

RECEIVED

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

SEP 29 2010

PUBLIC SERVICE
COMMISSION

WILLIAM D. CHRISTOPHER)

COMPLAINANT)

vs.)

CASE NO. 2010-00358

KENTUCKY-AMERICAN WATER COMPANY)

RESPONDENT)

ANSWER

Now comes the Respondent, Kentucky-American Water Company (“KAW”), and for its Answer to the Complaint in this matter, makes the following admissions, denials, statements and defenses.

1. In response to the statements in Paragraphs (a) and (b) of the Complaint, KAW admits that William D. Christopher is a KAW customer located at 500 Calloway White Road, Winchester, Kentucky 40391 and that KAW is located at 2300 Richmond Road, Lexington, Kentucky 40502.

2. In response to the allegations in Paragraph (c) of the Complaint (spanning pages 1-4) describing the alleged activities and observations of Mr. Christopher and a plumber (including the statement of the plumber attached to the Complaint) on the afternoon of March 18, 2010, KAW is without information sufficient to admit or deny those allegations, and, therefore, denies same.

3. In response to the allegations in Paragraph (c) of the Complaint at page 4, KAW admits that the water meter at Mr. Christopher’s address reflected a high reading for the period

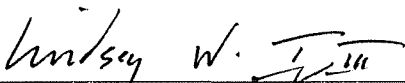
February 12, 2010 to March 18, 2010. However, further pleading, KAW states that it removed and tested that water meter and it tested properly. Therefore, KAW believes that the water meter reading is accurate and that the indicated amount of water did, in fact, pass through the meter. Therefore, Mr. Christopher is liable to KAW for all amounts resulting from the indicated usage. Accordingly, KAW denies the allegation that the water meter malfunctioned or that the water use readings are inaccurate. Finally, pursuant to Mr. Christopher's request, the water meter has been submitted to the Commission for testing. At this time, the results of that testing are unknown.

4. KAW denies each and every allegation in the Complaint not specifically admitted to be true herein.

WHEREFORE, KAW requests that the Complaint be dismissed, the stay on disconnection be lifted, and that Mr. Christopher submit payment for all amounts owed to KAW.

Respectfully submitted,

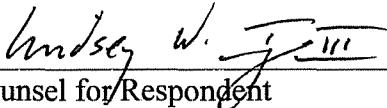
Lindsey W. Ingram III
STOLL KEENON OGDEN PLLC
300 West Vine Street, Suite 2100
Lexington, Kentucky 40507
(859) 231-3000
L.Ingram@skofirm.com

By  _____
Counsel for Respondent

CERTIFICATE OF SERVICE

This is to certify that the original and 10 copies of the foregoing Answer have been filed on this 29th day of September, 2010 at the Public Service Commission and that a true and accurate copy of same has been served, via U.S. Mail, on the 29th day of September, 2010, upon the following:

William D. Christopher
500 Calloway White Road
Winchester, Kentucky 40391



Counsel for Respondent

010311.003026/3921421.1