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MAR 12 2010

PUBLIC SERVICE
COMMISSION

Mr. Jeff DeRouen
Executive Director
Kentucky Public Service Commission
211 Sower Boulevard
Frankfort, Kentucky 40602-0615

**Louisville Gas and Electric
Company**

State Regulation and Rates
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PO Box 32010
Louisville, Kentucky 40232
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March 12, 2010

RE: METRO PROPERTY MANAGEMENT COMPANY, INC./TINA
HIGDON COMPLAINANT V. LOUISVILLE GAS AND ELECTRIC
COMPANY DEFENDANT
CASE NO. 2009-00462

Dear Mr. DeRouen:

Louisville Gas and Electric Company files herewith the original and ten (10) copies of its Response to the First Data Request of Complainant dated February 23, 2010 in the above-cited case.

Also enclosed are an original and ten (10) copies of a Petition for Confidential Protection regarding certain information provided in response to Question No. 6.

A copy is being mailed to the Complainant.

Please contact me if you have any questions concerning this filing.

Sincerely,

Rick E. Lovekamp

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

	METRO PROPERTY MANAGEMENT COMPANY, INC./)	
	TINA HIGDON)	CASE NO.
	COMPLAINANT)	2009-00462
V.)	
	LOUISVILLE GAS AND ELECTRIC COMPANY)	
	DEFENDANT)	

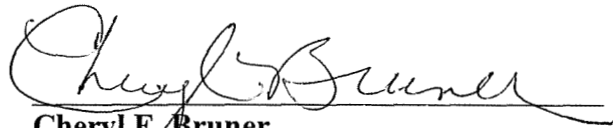
RESPONSE OF
LOUISVILLE GAS AND ELECTRIC COMPANY
TO
COMPLAINANT'S FIRST DATA REQUEST
DATED FEBRUARY 23, 2010

FILED: March 12, 2010

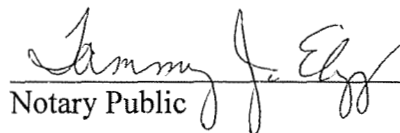
VERIFICATION

COMMONWEALTH OF KENTUCKY)
) SS:
COUNTY OF JEFFERSON)

The undersigned, **Cheryl E. Bruner**, being duly sworn, deposes and says that she is Director – Customer Service and Marketing for E.ON U.S. Services, Inc., and that she has personal knowledge of the matters set forth in the responses for which she is identified as the witness, and the answers contained therein are true and correct to the best of her information, knowledge and belief.


Cheryl E. Bruner

Subscribed and sworn to before me, a Notary Public in and before said County and State, this 12th day of March 2010.

 (SEAL)
Notary Public

My Commission Expires:

November 9, 2010

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 1

Witness: Cheryl E. Bruner

Q-1. With regard to the statement of LG&E that the billing name and address problems have been resolved and corrected, I would like to know how LG&E corrected these problems?

A-1. LG&E was made aware of the issue in April 2009 by the customer who received the bills in error. A Company representative worked with the customer, and they mutually identified seven accounts. LG&E then contacted Ms. Higdon to inform her of the error. The Company representative corrected the accounts and sent copies of bills to Ms. Higdon. Ms. Higdon was asked to please contact the Company representative directly if there were any future issues or concerns.

In December, Ms. Higdon mailed copies of bills with different variations of names and/or mailing addresses to Company representative. These accounts were also corrected to reflect a consistent name, mailing address and tax identification number.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 2

Witness: Cheryl E. Bruner

- Q-2. I have been told since May of 2009 that my accounts were all reviewed and corrected. Each month we would have issues. How after 11 months can I be assured this is actually resolved?
- A-2. LG&E has worked with Ms. Higdon to review the Metro Property Management Company, Inc. accounts identified by Ms. Higdon and believes that the name, mailing address and tax identification numbers on all such accounts are now correct. LG&E has also advised Ms. Higdon to contact the Company with any changes or corrections in the future.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 3

Witness: Cheryl E. Bruner

Q-3 I would also like to know how in fact my bills, under my tax identification number were changed and mailed to another company with a different address and tax identification number without my authorization?

A-3. As stated in LG&E's reply dated February 17, 2010, this billing problem was the result of an error when converting the data from the old Customer Information System (CIS) to the new Customer Care System (CCS). Specifically, some of Ms. Higdon's accounts had a shortened name ("Metro Properties") in the prior CIS system, instead of the full legal name of Metro Property Management Co. Inc. Despite this issue, the monthly bills from CIS were being mailed to the correct address. With the conversion to the new CCS system, some of the accounts with shortened names were automatically associated with the accounts of a different customer with a similar business name, and these accounts began being mailed to the other customer's address. This occurred because the CCS system is capable of having more information on a customer's account than CIS did, including the new field of a "Business Partner" name. When the customer information was mapped from CIS to CCS for the conversion, the incorrect information in CIS revealed itself and resulted in some bills being mailed to the other customer with a similar name in error. The customer's tax I.D. number is not contained on the monthly bill. However, because some of Ms. Higdon's bills were mailed to the wrong customer, the Company changed those account numbers during the correction process.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 4

Witness: Cheryl E. Bruner

Q-4. I would also like to ask how I can be assured that this will not happen again?

A-4. As stated in response to Question No. 3 the billing address error was a result of the conversion process to the new Customer Care System. Because the conversion process was a one-time event (and not a recurring business practice), it should not be an issue in the future. However, should Ms. Higdon have any future concerns about her accounts, she is asked to please contact any of the Company representatives she interacts with so that a resolution can be expedited.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 5

Witness: Cheryl E. Bruner

Q-5. I have a total of 210 addresses, and I would like to ask LG&E if in fact each address has been checked and corrected?

A-5. LG&E has checked Metro Property Management Company, Inc. accounts at the following premise addresses:

- Chinquapin Lane
- Twin Oak Lane
- Old Hazelwood Ave./Hazelwood Ave.
- Woodmore Ave.
- Manslick Rd.

The number of accounts in the name of Metro Property Management Co., Inc. fluctuates from month to month because when Metro Property Management Co., Inc. rents an apartment, the account may be changed to the tenant's name.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 6

Witness: Cheryl E. Bruner

Q-6. In response to the LG&E statement that the new system is designed to prevent bills from being mailed when the usage or meter readings appears to be out of line with historic consumption, this is a completely inaccurate statement. I would ask LG&E to provide two years of monthly usage and total \$ billed for both gas and electric on the attached service addresses for the Service Commission to review. (The actual account numbers changed on various accounts by LG&E to fix their billing errors.)

- 1) 3102 Chinquapin Lane
- 2) 3126 Chinquapin Lane
- 3) 3100 Chinquapin Lane
- 4) 3203 Twin Oak Lane

A-6. In February 2009, LG&E informed all customers in a bill insert that their account numbers would be changing with the implementation of the new Customer Care System. In addition, the account number for the address of 3100 Chinquapin Lane was changed in June 2009 due to billing address error for April, May and June 2009.

