COMMONWEALTH OF KENTUCKY



BEFORE THE PUBLIC SERVICE COMMISSION

MAR 0 5 2009
PUBLIC SERVICE

In the Matter of:		COMMISSION
TERA BLUE, INC)	
COMPLAINT)	
V.)	CASE NO. 2009-00058
WINDSTREAM KENTUCKY EAST, LLC.)	2007-00030
DEFENDENT)	
)	

ANSWER BY WINDSTREAM KENTUCKY EAST, LLC

Windstream Kentucky East, LLC ("Windstream") submits the following Answer in response to the Formal Complaint ("Complaint") filed by Tera Blue, Inc. ("Tera Blue") on February 9, 2009.

- 1. Tera Blue is incorrect that the only amounts in dispute are short-paid amounts. In support, Windstream provides the attached Excel file with Tera Blue's account history (Exhibit 1). As evidenced by Exhibit 1, Tera Blue has a history of failing to pay its invoices in a timely manner, and the complaint appears to be a continued attempt to avoid disconnection for untimely payment. Also attached collectively as Exhibit 2 are documents reflecting Tera Blue's failure to pay or dispute invoices in accordance with the parties' interconnection agreement and Windstream's applicable tariff.
- 2. For the year 2008, Tera Blue's accounts were past due on five (5) separate occasions. Attached are copies of the Final Notices of Service Embargo and Disconnection

Notices provided to Tera Blue by Windstream since September 2007. These notices were provided to Tera Blue via certified mail.

- 3. As a result of Tera Blue's poor payment history, Windstream imposed an increase in Tera Blue's security deposit as permitted in Section 8.1.4 of its Interconnection Agreement. Requirements for security deposits, like that being imposed in this instance by Windstream, are commercially standard and reasonable and appropriate in situations of chronic poor payment histories. Windstream's applicable tariff and the parties' interconnection agreement provide for Windstream's retention of the \$3,500 security deposit as well as Windstream's right to assess an additional security deposit if appropriate.
- 4. Tera Blue's offer that it "will pay all future amounts on time, shorting payment for any pending credits due" is appreciated, but until a proper payment pattern is realized, the deposit is appropriate. Additionally, bona fide disputes and payments must be made in accordance with the applicable tariff and interconnection agreement.
- 5. Tera Blue's account is not current as of March 3, 2009. Payment for invoice number 0834007902 was submitted after the due date, and the account was assessed a late payment charge in the amount of \$3.11. These charges remain outstanding.
- 6. Tera blue's complaint is unsupported by the facts, and until Tera Blue, as the party bearing the burden of proof in this matter, can set forth facts to support its complaint, the matter should be held in abeyance or denied with leave to refile.
- 7. Windstream denies all allegations set forth in the Complaint unless specifically admitted herein.
 - 8. Windstream reserves the right to plead further in this matter as may be necessary.

WHEREFORE, Windstream requests that the Commission issue an order denying the relief requested in the Complaint and granting all other necessary and proper relief to which Windstream may be entitled.

Respectfully Submitted,

Mark R. Overstreet

STITES & HARBISON PLLC

421 West Main Street

P.O. Box 634

Frankfort, Kentucky 40602-0634

(502) 223-3477

COUNSEL FOR WINDSTREAM KENTUCKY EAST,

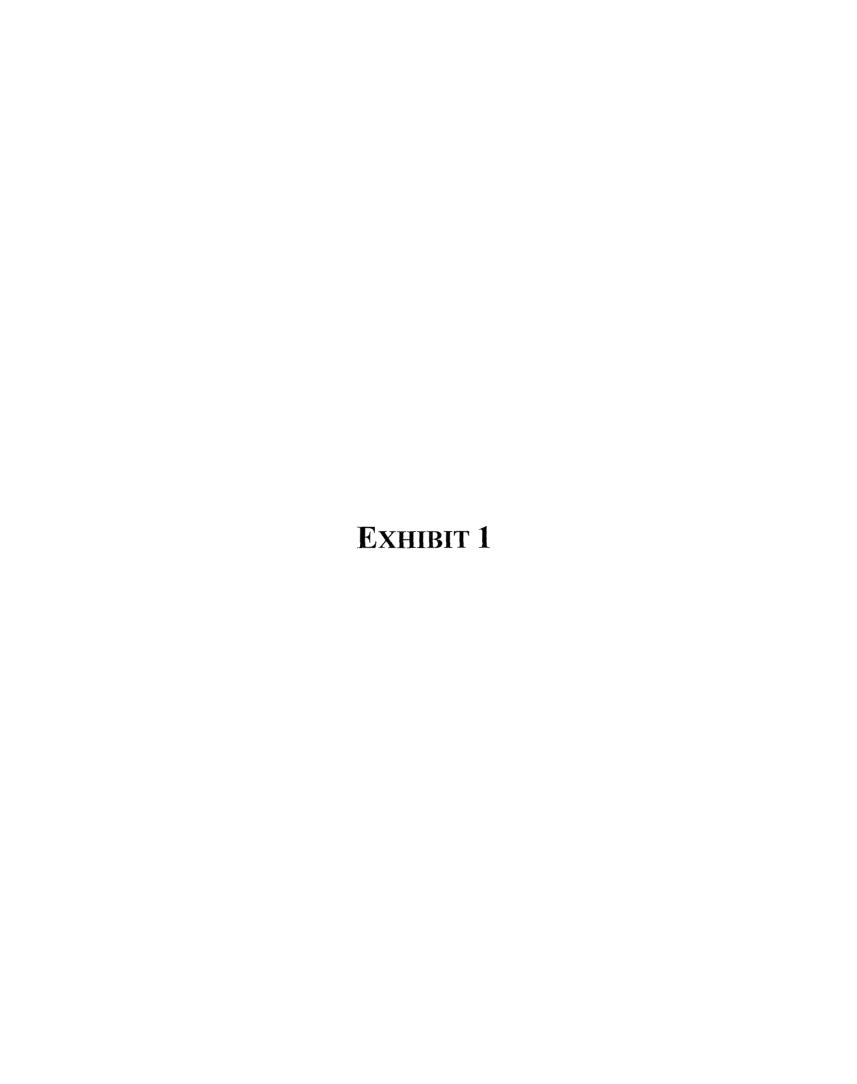
LLC

CERTIFICATE OF SERVICE

I hereby certify that a copy of the foregoing was served by United States First Class Mail, postage prepaid, and e-mail transmission on this 5th day of March, 2009 upon:

