

Tony Taylor
Executive Director
External & Legislative Affairs

AT&T 601 W. Chestnut Street 4th Floor Louisville, KY 40203

(ase No. 2010 - 00028

T: 502-582-2164 F: 502-582-1433 Tony.taylor@att.com

RECEIVED

January 20, 2010

JAN 2 2 2010

PUBLIC SERVICE COMMISSION

Kentucky Public Service Commission 211 Sower Boulevard P. O. Box 615 Frankfort, KY 40602-0615

Dear Mr.Derouen:

Mr. Jeff Derouen Executive Director

Pursuant to the Kentucky PSC's May 20, 2003 order in KY PSC Case No. 2002-0310, AT&T Kentucky is providing notice to the Kentucky Public Service Commission (PSC) of AT&T Kentucky's intent to disconnect Serenity, Inc. dba Five D's Com ("Serenity") for non-payment.

AT&T Kentucky's records indicate that Serenity is delinquent in payment of its bills to AT&T Kentucky. Attempts to collect past due amounts from Serenity have been unsuccessful. AT&T made numerous written notifications to Serenity informing them of AT&T's intent to suspend or terminate services consistent with the terms and conditions of the Interconnection Agreement between Serenity and AT&T Kentucky. As of today, AT&T Kentucky has received no payment from Serenity and we seek to begin discontinuance of services immediately. Disconnection of Serenity services will affect fewer than 100 Kentucky customers.

Under terms of their agreement, Serenity is solely responsible for notifying its end users of the proposed service disconnection. AT&T Kentucky is copying Serenity to remind them of their obligations to notify their end users of this situation regarding pending disconnection of services.

Should the Commission determine the need to invoke AT&T Kentucky's Emergency Service Continuity Tariff, AT&T Kentucky will take steps to notify the affected end users and inform them that they may continue to receive telecommunications services through The Emergency Services Continuity Plan for a minimum of fourteen (14) days and that the end user must transition to a new service provider.

If there are any questions or the need for additional information concerning this filing, please call Jim Tipton at 502-582-8925.

cc: Mr. Dennis Worthington, Serenity