

Cabins of Birch Hollow  
777 Natural Bridge Road  
Slade, KY 40376  
(606) 663-0005

December 16, 2008

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PUBLIC SERVICE  
COMMISSION

To Whom It May Concern:

We have received notice that the Powell's Valley Water District, Sewer Division seeks approval to adjust sewer rates in the Powell's Valley Water District – Sewer Division.

Although we are in the Powell's Valley Water District, we do not have the availability for public sewer. All of our needs are for water only because we have septic systems. I am just inquiring to make sure that this new rate increase does not apply to "Water Only" users.

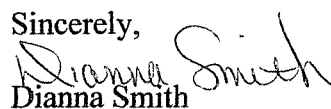
If you will, please just let us know for sure that these rate increases will not be added to our water bills if no sewer service exists. Your answer will be greatly appreciated.

Also, just a question here. We are in the process of developing approximately 300 acres of land. We have already put in about a mile and a half of water line. In the near future we will be installing additional water lines. We have been told that there is no provision to re-imburse we as the developer any monies invested in the installation of the water lines. The water company does not want us to install the water taps ourselves upon installing the lines...Although this seems like the sensible thing to do as you are going along.

Can you suggest any other route for us to try to re-coup some of the initial investment of the water lines?

Thank you in advance for your help in these matters. Our local Powell Valley Water District is a hard company to deal with. It seems as though they go out of their way to make it as hard as possible on us to try to get anything done. I don't know if you have ever had any complaints before, but we did want to make you aware that they are not the easiest people to deal with.

Sincerely,

  
Dianna Smith

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