Sondra Oliver 304 Winterberry Drive Winchester, Kentucky 40391

Mark R. Overstreet



BillCycleDate	Region		Carrier Name	InvNmbr	SumOfCurrent	_30_Day	60_Day	90_Day	120_Day	LPC	Claimed
0709	092	219	TERABLUE	0721778084	0	1762.31	0.00	0.00	0.00	0.00	0.00
0709	092	219	TERABLUE	0721778133	0	2091.00	0.00	0.00	0.00	0.00	0.00
0709	092	219	TERABLUE	0724879894	651.48	0.00	0.00	0.00	0.00	0.00	0.00
0709	092	219	TERABLUE	0724879943	2091	0.00	0.00	0.00	0.00	0.00	0.00
0710	092	219	TERABLUE	0721778084	0	0.00	1762.31	0.00	0.00	8.71	0.00
0710	092	219	TERABLUE	0721778133	0	0.00	2091.00	0.00	0.00	10.33	0.00
0710	092	219	TERABLUE	0724879894	0	651.48	0.00	0.00	0.00	0.00	0.00
0710	092	219	TERABLUE	0724879943	0	2091.00	0.00	0.00	0.00	0.00	0.00
0710	092	219	TERABLUE	0727881712	385.57	0.00	0.00	0.00	0.00	0.00	0.00
0710	092	219	TERABLUE	0727881761	2091	0.00	0.00	0.00	0.00	0.00	0.00
0711	092	219	TERABLUE	0721778084	0	0.00	0.00	385.57	0.00	16.62	0.00
0711	092	219	TERABLUE	0721778133	0	0.00	0.00	2091.00	0.00	21.06	0.00
0711	092	219	TERABLUE	0724879894	0	0.00	0.00	0.00	0.00	2.79	0.00
0711	092	219	TERABLUE	0724879943	0	0.00	0.00	0.00	0.00	8.96	0.00
0711	092	219	TERABLUE	0730983542	385.57	0.00	0.00	0.00	0.00	0.00	0.00
0711	092	219	TERABLUE	0730983591	2091	0.00	0.00	0.00	0.00	0.00	0.00
0712	092	219	TERABLUE	0721778084	0	0.00	0.00	0.00	385.57	18.61	0.00
0712	092	219	TERABLUE	0721778133	0	0.00	0.00	0.00	2091.00	31.50	0.00
0712	092	219	TERABLUE	0724879894	0	0.00	0.00	0.00	0.00	2.80	0.00
0712	092	219	TERABLUE	0724879943	0	0.00	0.00	0.00	0.00	9.00	0.00
0712	092	219	TERABLUE	0730983542	0	385.57	0.00	0.00	0.00	0.00	0.00
0712	092	219	TERABLUE	0730983591	0	2091.00	0.00	0.00	0.00	0.00	0.00
0712	092	219	TERABLUE	0733985382	385.57	0.00	0.00	0.00	0.00	0.00	0.00
0712	092	219	TERABLUE	0733985431	2091	0.00	0.00	0.00	0.00	0.00	0.00
0801	092	219	TERABLUE	0721778084	0	0.00	0.00	0.00	243.84	20.28	0.00
0801	092	219	TERABLUE	0721778133	0	0.00	0.00	0.00	2091.00	42.34	0.00
0801	092	219	TERABLUE	0724879894	0	0.00	0.00	0.00	0.00	2.81	0.00
0801	092	219	TERABLUE	0724879943	0	0.00	0.00	0.00	0.00	9.05	0.00
0801	092	219	TERABLUE	0730983542	0	0.00	385.57	0.00	0.00	1.97	0.00
0801	092	219	TERABLUE	0730983591	0	0.00	2091.00	0.00	0.00	10.68	0.00
0801	092	219	TERABLUE	0733985382	0	385.57	0.00	0.00	0.00	0.00	0.00
0801	092	219	TERABLUE	0733985431	0	2091.00	0.00	0.00	0.00	0.00	0.00
0801	092	219	TERABLUE	0800586683	1129.01	0.00	0.00	0.00	0.00	0.00	0.00
0801	092	219	TERABLUE	0800587231	1291.91	0.00	0.00	0.00	0.00	0.00	0.00
0801	092	219	TERABLUE	0800587280	2091	0.00	0.00	0.00	0.00	0.00	0.00
0802	092	219	TERABLUE	0721778084	0	0.00	0.00	0.00	243.84	21.63	0.00
0802	092	219	TERABLUE	0721778133	0	0.00	0.00	0.00	2091.00	53.23	0.00
0802	092	219	TERABLUE	0724879894	0	0.00	0.00	0.00	0.00	2.82	0.00
0802	092	219	TERABLUE	0724879943	0	0.00	0.00	0.00	0.00	9.10	0.00
0802	092	219	TERABLUE	0730983542	0	0.00	0.00	385.57	0.00	3.95	0.00
0802	092	219	TERABLUE	0730983591	0	0.00	0.00	2091.00	0.00	21.41	0.00

