

PSC
PO, Box 615
FRANKFORT KY 40602

RECEIVED JUN 15 2009
PUBLIC SERVICE COMMISSION
JUNE 13
2009-00174
2009-00175

THANK YOU FOR INVITING PUBLIC
FEED BACK INTO THE STORM
DAMAGE RATE INCREASES SOUGHT BY
LORE AND KU.

I REALIZE THE DAMAGE WAS WIDE
SPREAD FROM BOTH THE WIND STORM
IN SEPTEMBER AND THE ICE STORM
IN JANUARY.

IN SEPT WE WERE WITHOUT POWER
ON SEPT 14, 15, 16, 17, 18, 19, 20, 21 FOR A
TOTAL OF 8 DAYS AND 8 HRS.
AND IN JAN AND FEB WE WERE
WITHOUT POWER ON JAN 27, 28, 29, 30, 31
FEB 1, 2 FOR A TOTAL OF 7 AND 1/2
DAYS.

WE NEVER ONCE SAW ANY LORE
TRUCKS IN OUR AREA (LYNDON, KY.)
IN BOTH INSTANCES.

THE CREWS THAT EVENTUALLY
RESTORED OUR POWER WERE FROM
OUT OF TOWN. THEY WERE CARING,
COURTEOUS PEOPLE.

ALTHOUGH OUR PHONE CONTINUED
TO WORK WE COULD NOT GET A CALL
THRU TO LORE. SEEMS LIKE IT TOOK
THEM A VERY LONG TIME BEFORE
DECIDING WHAT TO DO.

THE BURDEN NOW LOOKS LIKE IT
WILL FALL ON THE SHOULDERS OF
PEOPLE WHO CAN LEAST AFFORD IT
IN THESE TROUBLED ECONOMIC
TIMES. ITS MY OPINION THAT LORE
AND KU SHOULD TIGHTEN THEIR
BELTS A LITTLE BIT ALSO.

I DO NOT KNOW IF LG&S AND KU
ARE RECEIVING ANY FEDERAL
STIMULUS FUNDS FOR THE REPAIRS
BUT IF THEY ARE THIS SEEMS
LIKE A SIGNIFICANT FEE FOR A VERY
LONG TIME TO HAVE TO PAY

I THINK THEY NEED TO IMPROVE
ON HOW THEY REACT TO THESE
SITUATIONS IN A MORE TIMELY
MANNER.

AND NOW ON TOP OF ALL THIS
THEY HAVE CHANGED THEIR BILLING
SYSTEM, GIVING CUSTOMERS LESS
TIME TO PAY BEFORE ADDING
LARGE LATE FEES

AGAIN THANKS FOR GIVING US
THE SENIOR CITIZENS ON LIMITED
FIXED INCOME A CHANCE TO EXPRESS
OUR VIEWS, IT IS NOT OFTEN WE
GET TO DO SO IN THESE MATTERS

RESPECTFULLY,

JAMES FAN BRINGTON
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