Attached is the usage history for the addresses listed above. This information is provided pursuant to a Petition for Confidential Protection.

Please note that the usage history does show on numerous occasions that meters at 3100 Chinquapin Ln and 3203 Twin Oak Ln registered no usage, thus initiating a billing exception review.

CONFIDENTIAL INFORMATION REDACTED

CA	Address Line 1	3102 CHINQUAPIN LN	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars		Tax and Fees		KWH	CCF	Number of Lights	Number of Poles
								\$		\$					
							General Service, Single Phase	10.32	0.00	0.00	1	1	0		
							Firm Commercial Gas Service	140.33	0.00	0.00	1	117	0		
							Result	150.65	0.00	0.00	1	117	0		
							General Service, Single Phase	10.32	0.00	0.00	1		0		
							Firm Commercial Gas Service	131.32	0.00	0.00	1	108	0		
							Result	141.64	0.00	0.00	1	108	0		
							General Service, Single Phase	10.29	0.00	0.00	1		0		
							Firm Commercial Gas Service	101.00	0.00	0.00		72	0		
							Result	111.29	0.00	0.00	1	72	0		
							General Service, Single Phase	10.48	0.00	0.00	1		0		
							Firm Commercial Gas Service	123.78	0.00	0.00		76	0		
							Result	134.26	0.00	0.00	1	76	0		
							General Service, Single Phase	10.77	0.00	0.00	3		0		
							Firm Commercial Gas Service	97.17	0.00	0.00		57	0		
							Result	107.94	0.00	0.00	3	57	0		
							General Service, Single Phase	11.24	0.00	0.00	8		0		
							Firm Commercial Gas Service	91.92	0.00	0.00		47	0		
							Result	103.16	0.00	0.00	8	47	0		
							General Service, Single Phase	10.49	0.00	0.00	1		0		
							Firm Commercial Gas Service	94.50	0.00	0.00		41	0		
							Result	104.99	0.00	0.00	1	41	0		
							General Service, Single Phase	10.58	0.00	0.00	1		0		
							Firm Commercial Gas Service	108.47	0.00	0.00		48	0		
							Result	119.05	0.00	0.00	1	48	0		
							General Service, Single Phase	10.68	0.00	0.00	2		0		
							Firm Commercial Gas Service	170.48	0.00	0.00		86	0		
							Result	181.16	0.00	0.00	2	86	0		
							General Service, Single Phase	10.96	0.00	0.00	6		0		
							Firm Commercial Gas Service	159.80	0.00	0.00		108	0		
							Result	170.76	0.00	0.00	6	108	0		

CONFIDENTIAL INFORMATION REDACTED

CA	Address Line 1		Periods	Scheduled Billing		Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars		Tax and Fees		KWH	CCF	Number of Lights	Number of Poles
		3102 CHINQUAPIN LN		Date						\$	\$	\$	KWH				
			First Year	01/12/2009	01/12/2009	01/12/2009	1310371	General Service, Single Phase	12.93	0.00	32	0	0				
			First Year	01/12/2009	01/12/2009	01/12/2009	1310388	Firm Commercial Gas Service	127.27	0.00	82	0	0				
			First Year	01/12/2009	01/12/2009	01/12/2009	Result		140.20	0.00	32	0	0				
			First Year	02/09/2009	02/09/2009	02/09/2009	1310371	General Service, Single Phase	45.99	0.00	436	0	0				
			First Year	02/09/2009	02/09/2009	02/09/2009	1310388	Firm Commercial Gas Service	132.48	0.00	89	0	0				
			First Year	02/09/2009	02/09/2009	02/09/2009	Result		178.47	0.00	436	0	0				
			First Year	Result					1,643.57	0.00	493	0	0				
			Second Year	03/09/2009	03/09/2009	03/09/2009	1310371	General Service, Single Phase	14.03	0.00	40	0	0				
			Second Year	03/09/2009	03/09/2009	03/09/2009	1310388	Firm Commercial Gas Service	138.28	0.00	94	0	0				
			Second Year	03/09/2009	03/09/2009	03/09/2009	Result		152.31	0.00	40	0	0				
			Second Year	04/07/2009	04/09/2009	04/09/2009	1310371	General Service, Single Phase	14.23	0.85	51	0	0				
			Second Year	04/07/2009	04/09/2009	04/09/2009	1310388	Firm Commercial Gas Service	162.51	9.75	121	0	0				
			Second Year	04/07/2009	04/09/2009	04/09/2009	Result		176.74	10.60	51	0	0				
			Second Year	05/07/2009	05/09/2009	05/09/2009	1310371	General Service, Single Phase	11.49	0.69	17	0	0				
			Second Year	05/07/2009	05/09/2009	05/09/2009	1310388	Firm Commercial Gas Service	119.11	7.15	93	0	0				
			Second Year	05/07/2009	05/09/2009	05/09/2009	Result		130.60	7.84	17	0	0				
			Second Year	06/09/2009	06/09/2009	06/09/2009	1310371	General Service, Single Phase	10.37	0.62	2	0	0				
			Second Year	06/09/2009	06/09/2009	06/09/2009	1310388	Firm Commercial Gas Service	106.98	6.42	109	0	0				
			Second Year	06/09/2009	06/09/2009	06/09/2009	Result		117.35	7.04	2	0	0				
			Second Year	07/09/2009	07/09/2009	07/09/2009	1310371	General Service, Single Phase	10.48	0.63	4	0	0				
			Second Year	07/09/2009	07/09/2009	07/09/2009	1310388	Firm Commercial Gas Service	94.65	5.68	93	0	0				
			Second Year	07/09/2009	07/09/2009	07/09/2009	Result		105.13	6.31	4	0	0				
			Second Year	08/07/2009	08/09/2009	08/09/2009	1310371	General Service, Single Phase	10.18	0.61	1	0	0				
			Second Year	08/07/2009	08/09/2009	08/09/2009	1310388	Firm Commercial Gas Service	79.59	4.78	78	0	0				
			Second Year	08/07/2009	08/09/2009	08/09/2009	Result		89.77	5.39	1	0	0				
			Second Year	09/08/2009	09/09/2009	09/09/2009	1310371	General Service, Single Phase	10.20	0.61	2	0	0				
			Second Year	09/08/2009	09/09/2009	09/09/2009	1310388	Firm Commercial Gas Service	74.87	4.49	81	0	0				
			Second Year	09/08/2009	09/09/2009	09/09/2009	Result		85.07	5.10	2	0	0				

