



2300 Richmond Road
Lexington, KY 40502

P 859.268.6339
F 859.268.6327

a.turner@amwater.com

May 21, 2010

RECEIVED

MAY 21 2010

PUBLIC SERVICE
COMMISSION

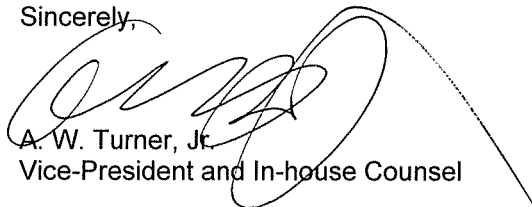
Jeff Derouen, Executive Director
Public Service Commission
211 Sower Boulevard
P.O. Box 615
Frankfort, KY 40602-0615

Re: Case No. 2009-00483, JTB Real Estate LLC dba Tarleton Crossing Apartments v. Kentucky
American Water Company

Dear Mr. Derouen:

Enclosed are the original and ten (10) copies of the Response of Kentucky American Water to the Information Request of the Commission Staff pertaining to the case referenced above. Please do not hesitate to contact me if you have questions.

Sincerely,



A. W. Turner, Jr.
Vice-President and In-house Counsel

Enclosure(s)

Cc: Attention: Jeff Bradshaw
JTB Real Estate LLC dba Tarleton Crossing Apartments
640 Bold Bidder Drive
Lexington, KY 40517


COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

IN THE MATTER OF:)
)
JTB REAL ESTATE LLC DBA TARLETON)
CROSSING APARTMENTS) CASE NO. 2009-00483
)
V.)
)
KENTUCKY-AMERICAN WATER COMPANY)

CERTIFICATION OF RESPONSES TO INFORMATION REQUESTS

This is to certify that I have supervised the preparation of Kentucky-American Water Company's May 21, 2010 responses to the Information Requests of the Commission Staff and that the responses are true and accurate to the best of my knowledge, information and belief formed after reasonable inquiry.

Date: 5/19/10


Takisha D. Walker
Supervisor Field Operations
Kentucky-American Water Company

Response of Kentucky American Water
To Information Request of Commission Staff

Case No. 2009-00483

Witness: Takisha D. Walker

1. Provide billing statements or other documentation that reflects usage and charges for account 522872 since January 1, 2006.

Response:

The statements are attached.

RECEIVED

MAY 21 2010

PUBLIC SERVICE
COMMISSION

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$400.84

Sep 24, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate

3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

Barcode



Initial Bill

Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$.00
Payments as of Sep 10, 2007. Thanks!	.00
Total prior balance, Sep 10, 2007	.00
-----Adjustments-----	
Activation Fee	24.00
Total adjustments, Sep 10, 2007	24.00
-----Current Water Charges-----	
Meter Service Charge	30.49
Water Usage (\$1.688730 x 92.00)	155.36
Total water charges, Sep 10, 2007	185.85
-----Current Wastewater Charges--	
Sewer Usage (\$1.78000 x 89.00)	158.42
Total wastewater charges, Sep 10, 2007	158.42
-----Taxes-----	
School Tax	5.58
Franchise Fee - LFUCG	5.58
KRA Withdrawal Fee - 100CF	.08
Sales Tax	21.33
Total taxes, Sep 10, 2007	32.57
-----Total Current Charges-----	
	400.84
-----TOTAL AMOUNT DUE-----	
	\$400.84

Billing Period & Meter Information

Billing Date: Sep 10, 2007
Billing Period: Aug 13 to Sep 05 (23 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 031925090A is a 1-1/2-inch meter.
Present-actual 6101
Last-actual 6009
100 Cubic Feet used 92
1 cu. ft. equals 7.50 gallons
Gallons used 69000

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
** To pay by credit card, debit card or electronic check, call TOLL FREE 1-866-271-5522. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$406.19

Oct 17, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate

3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Oct 05, 2007
Billing Period: Sep 05 to Oct 02 (27 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 031925090A is a 1-1/2-inch meter.
Present-actual 6198
Last-actual 6101
100 Cubic Feet used 97
1 cu. ft. equals 7.50 gallons
Gallons used 72750

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$400.84
Payments as of Oct 05, 2007. Thanks!	-400.84
Total prior balance, Oct 05, 2007	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$1.688730 x 97.00)	163.81
Total water charges, Oct 05, 2007	203.58
-----Current Wastewater Charges--	
Sewer Usage (\$1.78000 x 94.00)	167.32
Total wastewater charges, Oct 05, 2007	167.32
-----Taxes-----	
School Tax	6.11
Franchise Fee - LFUCG	6.11
KRA Withdrawal Fee - 100CF	.08
Sales Tax	22.99
Total taxes, Oct 05, 2007	35.29
-----Total Current Charges-----	406.19
-----TOTAL AMOUNT DUE-----	\$406.19

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$459.17

Nov 19, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate

3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Nov 07, 2007
Billing Period: Oct 02 to Nov 02 (31 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 031925090A is a 1-1/2-inch meter.
Present-actual 6309
Last-actual 6198
100 Cubic Feet used 111
1 cu. ft. equals 7.50 gallons
Gallons used 83250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$406.19
Payments as of Nov 07, 2007. Thanks!	-406.19
Total prior balance, Nov 07, 2007	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$1.688730 x 111.00)	187.45
Total water charges, Nov 07, 2007	227.22
-----Current Wastewater Charges--	
Sewer Usage (\$1.78000 x 108.00)	192.24
Total wastewater charges, Nov 07, 2007	192.24
-----Taxes-----	
School Tax	6.82
Franchise Fee - LFUCG	6.82
KRA Withdrawal Fee - 100CF	.09
Sales Tax	25.98
Total taxes, Nov 07, 2007	39.71
-----Total Current Charges-----	459.17
-----TOTAL AMOUNT DUE-----	\$459.17

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
** To pay by credit card, debit card or electronic check, call TOLL FREE 1-866-271-5522. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$495.11

Dec 19, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate

3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Dec 07, 2007
Billing Period: Nov 02 to Dec 04 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 031925090A is a 1-1/2-inch meter.

Present-actual	6428
Last-actual	6309
100 Cubic Feet used	119
1 cu. ft. equals 7.50 gallons	
Gallons used	89250

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$459.17
Payments as of Dec 07, 2007. Thanks!		-459.17
Total prior balance, Dec 07, 2007		.00
-----Current Water Charges-----		
Meter Service Charge		39.77
Water Usage (\$ 1.68873 X 104.13)		175.85
Water Usage (\$ 2.13802 X 14.88)		31.81
Total Use Billed	119.01	247.43
-----Current Wastewater Charges--		
Sewer Usage (\$1.78000 x 115.00)		204.70
Total wastewater charges, Dec 07, 2007		204.70
-----Taxes-----		
School Tax		7.43
Franchise Fee - LFUCG		7.43
KRA Withdrawal Fee - 100CF		.10
Sales Tax		28.02
Total taxes, Dec 07, 2007		42.98
-----Total Current Charges-----		495.11
-----TOTAL AMOUNT DUE-----		\$495.11

Messages from Kentucky American Water

* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky American Water customers' rates. This change is now reflected in your water bill.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$498.06

Jan 22, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jan 08, 2008
Billing Period: Dec 04 to Jan 03 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 031925090A is a 1-1/2-inch meter.
Present-actual 6535
Last-actual 6428
100 Cubic Feet used 107
1 cu. ft. equals 7.50 gallons
Gallons used 80250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$495.11
Payments as of Jan 08, 2008. Thanks!	<u>-495.11</u>
Total prior balance, Jan 08, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 107.00)	<u>228.77</u>
Total water charges, Jan 08, 2008	268.54
-----Current Wastewater Charges--	
Sewer Usage (\$1.78000 x 104.00)	<u>185.12</u>
Total wastewater charges, Jan 08, 2008	185.12
-----Taxes-----	
School Tax	8.06
Franchise Fee - LFUCG	8.06
KRA Withdrawal Fee - 100CF	.09
Sales Tax	<u>28.19</u>
Total taxes, Jan 08, 2008	44.40
-----Total Current Charges-----	498.06
-----TOTAL AMOUNT DUE-----	\$498.06

Messages from Kentucky American Water

* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky American Water customers' rates. This change is now reflected in your water bill.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7
\$1,319.60
Feb 19, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Feb 07, 2008
Billing Period: Jan 03 to Feb 04 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 116
Last-actual
***Meter Changed Jan 17, 2008.**
Meter Number 031925090A is a 1-1/2-inch meter.
Present-actual 6599
Last-actual 6535
100 Cubic Feet used 180
1 cu. ft. equals 7.50 gallons
Gallons used 135000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$498.06
Payments as of Feb 07, 2008. Thanks!	.00
Total prior balance, Feb 07, 2008	498.06
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 180.00)	384.84
Total water charges, Feb 07, 2008	424.61
-----Current Wastewater Charges--	
Sewer Usage (\$ 1.78000 X 140.00)	249.20
(\$ 2.16000 X 35.00)	75.60
Total Use Billed	175.00
-----Taxes-----	
School Tax	12.74
Franchise Fee - LFUCG	12.74
KRA Withdrawal Fee - 100CF	.15
Sales Tax	46.50
Total taxes, Feb 07, 2008	72.13
-----Total Current Charges-----	821.54
-----TOTAL AMOUNT DUE-----	\$1,319.60

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$889.66

Mar 19, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,319.60
Payments as of Mar 07, 2008. Thanks!	<u>-1,319.60</u>
Total prior balance, Mar 07, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 195.00)	<u>416.91</u>
Total water charges, Mar 07, 2008	456.68
-----Current Wastewater Charges--	
Sewer Usage (\$ 1.78000 X 140.00)	249.20
(\$ 2.16000 X 49.00)	<u>105.84</u>
Total Use Billed	189.00
-----Taxes-----	
School Tax	13.71
Franchise Fee - LFUCG	13.71
KRA Withdrawal Fee - 100CF	.17
Sales Tax	<u>50.35</u>
Total taxes, Mar 07, 2008	77.94
-----Total Current Charges-----	889.66
-----TOTAL AMOUNT DUE-----	\$889.66

Billing Period & Meter Information

Billing Date: Mar 07, 2008
Billing Period: Feb 04 to Mar 04 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.

Present-actual	311
Last-actual	116
100 Cubic Feet used	195
1 cu. ft. equals 7.50 gallons	
Gallons used	146250

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$926.21

Apr 21, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Apr 07, 2008
Billing Period: Mar 04 to Apr 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.

Present-actual 511
Last-actual 311
100 Cubic Feet used 200
1 cu. ft. equals 7.50 gallons
Gallons used 150000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$889.66
Payments as of Apr 07, 2008. Thanks!	-889.66
Total prior balance, Apr 07, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 200.00)	427.60
Total water charges, Apr 07, 2008	467.37
-----Current Wastewater Charges--	
Sewer Usage (\$ 1.78000 X 140.00)	249.20
(\$ 2.16000 X 54.00)	116.64
Total Use Billed 194.00	365.84
-----Taxes-----	
School Tax	14.40
Franchise Fee - LFUCG	14.40
KRA Withdrawal Fee - 100CF	12.48
Sales Tax	51.72
Total taxes, Apr 07, 2008	93.00
-----Total Current Charges-----	926.21
-----TOTAL AMOUNT DUE-----	\$926.21

Messages from Kentucky American Water

* Effective April 1, 2008, the Kentucky River Authority Withdrawal Fee increased from \$0.00113 per 1,000 gallons to \$0.08323 per 1,000 gallons.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$631.85

May 27, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: May 14, 2008
Billing Period: Apr 02 to May 02 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-estimate 611
Last-actual 511
100 Cubic Feet used 100
1 cu. ft. equals 7.50 gallons
Gallons used 75000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$926.21
Payments as of May 14, 2008. Thanks!		<u>-926.21</u>
Total prior balance, May 14, 2008		.00
-----Current Water Charges-----		
Meter Service Charge		39.77
Water Usage (\$2.138020 x 100.00)		<u>213.80</u>
Total water charges, May 14, 2008		253.57
-----Current Wastewater Charges--		
Sewer Usage		4.25
Sewer Usage (\$.00000 X 1.00)		.00
Sewer Usage (\$ 3.20000 X 99.00)		<u>316.80</u>
Total Use Billed	100.00	321.05
-----Taxes-----		
School Tax		7.79
Franchise Fee - LFUCG		7.79
KRA Withdrawal Fee - 100CF		6.24
Sales Tax		<u>35.41</u>
Total taxes, May 14, 2008		57.23
-----Total Current Charges-----		
		631.85
-----TOTAL AMOUNT DUE-----		
		\$631.85

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,581.29

Jun 18, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jun 06, 2008
Billing Period: May 02 to Jun 03 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 873
Last-estimate 611
100 Cubic Feet used 262
1 cu. ft. equals 7.50 gallons
Gallons used 196500

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$631.85
Payments as of Jun 06, 2008. Thanks!		<u>-631.85</u>
Total prior balance, Jun 06, 2008		.00
-----Current Water Charges-----		
Meter Service Charge		39.77
Water Usage (\$2.138020 x 262.00)		<u>560.16</u>
Total water charges, Jun 06, 2008		599.93
-----Current Wastewater Charges--		
Sewer Usage		4.25
Sewer Usage (\$.00000 x 1.00)		.00
(\$ 3.20000 x 261.00)		<u>835.20</u>
Total Use Billed	262.00	839.45
-----Taxes-----		
School Tax		18.49
Franchise Fee - LFUCG		18.49
KRA Withdrawal Fee - 100CF		16.35
Sales Tax		<u>88.58</u>
Total taxes, Jun 06, 2008		141.91
-----Total Current Charges-----		1,581.29
-----TOTAL AMOUNT DUE-----		\$1,581.29

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$2,023.56

Jul 21, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jul 09, 2008
Billing Period: Jun 03 to Jul 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 1003
Last-actual 873
100 Cubic Feet used 130
1 cu. ft. equals 7.50 gallons
Gallons used 97500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,581.29
Payments as of Jul 09, 2008. Thanks!	.00
Total prior balance, Jul 09, 2008	1,581.29
-----Adjustments-----	
Outlet Coupling LK Com	-358.40
KRA Withdrawal Fee Adj	-7.00
Total adjustments, Jul 09, 2008	-365.40
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 130.00)	277.94
Total water charges, Jul 09, 2008	317.71
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 129.00)	412.80
Total Use Billed	130.00
417.05	
-----Taxes-----	
School Tax	9.77
Franchise Fee - LFUCG	9.77
KRA Withdrawal Fee - 100CF	8.11
Sales Tax	45.26
Total taxes, Jul 09, 2008	72.91
-----Total Current Charges-----	
	442.27
-----TOTAL AMOUNT DUE-----	
	\$2,023.56

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,754.51

Jul 29, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jul 17, 2008

Rate Type: Commercial

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$2,023.56
Payments as of Jul 17, 2008. Thanks!	.00
Total prior balance, Jul 17, 2008	2,023.56
-----Adjustments-----	
Outlet Coupling LK Com	-239.46
Total adjustments, Jul 17, 2008	-239.46
-----Taxes-----	
School Tax	-7.18
Franchise Fee - LFUCG	-7.18
Sales Tax	-15.23
Total taxes, Jul 17, 2008	-29.59
-----Total Current Charges-----	
	-269.05
-----TOTAL AMOUNT DUE-----	\$1,754.51

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7
\$954.21
Aug 19, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Aug 07, 2008
Billing Period: Jul 02 to Aug 04 (33 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.

Present-actual 1158
Last-actual 1003
100 Cubic Feet used 155
1 cu. ft. equals 7.50 gallons
Gallons used 116250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$2,023.56
Adjustments	-269.05
Payments as of Aug 07, 2008. Thanks!	-1,754.51
Total prior balance, Aug 07, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 155.00)	331.39
Total water charges, Aug 07, 2008	371.16
-----Current Wastewater Charges-----	
Sewer Usage	4.25
Sewer Usage (\$.00000 x 1.00)	.00
Sewer Usage (\$ 3.20000 x 154.00)	492.80
Total Use Billed	497.05
-----Taxes-----	
School Tax	11.43
Franchise Fee - LFUCG	11.43
KRA Withdrawal Fee - 100CF	9.68
Sales Tax	53.46
Total taxes, Aug 07, 2008	86.00
-----Total Current Charges-----	954.21
-----TOTAL AMOUNT DUE-----	\$954.21

Messages from Kentucky American Water

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12-0522872-7
\$1,076.10
Sep 22, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Sep 08, 2008
Billing Period: Aug 04 to Sep 03 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 1308
Last-actual 1158
100 Cubic Feet used 150
1 cu. ft. equals 7.50 gallons
Gallons used 112500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$954.21
Payments as of Sep 08, 2008. Thanks!	-802.99
Total prior balance, Sep 08, 2008	151.22
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 150.00)	<u>320.70</u>
Total water charges, Sep 08, 2008	360.47
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 3.20000 X 149.00)	<u>476.80</u>
Total Use Billed	150.00 481.05
-----Taxes-----	
School Tax	11.09
Franchise Fee - LFUCG	11.09
KRA Withdrawal Fee - 100CF	9.36
Sales Tax	<u>51.82</u>
Total taxes, Sep 08, 2008	83.36
-----Total Current Charges-----	
	924.88
-----TOTAL AMOUNT DUE-----	
	\$1,076.10

Messages from Kentucky American Water

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**T

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12-0522872-7

\$901.45

Oct 20, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Oct 07, 2008
Billing Period: Sep 03 to Oct 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 1454
Last-actual 1308
100 Cubic Feet used 146
1 cu. ft. equals 7.50 gallons
Gallons used 109500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,076.10
Payments as of Oct 07, 2008. Thanks!	<u>-1,076.10</u>
Total prior balance, Oct 07, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 146.00)	<u>312.15</u>
Total water charges, Oct 07, 2008	351.92
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 3.20000 X 145.00)	<u>464.00</u>
Total Use Billed	146.00 <u>468.25</u>
-----Taxes-----	
School Tax	10.83
Franchise Fee - LFUCG	10.83
KRA Withdrawal Fee - 100CF	9.11
Sales Tax	<u>50.51</u>
Total taxes, Oct 07, 2008	81.28
-----Total Current Charges-----	
	901.45
-----TOTAL AMOUNT DUE-----	
	\$901.45

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,100.73

Nov 18, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Nov 06, 2008
Billing Period: Oct 02 to Nov 03 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 1634
Last-actual 1454
100 Cubic Feet used 1.80
1 cu. ft. equals 7.50 gallons
Gallons used 135000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$901.45
Payments as of Nov 06, 2008. Thanks!	<u>-901.45</u>
Total prior balance, Nov 06, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 180.00)	<u>384.84</u>
Total water charges, Nov 06, 2008	424.61
-----Current Wastewater Charges-----	
Sewer Usage	4.25
Sewer Usage (\$.00000 x 1.00)	.00
Sewer Usage (\$ 3.20000 x 179.00)	<u>572.80</u>
Total Use Billed	180.00
Total Sewer Charges	577.05
-----Taxes-----	
School Tax	13.08
Franchise Fee - LFUCG	13.08
KRA Withdrawal Fee - 100CF	11.24
Sales Tax	<u>61.67</u>
Total taxes, Nov 06, 2008	99.07
-----Total Current Charges-----	
	1,100.73
-----TOTAL AMOUNT DUE-----	
	\$1,100.73

Messages from Kentucky American Water
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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$883.88

Dec 17, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Dec 05, 2008
Billing Period: Nov 03 to Dec 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 1777
Last-actual 1634
100 Cubic Feet used 143
1 cu. ft. equals 7.50 gallons
Gallons used 107250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,100.73
Payments as of Dec 05, 2008. Thanks!	<u>-1,100.73</u>
Total prior balance, Dec 05, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 143.00)	<u>305.74</u>
Total water charges, Dec 05, 2008	345.51
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 142.00)	<u>454.40</u>
Total Use Billed	143.00 458.65
-----Taxes-----	
School Tax	10.63
Franchise Fee - LFUCG	10.63
KRA Withdrawal Fee - 100CF	8.93
Sales Tax	<u>49.53</u>
Total taxes, Dec 05, 2008	79.72
-----Total Current Charges-----	883.88
-----TOTAL AMOUNT DUE-----	\$883.88

Messages from Kentucky American Water
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Kentucky American Water
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12-0522872-7

\$1,335.14

Jan 20, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jan 08, 2009
Billing Period: Dec 02 to Jan 05 (34 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 1997
Last-actual 1777
100 Cubic Feet used 220
1 cu. ft. equals 7.50 gallons
Gallons used 165000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$883.88
Payments as of Jan 08, 2009. Thanks!	-883.88
Total prior balance, Jan 08, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 220.00)	470.36
Total water charges, Jan 08, 2009	510.13
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 219.00)	700.80
Total Use Billed	220.00 705.05
-----Taxes-----	
School Tax	15.72
Franchise Fee - LFUCG	15.72
KRA Withdrawal Fee - 100CF	13.73
Sales Tax	74.79
Total taxes, Jan 08, 2009	119.96
-----Total Current Charges-----	
	1,335.14
-----TOTAL AMOUNT DUE-----	
	\$1,335.14

Messages from Kentucky American Water

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Kentucky American Water
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12-0522872-7

\$1,341.00

Feb 18, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,335.14
Payments as of Feb 06, 2009. Thanks!	<u>-1,335.14</u>
Total prior balance, Feb 06, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 221.00)	<u>472.50</u>
Total water charges, Feb 06, 2009	512.27
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 3.20000 X 220.00)	<u>704.00</u>
Total Use Billed	221.00 708.25
-----Taxes-----	
School Tax	15.78
Franchise Fee - LFUCG	15.78
KRA Withdrawal Fee - 100CF	13.79
Sales Tax	<u>75.13</u>
Total taxes, Feb 06, 2009	120.48
-----Total Current Charges-----	
	1,341.00
-----TOTAL AMOUNT DUE-----	
	\$1,341.00

Billing Period & Meter Information

Billing Date: Feb 06, 2009
Billing Period: Jan 05 to Feb 03 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 2218
Last-actual 1997
100 Cubic Feet used 221
1 cu. ft. equals 7.50 gallons
Gallons used 165750

Messages from Kentucky American Water
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12-0522872-7
\$1,088.99
Mar 18, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Mar 06, 2009
Billing Period: Feb 03 to Mar 03 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 2396
Last-actual 2218
100 Cubic Feet used 178
1 cu. ft. equals 7.50 gallons
Gallons used 133500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,341.00
Payments as of Mar 06, 2009. Thanks!	<u>-1,341.00</u>
Total prior balance, Mar 06, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 178.00)	<u>380.57</u>
Total water charges, Mar 06, 2009	420.34
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 3.20000 X 177.00)	<u>566.40</u>
Total Use Billed	178.00
570.65	
-----Taxes-----	
School Tax	12.94
Franchise Fee - LFUCG	12.94
KRA Withdrawal Fee - 100CF	11.11
Sales Tax	<u>61.01</u>
Total taxes, Mar 06, 2009	98.00
-----Total Current Charges-----	
	1,088.99
-----TOTAL AMOUNT DUE-----	
	\$1,088.99

Messages from Kentucky American Water

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Kentucky American Water
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12-0522872-7

\$865.85

Apr 20, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

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PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Apr 07, 2009
Billing Period: Mar 03 to Apr 02 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 2536
Last-actual 2396
100 Cubic Feet used 140
1 cu. ft. equals 7.50 gallons
Gallons used 105000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,088.99
Payments as of Apr 07, 2009. Thanks!	<u>-1,088.99</u>
Total prior balance, Apr 07, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 140.00)	<u>299.32</u>
Total water charges, Apr 07, 2009	339.09
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 x 1.00)	.00
Sewer Usage (\$ 3.20000 x 139.00)	<u>444.80</u>
Total Use Billed	140.00 <u>449.05</u>
-----Taxes-----	
School Tax	10.42
Franchise Fee - LFUCG	10.42
KRA Withdrawal Fee - 100CF	8.33
Sales Tax	<u>48.54</u>
Total taxes, Apr 07, 2009	77.71
-----Total Current Charges-----	
	865.85
-----TOTAL AMOUNT DUE-----	
	\$865.85

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Kentucky American Water
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12-0522872-7

\$725.28

May 19, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: May 07, 2009
Billing Period: Apr 02 to May 04 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 2652
Last-actual 2536
100 Cubic Feet used 116
1 cu. ft. equals 7.50 gallons
Gallons used 87000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$865.85
Payments as of May 07, 2009. Thanks!	-865.85
Total prior balance, May 07, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	39.77
Water Usage (\$2.138020 x 116.00)	248.01
Total water charges, May 07, 2009	287.78
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 115.00)	368.00
Total Use Billed	116.00
372.25	372.25
-----Taxes-----	
School Tax	8.84
Franchise Fee - LFUCG	8.84
KRA Withdrawal Fee - 100CF	6.90
Sales Tax	40.67
Total taxes, May 07, 2009	65.25
-----Total Current Charges-----	
	725.28
-----TOTAL AMOUNT DUE-----	\$725.28

Messages from Kentucky American Water

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Kentucky American Water
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12-0522872-7

\$1,219.06

Jun 17, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Summary

-----Prior Balance-----
Balance from last bill \$725.28
Payments as of Jun 05, 2009. Thanks! -725.28
Total prior balance, Jun 05, 2009 .00

Billing Period & Meter Information

Billing Date: Jun 05, 2009
Billing Period: May 04 to Jun 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

-----Current Water Charges-----
Meter Service Charge 40.00
Water Usage (\$ 2.13802 X 185.28) 396.13
Water Usage (\$ 2.61500 X 13.72) 35.88
Total Use Billed 199.00 472.01

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.

