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Charles R. Borders
Commissioner

September 14, 2010

PARTIES OF RECORD

Re: Case No. 2009-00483

Attached is a copy of the memorandum which is being filed in the record of the above-referenced case. If you have any comments you would like to make regarding the contents of the informal conference memorandum, please do so within five days of receipt of this letter. If you have any questions, please contact M. Todd Osterloh at 502/564-3940, Extension 439.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Detouen".

Jeff Detouen
Executive Director

TO/ew

Attachment

INTRA-AGENCY MEMORANDUM

KENTUCKY PUBLIC SERVICE COMMISSION

TO: Case File
FROM: Todd Osterloh, Staff Attorney
DATE: September 14, 2010
RE: Case No. 2009-00483
JTB Real Estate, LLC d/b/a Tarleton Crossing Apartments v. Kentucky-
American Water Company
Informal Conference of September 2, 2010

On September 2, 2010, Commission Staff ("Staff") held an informal teleconference with the parties to discuss Kentucky-American Water Company's ("Kentucky-American") internal investigation on radio-read meters. The following individuals participated in the informal conference:

Jeff Bradshaw	JTB Real Estate
Lindsay Ingram	Kentucky-American Water Company
Takisha Walker	Kentucky-American Water Company
Dennis Jones	PSC Staff
Todd Osterloh	PSC Staff
Sam Reid	PSC Staff

Beginning the conference, Staff stated that it would prepare minutes of the conference for the case record, that a copy of the minutes would be provided to all parties, and that all parties would be given an opportunity to submit written comments upon those minutes. Staff also noted that its statements and opinions are not necessarily binding on the Commission.

At the informal conference held on August 18, 2010, Mr. Bradshaw requested information related to Kentucky-American's replacement of manual-read meters with radio-read meters. After conducting an internal investigation Kentucky-American reported that the two customer accounts at issue in the present case had been served by radio-read meters since 2007, which was when JTB Real Estate ("JTB") established its accounts. Thus, Kentucky-American maintained that any information related to the switching of manual-read meters to radio-read meters would not be relevant to this case.

Mr. Bradshaw requested some time to consult an attorney and consider whether JTB would request a hearing, submit the case to the Commission for a decision, or

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settle with Kentucky-American. The parties agreed that they would discuss the issues over the next few weeks. Commission Staff stated that it would contact the parties in mid-September for a status update. The conference then adjourned.