



221 E. Fourth St.
P.O. Box 2301
Cincinnati, Ohio 45201-2301

May 26, 2009

Mr. Jeff Derouen – Executive Director
Public Service Commission of Kentucky
P O Box 615
Frankfort, Kentucky 40602

RECEIVED

MAY 27 2009

PUBLIC SERVICE
COMMISSION

Re: Case No. 2009-00029 Cincinnati Bell Telephone (CBT)

Dear Mr. Derouen:

As required in the Commission's Order of April 20, 2009 in the above referenced case, CBT hereby responds to ordering clause five of that Order. Enclosed are an original and five copies of letters sent to CLECs that CBT has interconnection agreements with in Kentucky notifying them of the changes in our provision of white pages listings and directories. Individual letters to each CLEC are enclosed but only one copy of the set of attachments that went with each letter is provided.

Any questions concerning this material may be directed to me at 513 397-1354 or by email at scott.ringo@cinbell.com.

Sincerely,

A handwritten signature in black ink, appearing to read "D. Scott Ringo Jr." with a stylized flourish at the end.

D. Scott Ringo Jr.
National Director – Regulatory Affairs

Enclosures

c: Mr. Dennis G. Howard, II
Assistant Attorneys General



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

AFN
Robert E. Heath
9401 Indian Creek Pkwy
Suite 140
Overland Park, Kansas 66210

RE: Change in the provision of white pages listings and directories

Dear Mr. Heath,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Residential and business customers who want a printed directory may obtain one by any of the following means: 1) picking up a book at any Cincinnati Bell retail store, the locations of which can be found at www.cincinnati-bell.com under "Find a Store" or by calling 513 566-BOOK(2665) for available locations; 2) any customer can order a directory via an online order form at Cincinnati Bell's website, www.cincinnati-bell.com/whitepages; or 3) request delivery of a directory free of charge by calling 513 566-BOOK for residence customers and 513 566-5050 for business customers with three lines and under.

CBT has begun an educational campaign regarding the online white pages availability with emails to its internet product customers. A bill insert will notify residential subscribers of these changes beginning with the May 18 billing cycle. Bill inserts to business subscribers will begin with the June 1 billing cycle. Small businesses with three lines and under will receive a bill insert including a telephone number to call at the bottom. Copies of the bill inserts are enclosed for your information.

CBT does not believe that the changes described herein have any impact on interconnection agreements with CLECs. Access to CBT's electronic directory listings is available to anyone who has internet access. CBT will have printed white pages directories available at all of its Northern Kentucky and Greater Cincinnati retail store locations for customer pickup no later than June 8, 2009. Customers who prefer that a book be delivered can request delivery as indicated above.

If you have any questions about the changes in the provision of white pages directories outlined above, please call me at 513 565-3800.

Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.pedicord@cinbell.com
513-565-3800

May 18, 2009

AltiComm, Inc.
Attn: Counsel
115 Shawmut Road
Canton, MA 02021

RE: Change in the provision of white pages listings and directories

Dear Counsel,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

AltiComm, Inc.
Attn: Regulatory Department
115 Shawmut Road
Canton, MA 02021

RE: Change in the provision of white pages listings and directories

Dear Regulatory Department,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

QUALITY TELEPHONE, INC
Francis X. McGovern
Sr. Manager
2777 North Stemmons Freeway, Suite 701
Dallas, Texas 75207

RE: Change in the provision of white pages listings and directories

Dear Mr. McGovern,

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

QUALITY TELEPHONE, INC
James J. Houghtalin - Sr. VP
2777 North Stemmons Freeway, Suite 701
Dallas, Texas 75207

RE: Change in the provision of white pages listings and directories

Dear Mr. Houghtalin,

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Sincerely,

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Director - Carrier Operations

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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

FLATEL, Inc.
Attn: Mr. Abby Matari
2300 Palm Beach Lakes Blvd, Suite 210
West Palm Beach, Florida 33409

RE: Change in the provision of white pages listings and directories

Dear Mr. Matari,

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

ACN Communication Services, Inc.
Attn: David Stevanovski
32991 Hamilton Court
Farmington Hills, Michigan 48334