Present-actual 2851
Last-actual 2652
100 Cubic Feet used 199
1 cu. ft. equals 7.50 gallons
Gallons used 149250

-----Current Wastewater Charges--
Sewer Usage 4.25
Sewer Usage (\$.00000 X 1.00) .00
Sewer Usage (\$ 3.20000 X 198.00) 633.60
Total Use Billed 199.00 637.85

-----Taxes-----
School Tax 14.52
Franchise Fee - LFUCG 14.52
KRA Withdrawal Fee - 100CF 11.83
Sales Tax 68.33
Total taxes, Jun 05, 2009 109.20

-----Total Current Charges----- 1,219.06

-----TOTAL AMOUNT DUE----- \$1,219.06

Messages from Kentucky American Water

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12-0522872-7

\$989.81

Jul 20, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jul 08, 2009
Billing Period: Jun 02 to Jul 02 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 2975
Last-actual 2851
100 Cubic Feet used 124
1 cu. ft. equals 7.50 gallons
Gallons used 93000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,219.06
Payments as of Jul 08, 2009. Thanks!	<u>-1,219.06</u>
Total prior balance, Jul 08, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 124.00)	<u>324.26</u>
Total water charges, Jul 08, 2009	367.26
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 4.32000 X 123.00)	<u>531.36</u>
Total Use Billed	124.00 537.09
-----Taxes-----	
School Tax	11.24
Franchise Fee - LFUCG	11.24
KRA Withdrawal Fee - 100CF	7.37
Sales Tax	<u>55.61</u>
Total taxes, Jul 08, 2009	85.46
-----Total Current Charges-----	
	989.81
-----TOTAL AMOUNT DUE-----	
	\$989.81

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
** To pay by credit card, debit card or electronic check, call TOLL FREE 1-866-271-5522. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$3,680.95

Aug 25, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

|||||
LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

|||||



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Aug 13, 2009
Billing Period: Jul 02 to Aug 06 (35 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060628741N is a 1-1/2-inch meter.
Present-actual
Last-actual
***Meter Changed Aug 04, 2009.**
Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 3454
Last-actual 2975
100 Cubic Feet used 479
1 cu. ft. equals 7.50 gallons
Gallons used 359250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$989.81
Payments as of Aug 13, 2009. Thanks!	-989.81
Total prior balance, Aug 13, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 479.00)	1,252.59
Total water charges, Aug 13, 2009	1,295.59
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.000000 X 1.00)	.00
Sewer Usage (\$ 4.320000 X 478.00)	2,064.96
Total Use Billed	479.00 2,070.69
-----Taxes-----	
School Tax	39.72
Franchise Fee - LFUCG	39.72
KRA Withdrawal Fee - 100CF	28.49
Sales Tax	206.74
Total taxes, Aug 13, 2009	314.67
-----Total Current Charges-----	3,680.95
-----TOTAL AMOUNT DUE-----	\$3,680.95

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$4,708.67

Sep 21, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Sep 08, 2009
Billing Period: Aug 06 to Sep 03 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 3488
Last-actual 3456
***Meter Changed Aug 27, 2009.**
Meter Number 060628741N is a 1-1/2-inch meter.
Present-actual 97
Last-actual 0
100 Cubic Feet used 129
1 cu. ft. equals 7.50 gallons
Gallons used 96750

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$3,680.95
Payments as of Sep 08, 2009. Thanks!	.00
Total prior balance, Sep 08, 2009	3,680.95
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 129.00)	337.34
Total water charges, Sep 08, 2009	380.34
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.00000 x 1.00)	.00
Sewer Usage (\$ 4.32000 x 128.00)	552.96
Total Use Billed	129.00
558.69	558.69
-----Taxes-----	
School Tax	11.64
Franchise Fee - LFUCG	11.64
KRA Withdrawal Fee - 100CF	7.67
Sales Tax	57.74
Total taxes, Sep 08, 2009	88.69
-----Total Current Charges-----	1,027.72
-----TOTAL AMOUNT DUE-----	\$4,708.67

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$4,842.51

Oct 19, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Oct 07, 2009
Billing Period: Sep 03 to Oct 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 3631
Last-actual 3488
100 Cubic Feet used 143
1 cu. ft. equals 7.50 gallons
Gallons used 107250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$4,708.67
Payments as of Oct 07, 2009. Thanks!	-1,000.00
Total prior balance, Oct 07, 2009	3,708.67
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 143.00)	373.95
Total water charges, Oct 07, 2009	416.95
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 142.00)	613.44
Total Use Billed	143.00
619.17	619.17
-----Taxes-----	
School Tax	12.76
Franchise Fee - LFUCG	12.76
KRA Withdrawal Fee - 100CF	8.50
Sales Tax	63.70
Total taxes, Oct 07, 2009	97.72
-----Total Current Charges-----	
	1,133.84
-----TOTAL AMOUNT DUE-----	
	\$4,842.51

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$3,101.20

Nov 09, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Oct 27, 2009

Rate Type: Commercial

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$4,842.51
Payments as of Oct 27, 2009. Thanks!	<u>.00</u>
Total prior balance, Oct 27, 2009	4,842.51
-----Adjustments-----	
Lk at Prop - Adj Com	-619.77
Account - Adj Com O&M Swr	-1,023.84
KRA Withdrawal Fee Adj	<u>-18.79</u>
Total adjustments, Oct 27, 2009	-1,662.40
-----Taxes-----	
School Tax	-19.15
Franchise Fee - LFUCG	-19.15
Sales Tax	<u>-40.61</u>
Total taxes, Oct 27, 2009	-78.91
-----Total Current Charges-----	
	-1,741.31
-----TOTAL AMOUNT DUE-----	
	\$3,101.20

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$3,237.67

Nov 18, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Nov 06, 2009
Billing Period: Oct 02 to Nov 02 (31 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.

Present-actual 3792
Last-actual 3631
100 Cubic Feet used 161
1 cu. ft. equals 7.50 gallons
Gallons used 120750

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$4,842.51
Adjustments	-1,741.31
Payments as of Nov 06, 2009. Thanks!	-1,133.84
Total prior balance, Nov 06, 2009	1,967.36
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 161.00)	421.02
Total water charges, Nov 06, 2009	464.02
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 160.00)	691.20
Total Use Billed	161.00
696.93	
-----Taxes-----	
School Tax	14.21
Franchise Fee - LFUCG	14.21
KRA Withdrawal Fee - 100CF	9.57
Sales Tax	71.37
Total taxes, Nov 06, 2009	109.36
-----Total Current Charges-----	
	1,270.31
-----TOTAL AMOUNT DUE-----	
	\$3,237.67

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,186.91

Dec 21, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid



LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Dec 07, 2009
Billing Period: Nov 02 to Dec 01 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 3942
Last-actual 3792
100 Cubic Feet used 150
1 cu. ft. equals 7.50 gallons
Gallons used 112500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$3,237.67
Payments as of Dec 07, 2009. Thanks!	<u>-3,237.67</u>
Total prior balance, Dec 07, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 150.00)	<u>392.25</u>
Total water charges, Dec 07, 2009	435.25
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 4.32000 X 149.00)	<u>643.68</u>
Total Use Billed	150.00 649.41
-----Taxes-----	
School Tax	13.33
Franchise Fee - LFUCG	13.33
KRA Withdrawal Fee - 100CF	8.92
Sales Tax	<u>66.67</u>
Total taxes, Dec 07, 2009	102.25
-----Total Current Charges-----	
	1,186.91
-----TOTAL AMOUNT DUE-----	
	\$1,186.91

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,657.73

Jan 25, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid



LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Jan 11, 2010
Billing Period: Dec 01 to Jan 05 (35 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.

Present-actual 4141
Last-actual 3942
100 Cubic Feet used 1.99
1 cu. ft. equals 7.50 gallons
Gallons used 149250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,186.91
Payments as of Jan 11, 2010. Thanks!	<u>-1,186.91</u>
Total prior balance, Jan 11, 2010	.00
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 199.00)	<u>520.39</u>
Total water charges, Jan 11, 2010	563.39
-----Current Wastewater Charges--	
LFUCG - Sewer Minimum Fee	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 198.00)	<u>855.36</u>
Total Use Billed	199.00 <u>861.09</u>
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>99.36</u>
Total other charges, Jan 11, 2010	99.36
-----Taxes-----	
School Tax	17.26
Franchise Fee - LFUCG	17.26
KRA Withdrawal Fee - 100CF	11.83
Sales Tax	<u>87.54</u>
Total taxes, Jan 11, 2010	133.89
-----Total Current Charges-----	
	1,657.73
-----TOTAL AMOUNT DUE-----	
	\$1,657.73

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,559.17

Feb 17, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid



LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Feb 05, 2010
Billing Period: Jan 05 to Feb 02 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 4327
Last-actual 4141
100 Cubic Feet used 186
1 cu. ft. equals 7.50 gallons
Gallons used 139500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,657.73
Payments as of Feb 05, 2010. Thanks!	<u>-1,657.73</u>
Total prior balance, Feb 05, 2010	.00
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 186.00)	486.39
Total water charges, Feb 05, 2010	529.39
-----Current Wastewater Charges--	
LFUCG - Sewer Minimum Fee	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 185.00)	<u>799.20</u>
Total Use Billed	186.00 804.93
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	99.36
Total other charges, Feb 05, 2010	99.36
-----Taxes-----	
School Tax	16.21
Franchise Fee - LFUCG	16.21
KRA Withdrawal Fee - 100CF	11.06
Sales Tax	<u>82.01</u>
Total taxes, Feb 05, 2010	125.49
-----Total Current Charges-----	
	1,559.17
-----TOTAL AMOUNT DUE-----	
	\$1,559.17

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,581.91

Mar 17, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Mar 05, 2010
Billing Period: Feb 02 to Mar 02 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-inch meter.
Present-actual 4516
Last-actual 4327
100 Cubic Feet used 189
1 cu. ft. equals 7.50 gallons
Gallons used 141750

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,559.17
Payments as of Mar 05, 2010. Thanks!	<u>-1,559.17</u>
Total prior balance, Mar 05, 2010	.00
-----Current Water Charges-----	
Meter Service Charge	43.00
Water Usage (\$2.615000 x 189.00)	494.24
Total water charges, Mar 05, 2010	537.24
-----Current Wastewater Charges--	
LFUCG - Sewer Minimum Fee	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 188.00)	812.16
Total Use Billed 189.00	817.89
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	99.36
Total other charges, Mar 05, 2010	99.36
-----Taxes-----	
School Tax	16.45
Franchise Fee - LFUCG	16.45
KRA Withdrawal Fee - 100CF	11.24
Sales Tax	83.28
Total taxes, Mar 05, 2010	127.42
-----Total Current Charges-----	1,581.91
-----TOTAL AMOUNT DUE-----	\$1,581.91

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522872-7

\$1,605.63

Apr 20, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522872-7
Premise Number: 12-0028340

Billing Period & Meter Information

Billing Date: Apr 08, 2010
Billing Period: Mar 02 to Apr 05 (34 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060515279N is a 1-1/2-Inch meter.
Present-actual 4708
Last-actual 4516
100 Cubic Feet used 192
1 cu. ft. equals 7.50 gallons
Gallons used 144000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,581.91
Payments as of Apr 08, 2010. Thanks!		<u>-1,581.91</u>
Total prior balance, Apr 08, 2010		.00
-----Current Water Charges-----		
Meter Service Charge		43.00
Water Usage (\$2.615000 x 192.00)		<u>502.08</u>
Total water charges, Apr 08, 2010		545.08
-----Current Wastewater Charges--		
LFUCG - Sewer Minimum Fee		5.73
Sewer Usage (\$.000000 x 1.00)		.00
(\$ 4.320000 x 191.00)		<u>825.12</u>
Total Use Billed	192.00	830.85
-----Other Current Charges-----		
LFUCG - Wtr Qual Mgmt Fee		<u>99.36</u>
Total other charges, Apr 08, 2010		99.36
-----Taxes-----		
School Tax		16.72
Franchise Fee - LFUCG		16.72
KRA Withdrawal Fee - 100CF		12.34
Sales Tax		<u>84.56</u>
Total taxes, Apr 08, 2010		130.34
-----Total Current Charges-----		
		1,605.63
-----TOTAL AMOUNT DUE-----		
		\$1,605.63

Messages from Kentucky American Water

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Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Takisha D. Walker

2. Provide billing statements or other documentation that reflects usage and charges for account 522874 since January 1, 2006.

Response:

The statements are attached.

Kentucky American Water
 PO Box 371880
 Pittsburgh, PA 15250-7880

12-0522874-3

\$1,251.82

Sep 24, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate

3640 Bold Bidder Dr
 Lexington, KY 40517-3548

Kentucky American Water
 PO Box 371880
 Pittsburgh, PA 15250-7880

Initial Bill



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Customer Account Information

For Service To: LLC JTB Real Estate
 3640 Bold Bidder Dr
 Account Number: 12-0522874-3
 Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Sep 10, 2007
 Billing Period: Aug 13 to Sep 05 (23 days)
 Next reading on/about: May 04, 2010
 Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
 Present-actual 10921
 Last-actual 10618
 100 Cubic Feet used 303
 1 cu. ft. equals 7.50 gallons
 Gallons used 227250

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$.00
Payments as of Sep 10, 2007. Thanks!		.00
Total prior balance, Sep 10, 2007		.00
-----Adjustments-----		
Activation Fee		24.00
Total adjustments, Sep 10, 2007		24.00
-----Current Water Charges-----		
Meter Service Charge		48.79
Water Usage (\$1.688730 x 303.00)		511.69
Total water charges, Sep 10, 2007		560.48
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 187.07)		332.98
(\$ 2.16000 X 106.93)		230.97
Total Use Billed	294.00	563.95
-----Taxes-----		
School Tax		16.82
Franchise Fee - LFUCG		16.82
KRA Withdrawal Fee - 100CF		.26
Sales Tax		69.49
Total taxes, Sep 10, 2007		103.39
-----Total Current Charges-----		
		1,251.82
-----TOTAL AMOUNT DUE-----		
		\$1,251.82

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
 ** To pay by credit card, debit card or electronic check, call TOLL FREE 1-866-271-5522. Pay online at
 www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$1,204.80

Oct 17, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate

3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Oct 05, 2007
Billing Period: Sep 05 to Oct 02 (27 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.

Present-actual 11220
Last-actual 10921
100 Cubic Feet used 299
1 cu. ft. equals 7.50 gallons
Gallons used 224250

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,251.82
Payments as of Oct 05, 2007. Thanks!		<u>-1,251.82</u>
Total prior balance, Oct 05, 2007		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$1.688730 x 299.00)		<u>504.93</u>
Total water charges, Oct 05, 2007		568.57
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 244.00)		434.32
(\$ 2.16000 X 46.00)		<u>99.36</u>
Total Use Billed	290.00	533.68
-----Taxes-----		
School Tax		17.06
Franchise Fee - LFUCG		17.06
KRA Withdrawal Fee - 100CF		.25
Sales Tax		<u>68.18</u>
Total taxes, Oct 05, 2007		102.55
-----Total Current Charges-----		1,204.80
-----TOTAL AMOUNT DUE-----		\$1,204.80

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$1,213.21

Nov 19, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid



LLC JT B Real Estate
3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Nov 07, 2007
Billing Period: Oct 02 to Nov 02 (31 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 11521
Last-actual 11220
100 Cubic Feet used 301
1 cu. ft. equals 7.50 gallons
Gallons used 225750

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,204.80
Payments as of Nov 07, 2007. Thanks!		<u>-1,204.80</u>
Total prior balance, Nov 07, 2007		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$1.688730 x 301.00)		<u>508.31</u>
Total water charges, Nov 07, 2007		571.95
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 244.00)		434.32
(\$ 2.16000 X 48.00)		<u>103.68</u>
Total Use Billed	292.00	538.00
-----Taxes-----		
School Tax		17.17
Franchise Fee - LFUCG		17.17
KRA Withdrawal Fee - 100CF		.26
Sales Tax		<u>68.66</u>
Total taxes, Nov 07, 2007		103.26
-----Total Current Charges-----		1,213.21
-----TOTAL AMOUNT DUE-----		\$1,213.21

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$2,633.39

Dec 19, 2007

For Service To: 3640 Bold Bidder Dr

Amount Paid



3640 Bold Bidder Dr
Lexington, KY 40517-3548

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Dec 07, 2007
Billing Period: Nov 02 to Dec 05 (33 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.

Present-estimate	12155
Last-actual	11521
100 Cubic Feet used	634
1 cu. ft. equals 7.50 gallons	
Gallons used	475500

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,213.21
Payments as of Dec 07, 2007. Thanks!		-1,213.21
Total prior balance, Dec 07, 2007		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$ 1.68873 X 537.94)		908.44
Water Usage (\$ 2.13802 X 96.06)		205.38
Total Use Billed	634.00	1,177.46
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 244.00)		434.32
(\$ 2.16000 X 371.00)		801.36
Total Use Billed	615.00	1,235.68
-----Taxes-----		
School Tax		35.34
Franchise Fee - LFUCG		35.34
KRA Withdrawal Fee - 100CF		.54
Sales Tax		149.03
Total taxes, Dec 07, 2007		220.25
-----Total Current Charges-----		2,633.39
-----TOTAL AMOUNT DUE-----		\$2,633.39

Messages from Kentucky American Water

* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky American Water customers' rates. This change is now reflected in your water bill.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$2,274.70

Jan 14, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

|||||
LLC JTB Real Estate
3640 Bold Bidder Dr
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

|||||



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,213.21
Payments as of Dec 31, 2007. Thanks!		<u>-1,213.21</u>
Total prior balance, Dec 31, 2007		.00
-----Current Water Charges-----		
Meter Service Charge		86.97
Water Usage (\$ 1.68873 X 368.78)		622.77
Water Usage (\$ 2.13802 X 171.22)		<u>366.07</u>
Total Use Billed	540.00	1,075.81
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 333.47)		593.58
(\$ 2.16000 X 190.53)		<u>411.54</u>
Total Use Billed	524.00	1,005.12
-----Taxes-----		
School Tax		32.29
Franchise Fee - LFUCG		32.29
KRA Withdrawal Fee - 100CF		.46
Sales Tax		<u>128.73</u>
Total taxes, Dec 31, 2007		193.77
-----Total Current Charges-----		
		2,274.70
-----TOTAL AMOUNT DUE-----		
		\$2,274.70

Billing Period & Meter Information

Billing Date: Dec 31, 2007
Billing Period: Nov 02 to Dec 13 (41 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 12061
Last-actual 11521
100 Cubic Feet used 540
1 cu. ft. equals 7.50 gallons
Gallons used 405000

Messages from Kentucky American Water

* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky American Water customers' rates. This change is now reflected in your water bill.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$3,394.34

Jan 22, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

|||||
LLC JTB Real Estate
3640 Bold Bidder Dr
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

|||||



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Summary

-----Prior Balance-----
Balance from last bill \$2,274.70
Payments as of Jan 08, 2008. Thanks! .00
Total prior balance, Jan 08, 2008 2,274.70

Billing Period & Meter Information

Billing Date: Jan 08, 2008
Billing Period: Dec 13 to Jan 03 (21 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

-----Current Water Charges-----
Meter Service Charge 44.55
Water Usage (\$2.138020 x 246.00) 525.95
Total water charges, Jan 08, 2008 570.50
-----Current Wastewater Charges--
Sewer Usage (\$ 1.78000 x 170.80) 304.02
(\$ 2.16000 x 68.20) 147.31
Total Use Billed 239.00 451.33

Meter readings in current billing period:

Meter Number 060365996J is a 2-Inch meter.
Present-actual 12307
Last-actual 12061
100 Cubic Feet used 246
1 cu. ft. equals 7.50 gallons
Gallons used 184500

-----Taxes-----
School Tax 17.12
Franchise Fee - LFUCG 17.12
KRA Withdrawal Fee - 100CF .21
Sales Tax 63.36
Total taxes, Jan 08, 2008 97.81

-----Total Current Charges----- 1,119.64

-----TOTAL AMOUNT DUE----- **\$3,394.34**

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
* Effective December 1, the Kentucky Public Service Commission approved a change in Kentucky

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3
\$1,618.67
Feb 19, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Feb 07, 2008
Billing Period: Jan 03 to Feb 04 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.

Present-actual 12663
Last-actual 12307
100 Cubic Feet used 356
1 cu. ft. equals 7.50 gallons
Gallons used 267000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$3,394.34
Payments as of Feb 07, 2008. Thanks!		<u>-3,394.34</u>
Total prior balance, Feb 07, 2008		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$2.138020 x 356.00)		<u>761.14</u>
Total water charges, Feb 07, 2008		824.78
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 244.00)		434.32
(\$ 2.16000 X 101.00)		<u>218.16</u>
Total Use Billed	345.00	652.48
-----Taxes-----		
School Tax		24.75
Franchise Fee - LFUCG		24.75
KRA Withdrawal Fee - 100CF		.30
Sales Tax		<u>91.61</u>
Total taxes, Feb 07, 2008		141.41
-----Total Current Charges-----		
		1,618.67
-----TOTAL AMOUNT DUE-----		
		\$1,618.67

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$1,452.01

Mar 19, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,618.67
Payments as of Mar 07, 2008. Thanks!		<u>-1,618.67</u>
Total prior balance, Mar 07, 2008		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$2.138020 x 320.00)		<u>684.17</u>
Total water charges, Mar 07, 2008		747.81
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 244.00)		434.32
(\$ 2.16000 X 66.00)		<u>142.56</u>
Total Use Billed	310.00	576.88
-----Taxes-----		
School Tax		22.44
Franchise Fee - LFUCG		22.44
KRA Withdrawal Fee - 100CF		.27
Sales Tax		<u>82.17</u>
Total taxes, Mar 07, 2008		127.32
-----Total Current Charges-----		1,452.01
-----TOTAL AMOUNT DUE-----		\$1,452.01

Billing Period & Meter Information

Billing Date: Mar 07, 2008
Billing Period: Feb 04 to Mar 04 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.