CONFIDENTIAL INFORMATION REDACTED

CA	Address Line 1		Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
		3102 CHINQUAPIN LN												
			Second Year	10/07/2009	10/09/2009	10/08/2009	1310371	General Service, Single Phase	10.18	0.61	1		0	
			Second Year	10/07/2009	10/09/2009	10/08/2009	1310388	Firm Commercial Gas Service	91.53	5.49		107	0	
			Second Year	10/07/2009	10/09/2009	10/08/2009	Result		101.71	6.10	1	107	0	
			Second Year	11/05/2009	11/09/2009	11/06/2009	1310371	General Service, Single Phase	10.23	0.61	1		0	
			Second Year	11/05/2009	11/09/2009	11/06/2009	1310388	Firm Commercial Gas Service	79.58	4.77		88	0	
			Second Year	11/05/2009	11/09/2009	11/06/2009	Result		89.81	5.38	1	88	0	
			Second Year	Result					1,048.49	53.76	119	864	0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	1310371	General Service, Single Phase	2,692.06	53.76	612	1,795	0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	1310388	Firm Commercial Gas Service	10.34	0.62	3		0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	1435009	400 W Sodium Vapor Flood Light - Comm	110.79	6.65		131	0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	Result		13.83	0.83	199		1	
			Second Year	12/08/2009	12/09/2009	12/09/2009	Result		134.96	8.10	202	131	1	
			Second Year	01/08/2010	01/09/2010	01/09/2010	1435009	400 W Sodium Vapor Flood Light - Comm	14.16	0.85	204		1	
			Second Year	01/08/2010	01/09/2010	01/12/2010	1310371	General Service, Single Phase	27.58	1.65	230		0	
			Second Year	01/08/2010	01/09/2010	01/12/2010	1310388	Firm Commercial Gas Service	136.82	8.21		175	0	
			Second Year	01/08/2010	01/09/2010	01/12/2010	Result		164.40	9.86	230	175	0	
			Second Year	01/08/2010	01/09/2010	Result			178.56	10.71	434	175	1	
			Second Year	02/05/2010	02/09/2010	02/09/2010	1310371	General Service, Single Phase	13.93	0.84	46		0	
			Second Year	02/05/2010	02/09/2010	02/09/2010	1310388	Firm Commercial Gas Service	121.41	7.28		146	0	
			Second Year	02/05/2010	02/09/2010	02/09/2010	1435009	400 W Sodium Vapor Flood Light - Comm	14.56	0.87	180		1	
			Second Year	02/05/2010	02/09/2010	02/09/2010	Result		149.90	8.99	226	146	1	
			Second Year	Result					463.42	27.80	862	452	3	
			Second Year	Result					463.42	27.80	862	452	3	
			Result						3,155.48	81.56	1,474	2,247	3	

CONFIDENTIAL INFORMATION REDACTED

CA	Address Line 1	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles	Periods			
								Scheduled Billing Date	Rate Category		
	3126 CHINQUAPIN LN	\$	\$	KWH	CCF			Installation Number	MIR Date	Billing Date	
First Year		21.68	0.00	163		0		967555	03/11/2008	03/11/2008	General Service, Single Phase
First Year		215.42	0.00		190	0		967570	03/11/2008	03/11/2008	Firm Commercial Gas Service
First Year		237.10	0.00	163		0		Result	03/11/2008	03/11/2008	
First Year		22.50	0.00	167		0		967555	04/10/2008	04/10/2008	General Service, Single Phase
First Year		195.31	0.00		167	0		967570	04/10/2008	04/10/2008	Firm Commercial Gas Service
First Year		217.81	0.00	167		0		Result	04/10/2008	04/10/2008	
First Year		22.20	0.00	162		0		967555	05/09/2008	05/09/2008	General Service, Single Phase
First Year		146.29	0.00		111	0		967570	05/09/2008	05/09/2008	Firm Commercial Gas Service
First Year		168.49	0.00	162		0		Result	05/09/2008	05/09/2008	
First Year		25.11	0.00	179		0		967555	06/10/2008	06/10/2008	General Service, Single Phase
First Year		196.53	0.00		128	0		967570	06/10/2008	06/10/2008	Firm Commercial Gas Service
First Year		221.64	0.00	179		0		Result	06/10/2008	06/10/2008	
First Year		24.28	0.00	165		0		967555	07/11/2008	07/11/2008	General Service, Single Phase
First Year		204.94	0.00		134	0		967570	07/11/2008	07/11/2008	Firm Commercial Gas Service
First Year		229.22	0.00	165		0		Result	07/11/2008	07/11/2008	
First Year		24.16	0.00	159		0		967555	08/11/2008	08/11/2008	General Service, Single Phase
First Year		213.46	0.00		124	0		967570	08/11/2008	08/11/2008	Firm Commercial Gas Service
First Year		237.62	0.00	159		0		Result	08/11/2008	08/11/2008	
First Year		24.98	0.00	170		0		967555	09/10/2008	09/10/2008	General Service, Single Phase
First Year		199.85	0.00		97	0		967570	09/10/2008	09/10/2008	Firm Commercial Gas Service
First Year		224.83	0.00	170		0		Result	09/10/2008	09/10/2008	
First Year		26.19	0.00	199		0		967555	10/09/2008	10/09/2008	General Service, Single Phase
First Year		199.46	0.00		96	0		967570	10/09/2008	10/09/2008	Firm Commercial Gas Service
First Year		225.65	0.00	199		0		Result	10/09/2008	10/09/2008	
First Year		25.43	0.00	191		0		967555	11/07/2008	11/07/2008	General Service, Single Phase
First Year		254.20	0.00		134	0		967570	11/07/2008	11/07/2008	Firm Commercial Gas Service
First Year		279.63	0.00	191		0		Result	11/07/2008	11/07/2008	