RE: Change in the provision of white pages listings and directories

Dear Mr. Stevanovski,

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Aero Communications, LLC
Attn: Todd Heinrich
1301 Broadway, Suite 126
Paducah, Kentucky 42001

RE: Change in the provision of white pages listings and directories

Dear Mr. Heinrich,

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Sincerely,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Gerry, Friend & Sapronov, LLP
Attn: Chip Gerry, Esq.
c/o ALEC, Inc.
3 Ravinia Drive, Suite 1450
Atlanta, Georgia 30046

RE: Change in the provision of white pages listings and directories

Dear Mr. Gerry,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

ALEC, Inc.
Attn: Mr. Richard Gourley, Vice President
2704 Old Rosebud Road, Suite 270
Lexington, KY 40509

RE: Change in the provision of white pages listings and directories

Dear Mr. Gourley,

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513-565-3800

May 18, 2009

AT&T Law and Government Affairs
Attn: Commercial Counsel
1200 Peachtree Street, Promenade I, 8th Floor
Atlanta, Georgia 30309-3579

RE: Change in the provision of white pages listings and directories

Dear Commercial Counsel,

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Room 121-850
Cincinnati, Ohio 45202
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513-565-3800

May 18, 2009

Aura Communications, Inc.
Attn: James A. Williams, President
P.O. Box 14208
Research Triangle Park, North Carolina 27709-4208

RE: Change in the provision of white pages listings and directories

Dear Mr. Williams,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

Under CBT's new white pages process, which begins with the directory cycle effective June 1, 2009, CBT will provide access to white pages listings via the internet and discontinue the mass distribution of printed white pages directories to subscribers. Residential and business subscribers can now access CBT's online version of the white pages directory at www.cincinnati-bell.com/whitepages or www.zoomtown.com.

Residential and business customers who want a printed directory may obtain one by any of the following means: 1) picking up a book at any Cincinnati Bell retail store, the locations of which can be found at www.cincinnati-bell.com under "Find a Store" or by calling 513 566-BOOK(2665) for available locations; 2) any customer can order a directory via an online order form at Cincinnati Bell's website, www.cincinnati-bell.com/whitepages; or 3) request delivery of a directory free of charge by calling 513 566-BOOK for residence customers and 513 566-5050 for business customers with three lines and under.

CBT has begun an educational campaign regarding the online white pages availability with emails to its internet product customers. A bill insert will notify residential subscribers of these changes beginning with the May 18 billing cycle. Bill inserts to business subscribers will begin with the June 1 billing cycle. Small businesses with three lines and under will receive a bill

insert including a telephone number to call at the bottom. Copies of the bill inserts are enclosed for your information.

CBT does not believe that the changes described herein have any impact on interconnection agreements with CLECs. Access to CBT's electronic directory listings is available to anyone who has internet access. CBT will have printed white pages directories available at all of its Northern Kentucky and Greater Cincinnati retail store locations for customer pickup no later than June 8, 2009. Customers who prefer that a book be delivered can request delivery as indicated above.

If you have any questions about the changes in the provision of white pages directories outlined above, please call me at 513 565-3800.

Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

AT&T
Attn: Interconnection Manager
222 W. Adams Street, 11th Floor
Chicago, IL 60606

RE: Change in the provision of white pages listings and directories

Dear Interconnection Manager,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Pac-West Telecomm, Inc.
Mart McCann - Interconnection
1776 West March Lane, Suite 250
Stockton, CA 95207

RE: Change in the provision of white pages listings and directories

Dear Mr. McCann,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

tw telecom
Pamela Sherwood
Vice President Regulatory
4625 West 86th Street, Suite 500
Indianapolis, IN 46268

RE: Change in the provision of white pages listings and directories

Dear Ms. Sherwood,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

tw telecom
Tina Davis
Sr. Vice President, Deputy General Counsel
10475 Park Meadows Drive
Littleton, CO 80124

RE: Change in the provision of white pages listings and directories

Dear Ms. Davis,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

NEXTLINK
Brian Rankin
Vice President, Legal and Regulatory Affairs
810 Jorie Blvd., Suite 200
Oak Brook, IL 60523

