

Subject: Formal Complaint Form
COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

98
RECEIVED
MAR 27 2009
PUBLIC SERVICE
COMMISSION

In the matter of:

Kimberly Dawn Jackson)
(Your Full Name))

COMPLAINANT)

VS.)

AT&T Cellular - Wireless)
(Name of Utility))

DEFENDANT)

2009-70

COMPLAINT

The complaint of Kimberly Dawn Jackson respectfully shows:
(Your Full Name)

(a) Kimberly Dawn Jackson
(Your Full Name)

1011 W. State Line, S Fulton Tn 38257
(Your Address)

(b) AT&T Wireless
(Name of Utility)

(Address of Utility)

(c) That: AT&T does not have sufficient
(Describe here, attaching additional sheets if necessary,

tower capabilities in our area,
the specific act, fully and clearly, or facts that are the reason
resulting in poor call quality. In
and basis for the complaint.)

addition, they don't have back up

Continued on Next Page

Formal Complaint

Kimberly Dawn Jackson vs. AT&T Wireless

Page 2 of 2

Systems in place for emergency situations such as our recent ice storm.

Wherefore, complainant asks AT&T to upgrade
(Specifically state the relief desired.)

and improve the tower services in our area. If our call quality cannot be improved we should have our rates lowered. (We experience numerous dropped calls - DAILY!)

Dated at Fulton, Kentucky, this 14th day
(Your City)

of Mar, 2009
(Month)

Kimberly Jackson
(Your Signature)