CONFIDENTIAL INFORMATION REDACTED

Periods	Address Line 1		Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars		Tax and Fees		KWH	CCF	Number of Lights	Number of Poles
	CA	3125 CHINQUAPIN LN						\$	\$	\$	\$				
First Year			12/09/2008	12/09/2008	12/09/2008	967555	General Service, Single Phase	23.07	0.00	0.00	170		0		
First Year			12/09/2008	12/09/2008	12/09/2008	967570	Firm Commercial Gas Service	343.31	0.00	247		0			
First Year			12/09/2008	12/09/2008	12/09/2008	Result		366.38	0.00	170	247		0		
First Year			01/12/2009	01/12/2009	01/12/2009	967555	General Service, Single Phase	24.07	0.00	179		0			
First Year			01/12/2009	01/12/2009	01/12/2009	967570	Firm Commercial Gas Service	347.48	0.00	246		0			
First Year			01/12/2009	01/12/2009	01/12/2009	Result		371.55	0.00	179	246		0		
First Year			02/09/2009	02/09/2009	02/09/2009	967555	General Service, Single Phase	55.78	0.00	557		0			
First Year			02/09/2009	02/09/2009	02/09/2009	967570	Firm Commercial Gas Service	269.81	0.00	196		0			
First Year			02/09/2009	02/09/2009	02/09/2009	Result		325.59	0.00	557	196		0		
First Year			Result					3,105.51	0.00	2,461	1,870		0		
Second Year			03/09/2009	03/09/2009	03/09/2009	967555	General Service, Single Phase	23.15	0.00	149		0			
Second Year			03/09/2009	03/09/2009	03/09/2009	967570	Firm Commercial Gas Service	292.08	0.00	221		0			
Second Year			03/09/2009	03/09/2009	03/09/2009	Result		315.23	0.00	149	221		0		
Second Year			04/07/2009	04/09/2009	04/09/2009	967555	General Service, Single Phase	23.74	1.42	172		0			
Second Year			04/07/2009	04/09/2009	04/09/2009	967570	Firm Commercial Gas Service	353.73	21.22	287		0			
Second Year			04/07/2009	04/09/2009	04/09/2009	Result		377.47	22.64	172	287		0		
Second Year			05/07/2009	05/09/2009	05/09/2009	967555	General Service, Single Phase	21.82	1.31	150		0			
Second Year			05/07/2009	05/09/2009	05/09/2009	967570	Firm Commercial Gas Service	194.35	11.66	166		0			
Second Year			05/07/2009	05/09/2009	05/09/2009	Result		216.17	12.97	150	166		0		
Second Year			06/09/2009	06/09/2009	06/09/2009	967555	General Service, Single Phase	23.93	1.44	178		0			
Second Year			06/09/2009	06/09/2009	06/09/2009	967570	Firm Commercial Gas Service	121.82	7.30	128		0			
Second Year			06/09/2009	06/09/2009	06/09/2009	Result		145.55	8.74	178	128		0		
Second Year			07/09/2009	07/09/2009	07/09/2009	967555	General Service, Single Phase	22.44	1.35	158		0			
Second Year			07/09/2009	07/09/2009	07/09/2009	967570	Firm Commercial Gas Service	99.27	5.96	99		0			
Second Year			07/09/2009	07/09/2009	07/09/2009	Result		121.71	7.31	158	99		0		
Second Year			08/07/2009	08/09/2009	08/09/2009	967555	General Service, Single Phase	22.67	1.36	163		0			
Second Year			08/07/2009	08/09/2009	08/09/2009	967570	Firm Commercial Gas Service	115.26	6.92	127		0			
Second Year			08/07/2009	08/09/2009	08/09/2009	Result		137.93	8.28	163	127		0		

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CA	Address Line 1	3126 CHINQUAPIN LN	Periods	Scheduled Billing Date	Billing Date	MIR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
			Second Year	09/08/2009	09/09/2009	09/09/2009	967555	General Service, Single Phase	21.68	1.30	158		0	
			Second Year	09/08/2009	09/09/2009	09/09/2009	967570	Firm Commercial Gas Service	100.49	6.03		121	0	
			Second Year	09/08/2009	09/09/2009	09/09/2009	Result		122.17	7.33	158	121	0	
			Second Year	10/07/2009	10/09/2009	10/08/2009	967555	General Service, Single Phase	21.74	1.30	156		0	
			Second Year	10/07/2009	10/09/2009	10/08/2009	967570	Firm Commercial Gas Service	103.70	6.22		126	0	
			Second Year	10/07/2009	10/09/2009	10/08/2009	Result		125.44	7.52	155	126	0	
			Second Year	11/05/2009	11/09/2009	11/06/2009	967555	General Service, Single Phase	21.77	1.31	155		0	
			Second Year	11/05/2009	11/09/2009	11/06/2009	967570	Firm Commercial Gas Service	123.23	7.39		158	0	
			Second Year	11/05/2009	11/09/2009	11/06/2009	Result		145.00	8.70	155	158	0	
			Second Year	Result	Result	Result	Result		1,706.67	83.49	1,439	1,433	0	
			Second Year	Result	Result	Result	Result		4,812.18	83.49	3,900	3,303	0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	967555	General Service, Single Phase	17.46	1.05	100		0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	967570	Firm Commercial Gas Service	139.61	8.38		174	0	
			Second Year	12/08/2009	12/09/2009	12/09/2009	1435012	150 W OHP Sodium Vapor FL - Commercial	10.91	0.65	81		1	
			Second Year	12/08/2009	12/09/2009	12/09/2009	Result		167.98	10.08	181	174	1	
			Second Year	01/08/2010	01/09/2010	01/09/2010	1435012	150 W OHP Sodium Vapor FL - Commercial	11.08	0.66	83		1	
			Second Year	01/08/2010	01/09/2010	01/12/2010	967555	General Service, Single Phase	41.65	2.50	416		0	
			Second Year	01/08/2010	01/09/2010	01/12/2010	967570	Firm Commercial Gas Service	158.63	9.52		208	0	
			Second Year	01/08/2010	01/09/2010	01/12/2010	Result		200.28	12.02	416	208	0	
			Second Year	01/08/2010	01/09/2010	Result	Result		211.36	12.68	499	208	1	
			Second Year	02/05/2010	02/09/2010	02/09/2010	967555	General Service, Single Phase	27.05	1.62	212		0	
			Second Year	02/05/2010	02/09/2010	02/09/2010	967570	Firm Commercial Gas Service	165.82	9.95		212	0	
			Second Year	02/05/2010	02/09/2010	02/09/2010	1435012	150 W OHP Sodium Vapor FL - Commercial	11.35	0.68	73		1	
			Second Year	02/05/2010	02/09/2010	02/09/2010	Result		204.22	12.25	285	212	1	
			Second Year	Result	Result	Result	Result		583.56	35.01	965	594	3	
			Second Year	Result	Result	Result	Result		583.56	35.01	965	594	3	
			Second Year	Result	Result	Result	Result		5,395.74	118.50	4,865	3,897	3	