RE: Change in the provision of white pages listings and directories

Dear Mr. Rankin,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

NEXTLINK Kentucky
Douglas Kinkoph
Vice President, Regulatory & External Affairs
Two Easton Oval, Suite 300
Columbus Ohio 43219

RE: Change in the provision of white pages listings and directories

Dear Mr. Kinkoph,

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

YMax Communications Corp
Peter Russo
5700 Georgia Ave.
West Palm Beach, Florida 33405

RE: Change in the provision of white pages listings and directories

Dear Mr. Russo,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

WorldCom, Inc.
Chief Network Counsel
22001 Loudoun County Parkway, Room E1 3-609
Ashburn, VA 20147

RE: Change in the provision of white pages listings and directories

Dear Chief Network Counsel,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

WorldCom
Director, Central Telco/Line Cost Management
205 N. Michigan Avenue, 11th Floor
Chicago, IL 60601

RE: Change in the provision of white pages listings and directories

Dear Director-Central Telco/Line Cost Management,

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Nexus Communications Inc. d/b/a TSI
Steven Fenker
3629 Cleveland Ave., Suite C
Columbus, Ohio 43224

RE: Change in the provision of white pages listings and directories

Dear Mr. Fenker,

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Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Sprint
Karin E. Gray-Medlin
Contracts Negotiator II
6330 Sprint Parkway
Mailstop: KSOPHA0310-3B218
Overland Park, KS 66251

RE: Change in the provision of white pages listings and directories

Dear Ms. Gray-Medlin,

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If you have any questions about the changes in the provision of white pages directories outlined above, please call me at 513 565-3800.

Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

PowerNet Global Communications
General Counsel
100 Commercial Drive
Fairfield, Ohio 45014

RE: Change in the provision of white pages listings and directories

Dear General Counsel,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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Director – Carrier Operations

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gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

PowerNet Global Communications
Harold Hechinger - Principal Engineer
100 Commercial Drive
Fairfield, Ohio 45014

RE: Change in the provision of white pages listings and directories

Dear Mr. Hechinger,

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Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

NuVox Communications
General Counsel/Regulatory
2 N Main St
Greenville, SC 29601

RE: Change in the provision of white pages listings and directories

Dear General Counsel,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.pedicord@cinbell.com
513-565-3800

May 18, 2009

Metropolitan Telecommunications of Ohio, Inc. d/b/a MetTel
Andoni Economou - Chief Operating Officer & E.V.P.
44 Wall St., 6th Floor
New York, N.Y. 10005

RE: Change in the provision of white pages listings and directories

Dear Mr. Economou,

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Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.pedicord@cinbell.com
513-565-3800

May 18, 2009

Metropolitan Telecommunications of Ohio, Inc. d/b/a MetTel
David Aronow - President
44 Wall St., 6th Floor
New York, N.Y. 10005

RE: Change in the provision of white pages listings and directories

Dear Mr. Aronow,

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Sincerely,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Level 3 Communications, LLC
Director – State Regulatory Affairs
8270 Greensboro Drive
McLean, VA 22102

RE: Change in the provision of white pages listings and directories

Dear Director – State Regulatory Affairs,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
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gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Level 3 Communications, LLC
Director – Interconnection Services
1025 Eldorado Blvd.
Broomfield, CO 80021

RE: Change in the provision of white pages listings and directories

Dear Director – Interconnection Services,

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
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513-565-3800

May 18, 2009

Insight Communications
General Counsel
810 Seventh Avenue, Floor
New York, NY 10019

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Director - Carrier Operations

Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Insight Communications
Nicole Crauwels
10200 Linn Station Rd., ste.100
Louisville, KY 40223

RE: Change in the provision of white pages listings and directories

Dear Ms. Crauwels,

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Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
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gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Global Crossing Local Service, Inc.
Michael J. Shortley
3441 West Henrietta Road
Rochester, New York 14623

RE: Change in the provision of white pages listings and directories

Dear Mr. Shortley,

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Enclosures



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221 East 4th Street
Room 121-850
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513-565-3800

May 18, 2009

Ernest Communications, Inc.
Bryan Cornett
VP of Business Planning
5275 Triangle Parkway
Suite 150
Norcross, GA 30092

RE: Change in the provision of white pages listings and directories

Dear Mr. Cornett,

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Enclosures



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Director – Carrier Operations

