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SEP 15 2008

Mr. Dutton-

**PUBLIC SERVICE
COMMISSION**

I can assure you that the PSC is monitoring the power restoration efforts by LG&E and other utilities to see that they are doing everything possible to restore power as quickly as possible to as many customers as possible.

Keep in mind, however, that this is the largest power outage in LG&E's (and possibly in Kentucky's) history. (The 2003 ice storm affected only about half as many people.) There were 550,000 customers without power last night, 301,000 of them in LG&E's territory, and most of those in Jefferson County. That is three out every four LG&E customers. As of 11 this morning, that number was down to 230,000, so they are making considerable progress. But dealing with an outage of this magnitude is going to take some time. I would expect that most customers will have power within a few days. All the utilities prioritize restoration work to first repair those lines serving the largest number of customers. The 10-14 day estimate is a worst-case scenario that likely applies only to those customers whose individual service connections are damaged and are the last remaining impediment to restoration of their power. Understandably, those situations are the lowest priority for repair.

The PSC will continue to review the ongoing efforts by LG&E and other jurisdictional utilities affected by this outage until the restoration effort is completed.

Your comments will be placed into the record of LG&E's pending rate case for the Commission's consideration. For your future reference, the case number is 2008-00252. The case files are available on the PSC Web site.

Thank you for sharing your concerns.

Andrew Melnykovich
Director of Communications
Kentucky Public Service Commission
502-564-3940 x208

From: PSC - Public Information Officer
Sent: Monday, September 15, 2008 1:59 PM
To: Melnykovich, Andrew (PSC)
Subject: FW: 9/15 power outage

From: REDACTED[SMTP:REDACTED]
Sent: Monday, September 15, 2008 1:58:43 PM
To: PSC - Public Information Officer
Subject: 9/15 power outage
Auto forwarded by a Rule

The power outage in Louisville from the high winds on Sunday has created a very large area of no service. Our utility rates are sky rocketing while the service gets worse. E-on is stating on their web site it will be 10 to 14 days before service is restored. This should be as unacceptable to the

Commission as it is to the consumer. Stop rubber stamping every increase E-on puts in front of you and require they provide the service expected. I have traveled all over the east end today and I have not seen ONE LG & E or E-On truck working on anything. The private companies are out in every part of town removing trees and limbs. Yet not ONE utility truck have I seen working on restoring power to any area between Prospect and J-Town.

I have been around for many power outages in many parts of the country. When LG & E was in control we had power outages that could last from hours to a few days. Now with E-On in place out outages are going from hours to weeks! There is no excuse for the outages in this area to last so long while outages in other parts of the country last only in the range of hours. Do your job and require E-On to correct this outages in a respectful period of time.

Steve Dutton
8603 Westover Dr
Prospect, Ky 40059

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