Present-actual 12983
Last-actual 12663
100 Cubic Feet used 320
1 cu. ft. equals 7.50 gallons
Gallons used 240000

Messages from Kentucky American Water
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
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Kentucky American Water
 PO Box 371880
 Pittsburgh, PA 15250-7880

12-0522874-3

\$1,596.68

Apr 21, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
 1577 Walnut St.
 Clearwater, FL 33755

Kentucky American Water
 PO Box 371880
 Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
 3640 Bold Bidder Dr
 Account Number: 12-0522874-3
 Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Apr 07, 2008
 Billing Period: Mar 04 to Apr 02 (29 days)
 Next reading on/about: May 04, 2010
 Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
 Present-actual 13329
 Last-actual 12983
 100 Cubic Feet used 346
 1 cu. ft. equals 7.50 gallons
 Gallons used 259500

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,452.01
Payments as of Apr 07, 2008. Thanks!		<u>-1,452.01</u>
Total prior balance, Apr 07, 2008		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$2.138020 x 346.00)		<u>739.75</u>
Total water charges, Apr 07, 2008		803.39
-----Current Wastewater Charges--		
Sewer Usage (\$ 1.78000 X 244.00)		434.32
(\$ 2.16000 X 92.00)		<u>198.72</u>
Total Use Billed	336.00	633.04
-----Taxes-----		
School Tax		24.75
Franchise Fee - LFUCG		24.75
KRA Withdrawal Fee - 100CF		21.60
Sales Tax		<u>89.15</u>
Total taxes, Apr 07, 2008		160.25
-----Total Current Charges-----		1,596.68
-----TOTAL AMOUNT DUE-----		\$1,596.68

Messages from Kentucky American Water

* Effective April 1, 2008, the Kentucky River Authority Withdrawal Fee increased from \$0.00113 per 1,000 gallons to \$0.08323 per 1,000 gallons.
 *Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$2,445.55

May 27, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: May 15, 2008
Billing Period: Apr 02 to May 09 (37 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 13731
Last-actual 13329
100 Cubic Feet used 402
1 cu. ft. equals 7.50 gallons
Gallons used 301500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,596.68
Payments as of May 15, 2008. Thanks!	<u>-1,596.68</u>
Total prior balance, May 15, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	78.49
Water Usage (\$2.138020 x 402.00)	<u>859.48</u>
Total water charges, May 15, 2008	937.97
-----Current Wastewater Charges--	
Sewer Usage	5.24
Sewer Usage (\$.00000 X 1.23)	.00
Sewer Usage (\$ 3.20000 X 400.77)	<u>1,282.46</u>
Total Use Billed	402.00 1,287.70
-----Taxes-----	
School Tax	28.89
Franchise Fee - LFUCG	28.89
KRA Withdrawal Fee - 100CF	25.09
Sales Tax	<u>137.01</u>
Total taxes, May 15, 2008	219.88
-----Total Current Charges-----	
	2,445.55
-----TOTAL AMOUNT DUE-----	
	\$2,445.55

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$1,619.85

Jun 18, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr

Account Number: 12-0522874-3

Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Jun 06, 2008

Billing Period: May 09 to Jun 03 (25 days)

Next reading on/about: May 04, 2010

Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.

Present-actual 13995

Last-actual 13731

100 Cubic Feet used 264

1 cu. ft. equals 7.50 gallons

Gallons used 198000

Billing Summary

-----Prior Balance-----
Balance from last bill \$2,445.55
Payments as of Jun 06, 2008. Thanks! -2,445.55
Total prior balance, Jun 06, 2008 .00

-----Current Water Charges-----
Meter Service Charge 63.64
Water Usage (\$2.138020 x 264.00) 564.44
Total water charges, Jun 06, 2008 628.08

-----Current Wastewater Charges--
Sewer Usage 4.25
Sewer Usage (\$.00000 X 1.00) .00
Sewer Usage (\$ 3.20000 X 263.00) 841.60
Total Use Billed 264.00 845.85

-----Taxes-----
School Tax 19.34
Franchise Fee - LFUCG 19.34
KRA Withdrawal Fee - 100CF 16.48
Sales Tax 90.76
Total taxes, Jun 06, 2008 145.92

-----Total Current Charges----- 1,619.85

-----TOTAL AMOUNT DUE----- **\$1,619.85**

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$1,426.44

Jul 21, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
1577 Walnut St.
Clearwater, FL 33755

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Summary

-----Prior Balance-----
Balance from last bill \$1,619.85
Payments as of Jul 09, 2008. Thanks! -1,619.85
Total prior balance, Jul 09, 2008 .00

Billing Period & Meter Information

Billing Date: Jul 09, 2008
Billing Period: Jun 03 to Jul 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

-----Current Water Charges-----
Meter Service Charge 63.64
Water Usage (\$2.138020 x 231.00) 493.88
Total water charges, Jul 09, 2008 557.52

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 14226
Last-actual 13995
100 Cubic Feet used 231
1 cu. ft. equals 7.50 gallons
Gallons used 173250

-----Current Wastewater Charges--
Sewer Usage 4.25
Sewer Usage (\$.00000 X 1.00) .00
Sewer Usage (\$ 3.20000 X 230.00) 736.00
Total Use Billed 231.00 **740.25**

-----Taxes-----
School Tax 17.16
Franchise Fee - LFUCG 17.16
KRA Withdrawal Fee - 100CF 14.42
Sales Tax 79.93
Total taxes, Jul 09, 2008 128.67

-----Total Current Charges----- 1,426.44

-----TOTAL AMOUNT DUE----- **\$1,426.44**

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3
\$1,684.30
Aug 19, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Aug 07, 2008
Billing Period: Jul 02 to Aug 04 (33 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 14501
Last-actual 14226
100 Cubic Feet used 275
1 cu. ft. equals 7.50 gallons
Gallons used 206250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,426.44
Payments as of Aug 07, 2008. Thanks!	<u>-1,426.44</u>
Total prior balance, Aug 07, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 275.00)	<u>587.96</u>
Total water charges, Aug 07, 2008	651.60
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 3.20000 X 274.00)	<u>876.80</u>
Total Use Billed	275.00 881.05
-----Taxes-----	
School Tax	20.06
Franchise Fee - LFUCG	20.06
KRA Withdrawal Fee - 100CF	17.17
Sales Tax	<u>94.36</u>
Total taxes, Aug 07, 2008	151.65
-----Total Current Charges-----	
	1,684.30
-----TOTAL AMOUNT DUE-----	
	\$1,684.30

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
** To pay by credit card, debit card or electronic check, call TOLL FREE 1-866-271-5522. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$2,188.33

Sep 22, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Sep 08, 2008
Billing Period: Aug 04 to Sep 03 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 14862
Last-actual 14501
100 Cubic Feet used 361
1 cu. ft. equals 7.50 gallons
Gallons used 270750

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,684.30
Payments as of Sep 08, 2008. Thanks!		<u>-1,684.30</u>
Total prior balance, Sep 08, 2008		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$2.138020 x 361.00)		<u>771.83</u>
Total water charges, Sep 08, 2008		835.47
-----Current Wastewater Charges--		
Sewer Usage		4.25
Sewer Usage (\$.00000 X 1.00)		.00
(\$ 3.20000 X 360.00)		<u>1,152.00</u>
Total Use Billed	361.00	1,156.25
-----Taxes-----		
School Tax		25.74
Franchise Fee - LFUCG		25.74
KRA Withdrawal Fee - 100CF		22.53
Sales Tax		<u>122.60</u>
Total taxes, Sep 08, 2008		196.61
-----Total Current Charges-----		
		2,188.33
-----TOTAL AMOUNT DUE-----		
		\$2,188.33

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
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12-0522874-3

\$1,958.60

Oct 20, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Oct 07, 2008
Billing Period: Sep 03 to Oct 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 15158
Last-actual 14862
100 Cubic Feet used 296
1 cu. ft. equals 7.50 gallons
Gallons used 222000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$2,188.33
Payments as of Oct 07, 2008. Thanks!	<u>-2,037.11</u>
Total prior balance, Oct 07, 2008	151.22
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 296.00)	<u>632.85</u>
Total water charges, Oct 07, 2008	696.49
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 295.00)	<u>944.00</u>
Total Use Billed	296.00 948.25
-----Taxes-----	
School Tax	21.45
Franchise Fee - LFUCG	21.45
KRA Withdrawal Fee - 100CF	18.48
Sales Tax	<u>101.26</u>
Total taxes, Oct 07, 2008	162.64
-----Total Current Charges-----	
	1,807.38
-----TOTAL AMOUNT DUE-----	
	\$1,958.60

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
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12-0522874-3

\$1,649.15

Nov 18, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Nov 06, 2008
Billing Period: Oct 02 to Nov 03 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 15427
Last-actual 15158
100 Cubic Feet used 269
1 cu. ft. equals 7.50 gallons
Gallons used 201750

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,958.60
Payments as of Nov 06, 2008. Thanks!	<u>-1,958.60</u>
Total prior balance, Nov 06, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 269.00)	<u>575.13</u>
Total water charges, Nov 06, 2008	638.77
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 268.00)	<u>857.60</u>
Total Use Billed	269.00 861.85
-----Taxes-----	
School Tax	19.67
Franchise Fee - LFUCG	19.67
KRA Withdrawal Fee - 100CF	16.79
Sales Tax	<u>92.40</u>
Total taxes, Nov 06, 2008	148.53
-----Total Current Charges-----	
	1,649.15
-----TOTAL AMOUNT DUE-----	
	\$1,649.15

Messages from Kentucky American Water

* You likely noticed a new logo at the top of your bill. Kentucky American Water is still your local water company but we have a new look. Our new brand represents the excellence you have come to expect and our commitment to protecting water, our most valuable resource. Visit us at www.amwater.com.

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$1,490.90

Dec 17, 2008

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Dec 05, 2008
Billing Period: Nov 03 to Dec 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.
Present-actual 15669
Last-actual 15427
100 Cubic Feet used 242
1 cu. ft. equals 7.50 gallons
Gallons used 181500

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,649.15
Payments as of Dec 05, 2008. Thanks!	<u>-1,649.15</u>
Total prior balance, Dec 05, 2008	.00
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 242.00)	<u>517.40</u>
Total water charges, Dec 05, 2008	581.04
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 241.00)	<u>771.20</u>
Total Use Billed	242.00 775.45
-----Taxes-----	
School Tax	17.88
Franchise Fee - LFUCG	17.88
KRA Withdrawal Fee - 100CF	15.11
Sales Tax	<u>83.54</u>
Total taxes, Dec 05, 2008	134.41
-----Total Current Charges-----	
	1,490.90
-----TOTAL AMOUNT DUE-----	
	\$1,490.90

Messages from Kentucky American Water

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Pittsburgh, PA 15250-7880

12-0522874-3

\$1,807.38

Jan 20, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Jan 08, 2009
Billing Period: Dec 02 to Jan 05 (34 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 15965
Last-actual 15669
100 Cubic Feet used 296
1 cu. ft. equals 7.50 gallons
Gallons used 222000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,490.90
Payments as of Jan 08, 2009. Thanks!	<u>-1,490.90</u>
Total prior balance, Jan 08, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 296.00)	<u>632.85</u>
Total water charges, Jan 08, 2009	696.49
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 295.00)	<u>944.00</u>
Total Use Billed	296.00 948.25
-----Taxes-----	
School Tax	21.45
Franchise Fee - LFUGG	21.45
KRA Withdrawal Fee - 100CF	18.48
Sales Tax	<u>101.26</u>
Total taxes, Jan 08, 2009	162.64
-----Total Current Charges-----	
	1,807.38
-----TOTAL AMOUNT DUE-----	
	\$1,807.38

Messages from Kentucky American Water

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Kentucky American Water
PO Box 371880
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12-0522874-3

\$2,205.91

Feb 18, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Feb 06, 2009
Billing Period: Jan 05 to Feb 03 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.

Present-actual 16329
Last-actual 15965
100 Cubic Feet used 364
1 cu. ft. equals 7.50 gallons
Gallons used 273000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,807.38
Payments as of Feb 06, 2009. Thanks!		-1,807.38
Total prior balance, Feb 06, 2009		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$2.138020 x 364.00)		778.24
Total water charges, Feb 06, 2009		841.88
-----Current Wastewater Charges--		
Sewer Usage		4.25
Sewer Usage (\$.00000 X 1.00)		.00
Sewer Usage (\$ 3.20000 X 363.00)		1,161.60
Total Use Billed	364.00	1,165.85
-----Taxes-----		
School Tax		25.94
Franchise Fee - LFUCG		25.94
KRA Withdrawal Fee - 100CF		22.72
Sales Tax		123.58
Total taxes, Feb 06, 2009		198.18
-----Total Current Charges-----		2,205.91
-----TOTAL AMOUNT DUE-----		\$2,205.91

Messages from Kentucky American Water

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12-0522874-3

\$1,549.50

Mar 18, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
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Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Mar 06, 2009
Billing Period: Feb 03 to Mar 03 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060365996J is a 2-inch meter.
Present-actual 16581
Last-actual 16329
100 Cubic Feet used 252
1 cu. ft. equals 7.50 gallons
Gallons used 189000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$2,205.91
Payments as of Mar 06, 2009. Thanks!	<u>-2,205.91</u>
Total prior balance, Mar 06, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 252.00)	<u>538.78</u>
Total water charges, Mar 06, 2009	602.42
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
Sewer Usage (\$ 3.20000 X 251.00)	<u>803.20</u>
Total Use Billed	807.45
-----Taxes-----	
School Tax	18.54
Franchise Fee - LFUCG	18.54
KRA Withdrawal Fee - 100CF	15.73
Sales Tax	<u>86.82</u>
Total taxes, Mar 06, 2009	139.63
-----Total Current Charges-----	1,549.50
-----TOTAL AMOUNT DUE-----	\$1,549.50

Messages from Kentucky American Water
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12-0522874-3

\$1,619.00

Apr 20, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid



LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Apr 07, 2009
Billing Period: Mar 03 to Apr 02 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 16845
Last-actual 16581
100 Cubic Feet used 264
1 cu. ft. equals 7.50 gallons
Gallons used 198000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$1,549.50
Payments as of Apr 07, 2009. Thanks!	<u>-1,549.50</u>
Total prior balance, Apr 07, 2009	.00
-----Current Water Charges-----	
Meter Service Charge	63.64
Water Usage (\$2.138020 x 264.00)	<u>564.44</u>
Total water charges, Apr 07, 2009	628.08
-----Current Wastewater Charges--	
Sewer Usage	4.25
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 3.20000 X 263.00)	<u>841.60</u>
Total Use Billed	264.00 845.85
-----Taxes-----	
School Tax	19.31
Franchise Fee - LFUCG	19.31
KRA Withdrawal Fee - 100CF	15.70
Sales Tax	<u>90.75</u>
Total taxes, Apr 07, 2009	145.07
-----Total Current Charges-----	
	1,619.00
-----TOTAL AMOUNT DUE-----	
	\$1,619.00

Messages from Kentucky American Water

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12-0522874-3

\$1,976.31

May 19, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JT B Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JT B Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: May 07, 2009
Billing Period: Apr 02 to May 04 (32 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060365996J is a 2-inch meter.
Present-actual 17170
Last-actual 16845
100 Cubic Feet used 325
1 cu. ft. equals 7.50 gallons
Gallons used 243750

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$1,619.00
Payments as of May 07, 2009. Thanks!		-1,619.00
Total prior balance, May 07, 2009		.00
-----Current Water Charges-----		
Meter Service Charge		63.64
Water Usage (\$2.138020 x 325.00)		<u>694.86</u>
Total water charges, May 07, 2009		758.50
-----Current Wastewater Charges--		
Sewer Usage		4.25
Sewer Usage (\$.00000 X 1.00)		.00
(\$ 3.20000 X 324.00)		<u>1,036.80</u>
Total Use Billed	325.00	1,041.05
-----Taxes-----		
School Tax		23.33
Franchise Fee - LFUCG		23.33
KRA Withdrawal Fee - 100CF		19.33
Sales Tax		<u>110.77</u>
Total taxes, May 07, 2009		176.76
-----Total Current Charges-----		1,976.31
-----TOTAL AMOUNT DUE-----		\$1,976.31

Messages from Kentucky American Water

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12-0522874-3

\$2,083.05

Jun 17, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Jun 05, 2009
Billing Period: May 04 to Jun 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060468570N is a 2-inch meter.
Present-actual 227
Last-actual
*Meter Changed May 14, 2009.
Meter Number 060365996J is a 2-inch meter.
Present-actual 17284
Last-actual 17170
100 Cubic Feet used 341
1 cu. ft. equals 7.50 gallons
Gallons used 255750

Billing Summary

-----Prior Balance-----			
Balance from last bill			\$1,976.31
Payments as of Jun 05, 2009. Thanks!			<u>-1,976.31</u>
Total prior balance, Jun 05, 2009			.00
-----Current Water Charges-----			
Meter Service Charge			63.99
Water Usage (\$ 2.13802 X 317.48)			678.78
Water Usage (\$ 2.61500 X 23.52)			<u>61.50</u>
Total Use Billed	341.00		804.27
-----Current Wastewater Charges--			
Sewer Usage			4.25
Sewer Usage (\$.00000 X 1.00)			.00
	(\$ 3.20000 X 340.00)		<u>1,088.00</u>
Total Use Billed	341.00		1,092.25
-----Taxes-----			
School Tax			24.74
Franchise Fee - LFUCG			24.74
KRA Withdrawal Fee - 100CF			20.28
Sales Tax			<u>116.77</u>
Total taxes, Jun 05, 2009			186.53
-----Total Current Charges-----			
			2,083.05
-----TOTAL AMOUNT DUE-----			
			\$2,083.05

Messages from Kentucky American Water

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12-0522874-3

\$3,293.00

Jul 20, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$2,083.05
Payments as of Jul 08, 2009. Thanks!		<u>-2,083.05</u>
Total prior balance, Jul 08, 2009		.00
-----Current Water Charges-----		
Meter Service Charge		68.80
Water Usage (\$2.615000 x 424.00)		<u>1,108.76</u>
Total water charges, Jul 08, 2009		1,177.56
-----Current Wastewater Charges-----		
Sewer Usage		5.73
Sewer Usage (\$.00000 X 1.00)		.00
Sewer Usage (\$ 4.32000 X 423.00)		<u>1,827.36</u>
Total Use Billed	424.00	1,833.09
-----Taxes-----		
School Tax		36.08
Franchise Fee - LFUCG		36.08
KRA Withdrawal Fee - 100CF		25.22
Sales Tax		<u>184.97</u>
Total taxes, Jul 08, 2009		282.35
-----Total Current Charges-----		
		3,293.00
-----TOTAL AMOUNT DUE-----		
		\$3,293.00

Billing Period & Meter Information

Billing Date: Jul 08, 2009
Billing Period: Jun 02 to Jul 02 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060468570N is a 2-inch meter.

Present-actual 651
Last-actual 227
100 Cubic Feet used 424
1 cu. ft. equals 7.50 gallons
Gallons used 318000

00012052287430000000000420268018

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$4,202.68

Aug 19, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Aug 07, 2009
Billing Period: Jul 02 to Aug 04 (33 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060468570N is a 2-inch meter.

Present-actual	11.95
Last-actual	651
100 Cubic Feet used	544
1 cu. ft. equals 7.50 gallons	
Gallons used	408000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$3,293.00
Payments as of Aug 07, 2009. Thanks!		-3,293.00
Total prior balance, Aug 07, 2009		.00
-----Current Water Charges-----		
Meter Service Charge		68.80
Water Usage (\$2.615000 x 544.00)		<u>1,422.56</u>
Total water charges, Aug 07, 2009		1,491.36
-----Current Wastewater Charges--		
Sewer Usage		5.73
Sewer Usage (\$.00000 x 1.00)		.00
Sewer Usage (\$ 4.32000 x 543.00)		<u>2,345.76</u>
Total Use Billed	544.00	2,351.49
-----Taxes-----		
School Tax		45.71
Franchise Fee - LFUCG		45.71
KRA Withdrawal Fee - 100CF		32.35
Sales Tax		<u>236.06</u>
Total taxes, Aug 07, 2009		359.83
-----Total Current Charges-----		4,202.68
-----TOTAL AMOUNT DUE-----		\$4,202.68

Messages from Kentucky American Water

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).
** To pay by credit card, debit card or electronic check, call TOLL FREE 1-866-271-5522. Pay online at www.water.paymybill.com. A service fee will apply. Customers can also pay their water bills at our local office

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$5,907.94

Sep 21, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
1577 Walnut St
Clearwater FL 33755-5419

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Sep 08, 2009
Billing Period: Aug 04 to Sep 03 (30 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060429290N is a 2-inch meter.
Present-actual 1124
Last-actual 1018
***Meter Changed Aug 27, 2009.**
Meter Number 060468570N is a 2-inch meter.
Present-actual 1541
Last-actual 1195
100 Cubic Feet used 452
1 cu. ft. equals 7.50 gallons
Gallons used 339000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$4,202.68
Payments as of Sep 08, 2009. Thanks!		<u>-1,800.00</u>
Total prior balance, Sep 08, 2009		2,402.68
-----Current Water Charges-----		
Meter Service Charge		68.80
Water Usage (\$2.615000 x 452.00)		<u>1,181.98</u>
Total water charges, Sep 08, 2009		1,250.78
-----Current Wastewater Charges--		
Sewer Usage		5.73
Sewer Usage (\$.00000 X 1.00)		.00
(\$ 4.32000 X 451.00)		<u>1,948.32</u>
Total Use Billed	452.00	1,954.05
-----Taxes-----		
School Tax		38.33
Franchise Fee - LFUCG		38.33
KRA Withdrawal Fee - 100CF		26.88
Sales Tax		<u>196.89</u>
Total taxes, Sep 08, 2009		300.43
-----Total Current Charges-----		
		3,505.26
-----TOTAL AMOUNT DUE-----		
		\$5,907.94

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$7,072.07

Oct 26, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Oct 13, 2009
Billing Period: Sep 03 to Oct 06 (33 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060468570N is a 2-inch meter.
Present-actual 1898
Last-actual 1543
***Meter Changed Sep 08, 2009.**
Meter Number 060429290N is a 2-inch meter.
Present-actual 1176
Last-actual 1124
100 Cubic Feet used 407
1 cu. ft. equals 7.50 gallons
Gallons used 305250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$5,907.94
Payments as of Oct 13, 2009. Thanks!	-2,000.00
Total prior balance, Oct 13, 2009	3,907.94
-----Current Water Charges-----	
Meter Service Charge	68.80
Water Usage (\$2.615000 x 407.00)	<u>1,064.31</u>
Total water charges, Oct 13, 2009	1,133.11
-----Current Wastewater Charges--	
Sewer Usage	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 406.00)	<u>1,753.92</u>
Total Use Billed	407.00 1,759.65
-----Taxes-----	
School Tax	34.72
Franchise Fee - LFUCG	34.72
KRA Withdrawal Fee - 100CF	24.20
Sales Tax	<u>177.73</u>
Total taxes, Oct 13, 2009	271.37
-----Total Current Charges-----	
	3,164.13
-----TOTAL AMOUNT DUE-----	
	\$7,072.07

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$6,874.97

Nov 18, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Nov 06, 2009
Billing Period: Oct 06 to Nov 03 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060468570N is a 2-inch meter.

Present-actual 2279
Last-actual 1898
100 Cubic Feet used 381
1 cu. ft. equals 7.50 gallons
Gallons used 285750

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$7,072.07
Payments as of Nov 06, 2009. Thanks!		<u>-3,164.13</u>
Total prior balance, Nov 06, 2009		3,907.94
-----Current Water Charges-----		
Meter Service Charge		68.80
Water Usage (\$2.615000 x 381.00)		<u>996.32</u>
Total water charges, Nov 06, 2009		1,065.12
-----Current Wastewater Charges--		
Sewer Usage		5.73
Sewer Usage (\$.00000 X 1.00)		.00
(\$ 4.32000 X 380.00)		<u>1,641.60</u>
Total Use Billed	381.00	1,647.33
-----Taxes-----		
School Tax		32.63
Franchise Fee - LFUCG		32.63
KRA Withdrawal Fee - 100CF		22.66
Sales Tax		<u>166.66</u>
Total taxes, Nov 06, 2009		254.58
-----Total Current Charges-----		
		2,967.03
-----TOTAL AMOUNT DUE-----		
		\$6,874.97

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$8,925.73

Dec 21, 2009

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Dec 07, 2009
Billing Period: Nov 03 to Dec 02 (29 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060468570N is a 2-inch meter.