221 East 4th Street
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gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Citynet Retail Division
Frank Boscarillo - COO
113 Platinum Drive, Suite B
Bridgeport, WV 26330

RE: Change in the provision of white pages listings and directories

Dear Mr. Boscarillo,

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Residential and business customers who want a printed directory may obtain one by any of the following means: 1) picking up a book at any Cincinnati Bell retail store, the locations of which can be found at www.cincinnati-bell.com under "Find a Store" or by calling 513 566-BOOK(2665) for available locations; 2) any customer can order a directory via an online order form at Cincinnati Bell's website, www.cincinnati-bell.com/whitepages; or 3) request delivery of a directory free of charge by calling 513 566-BOOK for residence customers and 513 566-5050 for business customers with three lines and under.

CBT has begun an educational campaign regarding the online white pages availability with emails to its internet product customers. A bill insert will notify residential subscribers of these changes beginning with the May 18 billing cycle. Bill inserts to business subscribers will begin with the June 1 billing cycle. Small businesses with three lines and under will receive a bill insert including a telephone number to call at the bottom. Copies of the bill inserts are enclosed for your information.

CBT does not believe that the changes described herein have any impact on interconnection agreements with CLECs. Access to CBT's electronic directory listings is available to anyone who has internet access. CBT will have printed white pages directories available at all of its Northern Kentucky and Greater Cincinnati retail store locations for customer pickup no later than June 8, 2009. Customers who prefer that a book be delivered can request delivery as indicated above.

If you have any questions about the changes in the provision of white pages directories outlined above, please call me at 513 565-3800.

Sincerely,

Gary Peddicord
Director - Carrier Operations

Enclosures



Gary Peddicord
Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Kentucky Data Link, Inc.
John Chuang
Corporate Counsel, Legal/Regulatory
8829 Bond Street
Overland Park, KS 66214

RE: Change in the provision of white pages listings and directories

Dear Mr. Chuang,

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Enclosures



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Director – Carrier Operations

221 East 4th Street
Room 121-850
Cincinnati, Ohio 45202
gary.peddicord@cinbell.com
513-565-3800

May 18, 2009

Kentucky Data Link, Inc.
John C. Greenbank
President
3701 Communications Way
Evansville, IN 47715

RE: Change in the provision of white pages listings and directories

Dear Mr. Greenbank,

On April 20, 2009, the Public Service Commission of Kentucky (PSCK) approved a request by Cincinnati Bell Telephone Company LLC (CBT) to make white pages directory listings primarily available via the internet and to discontinue the distribution of printed white pages directories unless requested by subscribers. As part of the PSCK's order approving the request, CBT is required to send a letter to all CLECs in its operating territory explaining the new directory process and any impact it may have on the CLEC's interconnection agreement.

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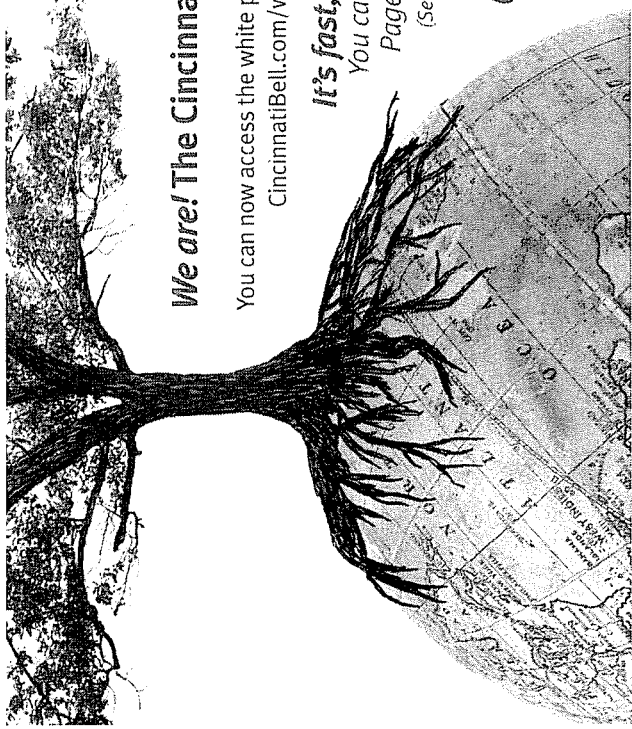
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Gary Peddicord
Director - Carrier Operations

Enclosures



R U GREEN?

