

Danny Smith

RECEIVED

FEB 18 2009

PUBLIC SERVICE
COMMISSION

JS



NCB Realtors
312 Lake Street
Fulton, Kentucky 42041
Phone (270) 472-0555 Fax (270) 472-1768
Email Address: ncbr@bellsouth.net

2009-00085

Fax Cover Sheet

Date: 2-18-09

To: *KY Public Service Commission*

FAX: *502 564-3460*

1 of 5 pages

Cover Message *Complaint & Request*

Please deliver to the above as soon as possible!

Formal Complaint Form

COMMONWEALTH OF KENTUCKY

BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Robert Ward Bushart, II
(Your Full Name)

COMPLAINANT

VS.

AT&T
(Name of Utility)

DEFENDANT

COMPLAINT

The complaint of Robert Ward Bushart, II respectfully shows:
(Your Full Name)

(a) Robert Ward Bushart, II
(Your Full Name)

5645 Country Club Rd, South Fulton, TN
(Your Address)

(b) AT&T
(Name of Utility)

(Address of Utility)

(c) That: Cell service is sporadic at best. I am often
(Describe here, attaching additional sheets if necessary,
unable to make or receive calls. I often receive
the specific act, fully and clearly, or facts that are the reason
voice mail which is 3 or 4 days old. My
and basis for the complaint.)
internet service is out on an average

Continued on Next Page

Formal Complaint

Robert Ward Bushart, II vs. AT&T

Page 2 of 2

of 3 days each month. Complaints to your
company are ignored.

Wherefore, complainant asks that your service be
(Specifically state the relief desired.)

commensurate with the statement I receive
each month. In 2008, I estimate that
I was without cell & internet service
for 30 days. I request a refund of \$20000
& correction of the problem.

Dated at Fulton, Kentucky, this 18th day
(Your City)

of February, 2009
(Month)

Robert W. Burchett
(Your Signature)

(Name and address of attorney, if any)