Present-actual 2671
Last-actual 2279
100 Cubic Feet used 392
1 cu. ft. equals 7.50 gallons
Gallons used 294000

Billing Summary

-----Prior Balance-----		
Balance from last bill		\$6,874.97
Payments as of Dec 07, 2009. Thanks!		-999.67
Total prior balance, Dec 07, 2009		5,875.30
-----Current Water Charges-----		
Meter Service Charge		68.80
Water Usage (\$2.615000 x 392.00)		<u>1,025.08</u>
Total water charges, Dec 07, 2009		1,093.88
-----Current Wastewater Charges-----		
Sewer Usage		5.73
Sewer Usage (\$.00000 X 1.00)		.00
(\$ 4.32000 X 391.00)		<u>1,689.12</u>
Total Use Billed	392.00	1,694.85
-----Taxes-----		
School Tax		33.52
Franchise Fee - LFUCG		33.52
KRA Withdrawal Fee - 100CF		23.31
Sales Tax		<u>171.35</u>
Total taxes, Dec 07, 2009		261.70
-----Total Current Charges-----		
		3,050.43
-----TOTAL AMOUNT DUE-----		
		\$8,925.73

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$10,480.57

Jan 26, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid

|||||
LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Jan 14, 2010
Billing Period: Dec 02 to Jan 05 (34 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060468570N is a 2-inch meter.
Present-actual 3255
Last-actual 2671
100 Cubic Feet used 584
1 cu. ft. equals 7.50 gallons
Gallons used 438000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$8,925.73
Payments as of Jan 14, 2010. Thanks!	<u>-3,050.43</u>
Total prior balance, Jan 14, 2010	5,875.30
-----Current Water Charges-----	
Meter Service Charge	68.80
Water Usage (\$2.615000 x 584.00)	<u>1,527.16</u>
Total water charges, Jan 14, 2010	1,595.96
-----Current Wastewater Charges--	
LFUCG - Sewer Minimum Fee	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 583.00)	<u>2,518.56</u>
Total Use Billed	584.00 2,524.29
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>99.36</u>
Total other charges, Jan 14, 2010	99.36
-----Taxes-----	
School Tax	48.92
Franchise Fee - LFUCG	48.92
KRA Withdrawal Fee - 100CF	34.73
Sales Tax	<u>253.09</u>
Total taxes, Jan 14, 2010	385.66
-----Total Current Charges-----	
	4,605.27
-----TOTAL AMOUNT DUE-----	
	\$10,480.57

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$10,835.03

Feb 17, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid



LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Feb 05, 2010
Billing Period: Jan 05 to Feb 02 (28 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:

Meter Number 060468570N is a 2-inch meter.
Present-actual 3674
Last-actual 3255
100 Cubic Feet used 419
1 cu. ft. equals 7.50 gallons
Gallons used 314250

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$10,480.57
Payments as of Feb 05, 2010. Thanks!	<u>-3,000.00</u>
Total prior balance, Feb 05, 2010	7,480.57
-----Current Water Charges-----	
Meter Service Charge	68.80
Water Usage (\$2.615000 x 419.00)	<u>1,095.69</u>
Total water charges, Feb 05, 2010	1,164.49
-----Current Wastewater Charges--	
LFUCG - Sewer Minimum Fee	5.73
Sewer Usage (\$.00000 X 1.00)	.00
(\$ 4.32000 X 418.00)	<u>1,805.76</u>
Total Use Billed	419.00 1,811.49
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>99.36</u>
Total other charges, Feb 05, 2010	99.36
-----Taxes-----	
School Tax	35.68
Franchise Fee - LFUCG	35.68
KRA Withdrawal Fee - 100CF	24.92
Sales Tax	<u>182.84</u>
Total taxes, Feb 05, 2010	279.12
-----Total Current Charges-----	
	3,354.46
-----TOTAL AMOUNT DUE-----	
	\$10,835.03

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$6,620.29

Mar 15, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid

|||||
LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



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Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr

Account Number: 12-0522874-3

Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Mar 01, 2010

Rate Type: Commercial

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$10,835.03
Payments as of Mar 01, 2010. Thanks!	-3,354.46
Total prior balance, Mar 01, 2010	7,480.57
-----Adjustments-----	
Leak - Adj Com	-296.15
Swr O&M Lk @ Prop-Adj Com	-488.16
KRA Withdrawal Fee Adj	-8.98
Total adjustments, Mar 01, 2010	-793.29
-----Taxes-----	
School Tax	-9.15
Franchise Fee - LFUCG	-9.15
Sales Tax	-48.69
Total taxes, Mar 01, 2010	-66.99
-----Total Current Charges-----	
	-860.28
-----TOTAL AMOUNT DUE-----	
	\$6,620.29

Messages from Kentucky American Water

* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.

*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880

12-0522874-3

\$9,286.58

Apr 20, 2010

For Service To: 3640 Bold Bidder Dr

Amount Paid

LLC JTB Real Estate
3640 Bold Bidder Dr
Apt 29
Lexington, KY 40517

Kentucky American Water
PO Box 371880
Pittsburgh, PA 15250-7880



Please check here to change address or telephone number and print information on reverse side.

Customer Account Information

For Service To: LLC JTB Real Estate
3640 Bold Bidder Dr
Account Number: 12-0522874-3
Premise Number: 12-0028341

Billing Period & Meter Information

Billing Date: Apr 08, 2010
Billing Period: Mar 02 to Apr 05 (34 days)
Next reading on/about: May 04, 2010
Rate Type: Commercial

Meter readings in current billing period:
Meter Number 060468570N is a 2-inch meter.
Present-actual 4335
Last-actual 4007
100 Cubic Feet used 328
1 cu. ft. equals 7.50 gallons
Gallons used 246000

Billing Summary

-----Prior Balance-----	
Balance from last bill	\$9,322.81
Payments as of Apr 08, 2010. Thanks!	<u>-2,702.52</u>
Total prior balance, Apr 08, 2010	6,620.29
-----Current Water Charges-----	
Meter Service Charge	68.80
Water Usage (\$2.615000 x 328.00)	<u>857.72</u>
Total water charges, Apr 08, 2010	926.52
-----Current Wastewater Charges--	
LFUCG - Sewer Minimum Fee	5.73
Sewer Usage (\$.00000 x 1.00)	.00
(\$ 4.32000 x 327.00)	<u>1,412.64</u>
Total Use Billed	328.00 1,418.37
-----Other Current Charges-----	
LFUCG - Wtr Qual Mgmt Fee	<u>99.36</u>
Total other charges, Apr 08, 2010	99.36
-----Taxes-----	
School Tax	28.43
Franchise Fee - LFUCG	28.43
KRA Withdrawal Fee - 100CF	21.08
Sales Tax	<u>144.10</u>
Total taxes, Apr 08, 2010	222.04
-----Total Current Charges-----	
	2,666.29
-----TOTAL AMOUNT DUE-----	
	9,286.58

Messages from Kentucky American Water
* THE DUE DATE PERTAINS TO CURRENT CHARGES ONLY. ANY PAST DUE BALANCE SHOULD BE PAID IMMEDIATELY.
*Local Office: 2300 Richmond Road (Lexington) and 102 Main Street (Owenton).

Response of Kentucky American Water
To Information Request of Commission Staff

Case No. 2009-00483

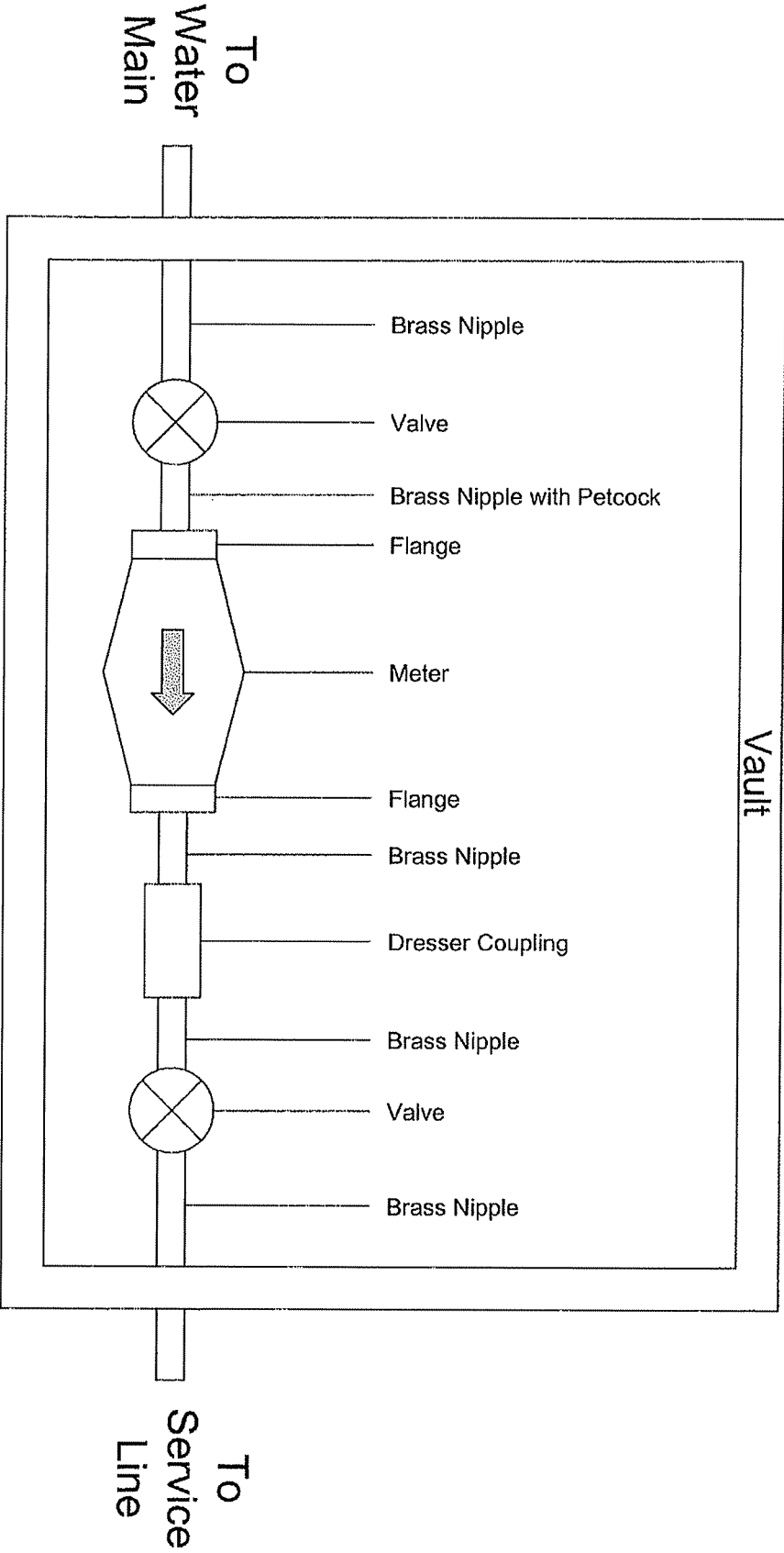
Witness:

3. Refer to paragraph 2 of the Answer.
 - a. Identify when and under what circumstances the leak at the outlet side coupling was discovered.
 - b. Provide a diagram that depicts the meter box, meter, couplings, and service line, and identify the specific location of the steel coupling that had deteriorated.

Response:

- a. On June 5, 2008, the Customer Service Center received a call from the customer stating water was coming from the meter.
- b. A diagram and picture are attached.

Laundry Meter Vault 2" Meter





Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Takisha D. Walker

4. State whether the credit identified in paragraph 3 of the Answer was directly related to the leak discussed in paragraph 2 of the Answer.

Response:

Yes.

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Takisha D. Walker

5. Identify the six-month period that was used to calculate the credit calculation discussed in paragraph 3 of the Answer and explain why a six-month average was used.

Response:

December 7, 2007-May 14, 2008. A document entitled "Kentucky Leak Adjustment Process Document" is attached. This document is used as a resource to train Customer Service Representatives on the guidelines and procedures involving the Kentucky Leak adjustments, along with providing details on how to correctly calculate KY Leak adjustments based upon the established guidelines. On page 1 (Calculating Average Usage in KY), the material indicates why the Billing Representative used the previous 6 month period.



KENTUCKY LEAK ADJUSTMENT PROCESS DOCUMENT

Introduction

Once a bill has been generated and sent to the customer, there may be times when it is necessary for an associate to apply a leak adjustment. In Kentucky, adjustments for hidden leaks have specific guidelines to be followed. These guidelines are different for water and sewer, as well as hidden leaks and courtesy adjustments.

The following topics will be discussed:

- Types of Leak Adjustments
- Calculating KY Leak Adjustments

Objectives

- To establish guidelines and procedures involving KY Leak adjustments
- Correctly calculate KY Leak adjustments following established guidelines.

CALCULATING AVERAGE USAGE IN KY:

1. Add the past 6 six billing periods and divide by 6. The six months historical usage should be taken starting with the month immediately preceding the leak.
2. If 6 months of usage is not available, use the months that are available to calculate the average. You may not be able to retrieve a full 6 months of history on each account. Only divide by the number of bills that are being used to determine the average.
3. In cases when 6 prior periods of information does not exist, a reasonable estimate may be used.
4. In cases where prior usage information does not exist, the usage default located in RTEQ /Avg Estimated Usage may be used as a last resort.

Do not round up or down. Report the usage in a whole number.



KENTUCKY LEAK ADJUSTMENT PROCESS DOCUMENT

TYPES OF LEAK ADJUSTMENTS

Investigation

Before an adjustment is given, be sure to check the following to prevent awarding a duplicate adjustment for the same issue:

- Review the Misc Chg Hist tab in the MISC path
- Previous letters generated via the LGS path
- Review the Hidden leak tab via the AWUD path to determine if an adjustment has been given for the same issue
- Review existing U/C Comments via the UCAC path

Note: Kentucky American Water offers leaks adjustments for hidden underground leaks only and water usage is **not** entered into MISC.

Adjustment Type	Billing Action
KY Managed Contract Sewer adjustments (including LFUCG)	No adjustments are given for sewer during months in which the customer is billed based on the sewer pocket calculation and no adjustment is allowed for toilet leaks. In addition, if a customer encounters a leak during a month that affects their pocket calculation and we do not grant adjustments for the particular leak type, no adjustment would be made to the sewer pocket - the customer would need to contact the sewer authority. No leak adjustments will be considered for Industrial and OPA bill classes unless authorized by the sewer authority. (update 4/28/09)
Toilet Leaks (Not allowed)	Toilet leak adjustments are not allowed on the water (W) or sewer (utility type S and 2)



KENTUCKY LEAK ADJUSTMENT PROCESS DOCUMENT

Adjustment Type	Billing Action
<p>Appliance Malfunctions</p>	<p>Water adjustments are not granted for this type of leak</p> <p>LFUCG adjustments will be granted if the leak occurs during months used to calculate the "Winter Averaging" for sewer and only for hot water tank leaks in which water does not go down drain. The customer would need to contact the LFUCG.</p> <p>No adjustments are given for sewer during months in which the customer is billed the sewer pocket. In addition, if a customer encounters a leak during a month that affects their pocket calculation and we do not grant adjustments for the particular leak type, no adjustment would be made to the sewer pocket - the customer would need to contact the LFUCG.</p>
<p>Hidden Leak Adjustment for Residential, Commercial, OPA and Industrial</p>	<p>Definition: A hidden underground leak is defined as a leak in the customer service line between the meter and the premise.</p> <p>The customer must provide a plumber's statement or list of materials showing that the leak has been repaired.</p> <p>The excess water usage will be billed at 25% of the rate. (usage amount will not be entered into MISC since it is still being billed)</p> <p>The excess sewer usage, for both utility type S and 2, will be adjusted at 75% for residential and commercial customers. (update 4/28/09)</p> <p>The sewer authority must authorize any request for adjustments for OPA and Industrial customers. In this case, the LFUCG will contact Special Accounts via email to apply these credits. (update 4/28/09)</p> <p>Customers can receive an adjustment on the 2 highest bills per leak up to a maximum of 2 leaks. Entire houseline from meter box to house must be replaced entirely before a 3rd adjustment will be considered.</p>
<p>Unexplained Usage</p>	<p>Unexplained usage adjustments are given on a case-by-case basis and should always follow the appropriate dispute process.</p> <p>Residential customers will be allotted one courtesy adjustment.</p> <p>The excess usage must be 2 times higher the customer's average usage to be considered for an adjustment.</p>

KENTUCKY LEAK ADJUSTMENT PROCESS DOCUMENT

Adjustment Type	Billing Action
Pool Adjustment	<p>Kentucky American Water does not adjust sewer (or water) usage for pool filling or other outdoor water usage. (updated 6/10/09)</p> <p>LFUCG- Residential Swimming Pools – If a pool is filled during the low water usage months of November-April or if the customer has not yet established a FWA usage, the customer may make a request for a sewer adjustment by calling 859-258-3363, 3364 or 3365. If an adjustment is warranted, LFUCG will contact Special Accounts to have the adjustment applied.</p>
Outlet Coupling Leaks	<p>Outlet coupling leaks are metered usage that is the American Water's loss and responsibility. The customer is given a 100% credit for the usage above their average and the usage history is adjusted. With the usage history adjusted, there will also be no issues associated with fall/winter averaging for sewer billing purposes.</p>

Note: Customers may receive only one courtesy adjustment, whether for a leak or unexplained usage. These types of adjustments are not viewed separately and are taken on a case-by-case basis. There are no set rules, but these types of adjustments should always go through the disputes process.

CALCULATING KY HIDDEN LEAK ADJUSTMENT:

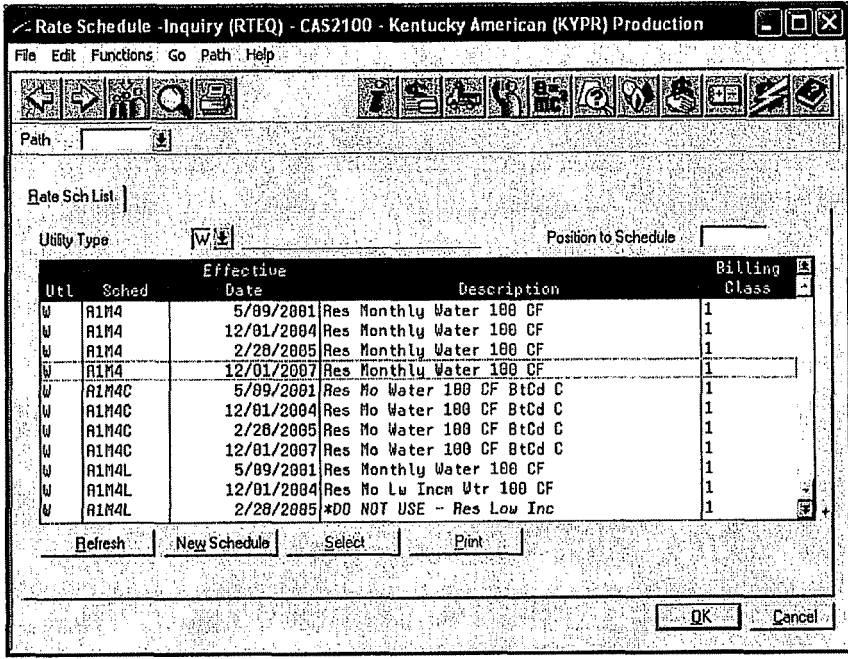
Locate the Appropriate Rate

Before entering an adjustment into E-CIS, you must complete the following steps:

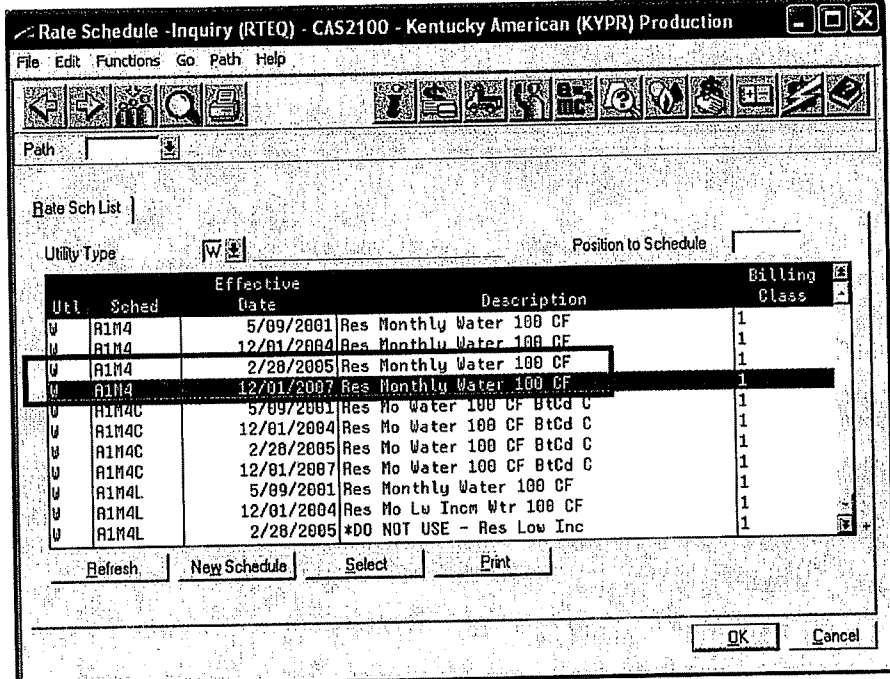
1. Determine the period in which the situation occurred that prompted an adjustment request by reviewing usage and meter reading information.
2. Determine the billing class by accessing CAPS – Acct info tab in order to ensure the account qualifies for a leak adjustment.
3. Determine the rate code associated with the premise by accessing SRVM, search RTEQ using the rate code to determine the appropriate dollars and usage associated with the rate.
4. Calculate the correct dollar adjustment using the correct rate information.

The Rate Schedule Inquiry (RTEQ) path enables users to review rate schedule information used by AW. Reviewing the rate schedules is useful for performing billing maintenance activities.

KENTUCKY LEAK AJDUSTMENT PROCESS DOCUMENT

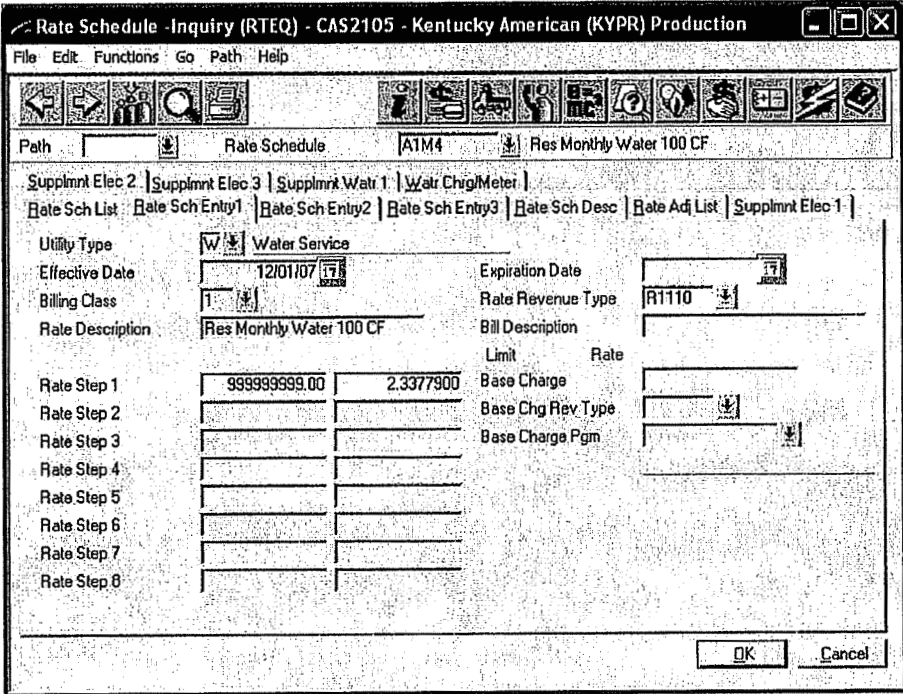
Step	Description																																																												
1.	<p>Type RTEQ in the "Path" field and click the OK button. The Rate Schedule Inquiry screen displays.</p>  <table border="1" data-bbox="470 691 1247 968"> <thead> <tr> <th>Utl</th> <th>Sched</th> <th>Effective Date</th> <th>Description</th> <th>Billing Class</th> </tr> </thead> <tbody> <tr><td>W</td><td>R1M4</td><td>5/09/2001</td><td>Res Monthly Water 100 CF</td><td>1</td></tr> <tr><td>W</td><td>R1M4</td><td>12/01/2004</td><td>Res Monthly Water 100 CF</td><td>1</td></tr> <tr><td>W</td><td>R1M4</td><td>2/28/2005</td><td>Res Monthly Water 100 CF</td><td>1</td></tr> <tr><td>W</td><td>R1M4</td><td>12/01/2007</td><td>Res Monthly Water 100 CF</td><td>1</td></tr> <tr><td>W</td><td>R1M4C</td><td>5/09/2001</td><td>Res No Water 100 CF BtCd C</td><td>1</td></tr> <tr><td>W</td><td>R1M4C</td><td>12/01/2004</td><td>Res No Water 100 CF BtCd C</td><td>1</td></tr> <tr><td>W</td><td>R1M4C</td><td>2/28/2005</td><td>Res No Water 100 CF BtCd C</td><td>1</td></tr> <tr><td>W</td><td>R1M4C</td><td>12/01/2007</td><td>Res No Water 100 CF BtCd C</td><td>1</td></tr> <tr><td>W</td><td>R1M4L</td><td>5/09/2001</td><td>Res Monthly Water 100 CF</td><td>1</td></tr> <tr><td>W</td><td>R1M4L</td><td>12/01/2004</td><td>Res No Lw Incn Wtr 100 CF</td><td>1</td></tr> <tr><td>W</td><td>R1M4L</td><td>2/28/2005</td><td>*DD NOT USE - Res Low Inc</td><td>1</td></tr> </tbody> </table>	Utl	Sched	Effective Date	Description	Billing Class	W	R1M4	5/09/2001	Res Monthly Water 100 CF	1	W	R1M4	12/01/2004	Res Monthly Water 100 CF	1	W	R1M4	2/28/2005	Res Monthly Water 100 CF	1	W	R1M4	12/01/2007	Res Monthly Water 100 CF	1	W	R1M4C	5/09/2001	Res No Water 100 CF BtCd C	1	W	R1M4C	12/01/2004	Res No Water 100 CF BtCd C	1	W	R1M4C	2/28/2005	Res No Water 100 CF BtCd C	1	W	R1M4C	12/01/2007	Res No Water 100 CF BtCd C	1	W	R1M4L	5/09/2001	Res Monthly Water 100 CF	1	W	R1M4L	12/01/2004	Res No Lw Incn Wtr 100 CF	1	W	R1M4L	2/28/2005	*DD NOT USE - Res Low Inc	1
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KENTUCKY LEAK ADJUSTMENT PROCESS DOCUMENT

