meter	Number	Reading Date		Days	Meter Reading		Multi	Usage	Actual kW
		From	To		Previous	Present			
Gas	000148913	Jul 22	Aug 19	28	25124	26253	1	1,129	
Elec	108007257	Jul 22	Aug 19	28	1819	2817	40	39,920	108.40

Gas - Commercial	
Usage -	1,129 CCF
Duke Energy - Rate GS	\$ 919.53
Current Gas Charges	\$ 919.53
Gas Cost Recovery \$0.57920000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 6,480.67
Payment(s) Received	6,213.34cr
Late Payment Charge(s)	272.08
Balance Forward	539.41
Current Gas Charges	919.53
Current Electric Charges	3,580.85
Taxes	413.15
Current Amount Due	\$ 5,452.94

Electric - Commercial	
Usage -	39,920 kWh 108.40 kW
Duke Energy - Rate DS01	\$ 3,580.85
Current Electric Charges	\$ 3,580.85

Taxes	
Taxes	\$ 413.15

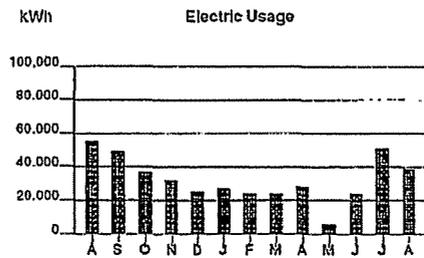
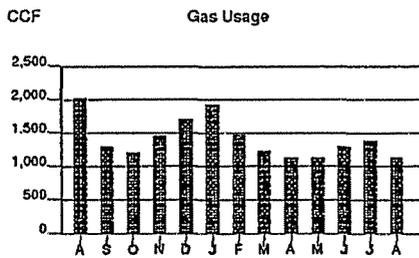
REMINDER NOTICE

Due Date	Amount Due	After
Sep 11, 2009	\$ 5,452.94	Sep 11, 2009
		\$ 5,677.96

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000148913 CCF Usage - 1,129 Jul 22 - Aug 19 28 Days	Duke Energy Rate GS - General Service Customer Charge \$ 30.00 Gas Delivery Charge 1,129 CCF @ \$ 0.20949000 236.51 Rider MSR-G 1,129 CCF @ \$ 0.00080000cr 0.90cr Gas Cost Recovery 1,129 CCF @ \$ 0.57920000 653.92	\$ 919.53 Total Current Gas Charges \$ 919.53
Electric Meter - 108007257 Multipliers - 40 kWh Usage - 39,920 Demand Read - 02.71 Actual kW - 108.40 Jul 22 - Aug 19 28 Days	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW 0.00000000 0.00 93.40 kW @ \$ 7.75000000 723.85 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 32,520 kWh @ \$ 0.06004200 1,952.57 1,400 kWh @ \$ 0.05096600 71.35 Elec DSM Rider 39,920 kWh @ \$ 0.00051200 20.44 Rider MSR-E 39,920 kWh @ \$ 0.00022300cr 8.90cr Rider PSM 39,920 kWh @ \$ 0.00004800 1.92 Elec Fuel Adjustment 39,920 kWh @ \$ 0.00639300 255.21	3,580.85 Total Current Electric Charges \$ 3,580.85

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 135.02 Kentucky State Tax 278.13	\$ 413.15 Total Taxes \$ 413.15



Calculations based on most recent 12 month history
 Total Usage 16,463
 Average Usage 1.372

Calculations based on most recent 12 month history
 Total Usage 371,280
 Average Usage 30,940

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Gas	2,029	1,317	1,211	1,473	1,705	1,846	1,495	1,230	1,140	1,136	1,303	1,377	1,129
Electric	55,880	49,480	37,280	32,080	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,600	39,920

DISCONNECT NOTICE

Account Number **90 14**

Due Date	Amount Due
Oct 13, 2009	\$ 9,843.01

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00007843019

101320090 00010033756

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Sep 21 not included Bill prepared on Sep 21, 2009 Next meter reading Oct 19, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$5,452.94 is not paid before 10/09/2009. A reconnection charge will be required. For questions, please call the number shown above.

Meter	Number	Reading Date From	Reading Date To	Days	Meter Reading Previous	Meter Reading Present	Multi	Usage	Actual KW
Gas	000148913	Aug 19	Sep 17	29	26253	27346	1	1,093	
Elec	108007257	Aug 19	Sep 17	29	2817	3688	40	34,840	109.60

Gas - Commercial	
Usage -	1,093 CCF
Duke Energy - Rate GS	\$ 987.79
Current Gas Charges	\$ 987.79
Gas Cost Recovery \$0.66760000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 5,452.94
Late Payment Charge(s)	225.02
Balance Forward	5,677.96
Current Gas Charges	987.79
Current Electric Charges	2,827.06
Taxes	350.20
Current Amount Due	\$ 9,843.01

Electric - Commercial		
Usage -	34,840 kWh	109.60 kW
Duke Energy - Rate DS01		\$ 2,827.06
Current Electric Charges		\$ 2,827.06

Taxes	
Taxes	\$ 350.20

DISCONNECT NOTICE

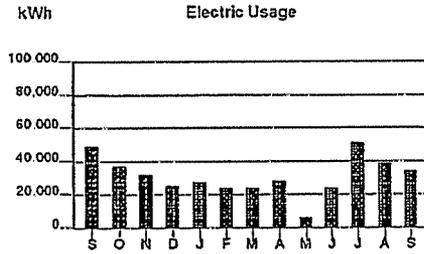
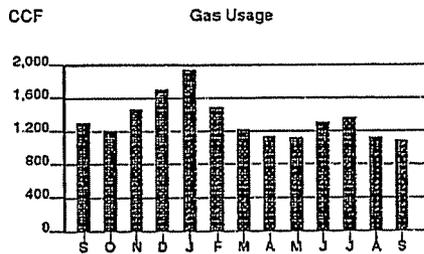
Due Date	Amount Due	After
Oct 13, 2009	\$ 9,843.01	Oct 13, 2009
		\$ 10,033.75

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas	Duke Energy	
Meter - 000148913	Rate GS - General Service	
CCF Usage - 1,093	Customer Charge	\$ 30.00
Aug 19 - Sep 17	Gas Delivery Charge	
29 Days	1,093 CCF @ \$ 0.20949000	228.97
	Rider MSR-G	
	1,093 CCF @ \$ 0.00080000cr	0.87cr
	Gas Cost Recovery	
	1,093 CCF @ \$ 0.66760000	729.69
		\$ 987.79
	Total Current Gas Charges	\$ 987.79

Electric	Duke Energy	
Meter - 108007257	Rate DS01 - Distribution Service	
Multipliers - 40	Customer Charge	\$ 15.00
kWh Usage - 34,840	Demand Chrg	
Demand Read - 02.74	15.00 kW	0.00000000
Actual kW - 109.60	94.60 kW @ \$ 7.75000000	733.15
Aug 19 - Sep 17	Energy Chrg	
29 Days	6,000 kWh @ \$ 0.09156800	549.41
	28,840 kWh @ \$ 0.06004200	1,731.61
	Elec DSM Rider	
	34,840 kWh @ \$ 0.00051200	17.84
	Rider MSR-E	
	34,840 kWh @ \$ 0.00022300cr	7.77cr
	Rider PSM	
	34,840 kWh @ \$ 0.00024100cr	8.40cr
	Elec Fuel Adjustment	
	34,840 kWh @ \$ 0.00584900cr	203.78cr
		2,827.06
	Total Current Electric Charges	\$ 2,827.06