We are! The Cincinnati Bell White Pages has gone green!

You can now access the white pages online with just a click, visit ZoomTown.com or CincinnatiBell.com/whitepages. Also available on your Cincinnati Bell Wireless phone.*

It's fast, it's current and it's free!

*You can pick up a free copy of the printed Cincinnati Bell White Pages by visiting a Cincinnati Bell store near you.
(See store locations on back.)*

Cincinnati BellSM

For more information, call 513.566.BOOK (2665)

*data charges may apply

Cincinnati Bell Store Locations

Atrium One (Lobby) 201 E. 4th St. Downtown Cincinnati 513-997-9548	Florence Mall 2028 Florence Mall 859-372-5300	Lebanon 1525 Genntown Dr. 513-228-2228	Northgate Mall 9597 Colerain Ave. 513-741-5600
Bridgewater Falls 3425 Princeton Rd. 513-863-0559	Jungle Jim's Near Cash Registers 513-858-2030	Mariemont 7435 Wooster Pk. 513-271-4143	Tri-County 11332 Princeton Pk. 513-612-5300
Crestview Hills 2895 Dixie Hwy 859-331-1000	Kenwood Jos. A. Bank Centre 7565 Kenwood Rd. 513-936-5700	Mason Deerfield Township Ctr. 5325 Deerfield Blvd. 513-229-8384	West Chester Plaza 7842 Cox Rd. 513-759-2628
Eastgate Mall 4601 Eastgate Blvd. 513-943-4301	Hyde Park Plaza 3880 Paxton Ave. 513-979-5200	Middletown 3363 Pendleton Cir. 513-425-9695	Western Hills 5098 Glencrossing Way 513-347-5900

Going green makes business sense.

Cincinnati Bell believes in adopting principles, policies & practices that improve the quality of life for our customers and employees. We're taking voluntary responsibility to save resources in the communities where we live and work.

This year, the Cincinnati Bell White Pages will be available online, providing the most accurate and current directory listings for residences and businesses. In addition to improving accessibility & accuracy, making the Cincinnati Bell White Pages information available online will help reduce waste because it eliminates the need to automatically deliver hundreds of thousands of copies to customers who may not want or use them.



To access the online directory or more information on this initiative, visit www.cincinnatiBell.com/whitepages

Cincinnati Bell

Pick up a free copy of a printed Cincinnati Bell White Pages and recycle your old one by visiting a Cincinnati Bell store near you.

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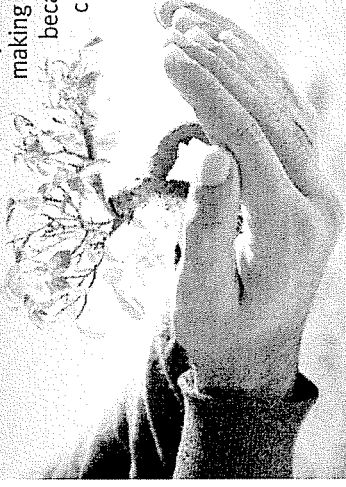
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Cincinnati Bell

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an additional charge, will block all your calls. Using this service, you may unblock individual calls by dialing *82 (rotary dial 1 182). If you wish to have per line blocking, you should contact your local phone company and request it. *Due to technical limitations, either service (per-call blocking or per-line blocking) may not be able to block the appearance of your phone number on caller ID devices when you dial an "800 number. The monthly rate for per line blocking will not exceed the monthly rate for a non-published number service. Further, there will be no additional monthly charge for per-line blocking to customers who subscribe to a nonpublished number service.*

Slamming

You have the right to choose your local and long distance providers. No one can switch your providers without your permission. This is called slamming, and it is illegal. If you are slammed, you must contact your chosen company to reestablish service with that company. You must also contact the company which slammed you to cancel service with them and to arrange for any credits or refunds. If you are not satisfied after these calls, contact the PUCO call center.

