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David L. Armstrong  
Chairman

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February 5, 2009

**PARTIES OF RECORD**

Re: Case No. 2008-00486

Attached is a copy of the memorandum which is being filed in the record of the above-referenced case. If you have any comments you would like to make regarding the contents of the informal conference memorandum, please do so within five days of receipt of this letter. If you have any questions, please contact Rick Bertelson at 502/564-3940, Extension 260.

Sincerely,

A handwritten signature in black ink, appearing to read "Jeff Derouen".

Jeff Derouen  
Executive Director

Attachment

**INTRA-AGENCY MEMORANDUM**

**KENTUCKY PUBLIC SERVICE COMMISSION**

TO: Case File

FROM: Rick Bertelson, Staff Attorney

DATE: February 5, 2009

SUBJECT: Case No. 2008-00486  
Pamela Emilyrose Samuel v. Kentucky Power Company  
Informal Conference

Pursuant to a notice issued by Commission Staff on January 15, 2009, a telephonic informal conference ("IC") was scheduled for February 4, 2009 at 10:00 a.m., Eastern Standard Time. At approximately 9:40 a.m., Eastern Standard Time, Complainant, Ms. Samuel, contacted Commission Staff by telephone and requested that the conference be continued because two persons whom she had asked to listen to the telephone call with her as witnesses could not attend due to adverse winter weather in Ashland, Kentucky, where she resides. Ms. Samuel told Commission Staff that she had been advised by an attorney not to speak with anyone about the case unless she was accompanied by witnesses. She also stated that she would not participate in the IC, even to discuss the rescheduling of the IC with Kentucky Power Company ("Ky. Power"). However, she agreed with Commission Staff's recommendation to reschedule the IC to Friday, February 6, 2009, at 10:30 a.m.

Commission Staff then called Ky. Power to ask whether they would agree to a continuance. Ky. Power stated that they would be amenable to whatever Commission Staff determined was appropriate. However, counsel for Ky. Power advised that the company was eager to get the IC rescheduled as soon as possible due to the length of time since the Complainant's last payment and due to a pending cut-off notice issued to Ms. Samuel, effective February 13, 2009. Ky. Power did agree to reschedule the telephonic IC to Friday, February 6, 2009, at 10:30 a.m., Eastern Standard Time.