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 114.44
	Kentucky State Tax	235.76
		\$ 350.20
	Total Taxes	\$ 350.20



Calculations based on most recent 12 month history
 Total Usage 16,239
 Average Usage 1,353

Calculations based on most recent 12 month history
 Total Usage 356,640
 Average Usage 29,720

	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP
Gas	1,317	1,211	1,473	1,705	1,946	1,496	1,230	1,140	1,136	1,303	1,377	1,129	1,093
Electric	49,480	37,280	32,080	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,600	39,920	34,840

DISCONNECT NOTICE

Account Number 90 14

Due Date	Amount Due
Nov 13, 2009	\$ 8,770.99

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00008770999

111320098 00008971625

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy 1-800-774-1202 For Account Services, please contact Business Service Center	

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Oct 22 not included Last payment received Sep 29 Bill prepared on Oct 22, 2009 Next meter reading Nov 17, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$4,390.07 is not paid before 11/09/2009. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date		Days	Meter Reading		Multi	Usage	Actual kW
	From	To		Previous	Present			
Gas 000148913	Sep 17	Sep 21	4	27346	27550	1	204	
Gas 000172281*	Sep 21	Oct 20	29	30339	31554	1	1,215	
Elec 108007257	Sep 17	Oct 20	33	3688	4637	40	37,960	96.40

* New Meter

Gas - Commercial	
Usage - 1,419 CCF	
Duke Energy - Rate GS	\$ 1,092.67
Current Gas Charges	\$ 1,092.67
Gas Cost Recovery \$0.54020000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 9,843.01
Payment(s) Received	5,452.94cr
Balance Forward	4,390.07
Current Gas Charges	1,092.67
Current Electric Charges	2,919.89
Taxes	368.36
Current Amount Due	\$ 8,770.99

Electric - Commercial	
Usage - 37,960 kWh	96.40 kW
Duke Energy - Rate DS01	\$ 2,919.89
Current Electric Charges	\$ 2,919.89

Taxes	
Taxes	\$ 368.36

DISCONNECT NOTICE

Due Date	Amount Due	After
Nov 13, 2009	\$ 8,770.99	Nov 13, 2009
		\$ 8,971.62

DISCONNECT NOTICE

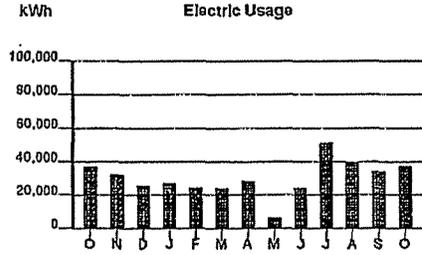
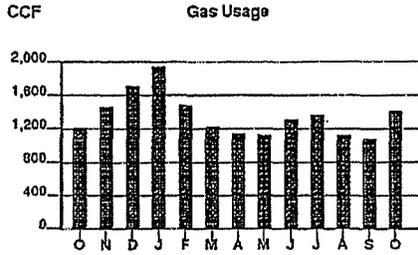
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000148913	Duke Energy Rate GS - General Service	
CCF Usage - 204	Customer Charge \$ 30.00	
Sep 17 - Sep 21 4 Days	Gas Delivery Charge 1,419 CCF @ \$ 0.20949000 297.27	
Meter - * 000172281	Rider MSR-G 1,419 CCF @ \$ 0.00080000cr 1.14cr	
CCF Usage - 1,215	Gas Cost Recovery 1,419 CCF @ \$ 0.54020000 766.54	\$ 1,092.67
Billed CCF - Sep 21 - Oct 20 29 Days 1,419		
* Meter Change		
Total Current Gas Charges		\$ 1,092.67
Electric Meter - 108007257	Duke Energy Rate DS01 - Distribution Service	
Multipliers - 40	Customer Charge \$ 15.00	
kWh Usage - 37,960	Demand Chrg	
Demand Read - 02.41	15.00 kW 0.00000000 0.00	
Actual kW - 96.40	81.40 kW @ \$ 7.75000000 630.85	
Sep 17 - Oct 20 33 Days	Energy Chrg	
	6,000 kWh @ \$ 0.09156800 549.41	
	28,920 kWh @ \$ 0.06004200 1,736.41	
	3,040 kWh @ \$ 0.05096600 154.94	
	Elec DSM Rider	
	37,960 kWh @ \$ 0.00051200 19.44	
	Rider MSR-E	
	37,960 kWh @ \$ 0.00022300cr 8.47cr	
	Rider PSM	
	37,960 kWh @ \$ 0.00024100cr 9.15cr	
	Elec Fuel Adjustment	
	37,960 kWh @ \$ 0.00444000cr 168.54cr	2,919.89
Total Current Electric Charges		\$ 2,919.89

Explanation of Taxes		
Taxes	Kentucky State Tax \$ 247.98	
	Rate Incr for School Tax 120.38	\$ 368.36
Total Taxes		\$ 368.36

DISCONNECT NOTICE

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	



Calculations based on most recent 12 month history
 Total Usage 16,447
 Average Usage 1,371

Calculations based on most recent 12 month history
 Total Usage 357,320
 Average Usage 29,777

	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT
Gas	1,211	1,473	1,705	1,946	1,496	1,230	1,146	1,136	1,303	1,377	1,129	1,093	1,419
Electric	37,280	32,060	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,600	39,920	34,840	37,960

DISCONNECT NOTICE

Account Number: **90 14**

For less detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Dec 10, 2009	\$ 8,402.58

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00008402582

121020092 00008586764

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
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Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

Duke Energy **1-800-774-1202**
 For Account Services, please contact
 Business Service Center

Mail Payments To	Account Information
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PO Box 9001084
 Louisville KY 40290-1084

Payments after Nov 18 not included
 Last payment received Oct 29

Bill prepared on Nov 18, 2009
 Next meter reading Dec 18, 2009

IMPORTANT- Your service may be disconnected if your past due amount of \$4,380.92 is not paid before 12/04/2009. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual kW
Gas 000172281	Oct 20 Nov 17	28	31554 33045	1	1,491	
Elec 108007257	Oct 20 Nov 17	28	4637 5371	40	29,360	93.20

Gas - Commercial	
Usage - 1,491 CCF	
Duke Energy - Rate GS	\$ 1,339.98
Current Gas Charges	\$ 1,339.98
Gas Cost Recovery \$0.66990000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 8,770.99
Payment(s) Received	4,390.07
Balance Forward	4,380.92
Current Gas Charges	1,339.98
Current Electric Charges	2,343.53
Taxes	338.15
Current Amount Due	\$ 8,402.58

Electric - Commercial	
Usage - 29,360 kWh	93.50 kW*
Duke Energy - Rate DS01	\$ 2,343.53
Current Electric Charges	\$ 2,343.53
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.	

