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COMMONWEALTH OF KENTUCKY  
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

CHARLES S. CARTER JR. )  
(Your Full Name) )

COMPLAINANT )

VS. )

KENTUCKY UTILITIES CO. )  
(Name of Utility) )

DEFENDANT )

RECEIVED

MAR - 9 2010

PUBLIC SERVICE  
COMMISSION

2010-00129

COMPLAINT

The complaint of CHARLES S. CARTER JR. respectfully shows:  
(Your Full Name)

(a) CHARLES S. CARTER JR.  
(Your Full Name)

55 EAST CENTER ST, CORBIN, KY 40701  
(Your Address)

(b) KENTUCKY UTILITIES CO.  
(Name of Utility)

220 WEST MAIN ST., LOUISVILLE, KY 40232  
(Address of Utility)

(c) That: DOUBLED MY ELECTRIC BILL  
(Describe here, attaching additional sheets if necessary,

WITHOUT CAUSE OR REASON.  
the specific act, fully and clearly, or facts that are the reason

SEE ENCLOSED SHEET  
and basis for the complaint )  
FOR DETAILS.

Formal Complaint

CHARLES S. CARTER JR. vs. KENTUCKY UTILITIES CO.

Page 2 of 2

SEE ENCLOSED SHEET FOR  
DETAILS.

Wherefore, complainant asks REASONABLE EXPLA-  
(Specifically state the relief desired.)

NATION WHY BILL DOUBLED AND  
ADJUSTMENT ON JAN. 2010 BILL  
AND ANY FUTURE CHARGES  
THAT ARE UNJUSTIFIED.

Dated at CORBIN, Kentucky, this 8 day  
(Your City)

of MARCH, 19 2010  
(Month)

Charles S. Carter Jr.  
(Your Signature)

\_\_\_\_\_  
(Name and address of attorney, if any)

March 8, 2010  
Charles S. Carter Jr.  
55 East Center St.  
Corbin, KY 40701-6541  
[REDACTED]

I am single 68 and live on a disability pension. About 4 years ago I bought my house and over the past 3 years I have spent approximately \$10,000 making my house energy efficient. I had energy efficient double pane replacement windows installed, 4 new storm doors, new energy efficient water heater, refrigerator, kitchen range, dish washer, washer & dryer. New energy efficient gas furnace and central air unit. I also had 1 foot of fiberglass insulation blown into the attic. I do laundry once a week with cold water and never use the automatic dish washer more than once a week. My home is a 3 bedroom 2 bath brick with a basement which I don't heat. My house is so energy efficient that my Delta natural gas bill averages \$73.00 per month. My complaint concerning Kentucky Utilities is that my electric bill in November 2009 was \$103.45 and December 2009 was \$111.13 but in January 2010 my electric bill doubled to \$224.69 for no known reason as nothing electrical has changed at my house. I talked to KU three times without any resolution. I would like a reasonable explanation why my January KU bill doubled and a adjustment on my January 2010 KU bill and any future overcharges.

Thank You,  
Charles S. Carter Jr.