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Step	Description
3.	<p>The Rate Sch Entry 3 screen displays the rate blocks for that rate schedule.</p> 



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CALCULATING KY HIDDEN LEAK ADJUSTMENT:

Step	Billing Action																								
1.	<p>Example High Bill:</p> <p>AWW Account Snapshot Path - CIS1380 - Kentucky American (KYPR) Production</p> <p>File Edit Functions Go Path Help</p> <p>Path: [] Account: 123418-5 Name: Mason, H</p> <p>Batch: @007 Bill Date: 8/18/2008 Service Address: 975 Carneal Rd Trans#: 27551059</p> <p>BILL DETAIL</p> <table border="1"> <tr> <td>Customer Account Information</td> <td>Billing Summary</td> </tr> <tr> <td>Service To: H Mason</td> <td>----Prior Balance-----</td> </tr> <tr> <td>Account #: 12-0123418-2</td> <td>Balance from last bill 18.97</td> </tr> <tr> <td>Premise #: 12-0036172</td> <td>Payments as of Aug 18, 2008. -18.97</td> </tr> <tr> <td></td> <td>Total prior balance, Aug 18,</td> </tr> <tr> <td></td> <td>----Current Water Charges----</td> </tr> <tr> <td>Billing Period & Meter Information</td> <td>Meter Service Charge 7.95</td> </tr> <tr> <td>Billing Date: Aug 18, 2008</td> <td>Water Usage (\$2.337790 x 26.0) 60.78</td> </tr> <tr> <td>Billing Period: Jul 14 to Aug 14</td> <td>Total water charges, Aug 18, 68.73</td> </tr> <tr> <td>Next reading: Sep 12, 2008</td> <td>----Current Wastewater Charge</td> </tr> <tr> <td>Rate Type: Residential</td> <td>Sewer Usage 3.50</td> </tr> <tr> <td></td> <td>Sewer Usage (\$.000000 x 1.00)</td> </tr> </table> <p>Refresh OK Cancel</p>	Customer Account Information	Billing Summary	Service To: H Mason	----Prior Balance-----	Account #: 12-0123418-2	Balance from last bill 18.97	Premise #: 12-0036172	Payments as of Aug 18, 2008. -18.97		Total prior balance, Aug 18,		----Current Water Charges----	Billing Period & Meter Information	Meter Service Charge 7.95	Billing Date: Aug 18, 2008	Water Usage (\$2.337790 x 26.0) 60.78	Billing Period: Jul 14 to Aug 14	Total water charges, Aug 18, 68.73	Next reading: Sep 12, 2008	----Current Wastewater Charge	Rate Type: Residential	Sewer Usage 3.50		Sewer Usage (\$.000000 x 1.00)
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3.	<p>Based on the previous 6 months, the customer's average is 1.333333 units.</p> <p>$1+2+1+1+0+3 = 8/6=1.33333$. Usage is not rounded up or down, so average is 1 unit.</p>																																																																																																																																																																																													
4.	<p>High Bill was for 26 units – 1 unit average = Excess of 25 units.</p>																																																																																																																																																																																													
5.	<p>Calculate the adjustment:</p> <p>Water Usage Rate $\\$2.33779 * 25\% = \\$.5844475$</p> <p>$25 * .5844475 = \\$14.61$ excess usage at discounted rate</p> <p>$1 \text{ unit} * 2.33779 = \\2.34 average usage should have billed</p> <p>$\\$14.61 \text{ excess usage at discounted rate} + 2.34 \text{ average usage} = \\16.95</p> <p>$\\$60.78 \text{ billed amount} - \\$16.95 = \\$43.83 \text{ Total Water Adjustment}$</p> <p>There is no adjustment for sewer since the customer was billed on their winter average.</p>																																																																																																																																																																																													



KENTUCKY LEAK ADJUSTMENT PROCESS DOCUMENT

Step	Billing Action
6.	<p>Once the adjustment amount is calculated, enter the dollar amount only, leaving the usage field blank. Water usage (utility type W) will no longer be entered with leak adjustments.</p> <div style="border: 1px solid black; padding: 5px;"> <p style="text-align: center; background-color: #cccccc;">Miscellaneous Charge Entry (MISC) - CIS1111 - Kentu</p> <p style="font-size: small;">File Edit Functions Go Path Help</p> <hr/> <p style="font-size: x-small;">Path: [] Account #: 651844 Name: Masterson, Mike</p> <p style="font-size: x-small;">Misc Chrg List Misc Chrg Entry Misc Addtl Chrg</p> <p>Sequence: 1</p> <p>Fee Type: []</p> <p>Document ID: CROC1</p> <p>Comment: Leak - Adj Res</p> <p>Utility Type: W - Water Service</p> <p>Usage: []</p> <p>Transaction Date: 03/02/09</p> <p>Amount: 43.63CR</p> <p>Override Bill Type: <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>Meter Sequence: []</p> <p>Deposit Type: []</p> <p>Print Item on Bill?: <input checked="" type="radio"/> Yes <input type="radio"/> No</p> <p>Reference Premises: []</p> <p>Interest?: <input type="radio"/> Yes <input checked="" type="radio"/> No</p> </div>

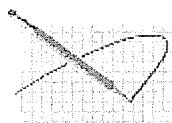
Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witnesses: Takisha D. Walker, Jarold Jackson, Bryan Siler

6. Provide all letters, e-mail messages, or other correspondence in which Kentucky-American discussed the credits identified in paragraph 3 of the response.

Response:

The requested correspondence relating to the credits in this case is attached.



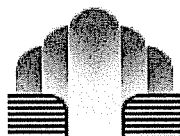
Jarold
Jackson/KAWC/AWWSC
09/22/2009 09:16 AM

To Jelanda L Miller/CALLCTR/CORP/AWWSC@AWW
cc
bcc
Subject Re: JTB Real Estate

History: This message has been replied to.

We have turned this over to our attorney. We should have a decision in a couple of days.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Jelanda L Miller/CALLCTR/CORP/AWWSC

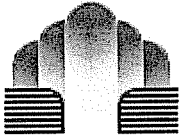


Jelanda L
Miller/CALLCTR/CORP/AWW
SC
09/22/2009 10:13 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
Subject JTB Real Estate

Hi Jarold

This is the account we were talking about have you made a decision on this yet? Just let me know thanks.



Jelanda L
Miller/CALLCTR/CORP/AWW
SC

10/02/2009 10:20 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
bcc
Subject Re: JTB Real Estate

Thanks Just let me know on both accounts. Have a good weekend

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com
Jarold Jackson/KAWC/AWWSC



Jarold
Jackson/KAWC/AWWSC

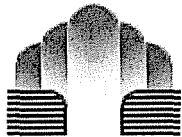
10/02/2009 09:17 AM

To Jelanda L Miller/CALLCTR/CORP/AWWSC@AWW
cc
Subject Re: JTB Real Estate

Hey!

We are going to deny any adjustments beyond what leaks we can confirm. (Laundry meter) I have left a message for the manager to contact me and she has not returned my call. Also, we have discussed this with the PSC and they have instructed us to inform JTB that they have the right to file a formal complaint. I'll try to make contact with the manager again today and get back with you.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Jelanda L Miller/CALLCTR/CORP/AWWSC



Jelanda L
Miller/CALLCTR/CORP/AWW
SC

10/01/2009 09:21 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
Subject JTB Real Estate

Hi Jarold

Has a decision been made on this yet?

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com

Web Dash - Windows Internet Explorer provided by American Water WFS - 8/23

H2O V1 | H2O IDA | AWW

Contact Information

Contact #: 29229416 , Date : 09/14/2009 , Agent: JLESMM , Type: WTRQ

Contact #: 29225549 , Date : 09/10/2009 , Agent: MILLERJL , Type: CORR

Contact #: 29209376 , Date : 08/28/2009 , Agent: ACOSTAEL , Type: FLWUP

Service Order Information

Srv Order #: 1022064 , Date : 08/28/2009 , Type: EMERG , Status: CLOSED

Srv Order #: 1021904 , Date : 08/28/2009 , Type: MCPTC , Status: CLOSED

Srv Order #: 1021591 , Date : 08/27/2009 , Type: EMERG , Status: CLOSED

LGS Info

Utility Contacts by Account # (UCAC) - CIG3315 - Kentucky American (KYAR) Production

File Edit Functions Go Path Help

Path | Account 522872 | Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response

Contact Number 29225549 | Contact Type CORR | Correspondence Follow-up

Print Date [17] | Print Amount

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
received mail/ forwarding to disputes	C
*****	C
*****9-16-09 spoke with customer this account is being reviewed	C
9-22-09 per email from Jarold this is being review by Attorney	C

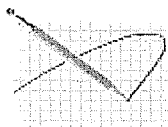
Investigate | Fold/Unfold

E-CIS V5F1M8


OK | Cancel

Done

Start | AW Portal - Wind... | Web Dash - Win... | Home - Windows I... | Jelanda L Miller - I... | Microsof

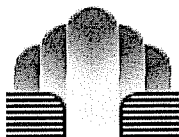


Jarold
Jackson/KAWC/AWWSC
10/16/2009 08:59 AM

To Jelanda L Miller/CALLCTR/CORP/AWWSC@AWW
cc Bryan Siler/KAWC/AWWSC@AWW
Subject Re: Can you let me know about these 2 accounts 

We were finally able to make contact with the owner on Wednesday. We have denied making any type of adjustment for the unexplained usage. We did agree to make an adjustment for the leak they provided documentation for. Their attorney contacted our office yesterday and discussed our position with Bryan Siler. We're not sure how they will proceed but we have notified the PSC and the customer was advised by our office that they have the right to file a formal complaint with the PSC. Let me know if I need to provide you with any more information. I wouldn't want to shut them off for the disputed amount of usage until we determine whether this will become a part of the formal complaint process with the PSC. Hopefully, we'll receive some form of notification within a few days.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Jelanda L Miller/CALLCTR/CORP/AWWSC



Jelanda L
Miller/CALLCTR/CORP/AW
WSC
10/16/2009 09:37 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
Subject Can you let me know about these 2 accounts

Jay Miller
Account Resolution Team

Web Dash - Windows Internet Explorer provided by American Water IIS - 5/23

H2O V1 | H2O IDA | AWW

Contact Information | Service Order Information

LGS Info

Utility Contacts by Account # (UCAC) - GIS3315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help

Path: Account 522672 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response

Contact Number: 29225549 Contact Type: CORR Correspondence Follow-up

Print Date: [17] Print Amount: []

Print Comment 1: []

Print Comment 2: []

Print Comment 3: []

Comment Lines	Type
received mail/ forwarding to disputes	C
*****	C
*****9-16-09 spoke with customer this account is being reviewed	C
9-22-09 per email from Jarold this is being review by Attorney	C
10-01-09 emailed local office	C

Investigate Fold/Unfold

E-DIS V5R11N8 [OK] [Cancel]

Done

Start | AW Portal - Windo... | Web Dash - Wind... | http://h2o.amwate... | Jelanda L Miller - In... | Min

866-957-2886 ext 6462
fax 1-618-433-4638

Web Dash - Windows Internet Explorer provided by American Water IT5 - 5/29

H2O V1 | H2O IDA | AWW

Contact Information | Service Order Information

LGS Info

Utility Contacts by Account # (UCAC) - C153315 - Kentucky American (KYR) Production

File Edit Functions Go Path Help

Path [] Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response |

Contact Number 29225549 Contact Type CORR Correspondence Follow-up

Print Date [] 17 Print Amount []

Print Comment 1 []

Print Comment 2 []

Print Comment 3 []

Comment Lines	Type
received mail/ forwarding to disputes	C
*****	C
*****9-16-09 spoke with customer this account is being reviewed	C
9-22-09 per email from Jarold this is being review by Attorney	C
10-01-09 emailed local office	C

Investigate | Fold/Unfold

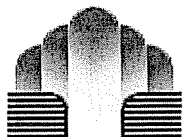
E-CIS VERIMB

OK Cancel

Done


Start | AW Portal - Windo... | Web Dash - Wind... | http://h2o.amwate... | Jelanda L Miller - In... | Mi

jelanda.miller@amwater.com



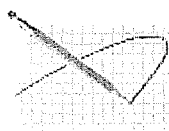
Jelanda L
Miller/CALLCTR/CORP/AWW
SC

10/16/2009 02:42 PM

To Jarold Jackson/KAWC/AWWSC@AWW
cc Bryan Siler/KAWC/AWWSC@AWW
bcc
Subject Re: Can you let me know about these 2 accounts 


Ok that one is done. Just let me know about the other one

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com
Jarold Jackson/KAWC/AWWSC



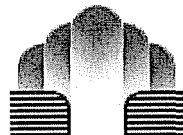
Jarold
Jackson/KAWC/AWWSC

10/16/2009 02:09 PM

To Jelanda L Miller/CALLCTR/CORP/AWWSC@AWW
cc Bryan Siler/KAWC/AWWSC@AWW
Subject Re: Can you let me know about these 2 accounts 


Yes, we can adjust the "laundry meter" account for the hidden underground leak. The "street meter" account is still part of the dispute and I would like to hold off doing anything with it until we hear from the PSC. Let me know if we have not provided you with all the documentation you need.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Jelanda L Miller/CALLCTR/CORP/AWWSC



Jelanda L
Miller/CALLCTR/CORP/AWW
SC

10/16/2009 10:14 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
Subject Re: Can you let me know about these 2 accounts 

Would like for me to do an adjustment on the one account for underground leak and close the other account.

H2O V1 | H2O IDA | AWW

Contact Information

Contact #: 29272662 , Date : 10/16/2009 , Agent: WILLIAKL , Type: BALIN
 Contact #: 29265664 , Date : 10/12/2009 , Agent: REINKEDS , Type: CDATA
 Contact #: 29229416 , Date : 09/14/2009 , Agent: JLESMM , Type: WTRQ

Service Order Information

Srv Order #: 1022064 , Date : 08/28/2009 , Type: EMERG , Status: CLOSED
 Srv Order #: 1021904 , Date : 08/28/2009 , Type: MCPTC , Status: CLOSED
 Srv Order #: 1021591 , Date : 08/27/2009 , Type: EMERG , Status: CLOSED

LGS Info

AWW Account Snapshot Path - CAS0007 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help



Path Customer # 6 JTJ Real Estate, LLC

Snapshot Scrn 1 | Snapshot Scrn 2 | Special Billing | Usage Hist Comp | Usage Hist Comp | Tax Code List | M/R Comm Codes

Account # 1 JTJ Real Estate, LLC

Premises # 3640 Bold Bidder Dr

Bill Date	Type	Amount	Balance	Transaction #
10/07/2009	CHG	1,133.84	4,842.51	33236164
9/17/2009	LKB	1,000.00CR	3,708.67	32959134
9/08/2009	CHG	1,027.72	4,708.67	32814492
8/13/2009	CHG	3,680.95	3,680.95	32486752
7/24/2009	LKB	989.81CR	.00	32234801


Meter #	Utl	MUCM	Bill	Days	Read	Type	Reading	Usage	NRC
060515279N	W	100CF	10/07	29	10/02	D	3631.00	143.00	
	2	100CF	10/07	29	10/02		.00	.00	
060515279N	W	100CF	9/08	7	9/03	D	3488.00	32.00	
060628741N	W	100CF	9/08	21	8/27	S	97.00	97.00	

Current	1133.84	31 - 60	1027.72	61 - 90	2680.95	Over 90	.00
Aged Total	4842.51	Unposted \$.00	Adjustments	.00	Balance	4842.51

Jay Miller
 Account Resolution Team
 866-957-2886 ext 6462
 fax 1-618-433-4638
 jelanda.miller@amwater.com
 Jarold Jackson/KAWC/AWWSC



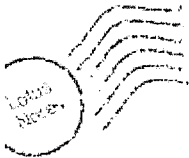
Deidra S
Hayden/KAWC/AWWSC
03/31/2010 12:10 PM

To Emily R Vetter/CALLCTR/CORP/AWWSC@AWW
cc Takisha D Walker/KAWC/AWWSC@AWW
bcc
Subject Re: JTB Real Estate--522874 

Emily,
After speaking with the customer, and confirming the correct amount for the adjustment he was ok with the amount. I do not think he is waiting on a follow up call from us in regards to this matter.

Thanks

Deidra S Hayden
Operations Clerk
Kentucky American Water
2300 Richmond Rd.
Lexington, KY 40502
Office 859-268-6303
Fax 859-268-6315
Deidra.Hayden@amwater.com
Emily R Vetter/CALLCTR/CORP/AWWSC



Emily R
Vetter/CALLCTR/CORP/AW
WSC
03/31/2010 12:57 PM

To Deidra S Hayden/KAWC/AWWSC@AWW
cc Takisha D Walker/KAWC/AWWSC@AWW
Subject JTB Real Estate--522874

Deidra,


I saw you talked to this customer last week and need to know if the customer is still expecting us to call him. I have reviewed the leak adjustment they were given and it is correct. Can you take a look and let me know? Thanks

Utility Contacts by Account # (UCAC) - C153315 - Kentucky American (AMP) Broadband

File Edit Functions Go Path Help

Path [] Account 522874 Name JTB Real Estate, LLC

UC List/Acct # |
 UC Acct Info |
 New/Edit S/O |
 UC Comment Entr |
 UC Def/Response |

Contact Number: 29479225 Contact Type: HIFLW Billing Inquiry 
 Print Date: [] Print Amount: []
 Print Comment 1: []
 Print Comment 2: []
 Print Comment 3: []

Comment Lines	Type
customer called local advocate office inquiring on adj on acct	C
informed him adj was in amt of \$860.28 he was under impression ad	C
j was for \$790 and he didn't feel that was enough as per comments	C
on previous page customer states he filed a psc complaint he info	C
rmed me that was on a previous matter and his atty was still in	C
process of handling that. caocard dsh	C

E-CIS VERIFYING

Emily Vetter
 Account Resolution Specialist
 Alton CSC
 Phone: 1-866-957-2886 ext 6221
 Fax 1-618-433-4071
 E-mail Emily.Vetter@amwater.com

Kentucky American Water

P O Box 578, Alton IL 62002
1-800-678-6301

08/12/2009

Jtb Real Estate, LLC
1577 Walnut St
Clearwater FL 33755-5419

Account Number: 12-0522872-7
Premise Number: 120028340
3640 Bold Bidder Dr

Dear Customer:

On Wednesday, August 5, 2009, your water meter was tested at both an intermediate and a full flow of water.

The testing indicated that your meter was registering 99.7 percent at the full flow and 100.0 percent at the intermediate flow. According to regulations set by the Kentucky Public Service Commission, a meter is considered operating in a satisfactory manner if it records water use between 98.5 percent and 101.5 percent of actual usage. Therefore, this meter's registration is considered accurate.

If you have any concerns regarding this test, please call our 24-hour customer service number at 1-800-678-6301. Thank you.

Sincerely,

Customer Service

MTRTST7

35949028

Kentucky American Water

P O Box 578, Alton IL 62002
1-800-678-6301

09/16/2009

Jtb Real Estate, LLC
1577 Walnut St
Clearwater FL 33755-5419

Account Number: 12-0522872-7
Premise Number: 120028340
3640 Bold Bidder Dr

LEAK ADJUSTMENT REQUEST

Dear Customer:

Thank you for contacting us to let us know your leak has been repaired. We are providing this letter in response to your request for a billing adjustment. Before we can process your request, we do need some additional information to determine if the excess water use and cause of the leak are within our company's guidelines for billing adjustments. Please complete the information below and return to us with your repair receipts within 15 days.

If your situation meets our guidelines for adjustment, a credit will be applied to your account based on a portion of the excess water used. Excess water use is defined as the amount of use above the normal consumption for your property.

In areas where we bill for wastewater on behalf of another entity, such as a municipality or wastewater authority, restrictions may exist that prevent us from issuing a wastewater adjustment due to water leaks.

Your request will be processed within 30 business days upon receipt of the additional information and repair receipts. A letter will be mailed to you with the results of our investigation. Thank you for assisting us with the processing of your leak adjustment request.

Date leak was found: _____

Date repairs were made: _____

Who made the repair: _____ (Please include repair receipts)

Please provide location and description of leak: _____

Return completed information and repair receipts within 15 days to:

Kentucky American Water

P.O. Box 578, Alton IL 62002
1-800-678-6301

Jtb Real Estate, LLC
3640 Bold Bidder Dr
Apt 29
Lexington KY 40517

10/21/2009

Account Number: 12-0522872-7
Premise Number: 120028340
3640 Bold Bidder Dr

Dear Customer:

You recently contacted us to request an adjustment for a leak at your property that has since been repaired. After reviewing your request, we have applied a credit adjustment to your account for \$1,662.40. This adjustment amount is for a portion of the excess water use you experienced because of the leak and equal to about 237,000 gallons of water..

If your wastewater charges are provided by another company and based on the amount of your water use, we have provided them with the amount of water adjusted due to your leak. You may wish to contact them for consideration of an adjustment to your wastewater billing.

If Kentucky American Water provides your wastewater billing, your account has also been reviewed for a wastewater adjustment. If warranted, the amount of your adjustment also includes a credit toward your wastewater charges.

We hope you will find the adjustment satisfactory and appreciate that you took action to repair the leak at your property. If you have any questions or concerns, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to serve you.

Sincerely,

Customer Service

LKADIGEN


37261622



"Cummins, Carol J (PSC)"
<carol.cummins@ky.gov>
09/02/2009 02:48 PM

To <jarold.jackson@amwater.com>
cc
bcc

Subject 2009_3388 -- JTB Real Estate

History:  This message has been replied to and forwarded.



<<2009_3388.pdf>> Thanks for your help! 2009_3388.pdf

Dillard Griffin/KAWC/AWWSC

04/16/2010 11:25 AM

To Wayne Mattingly, Mark A Walters/KAWC/AWWSC@AWW,
Jarold.Jackson@amwater.com, Shannyn C
Walker/KAWC/AWWSC@AWW, bryan.siler@amwater.com,
cc

bcc

Subject Fw: Reminder Record Retention List due by April 15th @
Noon!

Everyone please see the communication below. Unfortunately this is not optional you do have to do the file inventory and turn the information in to Desirae. This has to be reported onto Corporate. She must have your response. Please note that the term "personal office" means what reports do you maintain in your personal office. In short they want to be sure that the same reports are not being maintained in numerous locations. But you do have to do the inventory and turn in information. This mus go into Desirae by COB today. if you do not understand what is being asked for them get with her and she will explain and help you.

Dillard Griffin
Manager, Field Operations
Kentucky American Water
office 859 268 6340
mobile 859 537 0739
dillard.griffin@amwater.com

----- Forwarded by Dillard Griffin/KAWC/AWWSC on 04/16/2010 11:17 AM -----



Desirae A
Hagan/KAWC/AWWSC
04/14/2010 08:09 AM

To Mark A Walters/KAWC/AWWSC@AWW, Dillard
Griffin/KAWC/AWWSC@AWW, Wayne
Mattingly/KAWC/AWWSC@AWW, Shannyn C
Walker/KAWC/AWWSC@AWW, William S
Buckner/KAWC/AWWSC@AWW, Jarold
Jackson/KAWC/AWWSC@AWW
cc Linda C Whitt/KAWC/AWWSC@AWW, Kelly
Townsend/KAWC/AWWSC@AWW, Bambi
Floyd/KAWC/AWWSC@AWW, Jon W
Felts/KAWC/AWWSC@AWW

Subject Reminder Record Retention List due by April 15th @ Noon!