Taxes	
Taxes	\$ 338.15

DISCONNECT NOTICE

Due Date	Amount Due	After Dec 10, 2009
Dec 10, 2009	\$ 8,402.58	\$ 8,586.76

DISCONNECT NOTICE

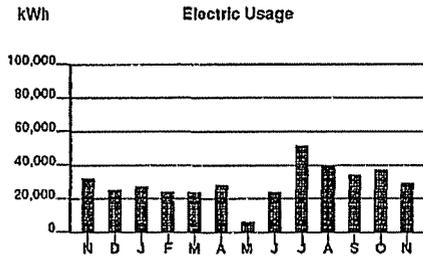
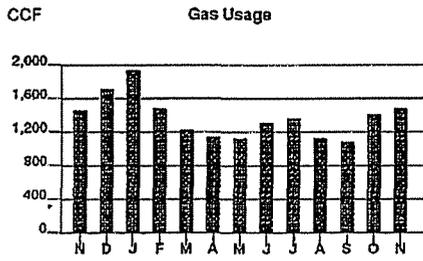
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

WINTERCARE-Help those less fortunate stay warm this winter season by contributing to Duke Energy's WinterCare program. For more information on how you can help, visit us online at www.duke-energy.com

Explanation of Current Charges		
Gas Meter - 000172281	Duke Energy Rate GS - General Service	
CCF Usage - 1,491	Customer Charge	\$ 30.00
Oct 20 - Nov 17 28 Days	Gas Delivery Charge 1,491 CCF @ \$ 0.20949000	312.35
	Rider MSR-G 1,491 CCF @ \$ 0.00080000cr	1.19cr
	Gas Cost Recovery 1,491 CCF @ \$ 0.66990000	998.82
		\$ 1,339.98
	Total Current Gas Charges	\$ 1,339.98
Electric Meter - 108007257	Duke Energy Rate DS01 - Distribution Service	
Multipliers - 40	Customer Charge	\$ 15.00
kWh Usage - 29,360	Demand Chrg	
Demand Read - 02.33	15.00 kW @ 0.00000000	0.00
Actual kW - 93.20	78.50 kW @ \$ 7.75000000	608.38
Billed kW - 93.50*	Energy Chrg	
Oct 20 - Nov 17 28 Days	6,000 kWh @ \$ 0.09156800	549.41
	23,360 kWh @ \$ 0.06004200	1,402.58
	Elec DSM Rider 29,360 kWh @ \$ 0.00051200	15.03
	Rider MSR-E 29,360 kWh @ \$ 0.00022300cr	6.55cr
	Rider PSM 29,360 kWh @ \$ 0.00024100cr	7.08cr
	Elec Fuel Adjustment 29,360 kWh @ \$ 0.00794400cr	233.24cr
		2,343.53
	Total Current Electric Charges	\$ 2,343.53

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 110.51
	Kentucky State Tax	227.64
		\$ 338.15
	Total Taxes	\$ 338.15

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	



Calculations based on most recent 12 month history
 Total Usage 16,485
 Average Usage 1,372

Calculations based on most recent 12 month history
 Total Usage 354,600
 Average Usage 29,550

	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV
Gas	1,473	1,705	1,946	1,496	1,230	1,140	1,136	1,303	1,377	1,129	1,093	1,419	1,491
Electric	32,080	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,600	39,920	34,840	37,960	29,360

DISCONNECT NOTICE

Account Number 90 14

Due Date	Amount Due
Jan 12, 2010	\$ 8,438.97

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00008438978

7 011220100 00008641277

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries/Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy 1-800-774-1202 For Account Services, please contact Business Service Center	

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Dec 21 not included Last payment received Nov 27 Bill prepared on Dec 21, 2009 Next meter reading Jan 21, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$4,021.66 is not paid before 01/08/2010. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual kW
Gas 000172281	Nov 17 Dec 18	31	33045 34907	1	1,862	
Elec 108007257	Nov 17 Dec 18	31	5371 6128	40	30,280	76.40

Gas - Commercial	
Usage - 1,862 CCF	
Duke Energy - Rate GS	\$ 1,647.13
Current Gas Charges	\$ 1,647.13
Gas Cost Recovery \$0.65980000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 8,402.58
Payment(s) Received	4,380.92cr
Balance Forward	4,021.66
Current Gas Charges	1,647.13
Current Electric Charges	2,398.78
Taxes	371.40
Current Amount Due	\$ 8,438.97

Electric - Commercial	
Usage - 30,280 kWh	93.50 kW*
Duke Energy - Rate DS01	\$ 2,398.78
Current Electric Charges	\$ 2,398.78
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.	

Taxes	
Taxes	\$ 371.40

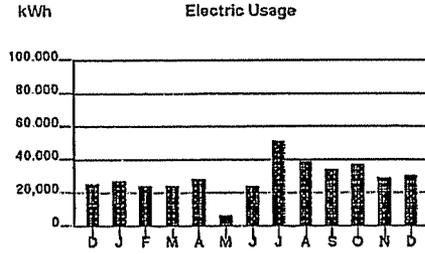
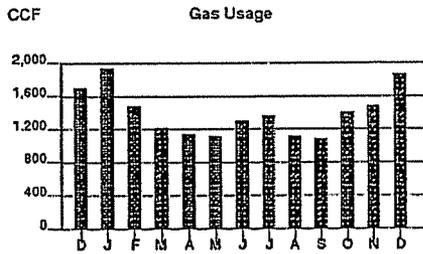
DISCONNECT NOTICE

Due Date	Amount Due	After Jan 12, 2010
Jan 12, 2010	\$ 8,438.97	\$ 8,641.27

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas		Duke Energy
Meter - 000172281		Rate GS - General Service
CCF Usage - 1,862		Customer Charge \$ 30.00
Nov 17 - Dec 18		Gas Delivery Charge 1,862 CCF @ \$ 0.20949000 390.07
31 Days		Rider MSR-G 1,862 CCF @ \$ 0.00080000cr 1.49cr
		Gas Cost Recovery 1,862 CCF @ \$ 0.65980000 1,228.55
		Total Current Gas Charges \$ 1,647.13
Electric		Duke Energy
Meter - 108007257		Rate DS01 - Distribution Service
Multipliers - 40		Customer Charge \$ 15.00
kWh Usage - 30,280		Demand Chrg 15.00 kW 0.00000000 0.00
Demand Read - 01.91		78.50 kW @ \$ 7.75000000 608.38
Actual kW - 76.40		Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41
Billed kW - 93.50*		24,280 kWh @ \$ 0.06004200 1,457.82
Nov 17 - Dec 18		Elec DSM Rider 30,280 kWh @ \$ 0.00051200 15.50
31 Days		Rider MSR-E 30,280 kWh @ \$ 0.00022300cr 6.75cr
		Rider PSM 30,280 kWh @ \$ 0.00009400cr 2.85cr
		Elec Fuel Adjustment 30,280 kWh @ \$ 0.00785100cr 237.73cr
		Total Current Electric Charges \$ 2,398.78

Explanation of Taxes		
Taxes		
	Rate Incr for School Tax	\$ 121.37
	Kentucky State Tax	250.03
	Total Taxes	\$ 371.40



Calculations based on most recent 12 month history
 Total Usage 16,522
 Average Usage 1,385

Calculations based on most recent 12 month history
 Total Usage 359,520
 Average Usage 29,960

	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC
Gas	1,705	1,946	1,496	1,230	1,140	1,136	1,303	1,377	1,129	1,093	1,419	1,491	1,862
Electric	25,360	27,080	24,320	24,440	28,400	6,480	24,840	51,800	39,920	34,840	37,960	29,360	30,280

DISCONNECT NOTICE

Account Number **90 14**

For less detailed billing information on your monthly bill, check box on right

Due Date	Amount Due
Feb 17, 2010	\$ 9,194.18

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00009194185

021720100 00009403680

DISCONNECT NOTICE

Page 1 of 3

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy 1-800-774-1202 For Account Services, please contact Business Service Center	

