### COMMONWEALTH OF KENTUCKY

#### BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

# THE APPLICATION OF CANNONSBURG WATER DISTRICT TO REVISE CERTAIN NONRECURRING CHARGES

CASE NO. 2008-00397

## <u>O R D E R</u>

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On September 29, 2008, Cannonsburg Water District ("Cannonsburg") applied for authority to establish a nonrecurring charge to recover processing fees associated with payment by credit card or debit card and automatic bank drafts. Cannonsburg has provided adequate evidence of the individual expenses incurred to provide the services associated with the proposed charges.

The Commission, having reviewed the record and being sufficiently advised, finds that:

1. The proposed charges are equal to the expenses incurred to provide the associated services.

2. The charges and rules set forth in the Appendix to this Order are fair, just, and reasonable and should be approved.

IT IS THEREFORE ORDERED that:

1. The charges in the Appendix are approved for services rendered on and after the date of this Order.

2. Within 20 days of the date of this Order, Cannonsburg shall file with this Commission its revised tariff sheets setting out the rates approved herein.

Danny R Clarkston Manager Cannonsburg Water District 1606 Cannonsburg Road Ashland, KY 41102 Done at Frankfort, Kentucky, this 11th day of March, 2009.

By the Commission

ATTEST: n e Directo Exeduti

Case No. 2008-00397

### APPENDIX

# APPENDIX TO AN ORDER OF THE KENTUCKY PUBLIC SERVICE COMMISSION IN CASE NO. 2008-00397 DATED MARCH 11, 2009

The following rates, charges, and policies are prescribed for the customers in the area served by Cannonsburg Water District. All other rates, charges, and policies not specifically mentioned herein shall remain the same as those in effect under authority of the Commission prior to the effective date of this Order.

### Nonrecurring Charges

#### <u>Credit/Debit Card Policy</u>

All customers may pay their bills by credit or debit card. This method of payment may be made in person at the utility office or by telephone.

If, on the bill due date, an attempt to pay by credit card or debit card is made and the card is declined for any reason, payment is still due in full on that date and will be considered late after that date. All late charges and penalties will be applied. If a customer is paying on our disconnect day and the card is declined, the same rules as above apply, in addition to service being disconnected.

When a customer makes a payment by credit card, the utility will assess a fee equal to that charged to the utility by the credit or debit card processing company to process the transaction. This fee is generally calculated using a formula applied to the balance of the amount charged to the credit or debit account but may be a flat fee per transaction. Prior to processing the transaction, the customer will be informed of the fee amount and, upon request by the customer, the formula employed to arrive at this fee amount.