



Steven L. Beshear
Governor

Leonard K. Peters
Secretary
Energy and Environment Cabinet

Commonwealth of Kentucky
Public Service Commission
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Telephone: (502) 564-3940
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David L. Armstrong
Chairman

James Gardner
Vice-Chairman

John W. Clay
Commissioner

Timothy C. Mosher
American Electric Power
101A Enterprise Drive
P. O. Box 5190
Frankfort, KY 40602

November 26, 2008

RE: Case No. 2008-00486

We enclose one attested copy of the Commission's Order in the above case.

Sincerely,

A handwritten signature in cursive script that reads "Stephanie Stumbo".

Stephanie Stumbo
Executive Director

SS/tw

Enclosure



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Pamela Emilyrose Sue Samuels
140 Mcnight Street
Ashland, KY 41102

November 26, 2008

RE: Case No. 2008-00486

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Sincerely,

A handwritten signature in cursive script that reads "Stephanie Stumbo".

Stephanie Stumbo
Executive Director

SS/tw
Enclosure

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

PAMELA EMILYROSE SUE SAMUELS)	
)	CASE NO.
COMPLAINANT)	2008-00486
)	
V.)	
)	
KENTUCKY POWER (AMERICAN ELECTRIC POWER))	
)	
DEFENDANT)	

ORDER TO SATISFY OR ANSWER

American Electric Power ("AEP") is hereby notified that it has been named as defendant in a formal complaint filed on November 21, 2008, a copy of which is attached hereto.

Pursuant to 807 KAR 5:001, Section 12, AEP is HEREBY ORDERED to satisfy the matters complained of or file a written answer to the complaint within 10 days from the date of service of this Order.

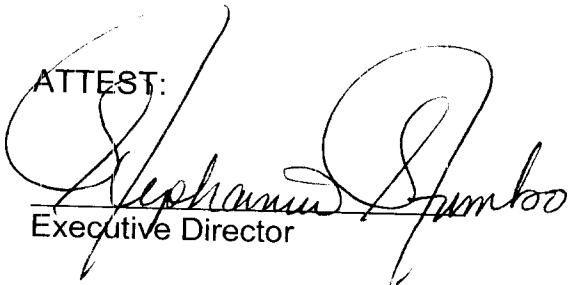
Should documents of any kind be filed with the Commission in the course of this proceeding, the documents shall also be served on all parties of record.

Done at Frankfort, Kentucky, this 26th day of November, 2008.

By the Commission

Vice Chairman Gardner Abstains.

ATTEST:


Executive Director

Case No. 2008-00486

ML
for
VLS

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

2008-486

Pamela Emilyrose Sue Samuels)
(Your Full Name))

COMPLAINANT)

RECEIVED

NOV 21 2008

PUBLIC SERVICE
COMMISSION

VS.

Kentucky Power (AEP))
(Name of Utility))

DEFENDANT)

COMPLAINT

The complaint of Pamela Emilyrose Sue Samuels respectfully shows:
(Your Full Name)

(a) Pamela Emilyrose Sue Samuels
(Your Full Name)

Ashland, Ky.

(b) Kentucky Power (AEP)
(Name of Utility)

(Address of Utility)

(c) That: We offered Four hundred Dollars
(Describe here, attaching additional sheets if necessary,

on a bill that was \$858.00 to Kentucky Power
the specific act, fully and clearly, or facts that are the reason

They refused the money, and refused
(and basis for the complaint)
to help resolve the money we
owed them in any way.

Formal Complaint

Pamela E. Samuels vs. Kentucky Power

Page 2 of 2

Kentucky Power refused reasonable arrangements to reconnect our power.

And it was also stated by Kentucky Power that they would not reconnect under winter hardship reconnection

Wherefore, complainant asks Reasonable arrangements be made
(Applicant state the relief desired.)

By the Kentucky Power Company in the amount of Four hundred dollars now and 80, eighty dollars a month with bill. Plus, reconnection made.

Dated at Ashland, Kentucky, this 20th day
(Your City)

of December, 18 2008
(Month)

Pamela E. Samuels
(Your Signature)

(Name and address of attorney, if any)