Mail Payments To	Account Information
PO Box 9001084 Louisville KY 40290-1084	Payments after Jan 26 not included Bill prepared on Jan 26, 2010 Last payment received Jan 07 Next meter reading Feb 19, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$4,417.31 is not paid before 02/12/2010. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date		Days	Meter Reading		Multi	Usage	Actual kW
	From	To		Previous	Present			
Gas 000172281	Dec 18	Jan 22	35	34907	36941	1	2,034	
Elec 108007257	Dec 18	Jan 22	35	6128	6868	40	29,600	68.00

Gas - Commercial	
Usage - 989 CCF	
Duke Energy - Rate GS	\$ 929.70
Usage - 1,045 CCF	
Duke Energy - Rate GS	987.81
Current Gas Charges	\$ 1,917.51
Gas Cost Recovery \$0.71660000/CCF	
Old Rate Effective Dec 18 To Jan 04	
New Rate Effective Jan 04 To Jan 22	

Current Billing	
Amt Due - Previous Bill	\$ 8,438.97
Payment(s) Received	4,021.66cr
Late Payment Charge(s)	202.30
Balance Forward	4,619.61
Current Gas Charges	1,917.51
Current Electric Charges	2,272.42
Taxes	384.64
Current Amount Due	\$ 9,194.18

Electric - Commercial	
Usage - 29,600 kWh	93.50 kW*
Duke Energy - Rate DS01	\$ 2,272.42
Current Electric Charges	\$ 2,272.42
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.	

DISCONNECT NOTICE

Due Date	Amount Due	After Feb 17, 2010
Feb 17, 2010	\$ 9,194.18	\$ 9,403.68

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

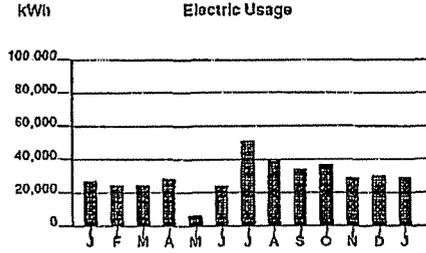
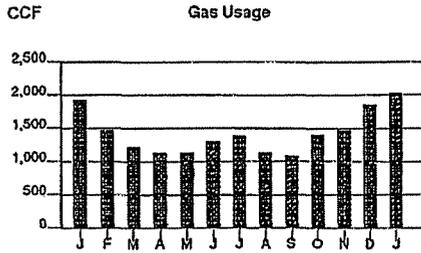
Taxes	
Taxes	\$ 384.64

Explanation of Current Charges			
Gas Meter - 000172281	Duke Energy Rate GS - General Service		
CCF Usage - 2,034	Old Rate Effective Dec 18 To Jan 04		
Dec 18 - Jan 22 35 Days	Customer Charge	\$ 14.58	
	Gas Delivery Charge		
	989 CCF @ \$ 0.20949000	207.19	
	Rider MSR-G		
	989 CCF @ \$ 0.00080000cr	0.79cr	
	Gas Cost Recovery		
	989 CCF @ \$ 0.71660000	708.72	\$ 929.70
	Duke Energy Rate GS - General Service		
	New Rate Effective Jan 04 To Jan 22		
	Customer Charge	\$ 24.42	
	Gas Delivery Charge		
	1,045 CCF @ \$ 0.20530000	214.54	
	Gas Cost Recovery		
	1,045 CCF @ \$ 0.71660000	748.85	987.81
	Total Current Gas Charges		\$ 1,917.51
Electric Meter - 108007257	Duke Energy Rate DS01 - Distribution Service		
Multipliers - 40	Customer Charge	\$ 15.00	
kWh Usage - 29,600	Demand Chrg		
Demand Read - 01.70	15.00 kW @ 0.00000000	0.00	
Actual kW - 68.00	78.50 kW @ \$ 7.75000000	608.38	
Billed kW - 93.50*	Energy Chrg		
Dec 18 - Jan 22 35 Days	6,000 kWh @ \$ 0.09156800	549.41	
	23,600 kWh @ \$ 0.06004200	1,416.99	
	Elec DSM Rider		
	29,600 kWh @ \$ 0.00051200	15.16	
	Rider MSR-E		
	29,600 kWh @ \$ 0.00022300cr	6.60cr	
	Rider PSM		
	29,600 kWh @ \$ 0.00009400cr	2.78cr	
	Elec Fuel Adjustment		
	29,600 kWh @ \$ 0.01091700cr	323.14cr	2,272.42
	Total Current Electric Charges		\$ 2,272.42

Explanation of Taxes		
Taxes	Kentucky State Tax	\$ 258.95
	Rate Incr for School Tax	125.69
	Total Taxes	\$ 384.64

DISCONNECT NOTICE

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	



Calculations based on most recent 12 month history
 Total Usage 16,710
 Average Usage 1,393

Calculations based on most recent 12 month history
 Total Usage 362,040
 Average Usage 30,170

	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN
Gas	1,946	1,496	1,230	1,140	1,136	1,303	1,377	1,129	1,093	1,419	1,491	1,962	2,034
Electric	27,080	24,320	24,440	28,400	6,400	24,040	51,600	39,920	34,840	37,960	29,360	30,280	29,600

DISCONNECT NOTICE

Account Number **90 14**

Due Date	Amount Due
Mar 16, 2010	\$ 16,107.46

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00016107468

031620104 00016285510

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments to	Account Information	
PO Box 9001084 Louisville KY 40290-1084	Payments after Feb 22 not included Last payment received Feb 16	Bill prepared on Feb 22, 2010 Next meter reading Mar 22, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$4,574.57 is not paid before 03/12/2010. A reconnection charge will be required. For questions, please call the number shown above.

PLEASE NOTE: A service deposit is being charged to your account as a result of your current credit status. If you have not yet paid your deposit, please pay the stated deposit amount, by the due date indicated, in order to avoid disconnection.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual KW
Gas 000172281	Jan 22 Feb 19	28	36941 38436	1	1,495	
Elec 108007257	Jan 22 Feb 19	28	6868 7490	40	24,880	78.00

Gas - Commercial	
Usage - 1,495 CCF	
Duke Energy - Rate GS	\$ 1,476.42
Current Gas Charges	\$ 1,476.42
Gas Cost Recovery \$0.75050000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 9,194.18
Payment(s) Received	4,619.61cr
Balance Forward	4,574.57
Current Gas Charges	1,476.42
Current Electric Charges	2,084.57
Deposit Amt Due	7,645.00
Taxes	326.90
Current Amount Due	\$ 16,107.46

Electric - Commercial		
Usage - 24,880 kWh	93.50 kW*	
Duke Energy - Rate DS01		\$ 2,084.57
Current Electric Charges		\$ 2,084.57
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.		