0802	092	219	TERABLUE	0733985382	0	0.00	385.57	0.00	0.00	1.97	0.00
0802	092	219	TERABLUE	0733985431	0	0.00	2091.00	0.00	0.00	10.68	0.00
0802	092	219	TERABLUE	0800586683	0	1129.01	0.00	0.00	0.00	0.00	0.00
0802	092	219	TERABLUE	0800587231	0	1291.91	0.00	0.00	0.00	0.00	0.00
0802	092	219	TERABLUE	0800587280	0	2091.00	0.00	0.00	0.00	0.00	0.00
0802	092	219	TERABLUE	0803688532	5545.98	0.00	0.00	0.00	0.00	0.00	0.00
0802	092	219	TERABLUE	0803689082	559.08	0.00	0.00	0.00	0.00	0.00	0.00
0802	092	219	TERABLUE	0803689131	2091	0.00	0.00	0.00	0.00	0.00	0.00
0803	092	219	TERABLUE	0721778084	0	0.00	0.00	0.00	243.84	22.90	0.00
0803	092	219	TERABLUE	0724879894	0	0.00	0.00	0.00	0.00	2.83	0.00
0803	092	219	TERABLUE	0730983542	0	0.00	0.00	0.00	385.57	5.81	0.00
0803	092	219	TERABLUE	0733985382	0	0.00	0.00	385.57	0.00	3.82	0.00
0803	092	219	TERABLUE	0800586683	0	0.00	1129.01	0.00	0.00	5.38	0.00
0803	092	219	TERABLUE	0800587231	0	0.00	1291.91	0.00	0.00	6.17	0.00
0803	092	219	TERABLUE	0803688532	0	5545.98	0.00	0.00	0.00	0.00	0.00
0803	092	219	TERABLUE	0803689082	0	559.08	0.00	0.00	0.00	0.00	0.00
0803	092	219	TERABLUE	0803689131	0	-1337.61	0.00	0.00	0.00	0.00	0.00
0803	092	219	TERABLUE	0806590385	2295.53	0.00	0.00	0.00	0.00	0.00	0.00
0803	092	219	TERABLUE	0806590937	764.63	0.00	0.00	0.00	0.00	0.00	0.00
0803	092	219	TERABLUE	0806590987	2091	0.00	0.00	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0803688532	0	0.00	4178.03	0.00	0.00	27.79	0.00
0804	092	219	TERABLUE	0803689131	0	0.00	2098.32	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0806590385	0	2295.53	0.00	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0806590937	0	764.63	0.00	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0806590987	0	-7.32	0.00	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0809692245	2731.04	0.00	0.00	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0809692798	597.63	0.00	0.00	0.00	0.00	0.00	0.00
0804	092	219	TERABLUE	0809692848	2091	0.00	0.00	0.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0803688532	0	0.00	0.00	4178.03	0.00	27.79	0.00
0805	092	219	TERABLUE	0803689131	0	0.00	0.00	2091.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0806590385	0	0.00	2295.53	0.00	0.00	11.31	0.00
0805	092	219	TERABLUE	0806590937	0	0.00	764.63	0.00	0.00	3.78	0.00
0805	092	219	TERABLUE	0809692245	0	2731.04	0.00	0.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0809692798	0	597.63	0.00	0.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0809692848	0	2091.00	0.00	0.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0812694108	2178.04	0.00	0.00	0.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0812694662	597.63	0.00	0.00	0.00	0.00	0.00	0.00
0805	092	219	TERABLUE	0812694712	2091	0.00	0.00	0.00	0.00	0.00	0.00
0806	092	219	TERABLUE	0803689131	0	0.00	0.00	0.00	-7.32	0.00	0.00
0806	092	219	TERABLUE	0806590385	0	0.00	0.00	2295.53	0.00	23.00	0.00
0806	092	219	TERABLUE	0806590937	0	0.00	0.00	764.63	0.00	7.70	0.00
0806	092	219	TERABLUE	0809692245	0	0.00	2731.04	0.00	0.00	13.91	0.00