Cramming

If your bill has charges on it for services you did not order, that is called cramming. Cramming is illegal. If these charges appear on your bill, call your local phone company and let them know you have been crammed. If the charges are from another company, they may also require you to call the cramming company to have them take you off their customer list. Otherwise, the charges may reappear on your next bill. If you are not satisfied after these calls, contact the PUCO call center.

National Do Not Call Registry:

The Federal Government established a National Do Not Call Registry to enable residential and wireless telephone subscribers to avoid certain unwanted telemarketing calls. For more information, to register or revoke your registration, or to file a complaint, visit www.donotcall.gov or call toll-free 1-888-382-1222 (TTY 1-866-290-4236).

Registration lasts until a number is disconnected or is removed from the registry.

Cincinnati Bell Do Not Call List:

Cincinnati Bell respects the privacy of all consumers. If you do not want to receive direct marketing communications regarding Cincinnati Bell's products and services, request to be placed on Cincinnati Bell's Do Not Call List ("Do Not Call List") or Do Not Mail List ("Do Not Mail List") (collectively the "Do Not Call/Mail Lists"). Allow up to thirty (30) days after you have made your request for your name to be removed from any sales programs currently underway. Being on the Do Not Call/Mail Lists does not mean that you will not be contacted by Cincinnati Bell. You may still be contacted for billing, surveys, service, and other communications.

Telephone Customer Rights And Responsibilities

You, as a telephone customer, have many rights and responsibilities. Explanations of some of them are as follows.

RESOLVING PROBLEMS AND DISPUTES

Informal Complaints

If you have a problem with your telephone bill or service, contact the phone company first. You may call or send a letter to the company. The telephone number to your phone company is printed on your bill. The telephone number is also located elsewhere in this directory.

If your concern is not resolved after contacting a customer representative from the phone company, you may ask to speak with a supervisor. If your problem is still not resolved, contact the Public Utilities Commission of Ohio's (PUCO) consumer call center for help. The call center staff will review rules with you, advise you of your rights, and if needed, will work with you and the company to try to solve your problem.

You may contact the PUCO at 1-800-686-7826 (toll free) or for TTY at 1-800-686-1570 (toll free) from 8 a.m. to 5 p.m. weekdays, or at www.PUCO.ohio.gov. Mail address - Service Monitoring and Enforcement Dept., Public Utilities Commission of Ohio, 180 E. Broad Street, Columbus, Ohio 43215-3793.

Residential customers may also contact the Ohio Consumers' Counsel for assistance with complaints and utility issues at 1-877-742-5622 (toll free) from 8:00 a.m. to 5:00 p.m. weekdays, or at www.pickocc.org.

Formal Complaints

If you are not able to reach an agreement with the company through the PUCO's informal complaint process, you have the right to file a formal complaint. You may obtain a formal complaint form from the call center representative, by writing to the PUCO or by accessing the PUCO's web page.

If you are a residential customer, you may represent yourself in the formal complaint proceeding or hire an attorney to represent you. The Ohio Consumers' Counsel (OCC) represents residential utility customers in matters before the PUCO. OCC can be contacted toll free at 1-877-742-5622 from 8 a.m. to 5 p.m. weekdays, or visit www.pickocc.org.

In most instances, business customers must be represented by an attorney.

After you file a formal complaint form, the PUCO determines if reasonable grounds exist for proceeding with your complaint and will notify you as to its determination. If reasonable grounds are found to exist, you will be notified by mail of a date and time for a hearing, to take place at the PUCO offices in Columbus. The PUCO may set a prehearing conference with both the company and you (and your attorney if you have one) for one last attempt to resolve the matter before the scheduled hearing begins. However, if the case remains unresolved, once the hearing begins you will have the responsibility to prove the merits of the complaint. After the hearing is over, the PUCO will then review all the evidence presented at the hearing and make a decision on the case.

Ordering or Changing Service

When you order new local service or change your existing local service, your phone company will explain the choices available to you.

Cincinnati Bell™

000067354

If you are a low income consumer, or are currently receiving assistance (such as HEAP, food stamps, etc.) from government agencies, you may be eligible for a discount on your basic local service, a waiver of service establishment fees and deposit, and/or a special payment plan. If you are interested in this assistance, be sure to tell your phone company.

