

PUBLIC SERVICE COMMISSION

## COMMONWEALTH OF KENTUCKY

## BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

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Cynt	hia Vost	)
' (Your	r Full Name) COMPLAINANT	2009-00482
VS.	•	
LG	E	)
(Name	e of Utility) DEFENDANT	)
	COMPLAINT	
The compla	aint of <u>Cynthia Vogt</u> (Your Full Name)	respectfully shows:
(a)	(Your Full Name)	-
(b)	(Your Address) L (= E	
	(Address of Utility)	
(c)	That: <u>LGE has started</u> (Describe here, attaching additional shee	ts if neces <del>sa</del> ry,
	In a 28 day Cycle. This practice has the specific act fully and clearly, or facts that are the reason	
	Led to, my bill be as pure late will in and basisfor the complaint? The last several months. I have always	
		of the month.
	Continued on Next Page	

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Formal Complaint

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For loyears, I had never been late Recently LUE has cheed to a 28 day billing cycle. This has causes due anywhere from the 30th of the Lo be mybill to the 5th of the month parbille turke a mont The LEE bill is not here in time mosth. 4 she 15the are not allowing enough be pl time on the 1st Wherefore, complainant asks \_ (Specifically state the relief desired.) per month and ensure 60 dan arrive with envich time for customers hen. en a ser a Conserta , Kentucky, this  $\underline{\mathcal{A}}^{\mathcal{U}}$  day Dated at (Your City) 1019 2009 Yður Signature)

vs.

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<sup>(</sup>Name and address of attorney, if any)

18novoq. LAE expect payment in thier office by 30 novoq. That is 8 business days. Also I'm curious to Know, with LDES new billing system are we now billed 13 times a year instead of 12. Thereby inwring the monthly chose 13 times a year?

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