0806	092	219	TERABLUE	0809692798	0	0.00	597.63	0.00	0.00	3.05	0.00
0806	092	219	TERABLUE	0809692848	0	0.00	2091.00	0.00	0.00	10.68	0.00
0806	092	219	TERABLUE	0812694108	0	2178.04	0.00	0.00	0.00	0.00	0.00
0806	092	219	TERABLUE	0812694662	0	597.63	0.00	0.00	0.00	0.00	0.00
0806	092	219	TERABLUE	0812694712	0	2091.00	0.00	0.00	0.00	0.00	0.00
0806	092	219	TERABLUE	0815795976	2226.12	0.00	0.00	0.00	0.00	0.00	0.00
0806	092	219	TERABLUE	0815796530	625.95	0.00	0.00	0.00	0.00	0.00	0.00
0806	092	219	TERABLUE	0815796580	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0807	092	219	TERABLUE	0803689131	0	0.00	0.00	0.00	-7.32	0.00	0.00
0807	092	219	TERABLUE	0806590385	0	0.00	0.00	0.00	0.00	15.84	0.00
0807	092	219	TERABLUE	0806590937	0	0.00	0.00	0.00	0.00	5.34	0.00
0807	092	219	TERABLUE	0809692245	0	0.00	0.00	2731.04	0.00	27.37	0.00
0807	092	219	TERABLUE	0809692798	0	0.00	0.00	597.63	0.00	6.02	0.00
0807	092	219	TERABLUE	0809692848	0	0.00	0.00	2091.00	0.00	21.06	0.00
0807	092	219	TERABLUE	0812694108	0	0.00	2178.04	0.00	0.00	10.74	0.00
0807	092	219	TERABLUE	0812694662	0	0.00	597.63	0.00	0.00	2.95	0.00
0807	092	219	TERABLUE	0812694712	0	0.00	2091.00	0.00	0.00	10.33	0.00
0807	092	219	TERABLUE	0815795976	0	2226.12	0.00	0.00	0.00	0.00	0.00
0807	092	219	TERABLUE	0815796530	0	625.95	0.00	0.00	0.00	0.00	0.00
0807	092	219	TERABLUE	0815796580	0	2091.88	0.00	0.00	0.00	0.00	0.00
0807	092	219	TERABLUE	0818797847	1621.29	0.00	0.00	0.00	0.00	0.00	0.00
0807	092	219	TERABLUE	0818798402	776.83	0.00	0.00	0.00	0.00	0.00	0.00
0807	092	219	TERABLUE	0818798452	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0808	092	219	TERABLUE	0803689131	0	0.00	0.00	0.00	-7.32	0.00	0.00
0808	092	219	TERABLUE	0806590385	0	0.00	0.00	0.00	0.00	4.15	0.00
0808	092	219	TERABLUE	0806590937	0	0.00	0.00	0.00	0.00	1.42	0.00
0808	092	219	TERABLUE	0809692245	0	0.00	0.00	0.00	0.00	13.46	0.00
0808	092	219	TERABLUE	0809692798	0	0.00	0.00	0.00	0.00	2.97	0.00
0808	092	219	TERABLUE	0809692848	0	0.00	0.00	0.00	0.00	10.38	0.00
0808	092	219	TERABLUE	0812694108	0	0.00	0.00	2178.04	0.00	10.74	0.00
0808	092	219	TERABLUE	0812694662	0	0.00	0.00	597.63	0.00	2.95	0.00
0808	092	219	TERABLUE	0812694712	0	0.00	0.00	2091.00	0.00	10.33	0.00
0808	092	219	TERABLUE	0815795976	0	0.00	2226.12	0.00	0.00	11.34	0.00
0808	092	219	TERABLUE	0815796530	0	0.00	625.95	0.00	0.00	3.20	0.00
0808	092	219	TERABLUE	0815796580	0	0.00	2091.88	0.00	0.00	10.68	0.00
0808	092	219	TERABLUE	0818797847	0	1621.29	0.00	0.00	0.00	0.00	0.00
0808	092	219	TERABLUE	0818798402	0	776.83	0.00	0.00	0.00	0.00	0.00
0808	092	219	TERABLUE	0818798452	0	2091.88	0.00	0.00	0.00	0.00	0.00
0808	092	219	TERABLUE	0821800280	744.71	0.00	0.00	0.00	0.00	0.00	0.00
0808	092	219	TERABLUE	0821800330	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0808	092	219	TERABLUE	0821899723	1707.66	0.00	0.00	0.00	0.00	0.00	0.00
0809	092	219	TERABLUE	0815795976	0	0.00	0.00	2226.12	0.00	22.68	0.00
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0809	092	219	TERABLUE	0815796530	0	0.00	0.00	625.95	0.00	6.41	0.00
0809	092	219	TERABLUE	0815796580	0	0.00	0.00	2091.88	0.00	21.42	0.00
0809	092	219	TERABLUE	0818797847	0	0.00	1621.29	0.00	0.00	8.26	0.00
0809	092	219	TERABLUE	0818798402	0	0.00	776.83	0.00	0.00	3.97	0.00
0809	092	219	TERABLUE	0818798452	0	0.00	2091.88	0.00	0.00	10.68	0.00
0809	092	219	TERABLUE	0821800280	0	744.71	0.00	0.00	0.00	0.00	0.00
0809	092	219	TERABLUE	0821800330	0	2091.88	0.00	0.00	0.00	0.00	0.00
0809	092	219	TERABLUE	0821899723	0	1707.66	0.00	0.00	0.00	0.00	0.00
0809	092	219	TERABLUE	0824901605	1707.66	0.00	0.00	0.00	0.00	0.00	0.00
0809	092	219	TERABLUE	0824902162	737.05	0.00	0.00	0.00	0.00	0.00	0.00
0809	092	219	TERABLUE	0824902212	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0810	092	219	TERABLUE	0815795976	0	0.00	0.00	0.00	0.00	7.32	0.00
0810	092	219	TERABLUE	0815796530	0	0.00	0.00	0.00	0.00	2.08	0.00
0810	092	219	TERABLUE	0815796580	0	0.00	0.00	0.00	0.00	6.97	0.00
0810	092	219	TERABLUE	0827903492	1707.66	0.00	0.00	0.00	0.00	0.00	0.00
0810	092	219	TERABLUE	0827904050	655.47	0.00	0.00	0.00	0.00	0.00	0.00
0810	092	219	TERABLUE	0827904100	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0811	092	219	TERABLUE	0815795976	0	0.00	0.00	0.00	0.00	7.32	0.00
0811	092	219	TERABLUE	0815796530	0	0.00	0.00	0.00	0.00	2.09	0.00
0811	092	219	TERABLUE	0815796580	0	0.00	0.00	0.00	0.00	7.01	0.00
0811	092	219	TERABLUE	0827903492	0	1707.66	0.00	0.00	0.00	0.00	0.00
0811	092	219	TERABLUE	0827904050	0	655.47	0.00	0.00	0.00	0.00	0.00
0811	092	219	TERABLUE	0827904100	0	2091.88	0.00	0.00	0.00	0.00	0.00
0811	092	219	TERABLUE	0831005387	1707.66	0.00	0.00	0.00	0.00	0.00	0.00
0811	092	219	TERABLUE	0831005946	655.47	0.00	0.00	0.00	0.00	0.00	0.00
0811	092	219	TERABLUE	0831005996	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0812	092	219	TERABLUE	0815795976	0	0.00	0.00	0.00	0.00	7.32	0.00
0812	092	219	TERABLUE	0815796530	0	0.00	0.00	0.00	0.00	2.10	0.00
0812	092	219	TERABLUE	0815796580	0	0.00	0.00	0.00	0.00	7.04	0.00
0812	092	219	TERABLUE	0827903492	0	0.00	1707.66	0.00	0.00	8.42	0.00
0812	092	219	TERABLUE	0827904050	0	0.00	655.47	0.00	0.00	3.24	0.00
0812	092	219	TERABLUE	0827904100	0	0.00	2091.88	0.00	0.00	10.34	0.00
0812	092	219	TERABLUE	0831005387	0	1707.66	0.00	0.00	0.00	0.00	0.00
0812	092	219	TERABLUE	0831005946	0	655.47	0.00	0.00	0.00	0.00	0.00
0812	092	219	TERABLUE	0831005996	0	2091.88	0.00	0.00	0.00	0.00	0.00
0812	092	219	TERABLUE	0834007293	1707.66	0.00	0.00	0.00	0.00	0.00	0.00
0812	092	219	TERABLUE	0834007852	655.47	0.00	0.00	0.00	0.00	0.00	0.00
0812	092	219	TERABLUE	0834007902	2091.88	0.00	0.00	0.00	0.00	0.00	0.00
0901	092	219	TERABLUE	0827903492	0	0.00	0.00	1707.66	0.00	ha are a consequence and are	0.00
0901	092	219	TERABLUE	0827904050	0	0.00	0.00	655.47	0.00	6.60	0.00
0901	092	219	TERABLUE	0827904100	0	0.00	0.00	2091.88	an arrama an a an a arrama assa an arrama an arrama an arrama an arrama an arrama an arrama arrama arrama arram	21.07	0.00
0901	092	219	TERABLUE	0831005387	0	0.00	1707.66	0.00	0.00	8.70	0.00

