

JS

2008-49

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the matter of:

Dixie Real Properties, LLC)
(Your Full Name))

COMPLAINANT)

VS.)

OAN Services, Inc.)
(Name of Utility))

Reduced Rate Long Distance)
DEFENDANT)

RECEIVED

FEB - 7 2008

PUBLIC SERVICE
COMMISSION

COMPLAINT

The complaint of Dixie Real Properties, LLC respectfully shows:
(Your Full Name)

(a) Libby R. Case
(Your Full Name)

P.O. Box 19799, Louisville, Ky. 40259
(Your Address)

(b) OAN Services, Inc
(Name of Utility)

Reduced Rate Long Distance
P.O. Box 149745, Orlando, Florida 32814
(Address of Utility)

(c) That: In October 2007, a call was received
(Describe here, attaching additional sheets if necessary,

from OAN, at the time they did not state
the specific act, fully and clearly, or facts that are the reason

they were OAN, they said they were AT+T
(and basis for the complaint)

calling about the long distance plan. They
misrepresented themselves as an employee of

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AT+T offering 'discount long distance' service.

Formal Complaint

Linical Properties, LLC vs. DAN, Inc.

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DAN, Inc. has produced a copy of the third party
audio verification, under no circumstances
we would have switched from AT+T (formerly
Bell South) as we have been long standing
customers. DAN offering a better long distance
rate, which was not the case.

Wherefore, complainant asks At this time we respectfully
(Specifically state the relief desired.)

request a refund of charges from November 2007 to
January 2008 in the amount of \$284.⁴⁸. These
charges are currently held in suspense with AT+T-
until final action is received.

Dated at Louisville, Kentucky, this 5th day
(Your City)

of February, 2008
(Month) 19th.

Libby R. Case
(Your Signature)

(Name and address of attorney, if any)