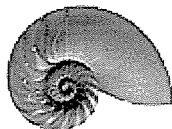
Just wanted to remind everyone that Record Retention Lists are due to me tomorrow by Noon. Please reference the email below!

Desirae A. Hagan
Administrative Assistant, Field Operations
Kentucky American Water
2300 Richmond Rd
Lexington, KY 40502
Office: 859-335-3409
Fax: 859-268-6374

----- Forwarded by Desirae A Hagan/KAWC/AWWSC on 04/14/2010 08:07 AM -----



Desirae A



Shana Carr/KAWC/AWWSC
09/14/2009 03:11 PM

To Stacy Owens, Jarold Jackson/KAWC/AWWSC@AWW,
Wayne Mattingly
cc David Shehee
bcc
Subject Leak at Carlton Crossings Apartment- 3640 Bold Bidder->
Dissatisfied Customer-->Fw: UI Inq# 370127 on
120028340/522872

History:  This message has been replied to.

Stacy,
Just got off the phone with Jeff Bradshaw, Property Owner of Carlton Crossings Apartments at 3640 Bold Bidder. Customer has contacted the Public Service Commission about his bill. He says there is a \$5,000 to \$10,000 dispute. Not sure if you have already spoken with him or not but can you look into this? Customer is very dissatisfied with the bill and would like to speak with someone in management. Have you already received his PSC complaint?

Jarold and Wayne,
FYI-Customer is experiencing a leak on his property and doesn't know whether it is natural or potable water. Customer stated he has been working with KAW numerous times about this issue. He says the meters have been changed out several times. He claims that KAW caused a service line break that Carlton Crossings Apt. had to repair. Customer requested someone in management come out and collect the sample. I can go there tomorrow. This is close to my home. No big deal for me to stop by and see what is going on tomorrow. Have either of you been working with Carlton Crossings Apartments?

Contact information-
Jeff Bradshaw, Property Owner
983-6795

Ken, Maintenance Director
983-6793

Rita, Housing Office
272-0392
cell 983-8757

Shana
----- Forwarded by Shana Carr/KAWC/AWWSC on 09/14/2009 02:45 PM -----



JILESMM@AWWHRH.amwater.net
09/14/2009 12:44 PM

To SCarr@KAWC.COM, bhorton@KAWC.COM,
BETHANY.HUNGATE@AMWATER.COM,
jjackson@KAWC.COM, djohnson@KAWC.COM,
mpugh@KAWC.COM, Kenny.Roney@AMWATER.COM,
dshehee@KAWC.COM, ktownsend@KAWC.COM,
JONATHAN.VAUGHN@AMWATER.COM,
Mark.Walters@AMWATER.COM
cc
Subject UI Inq# 370127 on 120028340/522872

Water quality inquiry #370127 created on premise and account 120028340/522872
status: UI

Water Quality Inquiry 09/14/09 12:39:00
Premise/Account Nbr . . . : 120028340 / 0522872
Customer Name : JTB Real Estate, LLC
Call Back Number . . . : 859-983-6795
Service Address : 3640 Bold Bidder Dr, Lexington, KY 405173548
Municipality (Region) : 1220 Fayette County
Division : 1200 Kentucky
District : 1210 Lexington
Phone No : 727/461-9470
User Id : JILESMM
Frequency : Continuous
Location : Selective Tap(s)
Tap Type : Cold
Neighbors Experiencing Same Symptons. . . : Unknown
Internal Treatment Devices Present . . . : No
Recent Plumbing Activity : Yes
Construction Activity or Hydrant Usage : Unknown
Inquiry Notes : Customer requesting water to be tested at 3640 Bold
Bidder Dr. Lexington, Ky. 40517. Customer wants to know if water leak is
spring water.
Reasons:
IN Information

Causes:
IF Informational



"Cummins, Carol J (PSC)"
<carol.cummins@ky.gov>
09/16/2009 11:47 AM

To <jarold.jackson@amwater.com>
cc
bcc
Subject FW: 2009_3388 -- JTB Real Estate

History: This message has been replied to and forwarded.

Please provide an update to this complaint. Thanks!

Carol Cummins

Consumer Complaint Investigator

Kentucky Public Service Commission

P.O. Box 615

Frankfort, KY 40602

Phone: 502-564-7668 x234

Fax: 502-564-7397

NOTICE: This e-mail, and any attachments hereto, is for the sole use of the intended recipient(s) and may contain information that is preliminary and/or confidential. Any unauthorized review, use, disclosure or distribution is strictly prohibited. If you are not the intended recipient, please contact the sender, via e-mail, and destroy all copies of the original message.

From: Cummins, Carol J (PSC)
Sent: Wednesday, September 02, 2009 2:49 PM
To: Kentucky-American Water (jarold.jackson@amwater.com) (jarold.jackson@amwater.com)
Subject: 2009_3388 -- JTB Real Estate



<<2009_3388.pdf>> Thanks for your help! 2009_3388.pdf



"Cummins, Carol J (PSC)"
<carol.cummins@ky.gov>
09/17/2009 07:25 AM

To <Jarold.Jackson@amwater.com>
cc
bcc
Subject RE: FW: 2009_3388 -- JTB Real Estate

History: This message has been replied to.

Thanks. Please keep me posted.

*Carol Cummins
Consumer Complaint Investigator
Kentucky Public Service Commission
P.O. Box 615
Frankfort, KY 40602
Phone: 502-564-7668 x234
Fax: 502-564-7397*

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From: Jarold.Jackson@amwater.com [mailto:Jarold.Jackson@amwater.com]
Sent: Wednesday, September 16, 2009 5:02 PM
To: Cummins, Carol J (PSC)
Cc: Bryan.Siler@amwater.com
Subject: Re: FW: 2009_3388 -- JTB Real Estate

Ms. Cummins,

I had previously visited the customer's property to meet with the complex manager and view the site where a leak was repaired. I unsuccessfully attempted to contact the manager several times last week to discuss what billing adjustments would apply and offer my thoughts on how this issue might be resolved. I received a call from the manager and owner on Monday and after discussing all information pertinent to the dispute, I informed them that I would have to escalate this due to their requests regarding the amount of usage to be adjusted being outside of the guidelines stated in our tariff. I will be in contact with them later this week to inform them of what adjustments they are eligible to receive.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502

859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com

"Cummins, Carol J (PSC)" <carol.cummins@ky.gov>

09/16/2009 11:47 AM

To <jarold.jackson@amwater.com>
cc

SubjectFW: 2009_3388 -- JTB Real Estate

Please provide an update to this complaint. Thanks!

Carol Cummins

Consumer Complaint Investigator

Kentucky Public Service Commission

P.O. Box 615

Frankfort, KY 40602

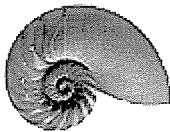
Phone: 502-564-7668 x234

Fax: 502-564-7397

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From: Cummins, Carol J (PSC)
Sent: Wednesday, September 02, 2009 2:49 PM
To: Kentucky-American Water (jarold.jackson@amwater.com) (jarold.jackson@amwater.com)
Subject: 2009_3388 -- JTB Real Estate

<<2009_3388.pdf>> Thanks for your help![attachment "2009_3388.pdf" deleted by Jarold Jackson/KAWC/AWWSC]



Shana Carr/KAWC/AWWSC
09/17/2009 04:32 PM

To Jarold Jackson/KAWC/AWWSC@AWW
cc David Shehee/KAWC/AWWSC@AWW, Stacy Owens/KAWC/AWWSC@AWW, Wayne Mattingly/KAWC/AWWSC@AWW
bcc
Subject Re: Leak at Carlton Crossings Apartment- 3640 Bold Bidder-> Dissatisfied Customer-->Fw: UI Inq# 370127 on 120028340/522872

History: This message has been replied to.

Jarold,
Thanks for getting back with me on this. Didn't know local office was already working with him. Customer stated Property Maintenance man filled in the leak area with dirt. They will contact me for sampling at their convenience. Will keep you posted.

Shana
Message from Blackberry
Jarold Jackson

----- Original Message -----

From: Jarold Jackson
Sent: 09/17/2009 03:12 PM EDT
To: Shana Carr
Cc: David Shehee; Stacy Owens; Wayne Mattingly
Subject: Re: Leak at Carlton Crossings Apartment- 3640 Bold Bidder-> Dissatisfied Customer-->Fw: UI Inq# 370127 on 120028340/522872
Yes, we have worked with them and we are currently working on resolving a dispute regarding their billing. Our crews did not cause any leaks on the property. Please let me know if your samples are found to be our water.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Shana Carr/KAWC/AWWSC



Shana Carr/KAWC/AWWSC
09/14/2009 03:11 PM

To Stacy Owens, Jarold Jackson/KAWC/AWWSC@AWW, Wayne Mattingly
cc David Shehee
Subject Leak at Carlton Crossings Apartment- 3640 Bold Bidder-> Dissatisfied Customer-->Fw: UI Inq# 370127 on 120028340/522872

Stacy,
Just got off the phone with Jeff Bradshaw, Property Owner of Carlton Crossings Apartments at 3640 Bold Bidder. Customer has contacted the Public Service Commission about his bill. He says there is a \$5,000

to \$10,000 dispute. Not sure if you have already spoken with him or not but can you look into this? Customer is very dissatisfied with the bill and would like to speak with someone in management. Have you already received his PSC complaint?

Jarold and Wayne,
FYI-Customer is experiencing a leak on his property and doesn't know whether it is natural or potable water. Customer stated he has been working with KAW numerous times about this issue. He says the meters have been changed out several times. He claims that KAW caused a service line break that Carlton Crossings Apt. had to repair. Customer requested someone in management come out and collect the sample. I can go there tomorrow. This is close to my home. No big deal for me to stop by and see what is going on tomorrow. Have either of you been working with Carlton Crossings Apartments?

Contact information-
Jeff Bradshaw, Property Owner
983-6795

Ken, Maintenance Director
983-6793

Rita, Housing Office
272-0392
cell 983-8757

Shana

----- Forwarded by Shana Carr/KAWC/AWWSC on 09/14/2009 02:45 PM -----



JILESMM@AWWHRH.amwa
ter.net

09/14/2009 12:44 PM

To SCarr@KAWC.COM, bhorton@KAWC.COM,
BETHANY.HUNGATE@AMWATER.COM,
jjackson@KAWC.COM, djohnson@KAWC.COM,
mpugh@KAWC.COM, Kenny.Roney@AMWATER.COM,
dshehee@KAWC.COM, ktownsend@KAWC.COM,
JONATHAN.VAUGHN@AMWATER.COM,
Mark.Walters@AMWATER.COM

cc

Subject UI Inq# 370127 on 120028340/522872

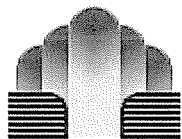
Water quality inquiry #370127 created on premise and account 120028340/522872
status: UI

Water Quality Inquiry 09/14/09 12:39:00
Premise/Account Nbr . . . : 120028340 / 0522872
Customer Name : JTB Real Estate, LLC
Call Back Number : 859-983-6795
Service Address : 3640 Bold Bidder Dr, Lexington, KY 405173548
Municipality (Region) : 1220 Fayette County
Division : 1200 Kentucky
District : 1210 Lexington
Phone No : 727/461-9470
User Id : JILESMM
Frequency : Continuous
Location : Selective Tap(s)
Tap Type : Cold
Neighbors Experiencing Same Symptoms. . : Unknown

Internal Treatment Devices Present . . . : No
Recent Plumbing Activity : Yes
Construction Activity or Hydrant Usage : Unknown
Inquiry Notes : Customer requesting water to be tested at 3640 Bold
Bidder Dr. Lexington, Ky. 40517. Customer wants to know if water leak is
spring water.

Reasons:
IN Information

Causes:
IF Informational



Jelanda L
Miller/CALLCTR/CORP/AWW
SC

09/22/2009 10:13 AM

To Jarold Jackson/KAWC/AWWSC@AWW

cc

bcc

Subject JTB Real Estate

History:

✉ This message has been replied to.

Hi Jarold

This is the account we where talking about have you made a decision on this yet? Just let me know thanks.

Web Dash - Windows Internet Explorer provided by American Water ITS - 5/23

H2O V1 | H2O IDA | AWW

Contact Information

Contact #: 29229416 , Date : 09/14/2009 , Agent: JLESMM , Type: WTRQ

Contact #: 29225549 , Date : 09/10/2009 , Agent: MILLERJL , Type: CORR

Contact #: 29209376 , Date : 08/28/2009 , Agent: ACOSTAEL , Type: FLWUP

Service Order Information

Srv Order #: 1022064 , Date : 08/28/2009 , Type: EMERG , Status: CLOSED

Srv Order #: 1021904 , Date : 08/28/2009 , Type: MCPTC , Status: CLOSED

Srv Order #: 1021591 , Date : 08/27/2009 , Type: EMERG , Status: CLOSED

LGS Info

AWW Account Snapshot Path - CAS0007 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help

Path [] Customer # 475401 6 JTB Real Estate, LLC

Snapshot Scrn 1 | Snapshot Scrn 2 | Special Billing | Usage Hist Comp | Usage Hist Comp | Tax Code List | M/R Comm Codes

Account # 522872 1 JTB Real Estate, LLC

Premises # 120028340 3640 Bold Bidder Dr Select

Bill Date	Type	Amount	Balance	Transaction #
9/17/2009	LKB	1,000.00CR	3,708.67	32959134
9/08/2009	CHG	1,027.72	4,708.67	32814492
8/13/2009	CHG	3,680.95	3,680.95	32486752
7/24/2009	LKB	989.81CR	.00	32234801
7/08/2009	CHG	989.81	989.81	32001838

Meter #	U+L	MUOM	Bill	Days	Read	Type	Reading	Usage	NRC
060515279N	W	100CF	9/08	7	9/03	D	3488.00	32.00	
060628741N	W	100CF	9/08	21	8/27	S	97.00	97.00	
	2	100CF	9/08	28	9/03		.00	.00	
060628741N	W	100CF	8/13	1	8/06	S	.00	.00	

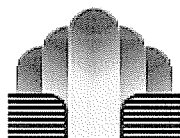
Current	1027.72	31 - 60	2680.95	61 - 90	.00	Over 90	.00
Aged Total	3708.67	Unposted \$.00	Adjustments	.00	Balance	3708.67

OK Cancel

Done

Start | AW Portal - Wi... | Web Dash - ... | Requests: Tim... | Home - Windo... | Jelanda L Miller...

fax 1-618-433-4638
jelanda.miller@amwater.com



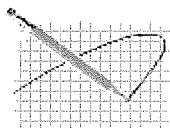
Jelanda L
Miller/CALLCTR/CORP/AWW
SC

09/22/2009 10:37 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
bcc
Subject Re: JTB Real Estate

Do I need to keep my contact open on this account?

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com
Jarold Jackson/KAWC/AWWSC



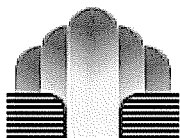
Jarold
Jackson/KAWC/AWWSC

09/22/2009 09:16 AM

To Jelanda L Miller/CALLCTR/CORP/AWWSC@AWW
cc
Subject Re: JTB Real Estate

We have turned this over to our attorney. We should have a decision in a couple of days.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Jelanda L Miller/CALLCTR/CORP/AWWSC



Jelanda L
Miller/CALLCTR/CORP/AWW
SC

09/22/2009 10:13 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
Subject JTB Real Estate

Hi Jarold

This is the account we where talking about have you made a decision on this yet? Just let me know thanks.

Web Dash - Windows Internet Explorer provided by American Water ITS - 5/23

H2O V1 | H2O IDA | AWW

Contact Information

Contact #: 29229416 , Date : 09/14/2009 , Agent: JLESMM , Type: WTRQ
 Contact #: 29225549 , Date : 09/10/2009 , Agent: MILLERJL , Type: CORR
 Contact #: 29209376 , Date : 08/28/2009 , Agent: ACOSTAEL , Type: FLWUP

Service Order Information

Srv Order #: 1022064 , Date : 08/28/2009 , Type: EMERG , Status: CLOSED
 Srv Order #: 1021904 , Date : 08/28/2009 , Type: MCPTC , Status: CLOSED
 Srv Order #: 1021591 , Date : 08/27/2009 , Type: EMERG , Status: CLOSED

LGS Info

AWW Account Snapshot Path - CAS0007 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help

Path [] Customer # 475401 6 JTB Real Estate, LLC

Snapshot Scrn 1 | Snapshot Scrn 2 | Special Billing | Usage Hist Comp | Usage Hist Comp | Tax Code List | M/R Comm Codes

Account # 522872 1 JTB Real Estate, LLC

Premises # 120028340 3640 Bold Bidder Dr Select

Bill Date	Type	Amount	Balance	Transaction #
9/17/2009	LKB	1,000.00CR	3,708.67	32959134
9/08/2009	CHG	1,027.72	4,708.67	32814492
8/13/2009	CHG	3,680.95	3,680.95	32486752
7/24/2009	LKB	989.81CR	.00	32234801
7/08/2009	CHG	989.81	989.81	32001838

Meter #	Utl	MUOM	Bill	Days	Read	Type	Reading	Usage	NRC
060515279N	W	100CF	9/08	7	9/03	D	3488.00	32.00	
060628741N	W	100CF	9/08	21	8/27	S	97.00	97.00	
	2	100CF	9/08	28	9/03		.00	.00	
060628741N	W	100CF	8/13	1	8/06	S	.00	.00	

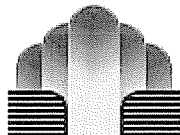
Current	1027.72	31 - 60	2680.95	61 - 90	.00	Over 90	.00
Aged Total	3708.67	Unposted \$.00	Adjustments	.00	Balance	3708.67

OK Cancel

Done

Start | AW Portal - Wi... | Web Dash - ... | Requests: Tim... | Home - Windo... | Jelanda L Miller...

fax 1-618-433-4638
jelanda.miller@amwater.com



Jelanda L
Miller/CALLCTR/CORP/AWW
SC


10/01/2009 09:21 AM

To Jarold Jackson/KAWC/AWWSC@AWW

cc

bcc

Subject JTB Real Estate

History:  This message has been replied to.

Hi Jarold

Has a decision been made on this yet?

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com

H2O V1 H2O IDA AWWW

Contact Information

Contact #: 29229416 , Date : 09/14/2009 , Agent: JILESMM , Type: WTRQ
 Contact #: 29225549 , Date : 09/10/2009 , Agent: MILLERJL , Type: CORR
 Contact #: 29209376 , Date : 08/28/2009 , Agent: ACOSTAEL , Type: FLWUP

Service Order Information

Srv Order #: 1022064 , Date : 08/28/2009 , Type: EMERG , Status: CLOSED
 Srv Order #: 1021904 , Date : 08/28/2009 , Type: MCPTC , Status: CLOSED
 Srv Order #: 1021591 , Date : 08/27/2009 , Type: EMERG , Status: CLOSED

LGS Info

Utility Contacts by Account # (UCAC) - C153315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help



Path Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response

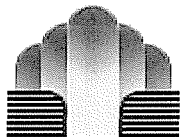
Contact Number 29225549 Contact Type CORR Correspondence Follow-up
 Print Date 17 Print Amount
 Print Comment 1
 Print Comment 2
 Print Comment 3

Comment Lines	Type
received mail/ forwarding to disputes	C
*****	C
*****9-16-09 spoke with customer this account is being reviewed	C
9-22-09 per email from Jarold this is being review by Attorney	C

Investigate Fold/Unfold

E-CIS V5R1M8

OK Cancel



**Jelanda L
Miller/CALLCTR/CORP/AWW
SC**

10/02/2009 11:20 AM

To Jarold Jackson/KAWC/AWWSC@AWW

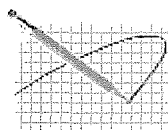
cc

bcc

Subject Re: JTB Real Estate 

Thanks Just let me know on both accounts. Have a good weekend

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com
Jarold Jackson/KAWC/AWWSC



**Jarold
Jackson/KAWC/AWWSC**

10/02/2009 09:17 AM

To Jelanda L Miller/CALLCTR/CORP/AWWSC@AWW

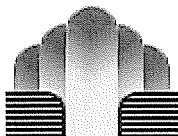
cc

Subject Re: JTB Real Estate 

Hey!

We are going to deny any adjustments beyond what leaks we can confirm. (Laundry meter) I have left a message for the manager to contact me and she has not returned my call. Also, we have discussed this with the PSC and they have instructed us to inform JTB that they have the right to file a formal complaint. I'll try to make contact with the manager again today and get back with you.

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Jelanda L Miller/CALLCTR/CORP/AWWSC



**Jelanda L
Miller/CALLCTR/CORP/AWW
SC**

10/01/2009 09:21 AM

To Jarold Jackson/KAWC/AWWSC@AWW

cc

Subject JTB Real Estate

Hi Jarold

Has a decision been made on this yet?

Jay Miller
Account Resolution Team
866-957-2886 ext 6462
fax 1-618-433-4638
jelanda.miller@amwater.com

Web Dash - Windows Internet Explorer provided by American Water IT5 - 5/23

H2O V1 | H2O IDA | AWWA

Contact Information

Contact #: 29229416 , Date : 09/14/2009 , Agent: JLESMDM , Type: WTRQ

Contact #: 29225549 , Date : 09/10/2009 , Agent: MILLERJL , Type: CORR

Contact #: 29209376 , Date : 08/28/2009 , Agent: ACOSTAEL , Type: FLWUP

Service Order Information

Srv Order #: 1022064 , Date : 08/28/2009 , Type: EMERG , Status: CLOSED

Srv Order #: 1021904 , Date : 08/28/2009 , Type: MCPTC , Status: CLOSED

Srv Order #: 1021591 , Date : 08/27/2009 , Type: EMERG , Status: CLOSED

LGS Info

Utility Contacts by Account # (UCAC) - C153315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help

Path [] Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response |

Contact Number 29225549 Contact Type CORR Correspondence Follow-up

Print Date [17] Print Amount []

Print Comment 1 []

Print Comment 2 []

Print Comment 3 []

Comment Lines	Type
received mail/ forwarding to disputes	C
*****	C
*****9-16-09 spoke with customer this account is being reviewed	C
9-22-09 per email from Jarold this is being review by Attorney	C

Investigate Fold/Unfold

E-CIS V5F1M8

Done

Start AW Portal - Wind... Web Dash - Win... Home - Windows I... Jelanda L Miller - I... Microsoft




Bryan Siler/KAWC/AWWSC
10/29/2009 03:17 PM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
bcc
Subject 10am Meeting Friday with JTB - Can we move to 11:00am?

Rita
983-8757

Calendar Entry
Meeting

- Notify me 
 Mark Private Pencil In

Subject Meeting with JTB (Jeff & Rita)

Chair Bryan Siler/KAWC/AWWSC

When
Starts Fri 10/30/2009 11:00 AM
Ends Fri 10/30/2009 12:00 PM 1 hour

Where
Location
Rooms KAWC - First Floor L:
CR/KAWC - Lexingto

Invitees
Required (to) Jarold Jackson/KAWC/AWWSC@AWW
Optional (cc) Dillard Griffin/KAWC/AWWSC@AWW

Categorize

Description

Your Notes




Bryan Siler/KAWC/AWWSC
10/29/2009 03:52 PM

To Dillard Griffin/KAWC/AWWSC@AWW, Jarold
Jackson/KAWC/AWWSC@AWW

cc

bcc

Subject The meeting with JTB will probably be very short - I just
booked the room for 1 hour.

History:  This message has been replied to.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350



Bryan Siler/KAWC/AWWSC

10/29/2009 04:01 PM

To Jarold Jackson/KAWC/AWWSC@AWW

cc

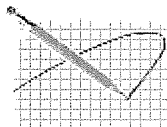
bcc

Subject Re: The meeting with JTB will probably be very short - I just booked the room for 1 hour.

I think he just wants to make an appeal to us. She didn't really say. He told me before that the usage corrected when we changed the meter. Want me to schedule for next week so we can look into it again?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Jarold Jackson/KAWC/AWWSC



Jarold Jackson/KAWC/AWWSC

10/29/2009 03:53 PM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: The meeting with JTB will probably be very short - I just booked the room for 1 hour.

Do we know what they want?

