

Jodie Shoop
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Louisville, KY 40207-1774

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PUBLIC SERVICE
COMMISSION

Kentucky Public Service Commission
221 Sower Blvd.
Frankfort, KY 40602

17 November 2007

RE: Case No. 2007-00410

Expecting customers to pay within ten days is just a thinly veiled attempt to force customers to use automatic bill pay. As a matter of policy we do not allow vendors to dip their hands into our bank account when it suits them. You ever try to fix it when a vendor miss bills you with automatic bill pay. I urge you to keep the due date at 15 days- in-fact increase it to 30 days as a punitive measure for wasting government time!

Sincerely,

Jodie Shoop

A handwritten signature in black ink, appearing to read "Shoop", written over a horizontal line. The signature is cursive and stylized.