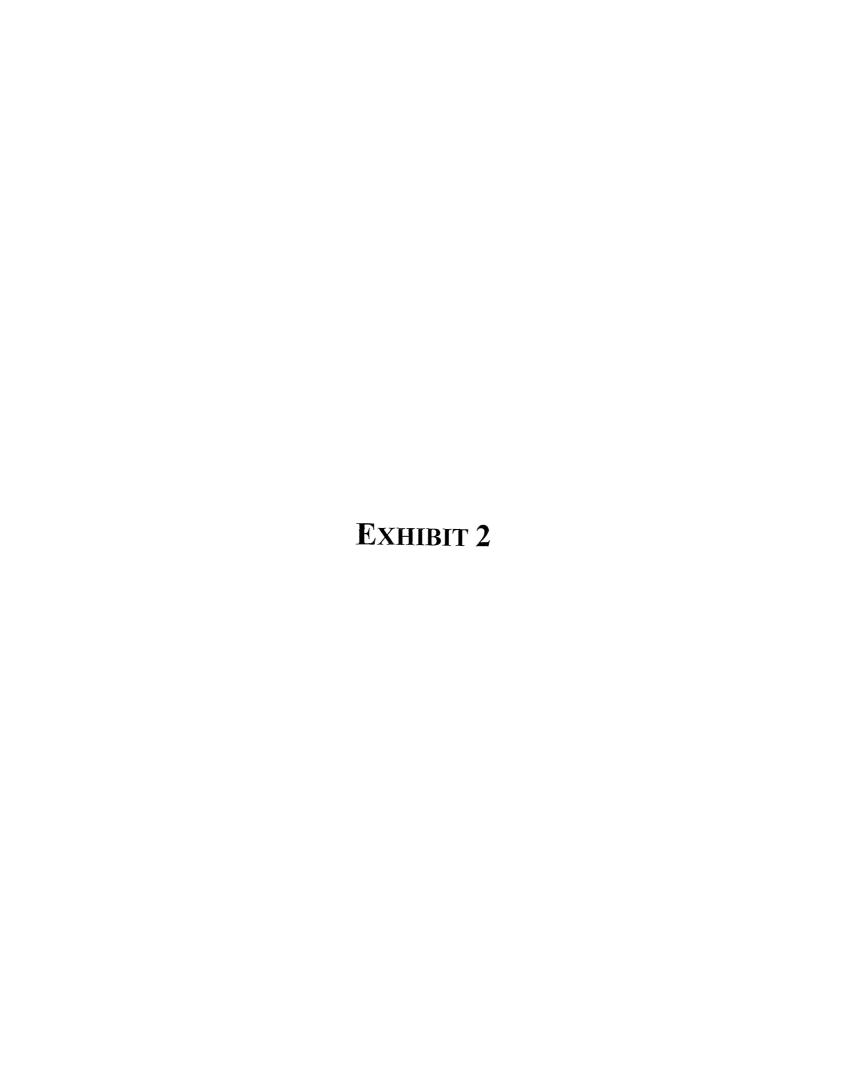
0004	.000	240	TEDADLUE	0004005040	. 0	0.00	OFF 477		- 0.00	0.05	
0901	092	219	TERABLUE	0831005946	0	0.00	655.47	0.00	0.00	3.35	0.00
0901	092	219	TERABLUE	0831005996	0	0.00	2091.88	0.00	0.00	10.68	0.00
0901	092	219	TERABLUE	0834007293	0	1707.66	0.00	0.00	0.00	0.00	0.00
0901	092	219	TERABLUE	0834007852	0	655.47	0.00	0.00	0.00	0.00	0.00
0901	092	219	TERABLUE	0834007902	0	2091.88	0.00	0.00	0.00	0.00	0.00
0901	092	219	TERABLUE	0900509202	-1620.26	0.00	0.00	0.00	0.00	0.00	0.00
0901	092	219	TERABLUE	0900509761	727.41	0.00	0.00	0.00	0.00	0.00	0.00
0901	092	219	TERABLUE	0900509811	2083.12	0.00	0.00	0.00	0.00	0.00	0.00
0902	092	219	TERABLUE	0834007902	0	0.00	0.00	0.00	0.00	3.11	0.00
0902	092	219	TERABLUE	0903611116	7493.42	0.00	0.00	0.00	0.00	0.00	0.00
0902	092	219	TERABLUE	0903611676	655.47	0.00	0.00	0.00	0.00	0.00	0.00
0902	092	219	TERABLUE	0903611726	2039.31	0.00	0.00	0.00	0.00	0.00	0.00