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CA		Address Line 1		3100 CHINQUAPIN LN							
Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
						\$	\$	KWH	CCF		
First Year	03/11/2008	03/11/2008	03/11/2008	502393	400 W Sodium Vapor Flood Light - Comm	85.38	0.00	1,032	0	0	
First Year	03/11/2008	03/11/2008	03/11/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	34.86	0.00	207		0	
First Year	03/11/2008	03/11/2008	03/11/2008	502424	General Service, Single Phase	10.26	0.00	1		0	
First Year	03/11/2008	03/11/2008	03/11/2008	502436	Firm Commercial Gas Service	307.77	0.00		278	0	
First Year	03/11/2008	03/11/2008	03/11/2008	Result		438.27	0.00	1,240	278	0	
First Year	04/10/2008	04/10/2008	04/10/2008	502393	400 W Sodium Vapor Flood Light - Comm	88.11	0.00	894		0	
First Year	04/10/2008	04/10/2008	04/10/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	35.54	0.00	180		0	
First Year	04/10/2008	04/10/2008	04/10/2008	502424	General Service, Single Phase	10.47	0.00	2		0	
First Year	04/10/2008	04/10/2008	04/10/2008	502436	Firm Commercial Gas Service	289.65	0.00		256	0	
First Year	04/10/2008	04/10/2008	04/10/2008	Result		423.77	0.00	1,076	256	0	
First Year	05/09/2008	05/09/2008	05/09/2008	502393	400 W Sodium Vapor Flood Light - Comm	87.69	0.00	834		0	
First Year	05/09/2008	05/09/2008	05/09/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	35.64	0.00	168		0	
First Year	05/09/2008	05/09/2008	05/09/2008	502424	General Service, Single Phase	10.29	0.00	1		0	
First Year	05/09/2008	05/09/2008	05/09/2008	502436	Firm Commercial Gas Service	281.19	0.00		227	0	
First Year	05/09/2008	05/09/2008	05/09/2008	Result		414.81	0.00	1,003	227	0	
First Year	06/10/2008	06/10/2008	06/10/2008	502393	400 W Sodium Vapor Flood Light - Comm	88.41	0.00	762		0	
First Year	06/10/2008	06/10/2008	06/10/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	36.00	0.00	153		0	
First Year	06/10/2008	06/10/2008	06/10/2008	502424	General Service, Single Phase	10.48	0.00	1		0	
First Year	06/10/2008	06/10/2008	06/10/2008	502436	Firm Commercial Gas Service	316.91	0.00		214	0	
First Year	06/10/2008	06/10/2008	06/10/2008	Result		451.80	0.00	916	214	0	
First Year	07/11/2008	07/11/2008	07/11/2008	502393	400 W Sodium Vapor Flood Light - Comm	89.78	0.00	810		0	
First Year	07/11/2008	07/11/2008	07/11/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	36.46	0.00	165		0	
First Year	07/11/2008	07/11/2008	07/11/2008	502424	General Service, Single Phase	10.67	0.00	2		0	
First Year	07/11/2008	07/11/2008	07/11/2008	502436	Firm Commercial Gas Service	290.30	0.00		195	0	
First Year	07/11/2008	07/11/2008	07/11/2008	Result		427.21	0.00	977	195	0	
First Year	08/11/2008	08/11/2008	08/11/2008	502393	400 W Sodium Vapor Flood Light - Comm	91.90	0.00	888		0	
First Year	08/11/2008	08/11/2008	08/11/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	36.95	0.00	180		0	
First Year	08/11/2008	08/11/2008	08/11/2008	502424	General Service, Single Phase	10.98	0.00	5		0	
First Year	08/11/2008	08/11/2008	08/11/2008	502436	Firm Commercial Gas Service	256.33	0.00		151	0	
First Year	08/11/2008	08/11/2008	08/11/2008	Result		396.16	0.00	1,073	151	0	

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CA Address Line 1
 3100 CHINQUAPIN LN

Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
						\$	\$	KWH	CCF		
First Year	09/10/2008	09/10/2008	09/10/2008	502393	400 W Sodium Vapor Flood Light - Comm	91.69	0.00	954		0	
First Year	09/10/2008	09/10/2008	09/10/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	36.78	0.00	192		0	
First Year	09/10/2008	09/10/2008	09/10/2008	502424	General Service, Single Phase	10.49	0.00	1		0	
First Year	09/10/2008	09/10/2008	09/10/2008	502436	Firm Commercial Gas Service	365.41	0.00		185	0	
First Year	09/10/2008	09/10/2008	09/10/2008	Result		504.37	0.00	1,147	185	0	
First Year	10/09/2008	10/09/2008	10/09/2008	502393	400 W Sodium Vapor Flood Light - Comm	94.14	0.00	1,092		0	
First Year	10/09/2008	10/09/2008	10/09/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	37.30	0.00	222		0	
First Year	10/09/2008	10/09/2008	10/09/2008	502424	General Service, Single Phase	10.80	0.00	4		0	
First Year	10/09/2008	10/09/2008	10/09/2008	502436	Firm Commercial Gas Service	322.66	0.00		161	0	
First Year	10/09/2008	10/09/2008	10/09/2008	Result		464.90	0.00	1,318	161	0	
First Year	11/07/2008	11/07/2008	11/07/2008	502393	400 W Sodium Vapor Flood Light - Comm	93.49	0.00	1,146		0	
First Year	11/07/2008	11/07/2008	11/07/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	37.22	0.00	231		0	
First Year	11/07/2008	11/07/2008	11/07/2008	502424	General Service, Single Phase	10.91	0.00	5		0	
First Year	11/07/2008	11/07/2008	11/07/2008	502436	Firm Commercial Gas Service	315.18	0.00		169	0	
First Year	11/07/2008	11/07/2008	11/07/2008	Result		456.80	0.00	1,382	169	0	
First Year	12/09/2008	12/09/2008	12/09/2008	502393	400 W Sodium Vapor Flood Light - Comm	88.65	0.00	1,230		0	
First Year	12/09/2008	12/09/2008	12/09/2008	502409	150 W OHHP Sodium Vapor FL - Commercial	36.23	0.00	249		0	
First Year	12/09/2008	12/09/2008	12/09/2008	502424	General Service, Single Phase	10.52	0.00	1		0	
First Year	12/09/2008	12/09/2008	12/09/2008	502436	Firm Commercial Gas Service	378.66	0.00		273	0	
First Year	12/09/2008	12/09/2008	12/09/2008	Result		514.06	0.00	1,480	273	0	
First Year	01/12/2009	01/12/2009	01/12/2009	502393	400 W Sodium Vapor Flood Light - Comm	91.03	0.00	1,206		0	
First Year	01/12/2009	01/12/2009	01/12/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	36.70	0.00	243		0	
First Year	01/12/2009	01/12/2009	01/12/2009	502424	General Service, Single Phase	10.89	0.00	5		0	
First Year	01/12/2009	01/12/2009	01/12/2009	502436	Firm Commercial Gas Service	470.93	0.00		338	0	
First Year	01/12/2009	01/12/2009	01/12/2009	Result		609.55	0.00	1,454	338	0	
First Year	02/09/2009	02/09/2009	02/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	95.55	0.00	1,020		0	
First Year	02/09/2009	02/09/2009	02/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	37.86	0.00	207		0	
First Year	02/09/2009	02/09/2009	02/09/2009	502424	General Service, Single Phase	54.24	0.00	538		0	
First Year	02/09/2009	02/09/2009	02/09/2009	502436	Firm Commercial Gas Service	444.77	0.00		333	0	
First Year	02/09/2009	02/09/2009	02/09/2009	Result		632.42	0.00	1,765	333	0	

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CA Address Line 1
 3100 CHINQUAPIN LN

Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
						\$	\$	KWH	CCF		
Second Year	03/09/2009	03/09/2009	03/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	95.51	0.00	1,032		0	
Second Year	03/09/2009	03/09/2009	03/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	37.59	0.00	207		0	
Second Year	03/09/2009	03/09/2009	03/09/2009	502424	General Service, Single Phase	11.02	0.00	4		0	
Second Year	03/09/2009	03/09/2009	03/09/2009	502436	Firm Commercial Gas Service	333.02	0.00		255	0	
Second Year	03/09/2009	03/09/2009	03/09/2009	Result		477.14	0.00	1,243	255	0	
Second Year	04/07/2009	04/09/2009	04/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	90.03	5.40	940		6	1
Second Year	04/07/2009	04/09/2009	04/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	35.73	2.14	190		3	1
Second Year	04/07/2009	04/09/2009	04/09/2009	502424	General Service, Single Phase	10.23	0.61	0		0	
Second Year	04/07/2009	04/09/2009	04/09/2009	502436	Firm Commercial Gas Service	314.95	18.90		255	0	
Second Year	04/07/2009	04/09/2009	04/09/2009	Result		450.94	27.05	1,130	255	9	2
Second Year	05/07/2009	05/09/2009	05/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	88.81	5.33	874		6	1
Second Year	05/07/2009	05/09/2009	05/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	35.37	2.12	177		3	1
Second Year	05/07/2009	05/09/2009	05/09/2009	502424	General Service, Single Phase	10.17	0.61	0		0	
Second Year	05/07/2009	05/09/2009	05/09/2009	502436	Firm Commercial Gas Service	241.06	14.46		211	0	
Second Year	05/07/2009	05/09/2009	05/09/2009	Result		375.41	22.52	1,051	211	9	2
Second Year	06/07/2009	06/07/2009	06/07/2009	502393	400 W Sodium Vapor Flood Light - Comm	88.16	5.29	824		6	1
Second Year	06/07/2009	06/07/2009	06/07/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	35.32	2.12	167		3	1
Second Year	06/07/2009	06/07/2009	06/07/2009	502424	General Service, Single Phase	10.22	0.61	0		0	
Second Year	06/07/2009	06/07/2009	06/07/2009	502436	Firm Commercial Gas Service	160.14	9.61		178	0	
Second Year	06/07/2009	06/07/2009	06/07/2009	Result		293.84	17.63	991	178	9	2
Second Year	06/07/2009	06/07/2009	06/07/2009	Result		1,597.33	67.20	4,415	899	27	6
Second Year	06/07/2009	06/07/2009	06/07/2009	Result		7,331.45	67.20	19,246	3,679	27	6

CONFIDENTIAL INFORMATION REDACTED

Periods	Address Line 1		Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars		KWH	CCF	Number of Lights	Number of Poles
	CA	3100 CHINQUAPIN LN OL						\$	\$				
Second Year			07/09/2009	07/09/2009	07/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	89.17	8.19	821	CCF	6	1
Second Year			07/09/2009	07/09/2009	07/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	35.48	3.25	166	CCF	3	1
Second Year			07/09/2009	07/09/2009	07/09/2009	502424	General Service, Single Phase	10.17	0.94	0	CCF	0	0
Second Year			07/09/2009	07/09/2009	07/09/2009	502436	Firm Commercial Gas Service	140.88	12.94	153	CCF	0	0
Second Year			07/09/2009	07/09/2009	07/09/2009	Result		275.70	25.32	987	CCF	9	2
Second Year			08/07/2009	08/09/2009	08/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	88.49	5.31	776	CCF	6	1
Second Year			08/07/2009	08/09/2009	08/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	35.24	2.11	157	CCF	3	1
Second Year			08/07/2009	08/09/2009	08/09/2009	Result		123.73	7.42	933	CCF	9	2
Second Year			08/07/2009	08/09/2009	08/10/2009	502424	General Service, Single Phase	10.11	0.61	0	CCF	0	0
Second Year			08/07/2009	08/09/2009	08/10/2009	502436	Firm Commercial Gas Service	128.35	7.70	145	CCF	0	0
Second Year			08/07/2009	08/09/2009	08/10/2009	Result		138.46	8.31	0	CCF	0	0
Second Year			08/07/2009	08/09/2009	Result			262.19	15.73	933	CCF	145	2
Second Year			09/08/2009	09/09/2009	09/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	85.42	5.13	942	CCF	6	1
Second Year			09/08/2009	09/09/2009	09/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	34.51	2.07	190	CCF	3	1
Second Year			09/08/2009	09/09/2009	09/09/2009	502424	General Service, Single Phase	10.05	0.60	0	CCF	0	0
Second Year			09/08/2009	09/09/2009	09/09/2009	502436	Firm Commercial Gas Service	113.94	6.84	142	CCF	0	0
Second Year			09/08/2009	09/09/2009	09/09/2009	Result		243.92	14.64	1,132	CCF	142	2
Second Year			10/07/2009	10/09/2009	10/08/2009	502424	General Service, Single Phase	10.11	0.61	0	CCF	0	0
Second Year			10/07/2009	10/09/2009	10/08/2009	502436	Firm Commercial Gas Service	149.16	8.95	197	CCF	0	0
Second Year			10/07/2009	10/09/2009	10/08/2009	Result		159.27	9.56	0	CCF	0	0
Second Year			10/07/2009	10/09/2009	10/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	86.41	5.18	948	CCF	6	1
Second Year			10/07/2009	10/09/2009	10/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	34.82	2.09	192	CCF	3	1
Second Year			10/07/2009	10/09/2009	10/09/2009	Result		121.23	7.27	1,140	CCF	9	2
Second Year			10/07/2009	10/09/2009	Result			280.50	16.83	1,140	CCF	197	2
Second Year			11/05/2009	11/06/2009	11/06/2009	502424	General Service, Single Phase	10.23	0.61	1	CCF	0	0
Second Year			11/05/2009	11/06/2009	11/06/2009	502436	Firm Commercial Gas Service	136.40	8.18	178	CCF	0	0
Second Year			11/05/2009	11/06/2009	11/06/2009	Result		146.63	8.79	1	CCF	178	0

