

420 Blevins Rd.
Payneville, KY 40157

.....
facsimile transmittal

To:	J.E.B. Pinney, KY PSC	Fax:	502 564-3460
<hr/>			
From:	Thomas Stauffer	Date:	01/13/08
<hr/>			
Re:	2007-00399	Pages:	8
<hr/>			
CC:	none		

Urgent
 For Review
 Please Comment
 Please Reply
 Please Recycle

.....

Dear Honorable J. E. B. Pinney,

I'm sending you this by fax as there isn't enough time to make all the proper mailings prior to the disconnection date of 1-17-08. I will send the hard copies to all parties as soon as possible. I tried to send them a payment on their web sight but it won't accept a payment from me. See copy of the webpage. It seems that Brandenburg Telephone just want's to threaten and intimidate every one. I've had reports that he (Mr. Tobin) has denied many people phone service because they don't want to play it his way!

.....

Dinsmore & Shohl LLP
ATTORNEYS

January 10, 2008

**VIA CERTIFIED U.S. MAIL, RETURN
RECEIPT REQUESTED and FIRST-
CLASS UNITED STATES MAIL**

Mr. Thomas Dean Stauffer
420 Blevins Road
Payneville, Kentucky 40157

Re: Termination of Service; Account 270-496-4836


Dear Mr. Stauffer:

The purpose of this letter is to notify you that Brandenburg Telephone Company ("Brandenburg Telephone") intends to terminate your service on January 17, 2008, for failure to pay \$28.33 in local service charges billed in August 2007.

We must insist that you pay this amount by January 17, 2008. This amount must be paid by cash, certified check or money order.

The termination date of January 17, 2008 will not be affected by receipt of any subsequent bill from Brandenburg Telephone. You have the right to dispute the reasons for termination.

Sincerely,



J.D. Tobin III

**PLEASE NOTE:
EMMEDIATE
ATTENTION
REQUIRED
ILLEGAL
TERMINATION
OF SERVICE
EMMINANT!**

COMMONWEALTH OF KENTUCKY
BEFORE THE PUBLIC SERVICE COMMISSION

In the Matter of:

THOMAS DEAN STAUFFER)	
)	
COMPLAINANT)	
)	
vs.)	CASE NO. 2007-00399
)	
BRANDENBURG TELEPHONE COMPANY)	
)	
DEFENDANT)	

**THOMAS DEAN STAUFFER'S RESPONSE TO BRANDENBURG
TELEPHONE'S DEFIANCE OF THE COMMISSIONS ORDER OF THE 21ST OF
NOVEMBER 2007.**

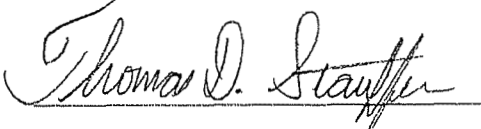
NEW EVIDENCE: LETTER FROM BRANDENBURG TELEPHONE THROUGH
THEIR ATTORNEY'S OFFICE, DATED JANUARY 10, 2008, AND SIGNED BY
THE C.E.O. OF BRANDENBURG TELEPHONE, J. D. TOBIN, III.

1. On Friday, January 11, 2008, we received the enclosed letter stating that our telephone service will be terminated for lack of payment of \$28.33 in local service charges billed in August 2007. This billing is still in dispute as we were not given credit for over payments made the previous months.
2. Please note that even though this letter is on their attorney's letterhead there is no CC: or reference to a copy being sent to the Commission. Also both came in envelopes from Brandenburg Telephone Company and were mailed from the 40108 zip code. Both were addressed to my wife Ilissa but the letters inside were addressed to me.

3. On October 5, 2007, Brandenburg filed a motion requesting that the Commission require "Mr. Stauffer" to pay his "Outstanding undisputed charges and keep his customer account with Brandenburg current. They also requested the right to terminate my telephone service if I fail to pay the amount that was prior to the filing of this dispute of September 11, 2007.
4. In the Commission's order of November, 21, 2007, The Commission specifically denied Brandenburg's motion and further warned them of the penalties listed under K.R.S. 278.990.
5. I have checked the Commission's web sight to see if there had been any other ruling on this, and found none.
6. I had noticed the last few bills have been late arriving and they were only photocopies and not the originals. As of Today, January, 13, 2008, I still have not received my January 1, 2008 bill!
7. Every-time I go in person to pay the bill, I am questioned about the previous balance and they act as if this dispute filed with the Commission doesn't exist! It seems that they have no respect for the law or of the Commission and will do what ever they want to because they have a monopoly!
8. My wife has serious medical needs and has had to make a 911 call for emergency in the past. If Brandenburg terminates service it would endanger her life as she does not have a cell phone or know how to use one. I also have to fax my paperwork in to the office every night from home and I cannot do it on my cell phone!

9. Personally I have no problem with them terminating my phone service as long as Brandenburg Telephone and Mr. Tobin get the maximum penalties allowed under KRS 278.990.

Respectfully Submitted

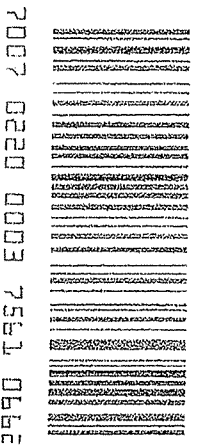
A handwritten signature in cursive script that reads "Thomas D. Stauffer". The signature is written in black ink and is positioned above a horizontal line.

Thomas Dean Stauffer

BRANDENBURG TELEPHONE CO.

200 TELCO DRIVE
PO BOX 599
BRANDENBURG KY 40108-0599

RETURN SERVICE REQUESTED



2007 0220 0003 7562 0662

LISSA STAUFFER
420 BLEVINS RD
PAYNEVILLE KY 40157-

40157618 HD7S

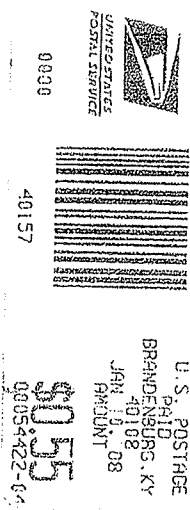
BRANDENBURG TELEPHONE CO.

200 TELCO DRIVE
PO BOX 599
BRANDENBURG KY 40108-0599

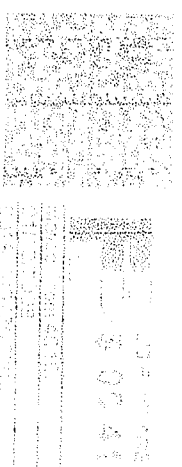
RETURN SERVICE REQUESTED

LISSA STAUFFER
420 BLEVINS RD
PAYNEVILLE KY 40157-

40157618 HD7S



0030
40157



0041
40157

BRANDENBURG

ONLINE BILLING
ERROR

The Following Error Was Encountered:

Electronic Check Not Accepted - Call the Office (270) 422-2121