	BillCycleDate												
Data	0709	0710	0711	0712	0801	0802	0803	0804	0805	0806	0007		
Sum of 30_Day	\$3,853.31	\$2,742.48	\$0.00	\$2,476.57	\$2,476,57						0807	0808	0809
Sum of 60_Day	\$0.00	\$3,853.31	\$0.00		\$2,476.57	, ,, , , , , , , , , , ,			,	.,	\$4,943.95	+ 1, 100100	\$4,544.25
Sum of 90_Day	\$0.00	\$0.00		\$0.00	\$0.00	+-(+	,	,	+0,0.07	\$4,866.67	\$4,943.95	\$4,490.00
Sum of 120 Day	\$0.00	\$0.00	\$0.00			7-, 5.5.	\$385.57	\$0.00	\$6,269.03	\$3,060.16	\$5,419.67	\$4,866.67	\$4,943.95
	40.00	Ψ0.00	Ψ0.00	\$2,476.57	\$2,334.84	\$2,334.84	\$629.41	\$0.00	\$0.00	-\$7.32	-\$7.32	-\$7.32	\$0.00

Amt Past Due \$3,853.31 \$6,595.79 \$2,476.57 \$4,953.14 \$7,287.98 \$11,799.90 \$8,203.35 \$9,329.19 \$14,748.86 \$13,339.18 \$15,222.97 \$14,293.30 \$13,978.20

0810	0811	0812	0901	0902	Grand Total
\$0.00	\$4,455.01	\$4,455.01	\$4,455.01	\$0.00	\$61,510.71
\$0.00	\$0.00	\$4,455.01	\$4,455.01	\$0.00	\$49,194.19
\$0.00	\$0.00	\$0.00	\$4,455.01	\$0.00	\$34,353.20
\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$7,753.70

\$0.00 \$4,455.01 \$8,910.02 \$13,365.03 \$0.00



Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

March 26, 2007

TERABLUE

167 WEST MAIN ST, STE 910

ATTN: JAMES RISNER ATTN: JAMES RISNER

LEXINGTON, KY 40515

Account

3110

REMITTANCE ADDRESS

Send Check to:

ACH Payments: RTN #: 111 000 012

Windstream Communications Acct #: 375 093 6049

email payment detail to:

c/o Bank of America, N.A. P. O. Box 60549

WCI.CABS@windstream.com

FINAL NOTICE OF SERVICE
EMBARGO / PIC BLOCK / DISCONNECTION

IN ACCORDANCE WITH THE APPLICABLE TARIFF OR CONTRACT, WINDSTREAM IS HEREBY PROVIDING YOU 30-DAY NOTIFICATION THAT SERVICE EMBARGO (including PIC block) AND/OR DISCONNECTION PROCEDURES HAVE BEEN INITIATED ON YOUR DELINQUENT ACCOUNTS. IN THE EVENT THAT PIC BLOCK OR DISCONNECT OCCURS, IT MAY TAKE UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

We do not want to lose your business, therefore please contact Jeff Wakelyn immediately at 1-501-748-6598 to make appropriate arrangements to avoid embargo, PIC block and/or disconnection.

BILLING ACCOUNT NUMBER (BAN):

INVOICE NUMBER

INVOICE DATE

INVOICE DUE DATE **AMOUNT DUE***

219SPTBUNE

0703667581

02/05/07

03/07/07

\$107.11 **\$107.11**

TOTAL AMOUNT DUE:

Total Due for this BAN:

\$107.11

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

May 23, 2007

TERABLUE

REMITTANCE ADDRESS

167 WEST MAIN ST, STE 910

ACH Payments: RTN #: 111 000 012

ATTN: JAMES RISNER ATTN: JAMES RISNER

111 000 012

LEXINGTON, KY 40515

Windstream Communications Acct #: 375 093 6049

Account 3110

c/o Bank of America, N.A.

email payment detail to: WCI.CABS@windstream.com

P. O. Box 60549

Send Check to:

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

IN ACCORDANCE WITH THE APPLICABLE TARIFF OR CONTRACT, WINDSTREAM IS HEREBY PROVIDING YOU 30-DAY NOTIFICATION THAT SERVICE EMBARGO (including PIC block) AND/OR DISCONNECTION PROCEDURES HAVE BEEN INITIATED ON YOUR DELINQUENT ACCOUNTS. IN THE EVENT THAT PIC BLOCK OR DISCONNECT OCCURS, IT MAY TAKE UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT NUMBER (BAN):	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	AMOUNT DUE*
219SPTBUNE				
	0706469299	03/05/07	04/04/07	\$25.41
	0709571020	04/05/07	05/05/07	\$37.58
	<u>Total</u>	Due for this BAN:	<u>:</u>	\$62.99
219SPTERCO				
	0709571069	04/05/07	05/05/07	\$2,005.08
	Total	Due for this BAN:	-	\$2,005.08
		TOTAL AMOUNT D	UE:	\$2,068.07

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

August 16, 2007

TERABLUE

167 WEST MAIN ST, STE 910

ATTN: JAMES RISNER

ATTN: JAMES RISNER

LEXINGTON, KY 40515

Account

3110

REMITTANCE ADDRESS

Send Check to:

ACH Payments:

RTN #: 111 000 012 Windstream Communications Acct #: 375 093 6049

email payment detail to:

c/o Bank of America, N.A.

