

Dear Mr. Scott :

The PSC has received your comments regarding a change in billing procedures requested by Louisville Gas and Electric Co. in connection with their filing for a rate adjustment. This is a proposal by LG&E and has not been acted upon by the PSC. It will not take effect unless the PSC grants approval.

Therefore, your comments will be placed into the case file for the Commission's consideration. For your future reference, the case number in this matter is 2008-00252. Please reference this case number in any future correspondence.

The case file in this matter, as in all matters before the PSC, is available at the PSC Web site.

Thank you for taking the time to share your views.

Andrew Melnykovich
Director of Communications
Kentucky Public Service Commission
502-564-3940 x208

RECEIVED

AUG 20 2008

PUBLIC SERVICE
COMMISSION

From: PSC - Public Information Officer
Sent: Tuesday, August 19, 2008 6:29 PM
To: Melnykovich, Andrew (PSC)
Subject: FW: LG&E mailing with their July/August Bills (Filing with you)

From: scotttodd@bellsouth.net[SMTP:SCOTTODD@BELLSOUTH.NET]
Sent: Tuesday, August 19, 2008 6:28:32 PM
To: PSC - Public Information Officer; PSC - Public Information Officer
Cc: scotttodd@bellsouth.net
Subject: LG&E mailing with their July/August Bills (Filing with you)
Auto forwarded by a Rule

To whom it may concern,

I recieved a "notice to customers of Louisville Gas and Electric" with my July/August Bill that stated that the DUE DATE will be increased to 10 days from the date of the bill!!!

I cannot believe this can be acceptable. In the business world of Louisville, 30 days from Invoice pay you net or within 10 days of Invoice get a discount.

DO NOT ALLOW LG&E to ROB citizens with these kind of payment terms!!

My bill says the reading was on 8/14/08. I recieved the bill in the mail one hour ago on 8/19/08. That leaves only 5 FIVE days to pay this bill. UNBELIEVEABLE!!!

Your job is to protect the public from these unreasonable terms from these monopolys.

(my current bill was READ 8/14 recieved 8/19 and due 9/3 which is bad enough at 20 days after the reading and 15 days from receipt. "Customers" of LG&E cannot have a prayer of getting the US Post Office to get the bill here faster. I have no idea when it was mailed as there was NO postmark.)

PLEASE STRIKE THEIR REQUEST TO INCREASE THE PAY DUE DATES FROM THE FILING.
DO NOT APPROVE THIS.

Thank You,

C.Todd Scott
4202 Machupe Drive
Louisville, Kentucky 40241