

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

MARY CHARLOTTE SMYLY)	
)	
COMPLAINANT)	
)	
v.)	CASE NO. 2009-00364
)	
LOUISVILLE GAS AND ELECTRIC COMPANY)	
AND)	
E.ON U.S.)	
)	
DEFENDANTS)	

O R D E R

On September 3, 2009, Mary Charlotte Smyly filed with the Commission a formal complaint against Louisville Gas and Electric Company ("LG&E") and E.ON U.S. In her complaint, Ms. Smyly has submitted a copy of certain bills received from LG&E that reveal her account number, a copy of a cancelled check that shows certain information that would potentially permit a third party to access her bank account, and an electronic mail message that shows Ms. Smyly's electronic mail address. Commercial account information, banking information, and electronic mail addresses are considered confidential and exempted from disclosure under the Kentucky Open Records Act.¹

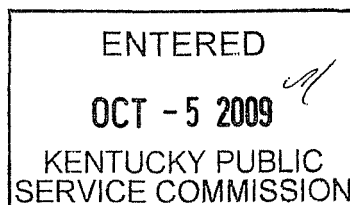
¹ Ky. OAG 04-ORD-010 (Jan. 14, 2004); Ky. OAG 79-275 (Mar. 27, 1979).

Accordingly, the Commission, on its own motion, HEREBY ORDERS that:


1. Those portions of Ms. Smyly's complaint that reveal her LG&E account number, banking account information, and electronic mail address shall be afforded confidential treatment.

2. The Executive Director shall remove from the public records the attachments to Ms. Smyly's complaint that that reveal her LG&E account number, banking account information, and electronic mail address and shall substitute a copy in which such information has been redacted.

By the Commission



ATTEST:



Executive Director

Lonnie E Bellar
Vice President - State Regulation
Louisville Gas and Electric Company
220 W. Main Street
P. O. Box 32010
Louisville, KY 40202

Mary Charlotte Smyly
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