CONFIDENTIAL INFORMATION REDACTED

CA	Address Line 1	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles				
Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	\$	\$	KWH	CCF	Number of Lights	Number of Poles
	3100 CHINQUAPIN LN OL										
Second Year	11/05/2009	11/09/2009	11/09/2009	502393	400 W Sodium Vapor Flood Light - Comm	86.74	5.20	1,037		6	1
Second Year	11/05/2009	11/09/2009	11/09/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	34.96	2.10	210		3	1
Second Year	11/05/2009	11/09/2009	11/09/2009	Result		121.70	7.30	1,247		9	2
Second Year	11/05/2009	11/09/2009	Result			268.33	16.09	1,248	178	9	2
Second Year	11/07/2009	11/07/2009	11/07/2009	502393	400 W Sodium Vapor Flood Light - Comm	5.78	0.35	76		6	1
Second Year	11/07/2009	11/07/2009	11/07/2009	502409	150 W OHHP Sodium Vapor FL - Commercial	2.34	0.14	15		3	1
Second Year	11/07/2009	11/07/2009	11/07/2009	Result		8.12	0.49	91		9	2
Second Year	12/08/2009	12/09/2009	12/09/2009	502424	General Service, Single Phase	10.13	0.61	0		0	0
Second Year	12/08/2009	12/09/2009	12/09/2009	502436	Firm Commercial Gas Service	206.95	12.42		273	0	
Second Year	12/08/2009	12/09/2009	12/09/2009	1435011	400 W Sodium Vapor Flood Light - Comm	27.65	1.66	399		2	
Second Year	12/08/2009	12/09/2009	12/09/2009	Result		244.73	14.69	399	273	2	
Second Year	01/08/2010	01/09/2010	01/09/2010	1435011	400 W Sodium Vapor Flood Light - Comm	28.33	1.70	409		2	
Second Year	01/08/2010	01/09/2010	01/12/2010	502424	General Service, Single Phase	24.03	1.44	183		0	
Second Year	01/08/2010	01/09/2010	01/12/2010	502436	Firm Commercial Gas Service	261.84	15.71		369	0	
Second Year	01/08/2010	01/09/2010	01/12/2010	Result		285.87	17.15	183	369	0	
Second Year	01/08/2010	01/09/2010	Result			314.20	18.65	592	369	2	
Second Year	02/05/2010	02/09/2010	02/09/2010	502424	General Service, Single Phase	19.14	1.15	112		0	
Second Year	02/05/2010	02/09/2010	02/09/2010	502436	Firm Commercial Gas Service	276.52	16.59		377	0	
Second Year	02/05/2010	02/09/2010	02/09/2010	1435011	400 W Sodium Vapor Flood Light - Comm	29.12	1.75	360		2	
Second Year	02/05/2010	02/09/2010	02/09/2010	Result		324.78	19.49	472	377	2	
Second Year	Result					891.83	53.52	1,554	1,019	15	2
Result						891.83	53.52	1,554	1,019	15	2
						2,222.47	142.13	6,994	1,834	60	12

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CA	Address Line 1	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
Periods	Scheduled Billing Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF
	3203 TWIN OAK LN						
First Year	03/11/2008	1328669	General Service, Single Phase	10.26	0.00	1	0
First Year	03/11/2008	1328677	Firm Commercial Gas Service	161.27	0.00		137
First Year	03/11/2008	Result		171.53	0.00	1	137
First Year	04/10/2008	1328669	General Service, Single Phase	10.32	0.00	1	0
First Year	04/10/2008	1328677	Firm Commercial Gas Service	168.87	0.00		143
First Year	04/10/2008	Result		179.19	0.00	1	143
First Year	05/09/2008	1328669	General Service, Single Phase	10.29	0.00	1	0
First Year	05/09/2008	1328677	Firm Commercial Gas Service	134.72	0.00		101
First Year	05/09/2008	Result		145.01	0.00	1	101
First Year	06/10/2008	1328669	General Service, Single Phase	10.40	0.00	1	0
First Year	06/10/2008	1328677	Firm Commercial Gas Service	150.35	0.00		95
First Year	06/10/2008	Result		160.75	0.00	1	95
First Year	07/11/2008	1328669	General Service, Single Phase	10.60	0.00	1	0
First Year	07/11/2008	1328677	Firm Commercial Gas Service	108.36	0.00		65
First Year	07/11/2008	Result		118.96	0.00	1	65
First Year	08/11/2008	1328669	General Service, Single Phase	10.55	0.00	1	0
First Year	08/11/2008	1328677	Firm Commercial Gas Service	118.78	0.00		64
First Year	08/11/2008	Result		129.33	0.00	1	64
First Year	09/10/2008	1328669	General Service, Single Phase	10.49	0.00	1	0
First Year	09/10/2008	1328677	Firm Commercial Gas Service	102.04	0.00		45
First Year	09/10/2008	Result		112.53	0.00	1	45
First Year	10/09/2008	1328669	General Service, Single Phase	10.49	0.00	1	0
First Year	10/09/2008	1328677	Firm Commercial Gas Service	93.31	0.00		40
First Year	10/09/2008	Result		103.80	0.00	1	40
First Year	11/07/2008	1328669	General Service, Single Phase	11.68	0.00	15	0
First Year	11/07/2008	1328677	Firm Commercial Gas Service	128.66	0.00		63
First Year	11/07/2008	Result		140.34	0.00	15	63
First Year	12/09/2008	1328669	General Service, Single Phase	10.52	0.00	1	0
First Year	12/09/2008	1328677	Firm Commercial Gas Service	147.22	0.00		98
First Year	12/09/2008	Result		157.74	0.00	1	98

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CA	Address Line 1	3203 TWIN OAK LN	Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
			First Year	01/12/2009	01/12/2009	01/12/2009	1328669	General Service, Single Phase	10.52	0.00	1		0	
			First Year	01/12/2009	01/12/2009	01/12/2009	1328677	Firm Commercial Gas Service	183.83	0.00		124	0	
			First Year	01/12/2009	01/12/2009	01/12/2009	Result		194.35	0.00	1	124	0	
			First Year	02/09/2009	02/09/2009	02/09/2009	1328669	General Service, Single Phase	25.57	0.00	184		0	
			First Year	02/09/2009	02/09/2009	02/09/2009	1328677	Firm Commercial Gas Service	196.29	0.00		139	0	
			First Year	02/09/2009	02/09/2009	02/09/2009	Result		221.86	0.00	184	139	0	
			Second Year	03/09/2009	03/09/2009	03/09/2009	1328669	General Service, Single Phase	1,835.39	0.00	209	1,114	0	
			Second Year	03/09/2009	03/09/2009	03/09/2009	1328677	Firm Commercial Gas Service	10.67	0.00	1		0	
			Second Year	03/09/2009	03/09/2009	03/09/2009	Result		204.02	0.00		148	0	
			Second Year	04/07/2009	04/09/2009	04/09/2009	1328669	General Service, Single Phase	214.69	0.00	1	148	0	
			Second Year	04/07/2009	04/09/2009	04/09/2009	1328677	Firm Commercial Gas Service	10.23	0.61	0		0	
			Second Year	04/07/2009	04/09/2009	04/09/2009	Result		188.94	11.34		144	0	
			Second Year	05/07/2009	05/09/2009	05/09/2009	1328669	General Service, Single Phase	199.17	11.95	0	144	0	
			Second Year	05/07/2009	05/09/2009	05/09/2009	1328677	Firm Commercial Gas Service	10.17	0.61	0		0	
			Second Year	05/07/2009	05/09/2009	05/09/2009	Result		139.63	8.38		113	0	
			Second Year	05/07/2009	05/09/2009	05/09/2009	1328669	General Service, Single Phase	149.80	8.99	0	113	0	
			Second Year	06/09/2009	06/09/2009	06/09/2009	1328677	Firm Commercial Gas Service	10.29	0.62	1		0	
			Second Year	06/09/2009	06/09/2009	06/09/2009	Result		110.06	6.60		113	0	
			Second Year	06/09/2009	06/09/2009	06/09/2009	1328669	General Service, Single Phase	120.35	7.22	1	113	0	
			Second Year	07/09/2009	07/09/2009	07/09/2009	1328677	Firm Commercial Gas Service	10.17	0.61	0		0	
			Second Year	07/09/2009	07/09/2009	07/09/2009	Result		89.26	5.36		86	0	
			Second Year	07/09/2009	07/09/2009	07/09/2009	1328669	General Service, Single Phase	99.43	5.97	0	86	0	
			Second Year	08/07/2009	08/09/2009	08/09/2009	1328677	Firm Commercial Gas Service	10.18	0.61	1		0	
			Second Year	08/07/2009	08/09/2009	08/09/2009	Result		83.17	4.99		83	0	
			Second Year	08/07/2009	08/09/2009	08/09/2009	1328669	General Service, Single Phase	93.35	5.60	1	83	0	
			Second Year	09/08/2009	09/09/2009	09/09/2009	1328677	Firm Commercial Gas Service	10.05	0.60	0		0	
			Second Year	09/08/2009	09/09/2009	09/09/2009	Result		70.40	4.22		74	0	
			Second Year	09/08/2009	09/09/2009	09/09/2009	1328669	General Service, Single Phase	80.45	4.82	0	74	0	

