COMMONWEALTH OF KENTUCKY BEFORE THE PUBLIC SERVICE COMMISSION

In the	Matter of:			
	W. H. CHAPMAN			0.40=.110
		COMPLAINANT)	CASE NO. 2009-00312
	V.)	
	E.ON/LG&E)	
		DEFENDANT)	

ORDER TO SATISFY OR ANSWER

E.ON/LG&E ("E.ON") is hereby notified that it has been named as defendant in a formal complaint filed on July 22, 2009, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, E.ON is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days of the date of service of this Order.

Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

By the Commission

ENTERED

SEP 2 8 2009

KENTUCKY PUBLIC SERVICE COMMISSION

ATTEST

Execultive Director

2009-00312

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:	RECEIVED
WH CHAPMAN) JUL 2 2 2009
(Your Full Name) COMPLAINANT) PUBLIC SERVICE) COMMISSION
VS. EON/LG&E))
(Name of Utility) DEFENDANT)
The complaint of (Your Full Name)	respectfully shows:
(a) WH CHAPMAN (Your Full Name) PO BOX 314 HAPPODS (Your Address)	CREEK KY 40027
(b) E.ON/LG&E POBOX 32010 220 W. MAIN ST COUISI (Address of Utility)	JILLE, Ry, 40203
(Describe here, attaching additional structure change being applied use charge 15 too Short of a the specific act, fully and clearly, or to be extended to bourteen (I this late charge will he and basis for the complaint) on a fixed in come, most. Ma	d to the total energy to the frame of needs acts that are the reason of days. If he poor delderly; any live paycheck to
paycheck and receive their i	whome checks too late
to get a payment to LG&E/EO Continued on Next Page	in in the mail before
the late fee charge is appli Even if the payment was	red. This can be true mailed by the due date.

(Name and address of attorney, if any)

Lonnie E Bellar Vice President - State Regulation Louisville Gas and Electric Company 220 W. Main Street P. O. Box 32010 Louisville, KY 40202

WH Chapman P.O. Box 314 Harrods Creek, KY 40027