

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

APPLICATION OF SOUTH SHORE WATER)	CASE NO.
WORKS COMPANY TO INCREASE CERTAIN)	2009-00475
NONRECURRING CHARGES)	

COMMISSION STAFF'S SECOND INFORMATION REQUEST
TO SOUTH SHORE WATER WORKS COMPANY

South Shore Water Works Company ("South Shore"), pursuant to 807 KAR 5:001, is to file with the Commission the original and six copies of the following information, with a copy to all parties of record. The information requested herein shall be filed within 10 days of the date of this document's issuance. Responses to requests for information shall be appropriately bound, tabbed and indexed. Each response shall include the name of the witness responsible for responding to the questions related to the information provided.

Each response shall be answered under oath or, for representatives of a public or private corporation or a partnership or association or a governmental agency, be accompanied by a signed certification of the preparer or person supervising the preparation of the response on behalf of the entity that the response is true and accurate to the best of that person's knowledge, information, and belief formed after a reasonable inquiry.

South Shore shall make timely amendment to any prior response if it obtains information which indicates that the response was incorrect when made or, though correct when made, is now incorrect in any material respect. For any request to which South

Shore fails or refuses to furnish all or part of the requested information, South Shore shall provide a written explanation of the specific grounds for its failure to completely and precisely respond.

Careful attention should be given to copied material to ensure that it is legible. When the requested information has been previously provided in this proceeding in the requested format, reference may be made to the specific location of that information in responding to this request.

1. Describe, with specificity, the conditions under which a duplicate bill charge would apply.
2. If the duplicate bill charge is approved by the Commission, state whether the utility would orally provide a customer with the amount of the outstanding bill without assessing the duplicate bill charge.
3. State how many times per month, on average, a duplicate bill charge would have been applied to customers' accounts in the past year.
4.
 - a. State whether a duplicate bill would be mailed to a customer.
 - b. If yes, state whether South Shore seeks to recover postage costs in the duplicate bill charge.



Jeff Derouen
Executive Director
Public Service Commission
P.O. Box 615
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DATED: MAR - 5 2010

cc: Parties of Record

Honorable R. Benjamin Crittenden
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