

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

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PUBLIC SERVICE
COMMISSION

In The Matter Of:

AN INVESTIGATION OF NATURAL GAS) CASE NO.
RETAIL COMPETITION PROGRAMS) 2010-00146

**FIRST REQUEST FOR INFORMATION OF ASSOCIATION OF COMMUNITY
MINISTRIES TO INTERSTATE GAS SUPPLY, INC., SOUTHSTAR ENERGY
SERVICES, LLC AND VECTREN SOURCE**

Pursuant to the Procedural Order issued in this matter on June 8, 2010, Association of Community Ministries (“ACM”), by counsel, requests the response of Interstate Gas Supply, Inc., Southstar Energy Services, LLC and Vectren Source (hereinafter “Retail Suppliers”) to the following Requests for Information.

GENERAL INSTRUCTIONS

- (1) Please identify the company and witness who will be prepared to answer questions concerning each request.
- (2) If any request appears confusing, please request clarification directly from the undersigned.
- (3) To the extent that the specific document, workpaper or information as requested does not exist, but a similar document, workpaper or information does exist, provide the similar document, workpaper, or information.
- (4) If the company has objections to any request on the grounds that the requested information is proprietary in nature, or for any other reasons, please notify the undersigned as soon as possible.

(5) For any document withheld on the basis of privilege, state the following: date; author; addressee; indicated or blind copies; all persons to whom distributed, shown, or explained; and the nature of and legal basis for the privilege asserted.

(6) To the extent that a request calls for information not available for all categories or all periods of time for which the information is sought, please explain why the information is not available and answer the request for the time or categories for which it is available.

REQUESTS FOR INFORMATION

1. Please refer to Retail Suppliers' response to Request No. 1 of the First Information Request of Commission Staff, wherein it is stated on page 10 that "the introduction of competition does not displace utility services related to customer payment," and that "[b]udget billing options, extended payment arrangements and low income assistance programs can continue without impact."

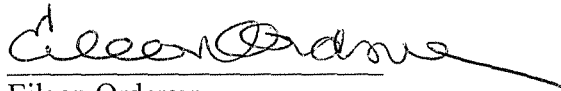
(a) For each utility service area in which any of the Retail Suppliers operate, please identify and describe the budget billing options, extended payment arrangements and low income assistance programs available to residential customers.

(b) For each option, arrangement or program identified in (a), above, please indicate whether the option, arrangement or program is available to customers who purchase their gas supply from Retail Suppliers or other competitive suppliers.

(c) Do any of the Retail Suppliers offer budget billing options, extended payment arrangements, arrearage management or low income assistance programs to their residential customers? If "yes," please provide the following information concerning each such offering:

- i. a detailed description of the offering;
- ii. the name of the Retail Supplier involved;
- iii. the state and utility service territory in which the offering is available;
- iv. any written information provided to customers about the offering.

Respectfully submitted,

A handwritten signature in cursive script, appearing to read "Eileen Ordovery", with a long horizontal flourish extending to the right.

Eileen Ordovery

Lisa Kilkelly

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CERTIFICATE OF SERVICE

I hereby certify that a true and correct copy of the foregoing First Request For Information Of Association Of Community Ministries To Interstate Gas Supply, Inc., Southstar Energy Services, LLC and Vectren Source. was served on the following parties on the 19th day of August, 2010 by United States mail, postage prepaid.


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