DISCONNECT NOTICE

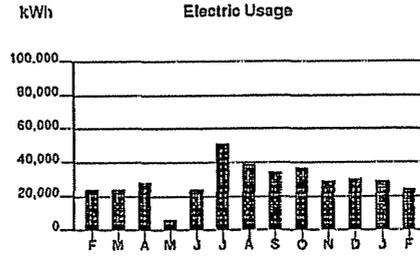
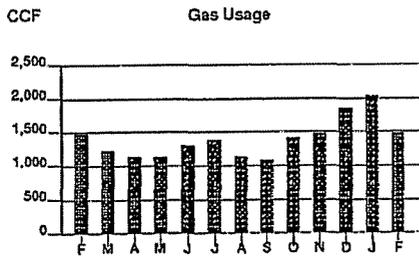
Due Date	Amount Due	After Mar 16, 2010
Mar 16, 2010	\$ 16,107.46	\$ 16,285.51

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Taxes	
Taxes	\$ 326.90

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 1,495 Jan 22 - Feb 19 28 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 1,495 CCF @ \$ 0.20530000 306.92 Gas Cost Recovery 1,495 CCF @ \$ 0.75050000 1,122.00	\$ 1,476.42
Total Current Gas Charges		\$ 1,476.42
Electric Meter - 108007257 Multipliers - 40 kWh Usage - 24,880 Demand Read - 01.95 Actual kW - 78.00 Billed kW - 93.50* Jan 22 - Feb 19 28 Days * Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW 0.00000000 0.00 78.50 kW @ \$ 7.75000000 608.38 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 18,880 kWh @ \$ 0.06004200 1,133.59 Elec DSM Rider 24,880 kWh @ \$ 0.00051200 12.74 Rider MSR-E 24,880 kWh @ \$ 0.00022300cr 5.55cr Rider PSM 24,880 kWh @ \$ 0.00009400cr 2.34cr Elec Fuel Adjustment 24,880 kWh @ \$ 0.00911000cr 226.66cr	2,084.57
Total Current Electric Charges		\$ 2,084.57

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 106.83 Kentucky State Tax 220.07	\$ 326.90
Total Taxes		\$ 326.90



Calculations based on most recent 12 month history
 Total Usage 16,709
 Average Usage 1,392

Calculations based on most recent 12 month history
 Total Usage 362,600
 Average Usage 30,217

	FEB	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB
Gas	1,498	1,230	1,140	1,136	1,303	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495
Electric	24,320	24,440	28,400	6,480	24,840	51,600	39,920	34,840	37,960	29,360	30,280	29,600	24,880

DISCONNECT NOTICE

Due Date	Amount Due
Apr 14, 2010	\$ 15,123.69

Account Number **90 14**

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00015123699

041420103 00015288132

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information	
PO Box 9001084 Louisville KY 40290-1084	Payments after Mar 23 not included Last payment received Mar 09	Bill prepared on Mar 23, 2010 Next meter reading Apr 21, 2010

IMPORTANT-Your service may be disconnected if your past due amount of \$11,532.89 is not paid before 04/09/2010. This includes your past due utility amount of \$3,887.89 and your past due Deposit amount of \$7,645.00. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual KW
Gas 000172281	Feb 19 Mar 22	31	38436 39550	1	1,114	
Elec 108007257	Feb 19 Mar 22	31	7490 8146	40	26,240	73.60

Gas - Commercial	
Usage - 1,114 CCF	
Duke Energy - Rate GS	\$ 1,049.65
Current Gas Charges	\$ 1,049.65
Gas Cost Recovery \$0.69430000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 16,107.46
Payment(s) Received	4,574.57 cr
Balance Forward	11,532.89
Current Gas Charges	1,049.65
Current Electric Charges	2,239.23
Taxes	301.92
Current Amount Due	\$ 15,123.69

Electric - Commercial	
Usage - 26,240 kWh	93.50 kW*
Duke Energy - Rate DS01	\$ 2,239.23
Current Electric Charges	\$ 2,239.23
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.	

Taxes	
Taxes	\$ 301.92

DISCONNECT NOTICE

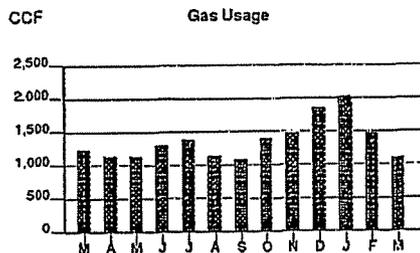
Due Date	Amount Due	After
Apr 14, 2010	\$ 15,123.69	Apr 14, 2010
		\$ 15,288.13

DISCONNECT NOTICE

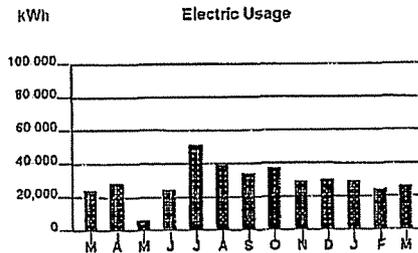
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 1,114 Feb 19 - Mar 22 31 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 1,114 CCF @ \$ 0.20530000 228.70 Gas Cost Recovery 1,114 CCF @ \$ 0.69430000 773.45	\$ 1,049.65 Total Current Gas Charges \$ 1,049.65
Electric Meter - 108007257 Multipliers - 40 kWh Usage - 26,240 Demand Read - 01.84 Actual kW - 73.60 Billed kW - 93.50* Feb 19 - Mar 22 31 Days * Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 78.50 kW @ \$ 7.75000000 608.38 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 20,240 kWh @ \$ 0.06004200 1,215.25 Elec DSM Rider 26,240 kWh @ \$ 0.00051200 13.43 Rider MSR-E 26,240 kWh @ \$ 0.00022300cr 5.85cr Rider PSM 26,240 kWh @ \$ 0.00005900 1.55 Elec Fuel Adjustment 26,240 kWh @ \$ 0.00601900cr 157.94cr	2,239.23 Total Current Electric Charges \$ 2,239.23

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 98.67 Kentucky State Tax 203.25	\$ 301.92 Total Taxes \$ 301.92



Calculations based on most recent 12 month history
 Total Usage 16,593
 Average Usage 1,383



Calculations based on most recent 12 month history
 Total Usage 364,400
 Average Usage 30,367

	MAR	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR
Gas	1,230	1,140	1,196	1,303	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495	1,114
Electric	24,440	28,400	6,460	24,840	51,600	39,920	34,940	37,960	29,360	30,280	29,600	24,880	26,240

Account Number 90 14

Due Date	Amount Due
May 14, 2010	\$ 3,536.56

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00003536564

051420101 00003698858

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information
PO Box 9001076 Louisville KY 40290-1076	Payments after Apr 22 not included Last payment received Apr 09 Bill prepared on Apr 22, 2010 Next meter reading May 20, 2010

Meter Number	Reading Date From To	Days	Meter Reading Previous Present	Multi	Usage	Actual KW
Gas 000172281	Mar 22 Apr 21	30	39550 40581	1	1,031	
Elec 108007257	Mar 22 Apr 21	30	8146 8890	40	29,760	78.00

Gas - Commercial	
Usage - 1,031 CCF	
Duke Energy - Rate GS	\$ 874.05
Current Gas Charges	\$ 874.05
Gas Cost Recovery \$0.59640000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 15,123.69
Payment(s) Received	7,478.69cr
Balance Forward	7,645.00
Current Gas Charges	874.05
Current Electric Charges	2,371.67
Deposit Refund + Interest	7,485.81cr
Deposit Refund	166.31cr
Taxes	297.96
Current Amount Due	\$ 3,536.56

Electric - Commercial	
Usage - 29,760 kWh	93.50 kW*
Duke Energy - Rate DS01	\$ 2,371.67
Current Electric Charges	\$ 2,371.67
* Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09.	