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com
Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC

10/29/2009 03:52 PM


To Dillard Griffin/KAWC/AWWSC@AWW, Jarold Jackson/KAWC/AWWSC@AWW


cc

Subject The meeting with JTB will probably be very short - I just booked the room for 1 hour.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Dillard Griffin/KAWC/AWWSC
10/30/2009 01:30 PM

To: Bryan Siler/KAWC/AWWSC@AWW
cc: Jarold Jackson/KAWC/AWWSC@AWW
bcc:
Subject: Re: The meeting with JTB will probably be very short - I just booked the room for 1 hour. 

History:  This message has been replied to.

who is JTB and what was the meeting?

Dillard Griffin
Manager, Field Operations
Kentucky American Water
office 859 268 6340
mobile 859 537 0739
dillard.griffin@amwater.com
Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
10/29/2009 03:52 PM

To: Dillard Griffin/KAWC/AWWSC@AWW, Jarold Jackson/KAWC/AWWSC@AWW
cc:
Subject: The meeting with JTB will probably be very short - I just booked the room for 1 hour.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350



Bryan Siler/KAWC/AWWSC
10/30/2009 04:14 PM

To Dillard Griffin/KAWC/AWWSC@AWW
cc Jarold Jackson/KAWC/AWWSC@AWW
bcc
Subject Re: The meeting with JTB will probably be very short - I just booked the room for 1 hour.

The apartment complex off Bold Bidder. They had some usage spikes they could not explain. I think we got them swayed on one of them but the other is looming and will most likely be a formal complaint with the PSC.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Dillard Griffin/KAWC/AWWSC

Dillard Griffin/KAWC/AWWSC
10/30/2009 01:30 PM

To Bryan Siler/KAWC/AWWSC@AWW
cc Jarold Jackson/KAWC/AWWSC@AWW
Subject Re: The meeting with JTB will probably be very short - I just booked the room for 1 hour.

who is JTB and what was the meeting?

Dillard Griffin
Manager, Field Operations
Kentucky American Water
office 859 268 6340
mobile 859 537 0739
dillard.griffin@amwater.com
Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
10/29/2009 03:52 PM

To Dillard Griffin/KAWC/AWWSC@AWW, Jarold Jackson/KAWC/AWWSC@AWW
cc
Subject The meeting with JTB will probably be very short - I just booked the room for 1 hour.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350



Bryan Siler/KAWC/AWWSC
11/02/2009 10:39 AM

To Jarold Jackson/KAWC/AWWSC@AWW
cc
bcc
Subject Fw: 3640 Bold Bidder - JTB Real Estate

FYI

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

----- Forwarded by Bryan Siler/KAWC/AWWSC on 11/02/2009 10:39 AM -----



Bryan Siler/KAWC/AWWSC
11/02/2009 10:39 AM

To Shana Carr/KAWC/AWWSC
cc
Subject Re: Fw: 3640 Bold Bidder

We met with them in our office the other day and he was asking about the water test. He said he hadn't heard anything back. This was the only thing I saw about it. It seemed like what he was talking about was more recent. I just called them and it is all good.

Thanks...

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Shana Carr/KAWC/AWWSC



Shana Carr/KAWC/AWWSC
11/02/2009 10:33 AM

To Bryan Siler/KAWC/AWWSC@AWW
cc
Subject Fw: 3640 Bold Bidder

Bryan,
There are more notes on the second and third page of this account in the UCAC path for this WTRQ-Water Quality Complaint. Here are full comments. Where is the snapshot from? Maybe

comments didn't carry over to the service order or something. No sample collected per customer. Customer who called was the property owner. His maintenance man covered over the leak and per the customer it wasn't work digging up to see if it was a natural spring or not because KAW resolved the leak issue. Please see snapshots below.

Utility Contacts by Account (UCAC) - CIS3330 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help

Path [] Account # 522872-1 Name JTB Real Estate, LLC

UC List/Acct # []

Service Address 3640 Bold Bidder Dr Lexington, KY Open Contacts Only? Yes No

Name	Contact #	Type	Date	Rep Name	CLS
» JTB Real Estate, LLC 1577 Walnut St Clearwater FL 33755-5419	29229416	WTRQ	9/14/2009	JILESMM	Y
	Premises #				
	Account #		522872-1 Gen S/O?		
	Balance		1967.36 Ltr?		N
» JTB Real Estate, LLC 1577 Walnut St Clearwater FL 33755-5419	29225549	CORR	9/10/2009	BLFWPRG09	Y
	Premises #				
	Account #		522872-1 Gen S/O?		
	Balance		1967.36 Ltr?		N
» JTB Real Estate, LLC 1577 Walnut St Clearwater FL 33755-5419	29209376	FLWUP	8/28/2009	ACOSTAEL	Y
	Premises #				
	Account #		522872-1 Gen S/O?		
	Balance		1967.36 Ltr?		N

Refresh New UC Fold/Unfold Select Research Print

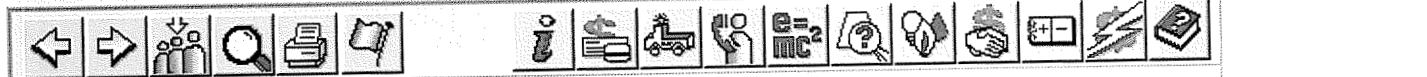
Close Disp Log

E-CIS V5811M8

OK Cancel

Utility Contacts by Account # (UCAC) - CIS3315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help



Path Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response |

Contact Number 29229416 Contact Type WTRQ Water Quality Complaint

Print Date Print Amount

Print Comment 1

Print Comment 2

Print Comment 3

Comment Lines	Type
Research Water Quality inquiry #370127 for details.	C
please refer to service order 1022064 for additional info	C
	C
Contacted customer 9/14/09 at 2:55pm. Customer explained that there is a possible water leak on his apartment complex. He wants to confirm that the leak is a spring or groundwater. Customer has already ruled out that it is not a potable water leak. Customer filed a claim with the Public Service Commission about his bill.	C
Customer would like to talk to someone in management to resolve	C

Investigate Fold/Unfold

OK Cancel

E-CIS V55F1M8

Utility Contacts by Account # (UCAC) - CIS3315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help



Path [] Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/D | UC Comment Entr | UC Def/Response |

Contact Number 29229416 Contact Type WTRQ Water Quality Complaint

Print Date [] Print Amount []

Print Comment 1 []

Print Comment 2 []

Print Comment 3 []

Comment Lines	Type
this issue. Explained to customer that I would pass on his compl	C
aint to the appropriate departments. Told customer I, Water Qual	C
ity Specialist, will come out and collect the unknown water sampl	C
e from the parking lot and test it to determine whether it is nat	C
ural or potable. Gave customer contact information to reach Shan	C
a in Water Quality at 859-335-3673. (s.carr)	C
Contacted customer 9/15/09 at 11:03am to schedule an appointment.	C
Customer stated spring has been covered over with dirt. He wil	C
l call me back with status. Followup call given 9/15/09 at 1:22p	C

Investigate

Fold/Unfold


E-CIS V5R1M8

OK

Cancel

Utility Contacts by Account # (UCAC) - CIS3315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help



Path [] Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response

Contact Number 29229416 Contact Type WTRQ Water Quality Complaint

Print Date [] Print Amount []

Print Comment 1 []

Print Comment 2 []

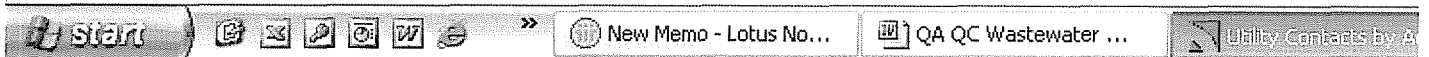
Print Comment 3 []

Comment Lines	Type
m. Customer stated he will call me back for an appointment.	C
Customer has not called back as of 9/28/09. (s.carr)	C
Followup call given 9/28/09 customer stated meter has been repaired. Leak is not an issue anymore. Call considered closed. Water Quality Supervisor sent Satisfied Customer card 10/2/09. (s.carr)	C
	C

Investigate Fold/Unfold

E-CIS V5R1M8

OK Cancel



Thank you,
Shana Carr
Water Quality Specialist
Kentucky American Water
Kentucky River Station
6300 Cedar Creek Lane
Lexington, KY 40515

office:(859) 335-3673
 fax: (859) 335-3301
 Shana.Carr@amwater.com
 ----- Forwarded by Shana Carr/KAWC/AWWSC on 11/02/2009 10:28 AM -----



Bryan Siler/KAWC/AWWSC

11/02/2009 10:23 AM

To Shana Carr/KAWC/AWWSC@AWW

cc

Subject 3640 Bold Bidder

Did we test anything on this one? Give me a call.

Utility Contacts by Account # (UCAC) - CIS3315 - Kentucky American (KYPR) Production

File Edit Functions Go Path Help

Path [] Account 522872 Name JTB Real Estate, LLC

UC List/Acct # | UC Acct Info | New/Edit S/O | UC Comment Entr | UC Def/Response |

Contact Number 29229416 Contact Type WTRQ Water Quality Complaint

Print Date [] Print Amount []

Print Comment 1 []

Print Comment 2 []

Print Comment 3 []

Comment Lines	Type
Research Water Quality inquiry #370127 for details.	C
please refer to service order 1022064 for additional info	C
	C
Contacted customer 9/14/09 at 2:55pm. Customer explained that there is a possible water leak on his apartment complex. He wants to confirm that the leak is a spring or groundwater. Customer has already ruled out that it is not a potable water leak. Customer filed a claim with the Public Service Commission about his bill. Customer would like to talk to someone in management to resolve	C

Investigate Fold/Unfold

E-CIS V58F1M6

OK Cancel



Bryan Siler/KAWC/AWWSC
12/11/2009 02:27 PM

To Shannyn C Walker/KAWC/AWWSC@AWW
cc Jarold Jackson/KAWC/AWWSC@AWW
bcc
Subject JTB Real Estate @ 3640 Bold Bidder

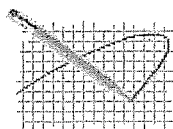
Shannyn,

Thanks for getting this one fixed.



1100_001.pdf

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350



Jarold
Jackson/KAWC/AWWSC
04/09/2010 03:14 PM

To Bryan Siler/KAWC/AWWSC@AWW
cc Takisha D Walker/KAWC/AWWSC@AWW
bcc
Subject 3640 Bold Bidder



3640 Bold Bidder 001.jpg



3640 Bold Bidder 002.jpg



3640 Bold Bidder 003.jpg



3640 Bold Bidder 004.jpg

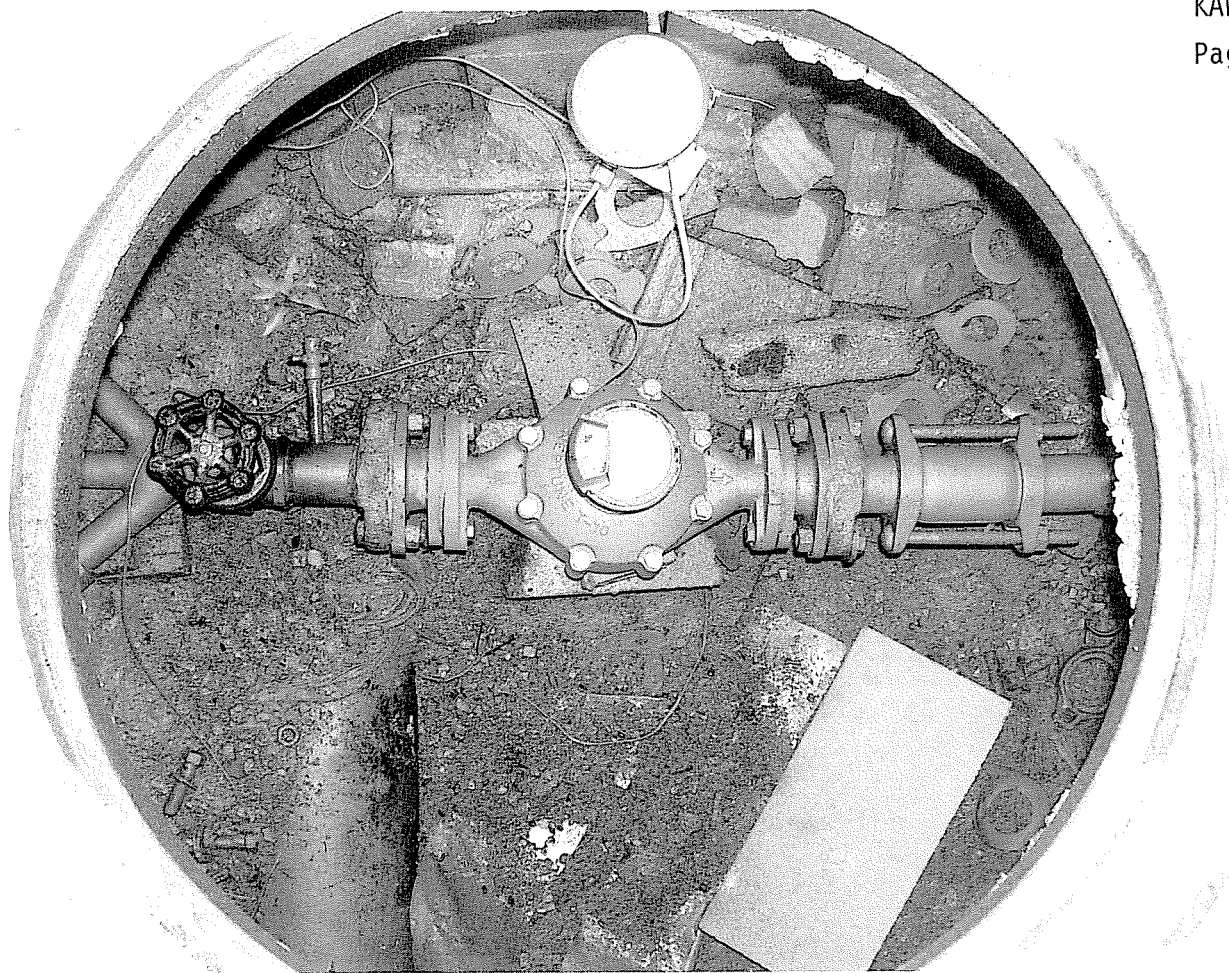


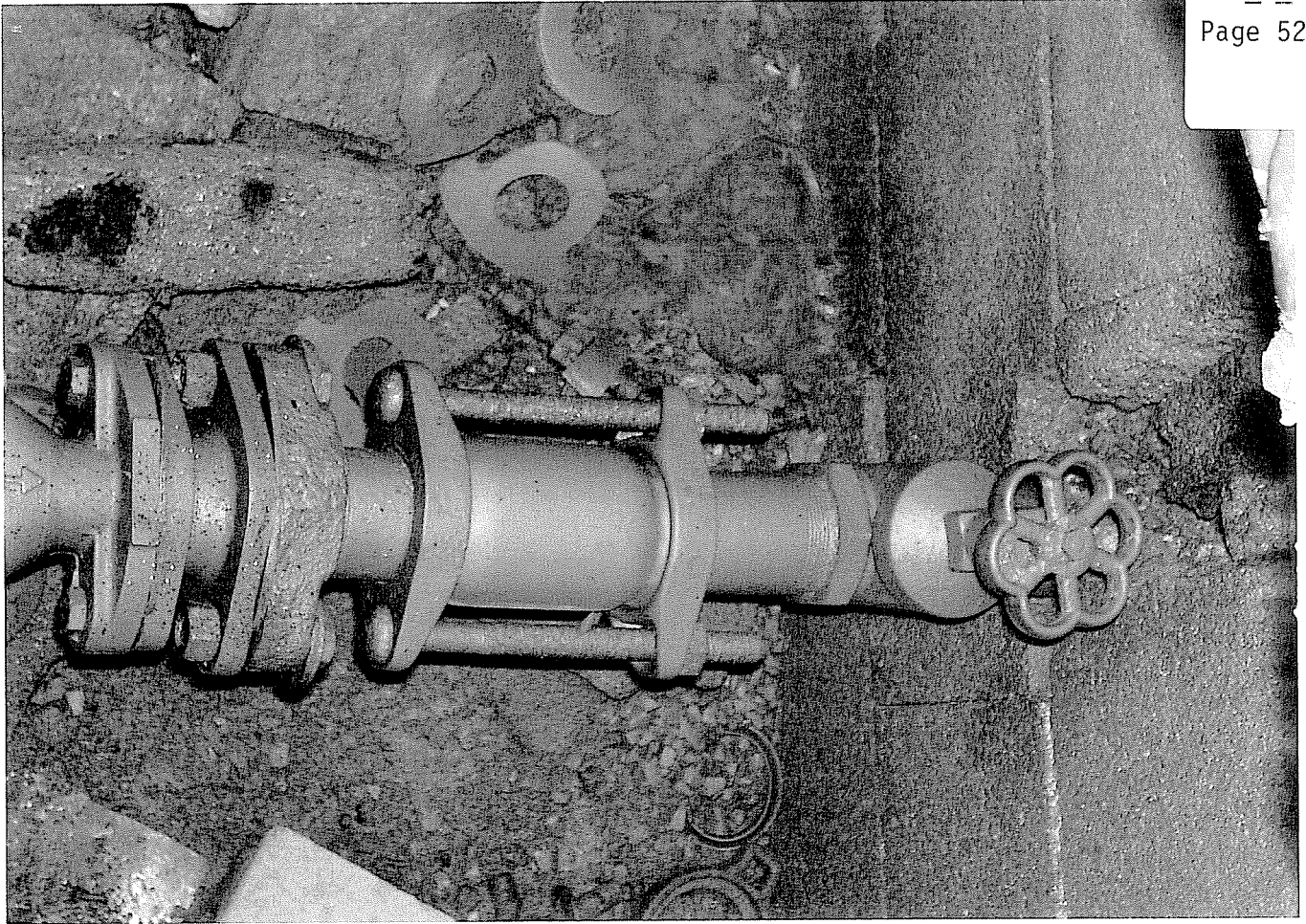
3640 Bold Bidder 005.jpg



3640 Bold Bidder 006.jpg

Jarold Jackson
Supervisor, Field Operations
Kentucky American Water
2300 Richmond Road
Lexington, Kentucky 40502
859-268-6376 Office
859-268-6374 Fax
jarold.jackson@amwater.com











**Renee J
Roy/CALLCTR/CORP/AWWS
C**

12/28/2009 04:52 PM

To Bryan Siler/KAWC/AWWSC@AWW

cc

bcc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

History: This message has been replied to.

I just found out that sewer is taxable if the account is a commercial account. Residential accounts does not calculate tax for sewer. Is there anything I need to do?

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC

12/28/2009 03:28 PM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Look at account 100319 on the December 7, 2009 bill. It appears the Sales Tax is 6% of water+sewer+school tax+franchise fee.

Is that correct?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



**Renee J
Roy/CALLCTR/CORP/AWWS
C**

12/28/2009 04:05 PM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for

Formal PSC Response. 



Only water and KRA is taxable for state tax and franchise fees

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
12/28/2009 02:51 PM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response. 


I thought it was water, sewer, school tax and franchise fee.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



**Renee J
Roy/CALLCTR/CORP/AWW
SC**
12/28/2009 03:26 PM

To Bryan Siler/KAWC/AWWSC@AWW
cc
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response. 

Bryan,

Sewer is not taxable when billed. Only water and KRA is.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC




Bryan Siler/KAWC/AWWSC

12/28/2009 02:03 PM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response. 

Renee,

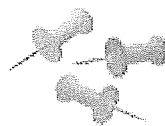
We apparently didn't credit the sales tax on the sewer portions of those two adjustments. Can you confirm that?

I have dates of 7/17/08 7/9/08 10/27/09

Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC




**Renee J
Roy/CALLCTR/CORP/AWW
SC**

12/28/2009 11:04 AM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response. 

Yes, you are correct. Either way the average is the same.

Sincerely,

Renee Roy

Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC




Bryan Siler/KAWC/AWWSC

12/28/2009 10:02 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response. 

Looks like either method would have the same average usage. Is that right?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC




**Renee J
Roy/CALLCTR/CORP/AWW
SC**

12/28/2009 10:52 AM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response. 

The practice for KY is 6 months prior history. I see where a rep used last 12 months for the last adjustment. I can have that changed because the average should have been calculated with 6 months prior.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
12/28/2009 08:37 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Hi Renee,

I reviewed those credits. They looked okay to me. Below is my response.

Was there something else you thought we should credit?

Why do we use a 6 month average in one case and a 12 month average (less highest and lowest bills) in another? We'll need to defend our practice as they would give different adjustments.

Thanks...

3. The total usage billed was 262 CCF. KAW used a six month historical average of usage which equaled 150 CCF. This left an overage of 112 units. For the water credit, 112 units were priced out at a rate of \$2.13802 per unit totaling \$239.46. For the sewer credit, 112 units were priced out at a rate of \$3.20 per unit totaling \$358.40. The KRA Withdrawal Fee credit was \$7.00. The School Tax credit was \$7.18. The Franchise Fee - LFUCG credit was \$7.18. The Sales Tax credit was \$15.23. The total credit was \$634.45.

The water, franchise fee and tax credits were billed on a miscellaneous bill dated July 17, 2008. The sewer and KRA withdrawal fee credits were billed on a regular monthly bill dated July 9, 2008.

Because these adjustments appeared on separate bills, the customer received two letters explaining the adjustments. The total of the adjustments on those letters equals \$604.86. This total does not include the School Tax, Sales Tax or the Franchise Fee which are calculated when the bills are processed.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Bryan & Rosie Siler" <brsiler@windstream.net>



"Bryan & Rosie Siler"
<brsiler@windstream.net>
12/23/2009 05:12 PM

To <Renee.Roy@amwater.com>
cc "Bryan@Work" <bryan.siler@amwater.com>
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.



Let's hold off at this point. I will give you a call Monday if you're available. Thanks...



Renee J
Roy/CALLCTR/CORP/AWWS
C

12/28/2009 03:26 PM

To Bryan Siler/KAWC/AWWSC@AWW

cc

bcc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

History: This message has been replied to and forwarded.

Bryan,

Sewer is not taxable when billed. Only water and KRA is.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC

12/28/2009 02:03 PM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Renee,

We apparently didn't credit the sales tax on the sewer portions of those two adjustments. Can you confirm that?

I have dates of 7/17/08 7/9/08 10/27/09

Thanks.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



**Renee J
Roy/CALLCTR/CORP/AWW
SC**

12/28/2009 11:04 AM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Yes, you are correct. Either way the average is the same.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC

12/28/2009 10:02 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW

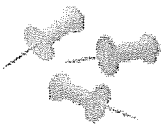
cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Looks like either method would have the same average usage. Is that right?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



**Renee J
Roy/CALLCTR/CORP/AWW
SC**

12/28/2009 10:52 AM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

The practice for KY is 6 months prior history. I see where a rep used last 12 months for the last adjustment. I can have that changed because the average should have been calculated with 6 months prior.


Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
12/28/2009 08:37 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc
Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response. 

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Bryan Siler
Eastern Division

bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Bryan & Rosie Siler" <brsiler@windstream.net>



"Bryan & Rosie Siler"
<brsiler@windstream.net>
12/23/2009 05:12 PM

To <Renee.Roy@amwater.com>
cc "Bryan@Work" <bryan.siler@amwater.com>
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Let's hold off at this point. I will give you a call Monday if you're available. Thanks...



Bryan Siler/KAWC/AWWSC
12/28/2009 03:03 PM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc
bcc Bryan Siler/KAWC/AWWSC
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Renee,

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I have dates of 7/17/08 7/9/08 10/27/09

Thanks.

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Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



Renee J
Roy/CALLCTR/CORP/AWWS
C
12/28/2009 11:04 AM

To Bryan Siler/KAWC/AWWSC@AWW
cc
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

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Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
12/28/2009 10:02 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc



Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response.

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Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



Renee J
Roy/CALLCTR/CORP/AWW
SC

12/28/2009 10:52 AM

To Bryan Siler/KAWC/AWWSC@AWW
cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response.

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Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC

12/28/2009 08:37 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response.

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Thanks...

3. The total usage billed was 262 CCF. KAW used a six month historical average of usage which equaled 150 CCF. This left an overage of 112 units. For the water credit, 112 units were priced out at a rate of \$2.13802 per unit totaling \$239.46. For the sewer credit, 112 units were priced out at a rate of \$3.20 per unit totaling \$358.40. The KRA Withdrawal Fee credit was \$7.00. The School Tax credit was \$7.18. The Franchise Fee - LFUCG credit was \$7.18. The Sales Tax credit was \$15.23. The total credit was \$634.45.

The water, franchise fee and tax credits were billed on a miscellaneous bill dated July 17, 2008. The sewer and KRA withdrawal fee credits were billed on a regular monthly bill dated July 9, 2008.

