



2013 Frankfort Avenue
Louisville, KY 40206
Phone: 502-753-0970
Fax: 502-895-1858

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PUBLIC SERVICE
COMMISSION

Date: 3/19/10

Total Pages: 2

To: Commonwealth of Kentucky
Public Service Commission
Attn: Rose Marie

From: Amy Letke

Fax: 502-564-3460

Subject: Case#2010-00071

REMARKS:

Rose Marie,

Following is recent communication to John Barron for your records regarding collections on our account.

Thank you,

Amy Letke
502-753-0970 x102
amy@integrityhr.com

We specialize in inCREDIBLE HR solutions!

FAX MEMO

March 18, 2010

TO: Mr. John Barron

FROM: Amy Letke, Integrity HR, Inc.

Fax: 314-242-1025

SUBJ: Collection letter on our account

Cc: Simon, Alliant Law Group, Fax 770-350-6627 re: Ref # 51018158
Commonwealth of Kentucky Public Service Commission (re: case # 2010-00071)

John,

I sent you a fax dated 3/2/2010 indicating we received penalty fees on a collection notice that was sent to Integrity HR in error by AT&T (attached). You indicated via your team that credits would be issued to Integrity HR so that we would not be responsible for the \$937.40 in incorrect billings that were made to our 502-753-0970 account.

I received a call today from several individuals at a collection agency – the Alliant Law Group- indicating they were acting on behalf of AT&T to collect this same amount from my company. They also indicated that AT&T sent over this amount for collection last Friday.

I am concerned that AT&T is acting retaliatory against my company as a result of efforts to be released from our telephone services and equipment services.

I need you to please correct this misinformation with Alliant Law Group by providing an RDS Code – in order to retract this claim immediately.

I would also appreciate a return phone call regarding a credit toward our account for equipment as a result of my prior request. I am requesting a release from service without penalty in writing, as well as credits on our service that would be applied toward our equipment return in the amount of \$4,000.

Thank you and I appreciate your assistance. Please provide me a confirmation via phone or email to amy@integrityhr.com or 502-753-0970 x 102.