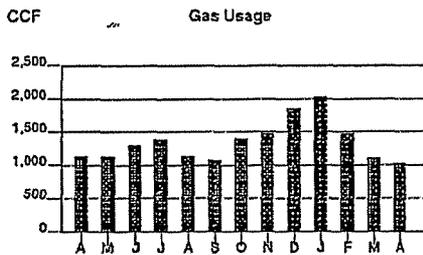
Taxes	
Taxes	\$ 297.96

Due Date	Amount Due	After
May 14, 2010	\$ 3,536.56	May 14, 2010
		\$ 3,698.85

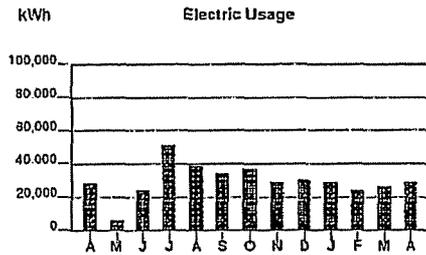
Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 1,031 Mar 22 - Apr 21 30 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 1,031 CCF @ \$ 0.20530000 211.66 Gas Cost Recovery 1,031 CCF @ \$ 0.59640000 614.89	\$ 874.05 \$ 874.05
Total Current Gas Charges		\$ 874.05
Electric Meter - 108007257 Multipliers - 40 kWh Usage - 29,760 Demand Read - 01.95 Actual kW - 78.00 Billed kW - 93.50* Mar 22 - Apr 21 30 Days * Based on 85% of Previous Maximum Actual Demand of 110.00 kW Billed in Jul 09	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 78.50 kW @ \$ 7.75000000 608.38 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 23,760 kWh @ \$ 0.06004200 1,426.60 Elec DSM Rider 29,760 kWh @ \$ 0.00091700 27.29 Rider MSR-E 29,760 kWh @ \$ 0.00022300cr 6.64cr Rider PSM 29,760 kWh @ \$ 0.00005900 1.76 Elec Fuel Adjustment 29,760 kWh @ \$ 0.00840500cr 250.13cr	2,371.67 2,371.67
Total Current Electric Charges		\$ 2,371.67

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 97.37 Kentucky State Tax 200.59	\$ 297.96
Total Taxes		\$ 297.96



Calculations based on most recent 12 month history
 Total Usage 16,464
 Average Usage 1,374



Calculations based on most recent 12 month history
 Total Usage 365,760
 Average Usage 30,480

	APR	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR
Gas	1,140	1,136	1,303	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495	1,114	1,031
Electric	28,400	6,480	24,840	51,600	39,820	34,840	37,860	29,360	30,280	29,600	24,880	26,240	29,760

DISCONNECT NOTICE

Account Number **90 14**

Due Date	Amount Due
Jun 17, 2010	\$ 3,955.87

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

200 00003955877

061720103 00004132203

DISCONNECT NOTICE

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy 1-800-774-1202 For Account Services, please contact Business Service Center	

Mail Payments to	Account Information	
PO Box 9001084 Louisville KY 40290-1084	Payments after May 26 not included Last payment received May 25	Bill prepared on May 26, 2010 Next meter reading Jun 21, 2010

Meter Number	Reading Date		Days	Meter Reading		Multi	Usage	Actual (kW)
	From	To		Previous	Present			
Gas 000172281	Apr 21	May 20	29	40581	41518	1	937	
Elec 108007257	Apr 21	Apr 30	9	8890	8890	40	0	78.00
Elec 106195956*	Apr 30	May 20	20	00000	601	40	24,040	101.60

* New Meter

Gas - Commercial	
Usage - 937 CCF	
Duke Energy - Rate GS	\$ 775.65
Current Gas Charges	\$ 775.65
Gas Cost Recovery \$0.57180000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 3,536.56
Payment(s) Received	3,536.56cr
Late Payment Charge(s)	162.29
Balance Forward	162.29
Current Gas Charges	775.65
Current Electric Charges	2,133.01
Revenue Collections Chg	617.90
Taxes	267.02
Current Amount Due	\$ 3,955.87

Electric - Commercial	
Usage - 24,040 kWh	101.60 kW
Duke Energy - Rate DS01	\$ 2,133.01
Current Electric Charges	\$ 2,133.01

Taxes	
Taxes	\$ 267.02

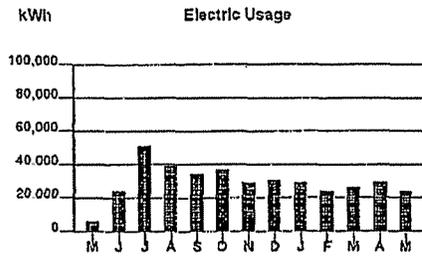
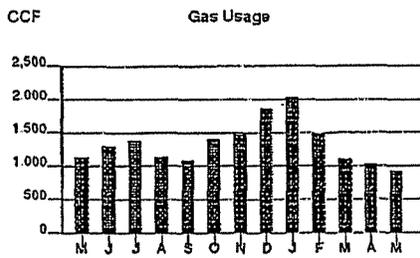
DISCONNECT NOTICE

Due Date	Amount Due	After
Jun 17, 2010	\$ 3,955.87	Jun 17, 2010
		\$ 4,132.20

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 937 Apr 21 - May 20 29 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 937 CCF @ \$ 0.20530000 192.37 Gas Cost Recovery 937 CCF @ \$ 0.57180000 535.78	\$ 775.65 Total Current Gas Charges \$ 775.65
Electric Meter - 108007257 Multipliers - 40 kWh Usage - 0 Demand Read - 01.95 Actual kW - 78.00 Apr 21 - Apr 30 9 Days Meter - 106195956 Multipliers - 40 kWh Usage - 24,040 Demand Read - 02.54 Actual kW - 101.60 Billed kW - 101.60 Apr 30 - May 20 20 Days * Meter Change	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 86.60 kW @ \$ 7.75000000 671.15 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 18,040 kWh @ \$ 0.06004200 1,083.16 Elec DSM Rider 24,040 kWh @ \$ 0.00091700 22.04 Rider MSR-E 24,040 kWh 0.00000000 0.00 Rider PSM 24,040 kWh @ \$ 0.00005900 1.42 Elec Fuel Adjustment 24,040 kWh @ \$ 0.00870100cr 209.17cr	2,133.01 Total Current Electric Charges \$ 2,133.01

Explanation of Taxes		
Taxes	Kentucky State Tax \$ 179.76 Rate Incr for School Tax 87.26	\$ 267.02 Total Taxes \$ 267.02



Calculations based on most recent 12 month history
 Total Usage 16,285
 Average Usage 1.357

Calculations based on most recent 12 month history
 Total Usage 383,320
 Average Usage 31,943

	MAY	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY
Gas	1,136	1,303	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495	1,114	1,031	937
Electric	6,480	24,840	51,600	39,920	34,840	37,960	29,360	30,280	28,600	24,880	26,240	29,760	24,040

Account Number

90 14

Due Date	Amount Due
Jul 14, 2010	\$ 3,612.09

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed



Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051-7983

PO Box 9001076
 Louisville KY 40290-1076

200 00003612090

' 071420108 0000377510

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1209

Mail Payments To	Account Information	
PO Box 9001076 Louisville KY 40290-1076	Payments after Jun 22 not included Last payment received Jun 21	Bill prepared on Jun 22, 2010 Next meter reading Jul 21, 2010