Because these adjustments appeared on separate bills, the customer received two letters explaining the adjustments. The total of the adjustments on those letters equals \$604.86. This total does not include the School Tax, Sales Tax or the Franchise Fee which are calculated when the bills are processed.

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

"Bryan & Rosie Siler" <brsiler@windstream.net>



"Bryan & Rosie Siler"
<brsiler@windstream.net>
12/23/2009 05:12 PM

To <Renee.Roy@amwater.com>
cc "Bryan@Work" <bryan.siler@amwater.com>
Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response.

Let's hold off at this point. I will give you a call Monday if you're available. Thanks...



Renee J
Roy/CALLCTR/CORP/AWWS
C

12/28/2009 11:04 AM

To Bryan Siler/KAWC/AWWSC@AWW

cc

bcc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

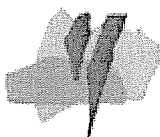
History: This message has been replied to.

Yes, you are correct. Either way the average is the same.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC

12/28/2009 10:02 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Looks like either method would have the same average usage. Is that right?

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

Renee J Roy/CALLCTR/CORP/AWWSC



Renee J
Roy/CALLCTR/CORP/AWWS
C

12/28/2009 10:52 AM

To Bryan Siler/KAWC/AWWSC@AWW

cc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

The practice for KY is 6 months prior history. I see where a rep used last 12 months for the last adjustment. I can have that changed because the average should have been calculated with 6 months prior.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
12/28/2009 08:37 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc
Subject Re: Fw: Account 522872 - Credit Calculation needed for Formal PSC Response.

Hi Renee,

I reviewed those credits. They looked okay to me. Below is my response.

Was there something else you thought we should credit?

Why do we use a 6 month average in one case and a 12 month average (less highest and lowest bills) in another? We'll need to defend our practice as they would give different adjustments.

Thanks...

3. The total usage billed was 262 CCF. KAW used a six month historical average of usage which equaled 150 CCF. This left an overage of 112 units. For the water credit, 112 units were priced out at a rate of \$2.13802 per unit totaling \$239.46. For the sewer credit, 112 units were priced out at a rate of \$3.20 per unit totaling \$358.40. The KRA Withdrawal Fee credit was \$7.00. The School Tax credit was \$7.18. The Franchise Fee - LFUCG credit was \$7.18. The Sales Tax credit was \$15.23. The total credit was \$634.45.

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Eastern Division

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Fax: (859) 335-3350

"Bryan & Rosie Siler" <bsiler@windstream.net>



"Bryan & Rosie Siler"
<bsiler@windstream.net>
12/23/2009 05:12 PM

To <Renee.Roy@amwater.com>
cc "Bryan@Work" <bryan.siler@amwater.com>
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

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Renee J
Roy/CALLCTR/CORP/AWWS
C
12/28/2009 10:52 AM

To Bryan Siler/KAWC/AWWSC@AWW
cc
bcc

Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

History: This message has been replied to and forwarded.

The practice for KY is 6 months prior history. I see where a rep used last 12 months for the last adjustment. I can have that changed because the average should have been calculated with 6 months prior.

Sincerely,

Renee Roy
Billing Team Supervisor
Alton Customer Service Center
Phone: 1-618-433-4695
Fax: 618-433-4071
Renee.Roy@amwater.com

Bryan Siler/KAWC/AWWSC



Bryan Siler/KAWC/AWWSC
12/28/2009 08:37 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
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Subject Re: Fw: Account 522872 - Credit Calculation needed for
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"Bryan & Rosie Siler"
<bsiler@windstream.net>
12/23/2009 05:12 PM

To <Renee.Roy@amwater.com>
cc "Bryan@Work" <bryan.siler@amwater.com>
Subject Re: Fw: Account 522872 - Credit Calculation needed for
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Bryan Siler/KAWC/AWWSC
12/28/2009 09:37 AM

To Renee J Roy/CALLCTR/CORP/AWWSC@AWW
cc
bcc Bryan Siler/KAWC/AWWSC
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

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"Bryan & Rosie Siler" <brsiler@windstream.net>



"Bryan & Rosie Siler"
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12/23/2009 05:12 PM

To <Renee.Roy@amwater.com>
cc "Bryan@Work" <bryan.siler@amwater.com>
Subject Re: Fw: Account 522872 - Credit Calculation needed for
Formal PSC Response.

Let's hold off at this point. I will give you a call Monday if you're

available. Thanks...



Bryan Siler/KAWC/AWWSC
12/11/2009 02:27 PM

To Shannyn C Walker/KAWC/AWWSC@AWW
cc Jarold Jackson/KAWC/AWWSC@AWW
bcc Bryan Siler/KAWC/AWWSC
Subject JT B Real Estate @ 3640 Bold Bidder

Shannyn,

Thanks for getting this one fixed.



1100_001.pdf

Bryan Siler
Eastern Division
bryan.siler@amwater.com
Phone: (859) 268-6350
Fax: (859) 335-3350

REGION: Fayette County	** DUPLICATE COPY **		SERVICE ORDER #: 1081391					
ROUTE/STOP: 50506 / 2195	Kentucky American (KYPR) Production Inspect Main/Tank - Local Ops DIST		SERVICES PRINTED: 1 1					
GRID/EXT: 147 /	SILERBV	12/11/09 14:17:21	REQUESTED BY:					
UTILITY TYPE: Water Service		SCHEDULE DATE: 12/02/2009	TIME:					
SEQUENCE #:	1	ORDER TAKEN BY: CISM RPST	12/02/2009 17:26:16					
SERVICE ADDRESS: 3640 Bold Bidder Dr								
MAILING ADDRESS: 3640 Bold Bidder Dr; Apt 29								
CITY/ST/ZIP:	Lexington KY 405173548	DISTRICT:	Lexington					
CUSTOMER NAME:	JTB Real Estate, LLC	BILLING CYCLE:	5 ACCOUNT #: 12-0522872-7					
NEW CUSTOMER NAME:		WLPP:	NO PREMISES#: 120028340					
BILL CLASS:	Commercial	PHONE NUMBER:	8599838757					
LAST NOTICE:		CALL BACK NUMBER:						
HEALTH ALERT:		CREW: South Section 3	CREDIT TYPE: 2000					
SERIAL NUMBER:		METER TYPE: 100CF	METER NUMBER: 060515279N					
# OF DIALS: 5	SIZE: 1-1/2	INSTALL DATE: 8/27/2009	REMOTE ID #: 1471486190					
MFG: Neptune		LAST TEST DATE: 8/05/2009	Radio Frequency Device					
TAP NUMBER:	012028274	PAST DUE AMOUNT:	LAST PAYMENT DATE: 11/19/2009					
TAP SIZE:			LAST PAYMENT AMT: 3,237.67					
TAP LOCATION:								
MEASUREMENTS:								
CURRENT READ: 00003942 LAST S/O WORKED: 1022064 EMERG 8/28/2009								
DATE	READ	USE RTP	DATE	READ	USE RTP	DATE	READ	USE RTP
12/01	3942	150 M	09/03	3488	32 D	06/02	2851	199 D
1/02	3792	161 D	08/04	3454	479 D	05/04	2652	116 D
10/02	3631	143 D	08/06		S	04/02	2536	140 D
08/27	97	97 S	07/02	2975	124 D	03/03	2396	178 D
PENDING SO:			GET NEXT TO:					
			ADDRESS BEFORE: 3640 Bold Bidder Dr					
			ADDRESS AFTER: 3644 Bold Bidder Dr APT# A					
CUR/RMVD METER:		DIAL #1 RDG:	#2:	#3:				
NEW/SET METER:		DIAL #1 RDG:	#2:	#3:				
METER LOCATION: Radio Reading; Pit / Tile; Radio Reading								
METER READ: GUARANTY MFGT CO; Utility; SERVICE NUMBER: 062370								
COMMENTS: Reloc / Re-Attach Device								

METER: LOCKED STUCK DAMAGE/TAMPER REGIST: _____ sec/min
 FOUND: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE
 LEFT: ___ ON ___ OFF ___ UN TO DETERMINE AT ___ CORP ___ STOP ___ MB ___ INSIDE

FOLLOW UP REQUIRED START DATE: _____ TIME: _____
 COMPLETED BY: _____ DATE: _____ TIME: _____ KEYED: _____

COMMENTS: _____

END OF SERVICE
 END OF SERVICE ORDER #: 1081391

Response of Kentucky American Water
To Information Request of Commission Staff

Case No. 2009-00483

Witness: Takisha D. Walker

7. Reconcile the differences between the credit of \$634.45 for 112 CCF of water, which is discussed in paragraph 3 of the Answer, and the credit of \$453.64 for 63,000 gallons of water, which is discussed in paragraph 3 of the Complaint.

Response:

The credit of \$453.64 is only part of the total adjustment of \$634.45. Two letters, which are attached to this Response, were sent to the customer, one for each credit. The first credit was \$453.64 for 63,000 gallons. The second credit was \$151.22 for 21,000 gallons. Neither of these credits included taxes. The total for these two credits and the applicable taxes is \$634.45.

Kentucky American Water

KAW_R_#7
Page 1 of 2

P.O. Box 578, Alton IL 62002
1-800-678-6301

07/02/2008

Jtb Real Estate, LLC
1577 Walnut St.
Clearwater FL 33755

Account Number: 12-0522872-7
Premise Number: 120028340
3640 Bold Bidder Dr

Dear Customer:

You recently contacted us to request an adjustment for a leak at your property that has since been repaired. After reviewing your request, we have applied a credit adjustment to your account for \$453.64. This adjustment amount is for a portion of the excess water use you experienced because of the leak and equal to about 63,000 gallons of water..

If your wastewater charges are provided by another company and based on the amount of your water use, we have provided them with the amount of water adjusted due to your leak. You may wish to contact them for consideration of an adjustment to your wastewater billing.

If Kentucky American Water provides your wastewater billing, your account has also been reviewed for a wastewater adjustment. If warranted, the amount of your adjustment also includes a credit toward your wastewater charges.

We hope you will find the adjustment satisfactory and appreciate that you took action to repair the leak at your property. If you have any questions or concerns, please call us at your convenience at 1-800-678-6301. Our representatives are available 24 hours a day to serve you.

Sincerely,

Customer Service

LKADJGEN

29089434

Kentucky American Water

KAW_R_#7

Page 2 of 2

P.O. Box 578, Alton IL 62002
1-800-678-6301

07/14/2008

Jtb Real Estate, LLC
1577 Walnut St.
Clearwater FL 33755

Account Number: 12-0522872-7
Premise Number: 120028340
3640 Bold Bidder Dr
Lexington KY

Dear Customer:

Kentucky American Water has reviewed your account and found an additional credit is due in the amount of \$151.22 for 21000 gallons, for the outlet coupling leak during the billing period 5/2/08 to 6/3/08.

If you have any further questions please contact Customer Service Center at 1-800-678-6301. They are available 24 hours a day, 7 days a week to assist you.

Sincerely,

Bill Johnson

ADHOC

029251326

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: **Shannyn Walker**

8. Provide the meter test results identified in paragraph 4 of the Answer. If not stated in the test results, identify the type of meter, size of meter, and test criteria.

Response:

The report showing the meter was accurate is attached.

Kentucky-American Water Company

Customer Name JTB REAL ESTATE Account Number 522872
 Service Address 3640 Bold Bldg Premise # 120028340
 Meter Size 1 1/2 Make NEPTUNE Number 60515279 TEST DATE 8-5-09
 TIME 1:30pm

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>1 1/2</u>	<u>551</u>	<u>551.995</u>	<u>99.5</u>	<u>90%-101%</u>
Intermediate flow	<u>8</u>	<u>552</u>	<u>553</u>	<u>100</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>50</u>	<u>5300</u>	<u>6297.5</u>	<u>99.7</u>	<u>98.5%-101.5%</u>

IF ANY OF THE TESTS ABOVE ARE NOT WITHIN THE REQUIRED ACCURACY LIMITS THEN FURTHER TESTING IS REQUIRED BELOW.

Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of All 3 tests: 99.73
 Less Standard: 100%
 Equal % of Error: _____ Fast _____ Slow _____
 Before Test Reading: 03454.8 after Test Reading 03456.3
 Customer Witness? Yes _____ No

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____
 FAST METER basis for refund _____ Amount of refund _____
 SLOW METER basis for additional Bill _____ Amount of additional Bill _____
 Comments METER Passed All Flows

Copy to:
Disputes
Stacy Owens

Response of Kentucky American Water
To Information Request of Commission Staff

Case No. 2009-00483

Witness: Takisha D. Walker

9. Explain the conditions that existed on August 27, 2009 at the meter for account 522872 when the Kentucky-American supervisor determined that a leak was coming from the service line. Provide a diagram to show the location of the leak.

Response:

Kentucky American personnel changed the meter at this location earlier in the day on August 27, 2009. We received a call later that day stating water was gushing from the vault where we changed the meter. The supervisor called the same distribution crew that changed the meter to go and investigate. The distribution crew arrived and inspected the meter vault. There was approximately one and a half feet of standing water in the vault. They pumped the water out and found a stream of water entering the vault at the location where the water line exited the meter vault. They closed the vault and informed the supervisor of what they found. They also notified the owner of the situation.

At that point we did not know the exact location of the leak, so we cannot provide the requested diagram. We only knew the water was coming in through the wall of the meter vault.

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: **Shannyn Walker**

10. Provide meter test results of September 1, 2009 for the meter on account 522874. If not stated in the test results, identify the type of meter, size of meter, and test criteria.

Response:

The report showing the meter was accurate is attached.

Kentucky-American Water Company

Customer Name JTB REAL ESTATE Account Number 12-0522874-3
 Service Address 3640 Bold Bidder Premise # 120028341
 Meter Size 2 Make Nippon Number 60468570 TEST DATE 9-1-09
 TIME 8am

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>2</u>	<u>2040</u>	<u>2138.5</u>	<u>98.5</u>	<u>90%-101%</u>
Intermediate flow	<u>15</u>	<u>2140</u>	<u>2239.5</u>	<u>99.5</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>100</u>	<u>2240</u>	<u>3237</u>	<u>99.7</u>	<u>98.5%-101.5%</u>

IF ANY OF THE TESTS ABOVE ARE NOT WITHIN THE REQUIRED ACCURACY LIMITS THEN FURTHER TESTING IS REQUIRED BELOW.

Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of All 3 tests: 98.5
 Less Standard: 100%
 Equal % of Error: _____ Fast _____ Slow _____
 Before Test Reading: 01541.8 after Test Reading 01543.2
 Customer Witness? Yes _____ No

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____
 FAST METER basis for refund _____ Amount of refund _____
 SLOW METER basis for additional Bill _____ Amount of additional Bill _____
 Comments Meter Passed All Flows. Customer Declined to Witness Test due to being in Florida. No Ask'd me to Fax Results to 3640 Bold Bidder office.

Copy to:
Disputes
Stacy Owens

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Takisha D. Walker

11. a. Identify the date on which the meter for account 522874 that was tested on September 1, 2009 was placed back into service.

b. Provide meter reading logs or other documentation that demonstrates the readings of the meter and replacement meter for account 522874 from August 2009 through October 2009.

Response:

- a. September 8, 2009.
- b. The requested usage log is attached.

4/09/2010 10:49 AM
WALKERTD

Page 1
USE/CIS1310R

Kentucky American (KYPR) Production

Usage Information Report

Account # 522874-7 LLC JTB Real Estate
Premises # 120028341 3640 Bold Bidder Dr

Bill Date	Utl	Meter #	U/R	Read Date	Reading	Usage
10/13/2009	W	060468570N	R	10/06/2009	1898.00	355.00
10/13/2009	W	060429290N	R	9/08/2009	1176.00	52.00
10/13/2009	2		U	10/06/2009		
9/08/2009	W	060429290N	R	9/03/2009	1124.00	106.00
9/08/2009	W	060468570N	R	8/27/2009	1541.00	346.00
9/08/2009	2		U	9/03/2009		
8/07/2009	W	060468570N	R	8/04/2009	1195.00	544.00
8/07/2009	2		U	8/04/2009		

Response of Kentucky American Water
To Information Request of Commission Staff

Case No. 2009-00483

Witness: Takisha D. Walker

12. Provide all work orders, logs, notes, diagrams, or other documentation that support Kentucky-American's position that it did not cause damage when replacing the meter for account 522874 in September 2009.

Response:

The meter change that occurred on September 8, 2009, was to reset the meter after the meter test. Kentucky American Water has no reports of a leak occurring after that meter change. Kentucky American, however, does have a report of a water leak after the meter change that was performed on August 27, 2009, to remove the meter for testing. Kentucky American will respond to this question assuming it is intended to determine if the damage resulting from the leak after this August 27 meter change was caused by Kentucky American.

The customer's usage had increased starting with the bill dated July 8, 2009, which covers the billing period from June 2-July 2, 2009. The customer requested a service order to investigate the increase in billed usage. Service order #984821 was performed on July 13, 2009, and it states there was movement on the meter and also notes, "Customer is aware of leak, but is wanting lines marked. Advised customer we do not locate private lines."

The customer's next bill dated August 7, 2009, which covers the billing period July 2-August 4, 2009, continued the trend of increased usage. In addition, the customer's next bill dated September 8, 2009, which covers the billing period August 4-September 3, 2009, likewise contained the increased usage trend.

Complainant repaired the leak on August 31, 2009, and the bill dated October 13, 2009, covering the billing period September 3-October 6, 2009, showed a decrease in usage billed. This trend in decreased usage continued with the next bill dated November 6, 2009, which covered the billing period October 6-November 3, 2009.

The inside piping within the meter vault owned by Kentucky American is made of brass material to minimize movement of the pipe inside and outside of the vault area. There are no PVC pipes or PVC couplings inside the vault. Complainant owns PVC piping, which is connected outside the vault, that does not meet Kentucky American's specifications for use as any part of the meter setting. PVC piping is not as sturdy as brass piping for this type of application making it more susceptible to damage when utilized as such. Kentucky American Water shuts off both valves inside the meter vault when performing a meter change. After the meter change is complete the valves are opened in a manner to allow for the gradual flow of water into the piping. This same process was

performed by the same technicians when the meter change was performed on September 8, 2009, to reset the meter after testing. Kentucky American Water has not received any reported leaks due to the meter change performed on September 8, 2009.

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Takisha D. Walker

13. Identify the 12-month period that was used to calculate the credit calculation discussed in paragraph 8 of the Answer

Response:

August 2008-July 2009.

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Takisha D. Walker

14. Explain how the sewer credit was calculated in paragraph 8 of the Answer. Specifically, explain why the 75-percent factor was used, and what usage number was reduced by 75 percent to calculate 237 CCF.

Response:

The sewer is adjusted based upon the same percentage as the water. The water is adjusted based upon the First Revised Sheet, No. 65, of our tariff, entitled "Hidden Leak Adjustment Rate." That tariff provides in part, "A charge of twenty-five (25) percent of the applicable tariff will be applied to all water usage determined to be the result of a hidden underground leak."

Usage for the applicable period was 316 ccf, and that number reduced by 75% equals the 237 ccf adjustment amount.

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witnesses: Takisha D. Walker, Jarold Jackson, Bryan Siler

15. Provide all letters, e-mail messages, or other correspondence in which Kentucky-American discussed the credits identified in paragraph 8 of the response.

Response:

See response to data request number 6.

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: Shannyn Walker

16. State whether the manual-read meters that were replaced by radio-read meters for accounts 522872 and 522874 were tested after being removed on January 17, 2008, and May 14, 2009, respectively. If either was tested, provide those test results. If not stated in the test results, identify the type of meter, size of meter, and test criteria.

Response:

Yes, both meters were tested. The reports showing the meters were accurate are attached.

Kentucky-American Water Company

Customer Name UTB Real Estate Account Number 522874

Service Address 3640 Bold Bidder Premise # 120028341

Meter Size 2 Make J Number 60365996 TEST DATE 5-15-2009
TIME _____

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>2</u>	_____	_____	<u>100</u>	<u>90%-101%</u>
Intermediate flow	<u>15</u>	_____	_____	<u>99</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>100</u>	_____	_____	<u>99.7</u>	<u>98.5%-101.5%</u>



Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of All 3 tests: 99.56

Less Standard: 100%

Equal % of Error: Fast _____ Slow _____

Before Test Reading: 17284 after Test Reading 17284

Customer Witness? Yes _____ No

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____

FAST METER basis for refund _____ Amount of refund _____

SLOW METER basis for additional Bill _____ Amount of additional Bill _____

Comments Meter Paid.

Copy to:
Disputes
Stacy Owens

This was a periodic meter check

Kentucky-American Water Company

Customer Name JTB Real-Estate Account Number 522872
Service Address 3640 Bold Bidder Premise # 120028340
Meter Size 1-1/2 Make A Number 31925090 TEST DATE 1-25-2008
TIME _____

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>1 1/2</u>	_____	_____	<u>96%</u>	<u>90%-101%</u>
Intermediate flow	<u>8</u>	_____	_____	<u>100%</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>50</u>	_____	_____	<u>101.9%</u>	<u>98.5%-101.5%</u>



Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of All 3 tests: 99.3
Less Standard: 100%
Equal % of Error: _____ Fast _____ Slow _____
Before Test Reading: 6599 after Test Reading 6600
Customer Witness? Yes _____ No

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____
FAST METER basis for refund _____ Amount of refund _____
SLOW METER basis for additional Bill _____ Amount of additional Bill _____
Comments METER Failed Max Flow. No Refund - ~~Must~~
Adjust more than 10% on all 3 Flows.

Copy to:
Disputes
Stacy Owens

This was a periodic Meter check

Response of Kentucky American Water
To Information Request of Commission Staff
Case No. 2009-00483

Witness: **Shannyn Walker**

16. State whether the manual-read meters that were replaced by radio-read meters for accounts 522872 and 522874 were tested after being removed on January 17, 2008, and May 14, 2009, respectively. If either was tested, provide those test results. If not stated in the test results, identify the type of meter, size of meter, and test criteria.

Response:

Yes, both meters were tested. The reports showing the meters were accurate are attached.

Kentucky-American Water Company

Customer Name JTB Real Estate Account Number 522874
Service Address 3640 Bold Bidder Premise # 120028341
Meter Size 2 Make J Number 60365996 TEST DATE 5-15-2009
TIME _____

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>2</u>	_____	_____	<u>100</u>	<u>90%-101%</u>
Intermediate flow	<u>15</u>	_____	_____	<u>99</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>100</u>	_____	_____	<u>99.7</u>	<u>98.5%-101.5%</u>



Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of All 3 tests: 99.56
Less Standard: 100%
Equal % of Error: _____ Fast _____ Slow _____
Before Test Reading: 17284 after Test Reading 17284
Customer Witness? Yes _____ No

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____
FAST METER basis for refund _____ Amount of refund _____
SLOW METER basis for additional Bill _____ Amount of additional Bill _____
Comments Meter Ranged.

Copy to:
Disputes
Stacy Owens

This was a periodic Meter change

Kentucky-American Water Company

Customer Name JTB Real-Estate Account Number 522872

Service Address 3640 Bold Bidder Premise # 120028340

Meter Size 1-1/2 Make A Number 31925090 TEST DATE 1-25-2008
TIME _____

Readings

	GPM	Begin	End	% of Accuracy	Required Accuracy
Low flow	<u>1 1/2</u>	_____	_____	<u>96%</u>	<u>90%-101%</u>
Intermediate flow	<u>8</u>	_____	_____	<u>100%</u>	<u>98.5%-101.5%</u>
Maximum flow	<u>50</u>	_____	_____	<u>101.9%</u>	<u>98.5%-101.5%</u>



Readings

Flow Rate %
Of Capacity

	GPM	Begin	End	% of Accuracy
25%	_____	_____	_____	_____
50%	_____	_____	_____	_____
75%	_____	_____	_____	_____

Average of All 3 tests: 99.3
Less Standard: 100%
Equal % of Error: _____ Fast _____ Slow _____
Before Test Reading: 6599 after Test Reading 6600
Customer Witness? Yes _____ No

IF PERCENT OF ERROR IS GREATER THAN 2% THEN COMPLETE THE APPROPRIATE SECTION BELOW.

Length of time error is known to have existed _____
FAST METER basis for refund _____ Amount of refund _____
SLOW METER basis for additional Bill _____ Amount of additional Bill _____
Comments METER Failed Max Flow. No Refund - Meter
shall not be more than 102% on all 3 flows.

Copy to:
Disputes
Stacy Owens

This was a periodic Meter check