After you've placed your order for new service or for a change to your existing service, you should receive, within ten business days, a welcome letter in the mail (or by e-mail if you signed up over the Internet). The welcome letter will include an explanation of the service(s) ordered, including the price, terms and conditions. It is important that you review this letter to confirm your order. If you believe that the letter does not accurately reflect the service you ordered, you should contact the company immediately. You have 30 days from the postmark of the letter to change your initial order for regulated services at no additional charge.

Your local phone company may charge you a one-time installation or "service establishment" charge when your first establish service and each time you transfer service to a new address. Residential customers establishing basic local exchange service have the option to spread the payment of these charges over three billing periods.

Your local phone company normally must install new local service within five business days of receiving your order, unless you agree to a later date. If you are a residential or small business customer and the company does not provide service within this time frame, you may receive a full or partial waiver of the installation charges.

Your local phone company must also give you a four-hour appointment window for a technician to install service if you need to be present at the premises. If the company misses your scheduled installation appointment, without giving you 24 hours notice, you may be eligible for a waiver of a least one-half of the installation charges for the affected regulated local services.

When you order service and once each year, your local phone company will provide you with a free directory(ies), unless the company chooses to provide free directory assistance. You have a right to receive, upon request, a directory or directories listing all of the extended area service numbers within your local calling areas.

Repairing Your Service

Your local phone company is responsible for repairs and maintenance to the telephone network and outside wires leading up to your home or business. You or the property owner are responsible for the wiring inside your home or business, jacks, and equipment like telephone sets, answering machines, modems, fax machines, etc.

The point where the telephone company's network ends and the inside wiring begins is called the network interface device (NID). Many homes and businesses have located on their premises a NID, which can be used to check whether the problem with your service is your responsibility or the responsibility of the phone company.

If your phone service is not working, contact your company's repair office immediately. If you're not sure whether the problem is your responsibility or the company's responsibility, check in the directory or with your phone company for an explanation as to how to check your NID to see who's

responsible and to find out what your repair options and charges are for repairs, if it is your responsibility. If you don't have a NID, the local phone company will diagnose the problem and install a device at no charge. If you rent, check with your landlord prior to scheduling any repairs.

Be aware that if the phone company makes a service trip to your premises and the problem is in the wiring inside your home or business, the repair is your responsibility and you may be required to pay a service charge to the company. You will not be charged if the repair is the company's responsibility.

Your local phone company must also give you a four-hour appointment window for a technician to repair service if you need to be present at the premises. If the company misses your scheduled repair appointment, you may be eligible for a waiver of one-half of one month's charges for the affected regulated local services rendered inoperative.

If the phone company takes more than seventy-two hours to restore your phone service, you may receive a credit on your next bill for one month's charges for the regulated local services rendered inoperative.

Paying for your Service

The phone company will send you a bill every month and allow you at least 14 days to pay it. If you do not pay your bill on time, the company may disconnect your service. Before disconnecting your service, the phone company must send you a disconnect notice at least seven days before the shut-off date.

If you cannot pay your entire bill, contact the phone company. You may be able to keep part of your service if you pay enough to cover the charges for basic phone service, or you may be able to work out a payment plan with the company to keep your service.

Be aware that payment to an unauthorized payment agent does not guarantee same day posting to your payment.

Your service cannot be disconnected after 12:30 p.m., if the possibility of service reconnection on the next day is not a possibility. Should your service be disconnected, contact the company to find out what you need to do to have it restored.

You may have to pay a fee and/or a deposit to have your service reconnected.

Toll blocking, along with other blocking services, are available to help manage your bill. To learn more about blocking options such as blocks to 900 services, collect calls, third party calls, or pay-per-use features, contact your phone company. Some or all of these options are free of charge.

If you have a billing dispute, and you have made an informal or formal complaint to the PUCO, the company will not disconnect your service if you pay the undisputed portion of the bill. While the complaint is being investigated, you must pay all current undisputed amounts and continue discussion with the company to settle the complaint.

Privacy Options

Two options are available to prevent your phone number from displaying on a Caller ID device. Per call blocking is provided with your service at no additional charge. To use this, dial *67 from touchtone phones (rotary dial 1167) before each call you want blocked. Per line blocking, available for