Meter Number	Reading Date		Days	Meter Reading		Mult	Usage	Actual kW
	From	To		Previous	Present			
Gas 000172281	May 20	Jun 21	32	41518	42267	1	749	
Elec 106195956	May 20	Jun 21	32	601	1474	40	34,920	99.60

Gas - Commercial	
Usage - 749 CCF	
Duke Energy - Rate GS	\$ 689.24
Current Gas Charges	\$ 689.24
Gas Cost Recovery \$0.65150000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 3,955.87
Payment(s) Received	3,955.87cr
Balance Forward	0.00
Current Gas Charges	689.24
Current Electric Charges	2,619.14
Taxes	303.71
Current Amount Due	\$ 3,612.09

Electric - Commercial	
Usage - 34,920 kWh	99.60 kW
Duke Energy - Rate DS01	\$ 2,619.14
Current Electric Charges	\$ 2,619.14

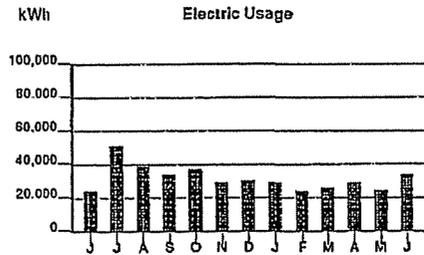
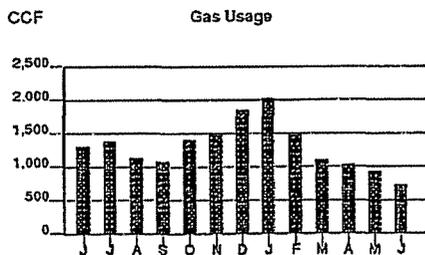
Taxes	
Taxes	\$ 303.71

Due Date	Amount Due	After
Jul 14, 2010	\$ 3,612.09	Jul 14, 2010
		\$ 3,777.51

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 749 May 20 - Jun 21 32 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 749 CCF @ \$ 0.20530000 153.77 Gas Cost Recovery 749 CCF @ \$ 0.65150000 487.97	\$ 689.24 \$ 689.24
Total Current Gas Charges		\$ 689.24
Electric Meter - 106195956 Multipliers - 40 kWh Usage - 34,920 Demand Read - 02.49 Actual kW - 99.60 May 20 - Jun 21 32 Days	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 84.60 kW @ \$ 7.75000000 655.65 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 28,920 kWh @ \$ 0.06004200 1,736.41 Elec DSM Rider 34,920 kWh @ \$ 0.00091700 32.02 Rider MSR-E 34,920 kWh @ 0.00000000 0.00 Rider PSM 34,920 kWh @ \$ 0.00091700cr 32.02cr Elec Fuel Adjustment 34,920 kWh @ \$ 0.00966000cr 337.33cr	\$ 2,619.14 \$ 2,619.14
Total Current Electric Charges		\$ 2,619.14

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 99.25 Kentucky State Tax 204.46	\$ 303.71
Total Taxes		\$ 303.71



Calculations based on most recent 12 month history
 Total Usage 15,731
 Average Usage 1,311

Calculations based on most recent 12 month history
 Total Usage 393,400
 Average Usage 32,783

	JUN	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN
Gas	1,303	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,495	1,114	1,031	937	749
Electric	24,840	51,600	39,920	34,840	37,960	29,360	30,280	29,600	24,880	26,240	29,760	24,040	34,920

DISCONNECT NOTICE

Account Number **90 14**

Due Date	Amount Due
Aug 13, 2010	\$ 7,418.90

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution (for Customer Assistance) Amount Enclosed

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00007418906

081320101 00007585667

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments to	Account Information	
PO Box 9001084 Louisville KY 40290-1084	Payments after Jul 22 not included	Bill prepared on Jul 22, 2010 Next meter reading Aug 19, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$3,612.09 is not paid before 08/09/2010. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date From To	Days	Meter Reading Previous	Meter Reading Present	Multi	Usage	Actual kW
Gas 000172281	Jun 21 Jul 21	30	42267	42973	1	706	
Elec 106195956	Jun 21 Jul 21	30	1474	2284	40	32,400	111.20

Gas - Commercial	
Usage - 706 CCF	
Duke Energy - Rate GS	\$ 674.36
Current Gas Charges	\$ 674.36
Gas Cost Recovery \$0.68260000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 3,612.09
Late Payment Charge(s)	165.42
Balance Forward	3,777.51
Current Gas Charges	674.36
Current Electric Charges	2,660.85
Taxes	306.18
Current Amount Due	\$ 7,418.90

Electric - Commercial	
Usage - 32,400 kWh	111.20 kW
Duke Energy - Rate DS01	\$ 2,660.85
Current Electric Charges	\$ 2,660.85

Taxes	
Taxes	\$ 306.18

DISCONNECT NOTICE

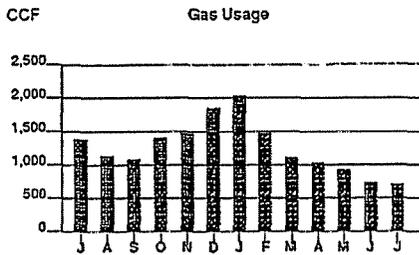
Due Date	Amount Due	After Aug 13, 2010
Aug 13, 2010	\$ 7,418.90	\$ 7,585.66

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

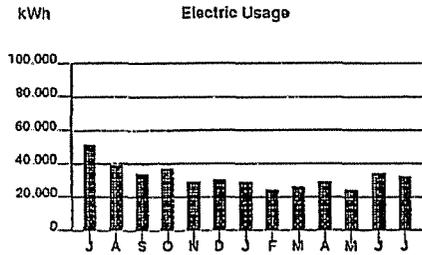
Reduce Your Carbon Footprint: Looking for a way to help the environment? Participating in the new Carbon Offset Program is an easy and inexpensive way to balance out the environmental consequences of your energy use. Visit www.balanceyourequation.com for more information.

Explanation of Current Charges		
Gas Meter - 000172281	Duke Energy Rate GS - General Service	
CCF Usage - 706	Customer Charge	\$ 47.50
Jun 21 - Jul 21 30 Days	Gas Delivery Charge 706 CCF @ \$ 0.20530000	144.94
	Gas Cost Recovery 706 CCF @ \$ 0.68260000	481.92
		\$ 674.36
	Total Current Gas Charges	\$ 674.36
Electric Meter - 106195956	Duke Energy Rate DS01 - Distribution Service	
Multipliers - 40	Customer Charge	\$ 15.00
kWh Usage - 32,400	Demand Chrg 15.00 kW @ 0.00000000	0.00
Demand Read - 02.78	96.20 kW @ \$ 7.75000000	745.55
Actual kW - 111.20	Energy Chrg 6,000 kWh @ \$ 0.09156800	549.41
Jun 21 - Jul 21 30 Days	26,400 kWh @ \$ 0.06004200	1,585.11
	Elec DSM Rider 32,400 kWh @ \$ 0.00091700	29.71
	Rider MSR-E 32,400 kWh @ 0.00000000	0.00
	Rider PSM 32,400 kWh @ \$ 0.00091700cr	29.71cr
	Elec Fuel Adjustment 32,400 kWh @ \$ 0.00722900cr	234.22cr
		2,660.85
	Total Current Electric Charges	\$ 2,660.85