WCI.CABS@windstream.com

P. O. Box 60549

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

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In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT NUMBER (BAN):	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	AMOUNT DUE*
219SPTBUNE				
	0718676297	07/05/07	08/04/07	\$225.48
	Total	Due for this BAN:	<u>.</u>	\$225.48
219SPTERCO				
	0718676346	07/05/07	08/04/07	\$2,325.12
	Total	Due for this BAN:	-	\$2,325.12
		TOTAL AMOUNT D	UE:	\$2,550.60

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

September 17, 2007

TERABLUE

REMITTANCE ADDRESS

167 WEST MAIN ST, STE 910

Send Check to:

ACH Payments:

ATTN: JAMES RISNER

RTN #: 111 000 012

ATTN: JAMES RISNER LEXINGTON, KY 40515

Windstream Communications Acct #: 375 093 6049

email payment detail to:

Account 3110

c/o Bank of America, N.A.

WCI.CABS@windstream.com

P. O. Box 60549

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

IN ACCORDANCE WITH THE APPLICABLE TARIFF OR CONTRACT, WINDSTREAM IS HEREBY PROVIDING YOU 30-DAY NOTIFICATION THAT SERVICE EMBARGO (including PIC block) AND/OR DISCONNECTION PROCEDURES HAVE BEEN INITIATED ON YOUR DELINQUENT ACCOUNTS. IN THE EVENT THAT PIC BLOCK OR DISCONNECT OCCURS, IT MAY TAKE UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT NUMBER (BAN):	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	AMOUNT DUE*
219SPTBUNE				
	0721778084	08/05/07	09/04/07	\$1,762.31
	Total	Due for this BAN:		\$1,762.31
219SPTERCO				
	0721778133	08/05/07	09/04/07	\$2,091.00
	Total	Due for this BAN:		\$2,091.00
		TOTAL AMOUNT DU	JE:	\$3,853.31

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

March 07, 2008

TERABLUE

167 WEST MAIN ST ROOM 102

LEXINGTON, KY 40507 Account Number: 3110 **REMITTANCE ADDRESS**

Send Check to:

ACH Payments:

Windstream Communications Acct #: 375 093 6049

RTN #: 111 000 012

JIIJ ACCC # . 373

email payment detail to:

c/o Bank of America, N.A. P. O. Box 60549 WCI.CABS@windstream.com

SUBJ: Remit Detail

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

IN ACCORDANCE WITH THE APPLICABLE TARIFF OR CONTRACT, WINDSTREAM IS HEREBY PROVIDING YOU 30-DAY NOTIFICATION THAT SERVICE EMBARGO (including PIC block) AND/OR DISCONNECTION PROCEDURES HAVE BEEN INITIATED ON YOUR DELINQUENT ACCOUNTS. IN THE EVENT THAT PIC BLOCK OR DISCONNECT OCCURS, IT MAY TAKE UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT NUMBER (BAN):	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	AMOUNT DUE*
219SPEBU				
	0800586683	1/5/2008	2/4/2008	\$1,129.01
	Total	Due for this BAN	<u> </u>	\$1,129.01
219SPTBUNE				
	0721778084	8/5/2007	9/4/2007	\$265.47
	0724879894	9/5/2007	10/5/2007	\$2.82
	0730983542	11/5/2007	12/5/2007	\$389.52
	0733985382	12/5/2007	1/4/2008	\$387.54
	0800587231	1/5/2008	2/4/2008	\$1,291.91
	Total	Due for this BAN	<u>.</u>	\$2,337.26
		TOTAL AMOUNT D	UE:	\$3,466.27

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

April 15, 2008

TERABLUE

167 WEST MAIN ST ROOM 102

LEXINGTON, KY 40507

Account Number: 3110

REMITTANCE ADDRESS

Send Check to:

ACH Payments: RTN #: 111 000 012

Windstream Communications Acct #: 375 093 6049

email payment detail to:

c/o Bank of America, N.A. P. O. Box 60549

WCI.CABS@windstream.com

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

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UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid

embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT NUMBER (BAN):	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	LPC DUE	<u>TOTAL</u> AMOUNT DUE*
219SPEBU	0803688532	2/5/2008	3/6/2008	\$27.79	\$4,205.82
	0806590385	3/5/2008	4/4/2008	\$0.00	\$2,295.53
	Total Due for this BAN:			\$27.79	\$6,501.35
219SPTBUNE	0806590937	3/5/2008	4/4/2008	\$0.00	\$764.63
	Total Due for this BAN:			\$0.00	\$764.63
219SPTERCO	0803689131	2/5/2008	3/6/2008	\$0.00	\$2,098.32
	0806590987	3/5/2008	4/4/2008	\$0.00	(\$7.32)
	Total Due for this BAN:			\$0.00	\$2,091.00
		TOTAL AMOUNT		\$9,356.98	