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CA	Address Line 1	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles				
Periods	Scheduled Billing Date	Billing Date	MR Date	Installation Number	Rate Category	Utility Billed Dollars	Tax and Fees	KWH	CCF	Number of Lights	Number of Poles
	3203 TWIN OAK LN										
Second Year	10/07/2009	10/09/2009	10/08/2009	1328669	General Service, Single Phase	10.11	0.61	0	0	0	0
Second Year	10/07/2009	10/09/2009	10/08/2009	1328677	Firm Commercial Gas Service	71.04	4.26		75	0	0
Second Year	10/07/2009	10/09/2009	10/08/2009	Result		81.15	4.87	0	75	0	0
Second Year	11/05/2009	11/09/2009	11/06/2009	1328669	General Service, Single Phase	10.15	0.61	0	0	0	0
Second Year	11/05/2009	11/09/2009	11/06/2009	1328677	Firm Commercial Gas Service	78.32	4.70		86	0	0
Second Year	11/05/2009	11/09/2009	11/06/2009	Result		88.47	5.31	0	86	0	0
Second Year	Result					1,126.86	54.73	3	922	0	0
Second Year	Result					2,962.25	54.73	212	2,036	0	0
Second Year	12/08/2009	12/09/2009	12/09/2009	1328669	General Service, Single Phase	10.13	0.61	0	0	0	0
Second Year	12/08/2009	12/09/2009	12/09/2009	1328677	Firm Commercial Gas Service	103.93	6.24		121	0	0
Second Year	12/08/2009	12/09/2009	12/09/2009	1435010	400 W Sodium Vapor Flood Light - Comm	27.65	1.66	399		2	2
Second Year	12/08/2009	12/09/2009	12/09/2009	Result		141.71	8.51	399	121	2	2
Second Year	01/08/2010	01/09/2010	01/09/2010	1435010	400 W Sodium Vapor Flood Light - Comm	28.33	1.70	409		2	2
Second Year	01/08/2010	01/09/2010	01/12/2010	1328669	General Service, Single Phase	18.97	1.14	116		0	0
Second Year	01/08/2010	01/09/2010	01/12/2010	1328677	Firm Commercial Gas Service	135.51	8.13		173	0	0
Second Year	01/08/2010	01/09/2010	01/12/2010	Result		154.48	9.27	116	173	0	0
Second Year	01/08/2010	01/09/2010	Result			182.81	10.97	525	173	2	2
Second Year	02/05/2010	02/09/2010	02/09/2010	1328669	General Service, Single Phase	18.26	1.10	101		0	0
Second Year	02/05/2010	02/09/2010	02/09/2010	1328677	Firm Commercial Gas Service	91.97	5.52		102	0	0
Second Year	02/05/2010	02/09/2010	02/09/2010	1435010	400 W Sodium Vapor Flood Light - Comm	29.12	1.75	360		2	2
Second Year	02/05/2010	02/09/2010	02/09/2010	Result		139.35	8.37	461	102	2	2
Second Year	Result					463.87	27.85	1,385	396	6	6

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 7

Witness: Cheryl E. Bruner

Q-7. You will find these house meter accounts change very little. A serious leak, weather change, or a large vacancy change will vary a bill some but over all these accounts stay close in line. I was told over and over by several LG&E employees this was happening because of LOW ELECTRICAL USAGE. These house meters are for the heating of hot water per building and recently also outdoor lighting. I would like to know which statement by LG&E is accurate.

A-7. Although the Commission's regulations require the Company to monitor customers' usage at least once annually, in practice, LG&E monitors consumption every month. To this end, LG&E has parameters programmed into its Customer Care System (CCS) to detect unusual deviations in a customer's usage. Although the Commission's regulation does not specifically define what may constitute an "unusual deviation in the customer's consumption", the parameters in LG&E's CCS will create a billing exception on an account when there has been no usage on a device from one month to the next or when there are large variances (either up or down) from one month to another or from same period in the prior year in the customer's consumption. If the current month's usage is beyond the set parameter, a billing exception will be generated from CCS. Once a billing exception is created an audit of the account is conducted to determine what actions are required to validate the customer's usage. Not all billing exceptions are billing problems, but can be the result of weather-related swings or changes in the consumption patterns for customers. Thus, the results of the review may range from doing nothing, to re-reading the meter, to contacting the customer for additional information.

Please see response to Question No. 6.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 8

Witness: Cheryl E. Bruner

Q-8. I would also like to know "what" changes LG&E has made to reduce the number of delayed bills?

A-8. As stated in the response filed by LG&E on December 18, 2009, the Company has marked (placed on a "no usage" list) Metro Property Management Company, Inc. "house" meters for the 3100 Chinquapin Ln and 3203 Twin Oak Ln accounts to prevent the system from triggering the billing exception monthly when there is no usage. Instead these accounts will be evaluated on a yearly basis as required by Commission regulations.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 9

Witness: Cheryl E. Bruner

Q-9. Again, this is something I was told over and over each month and still had problems. What has changed the situation today?

A-9. Please see response to Question No. 8.

LOUISVILLE GAS AND ELECTRIC COMPANY

**Response to Complainant's First Data Request
Dated February 23, 2010**

Case No. 2009-00462

Question No. 10

Witness: Cheryl E. Bruner

- Q-10. It is very clear by the statement LG&E has made stating they have reduced the number of bills being delayed that this problem is not resolved. It is completely unbelievable that a customer would have to beg for a bill over and over again. It is completely absurd that your new billing system would not bill properly and promptly each month and even more absurd to change my name, address and tax identification number to bill MY accounts to a different company. That is a privacy issue also! Until April of 2009 I have never had these issues in the aprox. 25 years we have been dealing with LG&E.
- A-10. LG&E believes all billing issues have been resolved with Metro Property Management Company, Inc. Again, where certain account numbers were disclosed to another customer when bills were mailed to the incorrect address, the Company changed those account numbers as a part of the correction process.