Explanation of Taxes		
Taxes	Rate Incr for School Tax	\$ 100.06
	Kentucky State Tax	206.12
		\$ 306.18
	Total Taxes	\$ 306.18



Calculations based on most recent 12 month history
 Total Usage 15,060
 Average Usage 1,255



Calculations based on most recent 12 month history
 Total Usage 374,200
 Average Usage 31,183

	JUL	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL
Gas	1,377	1,129	1,093	1,419	1,491	1,862	2,034	1,485	1,114	1,031	937	749	706
Electric	51,600	39,920	34,840	37,960	29,360	30,280	29,600	24,880	26,240	29,760	24,040	34,920	32,400

DISCONNECT NOTICE

Account Number **90 14**

Due Date	Amount Due
Sep 13, 2010	\$ 10,925.24

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00010925240

091320100 00011085822

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information	
PO Box 9001084 Louisville KY 40290-1084	Payments after Aug 20 not included	Bill prepared on Aug 20, 2010 Next meter reading Sep 20, 2010

IMPORTANT- Your service may be disconnected if your past due amount of \$7,418.90 is not paid before 09/09/2010. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date			Meter Reading			Usage	Actual kW
	From	To	Days	Previous	Present	Mult		
Gas 000172281	Jul 21	Aug 19	29	42973	43743	1	770	
Elec 106195956	Jul 21	Aug 19	29	2284	3009	40	29,000	100.80

Gas - Commercial	
Usage - 770 CCF	
Duke Energy - Rate GS	\$ 710.70
Current Gas Charges	\$ 710.70
Gas Cost Recovery \$0.65600000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 7,418.90
Balance Forward	7,418.90
Current Gas Charges	710.70
Current Electric Charges	2,500.83
Taxes	294.81
Current Amount Due	\$ 10,925.24

Electric - Commercial	
Usage - 29,000 kWh	100.80 kW
Duke Energy - Rate DS01	\$ 2,500.83
Current Electric Charges	\$ 2,500.83

Taxes	
Taxes	\$ 294.81

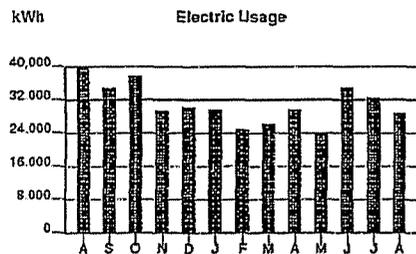
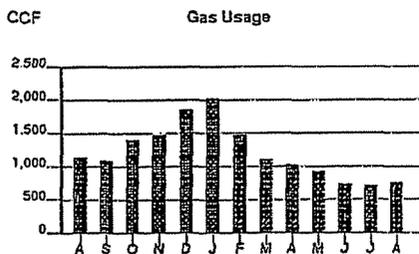
DISCONNECT NOTICE

Due Date	Amount Due	After Sep 13, 2010
Sep 13, 2010	\$ 10,925.24	\$ 11,085.82

Name	Service Address	Account Number
Willie's Of Independence	2015 Declaration Dr Independence KY 41051	

Explanation of Current Charges		
Gas Meter - 000172281 CCF Usage - 770 Jul 21 - Aug 19 29 Days	Duke Energy Rate GS - General Service Customer Charge \$ 47.50 Gas Delivery Charge 770 CCF @ \$ 0.20530000 158.08 Gas Cost Recovery 770 CCF @ \$ 0.65600000 505.12	\$ 710.70 \$ 710.70
Total Current Gas Charges		
Electric Meter - 106195956 Multipliers - 40 kWh Usage - 29,000 Demand Read - 02.52 Actual kW - 100.80 Jul 21 - Aug 19 29 Days	Duke Energy Rate DS01 - Distribution Service Customer Charge \$ 15.00 Demand Chrg 15.00 kW @ 0.00000000 0.00 85.80 kW @ \$ 7.75000000 664.95 Energy Chrg 6,000 kWh @ \$ 0.09156800 549.41 23,000 kWh @ \$ 0.06004200 1,380.97 Elec DSM Rider 29,000 kWh @ \$ 0.00091700 26.59 Rider MSR-E 29,000 kWh 0.00000000 0.00 Rider PSM 29,000 kWh @ \$ 0.00091700cr 26.59cr Elec Fuel Adjustment 29,000 kWh @ \$ 0.00377600cr 109.50cr	2,500.83 \$ 2,500.83
Total Current Electric Charges		

Explanation of Taxes		
Taxes	Rate Incr for School Tax \$ 96.34 Kentucky State Tax 198.47	\$ 294.81 \$ 294.81
Total Taxes		



Calculations based on most recent 12 month history
 Total Usage 14,701
 Average Usage 1,225

Calculations based on most recent 12 month history
 Total Usage 363,280
 Average Usage 30,273

	AUG	SEP	OCT	NOV	DEC	JAN	FEB	MAR	APR	MAY	JUN	JUL	AUG
Gas	1,129	1,093	1,419	1,491	1,862	2,034	1,493	1,114	1,031	937	749	706	770
Electric	29,920	34,840	37,960	29,360	30,280	29,600	24,880	26,240	29,780	24,040	34,920	32,400	29,000

DISCONNECT NOTICE

Account Number **90 14**

Due Date	Amount Due
Nov 11, 2010	\$ 24,553.41

For less detailed billing information on your monthly bill, check box on right

\$ _____ \$ _____
 WinterCare Contribution Amount Enclosed
 (for Customer Assistance)

Willie's Of Independence
 2015 Declaration Dr
 Independence KY 41051

PO Box 9001084
 Louisville KY 40290-1084

210 00024553418

11120102 00024859657

DISCONNECT NOTICE

Page 1 of 2

Name/Service Address	For Inquiries Call	Account Number
Willie's Of Independence 2015 Declaration Dr Independence KY 41051	Duke Energy For Account Services, please contact Business Service Center	1-800-774-1202

Mail Payments To	Account Information	
PO Box 9001084 Louisville KY 40290-1084	Payments after Oct 20 not included	Bill prepared on Oct 20, 2010 Next meter reading Nov 17, 2010

IMPORTANT-Your service may be disconnected if your past due amount of \$17,866.44 is not paid before 11/05/2010. This includes your past due utility amount of \$10,766.44 and your past due Deposit amount of \$7,100.00. A reconnection charge will be required. For questions, please call the number shown above.

Meter Number	Reading Date		Days	Meter Reading		Mult	Usage	Actual kW
	From	To		Previous	Present			
Gas 000172281	Sep 21	Oct 19	28	44823	45736	1	913	
Elec 106195956	Sep 21	Oct 19	28	4010	4711	40	28,040	97.60

Gas - Commercial	
Usage - 913 CCF	
Duke Energy - Rate GS	\$ 734.90
Current Gas Charges	\$ 734.90
Gas Cost Recovery \$0.54760000/CCF	

Current Billing	
Amt Due - Previous Bill	\$ 21,204.94
Balance Forward	21,204.94
Current Gas Charges	734.90
Current Electric Charges	2,332.02
Taxes	281.55
Current Amount Due	\$ 24,553.41

Electric - Commercial	
Usage - 28,040 kWh	97.60 kW
Duke Energy - Rate DS01	\$ 2,332.02
Current Electric Charges	\$ 2,332.02

Taxes	
Taxes	\$ 281.55

DISCONNECT NOTICE

Due Date	Amount Due	After
Nov 11, 2010	\$ 24,553.41	Nov 11, 2010
		\$ 24,859.65