VIA CERTIFIED MAILwindstream communications

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

July 01, 2008

TERABLUE

167 WEST MAIN ST ROOM 102

LEXINGTON, KY 40507 Account Number: 3110 **REMITTANCE ADDRESS**

Send Check to: ACI

ACH Payments: RTN #: 111 000 012

Windstream Communications Acct #: 375 093 6049

email payment detail to:

c/o Bank of America, N.A. P. O. Box 60549

WCI.CABS@windstream.com

FINAL NOTICE OF SERVICE
EMBARGO / PIC BLOCK / DISCONNECTION

IN ACCORDANCE WITH THE APPLICABLE TARIFF OR CONTRACT, WINDSTREAM IS HEREBY PROVIDING YOU 30-DAY NOTIFICATION THAT SERVICE EMBARGO (including PIC block) AND/OR DISCONNECTION PROCEDURES HAVE BEEN INITIATED ON YOUR DELINQUENT ACCOUNTS. IN THE EVENT THAT PIC BLOCK OR DISCONNECT OCCURS, IT MAY TAKE UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid

embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT 219SPEBU	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	LPC DUE	<u>TOTAL</u> AMOUNT
2195PEBU	0806590385	3/5/2008	4/4/2008	\$23.00	\$11.69
	0809692245	4/5/2008	5/5/2008	\$13.91	\$2,744.95
	0812694108	5/5/2008	6/4/2008	\$0.00	\$2,178.04
	Total Due for this BAN:			\$36.91	\$4,934.68
219SPTBUNE					
	0806590937	3/5/2008	4/4/2008	\$7.70	\$3.92
	0809692798	4/5/2008	5/5/2008	\$3.05	\$600.68
	0812694662	5/5/2008	6/4/2008	\$0.00	\$597.63
	Total Due for this BAN:			\$10.75	\$1,202.23
219SPTERCO					
	0803689131	2/5/2008	3/6/2008	\$0.00	(\$7.32)
	0809692848	4/5/2008	5/5/2008	\$10.68	\$2,101.68
	0812694712	5/5/2008	6/4/2008	\$0.00	\$2,091.00
	Total Due for this BAN:			\$10.68	\$4,185.36

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

July 01, 2008

TOTAL AMOUNT DUE:

\$10,322.27

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

August 15, 2008

TERABLUE REMITTANCE ADDRESS

167 WEST MAIN ST ROOM 102 <u>Send Check to:</u> <u>ACH Payments:</u> RTN #: 111 000 012

Windstream Communications Acct #: 375 093 6049

LEXINGTON, KY 40507 email payment detail to:

Account Number: 3110 c/o Bank of America, N.A. WCI.CABS@windstream.com

Account Number: 3110 c/o Bank of America, N.A. P. O. Box 60549

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

IN ACCORDANCE WITH THE APPLICABLE TARIFF OR CONTRACT, WINDSTREAM IS HEREBY PROVIDING YOU 30-DAY NOTIFICATION THAT SERVICE EMBARGO (including PIC block) AND/OR DISCONNECTION PROCEDURES HAVE BEEN INITIATED ON YOUR DELINQUENT ACCOUNTS. IN THE EVENT THAT PIC BLOCK OR DISCONNECT OCCURS, IT MAY TAKE UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid

embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT 219SPEBU	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	LPC DUE	TOTAL AMOUNT
21701100	0815795976	6/5/2008	7/5/2008	\$11.34	\$2,237.46
	0818797847	7/5/2008	8/4/2008	\$0.00	\$1,621.29
	Tot	Total Due for this BAN:			\$3,858.75
219SPTBUNE					
	0815796530	6/5/2008	7/5/2008	\$3.20	\$629.15
	0818798402	7/5/2008	8/4/2008	\$0.00	\$776.83
	Total Due for this BAN:			\$3.20	\$1,405.98
219SPTERCO					
	0815796580	6/5/2008	7/5/2008	\$10.68	\$2,102.56
	0818798452	7/5/2008	8/4/2008	\$0.00	\$2,091.88
	Total Due for this BAN:			\$10.68	\$4,194.44
	TOTAL AMOUNT DUE:				\$9,459.17

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

December 12, 2008

TERABLUE

167 WEST MAIN ST ROOM 102

LEXINGTON, KY 40507 Account Number: 3110

REMITTANCE ADDRESS

Send Check to:

ACH Payments: RTN #: 111 000 012

Windstream Communications Acct #: 375 093 6049

email payment detail to:

c/o Bank of America, N.A. P. O. Box 60549

WCI.CABS@windstream.com

FINAL NOTICE OF SERVICE EMBARGO / PIC BLOCK / DISCONNECTION

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UP TO ONE WEEK TO REMOVE SAID BLOCK OR RESTORE SERVICE.

In accordance with the applicable tariff or contract, you must immediately pay the total amount due listed below to avoid

embargo, PIC block and/or disconnection. An additional fee or deposit will be required to continue or reinstate service.

BILLING ACCOUNT NUMBER (BAN): 219SPEBU	INVOICE NUMBER	INVOICE DATE	INVOICE DUE DATE	LPC DUE	<u>TOTAL</u> AMOUNT DUE*
	0815795976	06/05/2008	07/05/2008	\$7.32	\$7.32
	0827903492	10/05/2008	11/04/2008	\$8.42	\$1,716.08
	0831005387	11/05/2008	12/05/2008	\$0.00	\$1,707.66
	Total Due for this BAN:			\$15.74	\$3,431.06
219SPTBUNE					
	0815796530	06/05/2008	07/05/2008	\$2.10	\$2.10
	0827904050	10/05/2008	11/04/2008	\$3.24	\$658.71
	0831005946	11/05/2008	12/05/2008	\$0.00	\$655.47
	Total Due for this BAN:			\$5.34	\$1,316.28
219SPTERCO					
	0815796580	06/05/2008	07/05/2008	\$7.04	\$7.04
	0827904100	10/05/2008	11/04/2008	\$10.34	\$2,102.22
	0831005996	11/05/2008	12/05/2008	\$0.00	\$2,091.88
	Tot	al Due for this	BAN:	\$17.38	\$4,201.14

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.

Wholesale Billing (1170 B3F03-36B) 4001 North Rodney Parham Rd. Little Rock AR 72212-2442

December 12, 2008

TOTAL AMOUNT DUE:

\$8,948.48

^{*} Late payment charges will be applied per invoice not paid in full by the next cycle due date.